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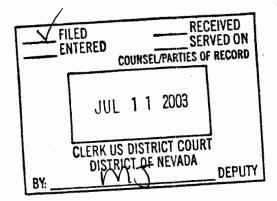
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#### UNITED STATES DISTRICT COURT DISTRICT OF NEVADA

FEDERAL TRADE COMMISSION.

Plaintiff,

v.

TYME LOCK 2000, INC., a Nevada Corporation, doing business as United Family Services and USA Membership Services; TOTAL RESOURCES, INC., a Nevada

Corporation;

RUTH R. ADAMS, individually and as an officer of Tyme Lock 2000, Inc.; and STELLA L. AGUILAR, individually and as an officer of Total Resources, Inc.;

Defendants.

CV-S-02-1078-JCM-RJJ

STIPULATED FINAL JUDGMENT AND ORDER FOR PERMANENT INJUNCTION AND OTHER EQUITABLE RELIEF

Plaintiff, the Federal Trade Commission ("Commission" or "FTC"), commenced this action on August 19, 2002, by filing its Complaint for Injunctive and Other Equitable Relief ("Complaint") pursuant to Sections 13(b) and 19 of the Federal Trade Commission

FINAL JUDGMENT

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Act ("FTC Act"), 15 U.S.C. §§ 53(b) and 57b, and the Telemarketing and Consumer Fraud and Abuse Prevention Act ("Telemarketing Act"), 15 U.S.C. §§ 6101-6108, charging that Defendants Tyme Lock 2000, Inc. doing business as United Family Services and USA Membership Services, Total Resources, Inc., Ruth R. Adams, and Stella L. Aguilar with violating Section 5 of the FTC Act, 15 U.S.C. § 45, and the FTC's Trade Regulation Rule entitled the "Telemarketing Sales Rule," 16 C.F.R. Part 310.

The Commission, by and through its counsel, and Defendants, by and through their counsel, have agreed to the entry of this Stipulated Final Judgment and Order for Permanent Injunction and Other Equitable Relief ("Final Judgment") by this Court in order to resolve all matters arising out of the facts alleged in the complaint and in dispute in this action. The Commission and Defendants have consented to entry of this Final Judgment without trial or adjudication of any issue of law or fact herein, and without Defendants admitting liability or wrongdoing for the offenses alleged in the complaint.

NOW THEREFORE, the Commission and Defendants having requested this Court to enter this Final Judgment, IT IS HEREBY ORDERED, ADJUDGED, AND DECREED as follows:

#### **FINDINGS**

- 1. This is an action instituted by the Commission under Sections 5, 13(b), and 19 of the FTC Act, 15 U.S.C. §§ 45, 53(b), and 57b, and the Telemarketing Act, 15 U.S.C. §§ 6101-6108, and the Commission has the authority to seek the relief it requested.
- 2. This Court has jurisdiction of the subject matter of this action and the parties.
  - Venue is proper as to all parties in the District of Nevada.
- 4. The Commission's Complaint states claims upon which relief may be granted against Defendants under Sections 5(a), 13(b), and 19 of the FTC Act, 15 U.S.C. §§ 45(a), 53(b), and 57b, and the Telemarketing Sales Rule, 16 C.F.R. Part 310.
  - 5. The activities of Defendants, as alleged in the Complaint, are in or

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- 6. Defendants waive all claims under the Equal Access to Justice Act, 28 U.S.C. § 2412, amended by Pub. L. 104-121, 110 Stat 847, 863-64 (1996).
- 7. Defendants also waive all rights to seek judicial review or otherwise challenge or contest the validity of this Final Judgment. Defendants further waive and release any claim they may have against the Commission, its employees, agents, or representatives.
  - 8. Entry of this Final Judgment is in the public interest.
- 9. Except as provided in Section V, the Final Judgment does not constitute and shall not be interpreted to constitute either an admission by Defendants or a finding by the Court that Defendants have engaged in violations of the FTC Act, the Telemarketing Sales Rule, or any other law.

