NISH

Workplace





Creating New Jobs through Expanded Disability Awareness

UCP of Greater Birmingham's Gone for Good Program

USDA AbilityOne Awards

NISH

Workplace

USDA Presents AbilityOne Awards During its annual Small Business and AbilityOne Award Program, the U.S. Department of Agriculture (USDA)

recognized organizations that have provided exemplary services to USDA, as well as USDA employees who have excelled in their work with these businesses.

Disability Awareness Training and Outreach

Disability awareness includes understanding the impact of disabilities on people's lives and knowing that impact varies from person to person. A growing number of nonprofit agencies (NPAs) nationwide have discovered that NISH's disability awareness training provides important benefits beyond a better understanding about disability. It also serves as an excellent marketing and community outreach tool for illuminating the important contributions made by people with disabilities in the workplace.

Gone for Good

Gone for Good Secure Document Destruction is a UCP Enterprises Company, which is a division of the United Cerebral Palsy of Greater Birmingham, Ala. Gone for Good provides services for the security collection, destruction and recycling of sensitive materials and information.

Columns

- 4 President's Message
- 5 AbilityOne Procurement Champions
- 16 Public Policy Corner
- 17 View from Washington
- 19 AbilityOne Success Story
- 20 Hats Off
- 21 Procurement List Additions

Front Cover:

Top: NISH offers two disability awareness training courses, as well as onsite workshops, for nonprofit and federal agencies. These courses provide an expanded awareness of disability and serve as valuable marketing tools. See Page 9 for details.

Bottom: United Cerebral Palsy of Greater Birmingham, Ala. leveraged its AbilityOne secure document destruction experience to create many more jobs for people with severe disabilities in the commercial sector. See Page 14 for details.

Volume 35, No. 6 **July 2008**

Workplace is published monthly by NISH, 8401 Old Courthouse Road, Vienna, VA 22182. NISH is a nonprofit organization, mandated by Congress to assist nonprofit agencies employing people with severe disabilities in obtaining federal contracts under the AbilityOne Program (formerly known as the Javits-Wagner-O'Day or JWOD Program). If you would like additional information on any subject in Workplace, contact Lynne Harris at lharris@ nish.org. Address corrections or additions should be mailed to the managing editor at the above address; please include the old mailing label. Reproduction of material in Workplace with permission is encouraged.

James Barone Chair, NISH Board of Directors

E. Robert Chamberlin President and CEO, NISH

NISH Board of Directors

Gregg Bender, Vice Chair William Coleman, Jr., Treasurer Jean Johnson, Secretary Edward Guthrie, Immediate Past Chair Paul Atkinson Harry Baughn Frederick Beaman Sally Cerny Susan Fonfa Frederick Frese Mary Ann Greenawalt Frank Johnson Mike Kivitz Philip Kosak (advisor) Frank Lopez Paul Marchand James Meyer Thomas Miller

John Murphy

Barbara Nurenberg Steve Perdue Walter Schram (advisor) Brenda Yarnell Aberra Zewdie

Editorial Committee

Paul Atkinson Elmer Cerano Megan Dakake Marti Eisentraut Rhett Linke Cindy Maltby Gisele McAuliffe **Bob Sullivan** Barbara Van Allen Lisa Ward Tony Young

Editor

Lynne Harris lharris@nish.org

Contributing Feature Writers

Sarah Gray Jennifer Kuper Kathleen Lopez Gisele McAuliffe

USDA Presents AbilityOne Awards

The U.S. Department of Agriculture (USDA) recently hosted its annual Small Business and AbilityOne Award Program to recognize small, small disadvantaged, women-owned, HUBZone, service disabled veteranowned and AbilityOne businesses that have provided exemplary services to USDA. Additionally, USDA recognized its employees who have excelled in their work with these businesses. The ceremony, presented by the Office of Small and Disadvantaged Business Utilization, was held June 25 at the USDA's Washington, D.C. headquarters.

Director's Award

During the ceremony, USDA Secretary of Agriculture Ed Schafer presented the Director's Award to Christine Harrison, NISH strategic business development manager, in recognition of her efforts to assist USDA agencies in exceeding their AbilityOne procurement goals. For the last five years, Harrison assisted USDA with planning AbilityOne

National Disability Employment Awareness Month events. Harrison participates regularly in USDA small business meetings and also recently gave a speech about the AbilityOne Program for U.S. veterans at a Veterans Entrepreneurship Task Force meeting held at USDA headquarters. Additionally, Harrison led planning efforts to host formal training for USDA agency AbilityOne Program liaisons at NISH headquarters.

