

The Bureau of Alcohol, Tobacco and Firearms:



GUIDING PRINCIPLES

- Upholds the highest standards of integrity, professionalism, and ethics.
- Expects all employees to maintain respect for each other and those we serve.
- Ensures fair and equal treatment in all hiring and personnel decisions.
- Provides quality customer service and promotes strong external partnerships.
- Actively recruits, values, and retains a talented, diverse workforce.
- Promotes teamwork and organizational unity.
- Strives for excellence and value in the services we provide.
- Encourages open communication and constructive feedback.
- Fosters creativity, innovation, and professional development.
- Strives for a quality work environment that supports a balanced personal and professional life.