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11	CENTRAL DISTRICT	Γ OF CALIFORNIA
12	SOUTHERN	DIVISION
13	PEDERAL TRADE COMMISSION	Case No. SA CV04-0474 CJC (JWJx)
14	Digintiff	1:
15	v	SETTLEMENT AGREEMENT
16	NATIONAL CONSUMER COUNCIL,	AND [PROPOSED] FINAL ORDER WITH DEFENDANT WALTER
17	INC., et al.,	JOSEPH LEDDA
18	Defendants	NO HEARING REQUESTED
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Plaintiff Federal Trade Commission ("FTC" or "Commission"), pursuant to Sections 13(b) and 19 of the Federal Trade Commission Act ("FTC Act"), 15 U.S.C. § 53(b) and § 57, filed a Complaint alleging violations of Section 5(a) of the FTC Act, 15 U.S.C. § 45(a), of the Telemarketing Sales Rule ("TSR"), 16 C.F.R. Part 310, of Subtitle A of Title V of the Gramm-Leach-Bliley Act ("GLB Act") 15 U.S.C. §§ 6801 through 6809, and of the FTC's Consumer Financial Information Rule ("Privacy Rule"), 16 C.F.R. Part 313. The Complaint sought an injunction and other equitable relief. Concurrently, the Commission filed an *ex parte* application for a Temporary Restraining Order with Asset Freeze, Appointment of Temporary Receiver, and Order to Show Cause Why a Preliminary Injunction Should Not Issue And a Permanent Receiver Should Not Be Appointed ("TRO").

On May 3, 2004, the Court granted the *ex parte* Application, appointed Robb Evans and Associates LLC as Temporary Receiver over Defendants NATIONAL CONSUMER COUNCIL, INC., an Arizona corporation ("NCC-AZ"); NATIONAL CONSUMER COUNCIL, INC., a California corporation ("NCC-CA"); NATIONAL CONSUMER COUNCIL, INC., a Nevada corporation ("NCC-NV"); LONDON FINANCIAL GROUP; NATIONAL CONSUMER DEBT COUNCIL, LLC; SOLIDIUM, LLC; J.P. LANDIS, LLC; FINANCIAL RESCUE SERVICES, INC.; SIGNATURE EQUITIES, LLC; M&L SPRINGFIELD TRUST; PC HAILEY TRUST; and VIA LIDO TRUST and instituted an asset freeze that applied to both corporate and individual assets. On May 14, 2004, by stipulation of the parties, and order of the Court, Defendant UNITED CONSUMERS LAW GROUP, was made part of the Receivership and made subject to the asset freeze.

On May 21, 2004, by agreement of all of the parties, the Court entered Stipulated Preliminary Injunctions and Orders ("PI") against all of the Defendants which continued the TRO's injunctive provisions and asset freeze and appointed Robb Evans and Associates LLC as the Permanent Receiver over NCC-AZ; NCC-

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CA; NCC-NV; LONDON FINANCIAL GROUP; NATIONAL CONSUMER DEBT COUNCIL, LLC; SOLIDIUM, LLC; J.P. LANDIS, LLC; FINANCIAL RESCUE SERVICES, INC.; SIGNATURE EQUITIES, LLC; UNITED CONSUMERS LAW GROUP; M&L SPRINGFIELD TRUST; PC HAILEY TRUST; and VIA LIDO TRUST.

Now plaintiff Commission and Defendant WALTER JOSEPH LEDDA ("LEDDA"), negotiating through their respective counsel, have agreed to a settlement of this action.

Accordingly, the Commission and Defendant LEDDA consent to entry of this Settlement Agreement and [Proposed] Final Order with Defendant WALTER JOSEPH LEDDA ("Order") without adjudication of any issue of fact or law. The parties further agree that entry of this Order in the docket by the Court will constitute actual notice to them of the terms and conditions of the Order. Plaintiff and Defendant LEDDA, having requested the Court to enter this Order, the Court hereby finds and orders as follows:

STIPULATED FINDINGS OF FACT

- 1. Defendant LEDDA was properly served with the Complaint, Summons and TRO in this matter.
- 2. Defendant LEDDA, based on his perception of the economic circumstances created by this litigation, consented to the entry of the PI against him and against Defendants LONDON FINANCIAL GROUP; NATIONAL CONSUMER DEBT COUNCIL, LLC; SOLIDIUM, LLC; J.P. LANDIS; SIGNATURE EQUITIES, LLC; and VIA LIDO TRUST; and was properly served with the PI in this matter.
- 3. This Court has jurisdiction over the subject matter of the case and personal jurisdiction over Defendant LEDDA. Venue in the Central District of California is proper.

