

Social Security Administration Office of the Inspector General

Management Advisory Report: Physical Security for the Social Security Administration's Laptop Computers, Cellular Telephones, and Pagers (Limited Distribution) (A-14-02-32061)

Our objective was to review the Social Security Administration's (SSA) physical security and controls over its laptop computers, cellular telephones and pagers at Headquarters. During the review, we did not find any problem with policies regarding cellular telephones and pagers. However, we identified opportunities for SSA Headquarters employees to improve physical security over laptops.

To better safeguard SSA Headquarters laptops, we recommended that SSA institute several changes. SSA responded that it has already taken steps dealing with employee awareness of security policies and agreed with our other recommendations.

This report contains information that is sensitive and confidential. For security reasons, distribution of this report was limited to those with a need to know.