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# Guidance for Industry Providing Regulatory Submissions in Electronic Format — Postmarketing Individual Case Safety Reports

## *DRAFT GUIDANCE*

**This guidance document is being distributed for comment purposes only.**

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For questions regarding this draft document, send an e-mail (CDER and CBER) to [aersesub@fda.hhs.gov](mailto:aersesub@fda.hhs.gov), or telephone (CDER) Roger Goetsch, 301-770-9299 or (CBER) Stephen Ripley, 301-827-6210.

**U.S. Department of Health and Human Services  
Food and Drug Administration  
Center for Drug Evaluation and Research (CDER)  
Center for Biologics Evaluation and Research (CBER)**

**June 2008  
Electronic Submissions**

# Guidance for Industry

## Providing Regulatory Submissions in Electronic Format — Postmarketing Individual Case Safety Reports

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**U.S. Department of Health and Human Services  
Food and Drug Administration  
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*Contains Nonbinding Recommendations*

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**Technical specifications associated with this guidance will be provided as stand alone documents. They will be updated periodically independent of the guidance. To ensure that you have the most recent versions of the stand alone documents, check the appropriate center's guidance Web page. For CBER, this Web page is <http://www.fda.gov/cber/esub/icsr.htm>. For CDER, this Web page is <http://www.fda.gov/cder/regulatory/ersr/#Postmarketing>.**

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2  
3 **Guidance for Industry<sup>1</sup>**  
4 **Providing Regulatory Submissions in Electronic Format –**  
5 **Postmarketing Individual Case Safety Reports**  
6  
7

8  
9 This draft guidance, when finalized, will represent the Food and Drug Administration's (FDA's)  
10 current thinking on this topic. It does not create or confer any rights for or on any person and does  
11 not operate to bind FDA or the public. You can use an alternative approach if the approach satisfies  
12 the requirements of the applicable statutes and regulations. If you want to discuss an alternative  
13 approach, contact the FDA staff responsible for implementing this guidance. If you cannot identify  
14 the appropriate FDA staff, call the appropriate number listed on the title page of this guidance.  
15

16  
17  
18 **I. INTRODUCTION**  
19

20 This is one in a series of guidance documents intended to assist applicants making regulatory  
21 submissions in electronic format to the Center for Drug Evaluation and Research (CDER) and  
22 the Center for Biologics Evaluation and Research (CBER) in the Food and Drug Administration  
23 (FDA). This guidance consolidates and revises information pertaining to electronic submission  
24 of postmarketing individual case safety reports (ICSRs) and attachments to ICSRs (ICSR  
25 attachments)<sup>2</sup> in the following guidances:  
26

- 27 • Draft guidance for industry *Providing Regulatory Submissions in Electronic Format –*  
28 *Postmarketing Expedited Safety Reports* issued in May 2001 (Expedited Reports draft  
29 guidance)
- 30 • Draft guidance for industry *Providing Regulatory Submissions in Electronic Format –*  
31 *Postmarketing Periodic Adverse Drug Experience Reports* issued in June 2003 (Periodic  
32 Reports draft guidance)  
33

34 This guidance on ICSRs supersedes the Expedited Reports draft guidance in its entirety and the  
35 ICSR and ICSR attachment portion of the Periodic Reports draft guidance. The descriptive

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<sup>1</sup> This guidance has been prepared by the Office of Information Technology (OIT) and the Office of Surveillance and Epidemiology in the Center for Drug Evaluation and Research (CDER) in cooperation with the Center for Biologics Evaluation and Research (CBER).

<sup>2</sup> See section II of this document for a description of ICSRs and ICSR attachments.

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36 information portion of the Periodic Reports draft guidance is now addressed only in other  
37 Agency guidance.<sup>3</sup>

38

39 This guidance discusses general information related to the electronic submission of  
40 postmarketing ICSRs and ICSR attachments for the following products<sup>4</sup>:

41

42 • Drug products marketed for human use with approved new drug applications (NDAs) and  
43 abbreviated new drug applications (ANDAs)

44 • Prescription drug products marketed for human use without an approved NDA or ANDA

45 • Biological products, including therapeutic vaccines,<sup>5</sup> marketed for human use with  
46 approved biologic license applications (BLAs) and submission tracking numbers (STNs)

47 • Human cells, tissues, and cellular and tissue-based products (HCT/Ps) regulated under  
48 section 361 of the Public Health Service Act (referred to in this guidance as section 361  
49 HCT/Ps)

