

Incorporated - August 2004 501(C)3 - December 2005 Grand Junction, CO

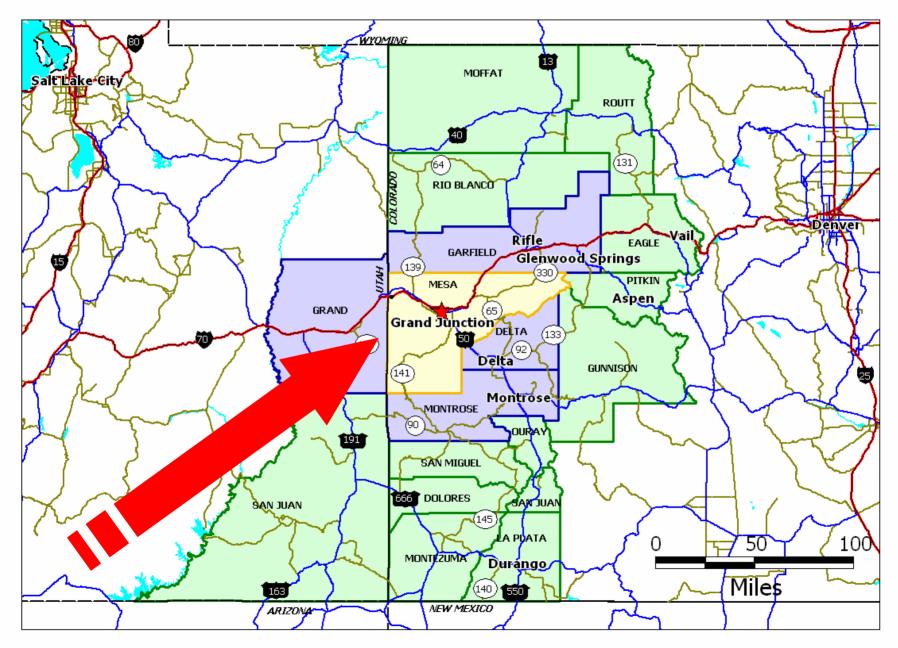
September 2006 Status

Live Operations - October 2005

Dick Thompson

**Executive Director** 

#### Medical Trade Area: Western Colorado & Eastern Utah



#### **Large Rural Area – Small Population**

- W. Colorado Population = 450,000
  - 40,000 Square Miles
  - 20 Small Hospitals
  - 1,014 Physicians
- Colorado Population = 4,500,000
  - 104,247 Square Miles
  - 6,769 Physicians



## **Demographics – Grand Junction**

- Mesa County Population 125,000
  - 3,328 Square Miles
  - Per Capita Income = \$24,693
  - Two Acute Care Hospitals plus VA Hospital
  - Two Surgery Centers
  - 311 Physicians



## **QHN Original Goals:**

- Optimize the Health of our Community
- Improve efficiency & eliminate redundancy
  - Improve productivity and patient outcomes
- Increase Patient / Provider Satisfactions



# Collaborative / Competitive Ecosystem

- Diverse Funding/Founders
  - Community Hospital
  - St Mary's Hospital
  - Mesa County Physicians IPA
  - Rocky Mountain Health Plans
  - Hilltop Resources
- "A-political" Level Playing Field
  - Reduce Partisan Politics

