Report Out from Session 1.1 Identifying the Services that Could be Provided by a Health Information Network Service Provider

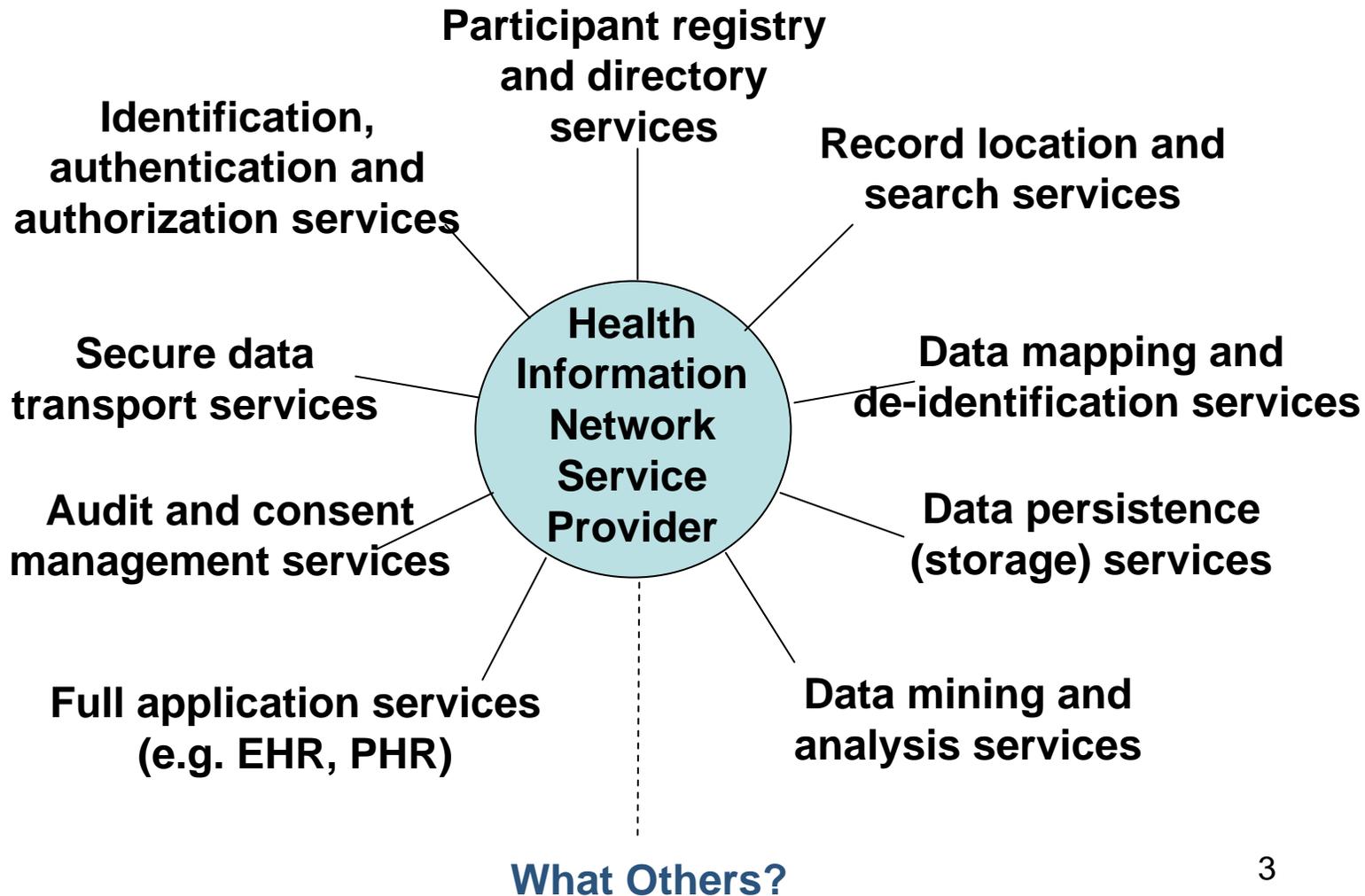**Moderator: Mark Leavitt, MD, PhD, Chair, Certification Commission for Healthcare Information Technology**