AbilityOne Special **Achievement Awards**

USDA presented its 2008 AbilityOne Special Achievement Award to Ed McDonald, contracting officer, Cherokee National Forest, Tenn., in recognition of his efforts to expand USDA's AbilityOne Program contracts and promote the Program to his colleagues. In 2006, McDonald—an AbilityOne Procurement Champion contacted the NISH South Region to add AbilityOne contracts for custodial and grounds maintenance services for the Tellico Ranger District's

recreational areas. He also developed an opportunity for AbilityOne in the El Yunque National Forest in Puerto Rico and is currently working to expand that contract.

Special Achievement Awards also were presented to Sofia M. Basso, purchasing agent, Agricultural Research Service (ARS), Peoria, Ill., and Janet Elm, contracting officer, Food Safety and Inspection Service, Washington, D.C.

Basso is responsible for procuring supplies, services and equipment for ARS' National Center for Agricultural Utilization Research (NCAUR). When NCAUR decided to convert hard copy archive material to an electronic format, Basso recommended using AbilityOne nonprofit agency Community Workshop and Training Center (CWTC) for the project. The success of the project resulted in numerous inquiries, encouraging others to consider AbilityOne for future projects.



IBS Industries, Inc. receives the 2008 USDA AbilityOne Contractor of the Year Award. From left to right: Boyd Rutherford, assistant secretary for administration, USDA; Mark Simcosky, IBS board president; Shawna Clay, IBS COO; Stan Shurmantine, IBS CEO; David Flowers, IBS project manager; Glen Keppy, associate administrator for programs, USDA Farm Service Agency; and Gilbert Smith, deputy assistant secretary for administration,

Elm is responsible for acquisitions, agency-wide conferences and the agency purchase card program. While working with card holders, she constantly promotes the consideration and use of AbilityOne Program nonprofit agencies. Elm has worked tirelessly to increase AbilityOne Program procurement, specifically in the areas of office supplies, green cleaners, hardware and industrial supplies. She also implemented a Food Safety and Inspection Service Directive to educate purchase card holders on the value of using AbilityOne.

Contractor of the Year Award

IBS Industries, Inc., Independence, Mo., received the USDA 2008
AbilityOne Contractor of the Year
Award. IBS provides mailroom services at two Farm Service Agency (FSA) mailrooms. IBS developed an idea for presorting the mail, resulting in reduced postage expenses for FSA. IBS' outstanding performance led to its selection by FSA to assume administrative and general support services as well. Their professional approach and attention to detail contributed to a seamless transition from FSA's previous contractor.

USDA Agency AbilityOne Award Winners

Agency AbilityOne Awards were presented to three AbilityOne nonprofit agencies, including Opportunity Resources Incorporated (ORI), Missoula, Mont.; ServiceSource, Inc., Alexandria, Va.; and Delaware Industries for the Blind, New Castle, Del. ORI supported the Forest Service's Missoula Fire and Technology Center (MFTC) during fire season by inspecting, sorting, sizing, rolling and packaging sleeping bags, fire shirts and pants, and refurbishing fire gear. ORI consistently provides high quality services to the Forest Service. In fact, in the more than 19 years of working with MFTC, ORI has never had a single deficiency noted.

Continued on Page 18



Christine Harrison, NISH strategic business development manager, received USDA's Director's Award. From left to right: Secretary of Agriculture Ed Schafer; Harrison; and James House, director of Office of Small and Disadvantaged Business Utilization, USDA.



ServiceSource receives the USDA Agency AbilityOne Award. From left to right: Boyd Rutherford, assistant secretary for administration, USDA; Janet Samuelson, Service Source; Edward B. Knipling, USDA Agricultural Research Service administrator; Gilbert Smith, deputy assistant secretary for administration, USDA; and James House, director of Small and Disadvantaged Business Utilization, USDA.



Opportunity Resources, Inc. (ORI) receives a USDA Agency AbilityOne Award. From left to right: Boyd Rutherford, assistant secretary for administration, USDA; Richard Ensign, janitorial coordinator, Opportunity Resources, Inc; and Gilbert Smith, deputy assistant secretary for administration, USDA.

Back Cover Photo, from left to right: Lori Grosz, Lynn Delivery Systems; Ed McDonald, contracting officer, Cherokee National Forest, USDA Forest Service; Christy Harrison, NISH strategic business development manager; April Pinch-Keeler, president, MVLE; and Suzette Gross, project manager, NISH East. McDonald won USDA's AbilityOne Special Achievement Award and Harrison won USDA's Director's Award.

