

# An Initial Assessment of the Compassion Capital Fund

April 10, 2006

Solving problems, guiding decisions – worldwide



Abt Associates Inc.



research  
evaluation  
technical assistance

Branch Associates, Inc.

Prepared for:

Administration for Children and Families

Office of Planning, Research and Evaluation

U.S. Department of Health and Human Services

Submitted by:

Abt Associates Inc.

Branch Associates, Inc.

# EXECUTIVE SUMMARY

- The Compassion Capital Fund (CCF) is administered through the Office of Community Services, Administration for Children and Families (ACF), within the Department of Health and Human Services.
- Consistent with the administration's emphasis on effective performance measurement, ACF has implemented a multi-phased evaluation strategy for the CCF Program.
- The initial phase of the evaluation is a retrospective examination of organizational change generated among a sample of faith-based and community organizations (FBCOs) that received support from intermediaries funded during the 2002 CCF grant cycle.
- CCF Intermediaries provided FBCOs with:
  - Sub-awards
  - One-on-one technical assistance
  - Training

# EXECUTIVE SUMMARY

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- The objective of this initial study is to provide preliminary insight into the extent to which FBCOs have succeeded in using CCF sub-awards and technical assistance and training to:
  - Expand their service delivery capacity
  - Strengthen their resource base
  - Improve their organizational capacity
- The study findings are based on results from a survey of FBCOs.

# EXECUTIVE SUMMARY - Study Methodology

- The retrospective survey was conducted among a sample of faith-based and community organizations (FBCOs) that received support from CCF intermediaries in 2003. The sampling and data collection parameters supporting this survey are summarized below:

Design Parameter	Approach
Sampling time frame	Nine (of 21) intermediaries originally funded in 2002 for three-year grants and FBCOs served by them during their second year of operation (2003-2004)
Sampling strategy	Purposive selection of 9 intermediaries followed by random selection of a maximum of 20 FBCOs served by each of the 9 intermediaries during 2003-2004
Total sample for survey	173 FBCOs
Survey methodology	Mail survey with telephone follow-up of nonrespondents
Survey length	35 questions (approximately) 20–30 minutes completion time
Data collection timeframe	February–March 2006
Completed surveys (response rate)	125 (72%)

# EXECUTIVE SUMMARY - Limitations of the Data

- Based on self-reporting by FBCOs; no verification or validation.
- FBCO sample limited to the organizations that received CCF sub-awards; it does not include FBCOs that received technical assistance or training only.
- The study did not include a comparison group of FBCOs that did not receive CCF services, so we do not know if the changes would have happened in the absence of CCF.
- FBCOs selected from purposive, not random sample of intermediaries.
- Comparisons between FBOs and CBOs are based on small sample sizes.
- Findings are based on responses from 72% of the FBCOs included in the survey.

# EXECUTIVE SUMMARY



Survey questions:

Faith-based or Secular	Program/Service Areas
Types of services received from CCF Intermediary	Whether Intermediary Services Enabled FBCO to Serve More Clients/Sustain Increase
Whether Services Enabled FBCO to Hire More Staff/Sustain Increase	Whether Services Enabled FBCO to Start New Program/Sustain New Program
Whether Had Applied for Funding <u>Prior to Receipt of Sub-Award</u> from Federal Gov, State/Local Gov, Foundations, Other Federated, or Other	Whether Had Applied for Funding <u>Since Receipt of Sub-Award</u> from Federal Gov, State/Local Gov, Foundations, Other Federated, or Other
Whether Had Received Funding <u>Prior to Receipt of Sub-Award</u> from Federal Gov, State/Local Gov, Foundations, Other Federated, or Other	Whether Had Received Funding <u>Since Receipt of Sub-Award</u> from Federal Gov, State/Local Gov, Foundations, Other Federated, or Other

# EXECUTIVE SUMMARY

- Survey questions - continued

Number of Applications Submitted to Each Type of Organization Since Receipt of Sub-award	Number of Applications Funded by Each Type of Organizations Since Receipt of Sub-award
Amount of Funding From Each Source Since Receipt of Sub-award	Ways Services/Assistance Received from Intermediary Strengthened FBCO
Whether Improvements Attributable to Sub-award, One-on-One Technical Assistance, or Training	Extent that Assistance from Intermediary Made a Positive Difference to FBCO's: 1) Overall Organizational Capacity; 2) Financial Stability; 3) Provision of Services; 4) Outcomes for Participants



# EXECUTIVE SUMMARY

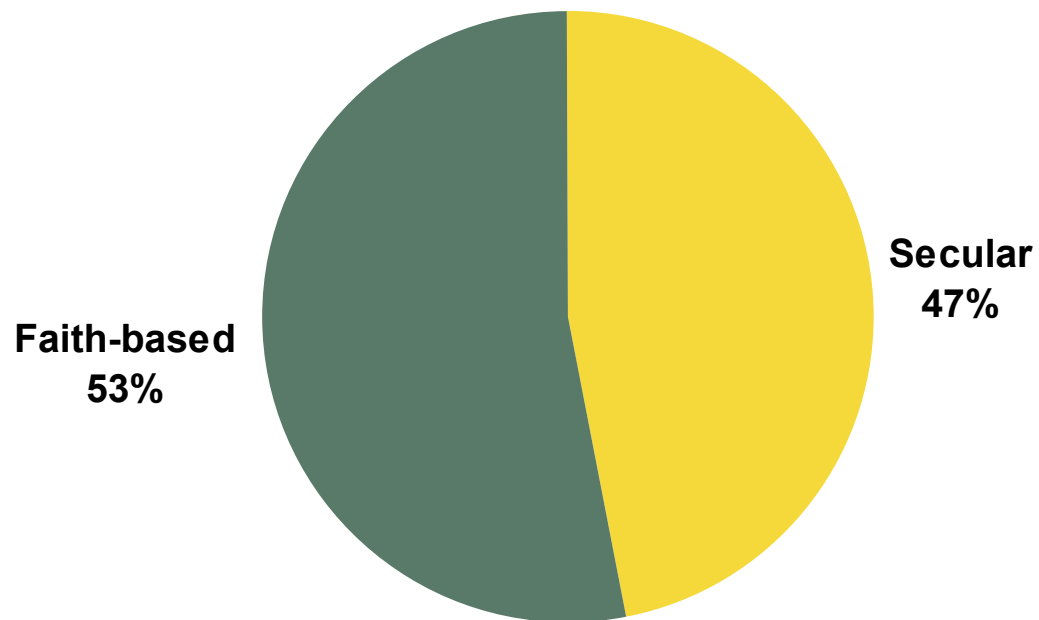
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## Overview of Major Findings

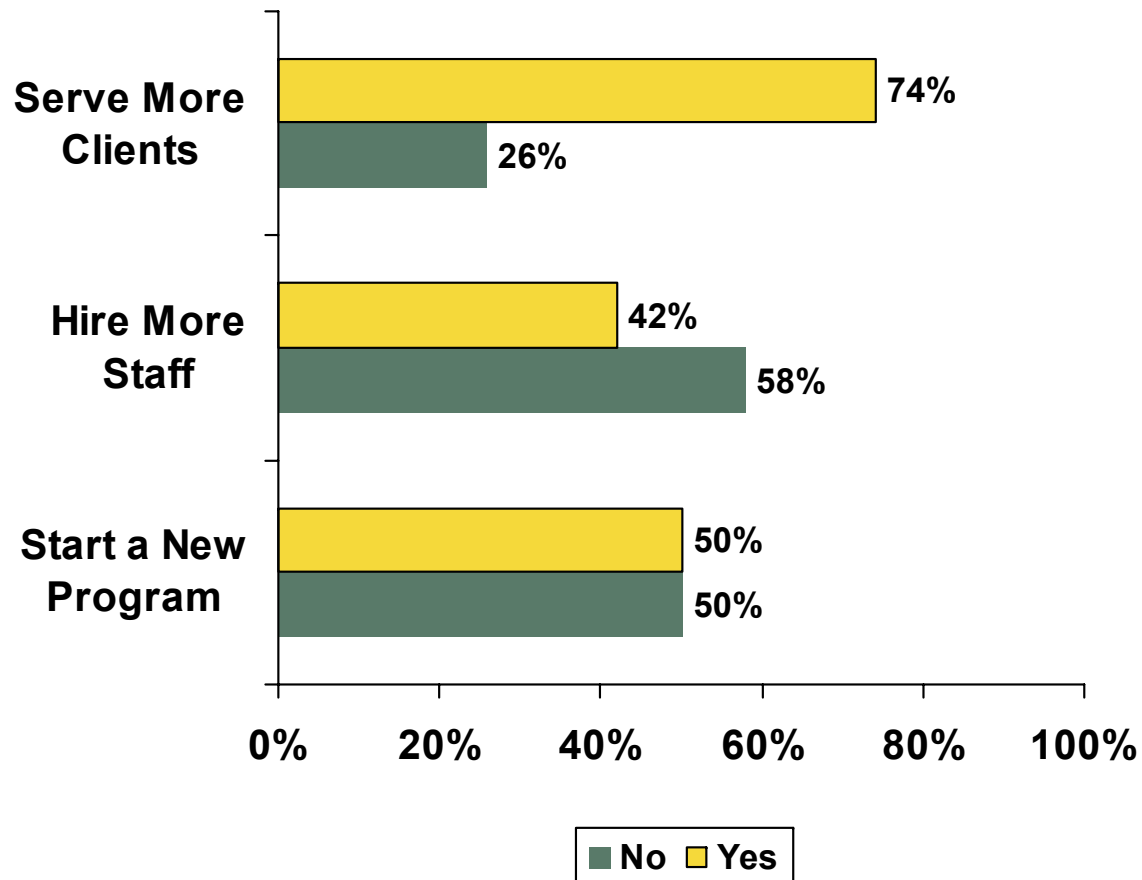
# EXECUTIVE SUMMARY

## Type of FBCO Organization



# EXECUTIVE SUMMARY

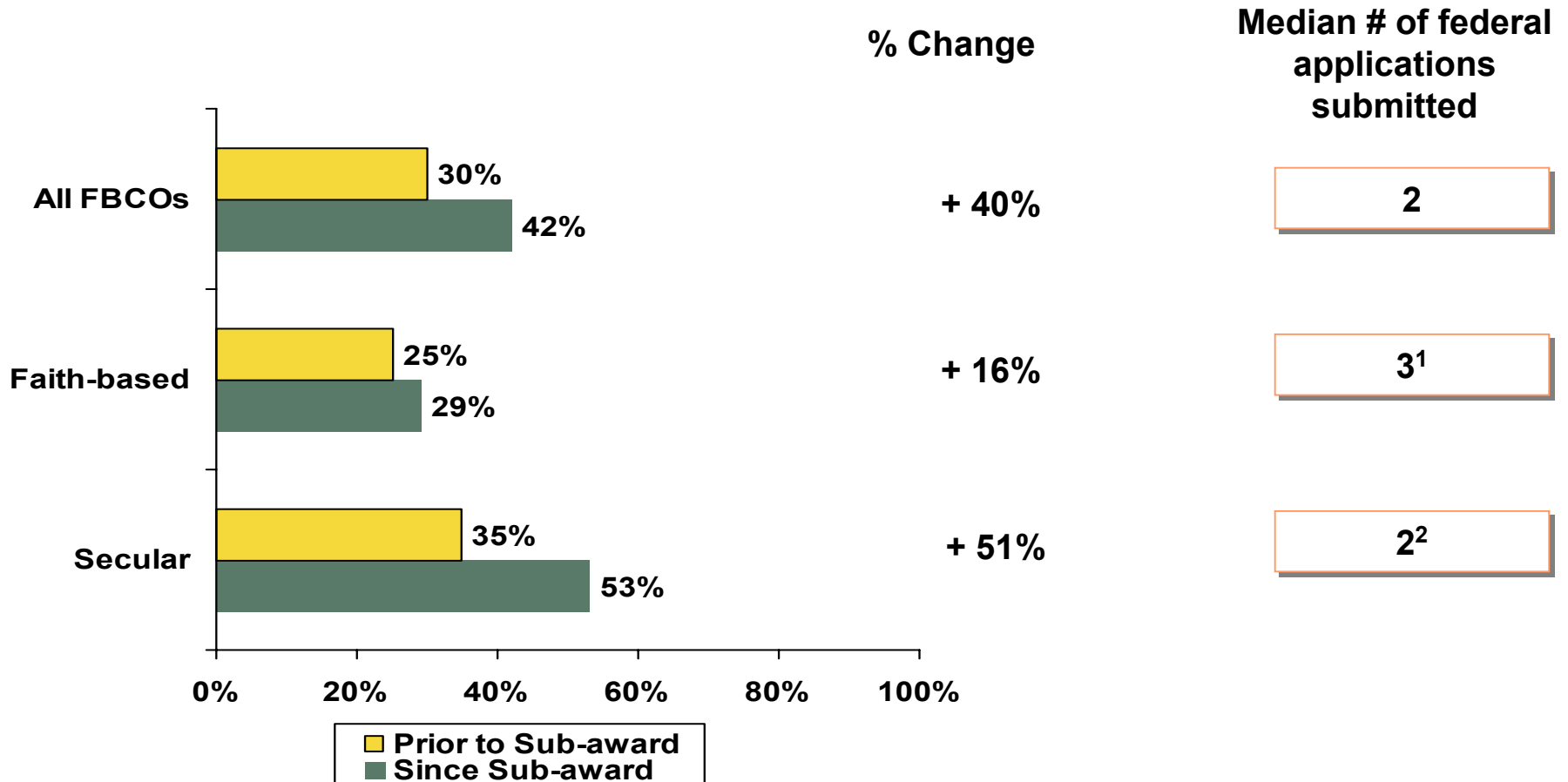
## FBCO Reported that CCF Intermediary Services Enabled Them to:



# EXECUTIVE SUMMARY

## FBCOs Reporting They Applied for Federal Funding

Since Sub-Award:



<sup>1</sup> Range of applications submitted to federal government agencies: 1 – 6

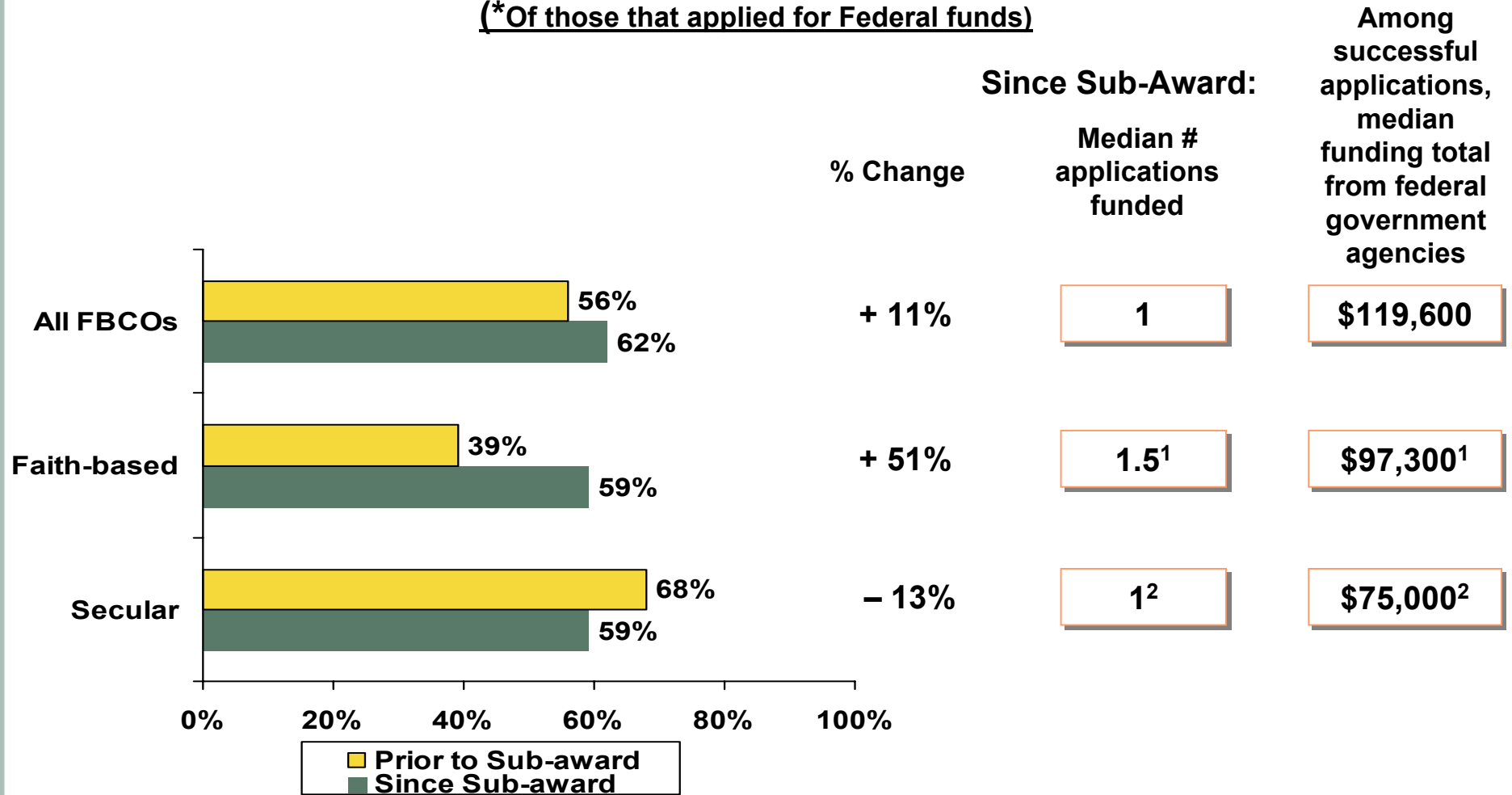
<sup>2</sup> Range of applications submitted to federal government agencies: 1 – 10

# EXECUTIVE SUMMARY



## FBCOs Reporting They Obtained Federal Funding\*

(\*Of those that applied for Federal funds)



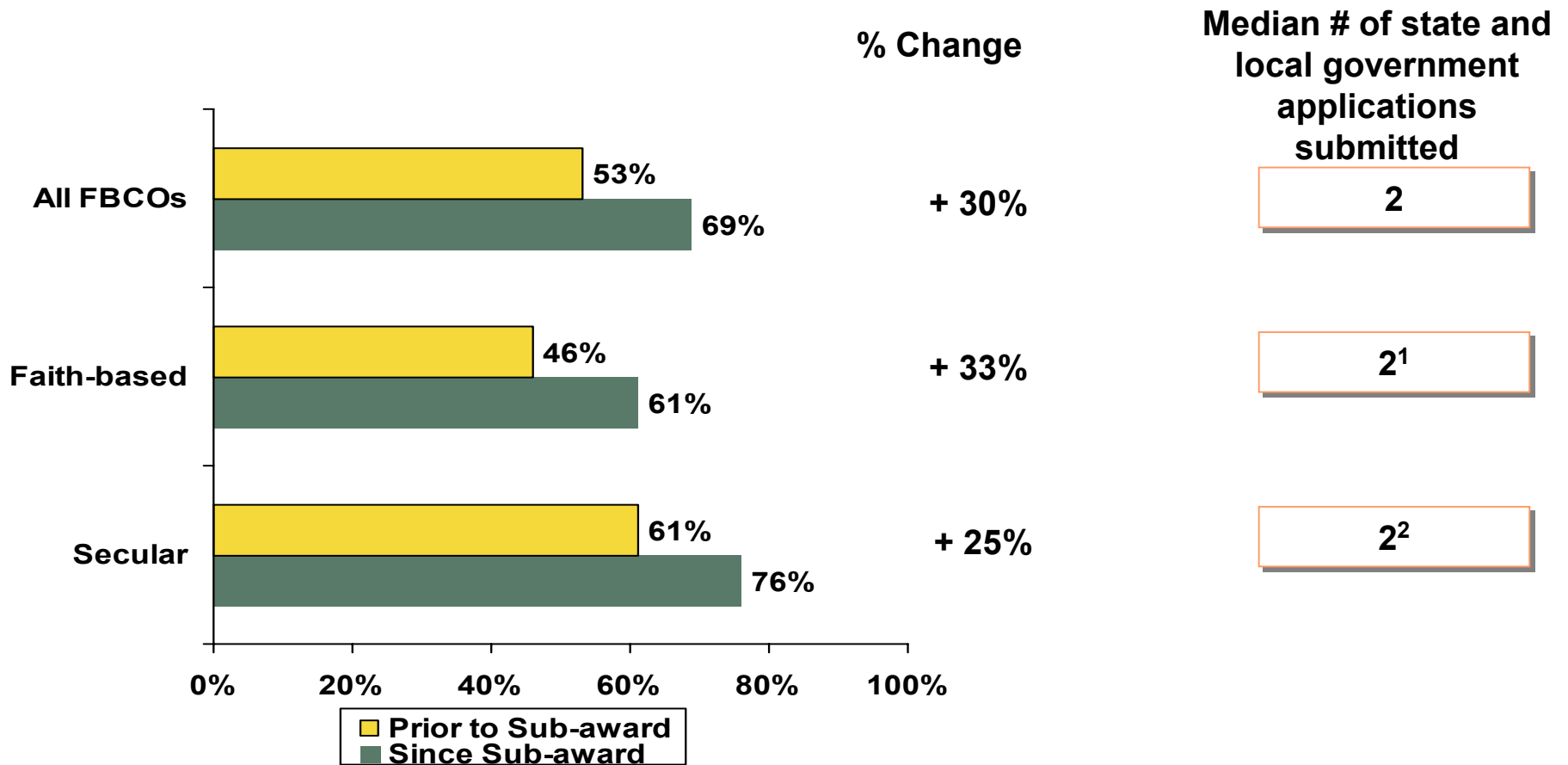
<sup>1</sup> Range of funding from federal government agencies: \$360 – \$750,000