- 4. The alleged actions of Defendant LEDDA are in or affecting commerce, as defined in Section 4 of the FTC Act, 15 U.S.C. § 44.
- 5. The allegations of the Complaint state a claim upon which relief can be granted against Defendant LEDDA under Sections 5(a) and 13(b) of the FTC Act, 15 U.S.C. §§ 45(a) and 53(b); under the TSR, 16 C.F.R. Part 310; under Subtitle A of Title V of the GLB Act, 15 U.S.C. §§ 6801 through 6809; and under the Privacy Rule, 16 C.F.R. Part 313.
- 6. Plaintiff has the authority under Sections 13(b) and 19 of the FTC Act, 15 U.S.C. § 53(b) and § 57, to seek the relief it has requested.
- 7. Defendant LEDDA has not admitted, and specifically denies, liability as to the charges in the Complaint, and his consent to settle and finally resolve this action is based on his perception of economic conditions and realities and shall not be interpreted to constitute an admission that he has engaged in any violations of any law or regulations.
- 8. Defendant LEDDA waives all rights to seek judicial review or otherwise challenge or contest the validity of this Order.
- 9. Defendant LEDDA waives any claim that he may hold against the Commission, its employees, representatives or agents.
- 10. Defendant LEDDA waives any claim that he may hold under the Equal Access to Justice Act, 28 U.S.C. § 2412 (as amended), concerning the prosecution of this action to the date of this Order, and any rights to attorneys' fees that may arise under said provision of law.
 - 11. All parties shall bear their own costs and attorneys' fees.
- 12. Defendant LEDDA enters into this Order freely, and acknowledges that he understands the provisions of this Order and is prepared to abide by its terms.
- 13. This Order is remedial in nature and shall not be construed as the payment of a fine, penalty, punitive assessment, or forfeiture.
 - 14. Entry of this Order is in the public interest.

DEFINITIONS

- 1. "Assets" means any legal or equitable interest in, right to, or claim to, any real and personal property, including but not limited to chattel, goods, instruments, equipment, fixtures, general intangibles, effects, leaseholds, mail or other deliveries, inventory, checks, notes, accounts, credits, receivables, and all cash, wherever located.
- 2. "Document" is synonymous in meaning and equal in scope to the usage of the term in Federal Rule of Civil Procedure 34(a), and includes writings, drawings, graphs, charts, photographs, audio and video recordings, electronic mail ("email"), computer records, and other data compilations from which information can be obtained and translated, if necessary, through detection devices into reasonably usable form. A draft or non-identical copy is a separate "document" within the meaning of the term.
- 3. "<u>Defendant</u>" means WALTER JOSEPH LEDDA by whatever names he might be known.
- 4. "Corporate Defendants" or "Receivership Defendants" means
 Defendants NCC-AZ; NCC-CA; NCC-NV; LONDON FINANCIAL GROUP;
 NATIONAL CONSUMER DEBT COUNCIL, LLC; SOLIDIUM, LLC;
 UNITED CONSUMERS LAW GROUP, A PROFESSIONAL CORP.; J.P.
 LANDIS, LLC; FINANCIAL RESCUE SERVICES, INC.; SIGNATURE
 EQUITIES, LLC; M&L SPRINGFIELD TRUST; PC HAILEY TRUST; and
 VIA LIDO TRUST, their affiliates, subsidiaries, successors and assigns and any
 other corporations or businesses under the control of any of them.
- 5. The terms "and" and "or" have both conjunctive and disjunctive meanings to make the meaning more inclusive than exclusive.
- 6. "Person" means any individual, natural person, organization, or other legal entity, including a corporation, partnership, proprietorship, association, cooperative, government or governmental subdivision or agency, or any other group

or combination acting as an entity. For purposes of this Order, a "consumer" is a person.

