



**Key Performance Measures**  
***Guide for Measurement and Reporting***  
(Updated June 2008)

**Oregon Youth Authority**  
**Research & Evaluation Unit**



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## ***Mission Statement***

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*“To protect the public and reduce crime by holding youth accountable and providing opportunities for reformation in safe environments.”*

### **To Achieve this, we:**

- ◆ Emphasize safety of the public, youth, and staff
- ◆ Provide certain, consistent sanctions for youth offenders through a continuum of evidence-based services and sanctions
- ◆ Support the concerns of crime victims
- ◆ Provide comprehensive youth reformation programs
- ◆ Promote and support juvenile crime prevention activities
- ◆ Encourage involvement and responsibility of families, communities, and juvenile justice partners
- ◆ Select, train, support, and empower a competent and diverse workforce

## ***Core Values***

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### **The Oregon Youth Authority values:**

- ◆ Excellence in public service
- ◆ Partnerships with local communities and other agencies
- ◆ Openness and accountability
- ◆ Providing services in a fair, respectful, and humane manner

## ***Key Performance Measures (KPMs)***

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### **To monitor the overall performance of the agency:**

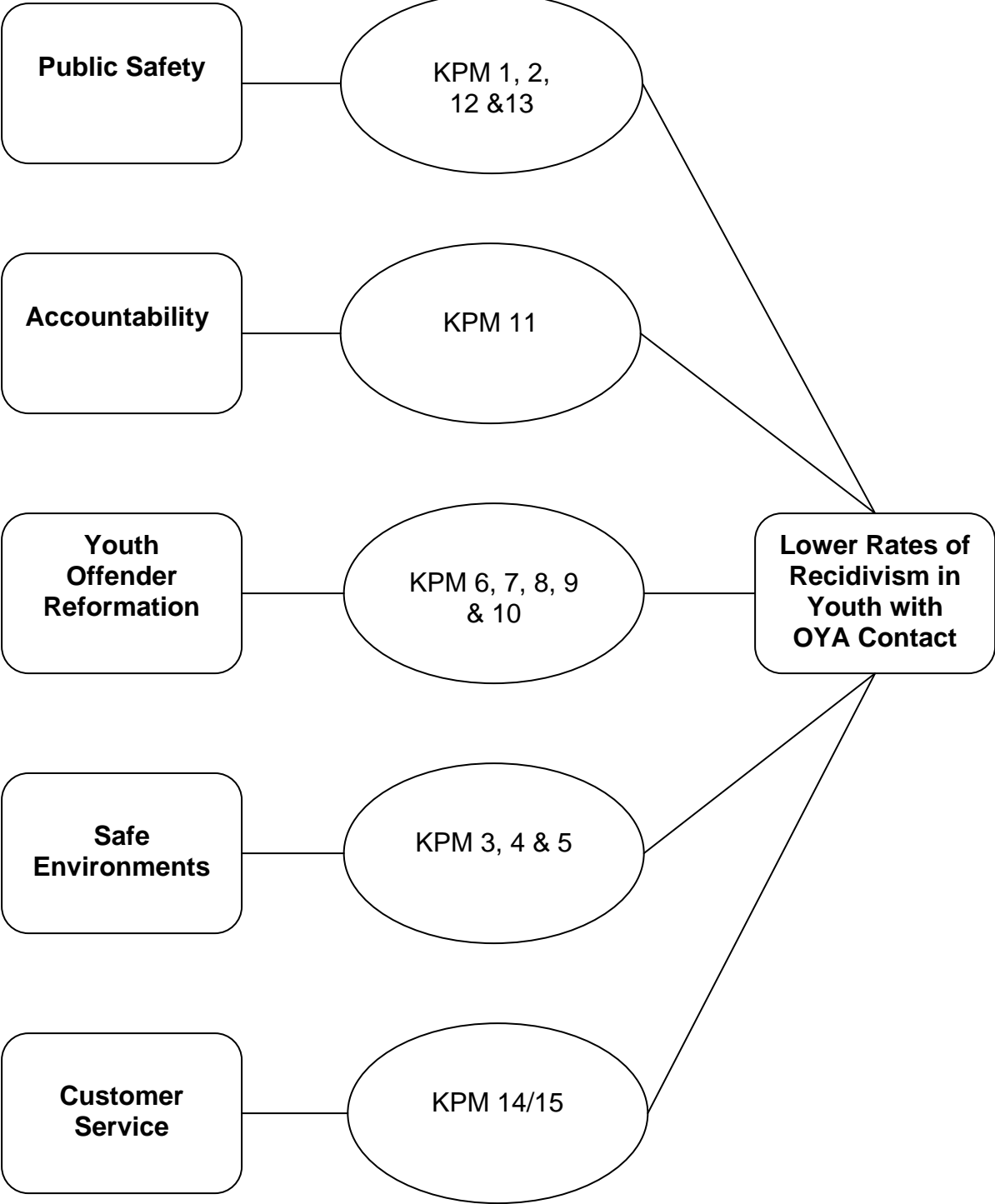
- ◆ OYA has organized Key Performance Measures around these agency goals:
  - Public safety
  - Youth offender reformation
  - Safe environments
  - Accountability
  - Customer service



# Key Performance Measures

Guide for Measurement and Reporting

What is our goal?	Which KPMs measure this goal?	What results to we expect?
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# Key Performance Measures

## Guide for Measurement and Reporting

### Escapes (KPM 1)

<i>What does it do?</i>	Measures escapes from youth correctional facilities and transition programs			
<i>Measurement definition:</i>	Number of escapes per fiscal year			
<i>Why do we measure it?</i>	<ul style="list-style-type: none"> <li>◆ Escapes are directly related to the OYA goal of <b>Public Safety</b>. The public expects and trusts that youth cannot escape from a youth correctional facility.</li> <li>◆ Monitoring escapes identifies areas where:             <ul style="list-style-type: none"> <li>▪ Facility physical security needs improvement</li> <li>▪ Staff training and security enhancements are needed</li> <li>▪ Processes for selection of youth to be placed in transition programs may need review</li> </ul> </li> </ul>			
<i>How are we measuring this KPM?</i>	<b>Target Population</b>	<b>Data Source</b>	<b>Main Extract</b>	<b>Monitoring Report</b>
	Facility Youth		Escapes from facilities	
			<b>Additional Extract</b>	
			309 – Rate of Escapes	267-OYA Current Runaways
<i>Where is the data found in JJIS?</i>	<ul style="list-style-type: none"> <li>◆ From the Custody episode notebook, navigate to the Release tab. The “Reason” field should read “Escape from Facility”, and the “Destination” field should read “Runaway”.</li> </ul>			