<sup>2</sup> Range of funding from federal government agencies: \$20,790 – \$6,000,000

# EXECUTIVE SUMMARY

## FBCOs Reporting They Applied for Funding from State and Local Government Agencies

Since Sub-Award:



<sup>1</sup> Range of applications submitted to state and local government agencies: 1 – 6

<sup>2</sup> Range of applications submitted to state and local government agencies: 1 – 10

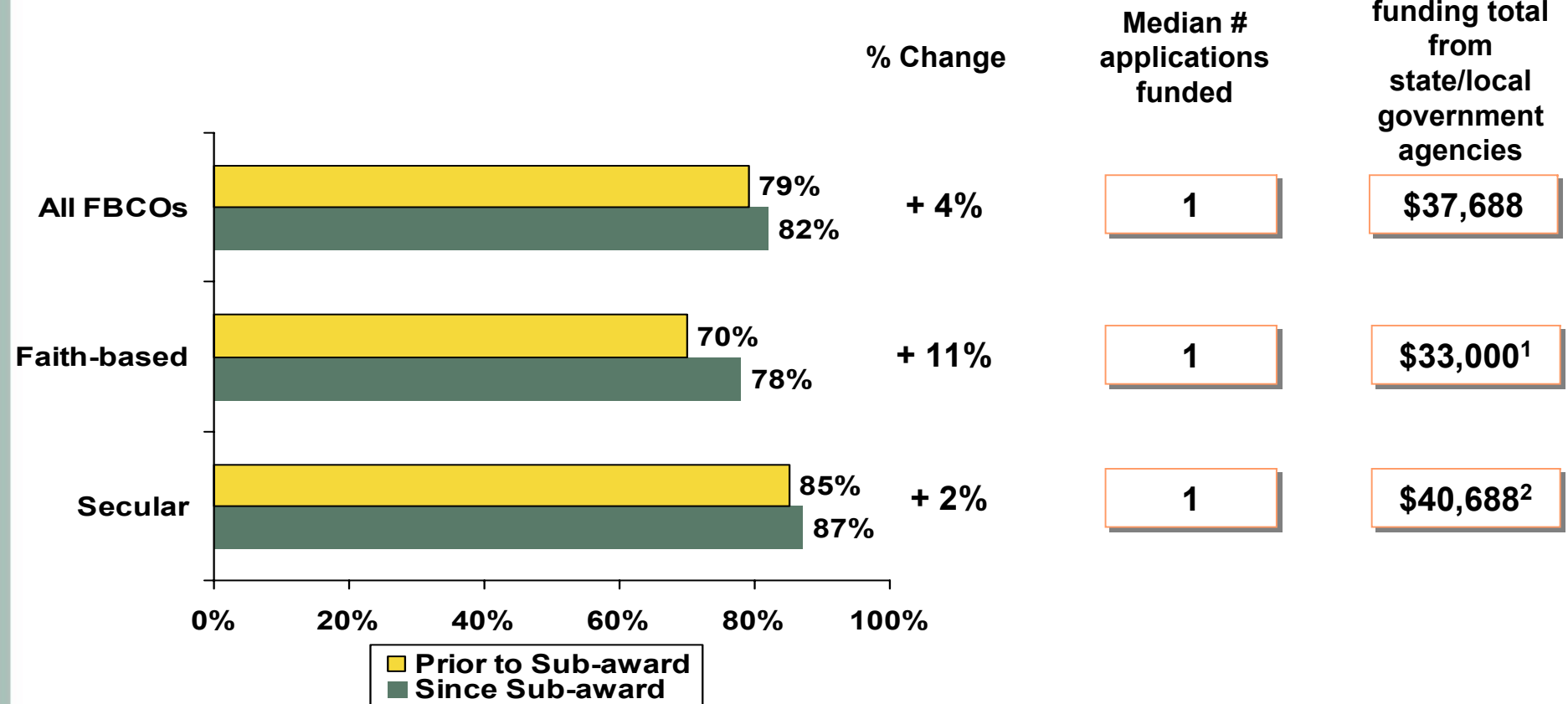
# EXECUTIVE SUMMARY



## FBCOs Reporting They Obtained Funding from State and Local Government Agencies

Since Sub-Award:

Among successful applications, median funding total from state/local government agencies



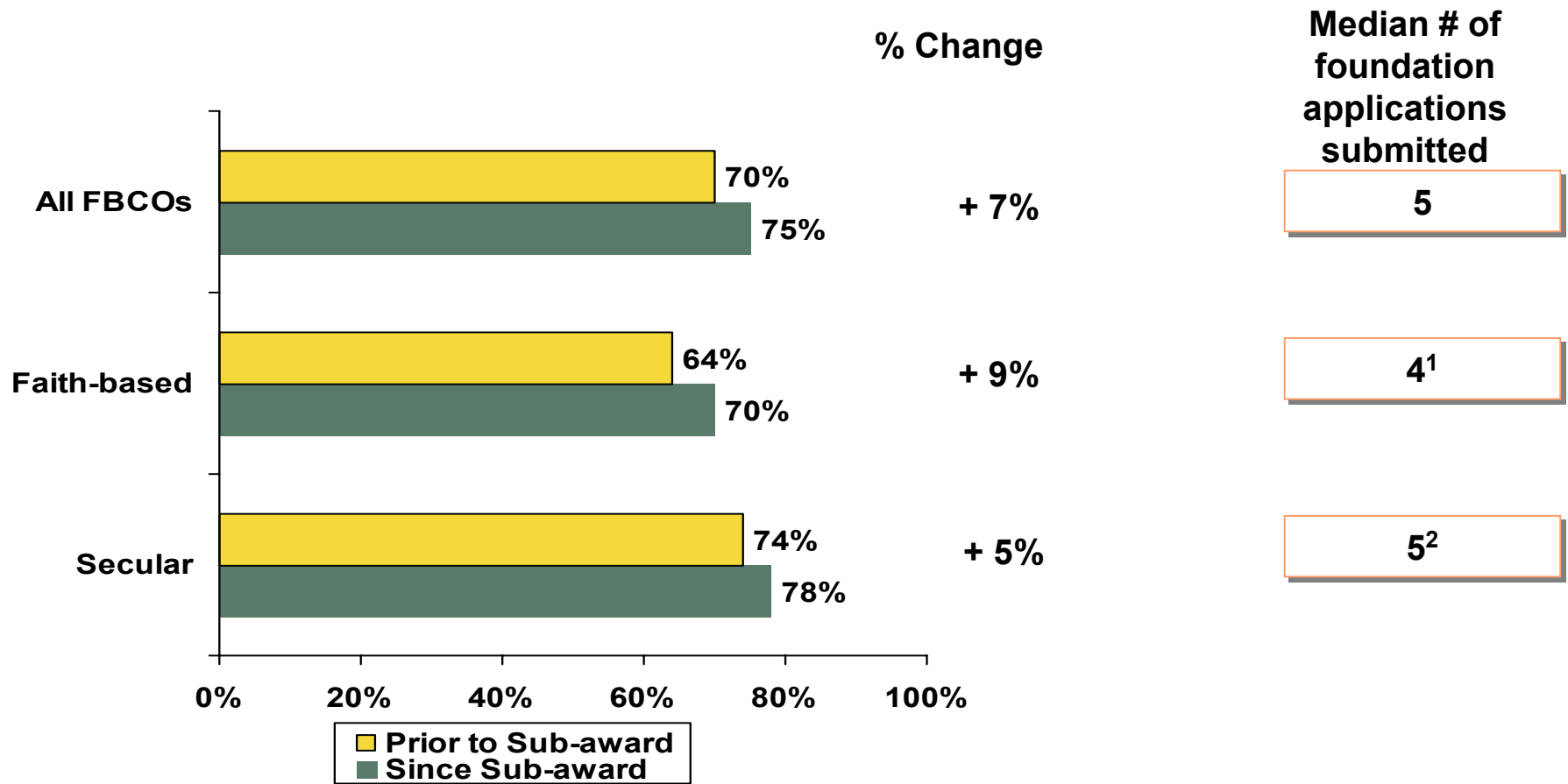
<sup>1</sup> Range of funding from state and local government agencies: \$354 – \$1,994,450

<sup>2</sup> Range of funding from state and local government agencies: \$1000 – \$1,200,000

# EXECUTIVE SUMMARY

## FBCOs Reporting They Applied for Funding from Foundations

Since Sub-Award:



<sup>1</sup> Range of applications submitted to foundations: 1 – 20

<sup>2</sup> Range of applications submitted to foundations: 1 – 70

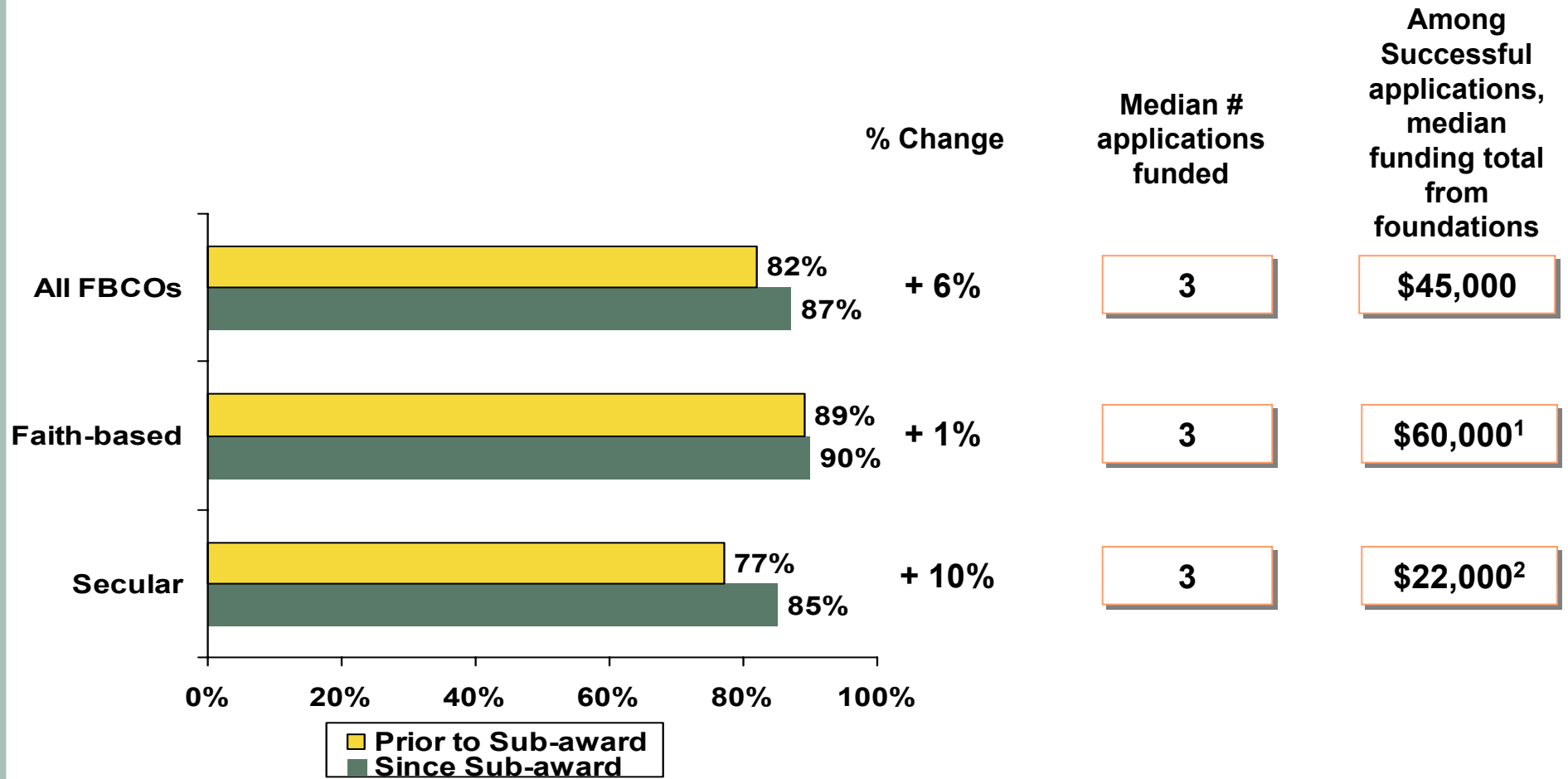


# EXECUTIVE SUMMARY



## FBCOs Reporting They Obtained Funding from Foundations

Since Sub-Award:



<sup>1</sup> Range of funding from foundations: \$250 – \$1,200,000

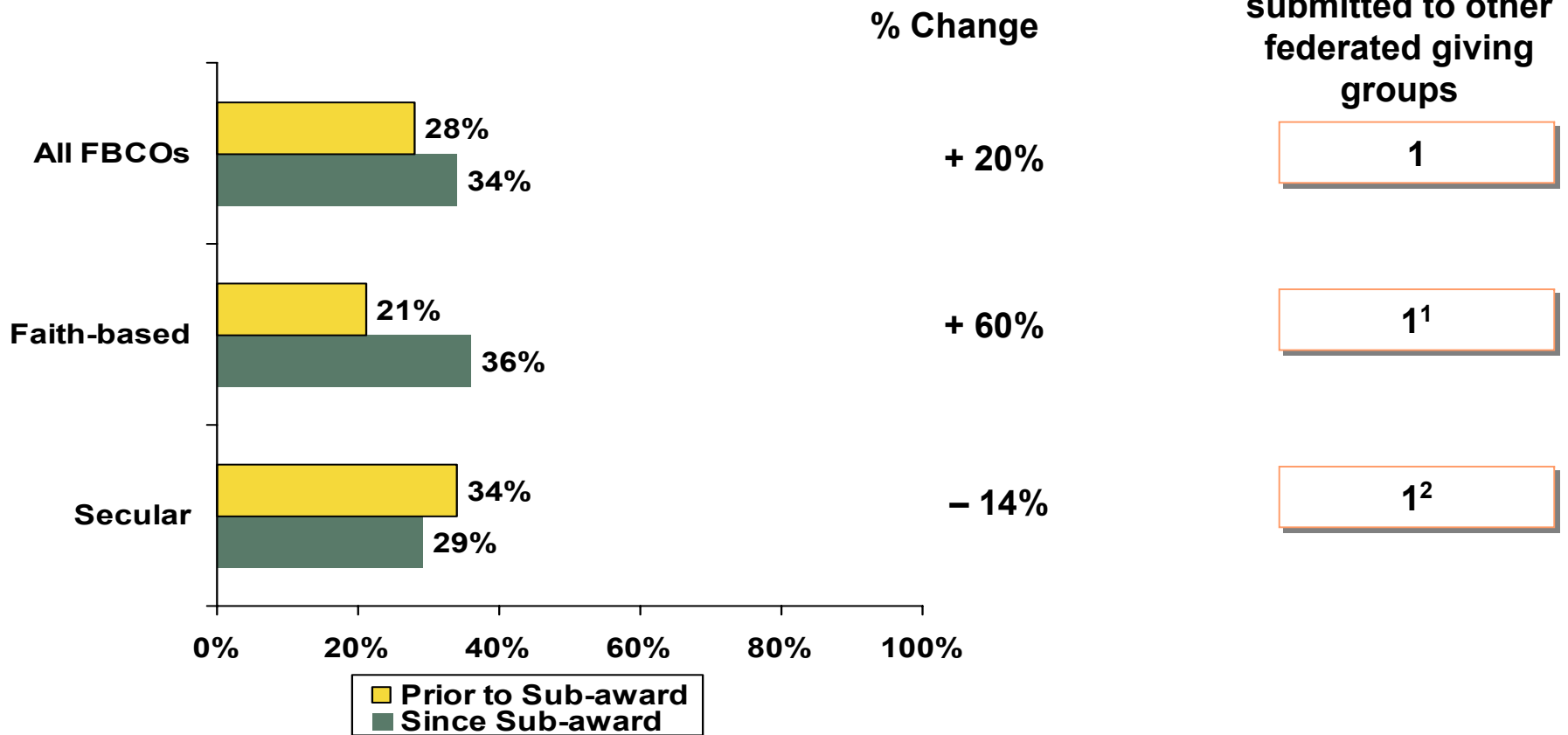
<sup>2</sup> Range of funding from foundations: \$2,990 – \$500,000

# EXECUTIVE SUMMARY

## FBCOs Reporting They Applied for Funding From Other Federated Giving Groups (e.g. United Way)

Since Sub-Award:

Median # applications submitted to other federated giving groups



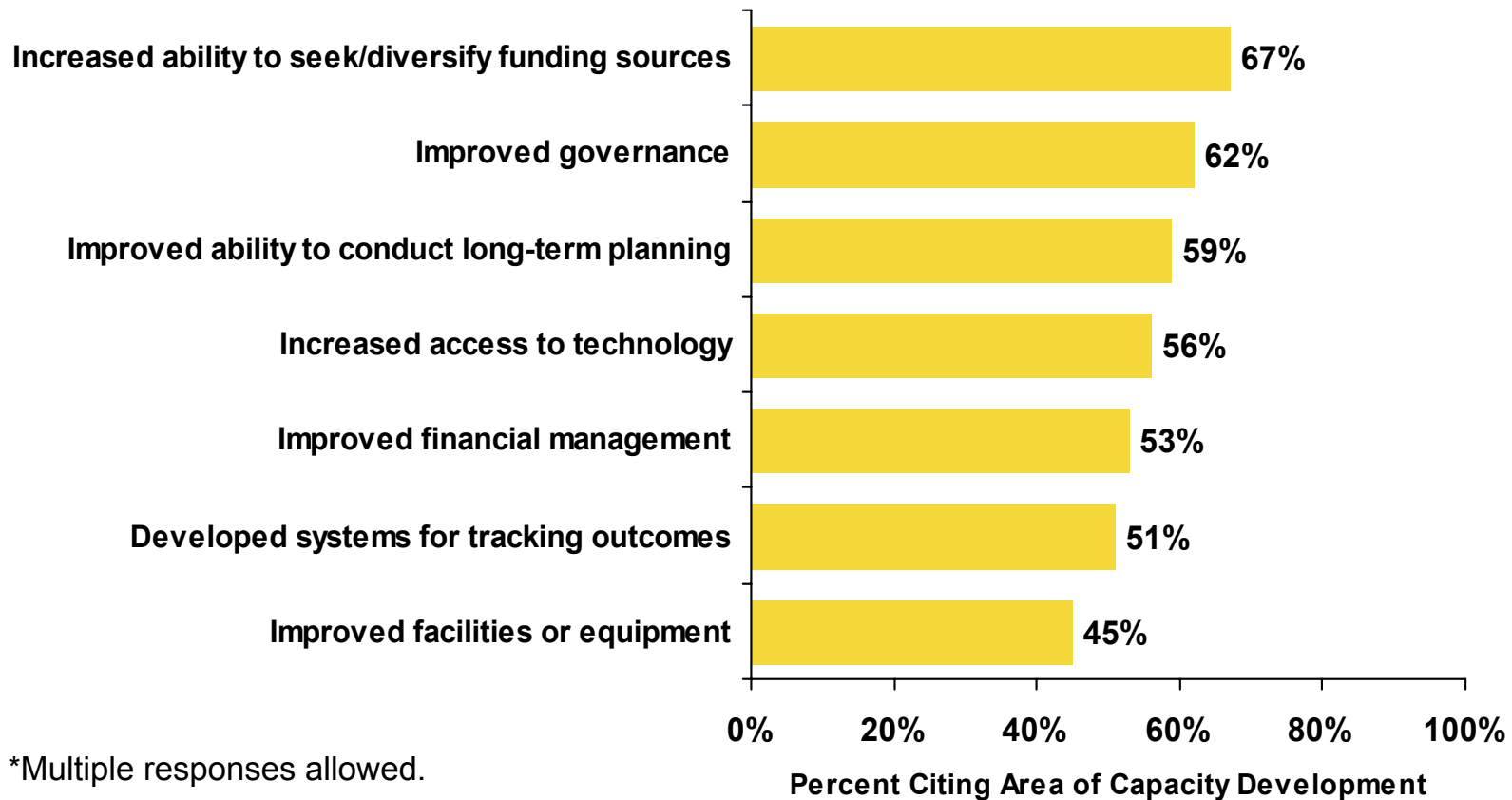
<sup>1</sup> Range of applications submitted to other federated giving groups: 1 – 5

<sup>2</sup> Range of applications submitted to other federated giving groups: 1 – 2



# EXECUTIVE SUMMARY

## Areas of Capacity Strengthened by CCF Services\*



# EXECUTIVE SUMMARY



## Summary FBCO Ratings of Intermediary Support

Assistance Made a Positive Difference:

A great extent

Somewhat

Very little

Not at all

*Improved Organizational Capacity*

73%

18%

6%

3%

*Improved Financial Stability*

39%

40%

10%

12%

*Improved Level or Quality of Services to Individual/Families*

57%

33%

8%

3%

*Improved Outcomes for Participants*

54%

34%

10%

3%

Total percentages may exceed 100% due to rounding.