- 7. "Debtor" means any person indebted to a creditor or creditors.
- 8. "Debt negotiation" means:
- a. the business or practice of receiving, in return for consideration, or the scheduled receipt, of a debtor's monies, or evidences thereof, for the purpose of distribution among certain specified creditors in payment, or partial payment, of the debtor's obligations; or
- b. the business or practice of acting or offering or attempting to act as an intermediary between a debtor and his creditors for the purpose of settling, negotiating, or in any way altering the terms of payment of any debt of a debtor.
- 9. "Credit-related products, programs or services" means any product, program, or service which is advertised, offered for sale, or sold to consumers as a method by which consumers may establish or obtain any extension of credit or credit device, including but not limited to credit cards, loans, or financing, or as a method to consolidate, liquidate, settle or negotiate debts.
- 10. "Assisting others" means knowingly providing any of the following goods or services to another person or entity:
 - a. performing customer service functions, including but not limited to receiving or responding to consumer complaints; or
 - b. formulating or providing, or arranging for the formulation or provision of, any telephone sales script or any other marketing material; or
 - c. providing names of, or assisting in the generation of, potential customers; or
 - d. performing marketing services of any kind.
- 11. The "<u>Telemarketing Sales Rule</u>" means the FTC Rule entitled "Telemarketing Sales Rule," 16 C.F.R. § 310.

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- 12. "Telemarketing" means a plan, program, or campaign which is conducted to induce the purchase of goods or services or a charitable contribution, by use of one or more telephones and which involves more than one interstate telephone call. The term does not include the solicitation of sales through the mailing of a catalog which: contains a written description or illustration of the goods or services offered for sale; includes the business address of the seller; includes multiple pages of written material or illustrations; and has been issued not less frequently than once a year, when the person making the solicitation does not solicit customers by telephone but only receives calls initiated by customers in response to the catalog and during those calls takes orders only without further solicitation. For purposes of the previous sentence, the term "further solicitation" does not include providing the customer with information about, or attempting to sell, any other item included in the same catalog which prompted the customer's call or in a substantially similar catalog.
- 13. "Outbound telephone call" means a telephone call initiated by a telemarketer to induce the purchase of goods or services or to solicit a charitable contribution.
- 14. "<u>Telemarketer</u>" means any person who, in connection with telemarketing, initiates or receives telephone calls to or from a customer or donor.
- 15. In connection with telemarketing, a "<u>customer</u>" means any person who is or may be required to pay for goods or services offered through telemarketing.
- 16. "Representatives" means successors, assigns, officers, agents, servants and employees of Defendant and those persons in active concert or participation with them who receive actual notice of this Order by personal service or otherwise.
- 17. "Material" means likely to affect a person's choice of, or conduct, regarding, goods, services or a charitable contribution.
- 18. "Clearly and Conspicuously" or "Clear and Conspicuous" means that:

- a. in print communications, that the message shall be in a type size and location sufficiently noticeable for an ordinary consumer to read and comprehend it, in print that contrasts with the background against which it appears;
- b. in communications disseminated orally, that the message shall be delivered in a volume and cadence sufficient for an ordinary consumer to hear and comprehend it;
- c. in communications made through an electronic medium (such as television, video, radio, and interactive media such as the Internet, online services and software), that the message shall be presented simultaneously in both the audio and visual portions of the communication;
- d. in any communication presented solely through visual or audio means, that the message may be made through the same means in which the communication is presented:
 - Any audio message shall be delivered in a volume and cadence sufficient for an ordinary consumer to hear and comprehend it, and
 - ii. Any visual message shall be of a size and shade, with a degree of contrast to the background against which it appears and shall appear on the screen for a duration and in a location, sufficiently noticeable for an ordinary consumer to read and comprehend it;

Regardless of the medium used to disseminate it, the message shall be in understandable language and syntax. Nothing contrary to, inconsistent with, or in mitigation of, the message shall be used in any communication.

19. "Established business relationship" means a relationship between the seller and a person based on: (a) the person's purchase, rental, or lease of the seller's goods or services or a financial transaction between the person and seller, within the eighteen months immediately preceding the date of the telemarketing call;

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or (b) the person's inquiry or application regarding a product or service offered by the seller, within the three months immediately preceding the date of a telemarketing call.