50 • Nonprescription human drug products marketed without an approved application

51

52 This guidance does not apply to prophylactic vaccines, whole blood, or components of whole  
53 blood.<sup>6</sup>

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<sup>3</sup> This guidance does not address the electronic submission of the descriptive information for periodic reports. For information on submitting the descriptive information in electronic format, see the section on “Periodic safety update reports” in the guidance for industry entitled *Providing Regulatory Submissions in Electronic Format — Human Pharmaceutical Product Applications and Related Submissions Using the eCTD Specifications*. The discussion of the electronic submission of descriptive information in the eCTD guidance does not apply to vaccines, whole blood, or components of whole blood.

<sup>4</sup> See the postmarketing safety reporting regulations for:

- NDAs in 21 CFR 314.80 and ANDAs in 21 CFR 314.98,
- prescription drug products marketed for human use without an approved NDA or ANDA in 21 CFR 310.305,
- biological products marketed for human use with BLAs and STNs in 21 CFR 600.80,
- section 361 HCT/Ps in 21 CFR 1271.350(a), and
- nonprescription human drug products marketed without an approved application in section 760 of the Federal Food, Drug, and Cosmetic Act (the Act) (21 U.S.C. 379aa) (See Public Law 109-462 available on the Internet at [http://www.fda.gov/cder/regulatory/public\\_law\\_109462.pdf](http://www.fda.gov/cder/regulatory/public_law_109462.pdf)).

Postmarketing safety reports for all of these products may be submitted to FDA in electronic format in place of paper (see memoranda 23 in Docket 1992S-0251, available on the Internet at <http://www.fda.gov/ohrms/dockets/dockets/92s0251/07s0251.htm>).

<sup>5</sup> Therapeutic vaccines are used to treat disease (e.g., BCG for treatment of bladder cancer), while prophylactic vaccines are used to prevent disease (e.g., influenza vaccine).

<sup>6</sup> Postmarketing safety reports for prophylactic vaccines are submitted to the Vaccine Adverse Event Reporting System (VAERS). Information on VAERS is available on the Internet at <http://www.fda.gov/cber/vaers/vaers.htm>. Postmarketing reports of fatalities that are required to be submitted for whole blood and components of whole blood (21 CFR 606.170(b)) are currently submitted to FDA on paper. Information on submitting these reports is available on the Internet at <http://www.fda.gov/cber/transfusion.htm>.

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54 Changes from the Expedited Reports and Periodic Reports draft guidances include consolidation  
55 of all the information pertaining to electronic submission of ICSRs and ICSR attachments into a  
56 single guidance with associated technical specifications and updates on the recommendations for  
57 making these submissions, including information on the following:

- 58
- 59 • Data elements and electronic submission formats now being supported by the FDA
  - 60 • Data to include to enable the Agency to process ICSRs and ICSR attachments;
  - 61 • How to create the message header for submissions sent to the FDA's Electronic  
62 Submission Gateway (ESG)
  - 63 • Descriptions of Agency acknowledgments for submissions that are sent to the ESG
- 64

65 Agency guidance documents on electronic submissions will be updated regularly to reflect the  
66 evolving nature of the technology and the experience of those using this technology. The  
67 technical specifications associated with the guidance are being provided as stand alone  
68 documents to make them more accessible to the user. **The associated specifications will be  
69 updated periodically independent of the guidance. To ensure that you have the most recent  
70 versions of the stand alone documents, check the appropriate center's guidance Web page.**

71

72 Postmarketing ICSRs and ICSR attachments sent to CDER and CBER for human drug and  
73 biological products addressed by this guidance are entered into the FDA's Adverse Event  
74 Reporting System (AERS) database.<sup>7</sup> CDER is responsible for oversight of the AERS database  
75 and entering of information into it for both CDER and CBER. Applicants sending postmarketing  
76 ICSRs and ICSR attachments in *electronic format* to the FDA for products regulated by CBER  
77 should follow procedures provided for CDER in this guidance and elsewhere.

78

79 FDA's guidance documents, including this guidance, do not establish legally enforceable  
80 responsibilities. Instead, guidances describe the Agency's current thinking on a topic and should  
81 be viewed only as recommendations, unless specific regulatory or statutory requirements are  
82 cited. The use of the word *should* in Agency guidances means that something is suggested or  
83 recommended, but not required.

