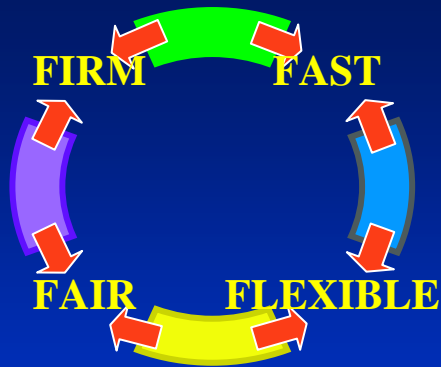


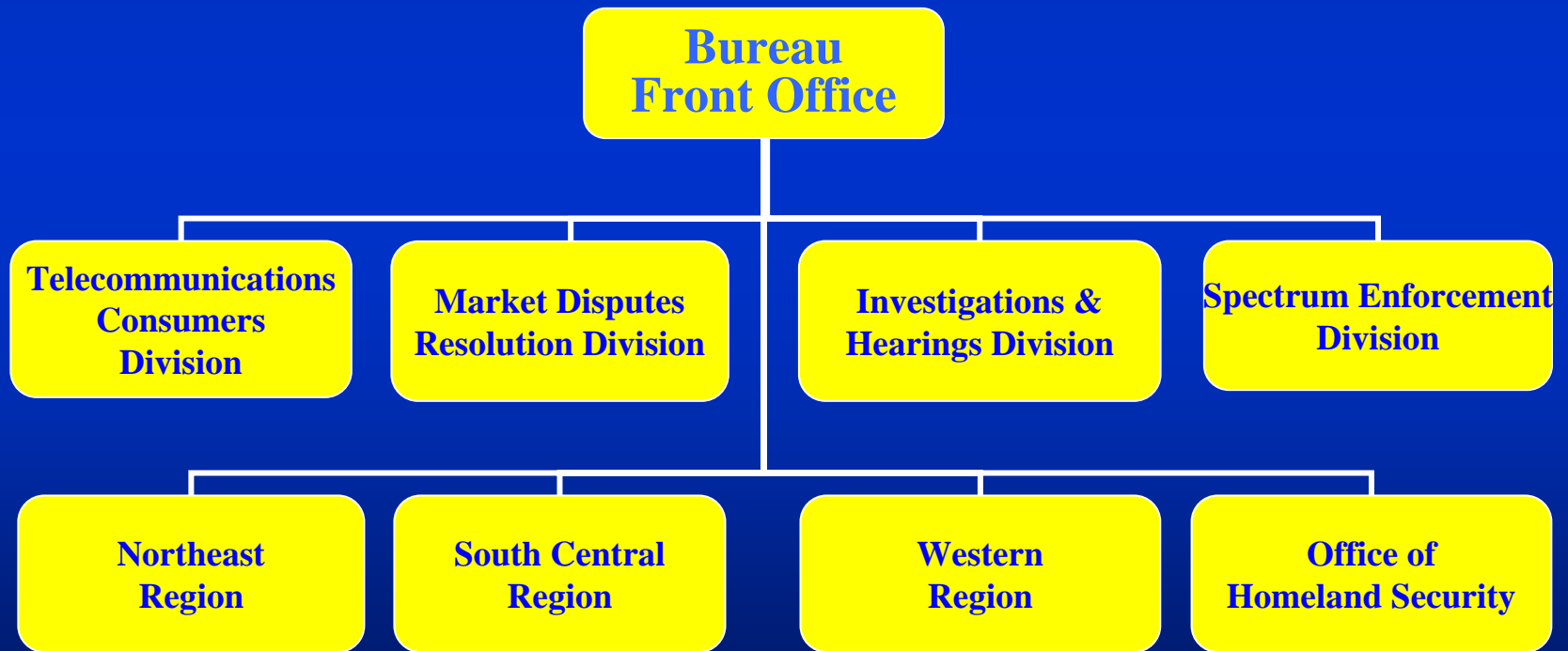
Enforcement Bureau

*Presentation to
the Commission:
January 15, 2004*





Enforcement Bureau



Enforcement Bureau

BROADBAND

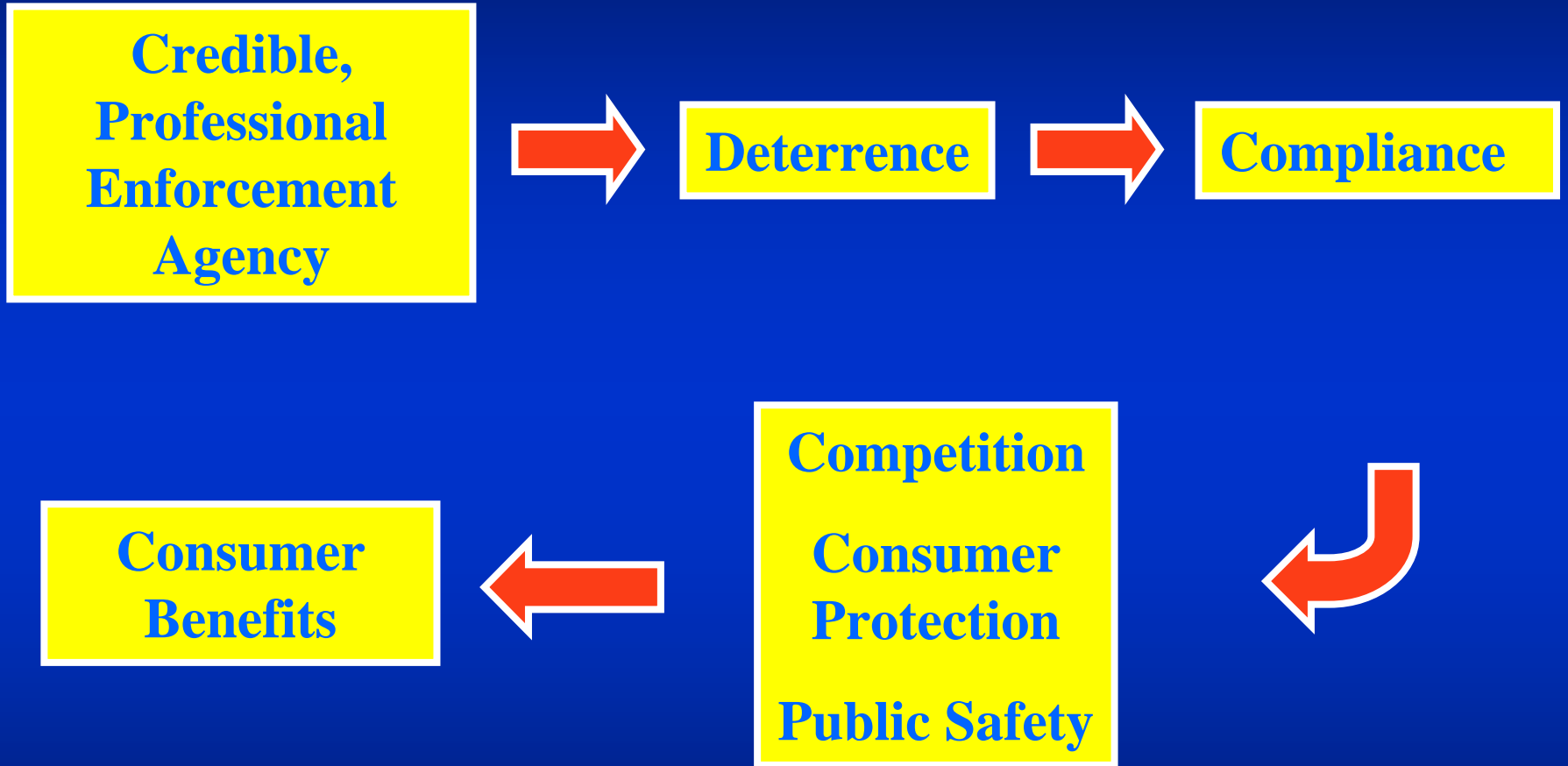
COMMERCE

COURTS

MEDIA

SECURITY AND HOMELAND

ENFORCEMENT



Promoting Competition and Broadband

Major Consumer Protection Actions in 2003

| | |
|----------------------------|---|
| Do-Not-Call | \$780,000 proposed forfeiture; 10 citations |
| Slamming | \$1.7 million in sanctions; revocation hearing ordered |
| Junk faxes | \$5.4 million forfeiture; 32 citations |
| Prerecorded advertisements | 27 citations |
| Deceptive marketing | \$1.2 million consent decree |
| Universal service | \$800,000 proposed forfeiture; 3 debarments |

Promoting Competition and Broadband

Major Competition Actions in 2003

| | |
|---|---------------------------------|
| Premature provisioning and marketing of long distance service | \$15 million in consent decrees |
| Violation of affiliate transaction rules | \$283,800 NAL |
| Performance reporting violations | \$250,000 consent decree |
| Failure to pay reciprocal compensation | \$12 million in damages |