20. "National Do Not Call Registry" means the National Do Not Call Registry maintained by the Federal Trade Commission pursuant to 16 C.F.R. § 310.4(b)(1)(iii)(B).

ORDER

I.

PROHIBITION AGAINST MATERIAL MISREPRESENTATIONS

IT IS THEREFORE ORDERED that Defendant, his successors, assigns, officers, agents, servants, employees, and attorneys, and those persons or entities in active concert or participation with any of them who receive actual notice of this Order by personal service or otherwise, whether acting directly or through any corporation, subsidiary, division, or other device, in connection with the advertising, marketing, promoting, offering for sale, or sale of any good or service, including but not limited to any credit-related products, programs or services, are hereby permanently restrained and enjoined from misrepresenting, or assisting others in misrepresenting, expressly or by implication, orally or in writing, any fact material to a consumer's decision to buy or accept the good or service, including but not limited to Defendant's ability to reduce the amount owed by a debtor to a creditor or Defendant's ability to have a positive effect on the debtor's credit report or credit history.

PROHIBITION AGAINST MATERIAL OMISSIONS

IT IS FURTHER ORDERED that Defendant, his successors, assigns, officers, agents, servants, employees, and attorneys, and those persons or entities in active concert or participation with any of them who receive actual notice of this Order by personal service or otherwise, whether acting directly or through any corporation, subsidiary, division, or other device, in connection with the advertising, promotion, offering for sale or sale of credit-related products, programs or services, are hereby permanently restrained and enjoined from failing to disclose, clearly and conspicuously, prior to the time when a consumer purchases same from Defendant, all information material to a consumer's decision to buy any credit-related products, programs or services, including but not limited to the following information, when appropriate:

- A. That while the consumer is using the product, program or services, late fees, penalties, and interest will continue to accrue on the consumer's debt until the consumer's creditors accept a settlement offer and the settlement is paid;
 - B. That while the consumer is using the product, program or services, the consumer's creditors may still sue to collect on his debts, and further, once a judgment has been obtained, the creditors may garnish the consumer's wages;
 - C. That while the consumer is using the product, program or services, the consumer's creditors may raise the interest rates applicable to his debt;
 - D. That to the extent that Defendant may be able to obtain a favorable settlement with a consumer's creditor of the consumer's debt, the consumer is required to treat that debt savings as income for purposes of federal and state income taxes; and
 - E. That a debt settled for less than the full amount of the amount owed may result in a negative notation on the consumer's credit report.

III.

PROHIBITION AGAINST

ABUSIVE TELEMARKETING PRACTICES

IT IS FURTHER ORDERED that, in connection with telemarketing, Defendant is hereby permanently restrained and enjoined from engaging in, or causing other persons to engage in, violations of the Telemarketing Sales Rule, including but not limited to:

- A. Initiating any outbound telephone call to a person's telephone number on the National Do Not Call Registry to induce the purchase of goods or services unless the seller proves:
 - 1. The seller has obtained the express agreement, in writing, of such person to place calls to that person. Such written agreement shall clearly evidence such consumer's authorization that calls made by or on behalf of a specific party may be placed to that person, and shall include the telephone number to which the calls may be placed and the signature of that person; or
 - 2. The seller has an established business relationship with such person and that person has not stated that he does not wish to receive outbound telephone calls from the seller; or
- B. Abandoning any outbound telephone call to a person by failing to connect the call to a representative within two (2) seconds of the person's completed greeting, unless the following four (4) conditions are met:
 - Defendant employs technology that ensures abandonment of no more than three (3) percent of all calls answered by a person, measured per day per calling campaign;
 - 2. For each telemarketing call placed, Defendant allows the telephone to ring for at least fifteen (15) seconds or four (4) rings

- before disconnecting an unanswered call;
- 3. Whenever a representative is not available to speak with the person answering the call within two (2) seconds after the person's completed greeting, the seller or telemarketer promptly plays a recorded message that states the name and telephone number of the seller on whose behalf the call was placed; and
- Defendant retains records, in accordance with 16 C.F.R. § 310.5
 (b)-(d), establishing compliance with the preceding three conditions; and
- C. Initiating any outbound telephone call to a telephone number within a given area code without first paying the required annual fee for access to the telephone numbers, within that area code, that are on the National Do Not Call Registry;

supersede the Telemarketing Sales Rule, in whole or part, Defendant shall comply fully and completely with all applicable requirements thereof, on and after the effective date of any such rules.

