

DHS DV Council Meeting October 18, 2005

Members Present: Carol Krager, Ardy Birkmeyer, Rhonda Culley, Jayne Downing, Dave Flock, Theresa Guerrero, Julia Olsen, Mary Oschwald, Bonnie Braeutigam, Stephanie Merhib, Ruth Scofield, Sarah McDowell, Lorena Narvarez, Naomi Steenson, Allison Wilson

Members Absent: Jennifer Holland, Susan Hughes, Kym Lamb, Carri Ramsey, Julie Davie, Kate Blackman, Julie Wahl-Talley

Guest: Angelica Vega (Marion-Polk Legal Aid)

Assignments: (1) Feedback on the draft "*Operation Standards for Complaints to the Council*" to be sent to Susan by October 31. We will review the revised document in November. (2) Carol to e-mail this draft document to members. (3) Ruth was asked to send recruitment letter and position description to Jayne

Updates:

- CPS and A&D Program are planning a training on DV and Meth. Planning on rolling out into regional forums. Focus is on training child welfare staff.
- Theresa's coalition sent out their DV Awareness posters. They have some left—contact her if you need some. They also have the purple stick- on ribbons. (503-230-1951)
- Carol distributed buttons for DV Awareness month. She also distributed purple ribbons.
- Sarah is still searching for advocates in the Portland Metro area (bilingual DV advocates)
- Sue Abrams is the new administrator for the Office of Self Sufficiency. The Office of Self-Sufficiency and the Prevention and Transitional Benefits Office have combined. Marge Reinhart who was an interim Administrator, is returning to Clackamas. Self-Sufficiency is losing case managers in the field; this will impact delivery of TA-DVS. Also, this raises the need for DV training in the field.
- Federal requirements for DV determination is for staff to have DV training.

Follow Up on Assignments:

- Carol distributed Susan's draft memo on "*Operation Standards for Complaints to the Council*". **Assignment:** Feedback on this draft is to be sent to Susan by the end of October. We will review the revised document at the next meeting. **Assignment:** Carol was asked to e-mail this draft document to members.
- **Update on SDA-2:** Jerry Burns stated many of the complaints related to child welfare were based on legislative requirements. Carol continues to provide training and is doing the survey pilot in the Portland area. Jerry states 1/3 of the complaints are CW related and 2/3 are self-sufficiency related. Legal services has also provided some training recently in the Portland area.
- **Legislative Update:** Handout from Sybil (*The Oregon Alliance to End Violence Against Women—Summary of 2005 Legislative Priority Issues*)
- New legislation for SPD mandatory reporting for now includes sexual assault and financial exploitation. Also designing a reporting process for sexual predators in senior care facilities.

Domestic Violence Funding (Bonnie)

- Bonnie distributed "*State Funding Overview for DV/SA Programs*". She reviewed the document with the group. How does this money tie in with other state-funded monies? (At this point, it is not coordinated) Monies come from many different areas. Most programs report they only receive about 50% of the monies they need to operate. How do you look at accommodation and accessibility? They discuss these with the various programs—they are doing what they can in these areas. Office of Self-Sufficiency serves 5500-6500 clients a year for TA-DVS; for about 4.5 million dollars. (Rebecca Nesbit, Manager for Americorp volunteers in DV programs across the state. She will talk to us about her program at a future meeting) 97.5% of TA-DVS monies for July 2004-July 2005 went to one-time TA-DVS users.

Presentation on Governor's Advocacy Office (Naomi)

- Handout: *The Governor's Advocacy Office*. Naomi reviewed the document with the group.
- This office originated in 1993; ombudsman for all (1) DHS Programs/Services; (2) Oregon's Children's Ombudsman; (3) Pain Management Program; (4) alternate Format/ADA Program

- Receive 120-160 phone calls per day; 120-150 e-mails per day; 5 staff answer these calls and e-mails.
- Trends: (1) More and more people in crisis that are not eligible for any services. (2) Parents who have adolescent/pre-adolescent kids who have serious needs/intervention with limited supports available.
- How do folks find out about this office? Have staff been trained on DV? They are on the DHS website and all the DHS programs are familiar to them. Yes, staff have been trained in DV. Confidentiality—they have a little more liberty since they are investigating and reviewing situations.
- Believe some of our staff need customer service training. Some of the problems they have to resolve are the result of poor customer service; poor communication skills.
- Council encouraged the Advocacy Office to distribute flyers/posters regarding their services.
- The field reports there is a better attitude/relationship in resolving calls.

Governor's ' DV Council (Carol)

Tribal forum at Umatilla Federated Tribes. Heard about their victim services, their tribal relations with the State of Oregon. Visited their cultural center.

Update on Up-front Training (Carol)

Handout: *Pilot/DV Policy & Practice for Screeners & Up-front Staff* The pilot was very well received. Staff received a small certificate after the four hour class; they are given a homework assignment and when they have completed it and it is signed off by their manager, they receive a second certificate. **The Employees Emergency Action Handbook** needs to be updated and include information regarding domestic violence situations in the workplace. **Suggestions:** (1) Safety committees in the branches should discuss and provide training on DV issues in the workplace. (2) The DV Council needs to pursue this issue and makes sure the Handbook information gets updated and be used as a training tool.

DV Awareness Month Update: Postponed til next month.

Committee Meetings:

- ∕ **Standards Committee** - modified the survey and mailed it to SDA-2 staff and everyone on the Standards Committee.
- **Training Committee** - completed first pilot on September 19. Got feedback

from staff who attended training via phone. “*Effects of DV on Children and Youth*” is the next scheduled training. Will invite DV points to the training (those who can work it into their schedule). Resource: CW Mandatory Reporting booklet.

- **Conference Committee** - (1) Draft proposal that will be refined and Carol will take to Barry for approval. (2) Determined that the first conference needs to be sponsored by DHS only to get staff buy in. Once staff recognize this is specific and relevant to their work, then we can consider co-sponsoring the conference with partners.

Agenda items for November meeting:

- Susan’s draft paper on complaint procedure
- DV awareness month report outs
- Americorp presentation
- (January) Infocus machine to watch part of training video (schedule DavidRay Walker to set up infocus machine)
- DV in Workplace and How it is Affecting Employers Training (Nancy Glass) - Bonnie will contact her.
- Recruitment Update
- Update Structures Committee
- December Meeting meeting at Jayne’s House (scheduled for December 13)
- **Team Building** - Allison
- **Goodies** - Bonnie

- Carol distributed *Agency performance measures around DV*
- Carol distributed *Reading Between the Lines/Women’s Poverty in the US, 2004*

2006 Meeting Dates

January 17, February 21
March 21, April 18
May 16, June 20
July 18, August 15
September 19, October 17
November 28
No December meeting