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DHS staff has identified and corrected the MMIS system error from October 1, 2007, that caused some DRG claims to either deny inappropriately or pay zero dollars.

- We will reprocess all “zero-paid” claims through our System Mass Adjustment Process (SMAP). We anticipate this corrective action will finalize on December 21, 2007.
- Providers will need to resubmit any “denied” claims processed since October 1, 2007.

Please direct any questions or concerns about this process to DMAP Provider Services at 800-336-6016 or [DMAP.providerservices@state.or.us](mailto:DMAP.providerservices@state.or.us).