## **Consumer Empowerment Workgroup – Regions of Interest**

#### Characteristics

Geographic Region/ Entities	Data Source For Registration Summary (basic description of data available)	Data Source for Medication History (basic description of data available)	Existing PHR, Organization Sponsor (e.g., health plan, employer, other), (include business model and primary functionality if known)	Size and type of population served by PHR Program	Organizational Capacity or Infrastructure to reach special patient populations (i.e., Medicare, Medicaid, chronically ill, pediatrics)
Six AHRQ Funded State					
<b>Initiatives:</b>					
Colorado: 4 entities in Denver—Denver public health, Kaiser Permanente of Colorado, The Children's Hospital, Univ. Colorado Health Sciences Center. (Per Jon White of AHRQ, at present can pass test registration data. Next will do lab, in Year 3 will do pharmacy. Focused on governance and privacy.)		RxHub: pharmacy claims data for 1.0 M out of 2.5M population (Penetration 40.9%)  Sure Scripts: Mid 2007 market – large number of independents and PDX pharmacies	WellPoint, Inc. partners with WedMD to offer its 28.5 million members with a comprehensive, personalized member website that brings together claims data, trusted health information, personalization capabilities and health risk assessment tools. PHRs are a key component of this web portal.		Pediatrics

Delaware: Delaware Health Information Network, a state sponsored public entity.	Rx Hub: pharmacy claims data for 480K out of 784K population (Penetration 61.3%)  Sure Scripts: Early 2007 market – need Happy Harry's participation to get over 80% pharmacy participation	POC: Art Davidson, pediatrician  Per Jon White, Project Mgr. is Matt Madison.  BCBS of DE (a CareFirst company) provides its members with personalized health tools including a PHR to track personal medical history, a personalized risk assessment, tools to help members attain their health gorals, and online health reminders.  DHIN has no PHR. Has plans to do EDI financial transactions: benefits eligibility, claims, payments, claims inquiries. Received AHRQ funds for project beginning Jan. 1, 2006
Indiana:	Rx Hub: pharmacy claims data for 2.7M out of 6.1M population (Penetration 44.3%) Sure Scripts: Early 2007 market – Will have over 50% of	WellPoint, Inc. partners with WedMD PHR program (details above)

	pharmacies; large number of		
Dhada Island	independents	Diamand involuent	D.i., and a second
Rhode Island	Rx Hub: pharmacy	Plan and implement a	Primary care and
	claims data for 398K	Master Patient Index for	specialty physician
	out of 1.1M population	interoperability between	groups are engaged;
	(Penetration	public and private health	easy to get
	38%)	care sectors; Coordinated	Medicaid involved;
	Sure Scripts:	effort with Dept. of	Dept. of health can
	2Q06 Market –	Health, QIO, BCBS RI,	bring additional
	Approx. 60% of	Health Systems,	stakeholders to the
	pharmacies in April	physician groups to drive	table
		adoption of eprescribing	
		to the next level; recent	
		launch of EHR RI	
		organization to drive	
		state-wide adoption of	
		EHRs.	
		Blue Cross and Blue	
		Shield of Rhode Island	
		partners with Health	
		AtoZ to provide its	
		members with a PHR that	
		can be pre-populated	
		with claims and	
		pharmacy data, self	
		populated with personal	
		information, and it	
		includes a health	
		calendar with reminders	
		for appointments,	
		medication refills, and	
		immunizations.	
Tennessee	Rx Hub: pharmacy	Plan and implement	TennCare

	claims data for 3.4M out of 5.6M population (Penetration 60.5%)  Sure Scripts: Early 2007 – Less than 40% pharmacy coverage without independents	State-based regional data sharing and interoperability service that interconnects health care entities in three counties; TN-Care implementation of Community Health Record BCBS of TN launched SharedHealth to provide consumers and providers with electronic access to medical information. SharedHealth gives providers access to a claims-based "community health record" that includes upto-date patient summary, medical, lab, prescription and immunization information.		implementation with Cerner is focused on Medicaid initially and population management of this group
Utah: UHIN Clinical	Rx Hub: pharmacy claims data for 1.2M out of 2.2M population (Penetration 52%)  Sure Scripts: Mid 2007 – pharmacy coverage for med history  Medicaid medication	AHRQ contract that expands current Statewide network for the electronic exchange of patient administrative and clinical data and will support the adoption of EMRs.	70% of claims - 18 million 450 payers 10,000 providers	Pediatric, Rural clinics, FQHCs, Mental Health, Medicaid