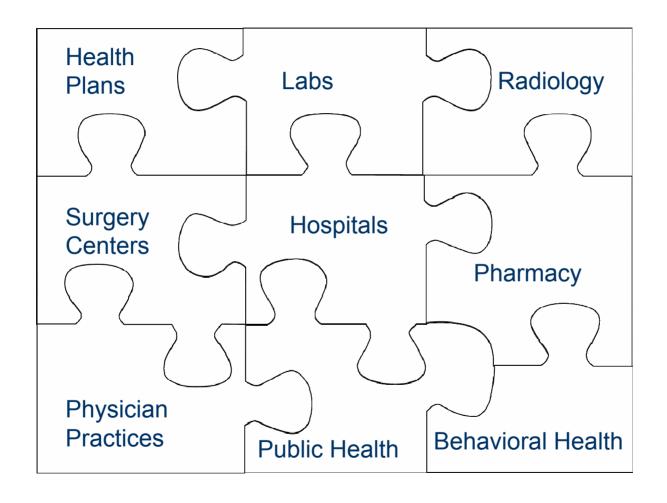


#### **Board of Directors:**

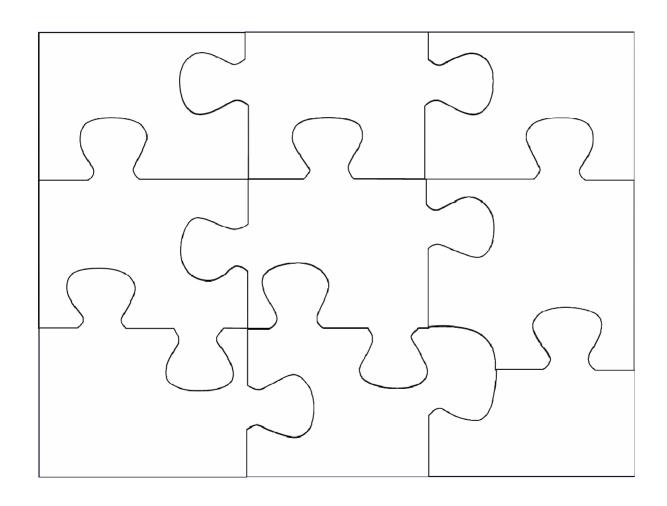
- Quality Oversight Committee
  - "Who Pneu" Project (Pneumonia Immunizations)
  - Public Health Collaboration Reportable Conditions
  - Disease Management & Registry Workgroup
    - Diabetes, Cardio, Asthma, Obesity
  - Tobacco Cessation Workgroup
- Quality Health Information Network Committee
  - Clinical Advisory Committee
  - Ombudsman Work Groups



# **Everyone Contributes Information to** "Solve the Patient Puzzle"



#### **Each Contributor's Piece is Important!**



# Information Delivery and Access Model Live Operations October 13, 2005

#### Sources of Data/ Service Providers

- Hospitals
  - Inpatients
  - Outpatients
  - Ambulatory Services

Patient

specific

clinical

results

Delivered

According to

instructions

physician

- Emergency Services
- Commercial Labs
- Imaging Centers
- Surgery Centers
- Pharmacies
- PBMs
- Physician Practices
- Other

#### **Quality Health Network**



- Clinical Messaging
- Workflow Training & Support
- Help Desk
- Network Management
- EMR Interface Standards
- Privacy & Security Standards
- Common Patient Index Standards
- Authorized Provider / User / Pharmacy Standards

#### **Authorized Receivers**

Aggregated results delivered

- Physician Practices
  - Practice Level Patient History
  - Electronic and/or Printing Services
  - EMR Interfaces

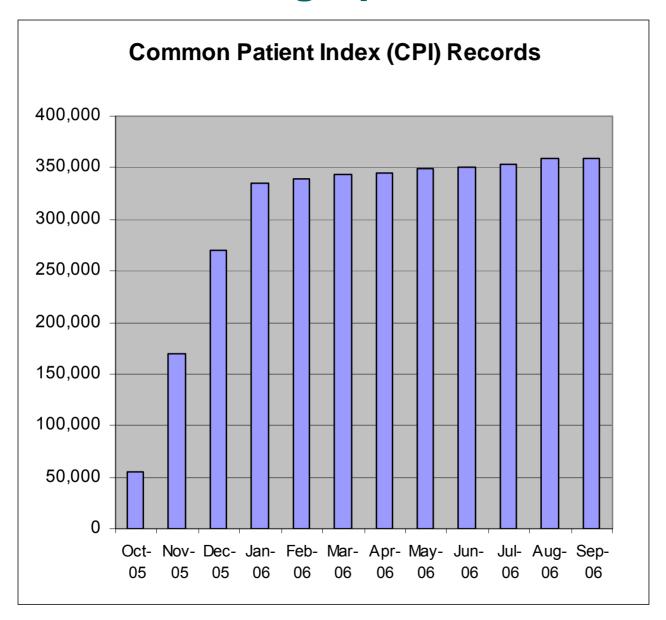
authorized access

- Aggregated Repository (Break-the-Glass Physician-only Access)
  - Aggregated Patient History
  - Emergency Care (ER, Ambulance)
  - On-call Care (Hospitalists, Safety Net Providers)
  - Consults/Referrals

