



Enforcement Bureau 2005 In Review

January 2006

The Enforcement Bureau

Mission:

Investigate and respond quickly to violations of the Communications Act and the Commission's Rules to ensure . . .

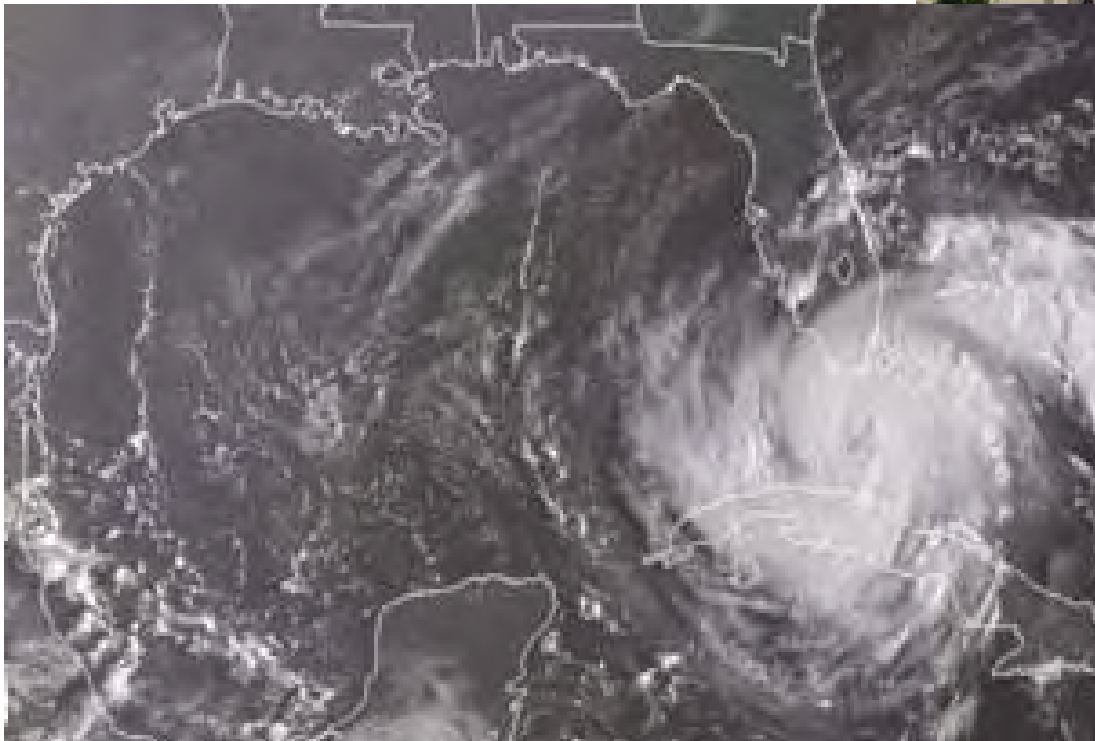
- **Homeland Security and Protection of the Public Safety;**
- **A Level Playing Field to Promote Robust Competition;**
- **Efficient and Responsible Use of the Public Airwaves; and,**
- **Consumer Protection in a Competitive Landscape.**

Accomplishing Our Mission

- Approximately 338 employees
 - 4 Divisions
 - Investigations and Hearings Division
 - Market Disputes Resolution Division
 - Spectrum Enforcement Division
 - Telecommunications Consumers Division
 - Office of Homeland Security
 - 25 Field Offices in 3 Geographic Regions
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Homeland Security and Public Safety Initiatives

- Responses to Hurricanes Katrina, Rita and Wilma



Hurricane Response “Boots on the Ground”



