

**Cooperative State Research, Education, and Extension Service
Customer Satisfaction Survey
Business Officers' Implementation Team**

31-Mar-06 30-Jun-06 30-Sep-06 31-Dec-06 31-Mar-07 30-Jun-07 30-Sep-07 31-Dec-07

			31-Mar-06	30-Jun-06	30-Sep-06	31-Dec-06	31-Mar-07	30-Jun-07	30-Sep-07	31-Dec-07
Day with CSREES (After NCURA Meeting)	TARGET		●	●	●	●	●	●	●	●
	ACTUAL	1/	●	●						
Tool Kit for Grant Applicants	TARGET		●	●	●	●	●	●	●	●
	ACTUAL	2/	●	●						
Grants Manual	TARGET		●	●	●	●	●	●	●	●
	ACTUAL	3/	●	●						
Grants Administration Bulletins	TARGET		●	●	●	●	●	●	●	●
	ACTUAL	4/	●	●						
Formula Fund Bulletins	TARGET		●	●	●	●	●	●	●	●
	ACTUAL		●	●						
Electronic CSREES-2009, Agreement Face Sheets	TARGET		●	●	●	●	●	●	●	●
	ACTUAL	5/	●	●						
Electronic Letters of Authorization	TARGET		●	●	●	●	●	●	●	●
	ACTUAL	6/	●	●						
Administrative Manuals for Extension Formula Programs	TARGET		●	●	●	●	●	●	●	●
	ACTUAL	7/	●	●						
Administrative Manuals for Research Formula Programs	TARGET		●	●	●	●	●	●	●	●
	ACTUAL		●	●						