authorized

- Automation & Aggregation (Health Protection, Promotion, Treatment)
- · Hospitals, Physicians, Plans, Public Health
  - -Care Transitions & Med Reconciliation
  - -Disease Management /Chronic Care
  - -Manage Shared Risk Populations
  - -Disease Prevention Collaborations

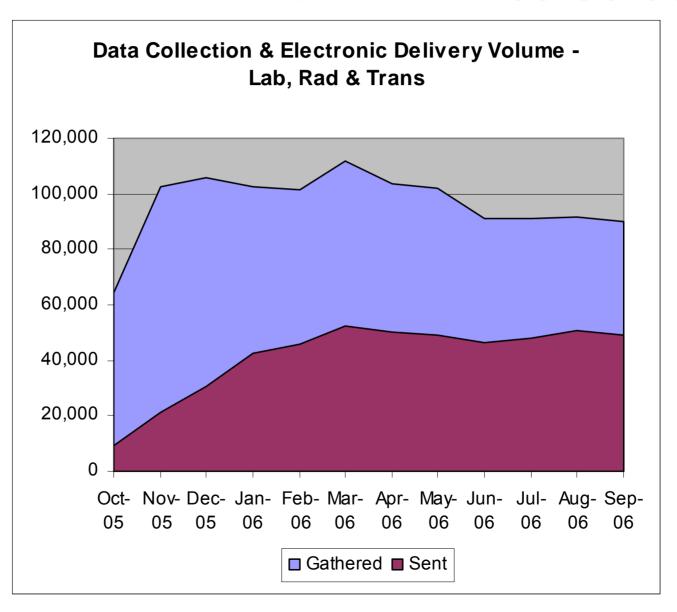
#### Patient Demographic Records 09.30.06



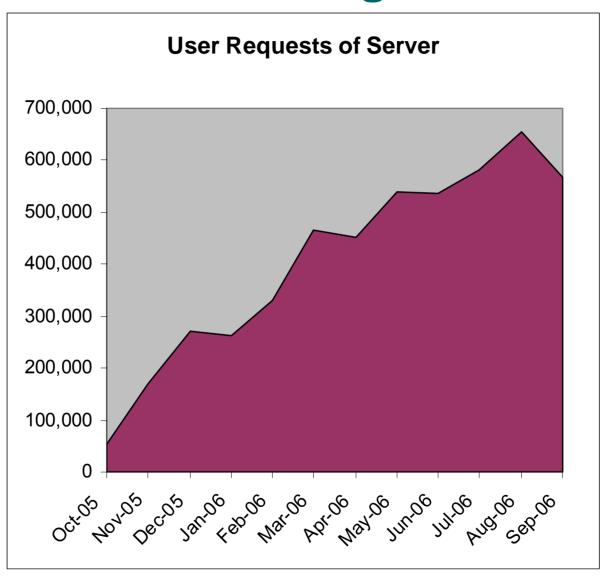
**Auto Updates** 

ADT: 49,120

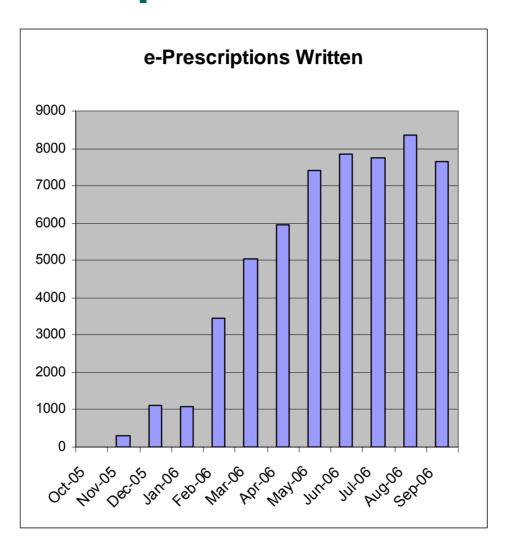
#### **Electronic Transformation 09.30.06**