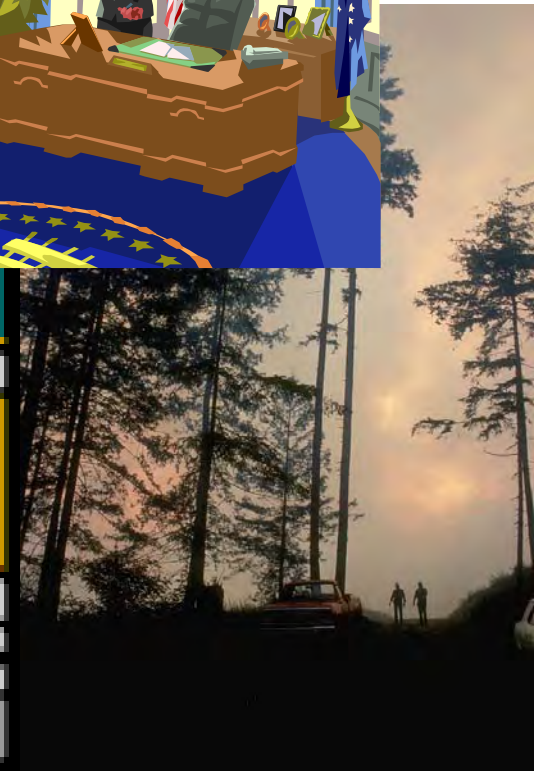
Reuben Jusino

Rich Lee

Joe Husnay

Homeland Security and Public Safety Initiatives

- Emergency Alert System
 - Broadened the Rules to ensure that EAS is available on satellite and digital media
- VoIP/911 Compliance and Enforcement
 - Customer notification, acknowledgement and labeling
 - E911 Provisioning



Homeland Security and Public Safety Initiatives

- Emergency Captioning Enforcement
 - Acted to ensure individuals with disabilities have timely visual access to emergency information
- Support for Critical Public Safety Stakeholders



HF DF Net

ENFORCEMENT
BUREAU



Level Playing Field

- Resolve Market Disputes through Mediation and Formal Complaint Process:
 - 40-45 Pre-Complaint Mediations
 - 30 Formal Complaints Against Carriers
- Enforce Restrictions of Marketing of Unauthorized Equipment:
 - 100 Investigations Regarding Unauthorized Equipment



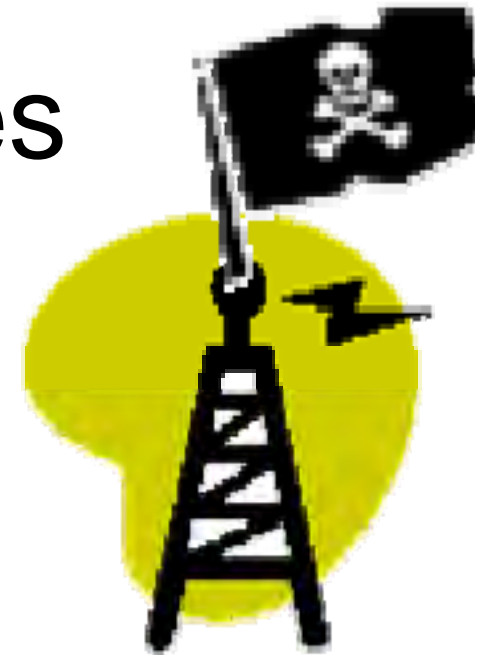
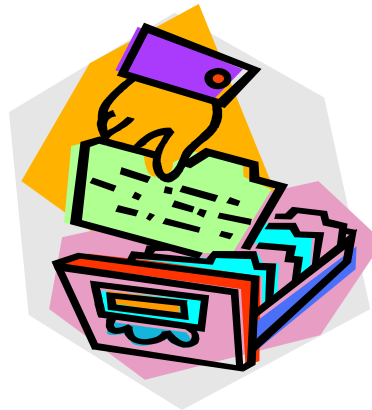
Universal Service Enforcement

- Enforce USF Contribution Requirements:
 - NALs Totaling Nearly \$5 M
 - Voluntary Contributions Totaling \$1 M
- Target Fraud Related to Schools and Libraries Program
 - Refunds of \$1.28 M
 - Voluntary Contributions of \$500,000
- Enforce Lifeline/Linkup Advertising Requirements
 - Voluntary Contribution of \$75 K