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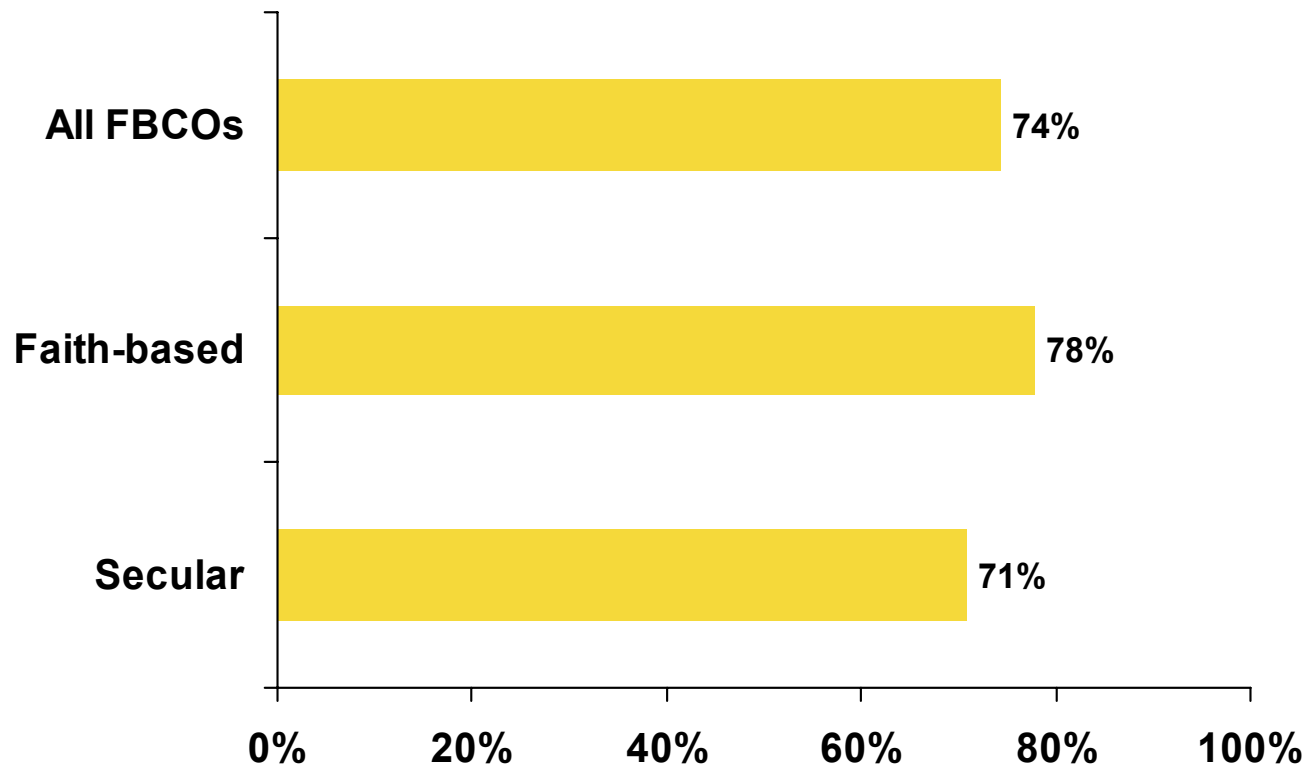
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# Overview of Findings

## FBCOs Reporting that Intermediary Services Enabled Them to Serve More Clients

Percent Reporting "Yes"





# Overview of Findings

## **Median number of additional clients among FBCOs that reported serving more clients**

<b>All FBCOs</b>	50 additional clients
<b>Faith-based</b>	100 additional clients <sup>1</sup>
<b>Secular</b>	30 additional clients <sup>2</sup>

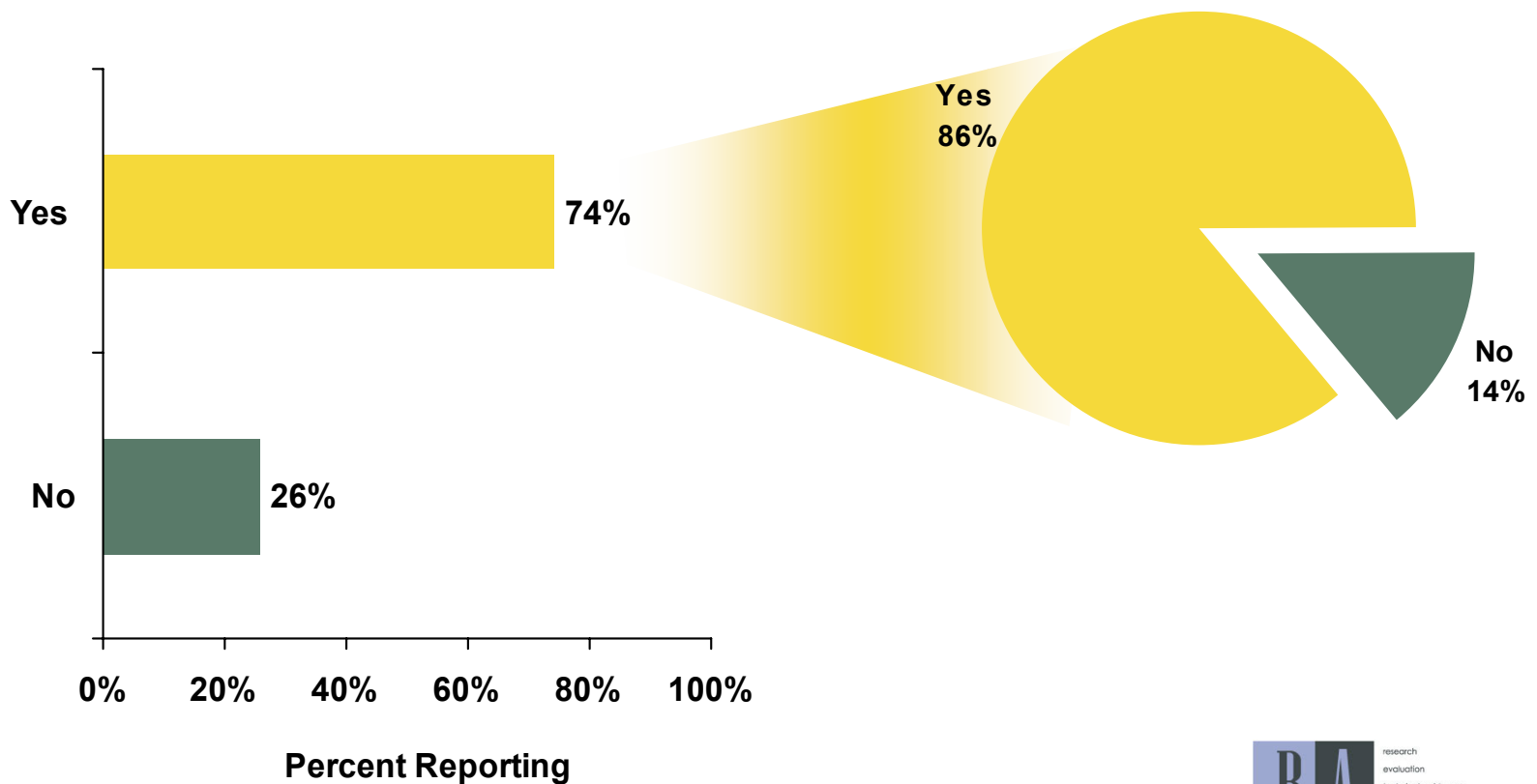
<sup>1</sup> Range of new clients reported: 4 – 2,052

<sup>2</sup> Range of new clients reported: 3 – 99,372

# Overview of Findings

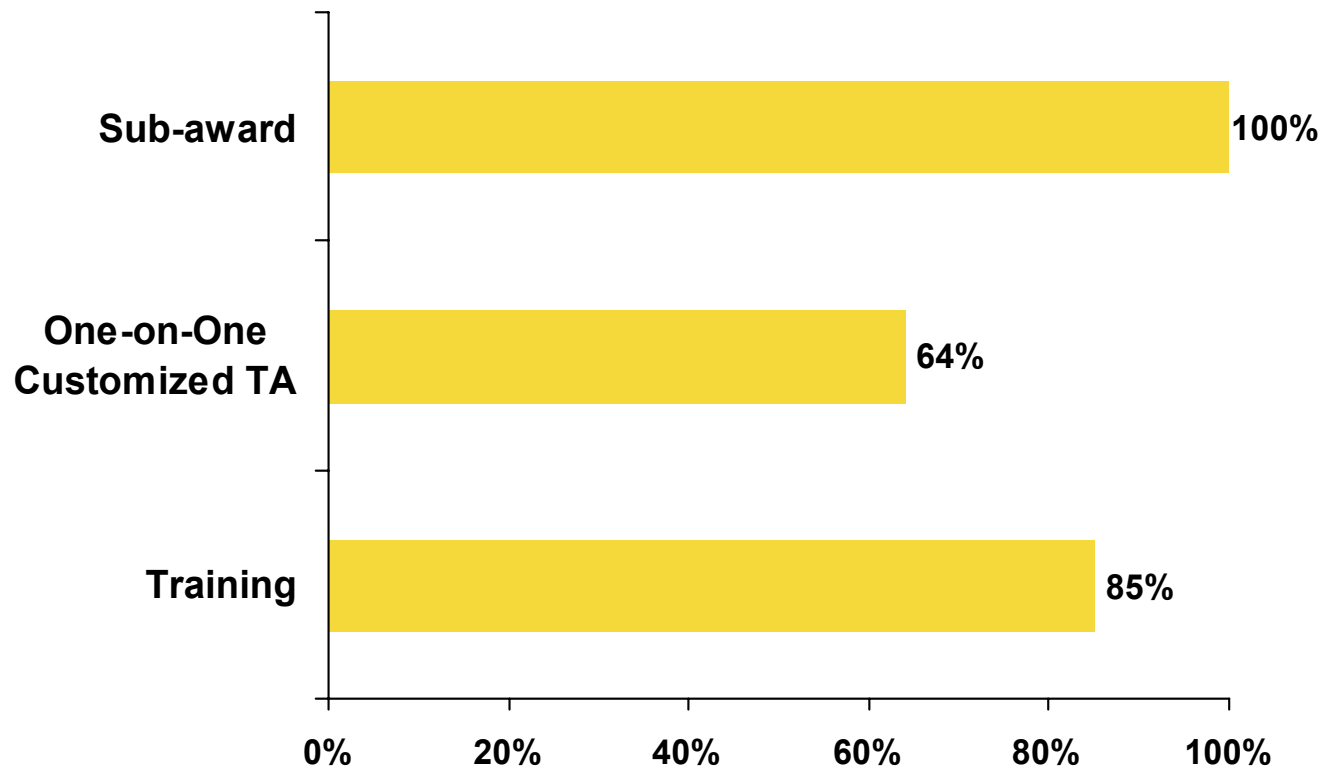
Intermediary Services Enabled  
FBCO to Serve More Clients

FBCO Reporting They Sustained the Increase in  
Clients Served after Sub-  
Award(s) Ended



# Overview of Findings

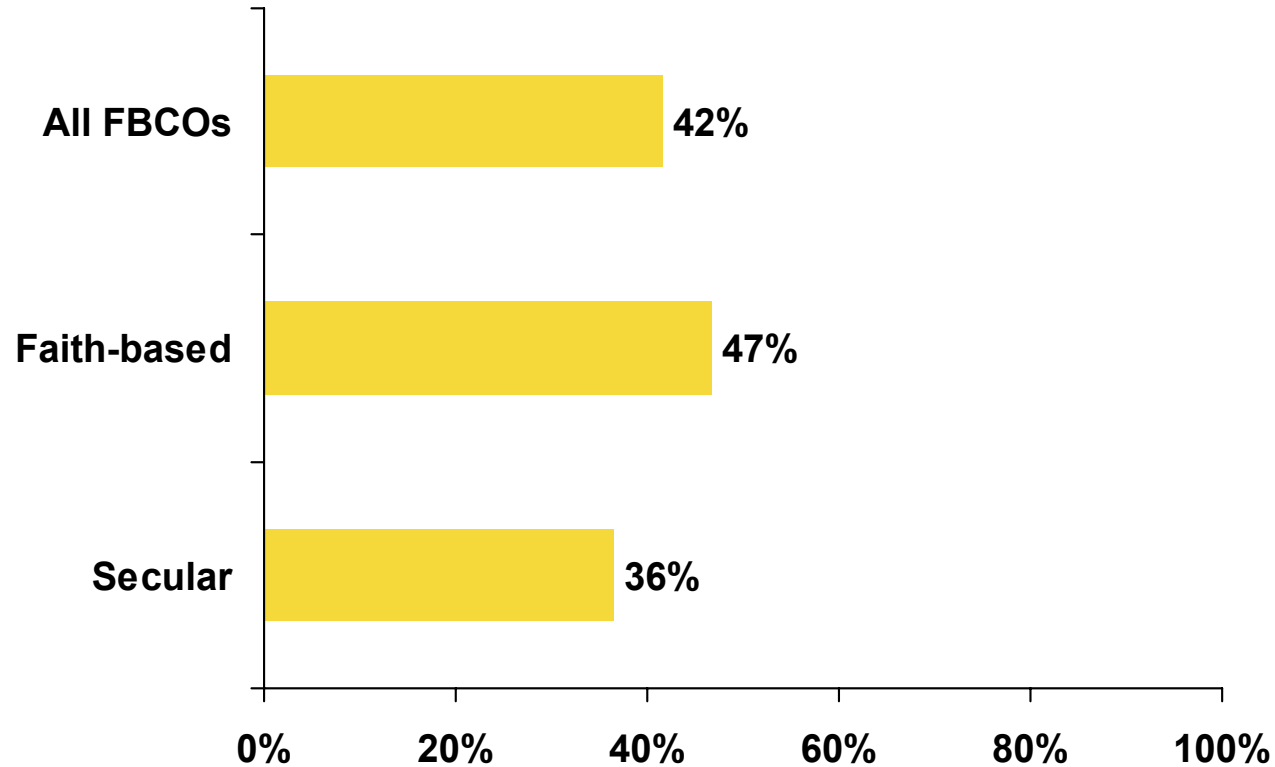
## Rated Importance of Each Type of Intermediary Assistance to FBCO's Ability to Serve More Clients Percent Reporting "Very Important"/"Moderately Important"



# Overview of Findings

## FBCOs Reporting Intermediary Services Enabled them to Hire More Staff<sup>1</sup>

Percent Reporting "Yes"



<sup>1</sup> Includes full- and part-time staff

# Overview of Findings

## Median number of additional staff among FBCOs that reported hiring more staff<sup>1</sup>

<b>All FBCOs</b>	2 additional staff
<b>Faith-based</b>	2 additional staff <sup>2</sup>
<b>Secular</b>	1 additional staff <sup>3</sup>

<sup>1</sup> Includes full- and part-time staff

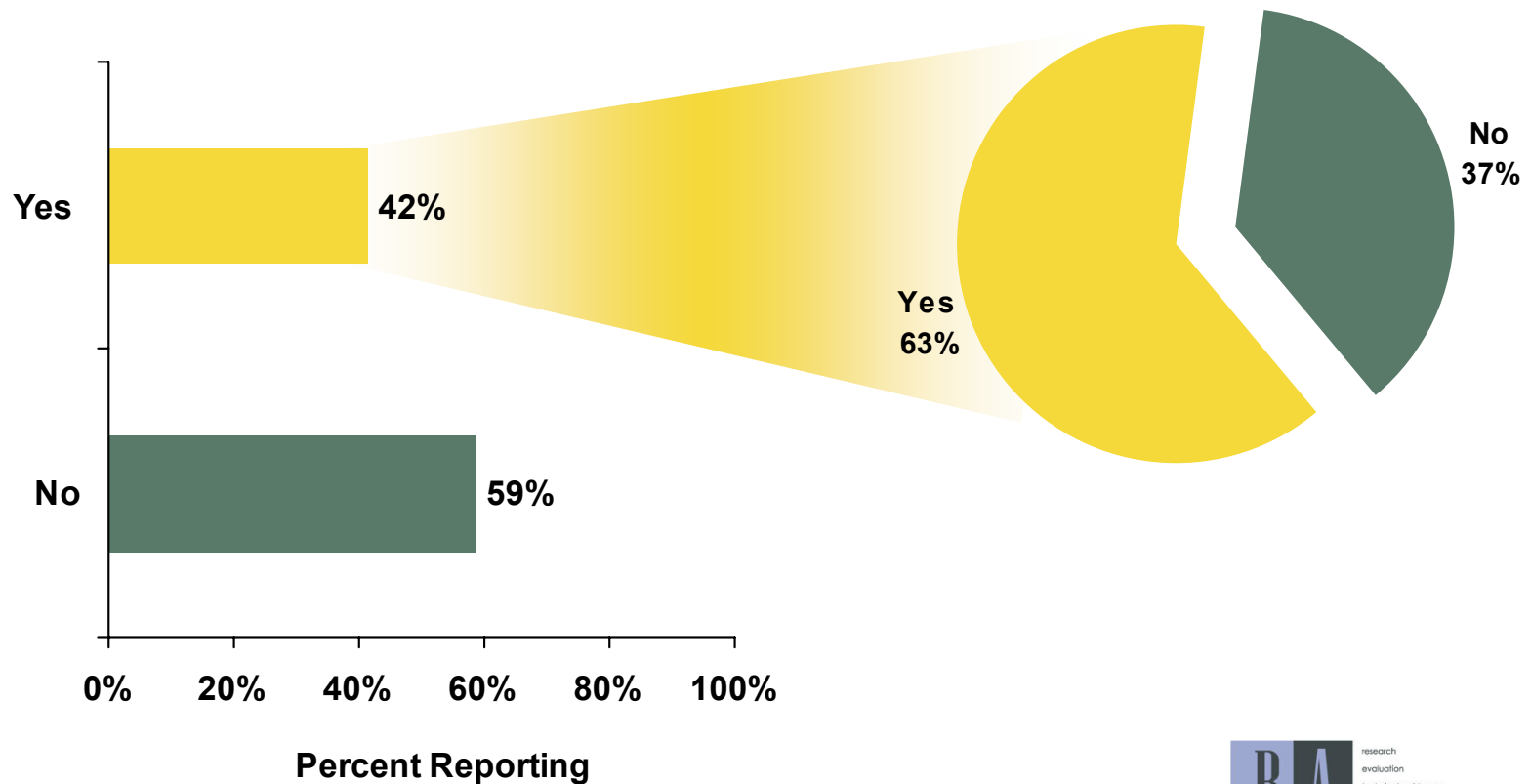
<sup>2</sup> Range of new staff reported: 1 – 26

<sup>3</sup> Range of new staff reported: 1 – 5

# Overview of Findings

CCF Services Enabled FBCO to  
Hire More Staff

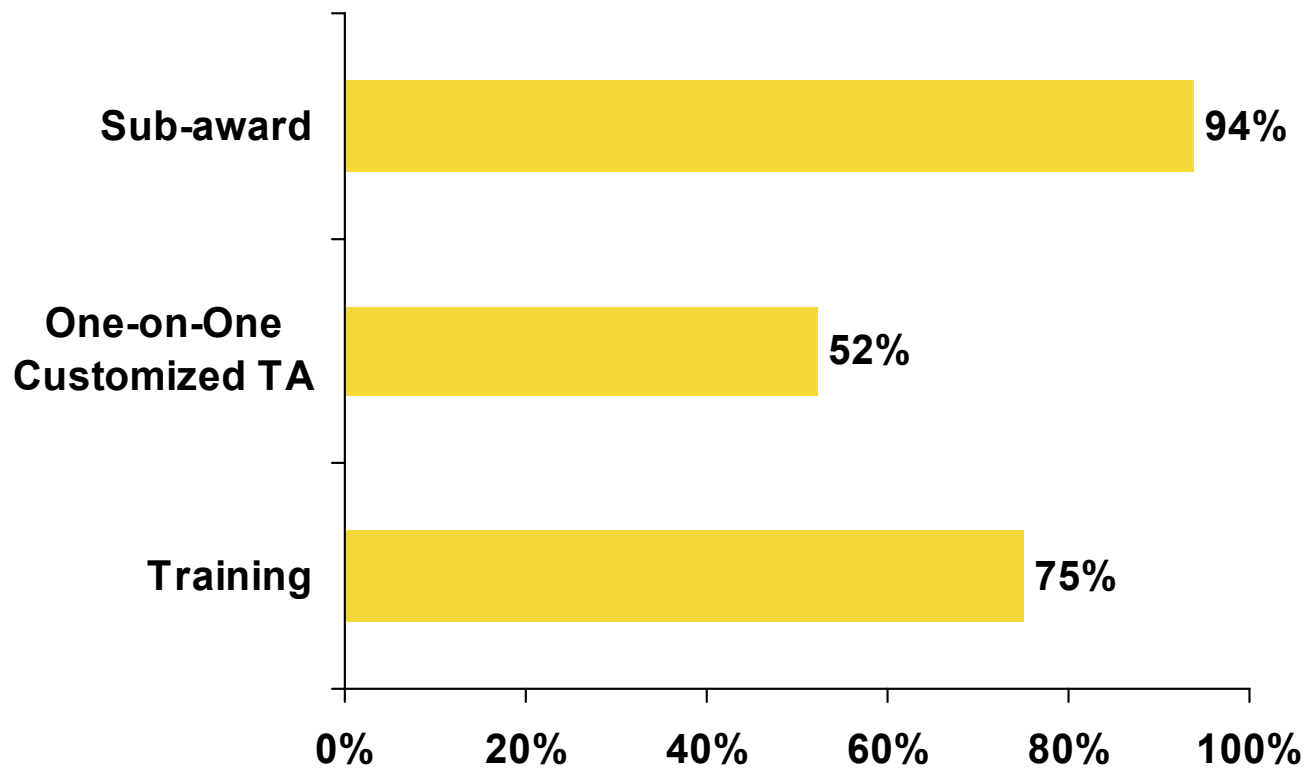
**FBCOs Reporting They  
Sustained Staffing Increase After  
Sub-Award(s) Ended**



