

#### **FINDINGS**

This Court has jurisdiction over the subject matter and the parties pursuant
 to 15 U.S.C. §§ 45(a), 53(b), 6821(a), and 6822(a), and 28 U.S.C. §§ 1331, 1337(a),
 and 1345.

2. Venue is proper as to all parties in the Central District of California
pursuant to 15 U.S.C. § 53(b) and 28 U.S.C. § 1391(b) and (c).

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7 3. The activities of Defendants are in or affecting commerce, as defined in
8 Section 4 of the FTC Act, 15 U.S.C. § 44.

4. The facts that the FTC has stated in the complaint, if true, would state a
claim upon which relief may be granted against Defendants under Sections 5(a) and
13(b) of the FTC Act, 15 U.S.C. §§ 45(a) and 53(b), and under Sections 521(a) and
522(a) of the GLB Act, 15 U.S.C. §§ 6821(a) and 6822(a).

5. Defendants have entered into this Order freely and without coercion.
Defendants further acknowledge that they have read the provisions of this Order and
are prepared to abide by them.

6. The Plaintiff and Defendants, by and through their counsel, have agreed that
the entry of this Order resolves all matters of dispute between them arising from the
Complaint in this action, up to the date of entry of this Order. This Order, however,
shall have no preclusive effect as to any action brought by any other federal agency.
This Order supplants the Temporary Restraining Order and the Stipulated Preliminary
Injunction entered herein.

7. Defendants waive all rights to seek appellate review or otherwise challenge
or contest the validity of this Order. Defendants further waive and release any claim
they may have against the Commission, its employees, representatives, or agents.

8. Defendants agree that this Order does not entitle Defendants to seek or to
 obtain attorneys' fees as a prevailing party under the Equal Access to Justice Act, 28
 U.S.C. § 2412, as amended by Pub. L. 104-121, 110 Stat. 847, 863-64 (1996), and
 Defendants further waive any rights to attorneys' fees that may arise under said

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provision of law.

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9. Entry of this Order is in the public interest.

10. Defendants deny all material allegations of the FTC's complaint and deny
that they have committed any wrongful act or omission. Nothing herein should be
deemed or construed to constitute any admission of wrongdoing on the part of any
Defendant, individually or jointly with any other individual or entity. Furthermore,
the fact that a specific course of conduct is enjoined herein shall not be deemed or
construed to constitute any admission that Defendants, or any of them, have engaged
in such course of conduct at any time prior to the date hereof.

#### <u>ORDER</u>

#### Definitions

A. "Assets" means any legal or equitable interest in, right to, or claim to,
any real and personal property, including but not limited to chattel, goods,
instruments, equipment, fixtures, general intangibles, effects, leaseholds, premises,
contracts, mail or other deliveries, shares of stock, lists of consumer names,
inventory, checks, notes, accounts, credits, receivables, funds, and all cash, wherever
located.

B. "Defendants" means GM Funding, Inc. ("GM"), Robert Damian Kutzner,
Global Mortgage Funding, Inc. ("Global Mortgage"), and Damian Robert Kutzner,
and their officers, agents, servants, employees, subsidiaries, affiliates, successors,
assigns, and all persons or entities in active concert or participation with them who
receive notice of this order by personal service or otherwise.

C. "Document" is synonymous in meaning and equal in scope to the usage of the term in Federal Rule of Civil Procedure 34(a), and includes writings, drawings, graphs, charts, photographs, audio and video recordings, computer records, and other data compilations from which information can be obtained and translated, if necessary, into reasonably usable form through detection devices. A draft or nonidentical copy is a separate document within the meaning of the term. D. "Plaintiff" means Federal Trade Commission.

E. "Spoofing" means the practice of disguising a commercial email to
make the email appear to come from an address from which it actually did not
originate. Spoofing involves placing in the "From" or "Reply-to" lines, or in other
portions of email messages, an email address other than the actual sender's address,
without the consent or authorization of the user of the email address whose address is
spoofed.

F. "Customer information of a financial institution" is synonymous in
meaning and equal in scope to the usage of the term in Section 527(2) of the GLB
Act, 15 U.S.C. § 6827(2).

G. "Unsolicited commercial email" means an electronic mail message that
consists of or contains a communication advertising, promoting, soliciting, offering,
or offering to sell any product or service, and that is not requested by the addressee or
recipient or sent pursuant to a pre-existing business or personal relationship between
the sender and the addressee or recipient of the email.