The screenshot shows the 'Release' tab in the JJIS system. The 'Reason' dropdown menu is set to 'Escape from Facility' and is circled in red. The 'Destination' dropdown menu is set to 'Runaway'. Other fields include 'Release Date' (06/22/2007), 'Time' (6:30 pm), 'Office' (South Valley Camps), and 'Worker' (Johnson, Bridgette). Below the main form is a 'Basic Information' section with fields for Referral, Assessment, Property Location, Warrant, Assessment Score, Capacity Mgt., and Summons. At the bottom, the 'Current Detention Status' section shows the Date (06/22/2007 6:30 pm), Reason (Escape from Facility), and Criteria.

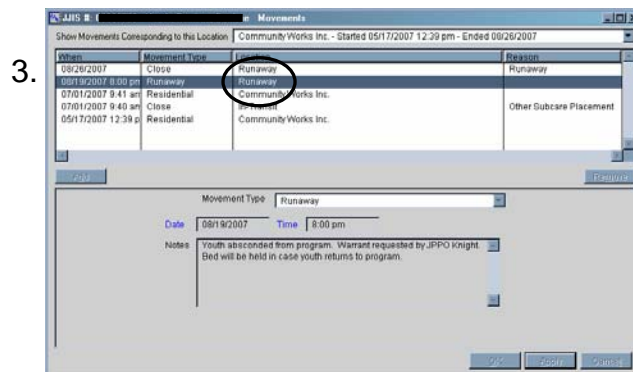
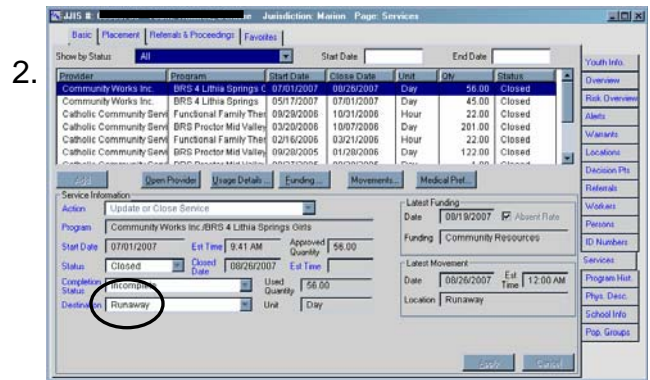
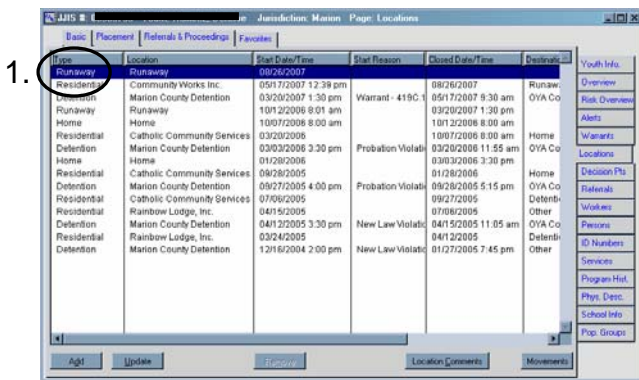


# Key Performance Measures

## Guide for Measurement and Reporting

### Runaways (KPM 2)

<b>What does it do?</b>	Measures the number of runaways from residential providers and foster care homes			
<b>Measurement definition:</b>	Number of runaways from provider supervision (including youth on home visit status) per fiscal year			
<b>Why do we measure it?</b>	<ul style="list-style-type: none"> <li>Runaways are directly related to the OYA goal of <b>Public Safety</b>. Youth with a history of running away are more likely to recidivate than youth who do not run.</li> <li>Monitoring runaways identifies areas where:           <ul style="list-style-type: none"> <li>Training may be needed</li> <li>Improvements in staff supervision are needed</li> <li>Youth are not a good match for the program offered</li> </ul> </li> </ul>			
<b>How are we measuring this KPM?</b>	<b>Target Population</b>  Parole / Probation Youth	<b>Data Source</b>  Runaways from provider supervision or home	<b>Main Extract</b> 258d-OYA or County Youth Run Away Episodes  <b>Additional Extract</b> 308 – Rate of Runaways	<b>Monitoring Report</b>  267-OYA Current Runaways
<b>Where is the data found in JJIS?</b>	<ul style="list-style-type: none"> <li>In the youth notebook, runaway status can be found in:           <ol style="list-style-type: none"> <li>Locations tab: runaway</li> <li>Services tab: destination listed as runaway</li> <li>Movements tab: movement type listed as runaway</li> </ol> </li> </ul>			
<b>Special Notes:</b>	<ul style="list-style-type: none"> <li>This KPM only selects OYA services. When OYA is paying for housing in county facilities, OYA will track this in the Service feature. Since counties use the JJIS Close Custody feature for tracking youth in their shelter facilities, it is possible that a specific youth may be tracked in both features. If that youth runs, we may count that run as two runs. Therefore, County Shelters are excluded in this KPM report in order to prevent double counting the incident.</li> </ul>			





# Key Performance Measures

## Guide for Measurement and Reporting

### Youth to Youth Injuries (KPM 3)

<i>What does it do?</i>	Measures OYA youth seriously injured by another youth who is in OYA custody			
<i>Measurement definition:</i>	Facilities (3a) & Field (3b): Number of injuries to youth by other youth per fiscal year			
<i>Why do we measure it?</i>	<ul style="list-style-type: none"> <li>◆ Injuries are directly related to the OYA goal of <b>Safe Environments</b>. Youth in OYA custody should remain safe from other youth.</li> <li>◆ Monitoring injuries identifies:             <ul style="list-style-type: none"> <li>▪ Potential security procedure issues</li> <li>▪ Areas where youth may need to learn anger and behavioral skills</li> </ul> </li> </ul>			
<i>How are we measuring this KPM?</i>	<b>Target Population</b>	<b>Data Source</b>	<b>Main Extract</b> 369 - KPM 3 Youth on Youth Injuries Critical Incident Report	<b>Monitoring Report</b>
	Incident Youth (Facility & Field)	YIR: Injury to OYA youth by other OYA youth requiring more than basic first aid	<b>Additional Extract</b> 308 – Rate of Injury Field 309 – Rate of Injury Facility	N/A
<i>Where is the data found in JJIS?</i>	<ul style="list-style-type: none"> <li>◆ The Youth Incident Report (YIR) lists injury to youth by another OYA youth. Additionally, the medical information indicates that the injury required more than first aid.</li> </ul>			

