Evaluation / Reporting

Discussion Session Dialogue – 17 March 2004

Facilitator: Lisa Sullivan-Werner, M.S., L.D.N.

Family Nutrition Program Leader, University of Massachusetts, Extension

Acceptable Protocols for Verifying that FSNE Participants are Food Stamp Recipients

- O Check sign-in sheets against food stamp roster; ask project to check whether they're on food stamps; some states are not allowed to ask directly work through other agencies that sign declarations that >50% are food stamp recipients (pre-formed groups such as Head Start); some states can get verification from their state food stamp agency.
- o Most people get verification of eligibility, but not actual participation.
- o Use 185% of poverty in many cases.
- o Are there programs without waivers? Information is second hand someone knew of someone.
- o Error rates are really down. Not much misrepresentation.
- One state asks FSNE participants if they receive food stamps and then verifies food stamp program participation through food stamp records; even that system may be an estimate at best because people go on and off food stamps easily.
- Question what about requesting that state food stamp offices ask food stamp recipients if they are participating in FSNE?

Human Subjects Review

- o When required? Any time you aggregate data you need to go through IRB
- o Examples: One state sent people into food stamp offices to see if food stamp recipients had seen media promotions (pre and post); also knocked on doors in census tracks

Evaluation

- How many states have someone on staff to do? Do states have the expertise or are they
 trying to piece together? Situations vary among states some have the expertise; others are
 struggling.
- o Research, in and of itself, is not allowable, but evaluation research that documents program effectiveness is allowable. Need "tangibles," such as program impacts, for research to be allowable as evaluation.

Food Stamp Promotion

- One state trains agencies how to get on websites promotes food stamps through websites; another option teach librarians; also consider promoting websites through major stores that serve food stamp recipients.
- o State offices vary in what they want.

Attribution

- o Not just "did you hear this message" but "who is sponsoring it?"
- What about our partners and attributions for their contributions?
- Concerns about losing funding we need to do a better job of educating our legislators; there is a difference between lobbying and education. In some cases legislators became involved this past year; concern was expressed that this could alienate state food stamp agencies.
- o Some state food stamp contact people have been a "pass-through;" now they have to be more responsible for programs yet, are not trained to understand these programs.
- O Can we advocate for more resources in food stamp offices? In one state the food stamp office puts up 10% match; another was told this would be a conflict of interest, and so not allowed. States vary in their priorities, which affects their commitment and ability to provide close oversight and involvement.

National Guidance/Standards

- o Currently being formulated need to <u>allow time</u> to get everyone's input. Also make sure there are options to put in "N/A."
- o What are the benchmarks see paper distributed at the beginning of the conference which has benchmarks based on the CNE Logic Model.
- One region developed a protocol for evaluation "died a slow and painful death" when not supported by federal offices.
- We need a planning process to get input into indicators and still have them developed in a timely manner. States could help so it's not just on Federal shoulders.

Supporting Research Concerns

- o Are recalls collected in groups valid?
- Studies in grocery stores need to be allowed to document food stamp participants' food buying and choices.