# Overview of Findings

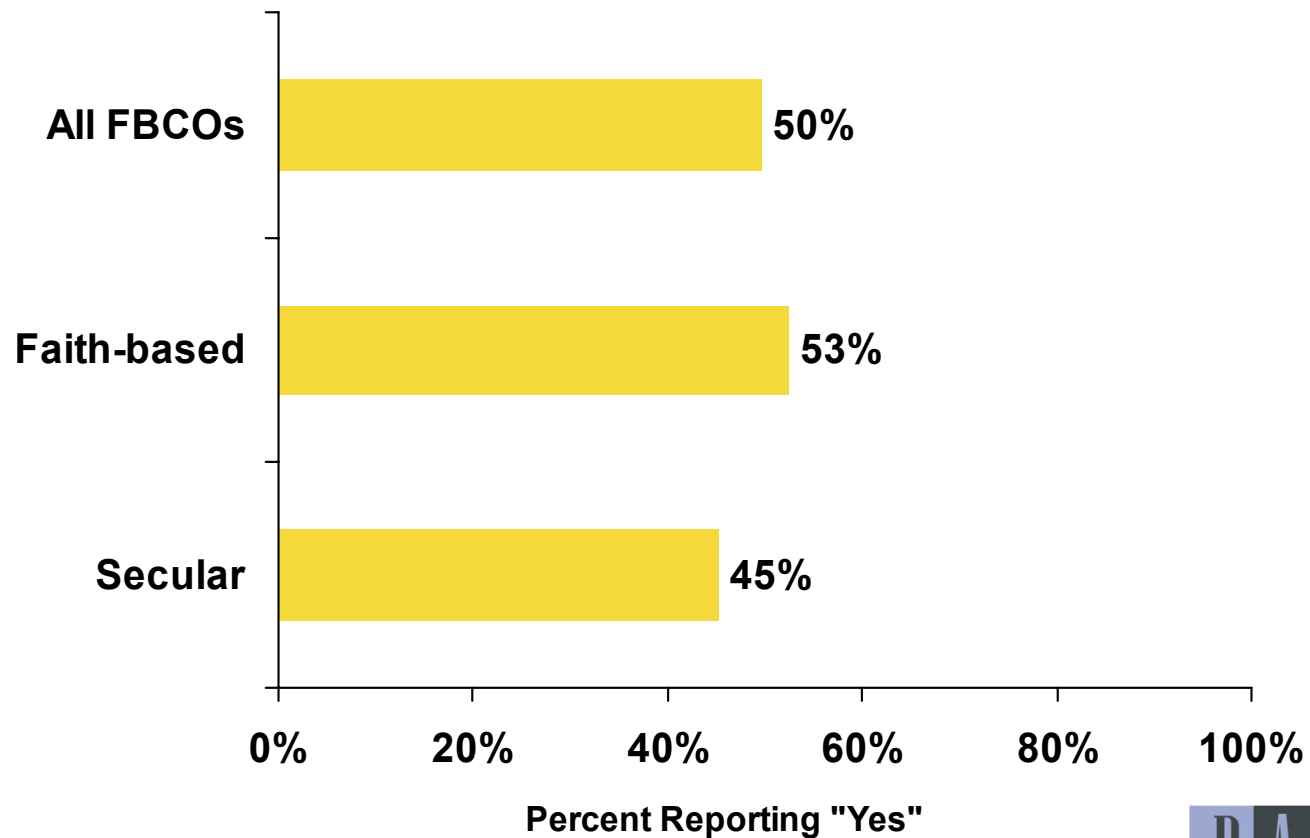
## Rated Importance of Each Type of Intermediary Assistance to FBCO's Ability to Hire More Staff

Percent Reporting "Very Important"/"Moderately Important"



# Overview of Findings

## FBCOs Reporting CCF Intermediary Services Enabled Them to Start a New Program

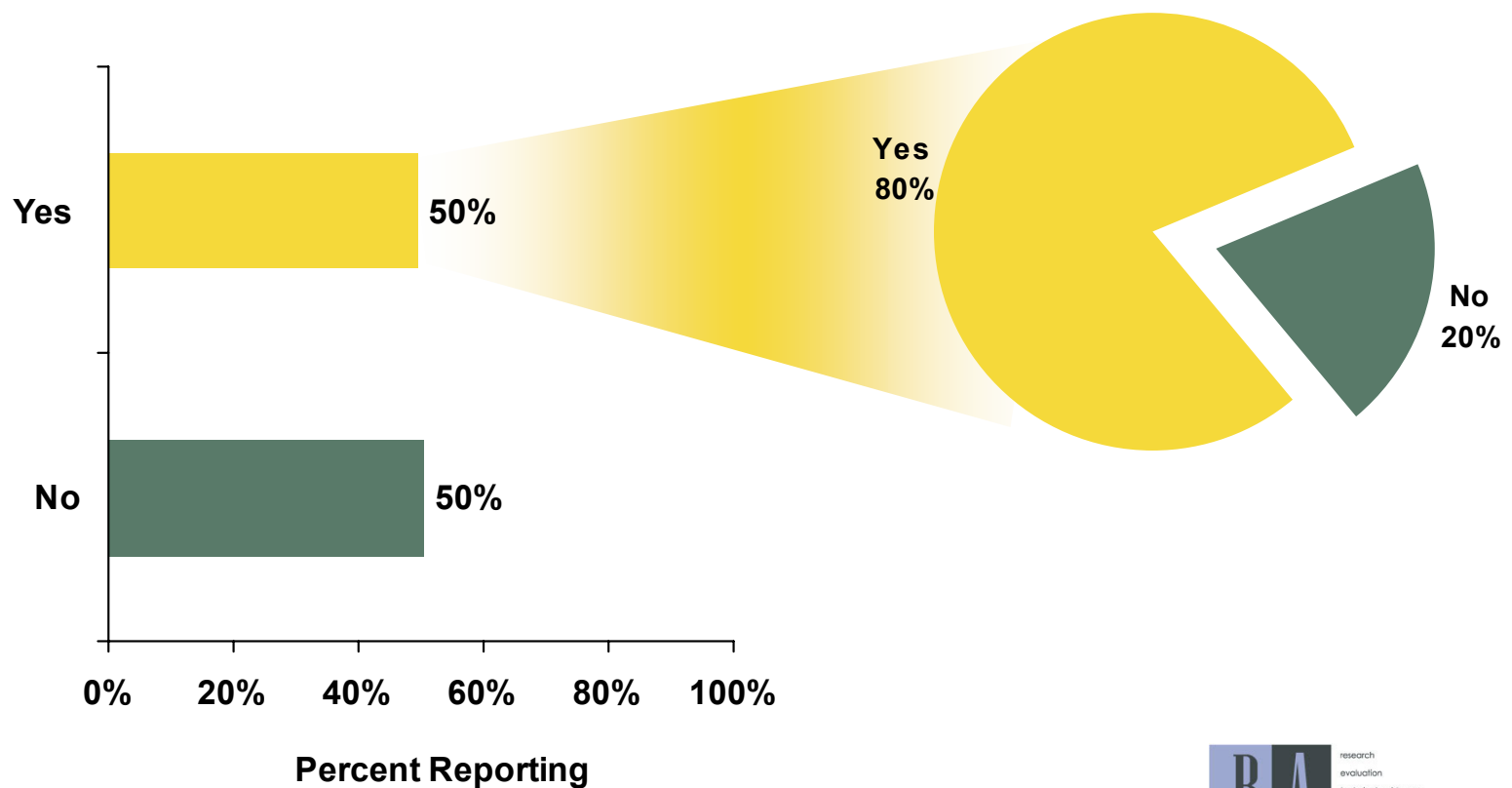




# Overview of Findings

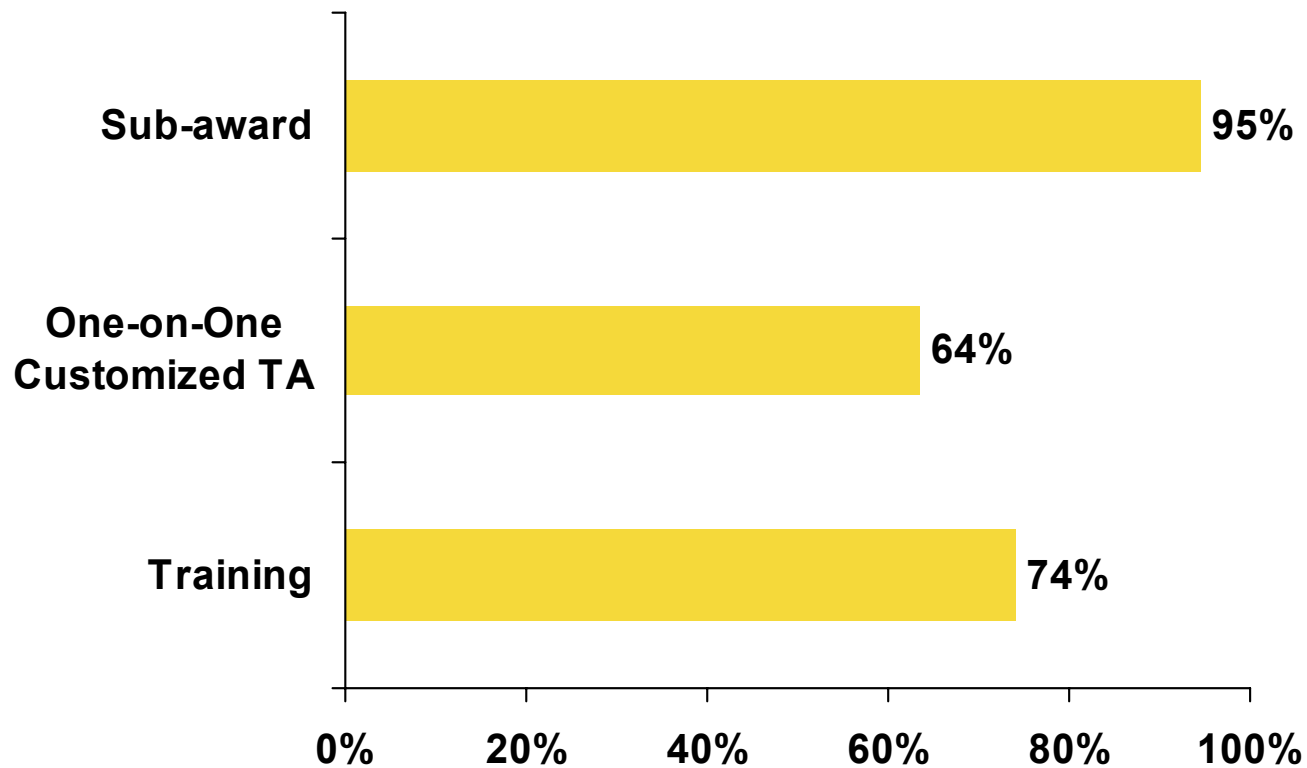
CCF Services Enabled FBCO to  
Start a New Program

FBCOs Reporting They  
Sustained New Program  
After Sub-Award(s) Ended



# Overview of Findings

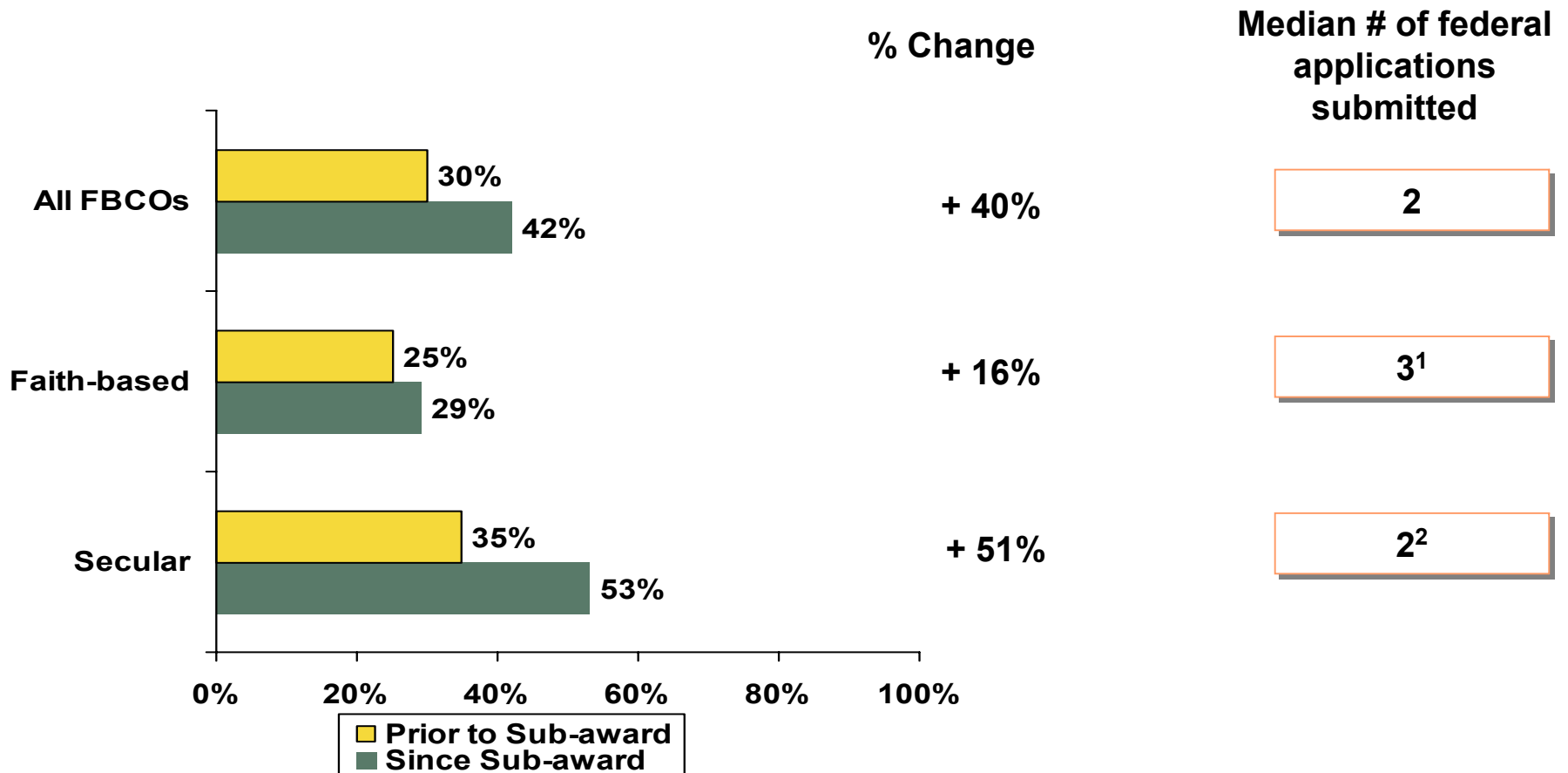
## Rated Importance of Each Type of Intermediary Assistance to FBCO's Ability to Start a New Program Percent Reporting "Very Important"/"Moderately Important"



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## FBCOs Reporting They Applied for Federal Funding

Since Sub-Award:



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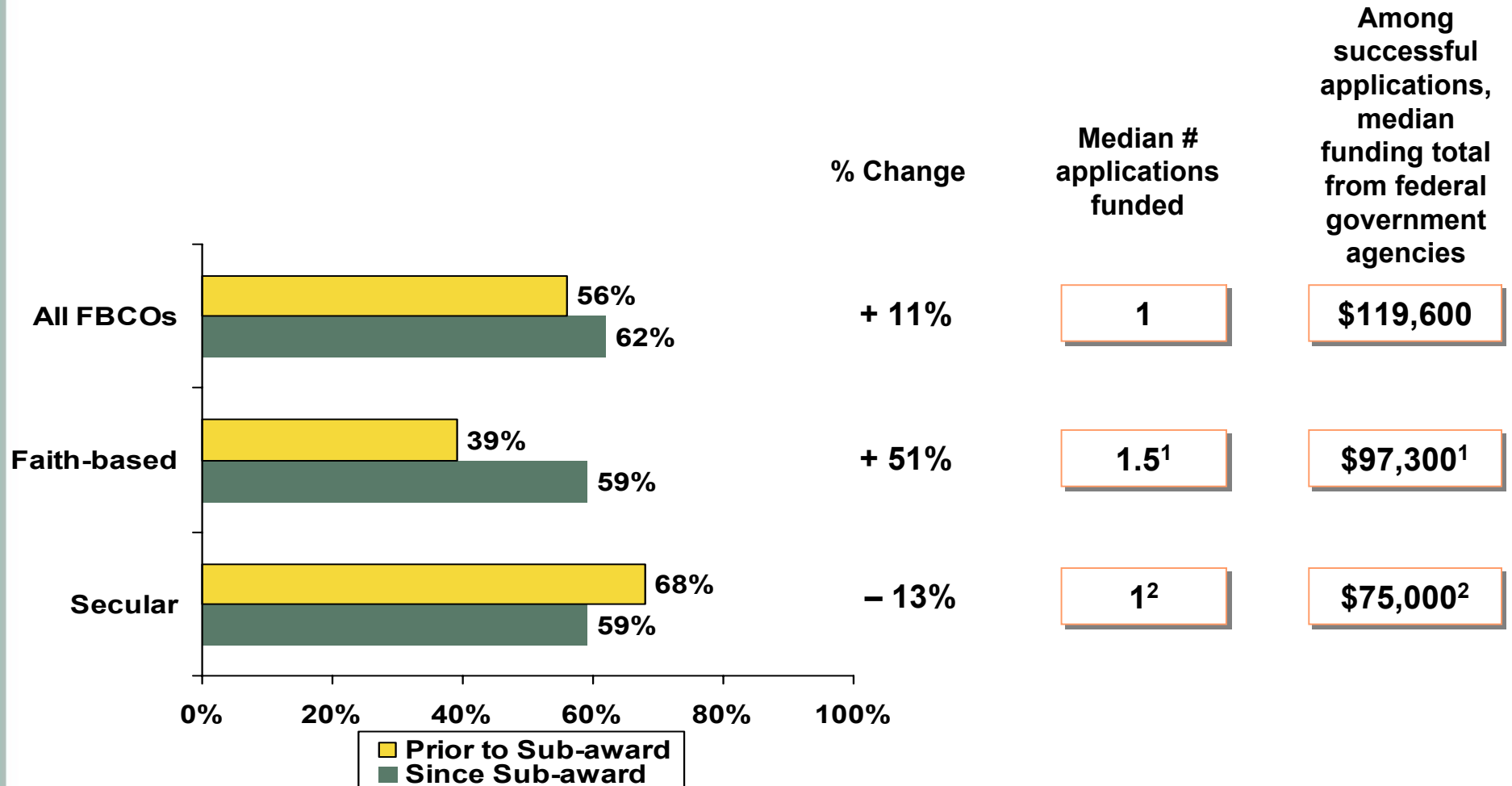
<sup>2</sup> Range of applications submitted to federal government agencies: 1 – 10

# Overview of Findings



## FBCOs Reporting They Obtained Federal Funding

Since Sub-Award:



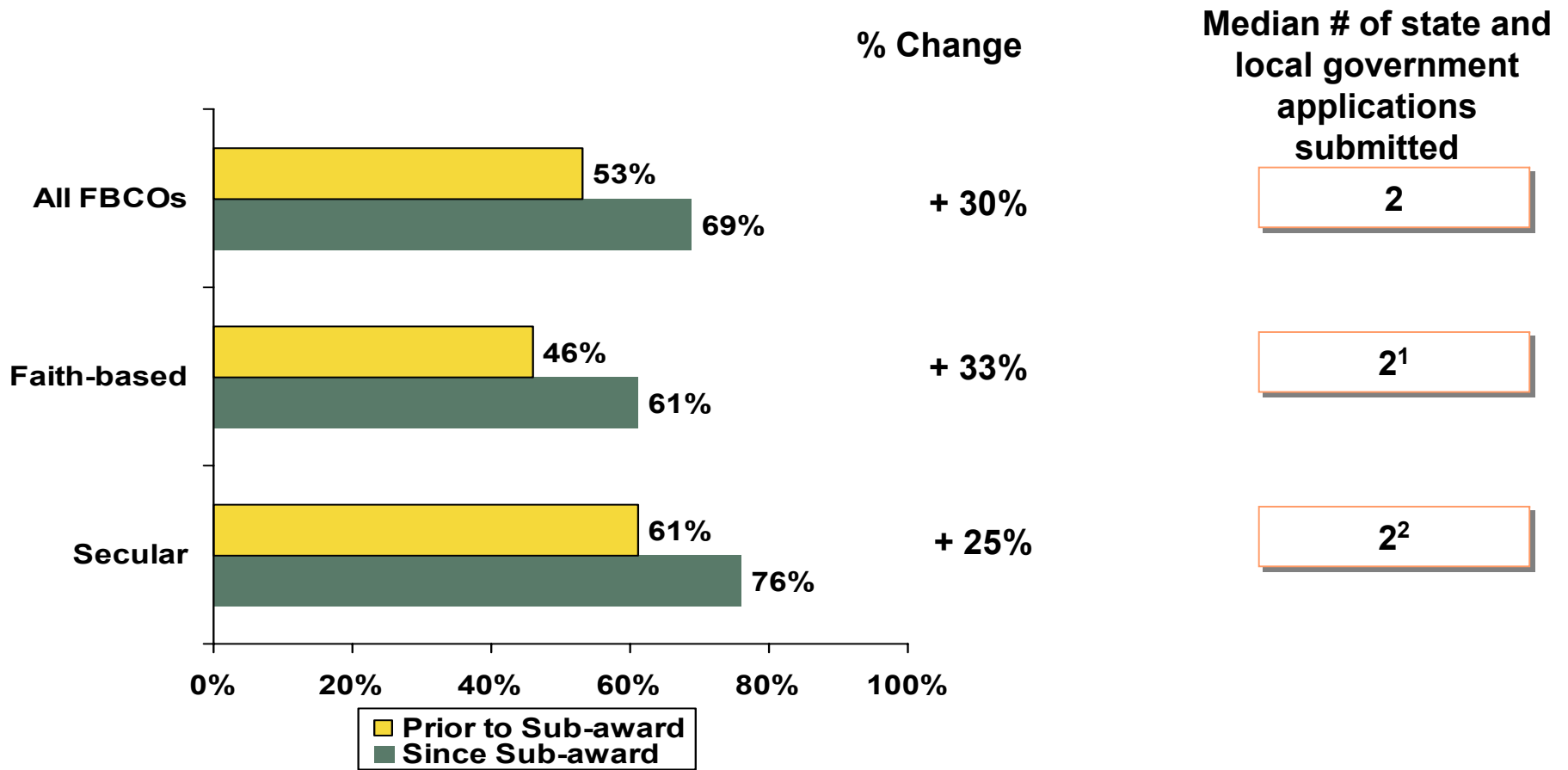
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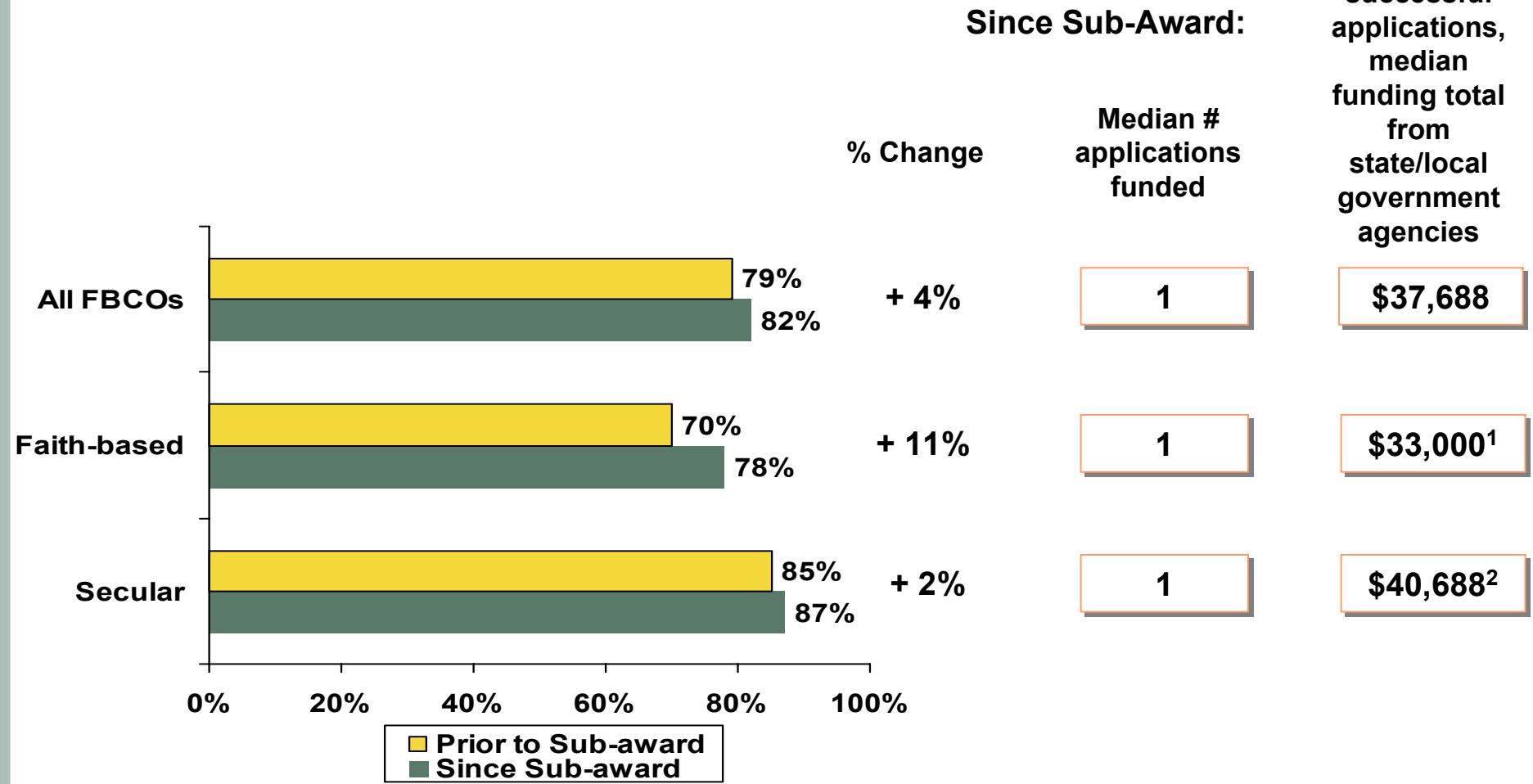
# Overview of Findings



## FBCOs Reporting They Obtained Funding from State and Local Government Agencies

Since Sub-Award:

Among successful applications, median funding total from state/local government agencies

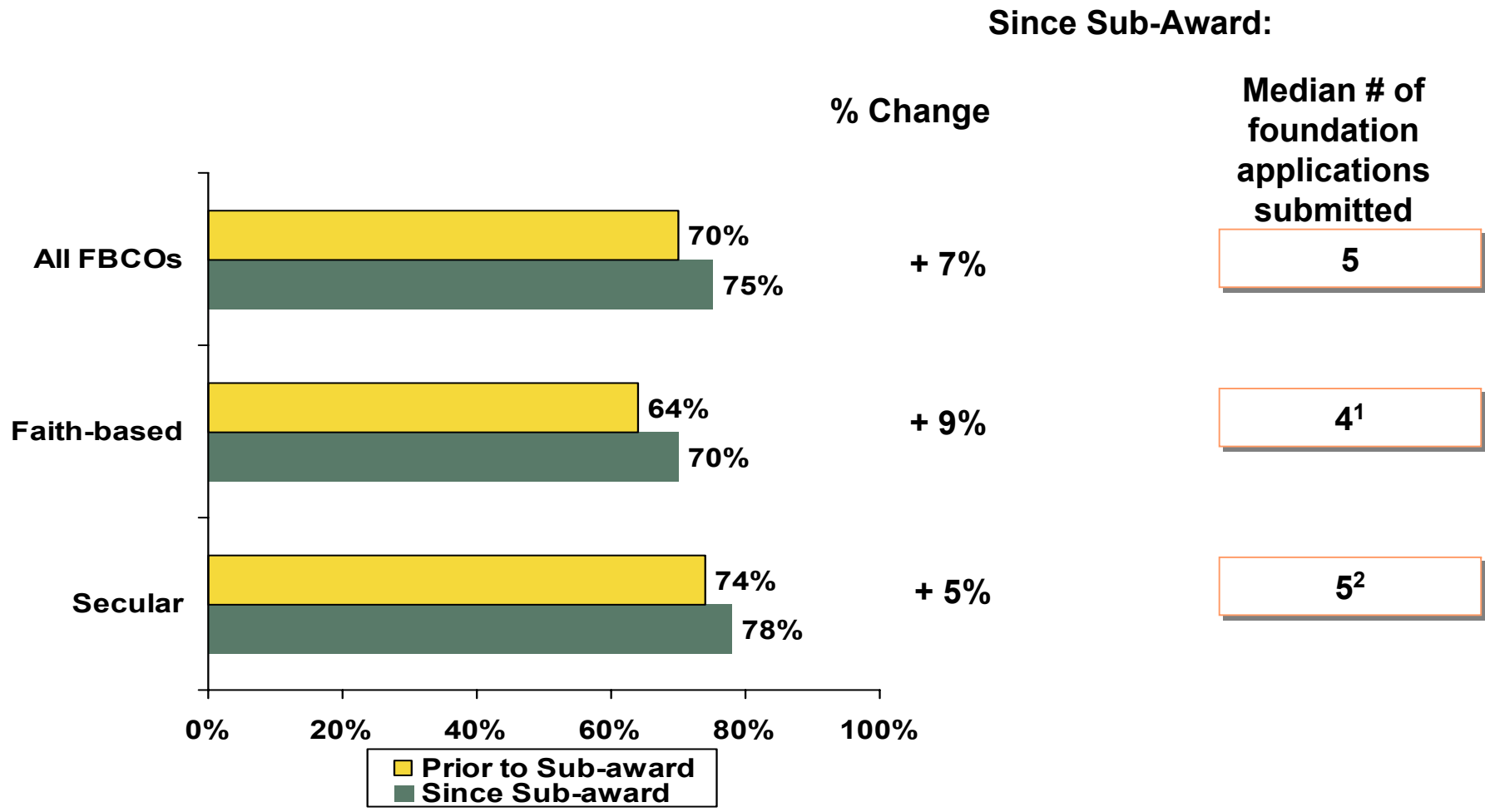


<sup>1</sup> Range of funding from state and local government agencies: \$354 – \$1,994,450

<sup>2</sup> Range of funding from state and local government agencies: \$1000 – \$1,200,000

# Overview of Findings

## FBCOs Reporting They Applied for Funding from Foundations



<sup>1</sup> Range of applications submitted to foundations: 1 – 20

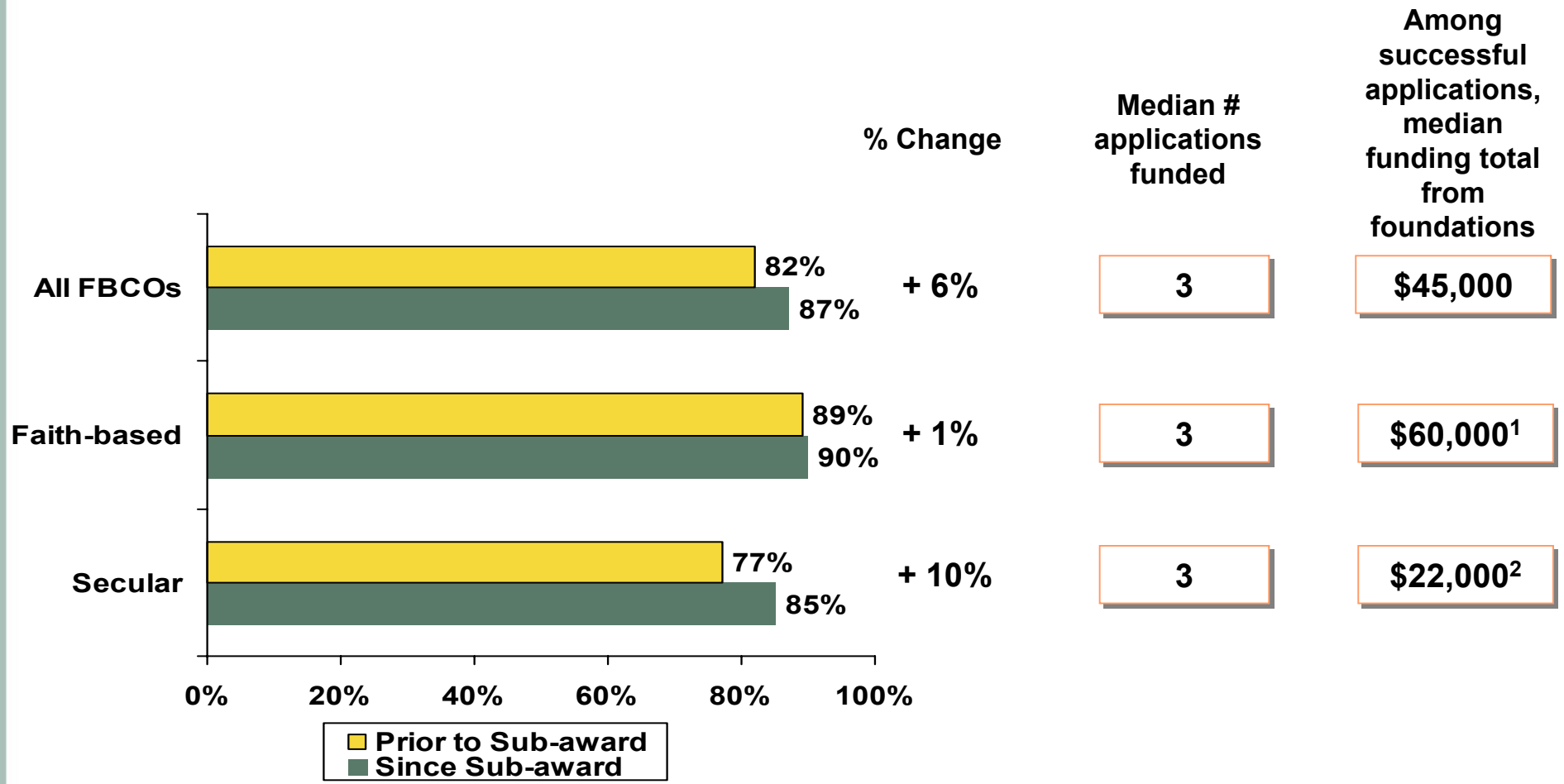
<sup>2</sup> Range of applications submitted to foundations: 1 – 70

# Overview of Findings



## FBCOs Reporting They Obtained Funding from Foundations

Since Sub-Award:



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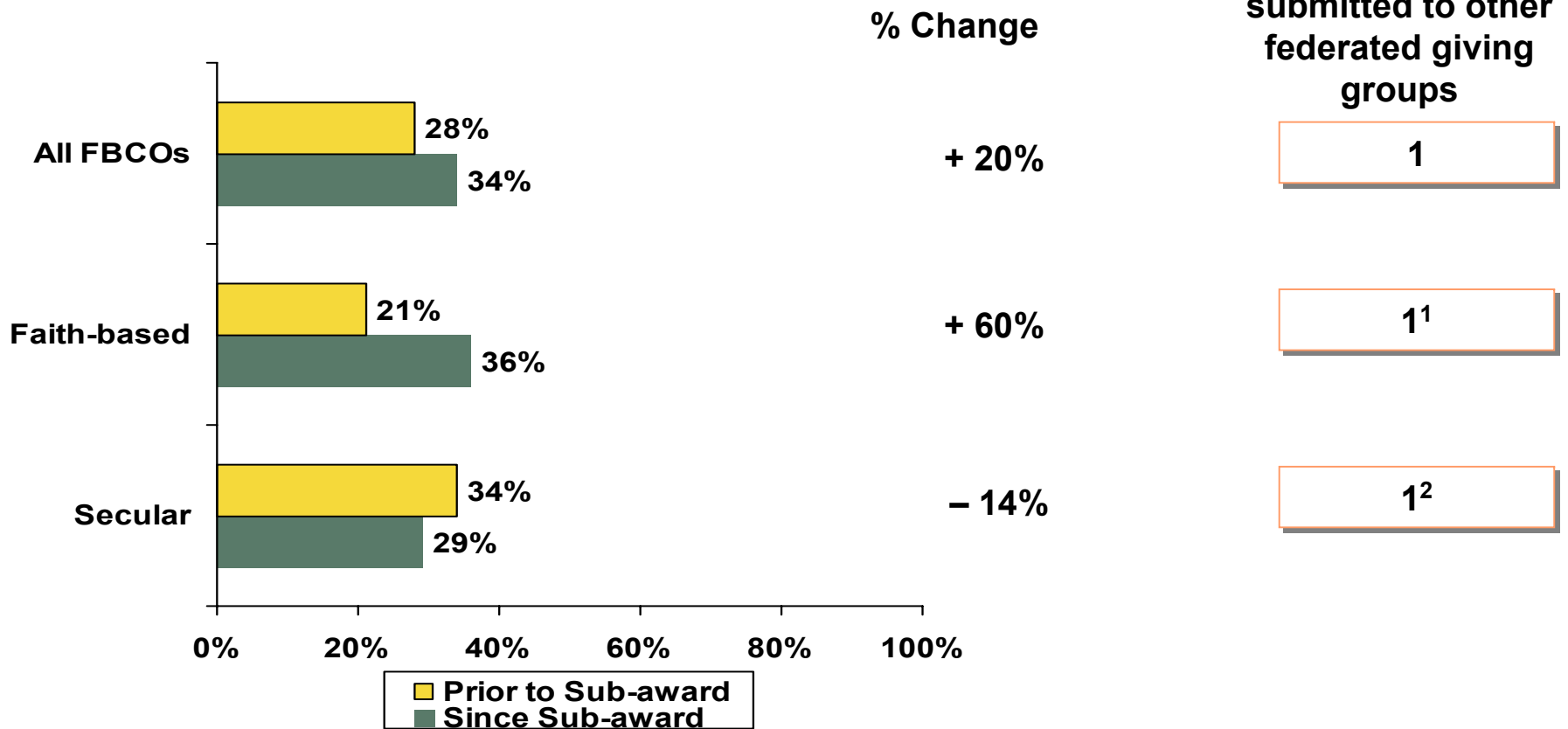


# Overview of Findings

## FBCOs Reporting They Applied for Funding From Other Federated Giving Groups (e.g. United Way)

Since Sub-Award:

Median # applications submitted to other federated giving groups



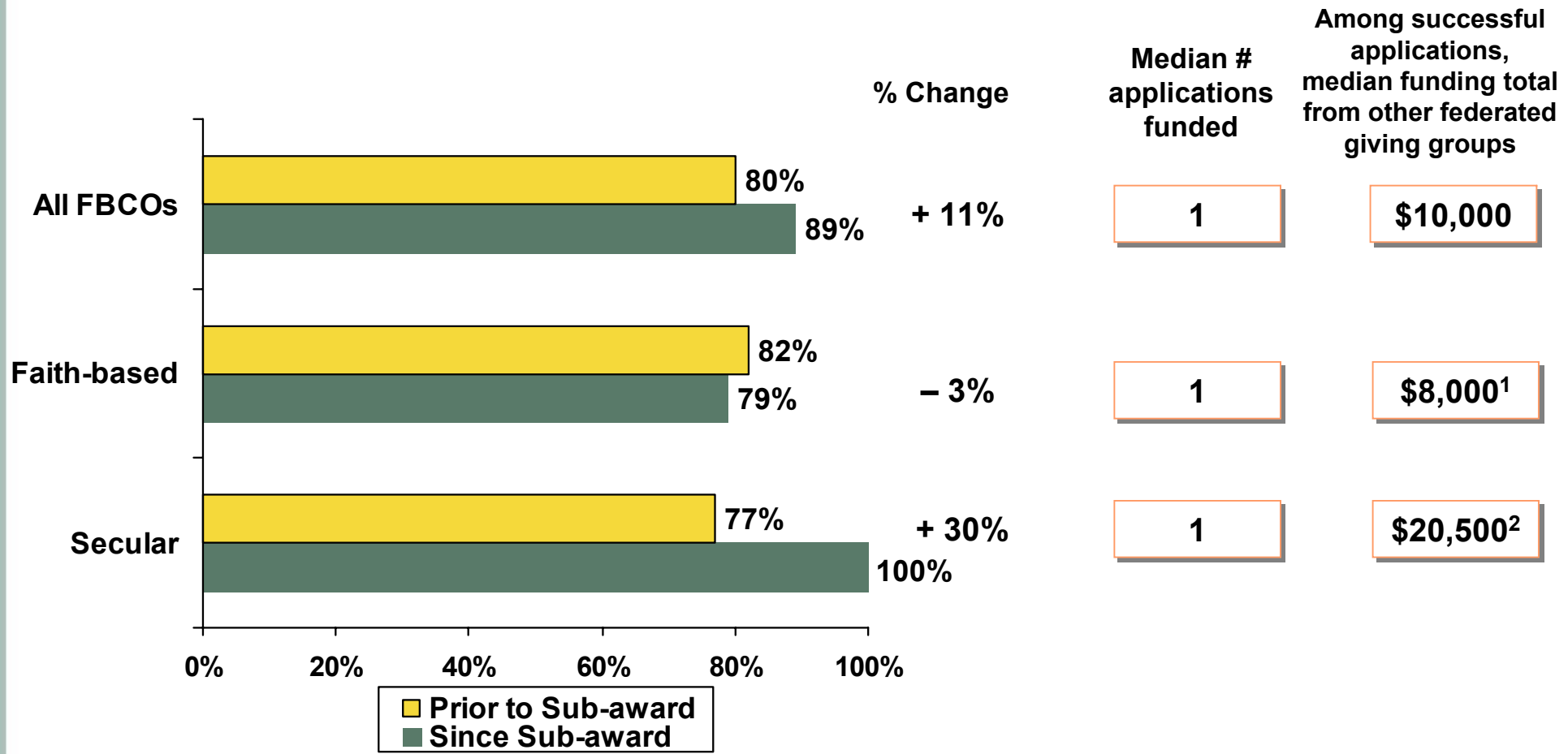
<sup>1</sup> Range of applications submitted to other federated giving groups: 1 – 5

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# Overview of Findings

## FBCOs Reporting They Obtained Funding from Other Federated Giving Groups

Since Sub-Award:

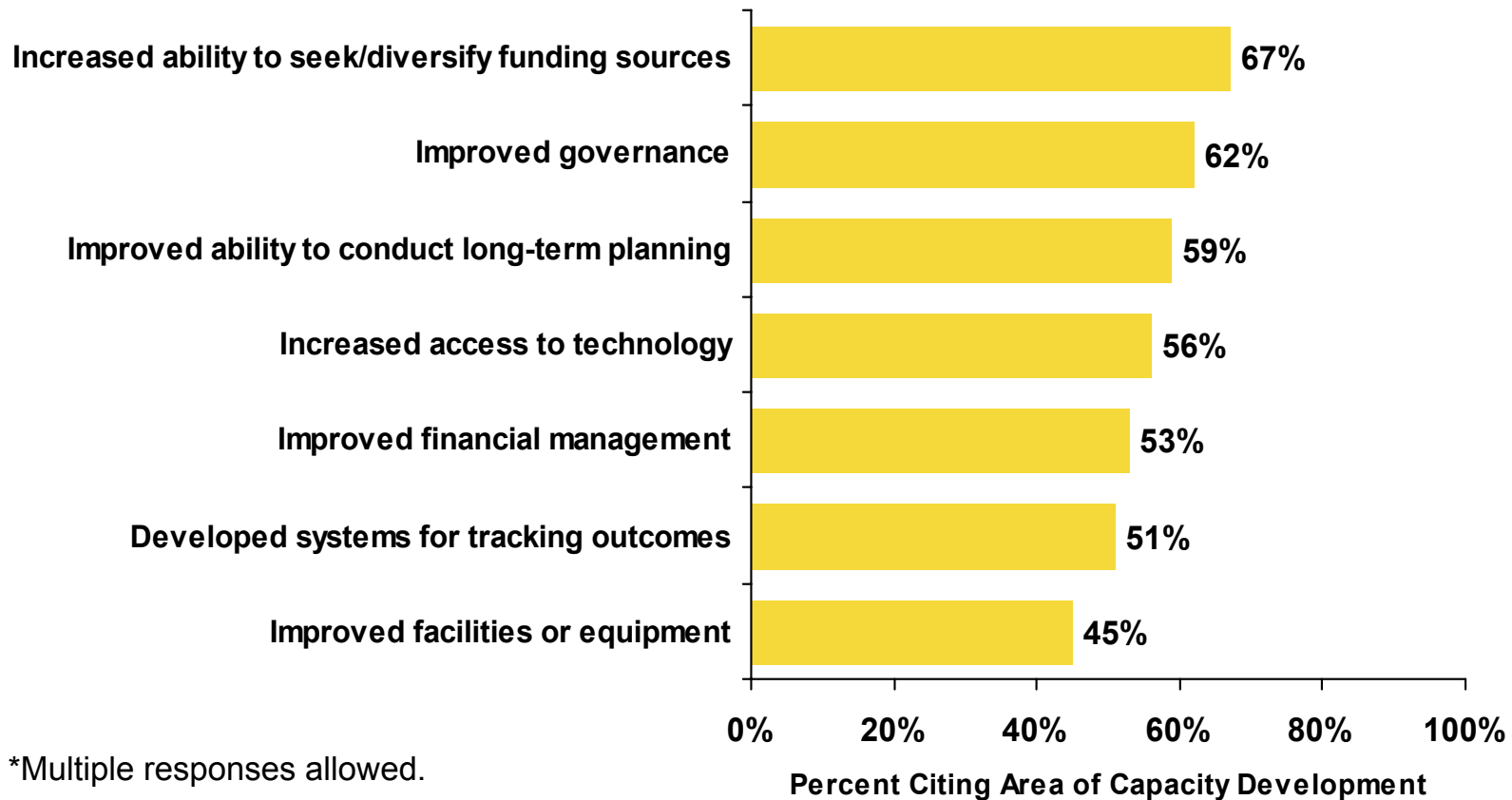


<sup>1</sup> Range of funding from other federated giving groups: \$150 – \$80,000

<sup>2</sup> Range of funding from other federated giving groups: \$1,000 – \$300,000

# Overview of Findings

## Areas of Capacity Strengthened by CCF Services\*

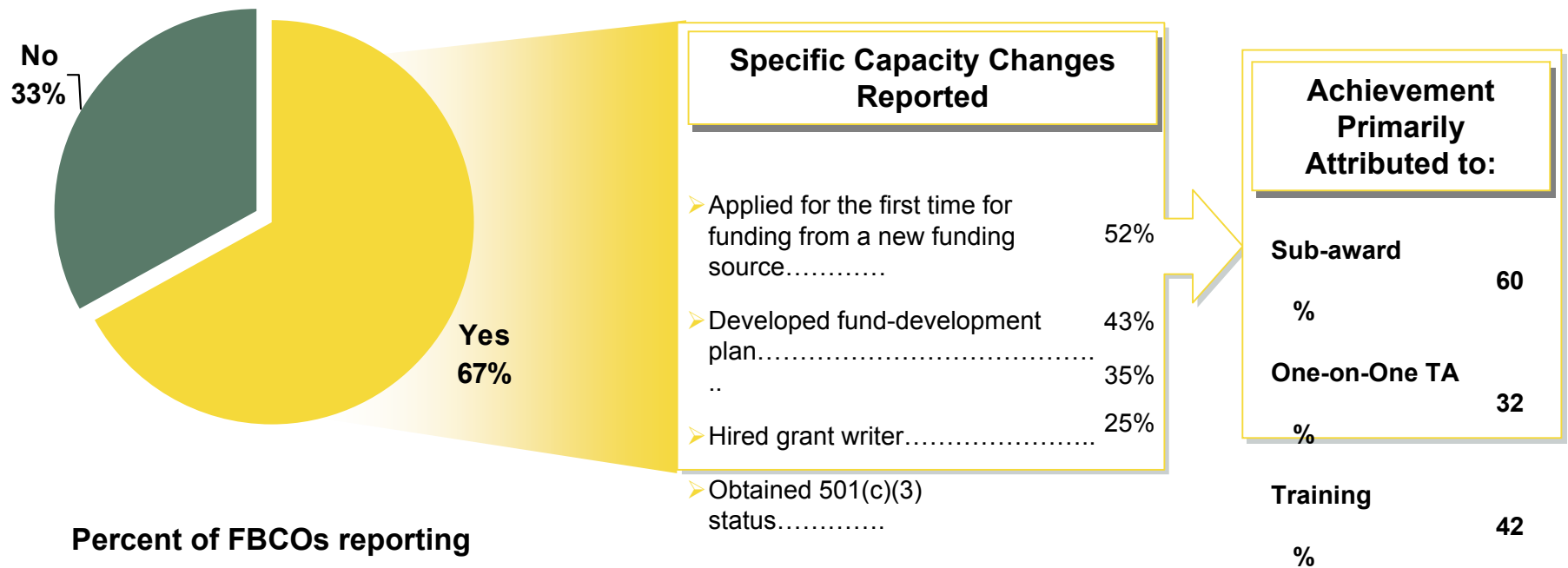


\*Multiple responses allowed.

# Overview of Findings

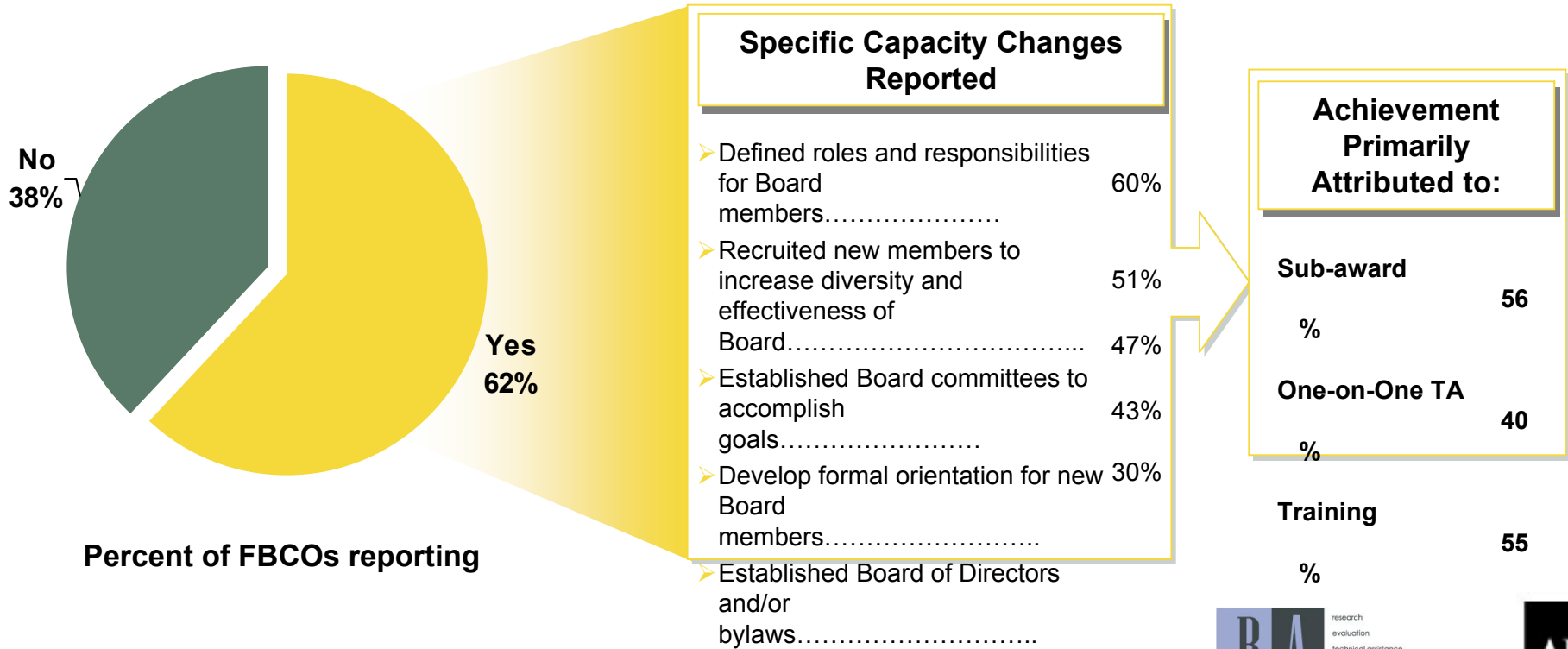


## CCF Services Increased Ability to Seek/Diversify Funding Sources or Resources



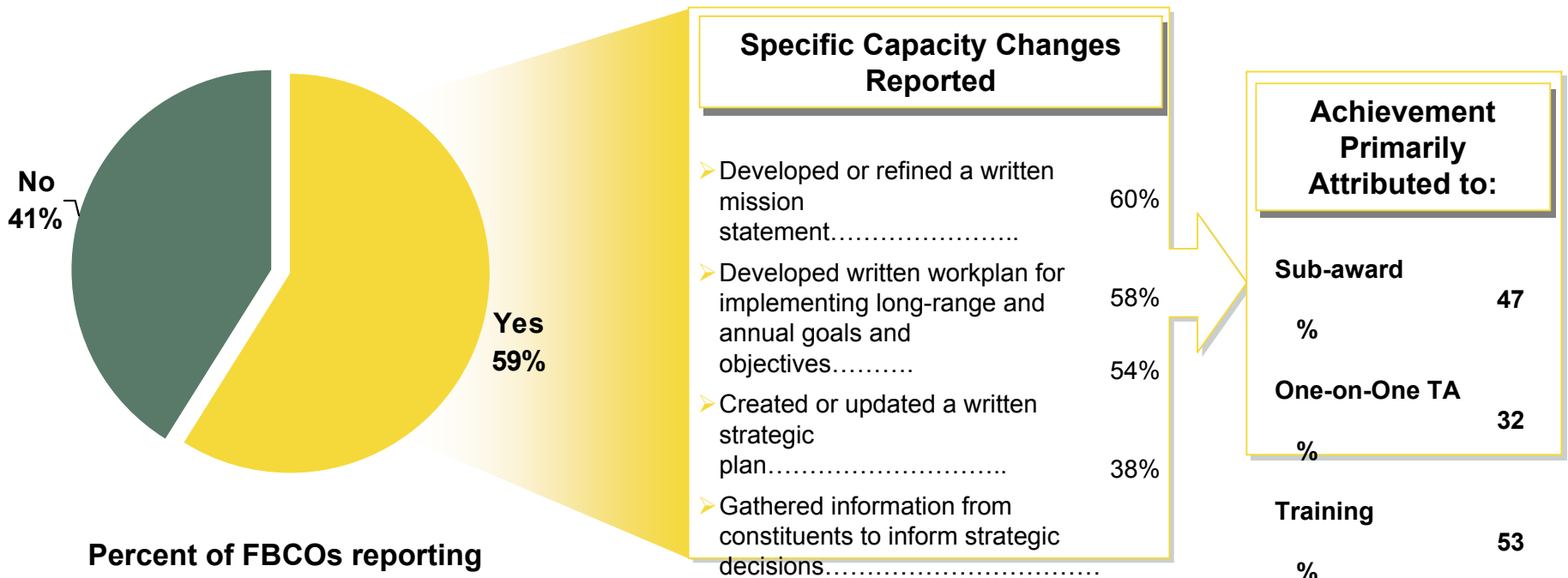
# Overview of Findings

## CCF Services Increased Ability to Improve Organizational Governance



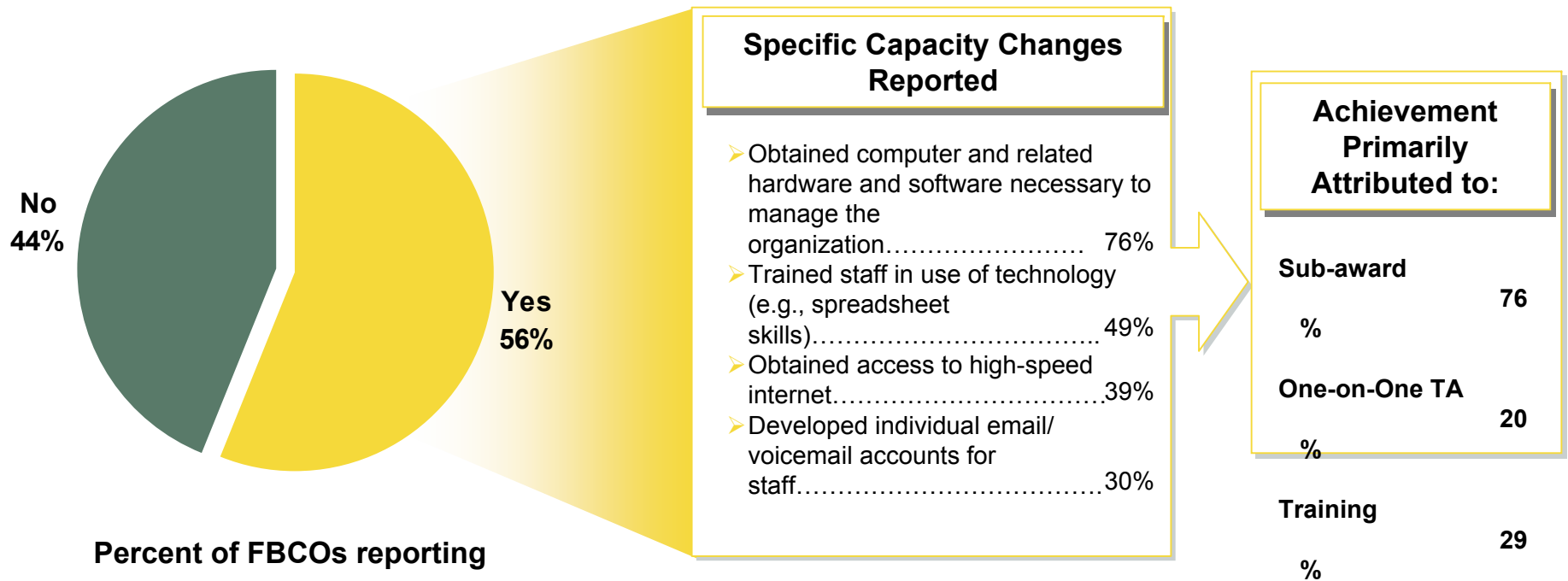
# Overview of Findings

## CCF Services Improved Ability to Conduct Effective Long-Term Planning



# Overview of Findings

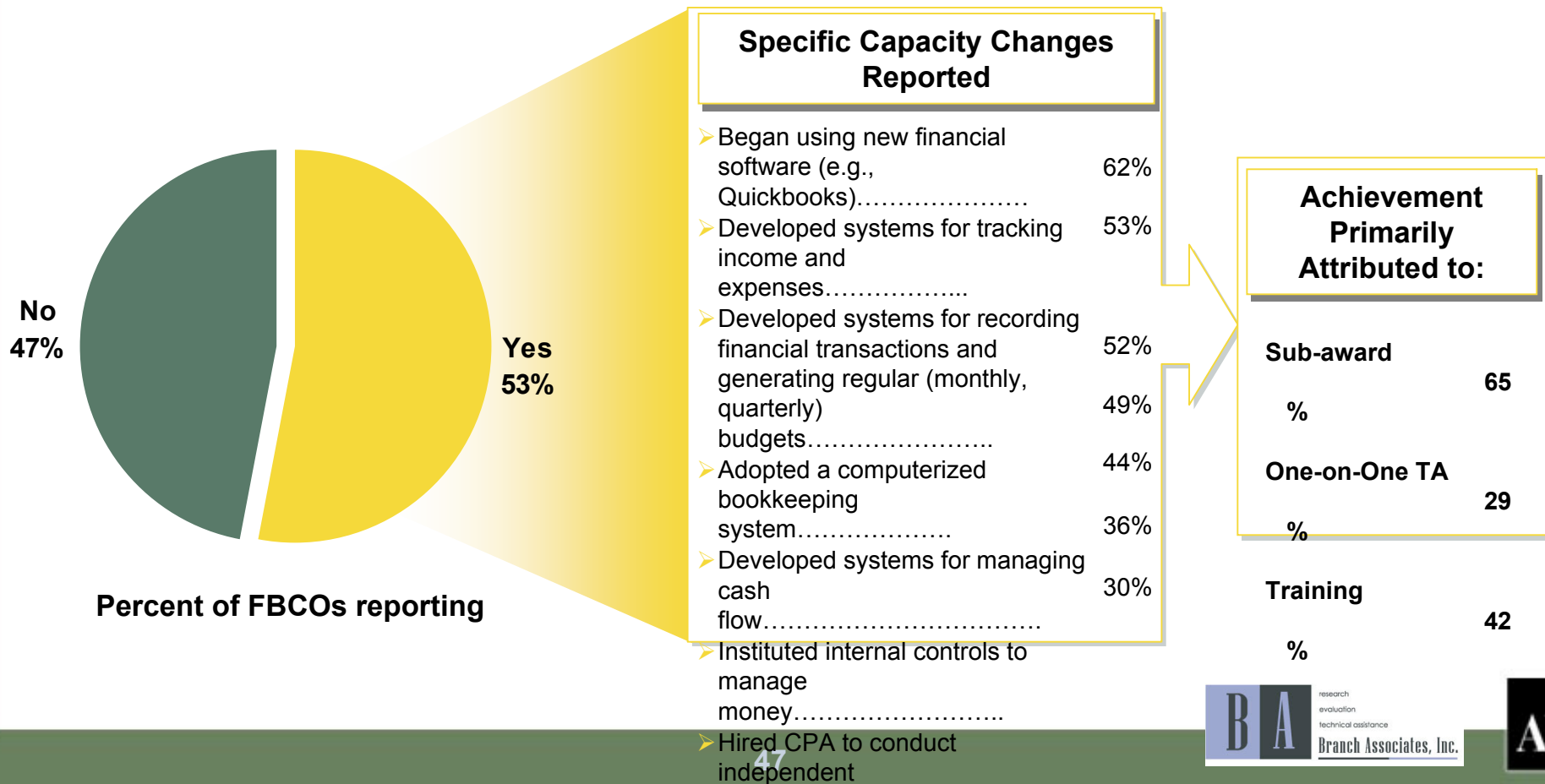
## CCF Services Improved Access to Technology



