CMS Medicare Managed Care Auditing Report

Auditing Review Results (Initial Report)-Public Website Version

Date Report Generated: 9/30/2008

Category: All, Element: All, Finding:NOT MET, Reviewer:All

Findings: NOT MET
Region: 06 Dallas
Contract Number / Name: H4564 SCOTT AND WHITE HEALTH PLAN

Review ID: 10737

Auditing Guide Version: MA Audit Review Guide, Version 5
Auditing Element: ZZ02
Review Type: Ad-Hoc Compliance Event
Review Status: Confirmed
MCO Response Received Date:03/28/2008
Element Accepted Date: 04/11/2008
Element Release Date: 06/26/2008
CAP Released Date:06/26/2008

Visit Start Date: 1/15/2008
Exit Conference Date: 02/13/2008
Date Report Issued: 02/14/2008
Date Report Due: 03/29/2008
CAP Accepted Date:04/11/2008
Audit Closed Date: 06/26/2008
Element Projected Completion Date:
MCO Response Due Date: 03/30/2008

Requirement:

Ad-Hoc Compliance Event

Deficiencies:

On January 15, 2008 the cost plan submitted a Corrective Action Plan (CAP) to the Regional Office to address a self-reported deficiency in the area of auto enrollment and facilitated enrollment for cost plan medical members. The organization indicated that they failed to either auto enroll or facilitate enrollment for full benefit dual eligibles and/or LIS members into either their optional supplemental Part D benefit or their stand alone Prescription Drug Plan. The submitted CAP does not adequately describe the corrective actions the organization will undertake to rectify the self reported deficiency and is not sufficiently descriptive to enable the RO to assess the proposed resolution.

Corrective Action Required:

The cost plan must submit a revised Corrective Action Plan to address both the origin of this deficiency as well as the specific actions that will be taken to address the identified deficiency. The CAP should include details of how the corrective actions of the plan are consistent with CMS manual instructions for this activity and must also include a provision for internal monitoring and monthly reporting of the results of the corrective actions.