EXHIBIT E
CLIENT PROCESS MONITORING SYSTEM

The Client Process Monitoring System (CPMS) tracks community-based treatment services for persons with mental illness, persons with developmental disabilities, and persons with substance abuse problems. Information from this system is combined with other information from other systems to create one integrated database under a single unique client identifier. The integrated database contains Consumer specific data across programs statewide and provides a Continuity of Care picture for individual Consumers. This information allows OMHAS to manage publicly funded mental health services, respond to legislative inquiries, and demonstrate cost effectiveness under the federal requirement for the OHP Medicaid Demonstration Project and State Children's Health Program.

1. General Provisions:

    a. Contractor shall submit CPMS data for all OHP Members receiving Covered Services (except for acute inpatient hospital services which shall be reported on OP/RCS).

    b. Contractor shall submit CPMS data for any OHP Member who is civilly committed to the custody of DHS under ORS 426.130.

    c. OMHAS shall process all CPMS data through the Mental Health Information System (MHIS). OMHAS shall "pend" CPMS data that cannot be processed because of missing or erroneous date.

        (1) OMHAS shall notify Contractor monthly of all pended CPMS data.

        (2) Contractor shall correct pended CPMS data within 30 calendar days of notice.

    d. Timeliness

        (1) Contractor shall work with OMHAS Data Base Analyst in developing, formatting and testing the CPMS to ensure reporting of accurate data.

        (2) Contractor shall submit CPMS data to OMHAS for those OHP Members meeting the criteria described above in Section 1. within the time frames specified below in Section 2.b.

e. Data Transmission and Format:

(1) Contractor shall submit all CPMS data to OMHAS via electronic media in the specific CPMS format. Contractor may obtain reporting protocols upon request through the OMHAS Data Base Analyst.

(2) Contractor may request electronic access to the MHIS for Utilization monitoring purposes.

2. Data Set Requirements

a. Contractor shall submit all of the data specified in this Section for OHP Members meeting the criteria described above in Section 1. and may develop a database to collect and store data reported electronically to the Client Process Monitoring System.

b. Contractor shall submit, within 30 calendar days of an OHP Member meeting the criteria described above in Section 1. and within 30 calendar days of terminating current Treatment services for such an OHP Member, the following CPMS information.

Data Element	Treatment Begin	Treatment End	Reported Quarterly
Client County of Residence	X		
Clinic or Service Provider	X		
Date of Birth	X		
Diagnosis	X	X	
Education	X		
Employment Status	X		
Gender	X		
Level of Functioning	X	X	X
Living Arrangement	X		
MHIS Number	X		
Name, Birth	X		
Name, Full	X		
Plan or Contractor Identifier	X		
Presenting Dangers		X[1]	
Prime Number	X		

Provider or Clinic Case No.	X	
Race/Ethnicity	X	
Referred From	X	
Termination Referral		X
Termination Type/Reason		X

1 Data element to be reported upon end of Urgent/Emergency Service only.