Need help getting medical equipment or supplies?

On November 1, 2007, the Division of Medical Assistance Programs (DMAP) will lower payment rates for medical equipment and supplies. This changes the amount we pay to providers for medical equipment and supplies. **This does not change your coverage**; you will not have to pay more for medical equipment or supplies.

We want to make sure that you continue to get the medical equipment and supplies that you need. If you need help getting medical equipment or supplies, call:

- Client Services Unit (CSU) at 800-273-0557, TTY 800-375-2863, or
- CareEnhance Nurse Advice Line at 800-711-6687, or
- Your caseworker

What types of medical equipment and supplies are affected by this change?

- Canes, crutches, walkers
- Artificial limbs (orthotics and prosthetics)
- Ostomy, urological and surgical supplies
- Supplies or equipment related to:
 - Diabetes care
 - Hospital beds
 - Ventilators, oxygen, nebulizers, CPAP, suction pumps, apnea monitors
 - Manual or power wheelchairs, scooters