	history being shared in		
10 NIIIN G	a pilot project		
12 NHIN Contract-			
related entities			
Care Spark: Tri-cites	Rx Hub: pharmacy	No PHR yet.	Care Spark has
region of NE Tennessee	claims data for 229K	Is a grassroots	5 priority health
and SW Virginia	out of 389K population	community-based	issues:
In year one of 3-year	(Penetration	coalition to develop a	
strategic plan to develop	59%)	Regional Health	<ul> <li>Diabetes</li> </ul>
organizational		Information	Hypertension
infrastructure and	Sure Scripts: Early	Organization; Allscripts	Cardiovascular
implement technical	2007 market with	and Cerner have good	Disease
infrastructure.	almost 40% pharmacy	presence and	Asthma and
	participation statewide	relationships in the state	lung disease
		as foundation for PHR	Immunizations
		delivery	and screenings
			and serecimigs
West Virginia eHealth	Rx Hub: pharmacy		
Initiative	claims data for 1.1M		
	out of 1.8M population		
	(Penetration		
	62%)		
	Sure Scripts: Late 2007		
	with eprescribing just		
	getting launched		
Eastern Kentucky Regional	Rx Hub: pharmacy	WellPoint, Inc. partners	
Health Information	claims data for 1.6M	with WedMD PHR	
Organization	out of 4M population	program	
	(Penetration	Program	
	40.4%)		
	70.70)		
Mendocino Health Record	Rx Hub: pharmacy	WellPoint, Inc. partners	
Exchange	claims data for 78K out	with WedMD PHR	
	of 240K population	program	
	or 2 torr population	L 2. m	

	(Pene tration 32.4%)		
Indiana Health Information Exchange	See Indiana above		
MA-SHARE	Rx Hub: pharmacy	Developing RxGateway	
Massachusetts	claims data for 3.7M	to connect physicians	
	out of 6.3M population	with Partners and	
	(Penetration	CareGroup to a single	
	58%)	infrastructure for clinical	
	Sure Scripts: 2Q06	information exchange;	
	Market –	eHealth Collaborative	
	Approximately 60% of	funded by BCBS MA to	
	pharmacies	implement EHRs in 3	
	participating	communities	
North Carolina Healthcare	Rx Hub: pharmacy	Coordinating	
Information	claims data for 920K	development of statewide	
Communications Alliance	out of 1.2M population	eprescribing program;	
(NCCHICA), Research	(Penetration	coordinating early stage	
Triangle, NC	77%)	RHIO	
	NC is a 4Q06 Market –		
	Over 40% of		
	pharmacies		
	participating statewide;		
	need independent		
	participation to		
	approach 60%		
North Carolina Healthcare	Rx Hub: pharmacy	IBM PHR program	
Information	claims data for 920K	offered to employees	
Communications Alliance	out of 1.2M population		
(NCCHICA), Rockingham	(Penetration		
County, NC	77%)		
	NC is a 4Q06 Market –		
	Over 40% of		
	pharmacies		

	participating statewide		
Taconic Health	Rx Hub: pharmacy	• Empire BCBS offers a	Physician
Information Network and	claims data for 690K	member controlled PHR	organization driven
Community (THINC),	out of 877K population	that authorized providers	RHIO
Taconic Region, NY	(Penetration	can also access. It is	
	79%)	automatically populated	
	Sure Scripts: Early	with information from	
	2007 market	claims including lab	
		results, doc visits,	
		immunizations, hospital	
		stays, reported	
		diagnoses, and	
		prescriptions. Members	
		can self populate	
		personal and family	
		history, health risks,	
		allergies, etc	
		• IBM PHR program	
		offered to employees	
Santa Cruz RHIO, Santa	Rx Hub: pharmacy		
Cruz County, CA	claims data for 1.7M		
	out of 6.9M population		
	(Penetration		
	25%)		
	Sure Scripts: CA is a		
	4Q06 Market with over		
	50% pharmacy		
	participation statewide;		
	over 45% pharmacy		
	participation in the		
	Santa Cruz MSA		
Greater Cincinnati	Rx Hub: pharmacy	Multi-hospital RHIO	
HealthBridge, Cincinnati,	claims data for 742K	using Axolotl	
Ohio	out of 1.6M population		
	(Penetration		

Greater Cleveland Metropolitan Area	48%) Sure Scripts: Ohio is a 4Q06 Market with over 40% pharmacy participation state- wide; around 35% pharmacy participation in Cincinnati PMSA without Kroger Rx Hub: pharmacy claims data for 1.9M out of 2.9M population (Penetration 63%) Sure Scripts: Ohio is a 4Q06 Market with over	Ohio Keypro (QIO) is engaged with health systems and other stakeholders to launch a N. Ohio regional network; Cleveland Clinic is aggressively		
	40% pharmacy participation state-	rolling out eprescribing with Epic and looking to		
	wide; around 40%	leverage the Epic PHR		
	pharmacy connectivity	solution		
0.1 P	in Cleveland PMSA	Wellpoint PHR program		
Other Regions:			227.000	** > 6 11
Albany, New York:	Rx Hub: pharmacy	Not-for-profit health plan	335,000	Has Medicare,
Capital District Physician's	claims data for 690K	with multiple products	people	Medicaid,
Health Plan	out of 877K population	such as HMO, PPO.		children's plan
1,, //	(Penetration	Piloted PHR used by		
http://www.cdphp.com/	79%)	physicians containing		
	Early 2007 market –	medical history, labs,		
	Over 40% pharmacy	medications, etc.		
	participation in Albany			
	PMSA			
	claims		20.000	
New York City	Rx Hub: pharmacy	Empire BCBS offers a	30,000 people	
Empire Blue Cross Blue	claims data for 9.5M	member controlled PHR		
Shield	out of 12.7 population	that authorized providers		

