



2008 CARDLOCK NEWS

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Happy holidays, everyone!

This issue of Cardlock News focuses on results of records and facility inspections for 2007. We hope you will take a few minutes to reflect on the statistics provided below. Only 21% of companies inspected were 100% in compliance, which is significantly lower than the established baseline of 70%. The good news is that almost 77% of companies had two or fewer deficiencies. Although this is an improvement, state statutes require all customers to be in compliance at all times; so there is still work to be done.

Results of Records and Facility Inspections for 2007

RECORDS INSPECTIONS

111 Company Records Inspections

Number	%
23	20.7%
31	27.9%
31	27.9%
26	23.5%

- Companies with 100% compliance
- Companies with 1 deficiency
- Companies with 2 deficiencies
- Companies with 3 or more deficiencies



11,117 Records Inspected

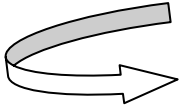
During records inspections conducted this last year, we inspected 11,117 customer records. The most common deficiency is missing proof of business.

Customer records in compliance	10,608	95.4%
Customer records inspected with deficiencies	509	4.6%
Signed agreement deficiencies	51	10.0%
Proof of business deficiencies	254	49.9%
Proof of gallons deficiencies	139	27.3%
Safety training deficiencies	65	12.8%

Weekly Site Inspections

Please ensure your maintenance personnel are inspecting your facilities each week. Civil penalties may be imposed for failure to inspect.

Companies in compliance with weekly site inspections	40	36%
Companies out of compliance with weekly site inspections	71	64%



FACILITY INSPECTIONS

Most Common Deficiencies Found During Inspections

- Faded or non-readable signage
- No "Discharge Static Electricity" signs posted
- Fire extinguishers not properly maintained
- Fueling system not properly maintained



HISTORICAL FACILITY INSPECTION COMPLIANCE RATES

Year	# Inspected	# of Deficiencies	In Compliance	% in Comp
2005	351	467	156	44.4%
2006	365	632	109	29.9%
2007	379	440	136	35.9%

CHANGES AND UPDATES

A CHANGE:

We are filing temporary rules to allow operators to accept electronically generated documents without first receiving a copy of the original license when first signing up a new customer.

UPDATE:

NO change in Oregon Fire Code and NO new signage requirements for 2008.

SAFETY TRAINING:

The Safety Training Brochure has been updated to make it more readable and usable. The new version is on our website.

SAFETY TRAINING IN SPANISH:

We will soon have the Safety Training Brochure available in Spanish. We will post it on our website and let you know when you can download a copy for your use.



CARDLOCK CONTACTS

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APPRECIATION

A sincere thanks to the operators for their hard work at complying with Oregon's fueling laws. If we can provide assistance regarding compliance issues, please contact us at the above numbers.