IV.

MONITORING TELEMARKETING COMPLIANCE

IT IS FURTHER ORDERED that, in connection with any business that
Defendant directly or indirectly manages, controls or has a majority ownership
interest in, that engages in telemarketing, or assists others engaged in telemarketing,
Defendant is hereby permanently restrained and enjoined from:

- A. Failing to take reasonable steps to ensure that all of his employees and independent contractors engaged in telemarketing comply with Paragraph III of this Order. Such steps shall include:
 - 1. Establishing a procedure for receiving and responding to

- consumer complaints of violations of the TSR or this Order, and
- 2. Ascertaining the number and nature of consumer complaints in which each employee or independent contractor is involved;
- В. Failing promptly to investigate fully any consumer complaint received by any business to which this Paragraph applies; and
- Failing to take corrective action with respect to any telemarketer whom C. Defendant determines is not complying with this Order, which may include training, disciplining, and/or terminating such sales person;

Provided, however, that this Paragraph does not authorize or require Defendant to take any action that violates any federal, state, or local law.

V.

PROHIBITION ON VIOLATING THE GRAMM-LEACH-BLILEY ACT

IT IS FURTHER ORDERED that, when acting as or on behalf of a financial institution, Defendant is hereby restrained and enjoined from violating any provision of Subtitle A of Title V of the Gramm-Leach-Bliley Act, 15 U.S.C. §§ 6801-6809, and implementing regulations promulgated by the Commission at 16 C.F.R. Parts 313 and 314.

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VI.

MONETARY RELIEF

IT IS FURTHER ORDERED that:

- Defendant shall pay to the Commission the sum of one million three A. hundred fifty-six thousand dollars (\$1,356,000) in the following manner:
 - Within five (5) days after entry of this Order, but in any event no 1. sooner than February 1, 2005, Defendant shall pay eight hundred thousand dollars (\$800,000) by certified or cashier's check made

payable to the Federal Trade Commission or through wire transfer to an account designated by the Commission or its agent. Payment by certified or cashier's check shall be remitted to the Federal Trade Commission, Western Region, 10877 Wilshire Boulevard, Suite 700, Los Angeles, California 90024;

- 2. No later than sixty (60) days after the initial payment, Defendant shall make an additional payment of five hundred fifty six thousand dollars (\$556,000) by certified or cashier's check made payable to the Federal Trade Commission or by wire transfer to an account designated by the Commission or its agent. Payment by certified or cashier's check shall be remitted to the Federal Trade Commission, Western Region, 10877 Wilshire Boulevard, Suite 700, Los Angeles, California 90024;
- a. The five hundred fifty six thousand dollar (\$556,000) payment shall be secured by a Deed of Trust on the home owned by Defendant;
 - b. With respect to the second payment only, Defendant may obtain not more than two extensions of thirty (30) days each in which to make the second payment by, prior to the due date of the second payment, providing the Commission with a sworn statement under penalty of perjury stating that his personal residence located at 2221 North Catalina Street, Los Angeles, California 90027-1126, parcel number 5588009015 in the County of Los Angeles, has been continuously offered for sale since November, 2004, that the price on the house was approved by a licensed appraiser and otherwise describing the efforts made by Defendant to sell the property;
 - c. If Defendant fails to make the second payment to the

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Commission within 120 days of entry of this Order, Defendant agrees that the house shall be transferred to the Permanent Receiver who upon receipt is authorized to take all steps consistent with the administration of estates in bankruptcy practice, and in compliance with 28 U.S.C. § 2001, or upon amended orders from the Court, in order to liquidate the property. Any proceeds from such liquidation shall be used to pay any remaining secured interests in the property, including the full amount of the second payment owed to the Commission, with any remaining sums being paid to the Defendant;