# Overview of Findings



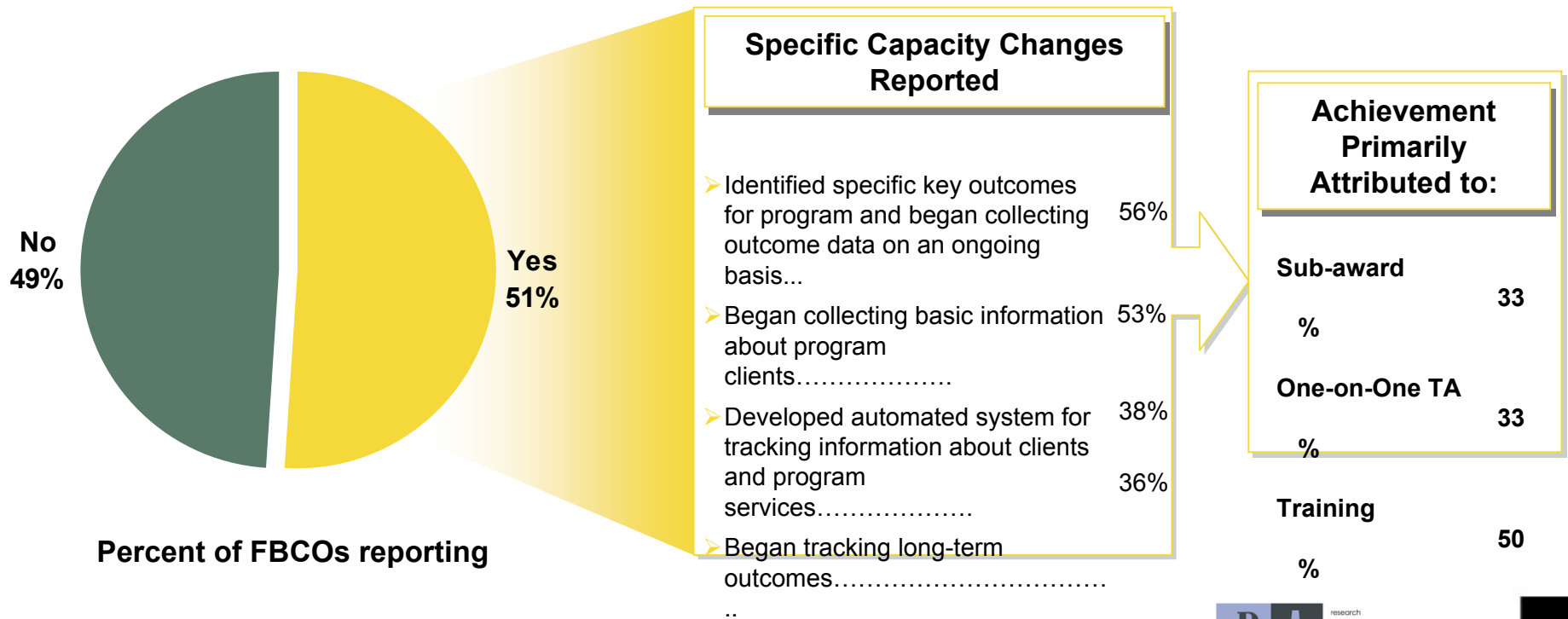
## CCF Services Improved Financial Management





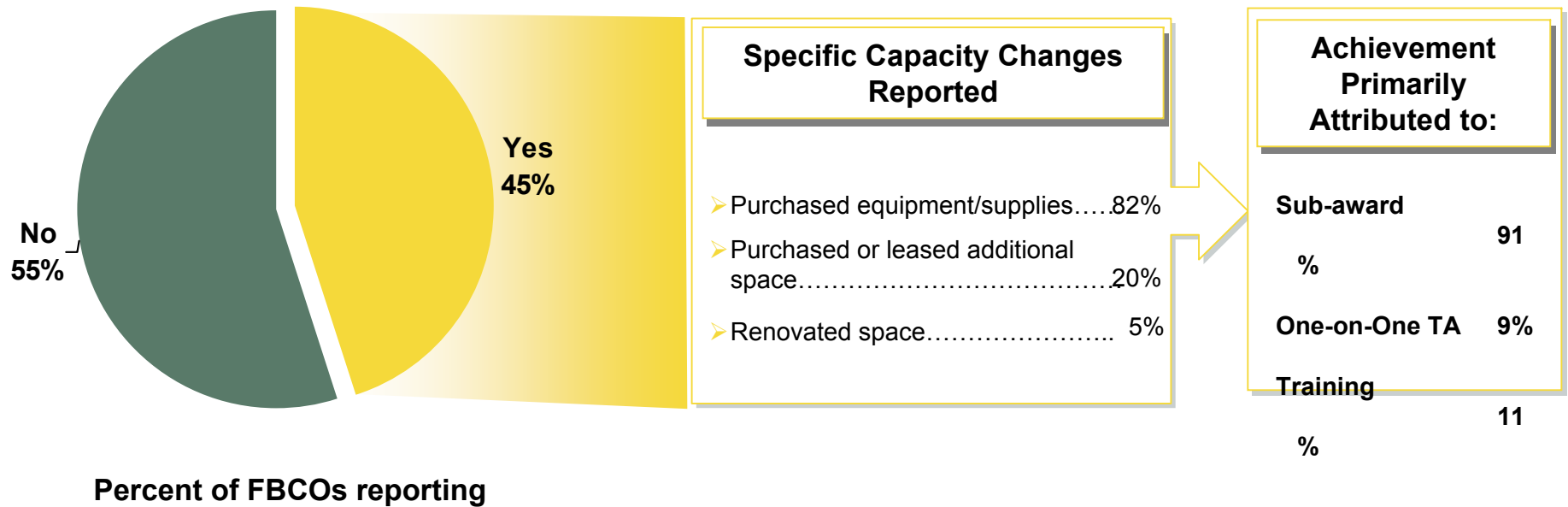
# Overview of Findings

## CCF Improved Development of Systems for Tracking Outcomes



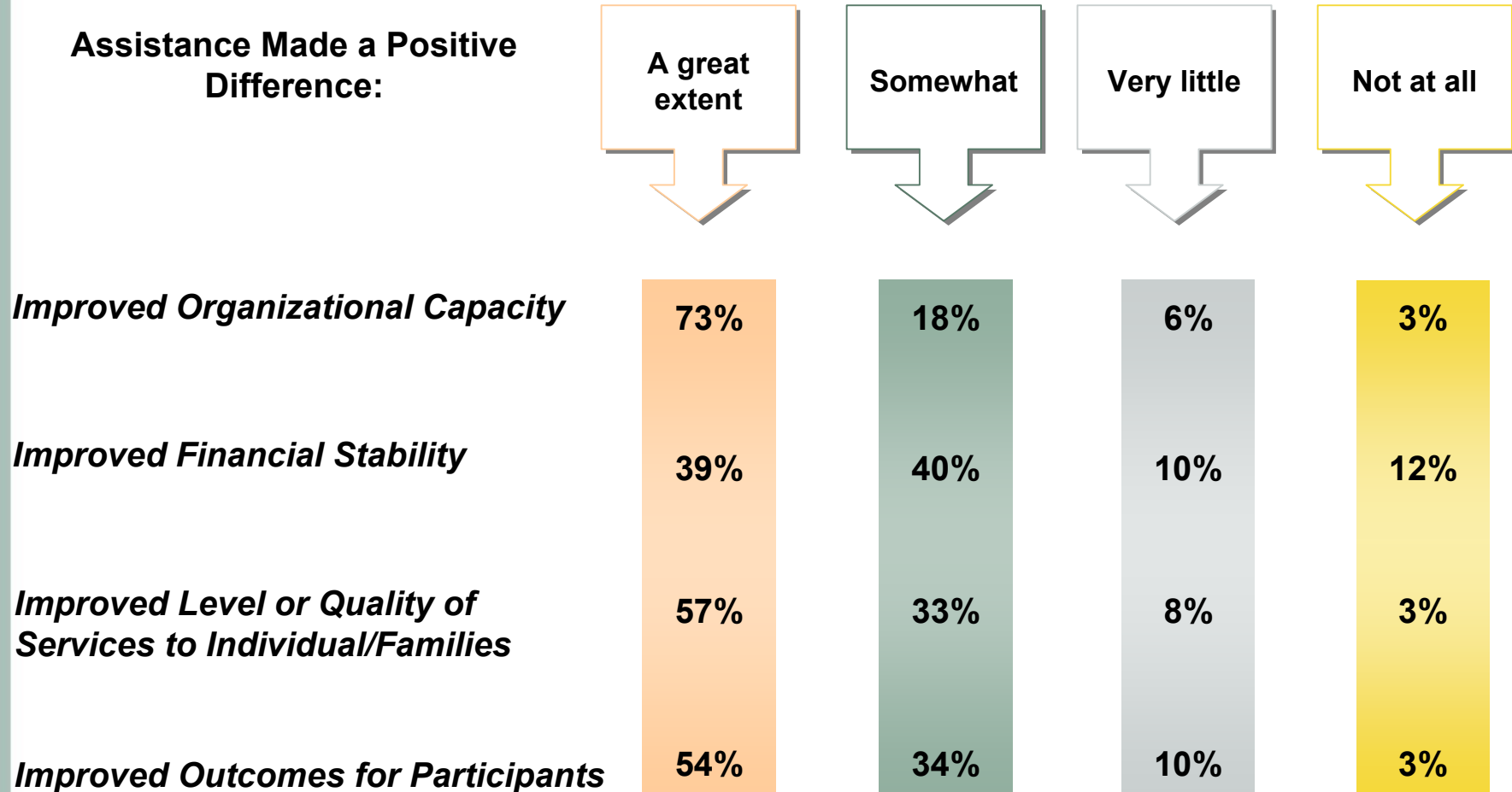
# Overview of Findings

## CCF Services Improved Facilities or Equipment



# Summary FBCO Ratings of Intermediary Support

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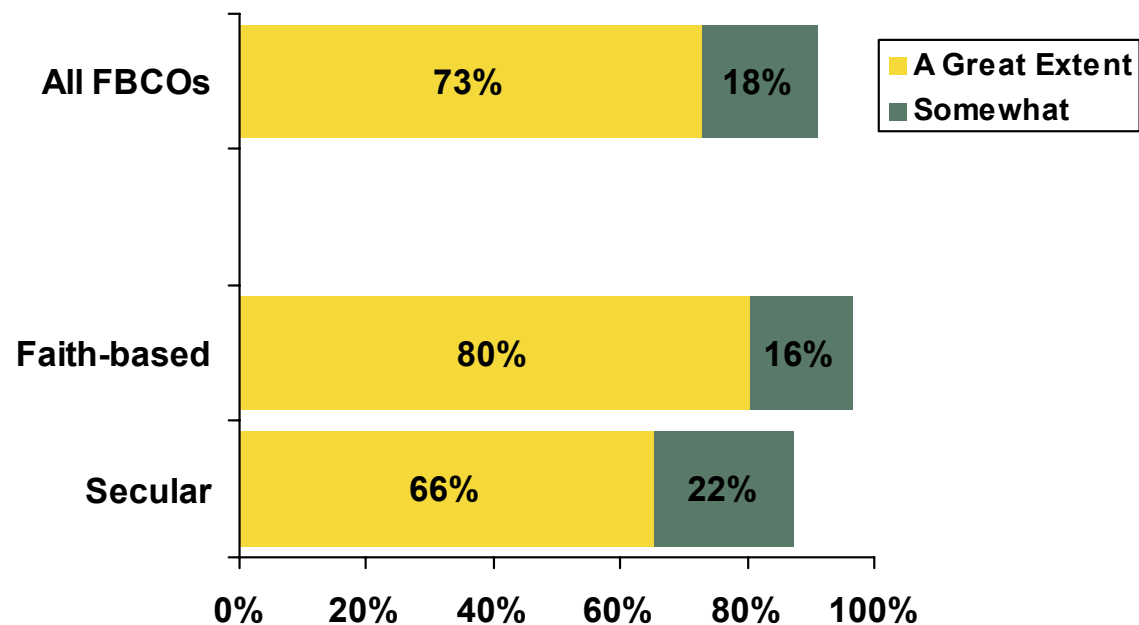


Total percentages may exceed 100% due to rounding.

# Summary FBCO Ratings of Intermediary Support

## Extent to Which Assistance Made a Positive Difference in FBCO Overall Organizational Capacity

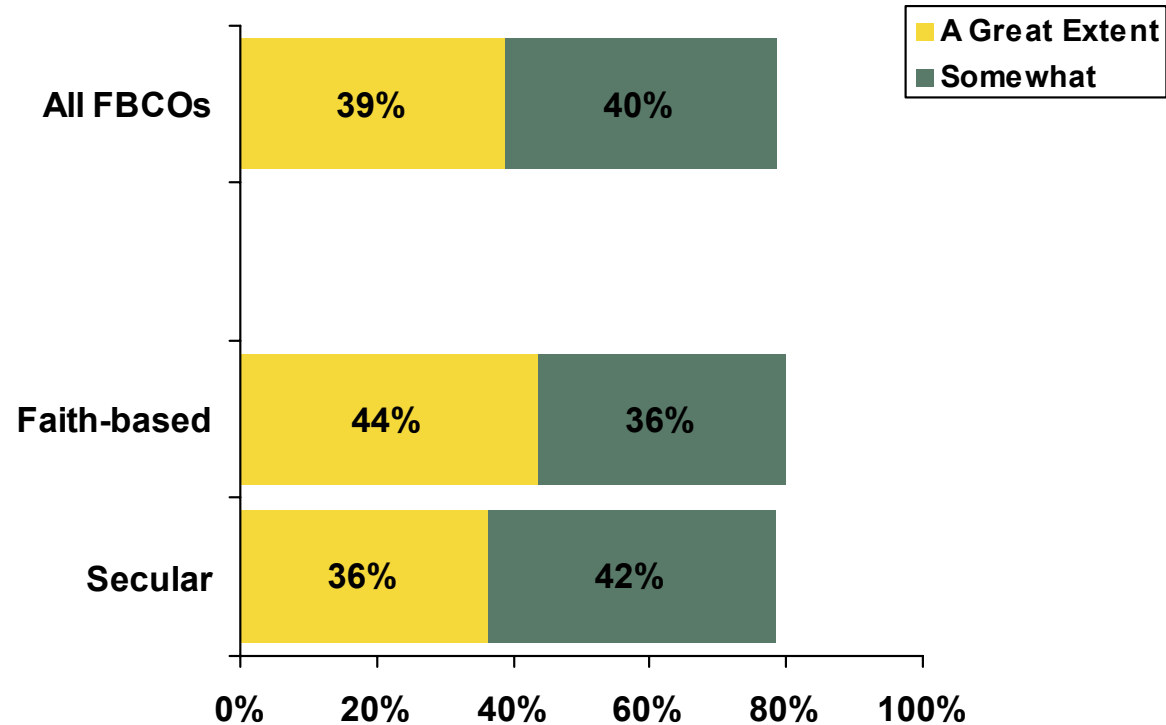
Percent of FBCOs Responding “A Great Extent” or “Somewhat”



# Summary FBCO Ratings of Intermediary Support

## Extent to Which Assistance Made a Positive Difference in FBCO Overall Financial Stability

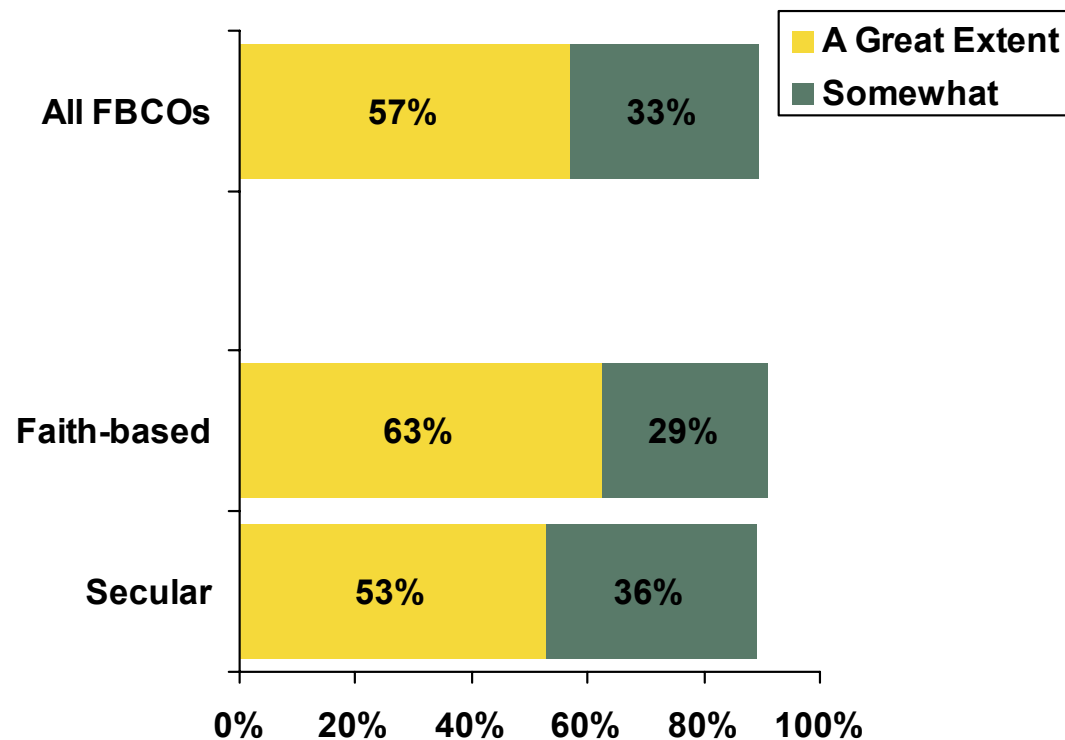
Percent of FBCOs Responding "A Great Extent" or "Somewhat"



# Summary FBCO Ratings of Intermediary Support

## Extent to Which Assistance Made a Positive Difference in Improved Level or Quality of Services to Individual/Families

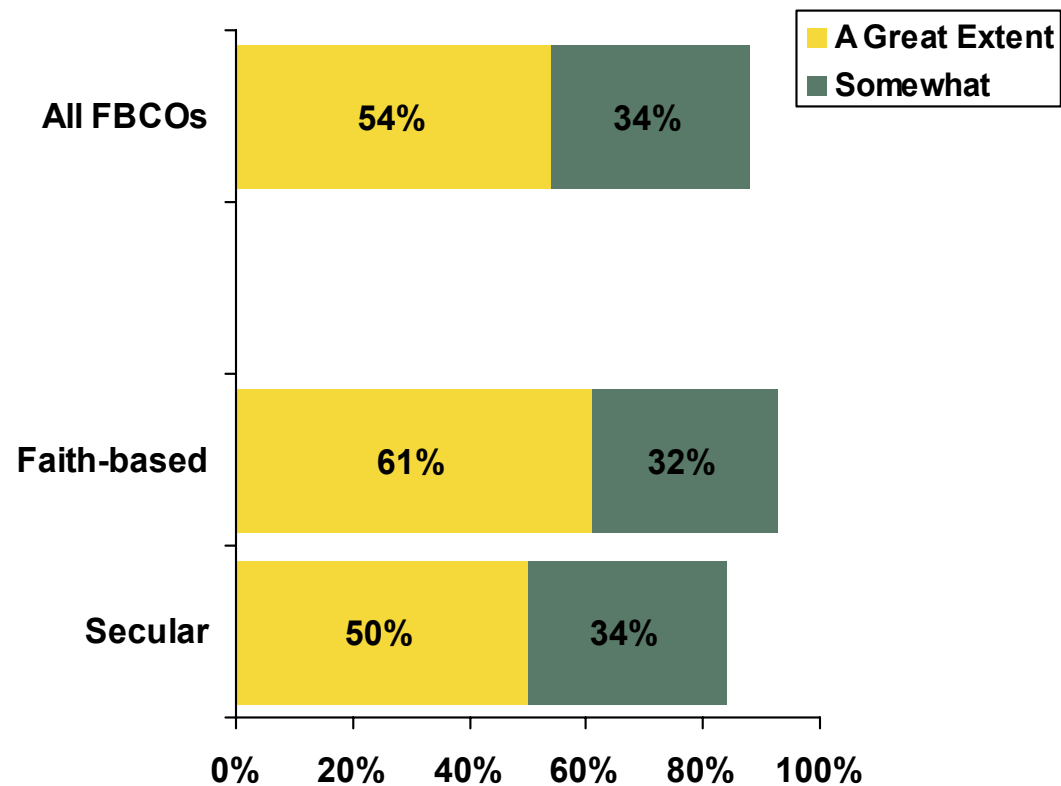
Percent of FBCOs Responding "A Great Extent" or "Somewhat"



