

## E-Filing Reference Guide Overview

The U.S. Citizenship and Immigration Services (USCIS) Electronic Filing (E-Filing) *Reference Guide* provides E-Filing users with an overview of the basic operational tenets of the E-Filing system.

This guide does not substitute for, but should be used in conjunction with, the USCIS website E-Filing instructions – as both of these should be read together for a more thorough understanding of the E-Filing system.

**Please review this guide  
prior to E-Filing or  
reporting a problem to the  
National Customer Service  
Center (NCSC) at  
1-800-375-5283.**

## Layout and Structure

This guide is organized into seventeen (17) downloadable Portable Document Format (PDF) files, which can be accessed by clicking on each volume title (underlined in blue) below.

<a href="#">Volume I. How to Use</a>	Explains how to use this guide and provides an outline of the volumes that comprise it.
<a href="#">Volume II. General Overview</a>	Provides a general background on the E-Filing system process and the applications currently available for E-Filing.
<a href="#">Volume III. Getting Started</a>	Summarizes the steps for accessing the E-Filing option from the USCIS Internet web links. This section also outlines pre-requisites and provides a navigational outline of the system.
<a href="#">Volume IV. User ID and Password</a>	Provides the steps for registering for a PIN and password to directly access the E-Filing system.
<a href="#">Volume V. E-Filing Form I-90</a>	Provides I-90 specific E-Filing guidance, including error message handling.

<a href="#">Volume VI. E-Filing Form I-129</a>	Provides I-129 specific E-Filing guidance, including error message handling.
<a href="#">Volume VII. E-Filing Form I-129S</a>	Provides I-129S specific E-Filing guidance, including error message handling.
<a href="#">Volume VIII. E-Filing Form I-131</a>	Provides I-131 specific E-Filing guidance, including error message handling.
<a href="#">Volume IX. E-Filing Form I-140</a>	Provides I-140 specific E-Filing guidance, including error message handling.
<a href="#">Volume X. E-Filing Form I-539</a>	Provides I-539 specific E-Filing guidance, including error message handling.
<a href="#">Volume XI. E-Filing Form I-765</a>	Provides I-765 specific E-Filing guidance, including error message handling.
<a href="#">Volume XII. E-Filing Form I-821</a>	Provides I-821 specific E-Filing guidance, including error message handling.
<a href="#">Volume XIII. E-Filing Form I-907</a>	Provides I-907 specific E-Filing guidance, including error message handling.
<a href="#">Volume XIV. E-Filing Form G-28</a>	Provides G-28 specific E-Filing guidance, including error message handling.
<a href="#">Volume XV. Paying for and Submitting E-Filing Applications</a>	Guides users through the process of certifying, paying, and confirming applications in the E-Filing system.
<a href="#">Volume XVI. Next Steps</a>	Summarizes steps to take after E-Filing an application.
<a href="#">Volume XVII. Troubleshooting</a>	Addresses various issues that users may encounter when E-Filing and the actions needed to resolve them.