From: Hay, James (UK)

To: Wallace, Danny D; Pierpoline, David J.; Johns, Jeanne M (SUN)

CC: BCC:

Sent Date: 2002-08-19 06:48:33:997 **Received Date:** 2002-08-19 06:48:34:086

Subject: RE: S. Houston

Attachments:

Folks.

This should not be a big undertaking. Reason for David is that he was on the ground & part of the assesment. Don Parus has volunteered Andy Fiedler to help. We also have ATK to do most of the grunt. If there are sufficient leads uncovered MH may then commission an in depth study. This was really to just try & close out our SH assesment.

Jim

----Original Message-----From: Wallace, Danny D

Sent: Monday August 2002 00:56

To: Pierpoline, David J.; Johns, Jeanne M (SUN)

Cc: Hay, James (UK) Subject: RE: S. Houston

Jeanne: I know this is important work but if David takes this assignment then our AMLT work will suffer. David should be taking direction from you or me. We have a lot going on in the AMLT right now with an important meeting in September that David is putting together for us. David and I have a commitment to deliver the AMLT plan. I would appreciate some council before we commit David's time. I am copying Jim Hay to give him a heads up and see what other alternatives there are.

Thanks, Danny

----Original Message-----From: Pierpoline, David J.

Sent: Saturday, August 17, 2002 8:57 AM To: Johns, Jeanne M (SUN); Wallace, Danny D

Subject: FW: S. Houston

Importance: High

Jeanne, I realize you are on vacation and might not see till you return (I will try to give Danny a call in the interim to discuss also).. I would like to discuss this some more since this is new information and to get your views. I have a full work plan with the AMLT delivery teams (ex. Capex, reliability, etc..) and I believe this would significantly impact that work. Therefore need some help and guidance.

David

----Original Message-----From: Hay, James (UK)

Sent: Friday, August 16, 2002 11:16 AM

To: Pierpoline, David J. Cc: Donald Austin (E-mail)

Subject: S. Houston Importance: High

David,

I had a feedback session with Mike Hoffman on the SH assesment....he was very pleased with the work & impressed with the process. Thanks for a great job.

Mike asked that we follow up on a further issue...." how has SH gotten into such a poor state". This is not to start a witch hunt but to try & learn what we must get right/ avoid such that no other site gets there. Mike concerned that the top level in London need to understand the consequences of there orders. Also gossip in Veba as to how long before BP style & approach trashes Gelesenk. So, not a witch hunt & also must not ditract DonP & his team from getting it all sorted.

I agreed with Jeanne J & with Don P that you are best placed to lead on this with ATK help. Use Donald to test ideas etc. Don also requested that you involve & work as a team with Andy Fiedler? from Refining. Would be good if you could go back to say 1995 when Texas the Amoco jewel. I think the downturn in Amoco fortunes then caused cuts & changes at Texas that were maybe the root of the problems. Then in '99 BP with our "cut by 25%".....seems to have been taken literaaly at S.H. whereas say Colin McC knew how to play the BP game at Whiting. Hope this gives you a sense what we are after. Need to report to MH around week 2 in Sept.

I will be in Sunbury next Mon . Could you round up Andy & give me a call to discuss.

Jim