#### **DEFINITIONS**

For purposes of this Final Judgment, the following definitions shall apply:

- 1. "Assets" means any legal or equitable interest in, right to, claim to, or expectation to receive, any real and personal property, including but not limited to chattels, goods, instruments, money, funds, equipment, fixtures, general intangibles, effects, leaseholds, premises, contracts, mail or other deliveries, shares of stock, inventory, checks, notes, accounts, credits, receivables, lines of credit, all cash, funds, and any other thing of value, wherever located.
- 2. "Assisting others" means providing any of the following goods or services to any person or entity: (a) formulating or providing, or arranging for the formulation or provision of, any good or service related to the advertising marketing, offering for sale, or sale of any credit-related goods or services; (b) formulating or providing, or arranging for the formulation or provision of, any telephone sales script or any other marketing material; (c) hiring, recruiting, or training personnel; (d) providing names of, or assisting in the generation of, potential customers; (e) performing customer service functions, including but not limited to, receiving or responding to consumer complaints; (f)

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- 3. "Consumer" means a purchaser or customer, or potential purchaser or customer.
- 4. "Credit-related goods or services" means any good or service which is advertised, offered for sale, or sold to consumers as a method by which consumers may establish or obtain any credit or credit device, including but not limited to credit cards, loans, or financing; or as a method to restore, repair, or improve derogatory information contained in consumers' credit reporting files; or as a method to consolidate or liquidate debts.
- 5. "Defendants" means Tyme Lock 2000, Inc., a Nevada corporation doing business as United Family Services and USA Membership Services; Total Resources, Inc., a Nevada corporation; Ruth R. Adams, individually, and as an officer and director of Tyme Lock 2000, Inc.; and Stella L. Aguilar, individually, and as an officer and director of Total Resources, Inc.; by whatever names they might be known, and each of them.
- 6. "Document" is synonymous in meaning and equal in scope to the usage of the term in Federal Rule of Civil Procedure 34(a), and includes writings, drawings, graphs, charts, photographs, audio and video recordings, electronic mail ("e-mail"), computer records, and other data compilations from which information can be obtained and translated, if necessary, through detection devices into reasonably usable form. A draft or non-identical copy is a separate document within the meaning of the term.
- 7. "Material," when used as an adjective, means likely to affect a person's choice of, or conduct regarding, goods or services.
- 8. "Person" means any individual, group, unincorporated association, limited or general partnership, corporation, or other business entity.
- 9. "Telemarketing" means any business activity (including, but not limited to, initiating or receiving telephone calls, managing others who initiate or receive telephone

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calls, operating an enterprise that initiates or receives telephone calls, or otherwise participating as an officer, director, employee, or independent contractor in an enterprise that initiates or receives telephone calls) that involves attempts to induce consumers to purchase any item, good, service, membership partnership interest, trust interest, or beneficial interest, or to enter a contest for a prize, by means of telephone sales presentations, either exclusively or in conjunction with the use of other forms of telemarketing. *Provided, however*, that the term "telemarketing" shall not include transactions that are not completed until after a face-to-face contact between the seller or solicitor and the consumer solicited.

#### I. PERMANENT BAN

IT IS THEREFORE ORDERED that Defendants are hereby permanently restrained and enjoined from advertising, marketing, offering for sale or selling, through telemarketing, direct mailing, e-Mail, or any other means any credit-related goods or services, or assisting others in the same. Nothing in this Final Judgment shall be read as an exception to this Section I.

#### II. PROHIBITION AGAINST VIOLATING THE FTC ACT

IT IS FURTHER ORDERED that Defendants and their officers, agents, directors, employees, salespersons, independent contractors, subsidiaries, affiliates, successors, assigns, and all other persons or entities in active concert or participation with them who receive actual notice of this Final Judgment by personal service or otherwise, whether acting directly or through any person, corporation, affiliate, division, agent, employee, consultant, independent contractor, or other device, in connection with the advertising, offering for sale, sale, or distribution of any good or service, are hereby permanently restrained and enjoined from violating, in any manner, Section 5 of the FTC Act, 15 U.S.C. § 45, including but not limited to:

- A. Misrepresenting the total costs to purchase, receive, or use any goods or services that are the subject of a sales offer;
- B. Failing to disclose in a clear and conspicuous manner, the total costs and all