# **Conduct Prohibitions**

## I. BAN REQUIREMENTS

IT IS THEREFORE ORDERED that Defendants are hereby restrained and
 enjoined from engaging, participating in, or assisting in any manner or in any
 capacity whatsoever, whether directly or indirectly, in concert with others, or through
 any intermediary, third party, business entity, or device, in the marketing, advertising,
 promotion, or sending of unsolicited commercial email.

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## **II. INJUNCTION AGAINST MISREPRESENTATIONS**

IT IS FURTHER ORDERED that in connection with the advertising,
promotion, offering or sale of goods or services in commerce not covered by Section
I, above, Defendants are hereby restrained and enjoined from making any express or
implied misrepresentation or omission of material fact that is false or misleading, in
any manner, directly or indirectly, to any consumer or entity, including, but not

1 limited to, the following:

A. Misrepresenting that Defendants are affiliated with, or are calling from or
on behalf of, a financial institution, including, but not limited to, Radian, Prudential,
or Fannie Mae, or a company affiliated with these businesses;

B. Misrepresenting that the email addresses of email recipients will, upon
request of the email recipients, be removed from any lists of addresses to which future
email solicitations will be sent;

8 C. Placing the email addresses of consumers, without their authorization or
9 consent, in the "from" or "reply-to" portion of emails;

D. Inducing consumers to divulge their personal financial information by
 misrepresenting that Defendants are affiliated with financial institutions; and

12 E. Misrepresenting any information material to a consumer's decision to13 provide personal financial information.

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## **III. INJUNCTION AGAINST SPOOFING**

IT IS FURTHER ORDERED that in connection with the advertising,
promotion, offering or sale of goods or services in commerce not covered by Section
I, above, Defendants are hereby restrained and enjoined from the practice of
"spoofing."

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## IV. INJUNCTION AGAINST GRAMM-LEACH-BLILEY ACT VIOLATIONS

IT IS FURTHER ORDERED that in connection with the advertising,
promotion, offering or sale of goods or services in commerce not covered by Section
I, above, Defendants are hereby restrained and enjoined from obtaining or attempting
to obtain "customer information of a financial institution," including, but not limited
to, mortgage amount, rate, and type, by making false, fictitious, or fraudulent
statements or representations to consumers or financial institutions.

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#### V. MONETARY JUDGMENT

IT IS FURTHER ORDERED that:

A. Judgment in the amount of Sixty Thousand Five Hundred Dollars

(\$60,500.00) is hereby entered against Defendants GM Funding, Inc., Robert D.
 Kutzner, Global Mortgage Funding, Inc., and Damian R. Kutzner, jointly and
 severally. This judgment is satisfied by the total, aggregate payment of Sixty
 Thousand Five Hundred Dollars (\$60,500.00) by Defendants GM Funding, Inc.,
 Robert D. Kutzner, Global Mortgage Funding, Inc., and Damian R. Kutzner made to
 the Commission concurrently with their execution of this Order.

B. Defendants GM Funding, Inc., Robert D. Kutzner, Global Mortgage
Funding, Inc., and Damian R. Kutzner relinquish all dominion, control, and title to
the monies transferred to the FTC pursuant to this Section, and agree that all legal and
equitable title to those monies is vested in the Commission.

C. In accordance with 31 U.S.C. § 7701, Defendants GM Funding, Inc.,
Robert D. Kutzner, Global Mortgage Funding, Inc., and Damian R. Kutzner are
hereby required, unless they have done so already, to furnish to the Commission their
respective taxpayer identifying numbers (social security numbers or employer
identification numbers) which shall be used for purposes of collecting and reporting
on any delinquent amount arising out of Defendants' relationship with the
government.

D. Defendant Robert D. Kutzner and Damian R. Kutzner are further
required, unless they have done so already, to provide the Commission with clear,
legible and full-size photocopies of all valid driver's licenses they possess, which will
be used for reporting and compliance purposes.

E. Defendants agree that the facts as alleged in the Complaint filed in this
action shall be taken as true for the purpose of a nondischargeability complaint in any
bankruptcy proceeding.

