State of Oregon

Department of Human Services

Children, Adults and Families

Dashboard Report - District and Statewide

The Children Adults and Families Cluster of the Oregon Department of Human Services seeks to continuously improve how it helps those it serves achieve good outcomes. For Child Welfare, this means the safety and permanency of all the children it serves. For Self Sufficiency it means promoting independence and timely, accurate eligibility determination. Measurably improving the specific areas of work reported in the DHS Dashboard is a major way of demonstrating improved services to Oregonians.

September 2008

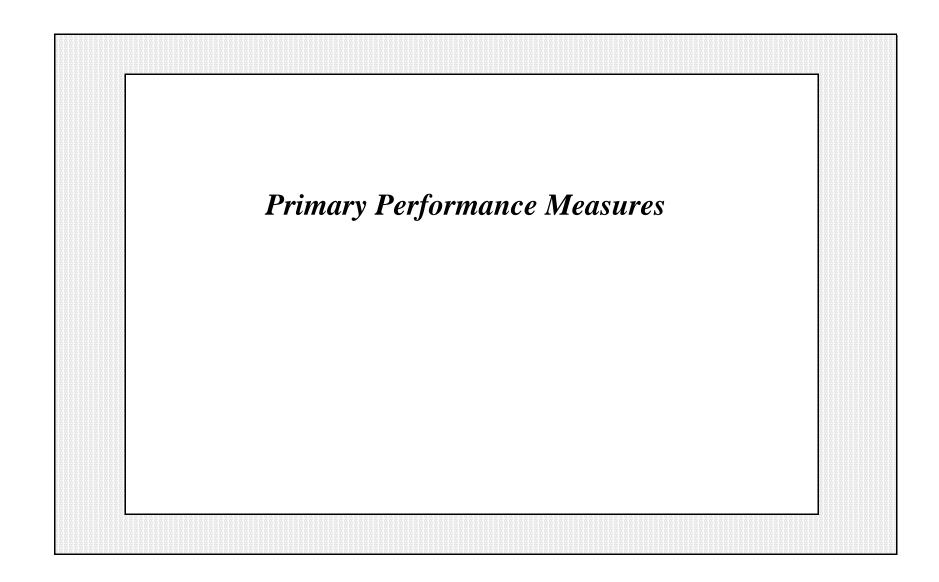
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Notes and Changes to the Dashboard September 2008

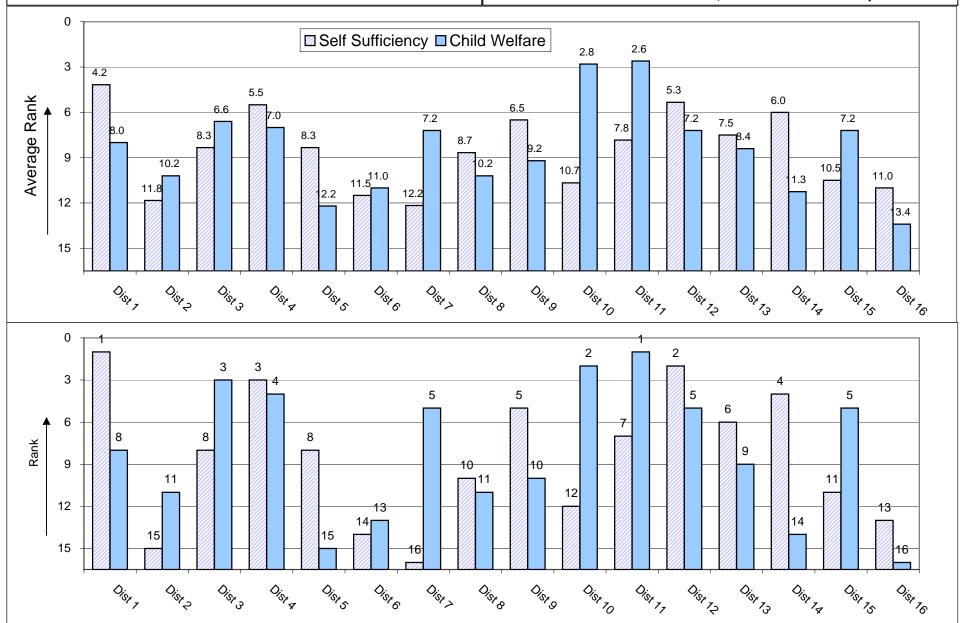
Due to the migration of the perpetrator database data for Reabuse is not available for this quarter.