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material restrictions, limitations, or conditions to purchase, receive, or use any goods or services that are, directly or indirectly (such as products available through membership in an organization) the subject of a sales offer before the customer pays for the goods or services offered; and

C. Making any other misrepresentation of fact material to a consumer's purchasing decision.

# III. PROHIBITION AGAINST VIOLATING THE TELEMARKETING SALES RULE

IT IS FURTHER ORDERED that Defendants and their officers, agents, directors, employees, salespersons, independent contractors, subsidiaries, affiliates, successors, assigns, and all other persons or entities in active concert or participation with them who receive actual notice of this Final Judgment by personal service or otherwise, whether acting directly or through any person, corporation, affiliate, division, agent, employee, consultant, independent contractor, or other device are hereby permanently restrained and enjoined from violating any provision of the Telemarketing Sales Rule, 16 C.F.R. Part 310, or as the Telemarketing Sales Rule may hereafter be amended, including but not limited to:

- A. Requesting or receiving payment of any fee or consideration from any person in advance of that person obtaining a loan or other extension of credit while guaranteeing or representing a high likelihood of success in obtaining or arranging a loan or other extension of credit for a person, as prohibited by the Telemarketing Sales Rule, 16 C.F.R. § 310.4(a)(4);
- B. Misrepresenting the total costs to purchase, receive, or use any goods or services that are the subject of a sales offer, as prohibited by the Telemarketing Sales Rule, 16 C.F.R. § 310.3(a)(2)(i);
- C. Failing to disclose in a clear and conspicuous manner, the total costs and all material restrictions, limitations, or conditions to purchase, receive, or use any goods or services that are, directly or indirectly (such as products

available through membership in an organization) the subject of a sales offer before the customer pays for the goods or services offered, as prohibited by the Telemarketing Sales Rule, 16 C.F.R. § 310.3(a)(1)(i) and (ii);

- Making a false or misleading statement to induce any person to pay for goods or services, as prohibited by the Telemarketing Sales Rule, 16 C.F.R. § 310.3(a)(4); and
- E. Providing substantial assistance or support to any seller or telemarketer while knowingly or consciously avoiding knowing that the seller or telemarketer is engaged in any act or practice that violates Sections 310.3(a) or (c), or 310.4 of the Telemarketing Sales Rule, 16 C.F.R. §§ 310.3(a) and (c), and 310.4.

# IV. MONETARY JUDGMENT AND CONSUMER REDRESS IT IS FURTHER ORDERED that:

A. Judgment in the amount of \$4,687,000.00 (four million six hundred eighty-seven thousand dollars) is hereby entered against Defendants, jointly and severally, for equitable monetary relief, including but not limited to consumer redress and/or disgorgement, and for paying any attendant expenses of administering any redress fund; provided, however, that this judgment shall be suspended subject to the conditions set forth in Paragraph C and Section V below; provided further, however, that the Commission's agreement to, and the Court's approval, of this Final Judgment is expressly premised on the truthfulness, accuracy, and completeness of the financial statements submitted to the Commission by Defendants, namely that of: (A) Defendant Tyme Lock 2000, Inc., dated September 9, 2002, as supplemented by a statement dated September 11, 2002, and tax returns provided October 23, 2002; (B) Defendant Total Resources, Inc., dated September 9, 2002; (C) Defendant Ruth R. Adams,