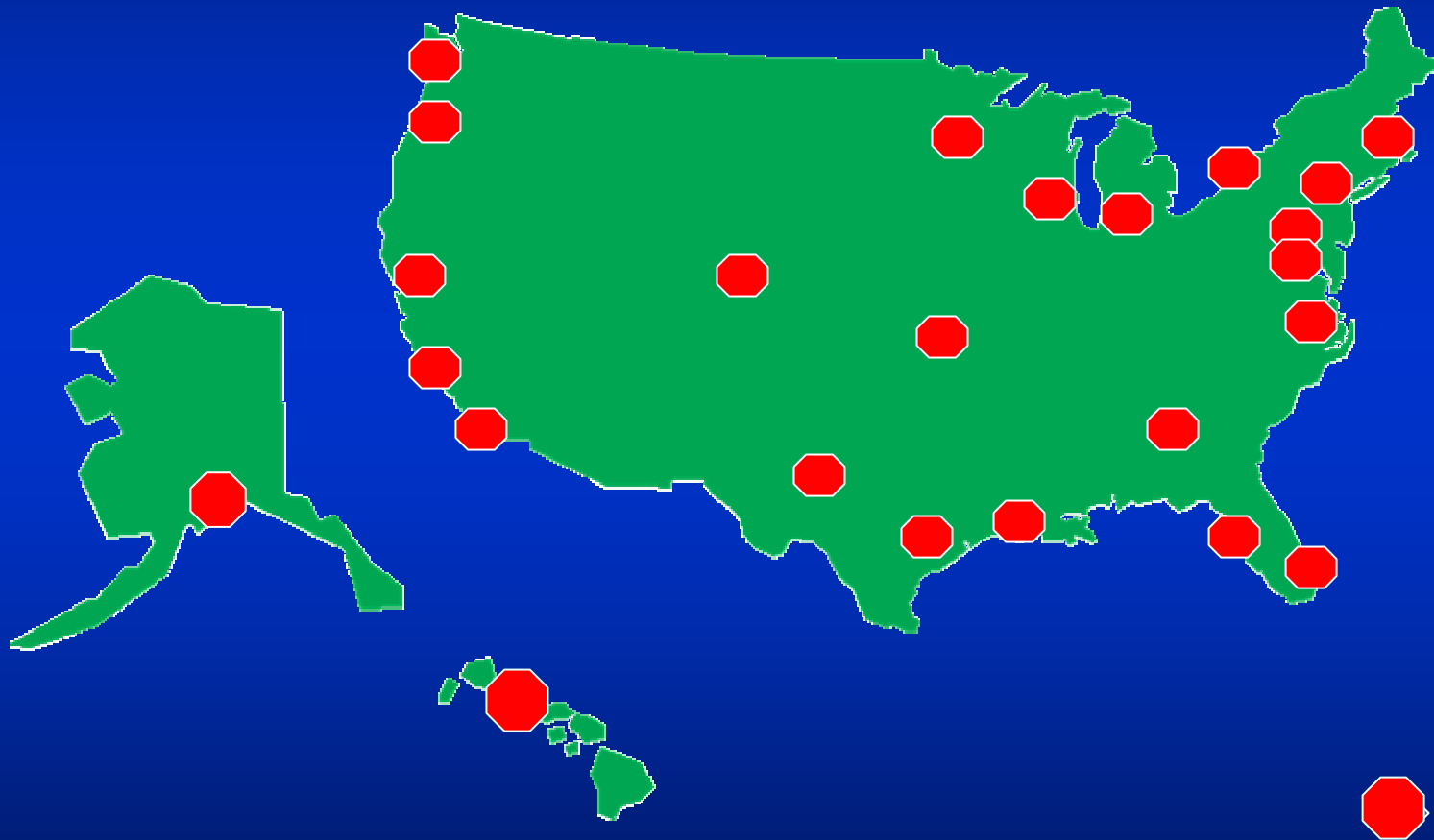


Protecting Public Safety

Major Public Safety Actions in 2003

| | |
|---------------------------|-------------------------------|
| E911 | \$3 million in sanctions |
| Tower safety | \$850,000 in sanctions |
| Emergency alert system | \$400,000 in sanctions |
| AM tower fences | \$280,000 in sanctions |
| Radio frequency radiation | \$40,000 in sanctions |
| Cable signal leakage | \$32,000 in sanctions |
| Environmental | \$200,000 proposed forfeiture |