B. If Defendant fails to make the payments under Paragraph VI A of this Order within the prescribed time periods, the Commission may apply to the Court for entry of a judgment against Defendant in the amount of \$84,333,293 (eighty-four million, three hundred thirty-three thousand, two hundred ninety-three dollars) which amount shall be immediately due and payable, less any amounts already paid. For purposes of this Paragraph, Defendant waives any right to contest any of the allegations set forth in the Complaint filed in this matter or the amount of the judgment and agrees that the Court shall enter the monetary judgment in the amount of \$84,333,293 (eighty-four million, three hundred thirty-three thousand, two hundred ninety-three dollars) upon a showing by the Commission that Defendant failed to make the payments as set forth under Paragraph VI A;

provided, that Defendant may cure a late payment by delivering such payment to the Commission within five (5) days of the original payment date;

C. Defendant hereby assigns and transfers to the Commission all claims and causes of action that he may now have, whether known or unknown, or which he may acquire at a future date, relating to coverage and liability arising out of this specific litigation only, FTC v. National Consumer Council, et al.,

SACV04-0474 CJC (JWJx), against any corporate insurance policy; provided, that nothing in this Paragraph shall be interpreted as precluding Defendant from making a claim against any policy for reimbursement of reasonable defense fees and costs as may be permitted by the policy;

- D. All funds paid pursuant to this Paragraph shall be deposited into a fund administered by the Commission or its agent to be used for equitable relief, including but not limited to restitution and any attendant expenses for the administration of any restitution fund. In the event that direct restitution to consumers is wholly or partially impracticable or funds remain after restitution is completed, the Commission may apply any remaining funds for such other equitable relief (including consumer information remedies) as it determines to be reasonably related to the practices alleged in the Complaint. Any funds not used for such equitable relief shall be deposited to the Department of the Treasury as disgorgement and not as a fine or penalty. The Commission shall have full and sole discretion to:
 - 1. Determine the criteria for participation by individual claimants in any consumer restitution program implemented pursuant to this Order;
 - 2. Determine the manner and timing of any notices to be given to consumers regarding the existence and terms of such programs; and
 - 3. Delegate any and all tasks connected with such restitution program to any individual, partnerships, or corporations; and pay reasonable fees, salaries, and expenses incurred thereby from the payments made pursuant to this Order;
- E. Defendant expressly waives any rights he may possess to litigate the issue of monetary relief. Defendant acknowledges and agrees that all money paid pursuant to this Order is irrevocably paid to the Commission for purposes of settlement between Plaintiff and Defendant; and
- F. Defendant shall have no right to challenge the Commission's choice of

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remedies under this Paragraph.

VII.

RELIANCE ON REPRESENTATIONS

IT IS FURTHER ORDERED that:

- The Commission's agreement to, and the Court's approval of, this Α. Order is expressly premised upon the truthfulness, accuracy, and completeness of Defendant's financial condition, as represented in the financial statement dated May 15, 2004, including attachments and in any other documents submitted by Defendant, including all supplements to that financial statement, all of which the Commission relied upon in negotiating and agreeing to the terms of this Order. If, upon motion by the Commission to the Court, the Court finds that Defendant, in any of the above-referenced materials, failed to disclose any asset with a value in excess of \$1,000. materially misrepresented the value of any asset, or made any other material misrepresentation or omission, monetary judgment will be entered against Defendant in the amount of \$84,333,293 (eighty-four million, three hundred thirty-three thousand, two hundred ninety-three dollars), which represents the approximate amount of payments made by consumers to all of the Defendants and will become immediately due and payable, less any payments already made.
- B. Notwithstanding any other provision of this Order, Defendant agrees that in any subsequent proceedings to enforce payment, including but not limited to a non-dischargeability complaint filed in a bankruptcy proceeding, Defendant waives any right to contest any of the allegations set forth in the Complaint filed in this matter or the \$84,333,293 (eighty-four million, three hundred thirty-three thousand, two hundred ninety-three dollars) judgment referenced above.

VIII.

CUSTOMER LISTS

IT IS FURTHER ORDERED that Defendant, his officers, agents, servants, employees, and attorneys, and all other persons or entities in active concert or participation with them who receive actual notice of this Order by personal service or otherwise, are permanently restrained and enjoined from selling, renting, leasing, transferring, or otherwise disclosing the name, address, telephone number, credit card number, bank account number, e-mail address, or other identifying information of any person who paid any money to any of the Defendants in this litigation, FTC v. National Consumer Council, Inc. et al, SACV04-0474 CJC (JWJx), or paid money to any of the Corporate Defendants, at any time prior to entry of this order, in connection with telemarketing or with the advertising, promotion, offering for sale or sale of debt negotiation services. Provided, however, that such identifying information may be disclosed to a law enforcement agency or as required by any law, regulation, or court order.