## Electronic Usage 09.30.06



#### e-Prescriptions Delivered 09.30.06



112 "Writers"

**Patient Safety:** 

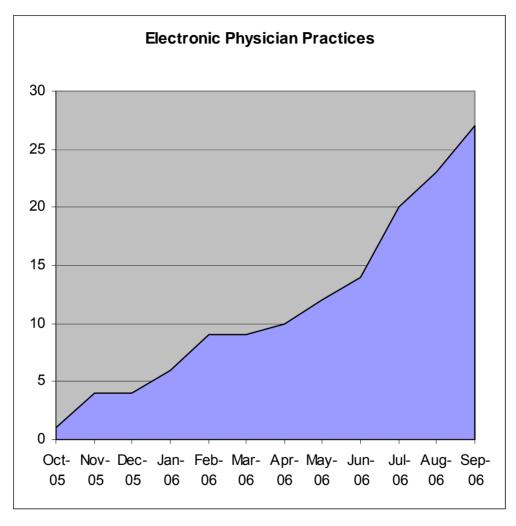
√ Replications

√ Interactions

√ Allergies

54,879 Delivered Rx's

#### 112 Providers, 502 Licensed Users - 09.30.06



Mesa County:

≈ 1/3 Complete

Western Colorado:

≈ 10% Complete

## **Snapshot Status**

- Chronic Care Management
  - "1st Look" @ Diabetes Registry August 2006
- Community Repository Live: October 2006
- Office Transcriptions Capture: September 2006
- Public Health Collaboration
  - Health Alerts April 2006
  - Physician Notification "Smartform" October 2006
  - Lab "Electronic" Notification November 2006
  - Surveillance 2<sup>nd</sup> Quarter 2007 (Grant-based?)

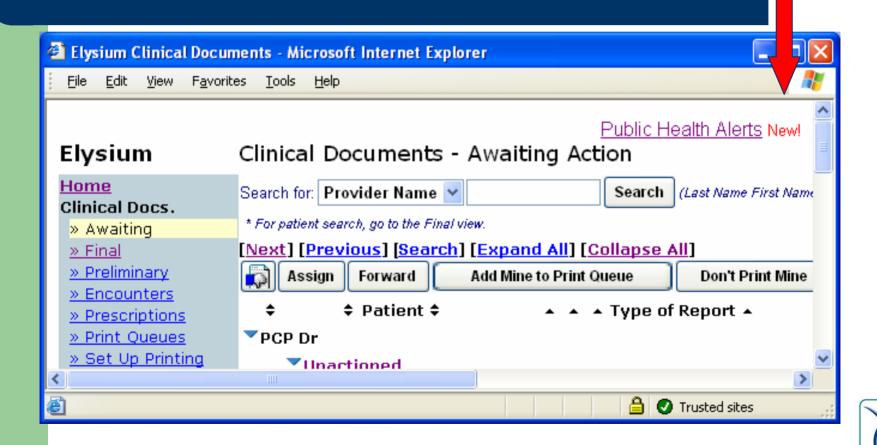


## **Public Health Alerts System**

- Delivery
  - Fax, Printer, Electronic
  - By Specialty(s) or All
- Notification
  - Outbreaks or Syndrome Increase
- Treatment Guidelines
  - Attachments
  - Links
- Alert Message Archive



#### "Sign on Notification" of New Alert



#### Health Alert – Initial Test Message

#### Elysium Health Alert - This is an important test message, please test.

ID: QHND-6LZUK7
From: Public Health

Sent: 02/14/2006 02:47:15 PM

To:

Subject: This is an important test message, please test.