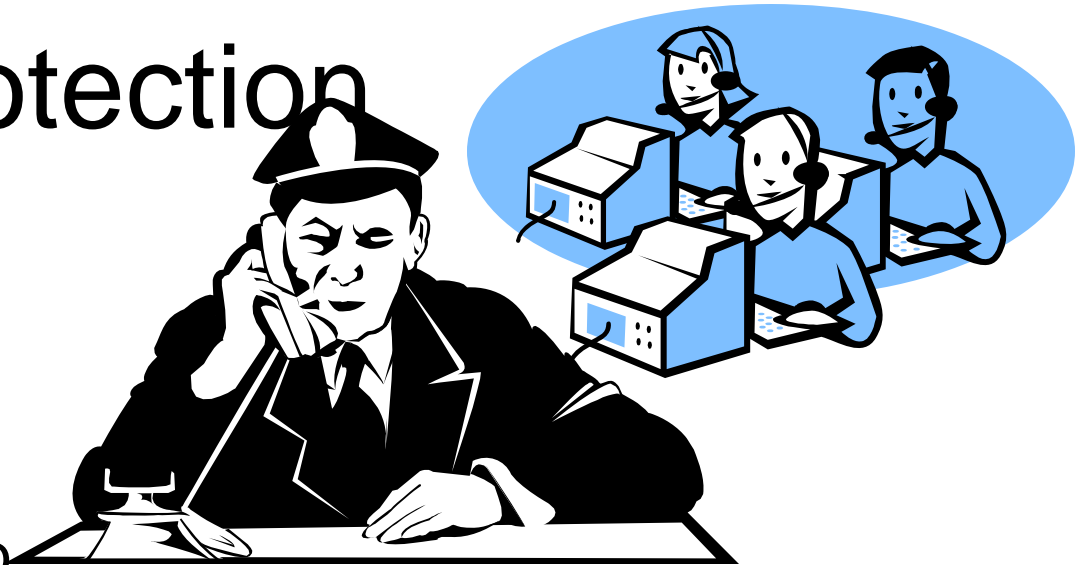
Responsible Use of the Public Airwaves

- Protect Legitimate use of Broadcast Spectrum
 - Interference
 - Pirate Radio
- Investigate Violations of Indecency Rules
- Enforce Public's Access Rules
 - Public Inspection File
 - Main Studio



Consumer Protection

- Enforce Consumer Protections Against Slamming
- Pursue Violations of Do Not Call Requirements
- Ensure that People with Disabilities have Access to Communications Services

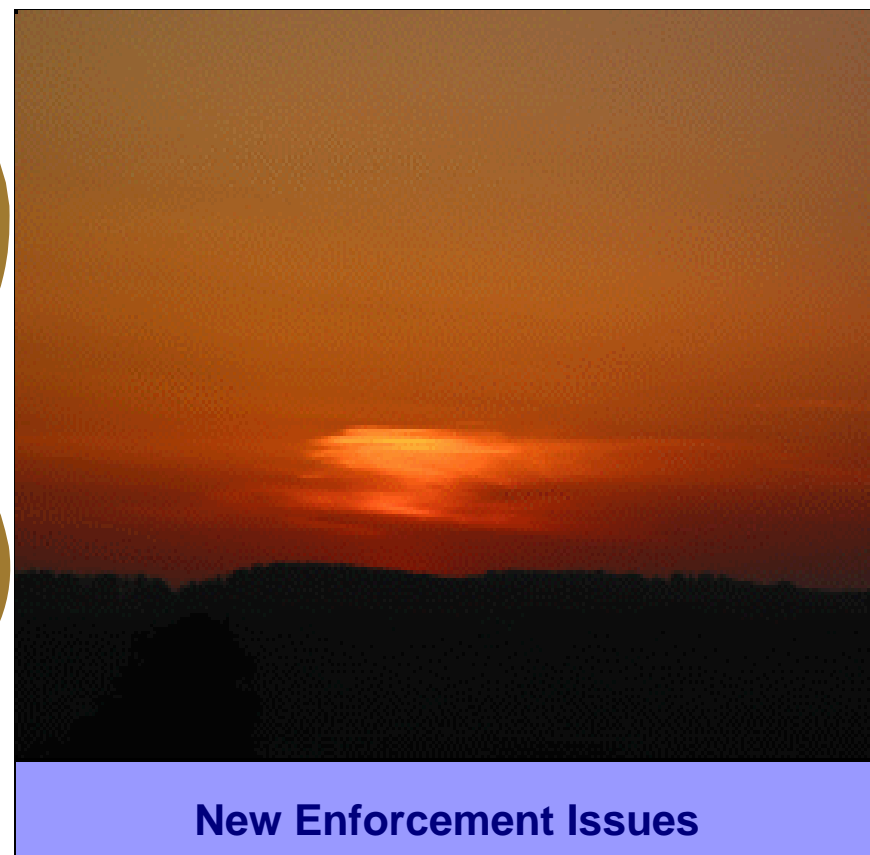


Coordination with States and Other Federal Agencies

- Partner with State and Federal Authorities to Promote Public Safety
- Team with NARUC on VoIP 911 Implementation and Lifeline Linkup Requirements
- Coordinate with FTC and States on Consumer Enforcement



Looking Toward the Future While Not Forgetting The Past



New Enforcement Issues