

FSA Strategic Goal 1 Supporting Productive Farms and Ranches

End Outcomes and Indicators

- | Successful Farms and Ranches | Market-Based Agriculture | Thriving Agricultural Communities |
|---|--|---|
| <ul style="list-style-type: none"> Sustained or increased profit of farms and ranches. Maintained gross farm cash income. | <ul style="list-style-type: none"> Sustained or increased % of gross farm income from non-governmental sources. Maintained or increased sales of domestic agricultural products. Maintained or increased sales of agricultural exports. | <ul style="list-style-type: none"> Sustained or improved growth rate of per capita income in agricultural communities. |

Objective 1.1 Improving Access to Capital

PERFORMANCE MEASURES

- Increase % of: beginning farmers; racial and ethnic minority farmers; and women farmers financed by FSA.
- Maintain or reduce loss rates for direct loans.
- Maintain or reduce loss rates for guaranteed loans.
- Reduce average processing time for direct loans.
- Reduce average processing time for guaranteed loans.

Objective 1.2 Mitigating Market Losses

PERFORMANCE MEASURES

- Maintain participation rate for direct and counter-cyclical payment programs.
- Maintain or increase % of program benefits delivered through a Web environment.

Objective 1.3 Mitigating Losses from Natural Disasters

PERFORMANCE MEASURES

- Increase % of eligible crops with NAP coverage.
- Reduce or maintain average processing time for emergency and disaster program benefits.

FSA Strategic Goal 2 Supporting Secure and Affordable Food and Fiber

End Outcomes and Indicators

- | Affordable Food and Fiber | Secure Supply of Quality Food and Fiber | Effective Food Aid |
|---|---|--|
| <ul style="list-style-type: none"> Sustained global leadership in % of disposable income used for food. Reduced % of acreage permanently converted to non-agricultural use. | <ul style="list-style-type: none"> Reduced % of contamination instances resulting from improper storage practices. | <ul style="list-style-type: none"> Decreased % of low-income U.S. households experiencing hunger. |

Objective 2.1 Providing Adequate, Secure Storage Capacity that Maintains Quality

PERFORMANCE MEASURES

- Maintain or increase % capacity of approved and licensed storage facilities.
- Reduce average time between warehouse examinations.

Objective 2.2 Improving Purchase and Delivery of Food Aid

PERFORMANCE MEASURE

- Increase % of food aid delivered within contract specifications.

FSA Strategic Goal 3 Conserving Natural Resources and Enhancing the Environment

End Outcomes and Indicators

- | Quality Soil | Quality Water | Quality Wildlife Habitat | Quality Air |
|---|---|---|---|
| <ul style="list-style-type: none"> Reduced erosion rates | <ul style="list-style-type: none"> Reduced ground and surface water contamination. | <ul style="list-style-type: none"> Enhanced populations of targeted species. | <ul style="list-style-type: none"> Increased tons of carbon dioxide sequestered. |

Objective 3.1 Improving Conservation Practices

PERFORMANCE MEASURE

- Maintain or increase % of acres in compliance with highly erodible land and wetland provisions.

Objective 3.2 Targeting Lands to Maximize Conservation Benefits

PERFORMANCE MEASURES

- Increase acres managed under Continuous Conservation Reserve Program (CRP) sign-up.
- Increase general sign-up acres in priority areas.
- Reduce average processing time of conservation offers through partnerships and technology.

Objective 3.3 Mitigating Adverse Impacts from Agricultural Production

PERFORMANCE MEASURES

- Increase CRP acres of riparian and grass buffers
- Increase CRP restored wetlands acres.

FSA Program Areas and Outputs

Support Goal 1

Farm Loan Programs

- Ad hoc Loan Guarantees
- Ad hoc Direct Loans
- Boll Weevil Eradication Loans
- Emergency Loans
- Farm Ownership Direct Loans
- Farm Ownership Guaranteed Loans
- Operating Direct Loans
- Operating Guaranteed Loans
- Indian and Tribal Land Acquisition Loans
- Interest Assistance Loan Guarantees
- Youth Loans

Commodity Operations

- Extra Long Staple Cotton Competitiveness Payments
- Electronic Warehouse Receipts Issued by Commodity
- Milk (Dairy) Price Support Purchases
- CCC Surplus Removal of Commodities
- Canadian Wheat End Use Imports

Income Support and Disaster Assistance

- Direct and Counter-Cyclical Payments
- Dairy Indemnity Payments
- Ewe Lamb Replacement/Retention Payments
- Loan Deficiency Payments
- Marketing Loan Assistance Forfeitures
- Milk Income Loss Contract Payments
- Non-Recourse Marketing Assistance Loans
- Sugar Loans
- Sugar Marketing Allotments
- Tobacco Transition Payments
- Ad Hoc Disaster Assistance Payments
- Emergency Conservation Payments
- Non-Insured Crop Disaster Assistance Payments
- Livestock Assistance Payments
- Livestock Indemnity Payments
- Tree Assistance Payments
- Karnal Bunt Payments