84

## 85 **II. GENERAL INFORMATION**

86  
87 An *ICSR* is a description of an adverse drug experience<sup>8</sup> related to an individual patient or  
88 subject.<sup>9</sup> An ICSR is made up of data elements.

---

<sup>7</sup> Postmarketing safety reports for therapeutic vaccines are included in AERS, but reports for prophylactic vaccines, whole blood, and components of whole blood are not. See footnote #6 for information on submitting safety reports to FDA for prophylactic vaccines, whole blood, and components of whole blood.

<sup>8</sup> For purposes of this guidance, the term *adverse drug experience* includes an adverse experience associated with use of a biological product.

<sup>9</sup> The information provided in an ICSR is information required on an FDA Form 3500A (or, if preferred, on a CIOMS I form for foreign events) for each report of an adverse drug experience (§§ 310.305(d)(1), 314.80(f)(1), and 600.80(f)(1)).

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89 **ICSR attachments** include supporting information for ICSRs such as relevant hospital discharge  
90 summaries and autopsy reports/death certificates. ICSR attachments also include published  
91 articles for ICSRs based on scientific literature (§§ 314.80(d) and 600.80(d)).  
92

93 This section briefly addresses some general information related to the electronic submission of  
94 ICSRs and ICSR attachments in:  
95

- 96 • 15-day Alert reports (§§ 310.305(c), 314.80(c)(1) and 600.80(c)(1)),
- 97 • periodic reports (§§ 314.80(c)(2)(ii)(b) and 600.80(c)(2)(ii)(B)),
- 98 • HCT/P adverse reaction reports (§ 1271.350(a)), and
- 99 • serious adverse event reports required by section 760 of the Act.<sup>10</sup>

100

101 Procedures for electronic submission of ICSRs and ICSR attachments, whether they are part of a  
102 15-day Alert report, HCT/P adverse reaction report, serious adverse event report, or periodic  
103 report, are the same.  
104

### **A. Parts of a Postmarketing Safety Report**

106

- 107 1. *15-day Alert Report, HCT/P Adverse Reaction Report, and Serious Adverse Event*  
108 *Report*

109

110 For the purpose of this discussion of electronic submissions, postmarketing 15-day Alert, HCT/P  
111 adverse reaction, and serious adverse event reports are considered to have two parts:  
112

- 113 • the ICSR and
- 114 • ICSR attachments, if applicable.

115

- 116 2. *Periodic Report*

117

118 For the purpose of this discussion of electronic submissions, a postmarketing periodic report is  
119 considered to have three parts:  
120

- 121 • the ICSR
- 122 • ICSR attachments, if applicable, and
- 123 • descriptive information.

124

- 125 3. *Followup Report*

126

127 For the purpose of this discussion of electronic submissions, a postmarketing followup report is  
128 considered to have two parts:  
129

- 130 • the ICSR and

---

<sup>10</sup> See footnote #4.

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- 131           • ICSR attachments, if applicable.  
132

133 A followup ICSR provides information about an adverse drug experience that has been  
134 previously reported as an initial ICSR (a 15-day Alert report, an HCT/P adverse reaction report,  
135 a serious adverse event report, or an ICSR in a periodic report). Followup ICSRs should provide  
136 a complete picture of the current understanding of an adverse drug experience, rather than  
137 providing only the changes and/or updates to an ICSR. Additional information on the content  
138 and reporting considerations for followup reports to ICSRs submitted to the Agency is available  
139 in guidance for industry.<sup>11</sup>  
140

### **B. Identification Numbers for Initial and Followup ICSRs**

141  
142

143 Postmarketing safety reporting often involves submitting a series of reports consisting of the  
144 initial ICSR and followup ICSRs, along with any associated attachments, over the life cycle of  
145 an individual case. To avoid duplicate ICSRs in the AERS database, each initial ICSR report  
146 should have a unique identification number. Because we need to match followup ICSRs with the  
147 initial ICSR, it is important that the identification number used for the initial ICSR be used for  
148 any followup ICSRs. Thus, the initial ICSR and all of its followup ICSRs will be linked in  
149 AERS, regardless of the time or method of transmission.  
150