Facility Incident #: 150332 at: Tillamook YCF, Orca on: April 29, 2008

Person Injured: Monahan, Joshua Dillon

Injured By:  DYA Youth  Non DYA Youth  Worker  Associate  Other  Self

Cause of Injury:  Problem  Restraint  Transport  Horseplay  Recreation  Work Related  Youth was being supervised by Agency  Other

Note: Youth was working in the kitchen and burnt his left arm

Last Changed By: Hightower, Tracie (Northwest Facilities) Date: 05/07/2008

Facility Incident #: 150332 at: Tillamook YCF, Orca on: April 29, 2008

Person Received Med. Attr: Monahan, Joshua Dillon

Date: 04/29/2008 Time: 5:25 PM

Required More Than Basic First Aid?  Yes  No

Note: Monahan was working in the kitchen, burnt his left forearm. I instructed him to put ice on it and, inform the kitchen staff.

Last Changed By: Altiano, Joy (Northwest Facilities) Date: 04/29/2008

Medical Location:  Onsite  Outside Medical Care  Admitted to Hospital



**Staff to Youth Injuries (KPM 4)**

<p>What does it do?</p>	<p>Informs OYA when a youth is seriously injured by an OYA staff or an OYA-contracted treatment provider</p>			
<p>Measurement definition:</p>	<p>Facilities (4a) &amp; Field (4b): Number of injuries to youth by staff per fiscal year</p>			
<p>Why do we measure it?</p>	<ul style="list-style-type: none"> <li>◆ Injuries are directly related to the OYA goal of <b>Safe Environments</b>. OYA has a zero tolerance policy for staff intentionally harming or abusing youth.</li> <li>◆ Monitoring injuries identifies areas:             <ul style="list-style-type: none"> <li>▪ Possible issues with staff physical intervention skills</li> <li>▪ Possible issues with staff verbal de-escalation skills</li> </ul> </li> </ul>			
<p>How are we measuring this KPM?</p>	<p><b>Target Population</b></p> <p>Incident Youth (Facility &amp; Field)</p>	<p><b>Data Source</b></p> <p>YIR: Injury to OYA youth by staff or contracted provider staff requiring more than basic first aid</p>	<p><b>Main Extract</b></p> <p>378 - KPM 4 Staff to Youth Injuries Critical Incident Report</p> <p><b>Additional Extract</b></p> <p>308 – Rate of Injury Field 309 – Rate of Injury Facility</p>	<p><b>Monitoring Report</b></p> <p>N/A</p>
<p>Where is the data found in JJIS?</p>	<ul style="list-style-type: none"> <li>◆ The Youth Incident Report (YIR) lists injury to youth by Staff. Additionally, the medical information indicates that the injury required more than first aid.</li> </ul>			

Facility Incident #: 150332 at: Tillamook YCF, Orca on: April 29, 2008

Person Injured: Monahan, Joshua Dillon

Injured By:  OYA Youth  Non OYA Youth  Worker  Associate  Other  Self

Cause of Injury:  Problem  Restraint  Transport  Horseplay  Recreation  Work Related  Youth was being supervised by Agency  Other

Note: Youth was working in the kitchen and burnt his left arm

Last Changed By: Hightower, Tracie (Northwest Facilities) Date: 05/07/2008

Facility Incident #: 150332 at: Tillamook YCF, Orca on: April 29, 2008

Person Received Med. Attn: Monahan, Joshua Dillon

Date: 04/29/2008 Time: 5:15 PM

Required More Than Basic First Aid:  Yes  No

Note: Monahan, Joshua Dillon was working in the kitchen, burnt his left forearm. I instructed him to put ice on it and, inform the retention staff.

Last Changed By: Alliano, Joy (Northwest Facilities) Date: 04/29/2008

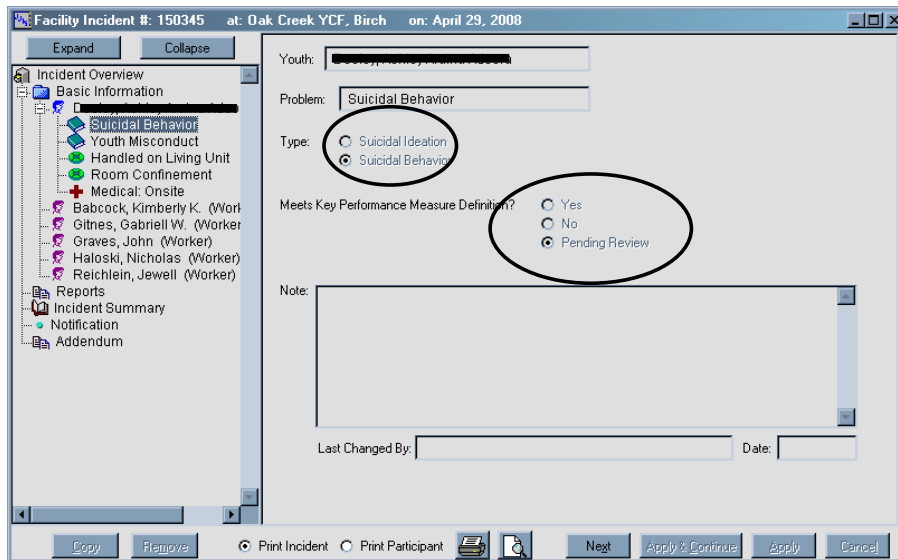
Medical Location:  Onsite  Outside Medical Care  Admitted to Hospital





