E-Filing Reference Guide Overview

The U.S. Citizenship and Immigration Services (USCIS) Electronic Filing (E-Filing) *Reference Guide* provides E-Filing users with an overview of the basic operational tenets of the E-Filing system.

This guide does <u>not</u> substitute for, but should be used in conjunction with, the USCIS website E-Filing instructions – as both of these should be read together for a more thorough understanding of the E-Filing system.

> **Please review this guide <u>prior</u> to E-Filing or reporting a problem to the National Customer Service Center (NCSC) at 1-800-375-5283.**

Layout and Structure

This guide is organized into seventeen (17) downloadable Portable Document Format (PDF) files, which can be accessed by clicking on each volume title (underlined in blue) below.