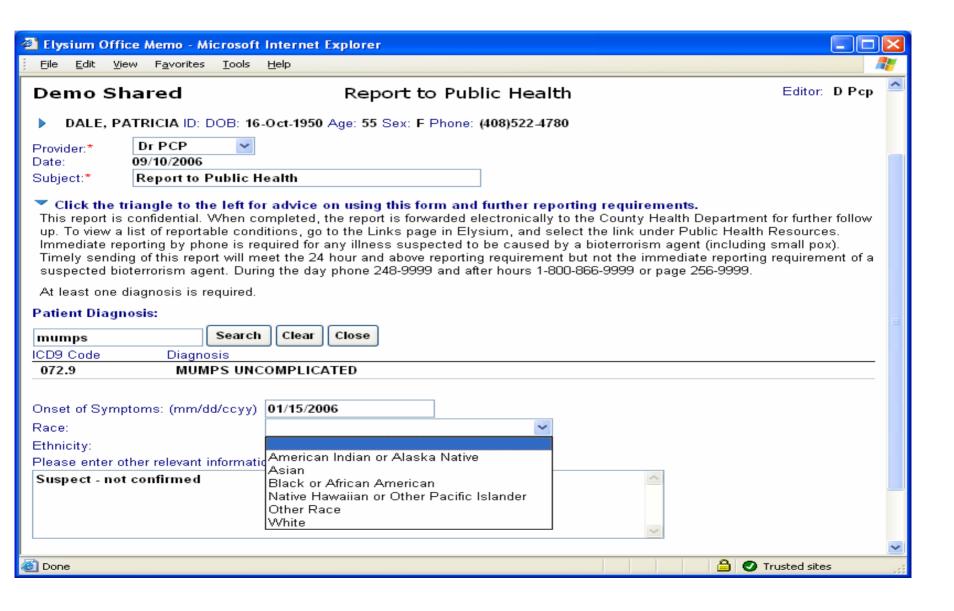
Valid Dates: 02/14/2006 to 02/16/2006

It has been brought to the attention of the test system that a test message should be sent as a test. This message is only a test.

Cupid has been seen flying low in some parts of the city. Last observations were that the quiver was full and arrows quite lethal. It is recommended that all single individuals take extreme care to avoid unnecessary exposure to cupids target range. As of this morning nearly half the population appears to have been struck by cupid within the past year. It has been noticed, however, that more men then women are buying flowers as a result. Staying away from inexpensive flower outlets is advised until this outbreak is over! Especially vulnerable times will occur around 5 o'clock this afternoon.



#### Physician "Smartform" - Minutes instead of Days!

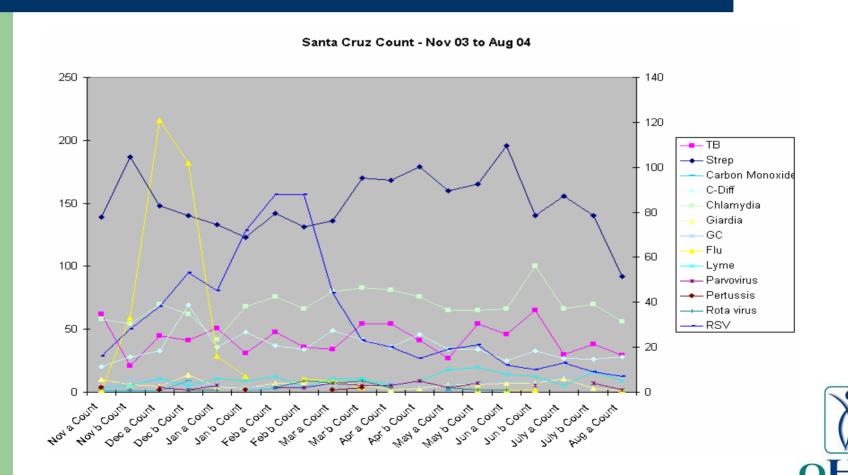


#### **Communicable Disease Reports - Lab**

- Electronic Result Review & Routing
  - Minutes vs Days
- Public Health Epidemiologists
  - Positive Patient Identification
  - Electronic Dialogue physician office
  - Facilitates Verification & Follow Up
  - Paper Processes Eliminated
    - Fax Process Eliminated



# Next Steps: "Conditions of Interest" Test Orders and Timeframes





Improving care through shared technology