**Suicidal Behavior (KPM 5)**

<i>What does it do?</i>	Measures the number of attempted suicides and suicidal behaviors			
<i>Measurement definition:</i>	Facility (5a) & Field (5b): Number of youth with serious suicidal behavior, including attempts, during the fiscal year			
<i>Why do we measure it?</i>	<ul style="list-style-type: none"> <li>◆ Suicidal behavior is directly related to the OYA goal of <b>Safe Environments</b>. A youth taking their life is tragic.</li> <li>◆ Monitoring suicidal behavior is critical to:             <ul style="list-style-type: none"> <li>▪ Detect, identify, and intervene with those at risk of suicidal behavior</li> <li>▪ Identify training, procedures, and environmental changes needed</li> </ul> </li> </ul>			
<i>How are we measuring this KPM?</i>	<b>Target Population</b>	<b>Data Source</b>	<b>Main Extract</b>	<b>Monitoring Report</b>
	Incident Youth (Facility & Field)	YIR: suicidal behavior reported	368 - KPM 5 Suicidal Behavior  <b>Additional Extract</b> 308 – Rate of Behavior Field 309 – Rate of Behavior Facility	
<i>Where is the data found in JJIS?</i>	<ul style="list-style-type: none"> <li>◆ The Youth Incident Report (YIR) lists suicidal behavior. Additionally, “Meets Key Performance Measure Definition” is marked YES.</li> <li>◆ Suicidal Behavior is defined as follows: Serious Suicidal Behavior—significant tissue damage (i.e. probability of lethality was high or serious attempt to die); any incident of self-harm that required hospitalization; objects around neck causing oxygen deprivation; any behavior done outside of adult awareness where probability of lethality was high (e.g., overdoses of meds; objects around necks where marks are left).             <ul style="list-style-type: none"> <li>◆ Source: Annual Performance Progress Report, FY 2006-07</li> </ul> </li> </ul>			



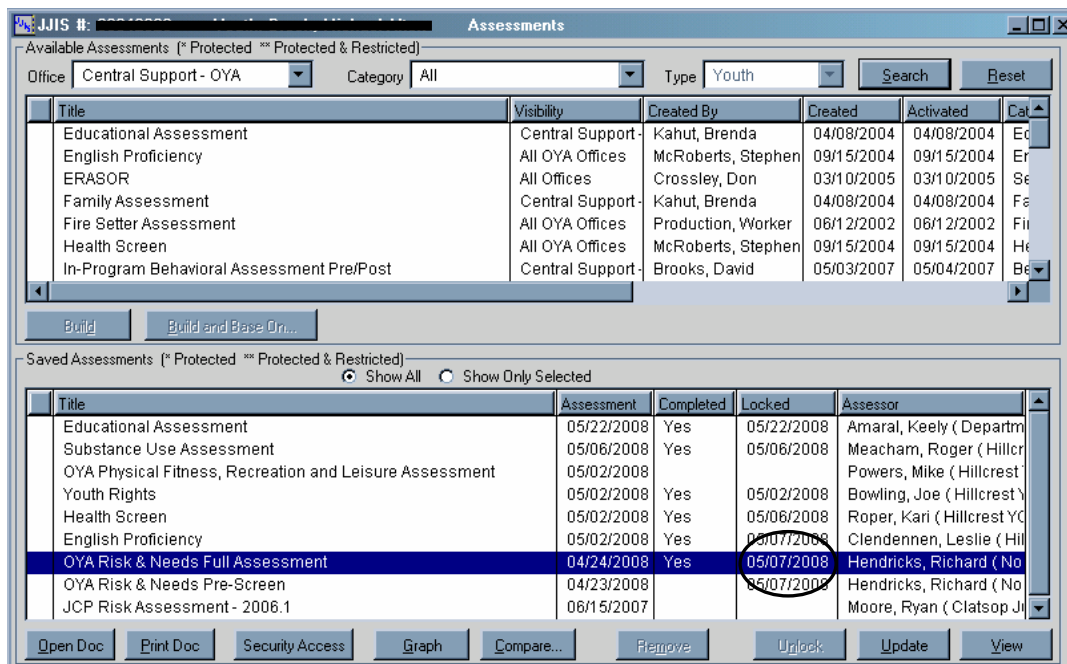


# Key Performance Measures

## Guide for Measurement and Reporting

### Intake Assessments (KPM 6)

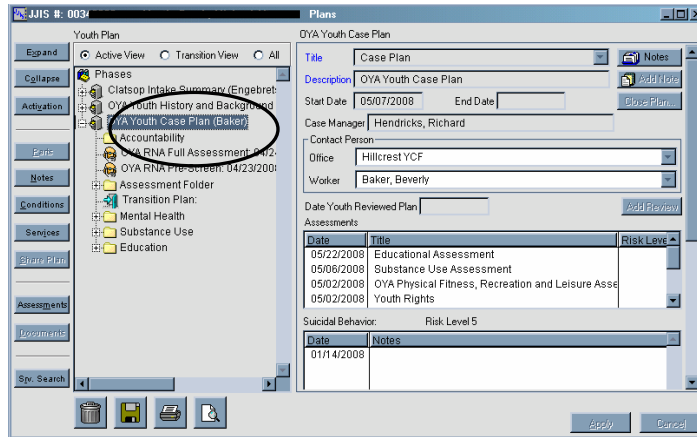
<i>What does it do?</i>	Measures youth who receive an OYA Risk/Needs Assessment (OYA/RNA) within 30 days of commitment			
<i>Measurement definition:</i>	Percent of youth who received an OYA/RNA within 30 days of commitment or admission			
<i>Why do we measure it?</i>	<ul style="list-style-type: none"> <li>◆ Intake assessments are directly related to the OYA goal of <b>Youth Reformation</b>. Understanding a youth's criminogenic risks, reformation needs, and personal history is critical in determining appropriate reformation interventions and placement settings.</li> <li>◆ Monitoring risk assessments identifies:               <ul style="list-style-type: none"> <li>▪ Areas where additional staff training may be needed</li> <li>▪ Barriers to completing the assessment on time</li> <li>▪ System coordination needed with county juvenile departments</li> </ul> </li> </ul>			
<i>How are we measuring this KPM?</i>	<b>Target Population</b>	<b>Data Source</b>	<b>Extract</b>	<b>Monitoring Report</b>
	OYA Youth	Number of OYA/RNAs completed within 30 days of commitment or admission	KPM6- Risk & Needs Assessment-Excel	228 – Youths Without OYA Risk & Needs Assessments 228a – Close Custody Youths Without Risk & Needs Assessments
<i>Where is the data found in JJIS?</i>	<ul style="list-style-type: none"> <li>◆ On the assessments page the OYA Risk &amp; Needs Pre-Screen should indicate completion <b>OR</b> the OYA Risk &amp; Needs Full-Assessment is marked as locked. (NOTE: Facility requires a full-screen for all youth; Field requires a full screen only for high-risk youth.)</li> </ul>			