TX.

COMPLIANCE MONITORING

IT IS FURTHER ORDERED that, for the purpose of monitoring and investigating compliance with any provision of this Order:

- A. Within ten (10) days of receipt of written notice from a representative of the Commission, Defendant shall submit additional written reports, sworn to under penalty of perjury; produce documents for inspection and copying; appear for deposition; and/or provide entry during normal business hours to any business location in Defendant's possession or direct or indirect control for the purpose of inspecting the business operation;
- B. In addition, the Commission is authorized to monitor compliance with this Order by all other lawful means, including but not limited to the

following:

- 1. Obtaining discovery from any person, without further leave of court, using the procedures prescribed by Fed. R. Civ. P. 30, 31, 33, 34, 36, and 45;
- 2. Posing as consumers and suppliers to Defendant's employees, or any other entity managed or controlled in whole or in part by Defendant, without the necessity of identification or prior notice; and
- C. Defendant shall permit representatives of the Commission to interview any employer, consultant, independent contractor, representative, agent, or employee who has agreed to such an interview, relating in any way to any conduct subject to this Order. The person interviewed may have counsel present.

Provided, however, that nothing in this Order shall limit the Commission's lawful use of compulsory process, pursuant to Sections 9 and 20 of the FTG Act, 15 U.S.C. §§ 49, 57b-1, to obtain any documentary material, tangible things, testimony, or information relevant to unfair or deceptive acts or practices in or affecting commerce (within the meaning of 15 U.S.C. § 45(a)(1)).

X.

COMPLIANCE REPORTING BY DEFENDANT

IT IS FURTHER ORDERED that, in order that compliance with the provisions of this Order may be monitored:

- A. For a period of five (5) years from the date of entry of this Order,
 - 1. Defendant shall notify the Commission of the following:
 - Any changes in his residence, mailing addresses, and telephone numbers, within ten (10) days of the date of such changes:
 - b. Any changes in his employment status (including self-

employment), and any changes in his ownership of, or interest in, any business entity, within ten (10) days of the date of such change: such notice shall include the name and address of each business that he is affiliated with, employed by, creates or forms, or performs services for; a statement of the nature of the business; and a statement of his duties and responsibilities in connection with the business or employment; and

- c. Any changes in Defendant's name or use of any aliases or fictitious names; and
- 2. Defendant shall notify the Commission of any changes in corporate structure of any business entity that he directly or indirectly controls, or has an ownership interest in, that may affect compliance obligations arising under this Order, including but not limited to a dissolution, assignment, sale, merger, or other action that would result in the emergence of a successor entity; the creation or dissolution of a subsidiary, parent, or affiliate that engages in any acts or practices subject to this Order; the filing of a bankruptcy petition; or a change in the corporate name or address, at least thirty (30) days prior to such change, provided that, with respect to any proposed change in the corporation about which Defendant learns less than thirty (30) days prior to the date such action is to take place, he shall notify the Commission as soon as is practicable after obtaining such knowledge.
- B. One hundred eighty (180) days after the date of entry of this Order, Defendant shall provide a written report to the Commission, sworn to under penalty of perjury, setting forth in detail the manner and form in which he has complied and is complying with this Order. This report shall include, but not be limited to:
 - 1. His then-current residence address, mailing addresses, and

telephone numbers;

- 2. His then-current employment and business addresses and telephone numbers, a description of the business activities of each such employer or business, and his title and responsibilities for each such employer or business;
- 3. A copy of each acknowledgment of receipt of this Order, obtained pursuant to Paragraph XII, below; and
- 4. Any other changes required to be reported under Subparagraph A of this Paragraph X, above.
- C. For the purposes of this Order, Defendant shall, unless otherwise directed by the Commission's authorized representatives, mail all written notifications to the Commission to:

Assistant Regional Director
Western Region, Los Angeles
Federal Trade Commission
10877 Wilshire Blvd, Suite 700
Los Angeles, CA 90024
Re: FTC v. National Consumer Council et al.,
Case No. CV-04-0474 CJC (JWJx)

D. For purposes of the compliance reporting and monitoring required by this Order, the Commission is authorized to communicate directly with Defendant. The Defendant may have counsel present if desired.

