



Office of the Managing Director 2007 Annual Report

January 17, 2008



OMD's Mission

- Provide support services for the Commission
 - Finance and Budget
 - Information Technology
 - Contracts and Purchasing
 - Human Resources
 - Facilities, Printing and Administrative Services
 - Secretary's Office
 - Security



Major Accomplishments in 2007



Strengthened financial management and accounting practices

- Received from outside independent financial auditors an unprecedented second consecutive “unqualified opinion” with no material weaknesses
 - Demonstrates excellence in financial and budget management
 - Included audit of FCC oversight of more than \$21 billion from auctions revenue, universal service fund, TRS and number administration

Strengthened financial management and accounting practices (cont'd)

- Securing future excellence in financial management
 - Initiated procurement for major new financial system for FCC
- Secured reprogramming of \$2.1 million for major consumer database upgrade

Strengthened Oversight of USF, TRS, Auctions and IT Planning

- Fought waste, fraud and abuse by expanding oversight of USF and TRS Funds
 - Entered into first ever Memorandum of Understanding with USF Administration
- Provided extensive IT and financial operations support for 700 Mhz auction
- Established first IT Tactical Management Plan
 - Directly links IT planning to agency strategic plan

Updated Consumer and Enforcement databases and planned for the future

- Developed and implemented plan to update legacy consumer and enforcement database systems
 - Improved speed of processing of consumer complaints in junk fax and do not call areas
 - Improved FCC responsiveness and reduced burden on consumers
 - Established template for upgrading all consumer and enforcement database systems in 2008

Updated technology, infrastructure and network security

- Improved FCC Network Security
 - Established dedicated Network Security Operations Center
- Implemented roll out of new technology to modernize the Commission's IT infrastructure
 - Deployed 1,900 new PC workstations with state of the art storage and speed

Other Accomplishments

- Surpassed small business and minority contracting goals
- Conducted agency-wide records management training
- Secured full certification of FCC's SES performance system
- Completed the Commission's first Strategic Human Capital Plan
- Assisted with the printing and mailing of more than 200,000 DTV transition information packets throughout the nation