F. Nothing herein should be deemed or construed to prevent the
Commission from initiating any appropriate proceeding or proceedings to enforce the
provisions of this Order.
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#### VI. COMMISSION'S USE OF MONETARY JUDGMENT

IT IS FURTHER ORDERED that all funds paid pursuant to Section V of this 2 Order shall be deposited into a fund administered by the Commission or its agent to 3 be used for equitable relief, including, but not limited to, consumer redress and any 4 attendant expenses for the administration of any redress fund. In the event that direct 5 redress to consumers is wholly or partially impracticable or funds remain after redress 6 is completed, the Commission may apply any remaining funds for such other 7 equitable relief (including consumer information remedies) as it determines to be 8 reasonably related to Defendants' practices alleged in the complaint. Any funds not 9 used for such equitable relief shall be deposited to the United States Treasury as 10 disgorgement. Defendants shall have no right to challenge the Commission's choice 11 of remedies under this Section. 12

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#### VII. ASSET FREEZE

**IT IS FURTHER ORDERED** that, upon entry of this Order, Paragraphs IV and XIII of the Stipulated Order of Preliminary Injunction shall be dissolved. 15

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#### VIII. COMPLIANCE MONITORING

IT IS FURTHER ORDERED that, for the purpose of monitoring and 17 investigating compliance with any provision of this Order, 18

Within ten (10) days of receipt of written notice from a representative of 19 A. the Commission, Defendants GM Funding, Inc., Robert D. Kutzner, Global Mortgage 20 Funding, Inc., and Damian R. Kutzner each shall submit additional written reports, 21 sworn to under penalty of perjury; produce documents for inspection and copying; 22 appear for deposition; and/or provide entry during normal business hours to any 23 business location in such Defendant's possession or direct or indirect control to 24 inspect the business operation; 25

In addition, the Commission is authorized to monitor compliance with B. 26 this Order by all other lawful means, including but not limited to the following: 27

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obtaining discovery from any person, without further leave of 1.

1 court, using the procedures proscribed by Fed. R. Civ. P. 30, 31, 33, 34, 36, and 45;

2 2. posing as consumers and suppliers to: Defendants GM Funding,
 3 Inc., Robert D. Kutzner, Global Mortgage Funding, Inc., and Damian R. Kutzner,
 4 Defendants GM Funding, Inc.'s, Robert D. Kutzner's, Global Mortgage Funding,
 5 Inc.'s, and Damian R. Kutzner's employees, or any other entity managed or
 6 controlled in whole or in part by Defendants GM Funding, Inc., Robert D. Kutzner,
 7 Global Mortgage Funding, Inc., and Damian R. Kutzner, without the necessity of
 8 identification or prior notice;

9 *Provided* that nothing in this Order shall limit the Commission's lawful use of 10 compulsory process, pursuant to Sections 9 and 20 of the FTC Act, 15 U.S.C. §§ 49, 11 57b-1, to obtain any documentary material, tangible things, testimony, or information 12 relevant to unfair or deceptive acts or practices in or affecting commerce (within the 13 meaning of 15 U.S.C. § 45(a)(1)).

C. Defendants GM Funding, Inc., Robert D. Kutzner, Global Mortgage
Funding, Inc., and Damian R. Kutzner shall permit representatives of the Commission
to interview any employer, consultant, independent contractor, representative, agent,
or employee who has agreed to such an interview, relating in any way to any conduct
subject to this Order. The person interviewed may have counsel present.

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### **IX. COMPLIANCE REPORTING BY DEFENDANT**

IT IS FURTHER ORDERED that, in order that compliance with the
provisions of this Order may be monitored:

A. For a period of five (5) years from the date of entry of this Order,

Defendants Robert D. Kutzner and Damian R. Kutzner shall notify
 the Commission of the following:

a. Any changes in Defendant's residence, mailing addresses,
and telephone numbers, within ten (10) days of the date of such change;

b. Any changes in Defendant's employment status (including
self-employment) within ten (10) days of the date of such change. Such notice shall

include the name and address of each business that Defendant is affiliated with,
 employed by, or performs services for; a statement of the nature of the business; and a
 statement of Defendant's duties and responsibilities in connection with the business;

c. Any changes in Defendant's name or use of any aliases or
fictitious names; and

Defendants GM Funding, Inc., Robert D. Kutzner, Global 2. 6 Mortgage Funding, Inc., and Damian R. Kutzner shall notify the Commission of any 7 changes in corporate structure that may affect compliance obligations arising under 8 this Order, including but not limited to a dissolution, assignment, sale, merger, or 9 other action that would result in the emergence of a successor corporation; the 10 creation or dissolution of a subsidiary, parent, or affiliate that engages in any acts or 11 practices subject to this Order; the filing of a bankruptcy petition; or a change in the 12 corporate name or address, at least thirty (30) days prior to such change, provided 13 that, with respect to any proposed change in the corporation about which the 14 Defendant learns less than thirty (30) days prior to the date such action is to take 15 place, Defendant shall notify the Commission as soon as is practicable after obtaining 16 such knowledge. 17

