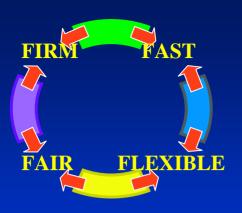


Enforcement Bureau

Presentation to the Commission: January 15, 2004



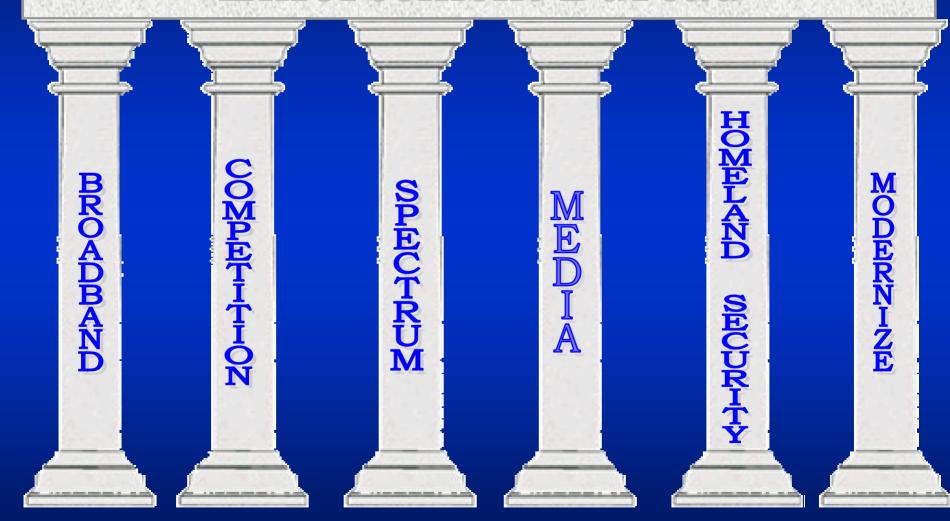


Enforcement Bureau



January 15, 2004 Enforcement Bureau 2

Enforcement Bureau



January 15, 2004 Enforcement Bureau 3

Credible,
Professional
Enforcement
Agency



Deterrence



Compliance

Consumer Benefits



Competition

Consumer
Protection
Public Safety



Promoting Competition and Broadband

Major Consumer Protection Actions in 2003

| Do-Not-Call | \$780,000 proposed forfeiture; 10 citations |
|----------------------------|--|
| Slamming | \$1.7 million in sanctions; revocation hearing ordered |
| Junk faxes | \$5.4 million forfeiture; 32 citations |
| Prerecorded advertisements | 27 citations |
| Deceptive marketing | \$1.2 million consent decree |
| Universal service | \$800,000 proposed forfeiture; 3 debarments |

Promoting Competition and Broadband

Major Competition Actions in 2003

| Premature provisioning and marketing of long distance service | \$15 million in consent decrees |
|---|---------------------------------|
| Violation of affiliate transaction rules | \$283,800 NAL |
| Performance reporting violations | \$250,000 consent decree |
| Failure to pay reciprocal compensation | \$12 million in damages |

Communications and Crisis
Management
Center

Enforcement Bureau Field Offices

Office of Homeland Security

Interference Resolution at Special Events

Public Safety Interference Resolution Promoting Homeland Security

Tower
Safety
Enforcement

E911 Enforcement

Emergency
Alert
System
Enforcement

Protecting Public Safety

Major Public Safety Actions in 2003

| E911 | \$3 million in sanctions |
|---------------------------|-------------------------------|
| Tower safety | \$850,000 in sanctions |
| Emergency alert system | \$400,000 in sanctions |
| AM tower fences | \$280,000 in sanctions |
| Radio frequency radiation | \$40,000 in sanctions |
| Cable signal leakage | \$32,000 in sanctions |
| Environmental | \$200,000 proposed forfeiture |

FCC Field Offices



Media Enforcement

Major Broadcast Actions in 2003

| Indecency | \$440,000 in sanctions |
|--|--|
| Localism Public file violations Main studio violations | \$83,000 in sanctions \$35,000 in sanctions |
| Licensee qualifications | 3 license revocations |

Spectrum Enforcement Division Enforcement of Technical Rules **Advanced Technologies Project**

Promoting
Sound
Spectrum
Policies

Enforcement of Equipment Marketing Rules

Enforcement Bureau Field Offices

Enforcement against Unlicensed Operators

Spectrum
Measurements for
Auctions

Modernizing the FCC



Modernizing the FCC

Training Field Agents



Radio Frequency Radiation Training













Enforcement Bureau

Overall Goal: Strong, credible, professional enforcement to benefit American consumers

Specific Emphasis in 2004 on:

- §271 Backsliding
- Do-Not-Call
- Wireless LNP
- Public Safety

- Local Competition
- Indecency
- Universal Service

Enforcement Bureau



Looking Toward the Future