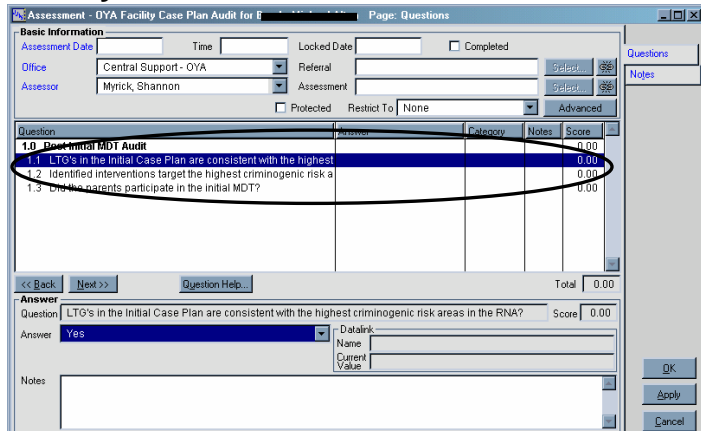


**Case Planning/Correctional Treatment (KPM 7)**

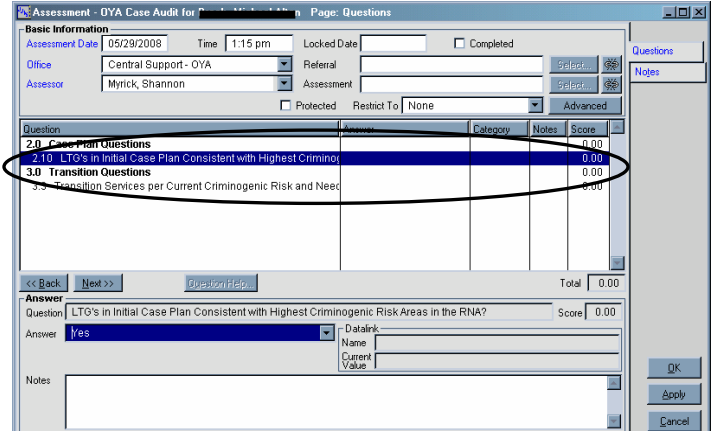
<i>What does it do?</i>	Measures youth with case plans created			
<i>Measurement definition:</i>	Percent of youth whose records indicate active domains in an OYA case plan as identified in the OYA/RNA within 60 days of commitment or admission			
<i>Why do we measure it?</i>	<ul style="list-style-type: none"> <li>◆ Case planning is directly related to the OYA goal of <b>Youth Reformation</b>. Youth must receive interventions appropriate for their particular needs and risk level, and case plans offer a structured and consistent method to evaluate and document progress.</li> <li>◆ Monitoring case planning identifies:             <ul style="list-style-type: none"> <li>▪ Areas where additional staff training may be needed</li> <li>▪ Barriers to completing the case planning work on time</li> <li>▪ Unmet treatment needs</li> </ul> </li> </ul>			
<i>How are we measuring this KPM?</i>	<b>Target Population</b>	<b>Data Source</b>	<b>Extract</b>	<b>Monitoring Report</b>
	OYA Youth	RNA Completed, Case Plan exists with at least one Long Term Goal (After 7/08; case audit required)	KPM7 – Case Audit - Excel	371 – OYA Parole and Probation Field Case Audits Due 371a – OYA Facility Case Audits Due
<i>Where is the data found in JJIS?</i>	<ul style="list-style-type: none"> <li>◆ For both facility &amp; field youth, the RNA must exist and the youth's OYA Case Plan has identified at least one Long Term Goal. Additionally for field youth, on the Assessment page there is a Case Plan Audit with question 2.10 answered YES. The same is required for facility youth, and on the Assessment page there is a Case Plan Audit with question 1.1 answered YES or PARTIAL.</li> </ul>			



**Facility**



**Field**





# Key Performance Measures

Guide for Measurement and Reporting

## Educational Services (KPM 8)

<i>What does it do?</i>	Monitors youth receiving educational services identified in their case plan			
<i>Measurement definition:</i>	Percent of youth committed to OYA for more than 60 days whose records indicate that they received the educational programming prescribed by their OYA case plan			
<i>Why do we measure it?</i>	<ul style="list-style-type: none"> <li>◆ Educational services are directly related to the OYA goal of <b>Youth Reformation</b>. Education and vocational skills, including special education needs, are critical in reducing recidivism.</li> <li>◆ Monitoring educational services helps OYA:               <ul style="list-style-type: none"> <li>▪ Advocate for a youth's educational rights and needs</li> <li>▪ Identify barriers to meeting educational needs</li> </ul> </li> </ul>			
<i>How are we measuring this KPM?</i>	<b>Target Population</b> OYA Youth on an IEP or who have been identified as needing Other Special programs	<b>Data Source</b> Number of youth committed to OYA for more than 60 days receiving educational programming	<b>Extract</b> KPM8 – Education Services - Excel	<b>Monitoring Report</b> 322 – OYA School/Work History Verification Report by Worker 322a – OYA School/Work History Verification Report by Facility
<i>Where is the data found in JJIS?</i>	<ul style="list-style-type: none"> <li>◆ On the School/Work History page, if the “IEP” field has information <b>OR</b> “Other Special Program Needs” is marked YES, then “Receiving Identified Services” <b>MUST</b> say YES.</li> </ul>			
<i>Special Notes</i>	<ul style="list-style-type: none"> <li>◆ Documentation in JJIS about School History will be considered in this KPM for up to 90 days if no additional information is available</li> </ul>			

The screenshot shows the 'School/Work History' form in JJIS. At the top, there is a table with the following data:

Date	Verified By	Active School	Attending	IEP	Special Prog.	Receiving Servs	Voc. Tra
05/19/2008	Baker, Beverly	ROBERT FARRELL SCHOOL(Enrolled)	Yes		No		No

Below the table, the form includes several input fields and radio button options:

- Verified Date: 05/19/2008
- Verified By: Baker, Beverly
- Current Active School: ROBERT FARRELL SCHOOL(Enrolled)
- School: Currently Attending (radio buttons for Yes/No)
- IEP: (radio buttons for Yes/No)
- Other Special Program Needs: (radio buttons for Yes/No)
- Receiving Identified Services: (radio buttons for Yes/No)
- Vocational Training: (radio buttons for Yes/No)
- Seeking Employment: (radio buttons for Yes/No)
- Employment: (radio buttons for Full Time, Part Time, Not Employed)

A red circle highlights the 'IEP' and 'Other Special Program Needs' fields.