B. One hundred eighty (180) days after the date of entry of this Order,
Defendants GM Funding, Inc., Robert D. Kutzner, Global Mortgage Funding, Inc.,
and Damian R. Kutzner each shall provide a written report to the FTC, sworn to
under penalty of perjury, setting forth in detail the manner and form in which they
have complied and are complying with this Order. This report shall include, but not
be limited to:

Any changes required to be reported pursuant to subsection A
 above; and

A copy of each acknowledgment of receipt of this Order obtained
 by Defendant pursuant to Section XI.

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For the purposes of this Order, Defendant shall, unless otherwise

directed by the Commission's authorized representatives, mail all written
 notifications to the Commission to:

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Associate Director, Division of Marketing Practices Federal Trade Commission 600 Pennsylvania Ave. NW Washington, DC 20580 Re: <u>FTC v. GM Funding, et al.</u>, Civil Action No. SACV 02-1026

D. For purposes of the compliance reporting required by this Section, the
 Commission is authorized to communicate directly with Defendants Robert D.
 Kutzner and Damian R. Kutzner.

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## X. RECORD KEEPING PROVISIONS

IT IS FURTHER ORDERED that, for a period of eight (8) years from the 10 date of entry of this Order, in connection with any business where Defendant Robert 11 D. Kutzner or Damian R. Kutzner is the majority owner of the business or directly or 12 indirectly manages or controls the business, Defendants and their agents, employees, 13 officers, corporations, successors, and assigns, and those persons in active concert or 14 participation with them who receive actual notice of this Order by personal service or 15 otherwise, are hereby restrained and enjoined from failing to create and retain the 16 following records: 17

A. Accounting records that reflect the cost of goods or services sold,
revenues generated, and the disbursement of such revenues;

B. Personnel records accurately reflecting: the name, address, and
telephone number of each person employed in any capacity by such business,
including as an independent contractor; that person's job title or position; the date
upon which the person commenced work; and the date and reason for the person's
termination, if applicable;

C. Customer files containing the names, addresses, phone numbers, dollar
amounts paid, quantity of items or services purchased, and description of items or
services purchased, to the extent such information is obtained in the ordinary course
of business;

1D.Complaints and refund requests (whether received directly, indirectly or2through any third party) and any responses to those complaints or requests; and

E. Copies of all sales scripts, training materials, advertisements, or other
marketing materials.

## XI. DISTRIBUTION OF ORDER BY DEFENDANT

6 IT IS FURTHER ORDERED that, for a period of five (5) years from the date
7 of entry of this Order,

Defendants GM Funding, Inc. and Global Mortgage Funding, Inc. shall 8 Α. deliver a copy of a Summary of this Order, to be approved by counsel for Plaintiff, to 9 all principals, officers, directors, managers, employees, agents, and representatives 10 having responsibilities with respect to the subject matter of this Order, and shall 11 secure from each such person a signed and dated statement acknowledging receipt of 12 the Summary of the Order. Defendants GM Funding, Inc. and Global Mortgage 13 Funding, Inc. shall deliver this Summary of the Order to current personnel within 14 thirty (30) days after the date of service of this Order, and to new personnel within 15 thirty (30) days after the person assumes such position or responsibilities. 16

Defendants Robert D. Kutzner and Damian R. Kutzner shall deliver a В. 17 copy of a Summary of this Order, to be approved by counsel for Plaintiff, to the 18 principals, officers, directors, managers and employees under Defendants Robert D. 19 Kutzner's and Damian R. Kutzner's control for any business that (a) employs or 20 contracts for personal services from Defendants Robert D. Kutzner or Damian R. 21 Kutzner and (b) has responsibilities with respect to the subject matter of this Order. 22 Defendants Robert D. Kutzner and Damian R. Kutzner shall secure from each such 23 person a signed and dated statement acknowledging receipt of this Summary of the 24 Order within thirty (30) days after the date of service of the Order or the 25 commencement of the employment relationship. 26

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XII. ACKNOWLEDGMENT OF RECEIPT OF ORDER BY DEFENDANT
 IT IS FURTHER ORDERED that each Defendant, within five (5) business
 days of receipt of this Order as entered by the Court, must submit to the Commission
 a truthful sworn statement acknowledging receipt of this Order.