Identifying the Services that Could be Provided by a Network Services Provider

This purpose of this session was to explore the range of business and technical services which could be offered by Health Information Network Service Providers in supporting the vision of the NHIN initiative
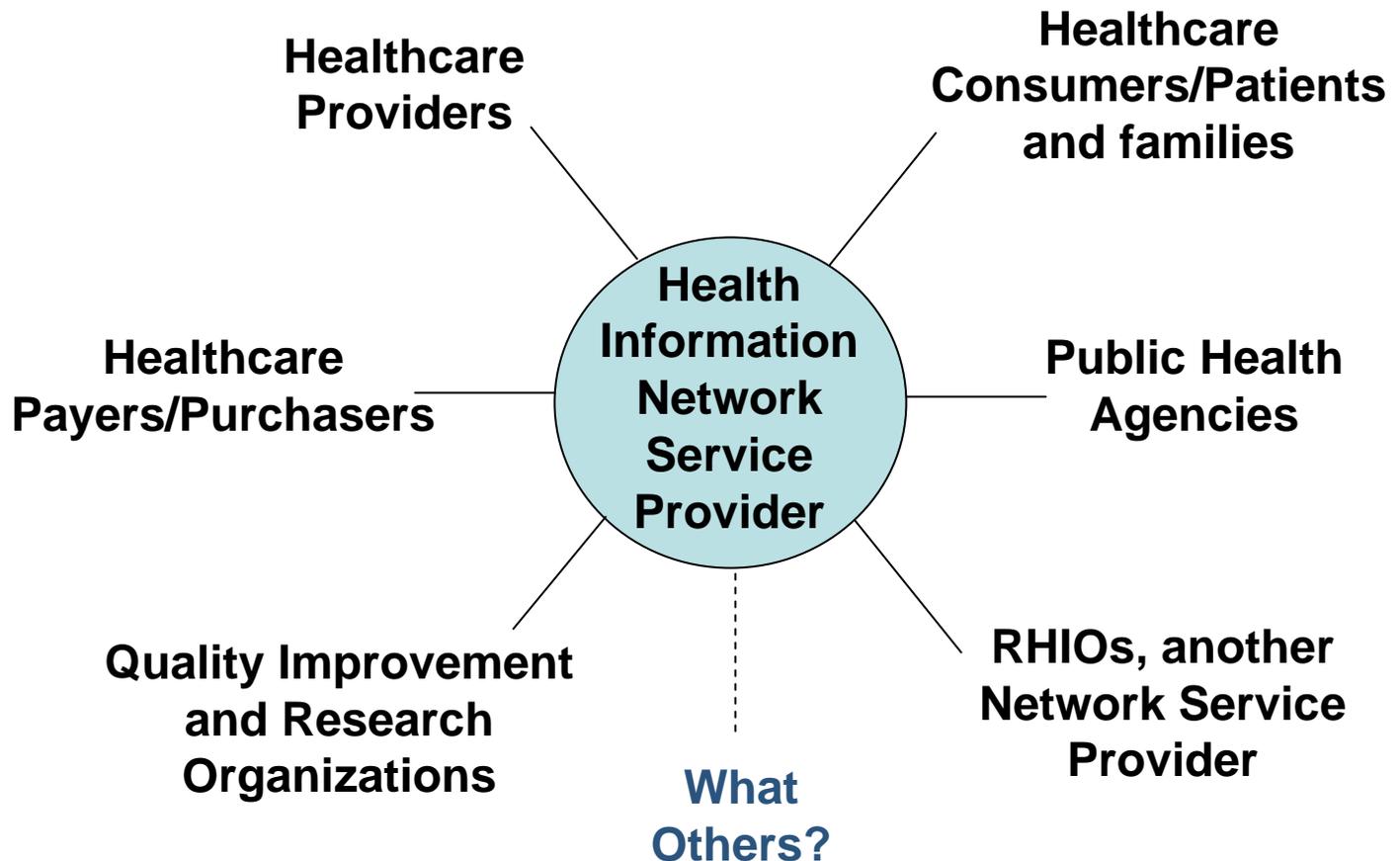
Services that Could Be Provided

What categories of Services might be offered?

Participant registry and directory services

Identification, authentication and authorization services

Record location and search services

Health Information Network Service Provider

Secure data transport services

Data mapping and de-identification services

Audit and consent management services

Data persistence (storage) services

Full application services (e.g. EHR, PHR)

Data mining and analysis services

What Others?

Customers for These Services

What categories of Customers might utilize these services?

- Healthcare Providers
- Healthcare Consumers/Patients and families
- Healthcare Payers/Purchasers
- Public Health Agencies
- Quality Improvement and Research Organizations
- RHIOs, another Network Service Provider
- What Others?

(Center) Health Information Network Service Provider

Themes

- **We no longer need to invest energy "selling" the benefits of the NHIN – at least among this group**

- **There is emerging consensus on general type services that might be provided by the Health Information Network Service Providers**

- **There is still healthy debate about prioritization:**
  - *Do what's easy and practical – "low hanging fruit"*
  - *Address what's urgent – "patients are dying"*
  - *Set the foundation – "basics we can build upon"*