Note: Members have ability to give their doctors access to PHRs and can delete or shield entries from the view seen by doctors.	(Penetration 75%) Sure Scripts: Timing dependent on regional chain and independent participation Claims	can also access. It is automatically populated with information from claims including lab results, doc visits, immunizations, hospital stays, reported diagnoses, and prescriptions.  Members can self populate personal and family history, health risks, allergies, etc	
Richmond, Virginia	Rx Hub: pharmacy claims data for 690K out of 877K population (Penetration 79%) Q406 market with over 45% pharmacy participation statewide	MedVirginia – RHIO with good health systems and physician participation	
Florida	FL is a Q2 Market with over 45% pharmacy participation statewide; certain MSAs with higher participation	Availity Gateway created by BCBS FL and Humana to enable clinical information exchange among providers; also payer drive electronic health record	Gold Standard has implemented infrastructure to enable delivery of FL Medicaid medication history
California	CA is a 4Q06 Market with over 50% pharmacy participation	Cal-RHIO; Hill and Brown & Toland are large physician IPAs one is using Allscripts	

		Touchworks the other RelayHealth	
Arizona	4Q06 Market with over 52% pharmacy participation	Governor initiated Health eConnect to encourage development of health information exchange initiative	
New York	Parts of NY will be early 2007 with other following late in the year	Significant funding for electronic health records; recent requirement for serialized prescriptions exempt if using eprescribing; multiple RHIO initiatives (Taconic, UNYPHIED, etc.)	
Louisiana	Likely a mid-2007 market	Post-Katrina highly motivated to go electronic; funding available and some projects underway	A state-wide PHR initiative fits very well in response to the challenges of the hurricane impact. The Southern Governors' Association will host the Gulf Coast Health Information Task Force, which will bring together local and national resources and

			coordinate the planning for a digital health information recovery.
Pennsylvania	Mid 2007 market	Significant funding and practice support for eprescribing/EHR adoption; statewide eHealth Initiative underway driven by PA Medical Society and Quality Insights (CMS contracted QIO)	
Illinois	Early 2007 market with over 45% pharmacy participation	Northern Illinois Physicians for Connectivity coordinating early stage clinical information exchange very interested in pharmacy medication history and integrating with personal health records	

#### Attachment 1 RxHub Transaction Sets

RxHub transmits prescription benefit information between PBM/Payers, Physicians and Pharmacies. The data is transmitted using industry standard transactions including ANSI X12 270/271 for eligibility request/response transactions, NCPDP SCRIPT 8.1 for all electronic prescription transactions, NCPDP Formulary and Benefit 1.0 for formulary information and NCPDP SCRIPT 8.1 and HL7 2.3 for medication history transactions. RxHub certifies all participants to these standards prior to "going live" according to strict certification criteria detailed in the RxHub Implementation Guide. A sample of the data available in these standard transactions includes:

Eligibility/Formulary	<b>Medication History</b>
Patient Name	Patient Name
DOB	DOB
Gender	Gender
Zip Code	Zip Code
PBM	Patient Consent
PBM Unique Id	History Report
Plan Id/Plan Name	<ul> <li>History Elements</li> </ul>
Cardholder Id	<ul><li>Drug Identifier</li></ul>
Cardholder Name	<ul><li>Drug Name</li></ul>
Person Code	<ul><li>Dosage Form</li></ul>
Relationship Code	<ul><li>Quantity</li></ul>
Group Id/Name	<ul><li>Strength</li></ul>
Formulary Id	<ul><li>Date Written</li></ul>
Alternative List Id	<ul> <li>Date Dispensed</li> </ul>
Coverage Id	<ul><li>Prescriber</li></ul>
Copay Id	<ul><li>Pharmacy</li></ul>
BIN	
Out of Pocket	
Drug(s) NDC#	
Formulary Status	
Alternative Drugs	
Drug Coverage	
Drug Copay	

### Attachment 2 Pharmacy and Market Readiness

	Physician	Pharmacy	Clinical Information
	Adoption	Readiness	Exchange Initiative
Arizona	Medium	90%	Health eConnection
California	Medium/	90%	Hill Physicians and
	High		Brown & Towland
Florida	High	90%	Availity
			(BCBS/Humana)
			Gateway
Massachusetts	High	90%	MA-SHARE
			RxGateway, MA E-
			Health Collaborative,
			eRx Collaborative
New York	Low	80%	UNYPHIED (Buffalo)
Ohio	High	90%	HealthBridge
Rhode Island	High	90%	Rhode Island Health
			Information Exchange
Tennessee	Moderate	90%	Shared Health (TN-
			Care)
Virginia	Moderate	90%	MedVirginia

# Potential Markets for Med History/Personal Health Record Demonstration Project

- Arizona
- California
- Florida
- Massachusetts
- New York
- Ohio
- Rhode Island
- Tennessee
- Virginia