

Annex 10 – SPSS  
Draft Performance Monitoring Plan (PMP)

**Strategic Objective 3.4 Improved Social Protection**

In 2003 during the development of USAID's new five-year strategy, three indicators were designated by USAID/Armenia's 3.4 SO team for inclusion in USAID's Annual Report. However, there were other indicators included in the PMP as well reflecting the inputs and impact of USAID's social sector partners' programs. The current SO3.4 team acknowledges that the indicators should be modified and/or refined to more accurately reflect new activities which will be implemented under SO3.4, and in particular, under SPSS. In July 2005, PMP indicators were reviewed and revised with assistance from USAID/W Global Bureau. Nonetheless, further modifications to the indicators are needed and the SPSS Offeror is requested to review, and propose, discuss and rationalize changes to the PMP based on the Offeror's technical proposal.

**Annual Report Indicators**

Indicator	Unit	Baseline year/value	FY 2004 actual	FY 2005 target
<b>SO 3.4 Improved Social Protection</b>				
a. Number (000) of families receiving GOAM poverty family benefits. Poverty Family Benefits is the GOA administered benefit for families registered as impoverished and in need of assistance. Families are defined as a head of household and at least one dependent. Reductions result from better targeting of need and eligibility.	number	2003/139.7	134.4	139.0
b. Number (000) of social assistance program beneficiaries. Includes those who receive social/healthcare services through soup kitchens (elderly) and targeted outreach programs (children). Beneficiaries are the individuals who directly take part in these programs (e.g. elderly persons at the soup kitchens or institutionalized children).	number	2003/6.5	9.4	9.8
c. Percent of total population that applied for social security cards. USAID has assisted the GOAM in developing a social security card. Effective January 2005 citizens must have a card to receive social benefits from the government. (100 % participation in the program is the goal but is not likely.)	%	2003/0	59.6	85

**Additional Indicators**

RESULT STATEMENTS	PERFORMANCE INDICATORS
IR 3.4.1 Expanded Social Assistance Program for Target Populations	Percentage of institutionalized children mainstreamed
	Number of new partners engaged in social assistance to targeted populations
3.4.2. Reduced Need for Poverty Subsidies	

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	Percent of population receiving unemployment benefits
LLR 3.4.2.1. Improved institutional environment to support private sector employment	Number of people who locate full-time employment through ESAs
LLR 3.4.2.2. New employment programs adopted locally	Number of advanced job skills training programs established in response to demand
	<i>Need indicator to measure level of community engagement in employment development programs</i>
IR 3.4.3 Social Insurance Programs Strengthened	Level of public confidence in the social insurance system
	Number of new mechanisms for efficiency and transparency