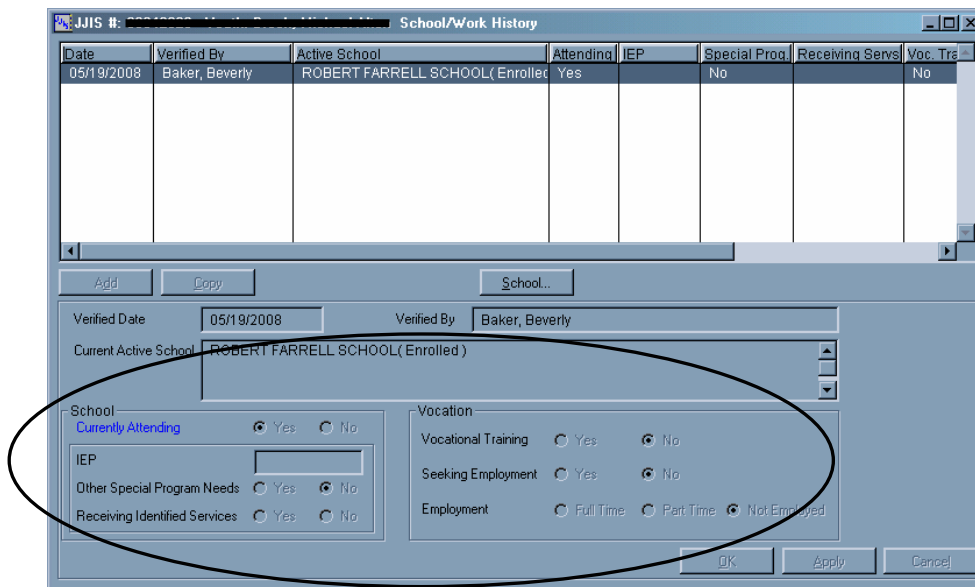
**Transition Planning/Community Re-entry Services (KPM 9)**

<i>What does it do?</i>	Measures the number of youth receiving transition services			
<i>Measurement definition:</i>	Number of youth released from close custody during the fiscal year who are receiving transition services per criminogenic risks and needs (domains) identified in OYA case plan			
<i>Why do we measure it?</i>	<ul style="list-style-type: none"> <li>◆ Transition planning is directly related to the OYA goal of <b>Youth Reformation</b>.</li> <li>◆ Monitoring transition planning:               <ul style="list-style-type: none"> <li>▪ Provides an indication of appropriate planning when youth are paroled to the community from close custody</li> <li>▪ Identifies gaps in service availability</li> <li>▪ Identifies delays in receiving needed services</li> </ul> </li> </ul>			
<i>How are we measuring this KPM?</i>	<b>Target Population</b>	<b>Data Source</b>	<b>Extract</b>	<b>Monitoring Report</b>
	Youth on Parole	Number of youth with a case audit that validates they are receiving transition services	KPM9 – Youth Released from OYA Facility - Excel	371 - OYA Parole and Probation Field Case Audits Due
<i>Where is the data found in JJIS?</i>	◆ In the case audit assessment, question 3.3 is answered YES.			



**School and Work Engagement (KPM 10)**

<i>What does it do?</i>	Measures youth engaged in school or work in the community			
<i>Measurement definition:</i>	Percent of youth committed to OYA for parole/probation during the fiscal year who are living in OYA Family Foster Care, independently, or at home (OYA Probation) and who are engaged in school, work, or both within 30 days of placement			
<i>Why do we measure it?</i>	<ul style="list-style-type: none"> <li>◆ Engagement is directly related to the OYA goal of <b>Youth Reformation</b>. Keeping youth engaged in school or work lowers recidivism.</li> <li>◆ Monitoring engagement identifies:               <ul style="list-style-type: none"> <li>▪ How well the agency is linking youth to school/work after a placement change</li> <li>▪ How well youth are prepared for positive engagement in school or work</li> <li>▪ Barriers to quick school entry</li> </ul> </li> </ul>			
<i>How are we measuring this KPM?</i>	<p><b>Target Population</b></p> <p>Youth on Parole/ Probation</p>	<p><b>Data Source</b></p> <p>Youth placed in a foster home, independent living, or home</p>	<p><b>Extract</b></p> <p>KPM 10 - Engaged in School or Work - Excel</p>	<p><b>Monitoring Report</b></p> <p>322 – OYA School/Work History Verification Report by Worker 322a – OYA School/Work History Verification Report by Facility</p>
<i>Additional Monitoring</i>	<ul style="list-style-type: none"> <li>◆ This KPM has an online monitoring feature called “Worker Task List” which appears at 30 days with a 45 day prompt to complete the task.</li> </ul>			
<i>Where is the data found in JJIS?</i>	<ul style="list-style-type: none"> <li>◆ In the youth notebook on the School/Work History page, the field for “currently attending” under “School” is marked YES <b>OR</b> “Vocational Training” is marked YES <b>OR</b> “Employment” is marked “full time” or “part time”.</li> </ul>			
<i>Special Notes</i>	<ul style="list-style-type: none"> <li>◆ An additional 15 days is added to allow for data entry</li> </ul>			





**Restitution Paid (KPM 11)**

<i>What does it do?</i>	Measures the amount of restitution paid			
<i>Measurement definition:</i>	Percent of restitution paid on restitution orders closed during the fiscal year			
<i>Why do we measure it?</i>	<ul style="list-style-type: none"> <li>◆ Restitution is directly related to the OYA goal of <b>Accountability</b>. Oregon’s policy is to encourage and promote the payment of restitution and other obligations by youth offenders (ORS 419C.450).</li> <li>◆ Monitoring restitution information:               <ul style="list-style-type: none"> <li>▪ Reinforces restitution as a priority for youth</li> <li>▪ Identifies where insufficient payments have been made to victims</li> </ul> </li> </ul>			
<i>How are we measuring this KPM?</i>	<b>Target Population</b>	<b>Data Source</b>	<b>Extract</b>	<b>Monitoring Report</b>
	OYA Youth	Number of closed conditions	223d – Closed Restitution Conditions <= 10,000	N/A
<i>Where is the data found in JJIS?</i>	◆ In the condition notebook for closed conditions, the amount ordered in restitution and the amount owed at close date will be listed.			

