


Medicare Modernization Act

DHS MMA Project

Date: June 29, 2006

To: OMAP Pharmacy Providers

From: Allison Knight, Manager 
OMAP Program and Policy Section

Subject: **Medicare Part D Overrides Extended**

The Department has decided to extend the pharmacy override *until further notice*, as long as you meet criteria and call the hotline for authorization. Remember, DHS will *not* authorize payment for claims unless you follow all the steps outlined in [OAR 410-121-0149](#), Medicaid Prescription Drug Assistance for Fully Dual Eligible Medicare Part D Clients.

Override criteria

1. Continue to bill the Medicare Part D plan, identified with an “E1” query, as the primary payer.
2. Try to resolve the issue directly with the Medicare plan;
3. If the client is not enrolled in a Medicare Part D plan, bill Wellpoint/Anthem, Medicare’s point-of-sale (POS) solution; and
4. If you are still unable to resolve the problem through the steps above, please call the DHS Medicare Hotline at 1-877-585-0007 for assistance. Hotline staff *must* give a verbal or written authorization before a pharmacy can use the override code to bill OMAP directly. The DHS Medicare Hotline is staffed Monday through Friday from 8 a.m.–5 p.m.

DHS overrides

If you meet the criteria, DHS will authorize a point-of-sale override for fully dual eligible clients:

- The override allows the pharmacy to bill a one-month supply for a client.
- *DHS must authorize each override for each client each day.*

—over—

OMAP CU 06-158

- DHS will provide an override code to bill the Office of Medical Assistance Programs (OMAP).
- You may *not* use the override without authorization. Pharmacies who bill claims using an unauthorized code will be instructed to reverse the claim.
- Additionally, there is a two-day wait period before DHS will authorize an override, allowing Hotline staff time to work with the Part D plan and CMS to resolve the issue.

NOTE: These overrides are only used for fully dual eligible clients who are having problems receiving their Medicare-covered medications. Refer all other issues to First Health rather than to the DHS Medicare Hotline. Use of the override for non-Medicare related issues will be considered *unauthorized*.

For more information

If you have questions, please call the DHS Medicare Hotline at 1-877-585-0007.

Have you registered your National Provider Identifier (NPI) and taxonomy codes with OMAP? Link to the form online at <<http://egov.oregon.gov/DHS/admin/hipaa/publications.shtml>> under "Business Decisions."