



# Oregon

Theodore R. Kulongoski, Governor

**Oregon Medical Board**

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[www.oregon.gov/omb](http://www.oregon.gov/omb)

## COMPLAINT FORM

### Oregon Medical Board

This form may be used to file a complaint with the Oregon Medical Board regarding care provided by the following medical practitioners: Medical Doctors, Doctors of Osteopathic Medicine, Podiatrists, Physician Assistants, and Acupuncturists. ***A complaint may also be filed without using this form by submitting a detailed written letter to the Board summarizing your complaint.***

If you chose to use this Complaint Form, please complete the following information. Please attach any photocopies of documents, including medical records if available, that are pertinent to your complaint. State in detail all facts which you believe justify your complaint.

#### 1) Name of Complainant:

First: \_\_\_\_\_ Middle \_\_\_\_\_ Last: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Date of birth \_\_\_\_\_ Phone: \_\_\_\_\_ Relationship to Patient \_\_\_\_\_

#### 2) Name of Patient (if not complainant above):

First: \_\_\_\_\_ Middle \_\_\_\_\_ Last: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Date of birth \_\_\_\_\_ Phone: \_\_\_\_\_

#### 3) Complaint Against:

Medical Doctor     Doctor of Osteopathic Medicine     Podiatrist     Physician Assistant     Acupuncturist

Provider Name: First: \_\_\_\_\_ Middle \_\_\_\_\_ Last: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

License number (if known): \_\_\_\_\_ Phone: \_\_\_\_\_

#### 4) Specific Information about your Complaint:

a. Please check all boxes that apply regarding the nature of your complaint:

- Substandard Care (e.g. Misdiagnosis, negligent treatment, delay in treatment, etc.)
- Prescribing Issues (e.g. excessive/under prescribing, internet, etc.)
- Sexual Misconduct/Boundary Violations (e.g. sexual contact, inappropriate touching, remarks, etc.)
- Unprofessional Conduct (e.g. breach of confidentiality, record alteration, fraud, misleading advertising, arrest or conviction)
- Office Practice (e.g. failure to provide medical records to patient, patient abandonment, etc.)
- Physician/provider impairment (e.g. drug, alcohol, mental, physical)
- Unlicensed provider or aiding/abetting unlicensed practice
- Other: \_\_\_\_\_

b. What are the dates that the provider in question cared for you/patient? \_\_\_\_\_

c. Have you contacted the provider directly about your complaint? \_\_\_\_\_  
If so, what action (if any) was taken? \_\_\_\_\_

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d. Did any other provider(s) treat you/patient after the alleged incident? \_\_\_ Yes \_\_\_ No  
If YES, please specify names and address of other providers: \_\_\_\_\_

e. Have you/patient been treated at any hospitals or urgent care facilities related to this complaint?  
\_\_\_ Yes \_\_\_ No If YES, please identify the facility name and address as well as the date of treatment  
(use an extra sheet of paper if necessary): \_\_\_\_\_

f. Have you filed this complaint elsewhere? \_\_\_\_\_ If yes, where? \_\_\_\_\_  
What action was or is being taken? \_\_\_\_\_

**5) Please describe your complaint in detail below (use additional paper if necessary):**

I certify that the above information is true to the best of my knowledge.

Signature of Complainant \_\_\_\_\_ Date \_\_\_\_\_

To submit this complaint to the Board, please *print* this document and *mail* it to the Board at the following address:

**Oregon Medical Board  
1500 SW 1<sup>st</sup> Ave, Ste 620  
Portland, OR 97201**