APPENDIX "C"

WORK PROCESS SCHEDULE

1. Occupational Title: YOUTH DEVELOPMENT PRACTITIONER

2. DOT CODE: **166.267-900**

3. AIMS CODE: **1039**

4. ONET/SOC CODE: 13-1071-01

5. Occupational Description: Assesses youth job readiness and personal growth goals; assist youth with job search; maintains youth case records; program data and other statistical records. Monitors youth on-the-job performance. Establishes agreements with businesses to provide placement and on-the-job training; establishes agreements with non-profit agencies or post secondary institutions to provide necessary life skills to youth.

6. Term: **3000 - 4000 Hours**

The following outlines the <u>on-the-job training</u> for the occupation of Youth Development Practitioner. The suggested related technical instruction which <u>supplements</u> the on-the-job training follows the on-the-job training outline.

Directions: Evaluate the apprentice's competency and skill level using the rating scale below. The numerical ratings of 4, 3, 2 and 1 are not intended to represent the traditional school grading system of A, B, C and D. Ratings should reflect job readiness for each of the competencies rather than a grade given in the class.

Rating Scale: 4 - Skilled can work independently with no supervision

- 3 Moderately skilled can perform job completely with limited supervision
- 2 Limited Skill- required instruction and close supervision
- 1 No Exposure–No Experience or knowledge in this area

Approx.
OJT
Hours

		Rat	ing S	Scale		Hours
Con	nmunicate Professional Knowledge	4	3	2	1	150- 200
•	Apply relevant theory and research about youths' physical, emotional, social and cognitive processes; peer relations and sexuality; and risk and protective measures of youth development					
•	Apply basic principles of group work and facilitation, cooperative learning, conflict resolution and behavior management					
•	Apply "best practices" from a youth development approach					
•	Apply strategies of community consensus-building, mobilization and advocacy					

Approx.
OJT
Rating Scale Hours

	municate with Youth Directly and Through the ression of Attitude	4	3	2	1	500 - 700
•	Effectively communicate with youth and facilitate discussion both one-on-one and in group settings					
•	Demonstrate concern about the well-being of others, interest in feelings and experiences of others; support the self-esteem of others and enjoyment of being with youth					
•	Demonstrate a belief in the potential and empowerment of all youth and family members and the ability to identify developmental possibilities amid difficult situations					
•	Demonstrate awareness of commonalities and differences (such as gender, race, ethnicity, class, and religion) among youth of diverse backgrounds and appreciation of those of differing talents, sexual orientations, and faith					
•	Challenge values and attitudes of youth in a supportive manner; affirm and validate youths' values and ideas					
•	Maintain appropriate "boundaries" (such as roles, responsibilities, relationships and confidentiality) with youth					
•	Demonstrate knowledge of negotiating skills by addressing youth problems, concerns and interests and arriving at a win-win solution					
•	Demonstrate leadership qualities					

			Ratin	ig Sc	ale	Hours
Asse	essment / Individual Planning	4	3	2	1	450 - 600
•	Observe and talk with youth to assess individual goals, interests, concerns and competencies, and to do so with an appreciation of their community context					
•	Prepare next steps with youth in achieving individual career goals					
•	Select, administer and interpret standardized assessment instruments for assessing individual interests and competencies					
•	Track and evaluate participant progress; revise individual service strategy plans, as appropriate, and coordinate necessary resources					
•	Demonstrate knowledge of personal money management by assisting youth with setting realistic financial goals and developing a plan to achieve those goals (e.g., spending plan, record of daily expenses, understanding fixed and variable expenses)					
•	Demonstrate ability to recognize individual strengths and barriers which may affect career activities					
•	Demonstrate knowledge and awareness of usefulness of formal assessments					

Prog	ram Design and Delivery	4	3	2	1	550- 700
•	Apply "best practices" models to the design, implementation, continuous improvement, and evaluation of organizational programs and practices to make it more effective					
•	Initiate, enable, and sustain group interactions and relationships through the completion of an ongoing activity or project					
•	Design and implement social and cognitive developmental opportunities for youth e.g., critical thinking skills and reasoning skills					
•	Foster and promote multi-cultural understanding					
•	Organize and facilitate youth leadership activities including service learning					
•	Design and implement life skills classes and workshops on job readiness					
•	Assist youth in acquiring positive decision making skills					

Approx.
OJT

		Rat	ing So	cale		Hours
Rela	tionship to Community	4	3	2	1	450- 600
•	Actively engage family members in program and community initiatives and provide support to them as they nurture the development of their children					
•	Maintain relationships and demonstrate working knowledge of other youth provider organizations					
•	Demonstrate a willingness to search for and retain information about communities with cultural and economic backgrounds different from their own					
•	Demonstrate an awareness of the array, mission and referral processes of community agencies and organizations that serve youth and families					