151 For example:  
152

- 153 • If your initial ICSR is submitted to the FDA on paper with its manufacturer control number  
154 as its identification number and you wish to submit followup reports for the ICSR in an  
155 electronic format, you should use the manufacturer control number from the initial ICSR  
156 report as your identification number for all of the followup reports.  
157
- 158 • If your initial ICSR is submitted to the FDA in an electronic format with a concatenation of  
159 the country code, sender identification, and report number as its identification number and  
160 you wish to submit a followup report for the ICSR on paper, you should use the concatenated  
161 number from the initial ICSR report as your identification number for the followup report.  
162

163 See the section on identification numbers for initial and followup ICSRs in the associated  
164 document “Specifications for Preparing and Submitting Electronic ICSRs and ICSR  
165 Attachments.”  
166  
167  
168

### **C. Data Elements for Electronic Submissions**

169  
170

---

<sup>11</sup> FDA issued guidance on *Postmarketing Reporting of Adverse Drug Experiences* in March 1992. In March 2001, FDA issued in draft a revised version of the 1992 guidance entitled *Postmarketing Safety Reporting for Human Drug and Biological Products Including Vaccines*. Once finalized, the revised guidance will represent the Agency’s current thinking on followup reports.

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171 The data elements currently accepted by FDA for electronic submission of ICSRs are defined in  
172 the associated document “Specifications for Preparing and Submitting Electronic ICSRs and  
173 ICSR Attachments” (in the section on data elements and electronic transport format for  
174 electronic submissions).

175

### **D. Electronic Transport Format**

176

177  
178 The electronic transport format currently accepted by FDA for electronic submission of ICSRs is  
179 defined in the associated document, “Specifications for Preparing and Submitting Electronic  
180 ICSRs and ICSR Attachments” (in the section on data elements and electronic transport format  
181 for electronic submissions).

182

### **E. Notification of Initial Electronic ICSR Submission**

183

184  
185 Before the first time that you submit an ICSR in electronic format to the FDA, you should notify  
186 the AERS electronic submission coordinator of your intent at [aersesub@fda.hhs.gov](mailto:aersesub@fda.hhs.gov). The AERS  
187 coordinator will assist you with submission of a test file. It is not necessary to contact the AERS  
188 coordinator prior to subsequent submissions of ICSRs in electronic format.

189

### **F. Sending in the Submission**

190

191  
192 You can send an ICSR and/or ICSR attachment to the FDA using either appropriate physical  
193 media or the FDA’s Electronic Submission Gateway (ESG). We prefer that you send the ICSR  
194 and ICSR attachment using the ESG because this allows the most efficient processing of the  
195 submissions. For information on providing submissions using the ESG, refer to  
196 <http://www.fda.gov/esg>. For information on sending ICSRs and ICSR attachments on physical  
197 media, see the associated document “Transmitting Electronic ICSRs and ICSR Attachments on  
198 Physical Media.”

199

200 For efficient processing, an ICSR submission should precede the submission of any attachments  
201 for that ICSR.

202

### **G. Notification of Receipt of Submissions by the FDA**

203

204  
205 Once a submission (one or more ICSRs or ICSR attachments) reaches the Electronic Submission  
206 Gateway (ESG) and is successfully recognized and decrypted, an ESG message delivery notice  
207 (MDN) will be sent to the sender. The date of this MDN will serve as the official FDA receipt  
208 date of the submission.

209

210 After receipt of the submission, we will enter each ICSR into the AERS database. For  
211 submissions sent via the ESG, a second automated acknowledgment message (AERS  
212 acknowledgement) will be sent to the sender via the ESG. The AERS acknowledgment will give  
213 the sender the status of each ICSR or ICSR attachment in the transmission. For information on  
214 acknowledgement message files and formats, see the general section of the associated document  
215 “Acknowledgement Messages and Formats.”

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217 For submissions sent on physical media, the Agency will determine the receipt date as it does  
218 with submissions sent to the FDA on paper (i.e., receipt date is the date it arrives at the Agency).  
219 The Agency will only contact you if there are problems with the format of the report or if the  
220 report does not load properly into our systems. We will contact you by phone or email within 3  
221 working days after we receive your report, describe the problem, and request a resubmission of  
222 the report in the proper format. This resubmission should take place as soon as possible. The  
223 receipt date of the resubmission will serve as the official FDA receipt date of the report. If you  
224 are not able to resubmit your report in an electronic format in a timely manner, you should  
225 submit it to the FDA by other means (e.g., on paper) to meet your regulatory requirements.