FINAL JUDGMENT

- dated September 9, 2002; and (D) Defendant Stella L. Aguilar, dated September 9, 2002.
- B. The Receiver, James F. Lisowski, Sr., shall perform all acts that he deems necessary to execute on Surety Bond Number 1221332, on file with the Consumer Affairs Division ("CAD"), Department of Business and Industry, State of Nevada, pursuant to NRS Chapter 598.2807 and 598.851, in order to obtain whatever funds are available after such bond is used to pay obligations to the CAD. Defendants have agreed that any claims they may have to the proceeds of such bond are assigned to the Receiver. The Receiver shall liquidate any assets belonging to the Defendant corporations, Tyme Lock 2000, Inc., and Total Resources, Inc. After paying Court-approved receivership fees and expenses, the Receiver shall transfer the remaining proceeds from the bond and assets to the Commission.
- C. All funds paid pursuant to this Section shall be deposited into a fund administered by the Commission or its agent to be used for equitable relief, including but not limited to consumer redress and any attendant expenses for the administration of any redress fund. In the event that direct redress to consumers is wholly or partially impracticable or funds remain after redress is completed, the Commission may apply any remaining funds for such other equitable relief (including consumer information remedies) as it determines to be reasonably related to the Defendants' practices alleged in the complaint. Any funds not used for such equitable relief shall be deposited to the Treasury as disgorgement. Defendants shall have no right to challenge the Commission's choice of remedies under this Section.
- D. No portion of the payment as herein provided shall be deemed payment of any fine, penalty, forfeiture, or punitive assessment.

- E. Defendants expressly waive their rights to litigate the issue of disgorgement. Defendants acknowledge and agree that all money paid pursuant to this Final Judgment is irrevocably paid to the Commission for purposes of settlement between the Commission and Defendants, and Defendants relinquish all right, title, and interest to assets held by the receiver or receivership estate, or assets subject to claims by the receiver, or assets held by the Commission in connection with this case.
- F. Defendants are hereby required, in accordance with 31 U.S.C. § 7701, to furnish to the Commission Defendants' taxpayer identifying numbers (social security number or employer identification number), which shall be used for purposes of collecting and reporting on any delinquent amount arising out of Defendants' relationship with the government.

#### V. RIGHT TO REOPEN

IT IS FURTHER ORDERED that, if, upon motion by the Commission, the Court finds that any financial statement referenced in Paragraph A of Section IV above contains any material misrepresentation or omission, the suspended judgment entered in Paragraph A of Section IV, less any funds paid by Defendants pursuant to Paragraph B of Section IV, shall become immediately due and payable by Defendants, and interest computed at the rate prescribed under 28 U.S.C. § 1961, as amended, shall immediately begin to accrue on the unpaid balance; provided, however, that in all other respects this Final Judgment shall remain in full force and effect unless otherwise ordered by the Court; and, provided further, that proceedings instituted under this provision would be in addition to, and not in lieu of, any other civil or criminal remedies as may be provided by law, including but not limited to contempt proceedings, or any other proceedings that the Commission or the United States may initiate to enforce this Final Judgment. For purposes of this Section, and any subsequent proceedings to enforce payment, including but not limited to a non-dischargeability complaint filed in a bankruptcy proceedings, Defendants agree not to contest any of the allegations in the Commission's Complaint.

#### VI. <u>LIFTING OF ASSET FREEZE</u>

IT IS FURTHER ORDERED that upon entry of this Final Judgment, the freeze on Defendants' assets, as ordered in the Preliminary Injunction entered by this Court on September 4, 2002, shall be dissolved.

#### VII. TERMINATION OF RECEIVERSHIP

IT IS FURTHER ORDERED that upon satisfaction of the duties in Paragraph B of Section IV, the Receiver shall submit to the Court a final report and application for fees and expenses, and upon approval of the same, shall pay:

- A. To the Receiver the amounts allowed by the Court pursuant to the Receiver's application for fees and expenses; and
- B. To the Commission all remaining monies.

The receivership over the corporate Defendants pursuant to this Court's Order for Preliminary Injunction entered on September 4, 2002, shall then be terminated and the provisions of said Preliminary Injunction related to the appointment of the Receiver shall be dissolved.

## VIII. TRANSFER OF CUSTOMER LISTS

IT IS FURTHER ORDERED that Defendants and their officers, agents, directors, employees, salespersons, independent contractors, subsidiaries, affiliates, successors, assigns, and all other persons or entities in active concert or participation with them who receive actual notice of this Final Judgment by personal service or otherwise, whether acting directly or through any person, corporation, affiliate, division, agent, employee, consultant, independent contractor, or other device are hereby permanently restrained and enjoined from selling, renting, leasing, transferring, or otherwise disclosing the name, address, social security number, telephone number, credit card number, debit card number, bank account number, e-mail address, or other identifying information of any person, however obtained, including but not limited to information of any person who provided such information to or did business with Defendants, to any person. *Provided, however*, that Defendants may disclose such

FINAL JUDGMENT

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identifying information to a law enforcement agency or as required by any law, regulation, or court order.