## XIII. RETENTION OF JURISDICTION

IT IS FURTHER ORDERED that this Court shall retain jurisdiction of this matter for purposes of construction, modification and enforcement of this Order.

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## XIV. MONITORING COMPLIANCE OF SALES PERSONNEL

9 IT IS FURTHER ORDERED that Defendants GM Funding, Inc., Robert D.
10 Kutzner, Global Mortgage Funding, Inc., and Damian R. Kutzner, in connection with
11 any business where Defendant Robert D. Kutzner or Damian R. Kutzner is the
12 majority owner of the business or directly or indirectly manages or controls the
13 business, is hereby permanently restrained and enjoined from:

Failing to take reasonable steps sufficient to monitor and ensure that all 14 A. employees and independent contractors engaged in sales or other customer service 15 functions comply with Sections I, II, III, and IV of this Order. Such steps shall 16 include adequate monitoring of sales presentations or other calls with customers, and 17 18 shall also include, at a minimum, the following: (1) listening to the oral representations made by persons engaged in sales or other customer service functions; 19 (2) establishing a procedure for receiving and responding to consumer complaints; 20 and (3) ascertaining the number and nature of consumer complaints regarding 21 transactions in which each employee or independent contractor is involved; 22

B. Failing promptly to investigate fully any consumer complaint received
by any business to which this Section applies; and

C. Failing to take corrective action with respect to any sales person whom
Defendant Robert D. Kutzner or Damian R. Kutzner determines is not complying
with this Order, which may include training, disciplining, and/or terminating such
sales person.

## **XV. PROHIBITIONS INVOLVING CONSUMER LISTS**

IT IS FURTHER ORDERED that Defendants are hereby restrained and
enjoined from:

A. Selling, renting, leasing, transferring, or otherwise disclosing the name,
address, telephone number, credit card number, bank account number, email address,
or other identifying information of any person who submitted such information to
Defendants at any time prior to entry of this Order, in connection with the advertising,
promotion, telemarketing, offering for sale, or sale of any product or service in
commerce, except in connection with communications to actual and prospective
lenders, which are made with the consumer's prior written authorization; and

B. Benefitting from or using the name, address, telephone number, credit
card number, bank account number, email address, or other identifying or financial
information of any person who submitted such information to Defendants as a result
of, derived from, or otherwise related to the activities alleged in Counts I-IV of the
Commission's complaint.

Provided however, that Defendants may disclose such identifying information
 to a law enforcement agency, or as required by any law, regulation or court order.

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#### XVI. FEES AND COSTS

IT IS FURTHER ORDERED that each party to this Order hereby agrees to
bear its own costs and attorneys' fees incurred in connection with this action.

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#### **XVII. ENTRY OF THIS JUDGMENT**

IT IS FURTHER ORDERED that, as there is no just reason for delay of entry
of this judgment, pursuant to Fed. R. Civ. P. 54(b), the Clerk shall enter this Order
immediately.

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#### XVIII. COMPLETE SETTLEMENT

The parties hereby consent to entry of the foregoing Order which shall
constitute a final judgment and order in this matter. The parties further stipulate and
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agree that the only of the foregoing order shall constitute a full, complete, and fine! 1 sectionant of this action. 2 STIPULATED AND AGREED AS FOLLOWS: Э FOR THE PLAINTIFF: FOR THE DEFENDANTS A 24 2003 ′c⊃ DATED: DATED 5 6 Steven A D Braunstein, E One Park Plaza, Suite 600 Irving, CA 92614 (949) 833-0800 (949) 833-0200 facstmile 50. Brian Huseman, Neg. Federal Trade Commission 7 600 Fennsylvania Arc, NW, H-238 Washington, D.C. 20580 (202) 32t-3320 (202) 32t-3395 facs insile \$ Allorney for Defendants GM Funding, Inc. and Robert D. Kutzneŝ 10 DATED Astorney for Plaintiff 22 12 rt Damian Kutzacr, indredually on behalt of GM Punding, Inc. 13 14 15 Vennir, Fields & Youngs Street, Suite 400 G 16 S Dove Street, Shito 400 Newport Beach, CA 92660 (949) 760-1121 (949) 720-0182 facsimile Attorney for Global Mortgag: Funding, Inc., and Damign R. Kutser 17 15 19 DATED 20 21 Danska Robert Kutzner, individualiy 22 Funding Inc. 23 day of May 5 2003. IT IS SO ORDERED, this 24 25 unel a Contro **Z**6 David O. Carter United States District Judge 27 28. -14-