



Server Moves and System Outages

**OR-DHS
EDI
Bulletin**

11

OMAP is part of a statewide initiative to move all data servers into one location. State agencies are making these moves in a phased in approach. OMAP is currently in line to begin moving our servers and computer processes into the new State Data Center **beginning May 5, 2006.**

There are many phases to this approach; however, only the three upcoming phases that impact our providers are listed below. The moves are scheduled to happen over the weekend after we complete our normal weekly payment cycles. These moves should happen without any interruptions other than what I have identified. However, if we run into unforeseen circumstances, there might be a brief interruption to your claims processing. We have listed out three phases that are of interest to you below, the systems involved and dates for these moves.

If for some reason we do have an interruption to our processing systems, we will notify you as soon as possible by a HIPAA alert. If you are not signed up to receive our electronic alerts, you can eSubscribe at: <http://www.oregon.gov/DHS/admin/hipaa/edi-sys-alerts.shtml>.

Date	Event	Affected services
May 5, 2006	Database servers will move after the weekend run. EDI production and test servers will move to the new data center.	During this time, the real-time 270/271 will be offline. The 837 validation process will be down. Mailboxes will be available; however, the 835, 820, and 997's will not be available until late Sunday or Monday morning.
May 20, 2006	The Mainframe will be migrated to the new Mainframe.	All transactions will be down over the weekend. Mailboxes will be available.
June 10, 2006	All mailboxes will be moved.	All mailboxes activities will be down over this weekend. All will be back up and working by Monday morning.

Questions or assistance

If you have any questions or issues with access to transactions or claims processing, please contact:

- Email: DHS.HIPAAtesting@state.or.us
- Phone: 503-94-5347 or 800-422-5047 Option 2