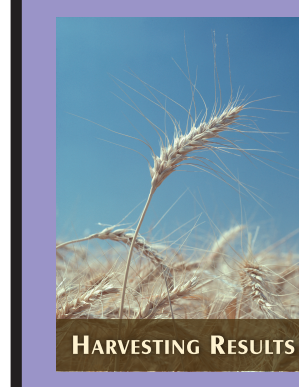
Conservation

- Approvals for Emergency Haying and Grazing on Acreage Enrolled in CRP

Commodity Operations

- Bill Emerson Humanitarian Trust Donations
- CCC Inventory Management Operations
- Food Assistance Purchases – Domestic and Export
- Milk (Dairy) Price Support Purchases
- Total Quality System Audits
- U.S. Warehouse Act (USWA) – Federal Warehouse Licensing

FSA MISSION



Equitably serving all farmers, ranchers, and agricultural partners by delivering effective, efficient agricultural programs for all Americans

Income Support and Disaster Assistance

- Farm Storage Facility Loans
- Sugar Storage Facility Loans

Conservation

- Acres Managed for Environmental Compliance
- Spot-checks for Conservation Compliance
- Acres Covered by Active Continuous Conservation Reserve Enhancement Program Contracts/General Conservation Reserve Program Contracts
- Acres Covered by Active Grassland Reserve Program Contracts and Easements
- Acres of Riparian or Grass Buffers
- Acres of Restored Wetlands
- Acres Planted to Trees
- Site Investigations

Support Goal 3

Farm Loan Programs

- Debt for Nature Contracts

MAJOR PROGRAM AREA KEY

- PEACH – FARM LOANS
- YELLOW – INCOME SUPPORT AND DISASTER ASSISTANCE
- GREEN – CONSERVATION
- BLUE – COMMODITY OPERATIONS

Crosscutting Management Objectives

Supporting FSA Strategic Goals

Objective 1 Ensuring Civil Rights

PERFORMANCE MEASURES

- Reduce % of civil rights program complaints filed.
- Reduce % of civil rights employment (EEO) complaints filed.
- Reduce average processing time for civil rights complaints related to programs.
- Reduce average processing time for civil rights complaints related to employment.

Objective 2 Strategically Managing Human Capital

PERFORMANCE MEASURES

- Reduce % of skills gaps in mission-critical occupations.
- Reduce average processing time to fill vacancies.
- Through training and certification, increase % of targeted employees who have an understanding of FSA programs.
- Through training and certification, increase % of targeted employees who have an understanding of FSA responsibilities.

Objective 3 Improving Strategic Accountability

PERFORMANCE MEASURES

- Reduce average processing time to certify and disburse payments.
- Maintain or increase % of proper payments.
- Increase % of program results and budget requirements that are linked to the FSA Strategic Plan and fully costed.
- Increase % of adverse program decisions resolved internally.

Objective 4 Improving Business Process Effectiveness

PERFORMANCE MEASURES

- Increase % of internal business processes that are streamlined systematically.
- Increase % of automated business processes converted to a Web environment.
- Increase % of dollars spent on contracts that are performance based.

Objective 5 Improving Stakeholder Satisfaction

PERFORMANCE MEASURES

- Increase % of employees satisfied.
- Increase % of customers satisfied.
- Increase % of program participation by racial and ethnic minority and women farmers.

Proposed Processes, Activities, and Projects (apply to all programs unless otherwise noted)

Transaction Execution

- Travel Time to and from Activities
- Determine Eligibility
- Execute Loan, Payment, or Contract
- Process Applications, Contracts, or Claims
- Verify Environmental Compliance

US Warehouse Act Activities

- Conduct Warehouse Examinations and Deliver Findings
- License Warehouses
- Suspend and Terminate Warehouse Licenses
- Approve EWR Providers

Management of Common Provisions

- Establish and Maintain Farm Records
- Conduct and Develop Aerial Photography
- Respond to Public Inquiries
- Perform Field Measurement Services
- Conduct County Committee Elections
- Accept Acreage Reports and Compliance
- Produce Geospatial Information

Program Management and Policy Implementation

- Manage and Plan Program Operations
- Implement Policy and Legislation
- Monitor, Control and Evaluate Program Integrity and Compliance
- Program Outreach
- External Affairs and Public Relations

Program Support

- Perform Administration
- Conduct Finance and Accounting
- Conduct Economic Policy Analysis
- Unallocated
- Administer Civil Rights Requirements
- Conduct Strategic Planning and Performance Management
- Streamline Business Practices
- Deliver Human Resources Services
- Conduct Emergency Preparedness Services
- Develop and Manage Contracts and Procurement
- Support and Partner with other Agencies
- Formulate and Execute Budgets
- Deliver or Participate in Training
- Manage Real and Personal Property
- Administer State Mediation Grants

Servicing

- Manage Routine Accounts
- Manage Special Accounts
- Manage Accounts in Default
- Verify Compliance

Appeals Management

- Manage Appeals, Litigation and Administrative Law Actions

Food Aid Acquisition and Transport

- Procure Commodities
- Arrange Commodity Transportation

Information Technology Management

- Conduct IT Operations and Maintenance
- Develop New IT Systems
- Modernize IT Systems

Inventory Management

- Acquire Commodities
- Store and Secure Commodities
- Dispose Commodities
- Discover Prices