ASAP.gov Application Fixes

Create Account
Problem:
There was no validation when creating accounts to check the Federal Program Agency profile that the user was allowed to create Global Accounts and no validation for 1031 Renewal for amounts less than zero. In addition, the system could not create an account if a Recipient was in an active status.

Resolution:
Validation was added to check the Federal Program Agency profile for a flag that allows for the creation of Global Accounts. Also, validation was added for Automated Renewal Amounts for 1031 accounts; amounts less than zero will not be allowed. The system can now create accounts with Recipients in an active status.

Modify Account
Problem:
Suspended Accounts were not appearing for the user to select.

Resolution:
Suspended accounts are now appearing for users to select.

Log – in Page
Problem:
When customer is logging on and clicks "Having Trouble Logging On" it would take the customer to an Under Construction page.

Resolution:
When users log on to the system and click "Having Trouble Logging On" it will now take them to the appropriate help page.

Initiate Payment Request
Problem:
The row sequence number in remittance details is incrementing when multiple account details are present.

Resolution:
When there are multiple account details in a payment, the row sequence number in the remittance detail now starts over at 1 for each account detail.

Modify Payment Request

Problem:

A Recipient can have accounts with multiple Agencies or multiple accounts with one Agency. When the recipient name or Federal Program Agency name was multiple, the multiple names were not provided. Also, if a user modified a payment amount, the system generated an erroneous error message stating that the account cannot be below zero.

Resolution:

When recipient name or Federal Agency name is multiple, a drop down list will now display multiple names at the bottom of the list. The system now does not generate an error message when modifying accounts.

Create or Modify Payment Schedule

Problem:

The system was allowing any user to create or modify a payment schedule.

Resolution:

The system will now only allow Requestors with ACH banking relationships to create or modify payment schedules.

Training Environment Banner

Problem:

The QA Training Banner was not in capital letters or bolded. It also needed to be added to the Log on Page and Home Page.

Resolution:

The banner in QA-Train is now in capital letters, bolded, and on the Home page and Log on Page.

Removing/Relocating Buttons on the Home Page

Problem:

The documentation button on the home page defaults to an Under Construction page.

Resolution:

The user documentation button has been removed from the screen. In addition, the Contact Us button was added to the Help drop down menu at the top of the Home page.

Reports/Inquiries

Problem:

When The Account Statement Inquiry has no data for an account period, the message that appeared was, ‘No Data Found for the Search Criteria Entered.” In addition, the search criteria entered were not displayed.

Resolution:

For all reports and inquiries, the wording of “No Data Found for the Search Criteria Entered” has been changed to read “No transactions found for the search criteria entered. You may redefine your search criteria and try again.” In addition, all fields are populated including Short Name, Beginning Date, Beginning Balance, Ending Date, and Ending Balance.

Global Account Profile Inquiry

Problem:

The Recipient short name and ALC were not displayed when no data was found.

Resolution:

The systems now displays short name of Recipient and ALC when no data is found.

Payment Request Status Inquiry

Problem:

Payments cancelled through Modify Payment Request were not appearing on the inquiry.

Resolution:

Code was added to include payments that are cancelled using the Modify Payment Request option on the Payment Request Status Inquiry. The drop down selection of Cancelled now includes payments cancelled through the Cancel Payments Request option and the Modify Payments Request options.

Voice Response Account Number Inquiry

Problem:

Recipient short name and ALC were not showing when no data is found.

Resolution:

The short name of Recipient and ALC are now displayed when no data is found.

Account Profile Inquiry

Problem:

The inquiry did not display the Recipient short name and ALC when no data is found.

Resolution:

The inquiry now displays the short name of Recipient and ALC when no data is found.

Account Statement Inquiry
Problem:
The inquiry did not display beginning balances. In addition, it did not display the correct balance when a user cancelled a payment in Modify Payment Request.

Resolution:
The inquiry now displays the beginning balance and it displays the correct balance when a user cancels a payment in Modify Payment Request.

Agency Synchronization Report
Problem:
The decrease amount was not reflected in this report causing the ending balances to be incorrect.

Resolution:
The decrease amount is now reflected on this report and the ending balances are correct.

Interstate Authorization Report
Problem:
The date, logon ID, requested ID, recipient organization, and amount were not printing in PDF format. The data was printing in the wrong columns and the heading totals for ALC/ Region and total transfers were not printing in CSV format.

Resolution:
The date, logon ID, requestor ID, recipient organization, and amount now print on the beginning of the page in PDF format. In the heading, the totals for ALC/Region, total transfers, and data columns are printing correctly in CSV format.