CMS Medicare Managed Care Auditing Report

Auditing Review Results (Initial Report)-Public Website Version

Date Report Generated: 9/30/2008

Category: All, Element: All, Finding:NOT MET, Reviewer:All

Findings: NOT MET

Review ID: 6957

Region: 05 Chicago

Contract Number / Name: H1463 HEALTH ALLIANCE MEDICAL PLANS

Auditing Guide Version: MA Monitoring Review Guide, Version 3
Auditing Element: OC03
Review Type: Routine
Review Status: Confirmed
MCO Response Received Date:05/17/2006
Element Accepted Date: 07/03/2006
Element Release Date: 02/01/2007
CAP Released Date:04/28/2008

Visit Start Date: 2/14/2006
Exit Conference Date: 02/15/2006
Date Report Issued: 03/31/2006
Date Report Due: 04/01/2006
CAP Accepted Date:07/03/2006
Audit Closed Date: 04/28/2008
Element Projected Completion Date:08/01/2006
MCO Response Due Date: 05/15/2006

Requirement:

Timely Payment of Non-Contracting Provider Clean Claims - The MAO must pay 95 percent of "clean" claims from non-contracting providers within 30 calendar days of receipt.

Deficiencies:

Health Alliance Medical Plan (HAMP) failed to pay 95% of clean claims from non-contracting providers within 30 days of receipt. Specifically, seven out of 29 claims in the sample were not processed within CMS' mandated time frame of 30 days.

Corrective Action Required:

HAMP must review and adhere to their internal policies to ensure that clean claims are processed within CMS' mandated time frame of 30 days.