The screenshot shows the 'Condition Maintenance' window in JJIS. At the top, there is a table with columns: Description, Owing, Amount, Completed, Decision Point, Petition, and Status. The 'Restitution' row is highlighted. Below the table are several summary fields: Total Amount (21.00), Unit (Dollars), Total Completed (21.00), Ordered Date (06/08/2007), Due Date, Approval (Approved), Close Status (Completed), Close Date (10/17/2007), and Decision Point (06/08/2007 - Disposition). There is also a checkbox for 'Court Ordered' which is checked. At the bottom, there are tabs for 'Basic', 'Details', and 'Mass Update', and buttons for 'OK', 'Apply', and 'Cancel'.





# Key Performance Measures

Guide for Measurement and Reporting

## Parole Recidivism (KPM 12)

<i>What does it do?</i>	Measures youth on parole adjudicated or convicted of a felony at three time increments			
<i>Measurement definition:</i>	Percent of youth paroled from an OYA close custody facility during a fiscal year who were adjudicated or convicted of a felony with a disposition or sentence of formal supervision by the county or state in the following fiscal years (at 12, 24 & 36 months)			
<i>Why do we measure it?</i>	<ul style="list-style-type: none"> <li>◆ Recidivism is directly related to the OYA goal of <b>Public Safety</b>. No new crime is always the goal.</li> <li>◆ Monitoring and analyzing recidivism information:               <ul style="list-style-type: none"> <li>▪ Identifies the characteristics of youth who re-offend</li> <li>▪ Assists in predicting which youth are at the highest risk to recidivate</li> <li>▪ Guides the development of effective reformation approaches</li> <li>▪ Provides information regarding most effective programs</li> </ul> </li> </ul>			
<i>How are we measuring this KPM?</i>	<b>Target Population</b>	<b>Data Source</b>	<b>Extract</b>	<b>Monitoring Report</b>
	Youth on Parole	Youth re-offending while on parole within 12, 24 & 36 months of release from YCF	248j – Recidivism Youth Selection By OYA-DOC 255c – Recidivism - Excel Basic Adjudication Download With OYA Commitment	N/A
<i>Where is the data found in JJIS?</i>	◆ In the youth notebook in Decision Points Maintenance, “Decision points with adjudication: felony” will appear.			
<i>Special Notes</i>	◆ This KPM includes information provided by the Department of Corrections			

Allegations	Sel	Petition	Law # (Ctrl-N)	Allegation	Findings	Status	Close Reason	Allegation Dispo
	01		165800	Theft of Identity	Juris. found by Pleas	Final/PV Adj		Commit to OYA-
	01		165800	Theft of Identity	Juris. found by Pleas	Final/PV Adj		Commit to OYA-
	01		165007	Forgery-2	Juris. found by Pleas	Final/PV Adj		Commit to OYA-
	01		1650554A	Fraud-Credit Card/\$750-	Juris. found by Pleas	Final/PV Adj		Commit to OYA-
	01		164045	Theft-2	Juris. found by Pleas	Final/PV Adj		Commit to OYA-





# Key Performance Measures

Guide for Measurement and Reporting

## Probation Recidivism (KPM 13)

<i>What does it do?</i>	Measures youth on probation adjudicated or convicted of a felony at three time increments			
<i>Measurement definition:</i>	Percent of youth committed to OYA for probation during a fiscal year who were adjudicated or convicted of a felony with a disposition or sentence of formal supervision by the county or state in the following fiscal years (at 12, 24 & 36 months)			
<i>Why do we measure it?</i>	<ul style="list-style-type: none"> <li>◆ Recidivism is directly related to the OYA goal of <b>Public Safety</b>.</li> <li>◆ Monitoring and analyzing recidivism information:               <ul style="list-style-type: none"> <li>▪ Identifies the characteristics of youth who re-offend</li> <li>▪ Assists in predicting which youth are at the highest risk to recidivate</li> <li>▪ Guides the development of effective reformation approaches</li> <li>▪ Provides information regarding most effective programs</li> </ul> </li> </ul>			
<i>How are we measuring this KPM?</i>	<b>Target Population</b>	<b>Data Source</b>	<b>Extract</b>	<b>Monitoring Report</b>
	Youth on Parole	Youth re-offending while on probation within 12, 24 & 36 months	248c – Recidivism Youth Selection By OYA Commitment 255c – Recidivism - Excel Basic Adjudication Download With OYA Commitment	N/A
<i>Where is the data found in JJIS?</i>	◆ In the youth notebook in Decision Points Maintenance, “Decision points with adjudication: felony” will appear.			
<i>Special Notes</i>	◆ This KPM includes information provided by the Department of Corrections			

Allegations	Sel	Petition	Law # (Ctrl-N)	Allegation	Findings	Status	Close Reason	Allegation Dispo
	▶	01	165800	Theft of Identity	Juris. found by Pleas	Final/PV Adj		Commit to OYA-
		01	165800	Theft of Identity	Juris. found by Pleas	Final/PV Adj		Commit to OYA-
		01	165007	Forgery-2	Juris. found by Pleas	Final/PV Adj		Commit to OYA-
		01	1650554A	Fraud-Credit Card/\$750-	Juris. found by Pleas	Final/PV Adj		Commit to OYA-
		01	164045	Theft-2	Juris. found by Pleas	Final/PV Adj		Commit to OYA-



**Customer Service (KPM 14/15)**

<i>What does it do?</i>	Measures customer overall satisfaction with OYA			
<i>Measurement definition:</i>	Percent of customers rating satisfaction with agency services “good” or “excellent” for overall satisfaction, timeliness, accuracy, helpfulness, expertise, and information availability			
<i>Why do we measure it?</i>	<ul style="list-style-type: none"> <li>◆ <b>Customer service</b> is a goal of OYA. OYA values excellence in public service.</li> <li>◆ Monitoring customer service information tells OYA:             <ul style="list-style-type: none"> <li>▪ How well the agency is meeting the needs of youth and families</li> </ul> </li> </ul>			
<i>How are we measuring this KPM?</i>	<b>Target Population</b> Youth, and their families, who are no longer committed to OYA	<b>Data Source</b> Customer Service Surveys	<b>Extract</b> 262 – Assessment Extract	<b>Monitoring Report</b> N/A
<i>Where is the data found in JJIS?</i>	◆ Customer service data is found in the provider notebook under the final service survey assessment			

