CMS Medicare Managed Care Auditing Report

Auditing Review Results (Initial Report)-Public Website Version

Date Report Generated: 9/30/2008

Category: All, Element: All, Finding:NOT MET, Reviewer:All

Findings: NOT MET
Region: 06 Dallas
Contract Number / Name: H4525 SHA, L.L.C

Review ID: 9697

Auditing Guide Version: MA Audit Review Guide, Version 4
Auditing Element: QY09
Review Type: Focused
Review Status: Confirmed
MCO Response Received Date:02/14/2008
Element Accepted Date: 04/03/2008
Element Release Date: 04/03/2008
CAP Released Date:04/03/2008

Visit Start Date: 9/12/2007
Exit Conference Date: 10/05/2007
Date Report Issued: 12/12/2007
Date Report Due: 11/19/2007
CAP Accepted Date:04/03/2008
Audit Closed Date: 04/03/2008
Element Projected Completion Date:
MCO Response Due Date: 01/26/2008

Requirement:

Quality Improvement Projects The MAO must successfully complete annual QI projects that focus on both clinical and non-clinical areas and submit the project reports to the evaluation entity.

Deficiencies:

The MAO must successfully complete annual Quality Improvement (QI) projects that focus on clinical or non-clinical areas and submit the project to the evaluation entity. The evaluation entity, MAQRO, determined that SHA FirstCare's 2007 QI project does not meet project standards per Chapter 5 of the Medicare Managed Care Manual. SHA FirstCare did not choose an appropriate topic, and did not appropriately describe the topic relevance and prioritization process. The MAO did not appropriately define the quality indicators and performance targets. In addition, there was no intervention strategy, rather the project attempts to measure the effectiveness of an intervention (product) already in place.

Corrective Action Required:

The MAO should review the QI Project Instructional Guide and the Medicare Managed Care Manual - Chapter 5: Quality Assessment and Improvement and Appendix B, Attributes of projects. The MAO must submit to MAQRO reviewers a QI project report that shows evidence that a 2007 QI project has been initiated, meeting Chapter 5 requirements. The MAO must use the CMS QI project report template and must complete the following sections: 1)MA Organization Information 2)QI Project General Information 3)Relevance of QI project Topic to Medicare Population 4)Quality Improvement Indicators and 5)Data Sources and Collection Methodology.