

ENFORCEMENT BUREAU

2007 Annual Report



January 17, 2008



THE ENFORCEMENT BUREAU MISSION

Investigate and respond quickly to possible violations of the Communications Act, as amended, and the Commission's rules and orders, to ensure . . .

- Consumer protection in a competitive landscape
- A level playing field to promote robust competition
- Efficient and responsible use of the public airwaves
- Homeland security and protection of the public safety



CONSUMER PROTECTION ENFORCEMENT -- DTV

DTV Labeling Enforcement

Over 1,500 retailer inspections; nearly 300 citations

DTV Tuner Enforcement

Two NALs totaling nearly \$3 million

DTV V-Chip Enforcement

- NAL for \$7.7 million
- Other investigations underway







CONSUMER PROTECTION ENFORCEMENT -- DTV

DTV Consumer Outreach

- 2,619 visits to consumer
 centers including senior
 centers and libraries
- 348 presentations held or scheduled



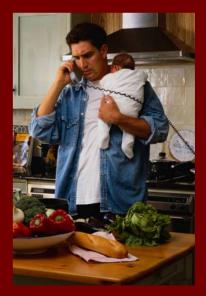


CONSUMER PROTECTION ENFORCEMENT

Protect Consumers' Sensitive, Personal Information

- Review CPNI carrier compliance certifications
- Investigate data brokers and carriers
- Issued 22 proposed forfeitures totaling
 \$1.6 million
- Pursue Violations of Do-Not-Call and Junk Fax Requirements
 - Over 1,300 Citations issued
 - Issued 28 proposed forfeitures totaling more than \$6 million







LEVEL PLAYING FIELD ENFORCEMENT

Enforce Universal Service Payment Requirements

- NALs and Consent Decrees totaling nearly \$4 million
- Recovered nearly \$210 million in underpayments to the Fund

Protect Against E-Rate Fraud

- 4 debarment orders
- 2 suspensions



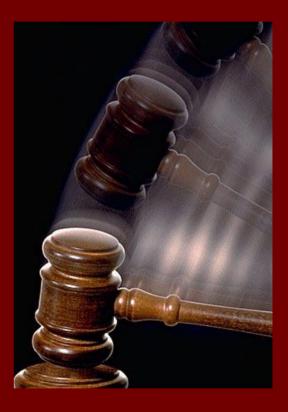




LEVEL PLAYING FIELD ENFORCEMENT

Resolve Competitive Market Disputes

- 22 pre-complaint mediations
- 10 formal complaint decisions
- Enforce Restrictions on Marketing Unauthorized
 Equipment
 - Over 145 investigations regarding unauthorized equipment





RESPONSIBLE USE OF THE PUBLIC AIRWAVES ENFORCEMENT

Sponsorship ID/Payola

- \$12.5 million in Consent Decrees with strong compliance plans
- Issued two NALs for improper use of video news releases

Pirate Broadcasters

- Approximately 85 shut-downs







HOMELAND SECURITY/ PUBLIC SAFETY ENFORCEMENT

E911

 NALs and Consent Decrees totaling over \$3.6 million

Network Outage Reporting

Consent Decree totaling \$1.4 million







HOMELAND SECURITY/ PUBLIC SAFETY ENFORCEMENT

- Interference to Public Safety Communications
 - Approximately 725 cases

Emergency Alert System

- Nearly 500 inspections of stations' compliance with EAS rules
- Tower and Fencing Enforcement
 - Approximately 1,000 compliance inspections