	Approx.	Rati	ing So	cale		OJT Hours
Admi	inistrative Skills	4	3	2	1	150- 200
•	Maintain records (e.g., case notes, program data and other statistical records related to job placement and retention of youth)					
•	Demonstrate ability to write effective reports, case studies, notes and letters.					
•	Demonstrate knowledge of time management strategies					
•	Demonstrate knowledge of team development e.g., identifying roles of team members					
•	Demonstrate knowledge and application of appropriate technologies to the task at hand (e.g., specific computer applications, internet)					
•	Demonstrate knowledge and application of program objectives					

Approx.
OJT

		Ra	ting S	Scale		Hours
Woi	rkforce Preparation	4	3	2	1	300- 400
•	Assess career interests through the use of appropriate instruments, e.g., interest inventories, personality measure multiple aptitude or achievement batteries, combined instruments					
•	Assess job readiness of a youth					
•	Conduct career readiness training which includes workshops and courses that cover career topics such as resume writing, interview skills, job hunting job keeping skills, and completion of application.					
•	Demonstrate ability to recognize strengths and barriers which may affect career training activities.					

Approx.
OJT

		Rat	ting S	cale		Hours
Car	eer Exploration	4	3	2	1	180- 250
•	Assist youth develop Career Development Plan					
•	Utilize current labor market information, and other					
	post-secondary information materials which assist					
	youth identify individual preferences and skills					
•	Assist youth make informed decisions about future					
	career goals by utilizing computerized career					
	information delivery systems by ensuring that they					
	are knowledgeable in accessing employment					
	placement services, utilize various job search e.g.,					
	O*NET, resume computer software and navigating					
	the internet					
•	Apply knowledge of education, training and resources					
	that provide information about job functions, salaries,					
	requirements and future outlooks					

Approx.
OJT
Hours

		Rati	ng Scal	le		Hours
Emp	oloyer Relations	4	3	2	150- 200	
•	Develop job opportunities for youth					
•	Create and maintain relationships with the employer					
•	Demonstrate conflict resolution skills to resolve problems with employer and/or employee					
•	Have working knowledge of employer needs and concerns					
•	Establish agreements with private businesses to provide placement or on-the-job training					
•	Monitor on the job performance to ensure participants' success in the workplace					

Approx.
OJT
Hours

		Rat	ing S	cale		Hours
Resou	urce Development	4	3	2	1	120- 150
•	Create and maintain relationships with the educational systems, e.g., secondary, post secondary, youth correctional institutions and others in the education and youth preparation field					
•	Conduct community assessments and identify under used resources to assist in providing employment, training and support service resources					
•	Assist youth with services available through One- Stop Centers					
•	Coordinate employer outreach with other workforce development agencies in the community and utilize employer advisory councils for education and workforce preparation programs					
•	Market the youth program to potential customers, their families, and other youth organizations in the community and public					

YOUTH DEVELOPMENT PRACTITIONER

RELATED INSTRUCTION OUTLINE

The <u>related instruction</u> outlines the courses that provide the technical ability that supplements the on-the-job training. It is through the combination of both the on-the-job training and the related technical instruction that the apprentice can reach the <u>skilled level</u> of the occupation. Under a registered apprenticeship, 144 hours of related instruction each year of the apprenticeship is recommended. The following is the suggested course curriculum during the term of apprenticeship.

Core	e Skills	Approx. Hours.
•	Speech Communication	6
•	Facilitation	8
•	Group Work, Group Dynamics	16
•	Motivational Skills	6
•	Youth and Adolescent Growth and Development	26
•	Youth and Adolescent Counseling	16
•	Sociology	6
•	Adolescent Psychology	8
•	Role of the Family	5
•	Multi-Culturalism and Diversity Training	20
•	Health Promotion / Drug and Alcohol Abuse Prevention	6
•	Youth with Special Needs	8
•	Life Skills	4
•	Service Learning	4
•	Cooperative Learning	4
•	Conflict Resolution/Violence Prevention	12
•	Behavior Management (Stress/Anger Management)	8
•	Training Materials Development	10
•	Writing	6
•	Knowledge and Interpretation of Assessment Tests	4
•	Community Advocacy Skills	7
•	Conducts and Ethics	4
•	Grief Counseling	8
•	Training on assisting people with Disabilities	6
•	Knowledge of the Youth Legal System	5
•	Problem Solving	10
•	Education and Training	5
•	Modeling Behavior	3

Wo	rkforce Development Skills		
•	Job Search Skills		6
•	Job Preparation Skills		2
•	Career Readiness Training		3
•	Career Development Process		2
•	Labor Market Information		2
•	Vocational/Career/Educational Testing		4
•	Career Development Plans		3
•	Job Development		2
•	Employer Relations		3
•	Resource Mapping		4
•	Monitoring / Supervision		16
•	History and Structure of Workforce Development System		5
•	Knowledge of Learning Styles		7
•	Confidentiality (Knowledge of Federal, State,		4
	Local confidentiality and referral protocols)		
•	Outreach		6
•	Marketing		8
•	Administrative Skills		
•	Basic Computer Skills		9
•	Maintenance of Youth Case Records		3
•	Case Management		6
•	Data Management Skills		4
•	Time Management Strategies	3	
•	Teamwork Skills		6
•	Creating Factual Base and Documenting Results		4

TOTAL HOURS 343