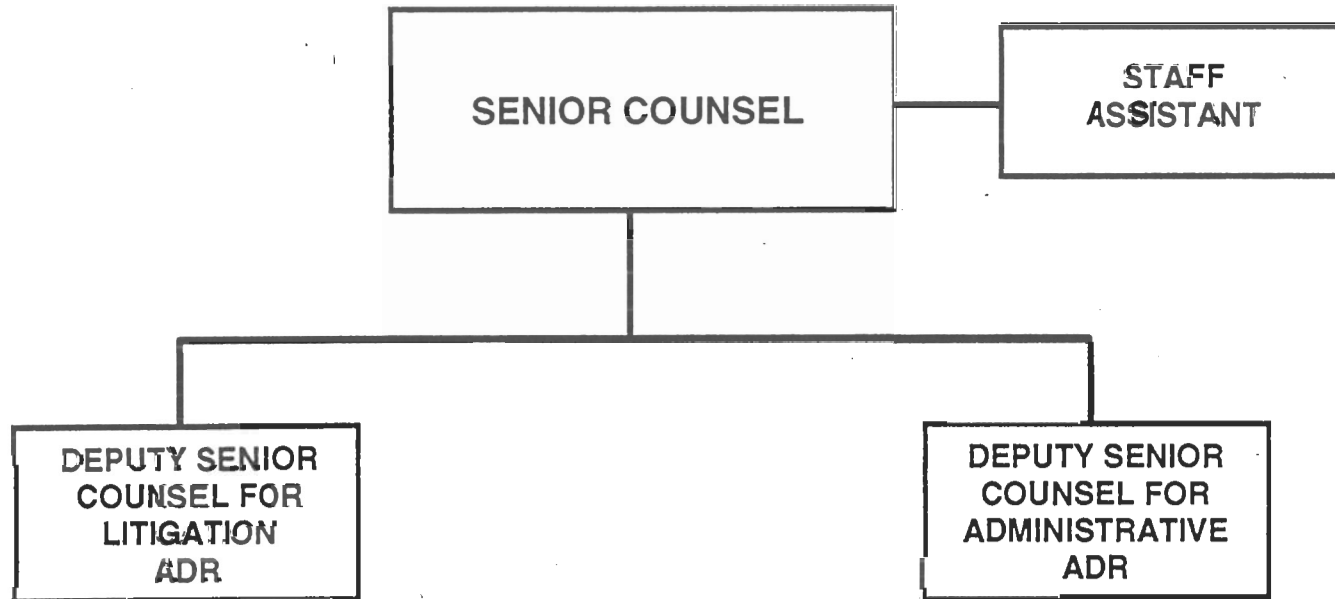


OFFICE OF DISPUTE RESOLUTION



Approved by: *Janet Reno* Date: 1/26/98
JANET RENO
Attorney General