226  
227 If your ICSR is submitted to us using the ESG and your ICSR attachments are submitted to us on  
228 physical media, the ESG MDN acknowledgment for the ICSR will serve as the official FDA  
229 receipt date of the ICSR and the date that we receive the physical medium containing the ICSR  
230 attachments will serve as the official FDA receipt date of the ICSR attachments. Even though  
231 the ICSR and ICSR attachments may be received by the FDA on different days, they are required  
232 to be submitted to the Agency within the time periods specified in our statutes or regulations.<sup>12</sup>  
233 Please plan your submissions accordingly.

### 234 **H. Contingencies if the ESG or AERS Is Temporarily Unavailable**

235  
236  
237 We expect that you will receive your ESG MDN and AERS acknowledgments within 24 hours  
238 after you have submitted an ICSR to the ESG. If you do not receive these acknowledgments  
239 within 24 hours, you should first check our Web site on the Internet at  
240 [www.fda.gov/esg/default.htm](http://www.fda.gov/esg/default.htm) (ESG and AERS system status) to determine whether we are  
241 experiencing any problems with the ESG and/or AERS.

- 242
- 243 • **If both the ESG and AERS are functional**, you should contact the electronic submission  
244 coordinator at [aersesub@fda.hhs.gov](mailto:aersesub@fda.hhs.gov) to determine why you have not received your  
245 acknowledgments.
  - 246  
247 • **If the ESG is not functional** (whether or not AERS is functional) and you decide to meet  
248 your regulatory requirements by submitting your ICSRs on physical media, you should **not**  
249 resubmit the ICSRs to us using the ESG when it becomes functional. In this case, the official  
250 FDA receipt date of the ICSRs is the date the physical media arrives at the Agency.

251

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<sup>12</sup> The ICSRs and ICSR attachments for 15-day Alert reports and HCT/P adverse reaction reports are due within 15 calendar days of initial receipt of the information (see §§ 310.305(c)(1)(i), 314.80(c)(1)(i), 600.80(c)(1)(i), and 1271.350(a)). The ICSRs and ICSR attachments for periodic reports are due within 30 days of the close of the quarter for postmarketing periodic reports due quarterly and within 60 days of the anniversary date of approval of the application for postmarketing periodic reports due annually (see §§ 314.80(c)(2)(i) and 600.80(c)(2)(i)). The ICSRs and ICSR attachments for serious adverse event reports are due within 15 business days of receipt of the report (see section 760(c) of the Act).

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- 252 • **If the ESG is functional but AERS is not functional**, you should **not** submit your ICSRs to  
253 us by other means (i.e., physical media or paper). We will load your ICSRs into AERS as  
254 soon as AERS is functional. At that time, you will receive an AERS acknowledgment.  
255

256 If the ESG or AERS is not functional, a resubmission could affect FDA receipt dates. When  
257 appropriate, we will work with you to reset the receipt date, and you should keep relevant  
258 documentation for compliance purposes.  
259

260 If you submit ICSRs to the ESG that we are not able to load into the AERS database because you  
261 have not used the data elements and electronic transport formats that the FDA is currently  
262 supporting,<sup>13</sup> the AERS acknowledgment will indicate that we could not load these ICSRs into  
263 AERS. The acknowledgment will also indicate which, if any, ICSRs that you sent to the ESG at  
264 the same time were loaded into AERS. You should resubmit to us only those ICSRs that were  
265 not loaded into AERS. Your resubmission should be given a different file name than the original  
266 submission and should take place as soon as possible. The date of the ESG MDN  
267 acknowledgment for the resubmission will serve as the official FDA receipt date of the ICSR. If  
268 you are not able to correct and resubmit your ICSR in an electronic format in a timely manner,  
269 you should submit it to the FDA by other means (e.g., on paper) to meet your regulatory  
270 requirements.  
271

272

### 273 **III. PREPARING AND SUBMITTING ELECTRONIC ICSRS AND ICSR** 274 **ATTACHMENTS**

275

276 Electronic ICSRs and ICSR attachments should be submitted to FDA in an electronic format that  
277 we can process, review, and archive. For instructions on organizing, preparing, and submitting  
278 ICSRs and ICSR attachments in electronic format, see the associated document “Specifications  
279 for Preparing and Submitting Electronic ICSRs and ICSR Attachments.”

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<sup>13</sup> See the data elements and electronic transport format for electronic submissions section of the associated document “Specifications for Preparing and Submitting Electronic ICSRs and ICSR Attachments.”