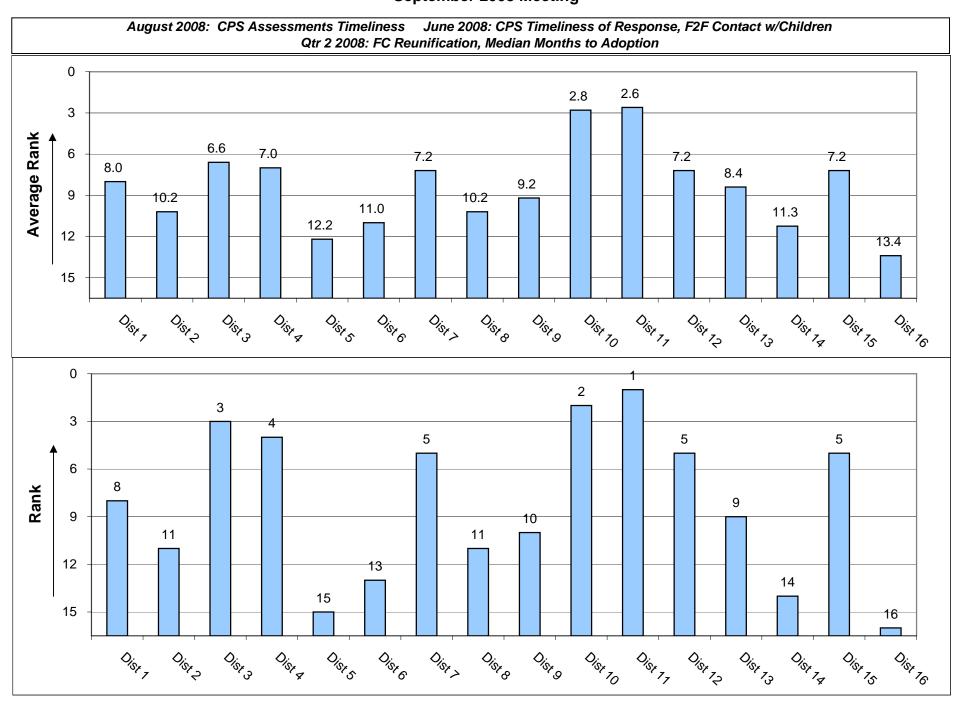
Reabuse target changed from 6.1% or less to 5.6% or less.