The screenshot displays the 'Assessments for Oregon Youth Authority' application. At the top, there are filters for Office (Central Support - OYA), Category (All), and Type (Provider). The main table lists various assessments, with 'OYA Final Service Survey - Client' circled in red. Below this, the 'Saved Assessments' section shows a list of completed assessments, with 'OYA Final Service Survey - Client' highlighted in blue. The interface includes buttons for 'Build', 'Build and Base On...', 'Open Doc', 'Print Doc', 'Security Access', 'Compare...', 'Remove', 'Unlock', 'Update', and 'View'.



**KPM Reporting Matrix**

What are we measuring?	Event/Reporting Month	Population	Data Collection Month	Presentation Month
<b>KPM</b>				
Escapes (KPM 1)	Month of Escape (e.g. January 2008)	Youth released from a YCF with a reason of Escape during event month (e.g. January 15, 2008)	1 month after Event Month (e.g. February 2008)	2 months after event month (e.g. March 2008)
Runways (KPM 2)	Month of Run (e.g. January 2008)	Youth on parole/probation with a location of runaway from provider supervision or home during event month (e.g. January 15, 2008)	1 month after Event Month (e.g. February 2008)	2 months after event month (e.g. March 2008)
Injuries (Youth-to-Youth) (KPM 3)	Month of Injury (e.g. January 2008)	Facility and Field Youth with a YIR: injury to OYA youth by other OYA youth requiring more than basic first aid during event month (e.g. January 15, 2008)	1 month after Event Month (e.g. February 2008)	2 months after event month (e.g. March 2008)
Injuries (Staff-to-Youth) (KPM 4)	Month of Injury (e.g. January 2008)	Facility and Field Youth with a YIR: injury to OYA youth by Staff or contracted provider staff requiring more than basic first aid during the event month (e.g. January 15, 2008)	1 month after Event Month (e.g. February 2008)	2 months after event month (e.g. March 2008)
Suicidal Behavior (KPM 5)	Month of Incident (e.g. January 2008)	Facility and Field Youth with a YIR: suicidal behavior reported during event month (e.g. January 15, 2008)	1 month after Event Month (e.g. February 2008)	2 months after event month (e.g. March 2008)
Intake Assessment (KPM 6)	Month the RNA is due to be Completed (e.g. January 2008)	Youth committed or admitted one month prior to event month (e.g. December 15, 2008)	1 month after Event Month (e.g. February 2008)	2 months after event month (e.g. March 2008)
Case Plan (KPM 7)	Month the Case Audit documentation indicates that the case plan relates to the RNA is due (e.g. January 2008)	Youth <i>initially</i> committed or admitted four months prior to event month (e.g. September 30, 2007)	1 month after Event Month (e.g. February 2008)	2 months after event month (e.g. March 2008)
Educational Services (KPM 8)	Month the School/Work history documentation of youth is receiving identified services is due (e.g. January 2008)	Youth committed to OYA 2 months prior to event month (e.g. November 30, 2007)	1 month after Event Month (e.g. February 2008)	2 months after event month (e.g. March 2008)



## Key Performance Measures

### Guide for Measurement and Reporting

What are we measuring?	Event/Reporting Month	Population	Data Collection Month	Presentation Month	
<b>KPM</b>					
Transition Planning (KPM 9)	Month the Assessment Case Audit documentation that transition services are being provided is due (e.g. January 2008)	Youth released from a YCF on parole one month prior to event month (e.g. December 15, 2008)	1 month after Event Month (e.g. February 2008)	2 months after event month (e.g. March 2008)	
School/Work Engagement (KPM 10)	Month the School/Work history documentation of youth engagement in school or work is due (e.g. January 2008)	Youth released on parole or on probation living in a foster home, independent living or at home two months prior to event month (e.g. December 15, 2008)	1 month after Event Month (e.g. February 2008)	2 months after event month (e.g. March 2008)	
Restitution (KPM 11)	Month condition closed (e.g. January 2008)	Youth with closed conditions during event month (e.g. January 2008)	1 month after Event Month (e.g. February 2008)	2 months after event month (e.g. March 2008)	
Parole Recidivism (KPM 12)	12	Last Month of Fiscal Year (e.g. June, 2008)	Youth released on parole in the prior fiscal year (e.g. July - June, 2007)	1 month after Event Month (e.g. July, 2008)	2 months after event month (e.g. August, 2008)
	24	Last Month of Fiscal Year (e.g. June, 2008)	Youth released on parole in the 2 years prior to current fiscal year (e.g. July - June, 2006)	1 month after Event Month (e.g. July, 2008)	2 months after event month (e.g. August, 2008)
	36	Last Month of Fiscal Year (e.g. June, 2008)	Youth released on parole in the 3 years prior to current fiscal year (e.g. July - June, 2005)	1 month after Event Month (e.g. July, 2008)	2 months after event month (e.g. August, 2008)
Probation Recidivism (KPM 13)	12	Last Month of Fiscal Year (e.g. June, 2008)	Youth on probation in the prior fiscal year (e.g. July - June, 2007)	1 month after Event Month (e.g. July, 2008)	2 months after event month (e.g. August, 2008)
	24	Last Month of Fiscal Year (e.g. June, 2008)	Youth on probation in the 2 years prior to current fiscal year (e.g. July - June, 2006)	1 month after Event Month (e.g. July, 2008)	2 months after event month (e.g. August, 2008)
	26	Last Month of Fiscal Year (e.g. June, 2008)	Youth on probation in the 3 years prior to current fiscal year (e.g. July - June, 2005)	1 month after Event Month (e.g. July, 2008)	2 months after event month (e.g. August, 2008)
Customer Service (KPM 14/15)	Month of Release (e.g. January 2008)	Youth, and their families, who were terminated from OYA custody during event month (e.g. January 15, 2008)	1 month after Event Month (e.g. February 2008)	2 months after event month (e.g. March 2008)	