

Contact Information for Wisconsin Lenders

PLP, SBAExpress, CommunityExpress, and PCLP Loan Support

For eligibility and processing issues:

Hien Nguyen, Senior Loan Officer

E-Mail: hien.nguyen@sba.gov

Work Phone Number: 916-930-2463

Hardy Slay, Loan Officer

E-Mail: hardy.slay@sba.gov

Work Phone Number: 916-930-2459

For loan application status:

Barbara Stefani, Loan Processor

E-Mail: barbara.stefani@sba.gov

Work Phone Number: 916-930-2465

For Questions and issues dealing with the Center:

Rich Taylor, Center Director

E-Mail: richard.taylor@sba.gov

Work Phone Number: 916-930-2462

PLP and SBAExpress Status for Lenders

For questions about standards, procedures and requirements:

Sally Schimmel, Lead Loan Specialist

E-Mail: sally.schimmel@sba.gov

Work Phone Number: 916-930-2457

For PLP status and merger questions:

Zane Costello, Loan Specialist

E-Mail: william.costello@sba.gov

Work Phone Number: 916-930-2454

For SBAExpress status questions:

Steve Lee, Loan Specialist

E-Mail: steven.lee@sba.gov

Work Phone Number: 916-930-2451

For CommunityExpress status questions:

Rose Kim, Senior Loan Specialist

E-Mail: rosio.kim@sba.gov

Work Phone Number: 916-930-2469

504 Loan Support - sacramento504@sba.gov

- To E-Mail question about 504 policies and transactions
- Eligibility questions (be as specific as possible)
- Application status

For requests to ship a file and Status of file to be shipped sacramento504shipping@sba.gov

General questions -

sacramento504authorizations@sba.gov

- Used for transmitting draft authorizations for applications that will be submitted.
- When attached to an email please site the name of the borrower/trade name first in the subject line. If using words such as "draft", "authorization", etc. please use at the end of the name.

To discuss 504 credit, eligibility, and process issues:

Terri Bellmore, 504 Finance Manager

E-Mail: teresa.bellmore@sba.gov

Work Phone Number: 916-930-2475

Richard Jones, Finance Chief

E-Mail: richard.jones@sba.gov

Work Phone Number: 916-930-2441

Submission of authorization change requests

[Used for post approval/predisbursement actions] sacramento504servicing@sba.gov

- Status of change requests submitted
- Submission of 912 preapplication clearances.
- Status of 912 clearances.
- Appraisal Review Status.
- Environmental Review Status.

To discuss 504 servicing actions:

Karin Boller, Finance Chief

E-Mail: karin.boller@sba.gov

Work Phone Number: 916-930-2481

David Miller, Senior Loan Officer

E-Mail: david.miller@sba.gov

Work Phone Number: 916-930-2436

National Guaranty Purchase Center (NGPC)

1145 Herndon Parkway, Suite 900

Herndon, VA 20170

Phone: (703) 487-9283

Toll Free: (877) 488-4364

Fax: (202) 481-4674

Monday- Friday 8:00 am to 4:30 pm. Eastern Time

Direct e-mail inquiries to: loanresolution@sba.gov

(General questions and Suggestions)

secondarymarketliq@sba.gov - (Loans in secondary)

sbapurchase@sba.gov - (loans not in secondary)

Where to Send Guaranty Fee

This may appear to be an incomplete address, but it is not. As stated in the Authorization the guarantee fee check is to be sent directly to the following address:

U.S. Small Business Administration

Denver, CO 80259-0001

Commercial Loan Service Center - Fresno

2719 N. Air Fresno Drive, Suite 107

Fresno, CA 93727

Phone: (559) 487-5136

Toll Free: (800) 347-0922

Servicing: Fax Number: (559) 487-5803

Express Purchase: Fax Number: (559) 487-5009

504 Liquidation: Fax Number: (202) 481-6481

Email:

fsc.servicing@sba.gov

fsc.purchasing@sba.gov

fsc.504liquidations@sba.gov

Hours: Monday - Friday 8:00 am to 4:30 pm. Pacific Standard Time

Comments or Concerns? Contact the Director at

fscdirector@sba.gov

To fax PLP and Express applications to the Center: Fax Number: 916-930-2160

7(a) Questions - 7aquestions@sba.gov

ETRAN - http://socrates.sba.gov/sba_hp/aboutsba/sbaprograms/elending/etran/index.html

Commercial Loan Centers <http://www.sba.gov/aboutsba/sbaprograms/elending/clc/index.html>

National Guaranty Purchase Center <http://www.sba.gov/aboutsba/sbaprograms/elending/ngpc/index.html>

Sacramento Processing Center <http://www.sba.gov/aboutsba/sbaprograms/elending/slpc/index.html>

Colson www.colsonservices.com/main/contact.shtml

The following types of payments can be made using the PayGov web site <https://www.pay.gov/paygov/>

Form 1544: Lender Fee Payment Form [Loan Guarantee fee Care & Preservation of Collateral (CPC) Expense] Review Fee

Form 172: Transaction Report on Loan Serviced By Lender

Wisconsin Lenders Web site http://www.sba.gov/localresources/district/wi/WI_LENDERS.html