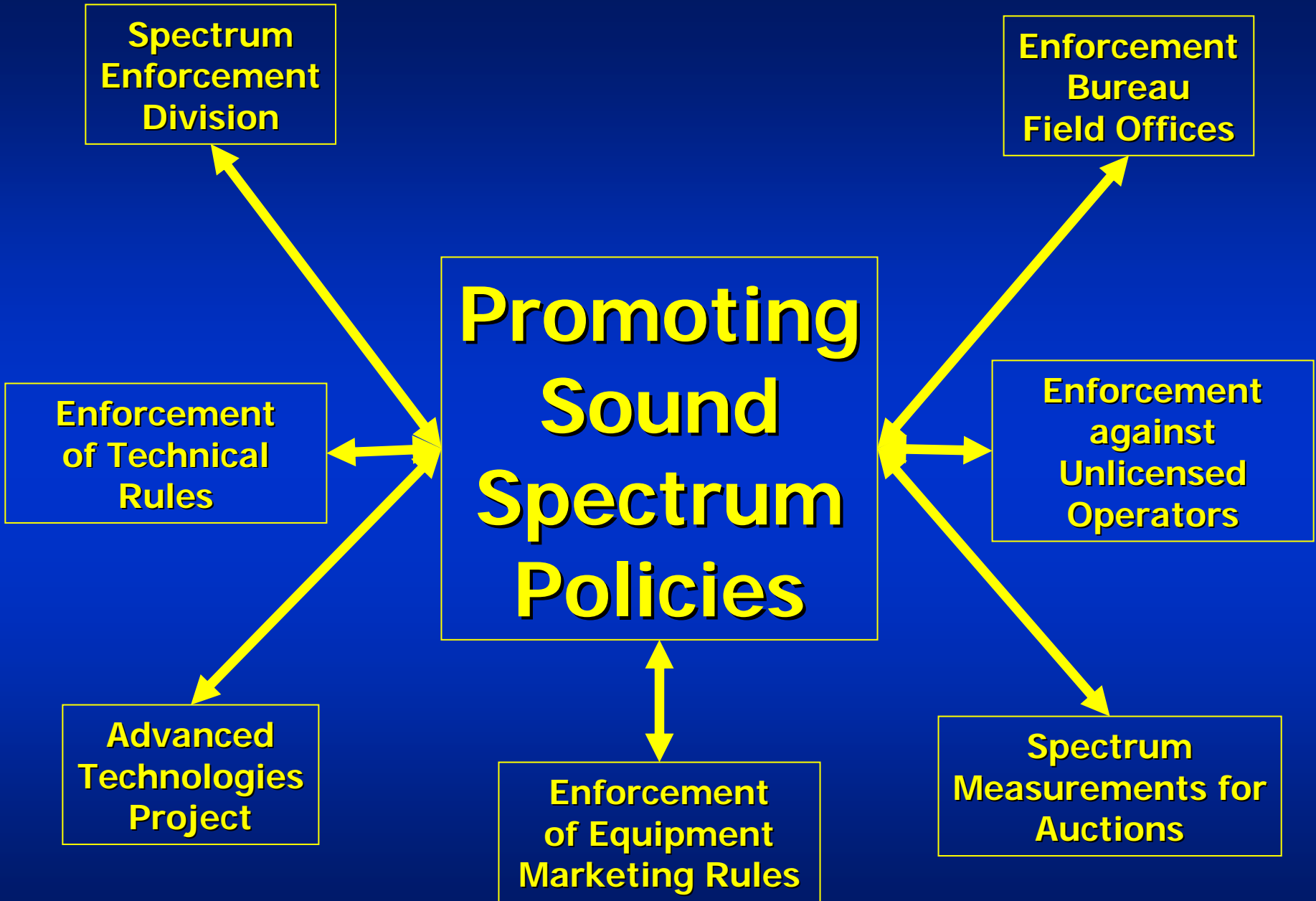
FCC Field Offices



Media Enforcement

Major Broadcast Actions in 2003

| | |
|--|--|
| Indecency | \$440,000 in sanctions |
| Localism Public file violations Main studio violations | \$83,000 in sanctions \$35,000 in sanctions |
| Licensee qualifications | 3 license revocations |



Modernizing the FCC



Modernizing the FCC

Training Field Agents



**Radio Frequency
Radiation Training**



**Federal Law Enforcement
Training Center**





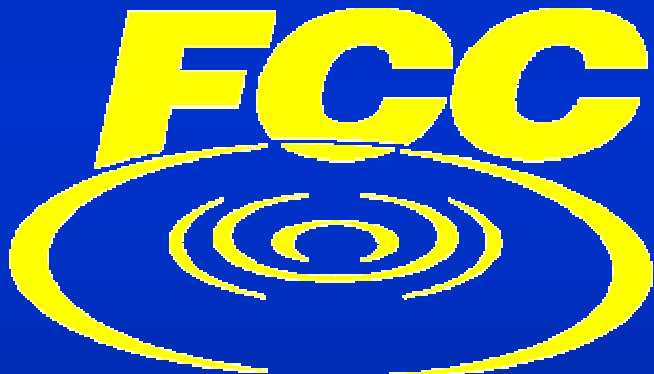
Enforcement Bureau

Overall Goal: Strong, credible, professional enforcement to benefit American consumers

Specific Emphasis in 2004 on:

- §271 Backsliding
- Do-Not-Call
- Wireless LNP
- Public Safety
- Local Competition
- Indecency
- Universal Service

Enforcement Bureau



Looking
Toward
the Future