USDA from Page 8

ServiceSource provides a variety of services to USDA for several different agencies. For example, ServiceSource provides copier maintenance and mail center operations to Economic Research Service. The nonprofit agency also stocks copier rooms with paper and other supplies, and performs all bulk copying at an ERS facility

in Washington, D.C. ServiceSource employees proudly and eagerly performed their jobs and provided quality services.

Delaware Industries for the Blind (DIB) provides a variety of products to the Food Safety and Inspection Service (FSIS), including laptop cases, plaques, travel bags, embroidered jackets

and shirts. The products are always of high quality, meet requirements and delivered timely. DIB provided the FSIS Administrator's Excellence Awards under an extremely stringent timeline.

Congratulations to all of the USDA AbilityOne Award Winners! WP

NISH Training Calendar

AUGUST		
25, 26	Operating and Managing a Successful Custodial Business: Learning the Art and Science of Cleaning	Denver, CO
25, 26, 27, 28	MODAPTS	Vienna, VA
SEPTEMBER		
8, 9 10, 11, 12 15, 16, 17 16, 17 17, 18, 19 18, 19 22, 23 24, 25, 26 25, 26 29, 30, OCT. 1	Floor Care Technician Certification Course AbilityOne Academy (Formerly Javits Wagner O'Day University) The Art of Negotiation: The Mutual Gains Approach Establishing a Voice of the Customer Strategy 4 Roles of Leadership ISO 9001: 2000 A Roadmap for Successful Implementation Succession Planning for Executives and Boards Custodial University Introduction to Marketing Management Skills for Supervisors	Las Vegas, NV Vienna, VA Atlanta, GA Denver, CO Orlando, FL San Francisco, CA Orlando, FL Atlanta, GA San Antonio, TX Chicago, IL
OCTOBER		n d 1 on
2, 3 2, 3	Situational Leadership Customized Employment for Anyone, Anywhere, Anytime: Creating Careers in a No-Jobs Labor Market	Portland, OR Vienna, VA
13, 14, 15	The Business of Shredding Boot Camp	Miami, FL



NISH offers a wide range of training opportunities through the NISH Institute for Leadership, Performance & Development. For more information, to request a 2007 training calendar or to register for courses, please contact the NISH Training Team at 571/226-4660 or visit the NISH Web site at www.nish.org.

NISH Mission

NISH creates employment opportunities for people with severe disabilities.

Left: The U.S. Department of Agriculture (USDA) recently hosted its annual Small Business and AbilityOne Award Program. See Page 7 for details.

Workplace

NISH 8401 Old Courthouse Road Vienna, VA 221822 Non-Profit Organization U.S. Postage PAID Vienna, Va. Permit No. 414

Put Ability to Work for You

October is National Disability Employment Awareness Month (NDEAM)

In an effort to educate the American public about issues related to disability and employment, Congress designated each October as National Disability **Employment Awareness Month** (NDEAM). NDEAM is a superlative opportunity for nonprofit agencies and federal personnel to build awareness of the AbilityOne Program (formerly Javits-Wagner-O'Day).

Nonprofit Agencies

NISH developed a comprehensive Communications Kit that is designed to enhance NPA marketing efforts during NDEAM and all year long. Logon to the NISH Extranet to download the kit, which includes valuable AbilityOne marketing resources such as:

Press Releases and Cover Letters Media Tips Radio Advertisements **Public Service Announcements Key Messages** Ideas for Events and Activities

... And, much more!

If you did not receive your NISH Extranet login, please contact your regional NISH office. For questions regarding your Communications Kit, please e-mail NISH communications@nish.org.

Federal Personnel

The month of October provides a perfect opportunity for federal personnel to recognize AbilityOne Program employees and nonprofit agency staff for their outstanding work and support to federal agencies. NDEAM activities serve as tools to educate your colleagues and other federal agency personnel year-round about AbilityOne Program capabilities that meet their procurement needs. Federal customers can show their support for the AbilityOne Program in many ways, such as:

- Issue an announcement from your secretary that recognizes the AbilityOne Program and NDEAM.
- Assist the director or commanding officer in issuing a Memorandum of Support for the AbilityOne Program
- Celebrate or feature the AbilityOne Program in an NDEAM event
- Host an AbilityOne Vendor Fair
- Plan an AbilityOne Appreciation Day for your AbilityOne service crew
- Schedule a tour of a nearby AbilityOne-participating NPA for

your agency's decision-makers and/ or purchasing staff

For additional suggestions, as well as sample memorandums and announcements, visit the NISH Web site and click on the "Federal" tab. For assistance in planning an AbilityOne celebration activity, contact your AbilityOne contractor and/or other local AbilityOne-participating nonprofit agency, or visit the Committee for Purchase From People Who Are Blind or Severely Disabled Web site at www.abilityone.gov. wp