XI.

RECORD KEEPING PROVISIONS

IT IS FURTHER ORDERED that, for a period of eight (8) years from the date of entry of this Order, Defendant and his agents, employees, officers, corporations, successors, and assigns, and those persons in active concert or participation with any of them who receive actual notice of this Order by personal service or otherwise, in connection with any business engaged in telemarketing or the advertising, marketing, promoting, offering for sale, or sale of credit-related

products, goods or services and where Defendant is the majority owner of the business or directly or indirectly manages or controls the business, are hereby restrained and enjoined from failing to create and retain the following records:

- A. Accounting records that reflect the cost of goods or services sold, revenues generated, and the disbursement of such revenues;
- B. Personnel records accurately reflecting: the name, address, email (if any) and telephone number of each person employed in any capacity by such business, including as an independent contractor; that person's job title or position; the date upon which the person commenced work; and the date and reason for the person's termination, if applicable;
- C. Customer files containing the names, addresses, phone numbers, dollar amounts paid, quantity of items or services purchased, and description of items or services purchased, to the extent such information is obtained in the ordinary course of business;
- D. Complaints and refund requests (whether received directly, indirectly or through any third party) and any responses to those complaints or requests;
- E. Copies of all sales scripts, training materials, advertisements, website printouts, or other marketing materials; and
- F. All records and documents necessary to demonstrate full compliance with each provision of this Order, including but not limited to copies of acknowledgments of receipt of this Order required by Paragraph XII, below, and all reports submitted to the FTC pursuant to Paragraph X, above.

XII.

DISTRIBUTION OF ORDER BY DEFENDANT

IT IS FURTHER ORDERED that, for a period of five (5) years from the date of entry of this Order, Defendant shall deliver copies of this Order as directed below:

- A. For any business that he controls, directly or indirectly, or in which he has a majority ownership interest, he must deliver a copy of this Order to all principals, officers, directors, and managers of that business. Defendant must also deliver copies of this Order to all employees, agents, and representatives of that business who engage in conduct related to the subject matter of this Order. For current personnel, delivery shall be within (5) days of service of this Order upon each of the Defendants. For new personnel, delivery shall occur prior to them assuming their responsibilities.
- B. For any business where Defendant is not a controlling person of a business but he otherwise engages in conduct related to the subject matter of this Order, he must deliver a copy of this Order to his immediate supervisor or manager of such business before engaging in such conduct.
- C. Defendant must secure a signed and dated statement acknowledging receipt of the Order, within thirty days of delivery, from all persons receiving a copy of the Order pursuant to this Paragraph.

XIII.

ACKNOWLEDGMENT OF RECEIPT OF ORDER BY DEFENDANT

IT IS FURTHER ORDERED that, within five (5) business days of receipt of this Order as entered by the Court, Defendant must submit to the Commission a truthful sworn and notarized statement, or a sworn declaration pursuant to 28 U.S.C. § 1746, acknowledging receipt of this Order.

1 XIV. 2 SEVERABILITY 3 IT IS FURTHER ORDERED that the provisions of this Order are separate and severable from one another. If any provision is stayed or determined to be 4 invalid, all of the remaining provisions shall remain in full force and effect. 5 б 7 XV. RETENTION OF JURISDICTION \$ 9 IT IS FURTHER ORDERED that this Court shall retain jurisdiction of this matter for purposes of construction, modification and enforcement of this Order. 10 SO STIPULATED: 11 12 Dated: Mark 29 , 200 \$ 13 Jenniter Larabee Faye Chen Barnouw 14 15 ttorneys for Plaintif deral Trade Commissi 16 17 18 defendant 19 20 APPROVED AS TO FORM: 21 Dated: /2/23 22 Michael Mallow, Esq. Attorney for Defendant Walter Joseph Ledda 23 24 25 IT IS SO ORDERED, this ____ day of , 200 , at 26 27 Cormac J. Camey United States District Court Judge 28