# Summary FBCO Ratings of Intermediary Support

## Extent to Which Assistance Made a Positive Difference in Improved Outcomes for Participants

Percent of FBCOs Responding “A Great Extent” or “Somewhat”

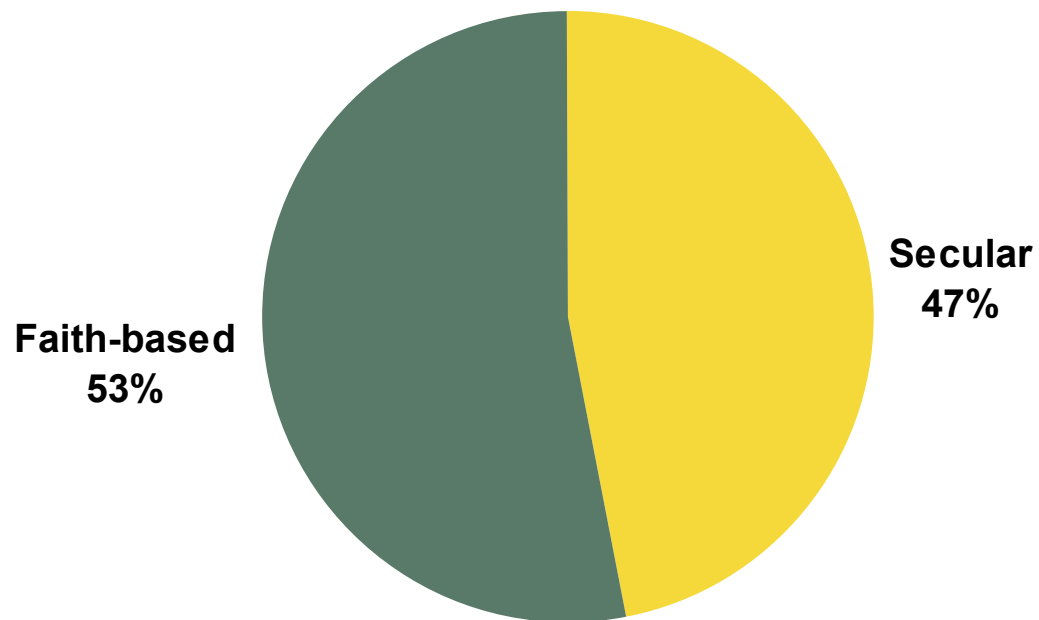




# Profile of FBCO Respondents

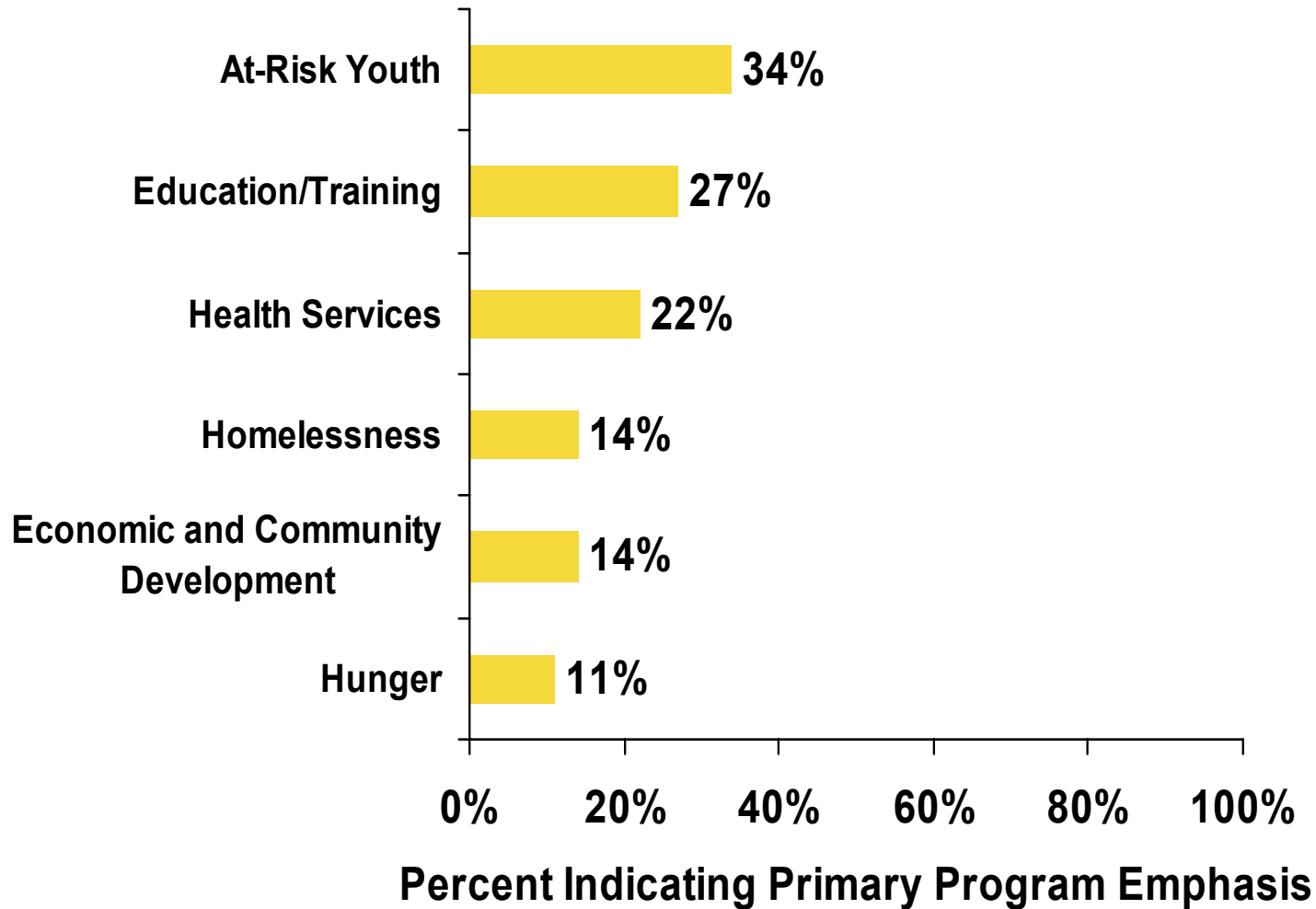
# Profile of FBCO Respondents

## Type of FBCO Organization



# Profile of FBCO Respondents

## Primary Program Areas:



# Profile of FBCO Respondents

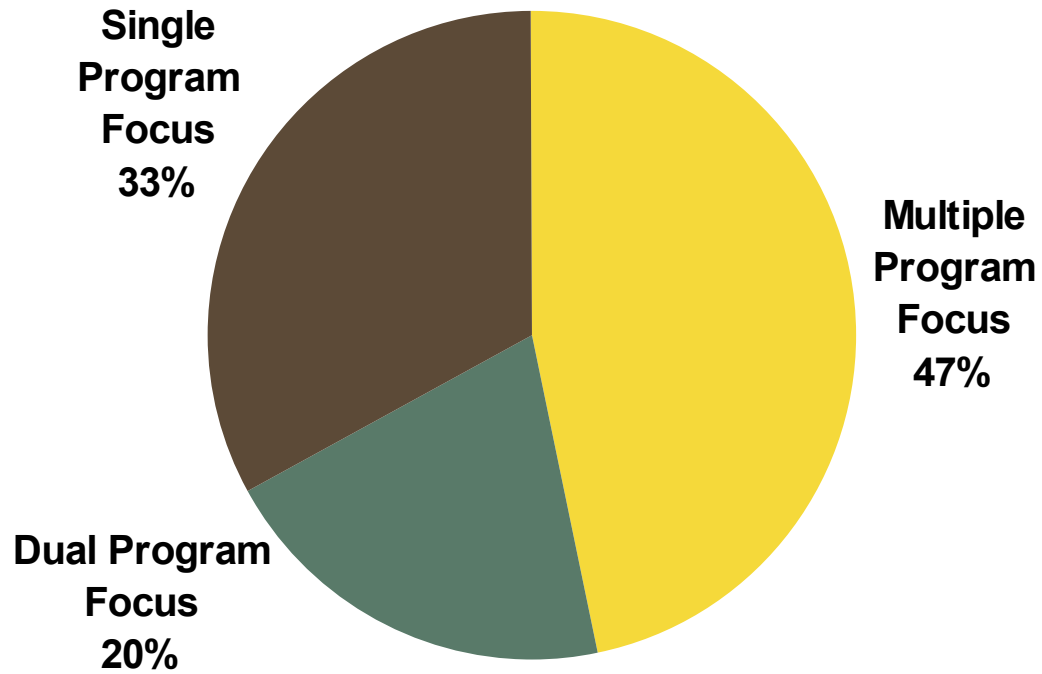
## Program Areas Represented

Programmatic Areas	Percent Reported by FBCOs
At-risk children and youth services	47%
Education/training	41%
Health services	31%
Economic/community development	22%
Homelessness/housing assistance	22%
Hunger	18%
Job training/welfare to work	14%
Drug and alcohol rehabilitation	13%
Services to immigrants	11%
Elderly/disabled	10%
Abstinence	9%
Prison ministry or re-entry services	9%
Marriage relationships	6%

Totals exceed 100% due to multiple response

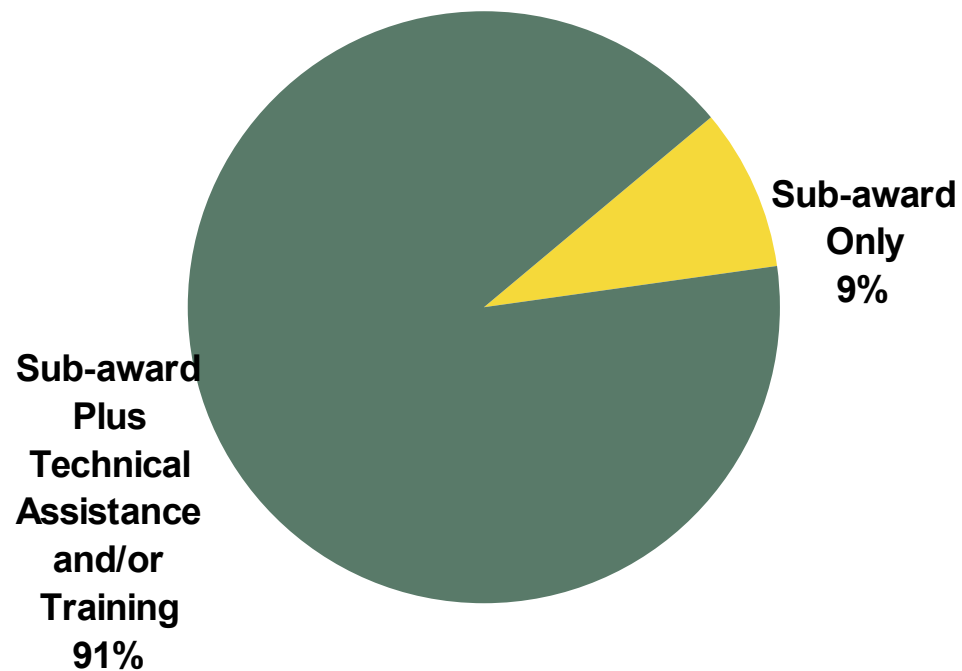
# Profile of FBCO Respondents

## FBCO Program Focus



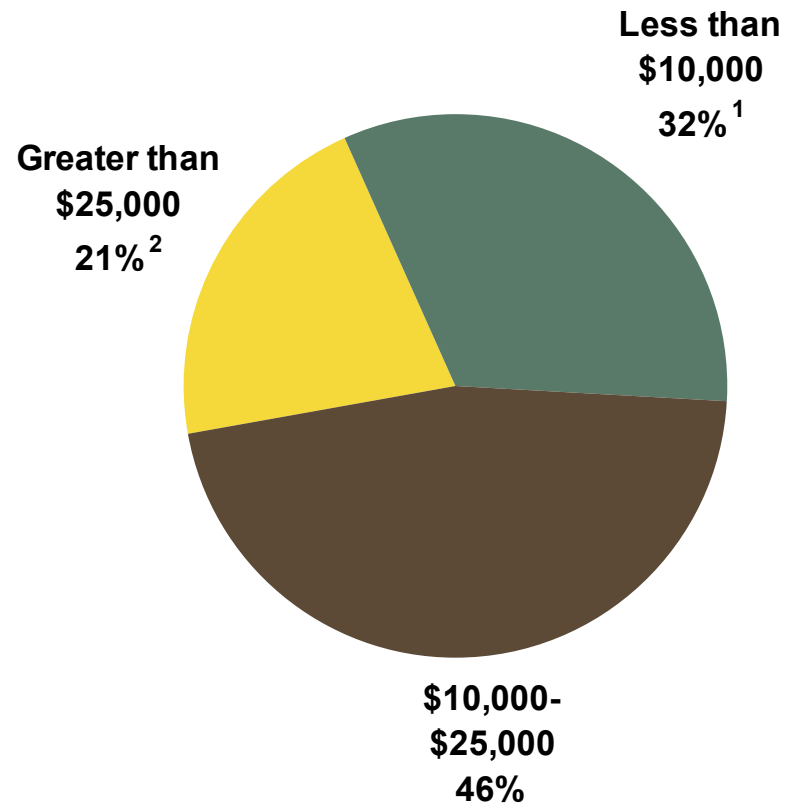
# Profile of FBCO Respondents

## CCF Services Received by FBCOs from Intermediary



# Profile of FBCO Respondents

## Average Sub-award Size\*



\* Based on 185 sub-awards distributed to the 125 responding FBCOs across three time periods. Percentages may not sum to 100% due to rounding.

<sup>1</sup> Range of sub-awards \$992 – \$9,875

<sup>2</sup> Range of sub-awards \$26,500 – \$110,000

# Profile of FBCO Respondents



## Sub-award Receipt by Time Period

	Percent of FBCOs that Received Sub-Award in the Period	Median Amount of CCF Sub-Award
October 2002- September 2003	23%	\$15,000 <sup>1</sup>
<i>October 2003- September 2004</i>	<i>88%*</i>	<i>\$10,000<sup>2</sup></i>
October 2004- September 2005	53%	\$15,000 <sup>3</sup>

\*Sample selection targeted FBCOs that received sub-awards during this time period.

<sup>1</sup> Range of sub-award size: \$992 – \$75,000

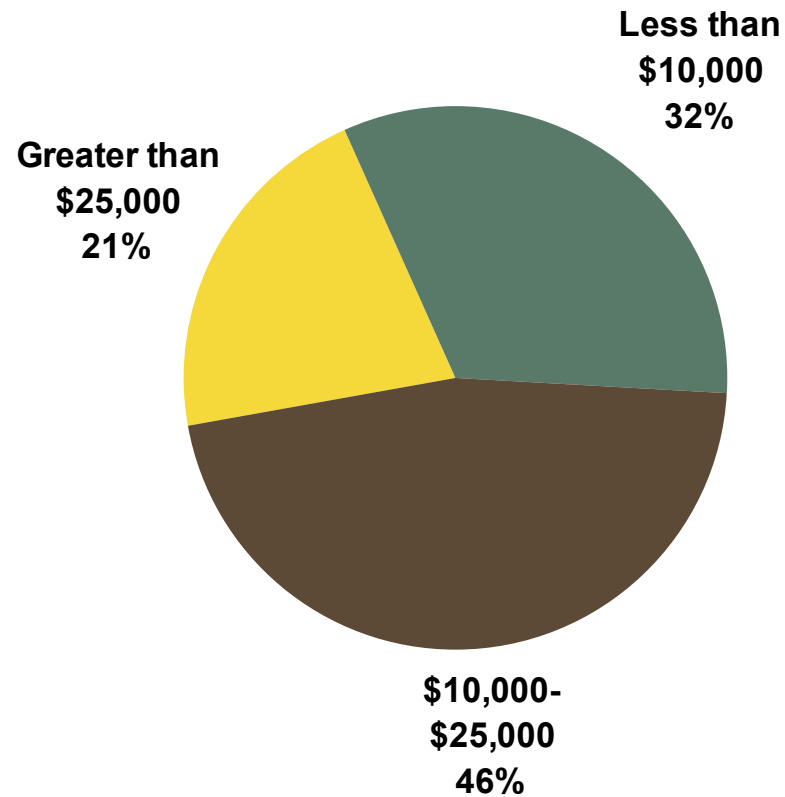
<sup>2</sup> Range of sub-award size: \$1,500 – \$110,000

<sup>3</sup> Range of sub-award size: \$2,000 – \$75,000



# Profile of FBCO Respondents

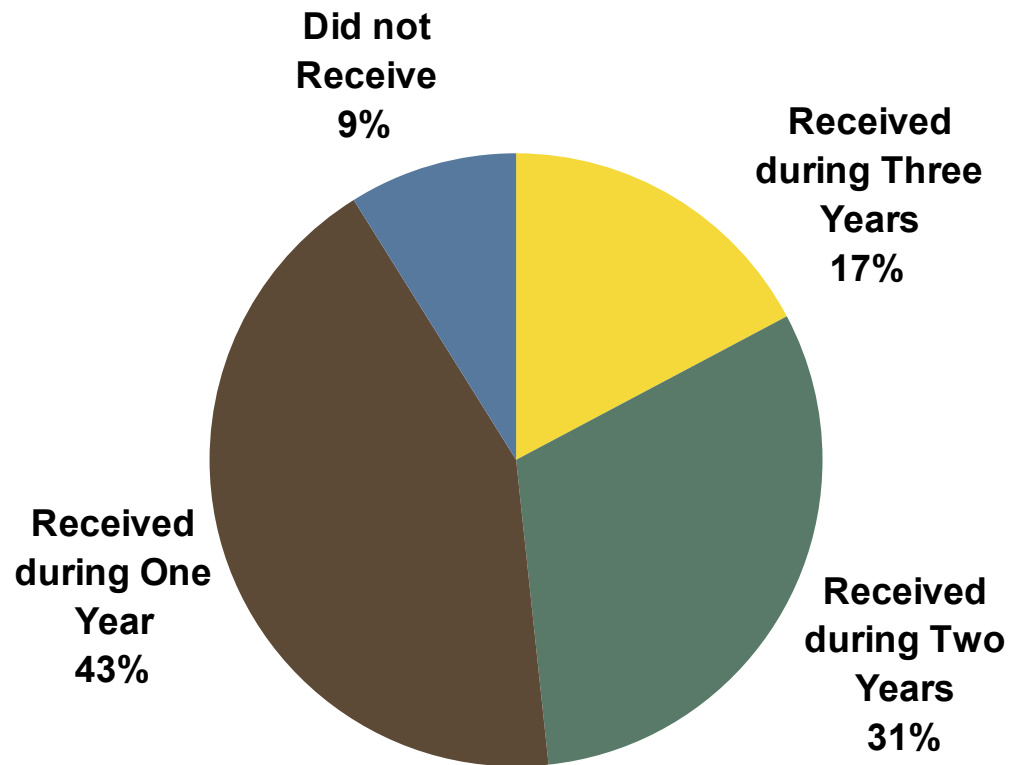
## Average Sub-award Size\*



\* Based on 185 sub-awards distributed to the 125 responding FBCOs across three time periods. Percentages may not sum to 100% due to rounding.

# Profile of FBCO Respondents

## Number of Years Received One-on-One Customized Technical Assistance or Training



# Profile of FBCO Respondents



## Receipt of One-on-One Customized Technical Assistance or Training

**Percent Received  
TA or Training  
during Time Period**

<b>October 2002- September 2003</b>	<b>26%</b>
<b><i>October 2003- September 2004</i></b>	<b><i>81%*</i></b>
<b>October 2004- September 2005</b>	<b>49%</b>

\*Sample selection targeted FBCOs that received sub-awards during this time period.

# CCF Background

# The Compassion Capital Fund

Abt  
The Knowledge Center

- The Compassion Capital Fund (CCF), established by Congressional appropriation in 2002, is a key component of President Bush's Faith-Based and Community Initiative. The CCF is intended to build the capacity of faith-based and community organizations (FBCOs) to serve low income individuals and families with a particular emphasis on:
  - At risk youth
  - Homeless persons
  - Prisoners re-entering the community
  - Addicts
  - Elders in need
  - Families in transition from welfare
  - Marriage relationships
- CCF resources are distributed through intermediary organizations who support FBCOs through the provision of sub-awards, technical assistance and workshops/training.