



Important Information about upcoming AIS action

First Health is implementing a system upgrade that will make the telephone component of the DMAP Automated Information System (AIS) temporarily unavailable from August 17 at 8:30 p.m. (ET) until August 20 at 6:00 a.m. (ET).

Throughout this time, providers will still be able to verify client information through the Web-based version of AIS. For more information about the Web-based version of AIS, go to: <http://oregon.fhsc.com/>

This planned upgrade will be done over a weekend to lessen the impact on providers and DHS staff.

Questions? Contact DMAP Provider Services
Email: DMAP.providerservices@state.or.us
Telephone: 800-336-6016

