

2<sup>nd</sup> Nationwide Health Information Network Forum:  
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**Panel Discussion**

***Information Distribution Approaches***

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EXPERIENCE. RESULTS.

# *Information Distribution Approaches*



## *Why we need push*

- **Health care delivery is naturally interrupt driven**
- **This is how information is moved today (e.g. facsimile, printer, phone call)**
- **Many care events are asynchronous and polling is inefficient**
- **Providers often don't know that events have occurred (e.g. referral, copied on a result, public health event)**



## *Provider and Organizational directories*

### ▪ **National Model**

- Pros
  - Conceptually simpler
  - Enables national interoperability
- Cons
  - Still need regional directory
  - Technologically complex

### ▪ **Regional Model**

- Pros
  - Content is mainly local
  - Allows you to deal with the complexity that exists
- Cons
  - Requires another “approach” to route between regions

# *Information Distribution Approaches*



## *Differing authentication needs*

- **Security risks of “open” services**
- **No fundamental differences from pull**
- **Proxies for recipients**
  - Office staff
  - Call groups
  - Partners

# *Information Distribution Approaches*



*Automatic Matching the provider and the delivery address*

- **Pros**

- No personnel requirements

- **Cons**

- Insufficient metadata to automatically map

# *Information Distribution Approaches*



## *Manually Matching the Provider and the Delivery address*

- **Pros**
  - Can take advantage of metadata
  
- **Cons**
  - Requires personnel



## *Notifications about the Availability of the Data*

### ■ **Pros**

- Gives more control to provider as to when data should be accessed

### ■ **Cons**

- Requires additional application services
- Not simple or direct
- Not time efficient
- Two step process



## *Other push issues*

- **Source get the recipient wrong frequently**
- **Tracking and receipt verification**
- **Tension between the source that wants the result delivered and the provider who doesn't want to receive it**
- **Multiple delivery targets – does the source send multiple copies or does a service do it**
- **The recipient may need controls on what they receive**