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**RUSH SERVICE** is available for an additional fee.  
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**CERTIFICATION SERVICE** is available for an additional fee. This service guarantees that you are receiving the official publication. Call 1-800-553-6847 or (703) 605-6000.

**INVOICING FEE** (U.S., Canada, and Mexico only)  
NTIS will gladly bill your order, for an additional fee of \$15.00. A request to be invoiced must be on a purchase order or company letterhead. An authorizing signature, contact name, and telephone number should be included with this request. Requests may be mailed or faxed.

**MULTIPLE COPY DISCOUNTS** - Please call the Sales Desk at 1-800-553-NTIS (6847) or (703) 605-6000 for information on multiple copy discounts available for certain documents.

**ALL SALES ARE FINAL** - NTIS electronically stores many of the 3 million items in our collection and custom-reproduces a single copy specifically for your order. Therefore, NTIS does not accept cancellations, requests for modifications, or returns for credit or refund. All sales are final. NTIS strives to provide quality products, reliable service, and fast delivery. Please contact **Customer Service** for a replacement within 30 days if the item you receive is defective or if we have made an error in filling your order.

**METHOD OF PAYMENT** (please print or type)

VISA     MasterCard     American Express     Discover

CREDIT CARD NUMBER	EXPIRATION DATE
CARDHOLDER'S NAME	

NTIS Deposit Account Number:

Check / Money Order enclosed for \$ \_\_\_\_\_ (PAYABLE TO NTIS IN U.S. DOLLARS)  
Your check will be converted into an electronic fund transfer, see <http://www.ntis.gov/help/eft.aspx> for details.

**PRODUCT SELECTION** (please print or type)

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PRODUCT TITLE	NTIS PRODUCT NUMBER	UNIT PRICE	QUANTITY PLEASE INDICATE OUTPUT			TOTAL PRICE
			ELECTRONIC-ON-DEMAND	PRINT-ON-DEMAND	OTHER	
		\$				\$
		\$				\$
		\$				\$
		\$				\$
		\$				\$
		\$				\$
		\$				\$

SHIPPING AND HANDLING FEES			
Value of Order	U.S. and territories	Canada and Mexico	Outside North America
\$0 - \$100	\$6	\$12	\$30
\$101-\$999	6%	12%	30%
\$1,000 - \$4,999	4%	8%	
\$5,000+	3.5%	7%	

<b>SUB-TOTAL</b> (Value of Order)	\$
<b>SHIPPING &amp; HANDLING FEE</b> SEE CHART	\$
<b>GRAND TOTAL</b>	\$

*Thank you for your order!*

**Prices subject to change.**