#### IX. COMPLIANCE MONITORING

IT IS FURTHER ORDERED that, for the purpose of monitoring and investigating compliance with any provision of this Final Judgment,

- A. Within ten (10) days of receipt of written notice from a representative of the Commission, Ruth R. Adams, Stella L. Aguilar, Tyme Lock 2000, Inc. doing business as United Family Services and USA Membership Services, and Total Resources, Inc., each shall submit additional written reports, sworn to under penalty of perjury; produce documents for inspection and copying; appear for deposition; and/or provide entry during normal business hours to any business location in such Defendant's possession or direct or indirect control to inspect the business operation.
- B. In addition, the Commission is authorized to monitor compliance with this Final Judgment by all other lawful means, including but not limited to the following:
  - obtaining discovery from any person, without further leave of court, using the procedures prescribed by Fed. R. Civ. P. 30, 31, 33, 34, 36, and 45; and
  - posing as consumers and suppliers to Defendants or any other entity managed or controlled in whole or in part by Defendants, without the necessity of identification or prior notice.

Provided that nothing in this Final Judgment shall limit the Commission's lawful use of compulsory process, pursuant to Sections 9 and 20 of the FTC Act, 15 U.S.C. §§ 49, 57b-1, to obtain any documentary material, tangible things, testimony, or information relevant to unfair or deceptive acts or practices in or affecting commerce (within the meaning of 15 U.S.C. § 45(a)(1)).

C. Defendants shall permit representatives of the Commission to interview any employer, consultant, independent contractor, representative, agent, or employee who has agreed to such an interview, relating in any way to any conduct subject to this Final Judgment. The person interviewed may have counsel present.

#### X. COMPLIANCE REPORTING BY DEFENDANT

IT IS FURTHER ORDERED that, in order that compliance with the provisions of this Final Judgment may be monitored:

- A. For a period of five (5) years from the date of entry of this Final Judgment,
  - 1. Ruth R. Adams and Stella L. Aguilar shall notify the Commission of the following:
    - Any changes in Defendant's residence, mailing addresses,
       and telephone numbers, within ten (10) days of the date of such change;
    - b. Any changes in Defendant's employment status (including self-employment) within ten (10) days of the date of such change. Such notice shall include the name and address of each business that Defendant is affiliated with, employed by, or performs services for; a statement of the nature of the business; and a statement of Defendant's duties and responsibilities in connection with the business; and
    - Any changes in Defendant's name or use of any aliases or fictitious names; and
  - 2. Defendants shall notify the Commission of any changes in corporate structure that may affect compliance obligations arising under this Final Judgment, including but not limited to a dissolution, assignment, sale, merger, or other action that would result in the emergence of a successor corporation; the creation or dissolution of

a subsidiary, parent, or affiliate that engages in any acts or practices subject to this Final Judgment; the filing of a bankruptcy petition; or a change in the corporate name or address, at least thirty (30) days prior to such change, *provided* that, with respect to any proposed change in the corporation about which the Defendant learns less than thirty (30) days prior to the date such action is to take place, Defendant shall notify the Commission as soon as is practicable after obtaining such knowledge.

- B. One hundred eighty (180) days after the date of entry of this Final Judgment, Defendants each shall provide a written report to the FTC, sworn to under penalty of perjury, setting forth in detail the manner and form in which they have complied and are complying with this Final Judgment. This report shall include, but not be limited to:
  - 1. Any changes required to be reported pursuant to subparagraph (A) above; and
  - 2. A copy of each acknowledgment of receipt of this Final Judgment obtained by any Defendant pursuant to Section XII.
- C. For the purposes of this Final Judgment, Defendants shall, unless otherwise directed by the Commission's authorized representatives, mail all written notifications to the Commission to:

Regional Director, Western Region
Federal Trade Commission
901 Market Street, Suite 570
San Francisco, CA 94103-1768
Re: FTC v. Tyme Lock 2000, Inc., et al. Civil Action No. CV-S-02-1078-JCM-RJJ.

