

Electronic Claims in 2006

Well, we are on our way in 2006 and now reflecting back on 2005. Last year was a busy one for both OMAP and its providers. We completed the final transitions to HIPAA compliance and are now concentrating on streamlining our internal and external business processes.

OMAP EDI Bulletin

OMAP will continue to keep pace as HIPAA grows and changes in the future. We will continue to help you, our providers, transition to electronic claims submission, electronic remittance advices and electronic funds transfer.

We will use this EDI Bulletin to review our current business practices and policies. If you have any questions or suggestions, please feel free to contact us at <<u>dhs.hipaatesting@state.or.us</u>> or 1-800-422-5047 (Option 2).

Electronic Data Interchange Software

The evolution of HIPAA and electronic transactions has stabilized, and EDI has almost become the normal means of submitting claims to the various payers. Now the software is more readily available and cost of the software has decreased dramatically. Many software companies, clearinghouses and billing services are offering low to no-cost solutions for small providers. OMAP does <u>not</u> have a minimum requirement on the number of claims you have to submit in order to send your claims electronically. Even if you are submitting ten claims or fewer per month, you can still send them electronically to OMAP, taking advantage of the efficiencies electronic submission brings.

Our research indicates many of the software options can work with your current practice management application, eliminating the need for you to incur the expense of upgrading or purchasing a new package. If you are interested in billing electronically but do not know how to get started, or you are not sure where to find these services, OMAP has posted resources on our Web site at http://www.oregon.gov/DHS/admin/hipaa/links.shtml>.

OMAP is also in the process of evaluating the cost to purchase software that will be made available to a target group of providers that are still submitting claims to us on paper. If this is something you believe your company might be interested in, please e-mail us at <<u>dhs.hipaatesting@state.or.us</u>>. Please include the name of your office or doctor, the type of claims you currently send us (ADA, CMS 1500, UB92), approximately how many claims you submit to OMAP on a monthly basis, and contact information.



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Electronic Transactions

OMAP accepts the following transactions:

- ✓ 837 Professional Claim
- ✓ 837 Institutional Claim
- ✓ 837 Dental Claim
- ✓ 835 Claim Remittance Advice
- ✓ 270/271 Eligibility Verification
- ✓ 276/277 Claims Inquiry transactions

Electronic remittance advice vs. paper remittance advices

Based on confirmed information from CMS electronic claims submitters are not required to receive the resulting electronic Remittance Advice (RA). In 2005, OMAP informed our electronic providers that if you submit claims electronically you would be required to receive your RAs electronically as well. Providers now have a choice.

Currently when you sign up for electronic transactions, you have the option of receiving an electronic remittance advice and/or to continue to receive the paper RA. If you do choose to receive an electronic RA, we will continue to send you paper RAs for the length of time you specify for your transition.

OMAP has not yet discontinued the creation of the paper RAs to any current electronic billers. We will initiate this phase during 2006. OMAP will give you at least 90 days advance notice prior to discontinuing the creation of your paper RAs.

Electronic Funds Transfer (EFT) for all

OMAP is pleased to announce that we are now extending the direct deposit payment option to all OMAP providers.

OMAP has been offering a direct deposit (electronic funds transfer) option to our electronic providers since October 2004. These providers have reported how pleased they are with the reliability of the service and how much more quickly they receive payments—typically two or three days sooner then they did with a paper check.

If your business is interested in this payment method, you can follow the instructions on the Direct Deposit Authorization form at:

http://dhsforms.hr.state.or.us/Forms/Served/OE3077.pdf

and return it by mail **along with a cancelled check or certified authorization letter from your banking institution**. Or if this is not convenient, you may call 1-800-527-5772 to request a Direct Deposit Authorization form from the ACH Coordinator.

Once we receive and process your completed form, you should begin receiving your electronic payments in two to three weeks, depending on how often you submit claims to OMAP.

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National Provider Identifier

The Centers for Medicare and Medicaid Services (CMS) established the **National Plan and Provider Enumeration System** (**NPPES**) to assign unique identifiers to specific groups of providers. You may apply online or print out the application and mail it in. Please follow the directions on their Web site, https://nppes.cms.hhs.gov/NPPES/Welcome.do.

Health care providers began submitting applications May 23, 2005, to receive an NPI, however, **OMAP** will not require use of the NPIs until May 23, 2007. If you are a small health plan, you might fall under the deadline date of May 23, 2008. Please refer to the rules in the Federal Register to determine your specific status:

http://a257.g.akamaitech.net/7/257/2422/14mar20010800/edocket.access.gpo.gov/2004/pdf /04-1149.pdf>.

You will need to check with each of the payers you bill for their specific implementation dates. Payers are phasing in use of the NPI at different times. Again, OMAP will not require use of the NPIs until May 23, 2007.

However, OMAP is now collecting NPIs. Once you have received an NPI, contact the DHS EDI Registration Unit at (503) 947-5347. Please include your OMAP provider number, NPI and the taxonomy code(s) you selected.

OMAP has established an NPI Task Force to address the conversion issues facing us all. In a few months you can expect to receive more information on OMAP's conversion process and how this affects you as an OMAP-enrolled provider. We hope to distribute clear informative materials available in a variety of arenas, including future provider trainings.

NOTE: OMAP will accept the NPI in the 837 claims transactions, however **you must also use the OMAP six-digit number we assign until the NPI implementation date** of May 23, 2007. Please refer to our Companion Guides available on our Web site for more information: http://egov.oregon.gov/DHS/admin/hipaa/guides_man.shtml>.

Need help?

Contact the EDI Support Team at <<u>dhs.hipaatesting@state.or.us</u>> or 1-800-422-5047 (Option 2).

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