



Electronic Data Interchange makes \$ense: it's fast, accurate and cost effective



Electronic OHP client eligibility verification and claim status information

The Office of Medical Assistance Programs (OMAP) is converting to new HIPAA-compliant electronic transactions!

Client eligibility

The 270 eligibility inquiry transaction will replace the direct access, non-compliant MMIS OLGR /OLGX eligibility screens. You may submit either a single, real time request and have an answer in 60 seconds via the 271 eligibility response transaction; or you may submit an electronic batch request with multiple recipients and receive a response within 24 hours. You may request up to one year's eligibility information.

Claim status

The 276 claim status inquiry transaction will replace the MMIS OLM 2, 4, 6, and 8 claim status screens and will support either a single, real time request or batch queries as described above. The claim status response is the 277 transaction.

DHS compliant time lines

- June 1, 2005—the new 270/271 client eligibility inquiry and response transactions will be operable.
- July 1, 2005—the new 276/277 health care claims status inquiry and response transactions will be operable.
- December 31, 2005—OMAP will eliminate access to all non-compliant Host On Demand screens.

Preparation on your part

If you are still using the OLGR, OLGX or OLM screens, please convert to the new transactions while there is still time to run dual systems and train staff. You will need access to appropriate computer software or programming to create queries (270 or 276) that you send to OMAP. Likewise, you will need a software or program to translate the electronic responses (271 or 277) into a format that is readable by your staff.

Q. I submit only paper claims to OMAP; will I lose MMIS screen access?

A. Yes. The Department of Human Services (DHS) portal will no longer be available to non-DHS entities.

Ready for the good news?

There are some alternatives for determining client eligibility electronically.

Alternate eligibility verification methods

http://www.oregon.gov/DHS/healthplan/tools_prov/electronverify.shtml

- The Automated Information System (AIS) is available either by touch-tone phone or on the Internet. This Web page above has more information about both methods, including a phone-based User Guide and a link to register for the Web-based version.
- OMAP will continue to supply data to our contracted Electronic Eligibility Verification Services (EEVS) vendors, also listed at the Web page above. If you use EEVS, contact your vendor to see if you need to make any changes to continue to access eligibility information. This service may also access other carriers and may involve a fee.

Finding software and technical support

You may search the Internet for software vendors or clearinghouses that can do the translation for you; check with your current suppliers; or attend OMAP's Vendor Fair (July 13, 2005, Cascade Hall at the Oregon State Fairgrounds in Salem, 10 am to 4 pm). A list of clearinghouses is posted on the Web at <http://www.oregon.gov/DHS/admin/hipaa/links.shtml>. Your information systems support team will need to assess what changes you may need to make to your current computer system.

New HIPAA-compliant crosswalks

Much of the client information viewed on the MMIS Host On Demand is not allowed by HIPAA standards and OMAP must remove them. DHS created new crosswalks available to download or view at http://www.oregon.gov/DHS/admin/hipaa/guides_man.shtml. The crosswalks will show you what data elements OMAP will return on each transaction type. We can email, fax or mail you crosswalks if you don't have access to the Internet.

Questions?

Contact the OMAP EDI Outreach Team, 1-800-527-5772.