Administrator Alert

Policy updates & rule clarifications for Assisted Living, Residential Care & Nursing Facilities

Office of Licensing & Quality - Oregon Department of Human Services

April 2007

Citations in Alzheimer's Care Units

Some tags in Alzheimer's Care Units (ACUs) are unique to ACUs, such as additional training requirements for staff. Other ACU tags address areas that are also covered in the licensing/recertification rules, such as assessment/evaluation, service/care plans, posting of staffing plans, sufficient staff and restraints/supportive devices. Historically surveyors from the Client Care Monitoring Unit (CCMU) have cited these areas in only one but not both sets of rules. This practice is ending — *effective immediately*.

In facilities where there is an ACU indorsement including nursing facilities, residential care facilities and assisted living facilities, and there is a deficiency in both sets of rules, there will be a citation noted in each rule set. The citation will be written in one rule set. In the other rule set, there will be a statement consisting of a short paragraph and a referral to original citation. Z-Tags will be used for the ACU citations.

Purpose of this new practice

In the past it was considered double-citing to cite both rule sets. Consequently, at times, it has appeared that a facility was in compliance with ACU rules when that was not the case. Seniors and People with Disabilities has determined that when both rule sets are out of compliance both need to be cited. Citing in both sets of rules and using the Z-tags for ACU rules will enable data collection to present a more accurate picture of compliance with ACU rules.

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Action required

Facilities should be familiar with both the licensing/recertification and indorsement rules and review their practices to ensure compliance. Procedures for determining deficient practice may include direct observation, record review, interviews etc.

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