D. For purposes of the compliance reporting required by this Section, the Commission is authorized to communicate directly with any Defendant.

#### XI. RECORD KEEPING PROVISIONS

IT IS FURTHER ORDERED that, for a period of eight (8) years from the date of entry of this Final Judgment, in connection with any telemarketing business operated by any Defendant, or where any Defendant is a majority owner of the business or directly or indirectly manages or controls a business engaged in telemarketing, Defendants and their officers, agents, directors, employees, salespersons, independent contractors, subsidiaries, affiliates, successors, assigns, and all other persons or entities in active concert or participation with them who receive actual notice of this Final Judgment by personal service or otherwise, whether acting directly or through any person, corporation, affiliate, division, agent, employee, consultant, independent contractor, or other device, are hereby restrained and enjoined from failing to create and retain the following records:

- A. Accounting records that reflect the cost of goods or services sold, revenues generated, and the disbursement of such revenues;
- B. Personnel records accurately reflecting: the name, address, and telephone number of each person employed in any capacity by such business, including as an independent contractor; that person's job title or position; the date upon which the person commenced work; and the date and reason for the person's termination, if applicable;
- C. Customer files containing the names, addresses, phone numbers, dollar amounts paid, quantity of items or services purchased, and description of items or services purchased, to the extent such information is obtained in the ordinary course of business;
- Complaints and refund requests (whether received directly, indirectly or through any third party) and any responses to those complaints or requests;
   and
- E. Copies of all sales scripts, training materials, advertisements, or other marketing materials.

### XII. DISTRIBUTION OF FINAL JUDGMENT BY DEFENDANTS

IT IS FURTHER ORDERED that, for a period of five (5) years from the date of entry of this Final Judgment,

- A. Tyme Lock 2000, Inc. d/b/a United Family Services and USA Membership Services, and Total Resources, Inc., shall deliver a copy of this Final Judgment to all principals, officers, directors, managers, and current employees, agents, and representatives having responsibilities with respect to the subject matter of this Final Judgment, and shall secure from each such person a signed and dated statement acknowledging receipt of the Final Judgment. Tyme Lock 2000. Inc. d/b/a United Family Services and USA Membership Services, and Total Resources, Inc., shall deliver this Final Judgment to current personnel within thirty (30) days after the date of service of this Final Judgment, and to new personnel within thirty (30) days after the person assumes such position or responsibilities; and
- B. Ruth R. Adams and Stella L. Aguilar shall each deliver a copy of this Final Judgment to the principals, officers, directors, managers and employees under the control of either of them for any business that (a) employs or contracts for personal services from either of them and (b) has responsibilities with respect to the subject matter of this Final Judgment, Ruth R. Adams and Stella L. Aguilar shall secure from each such person a signed and dated statement acknowledging receipt of the Final Judgment within thirty (30) days after the date of service of the Final Judgment or the commencement of the employment relationship.

## XIII. ACKNOWLEDGMENT OF RECEIPT OF FINAL JUDGMENT BY DEFENDANTS

IT IS FURTHER ORDERED that each Defendant, within five (5) business days of receipt of this Final Judgment as entered by the Court, must submit to the Commission a truthful sworn statement acknowledging receipt of this Final Judgment.

#### XIV. RETENTION OF JURISDICTION

IT IS FURTHER ORDERED that this Court shall retain jurisdiction of this matter for purposes of construction, modification and enforcement of this Final Judgment.

IT IS SO ORDERED.

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Dated: July 11, 2003	Janes C
	UNITED STATES D
SO STIPULATED:	

10	FOR THE PLAINTIFF,
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20	Attorneys for Plaintiff FTC
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FOR THE DEFENDANTS Ruth R. Adams

Defendant Individually and on behalf of Defendant Tyme Lock 2000, Inc. Dated: 1/1/1.

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Stella L. Aguilar Defendant Individually and on behalf Defendant Total Resources	
Defendant	_
Individually and on behalf	of
Defendant Total Resources	s, Inc.
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Dated: 3-24	, 2003

ATTORNEYS FOR DEFENDANTS

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