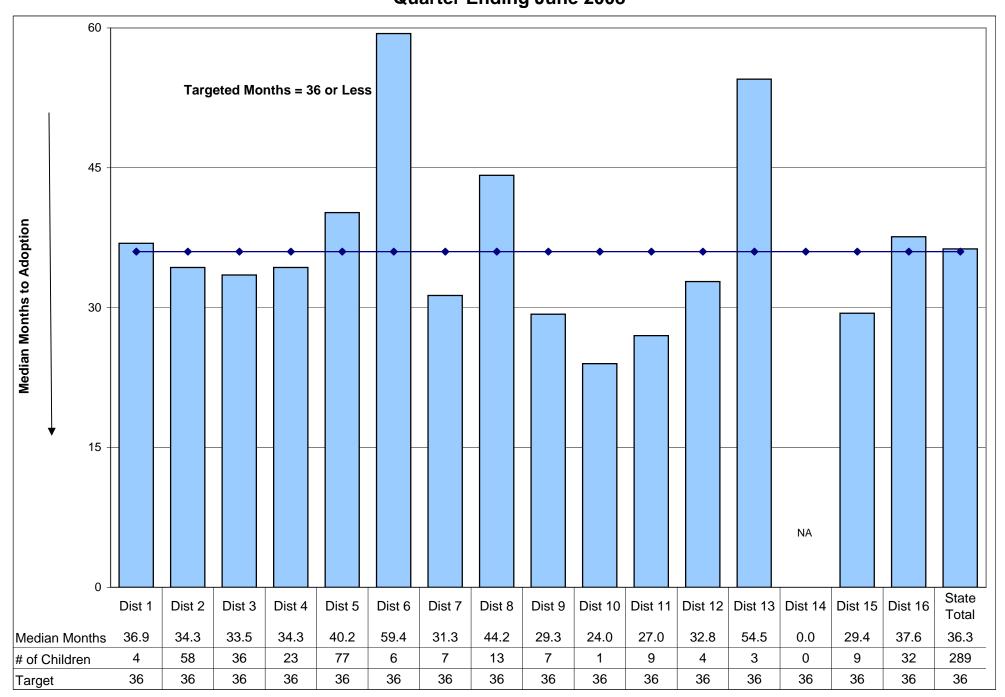


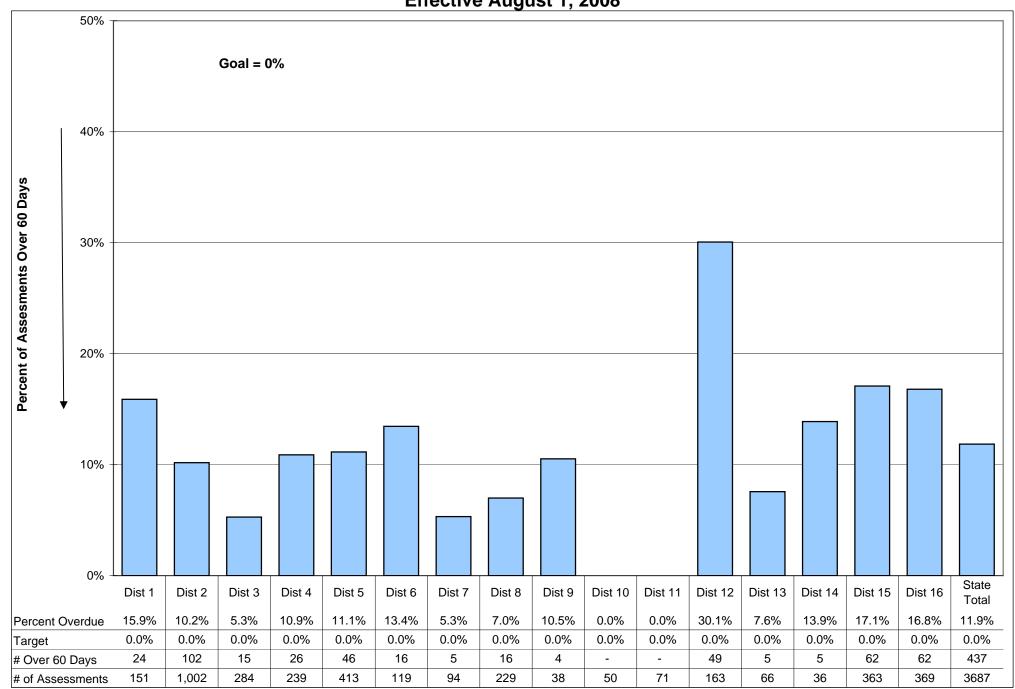
Self Sufficiency
July 2008: FS Accuracy, Medical Programs Accuracy,
TANF Placements, TANF Participation
June 2008: FS Timeliness

Child Welfare
August 2008: CPS Assessments Timeliness
June 2008: CPS Timeliness of Response, F2F Contact w/Children
Qtr 2 2008: FC Reunification, Median Months to Adoption

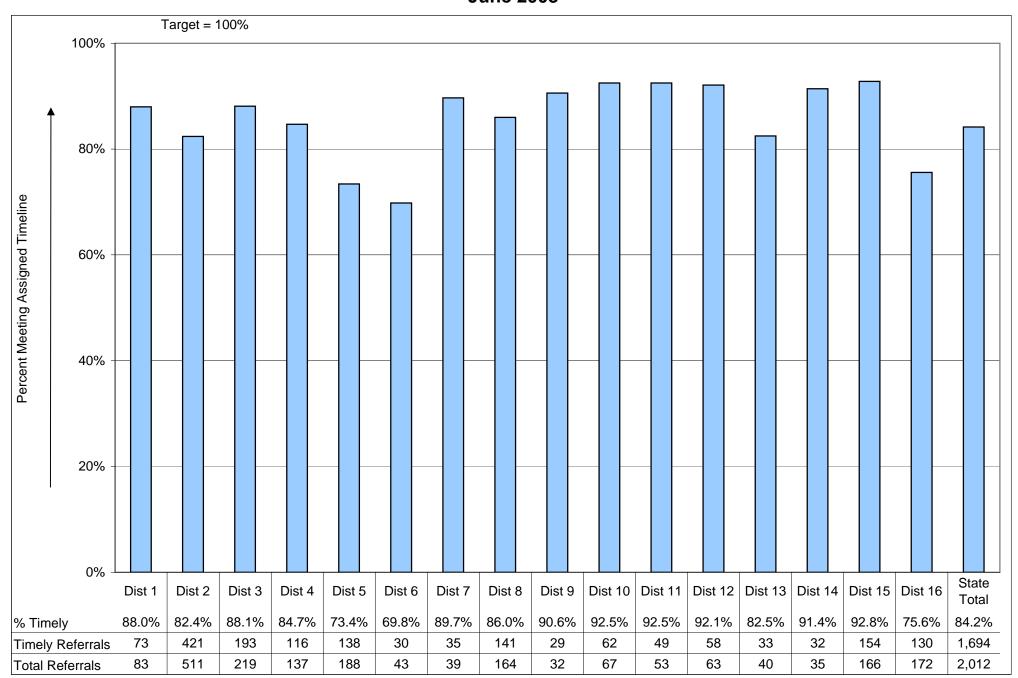


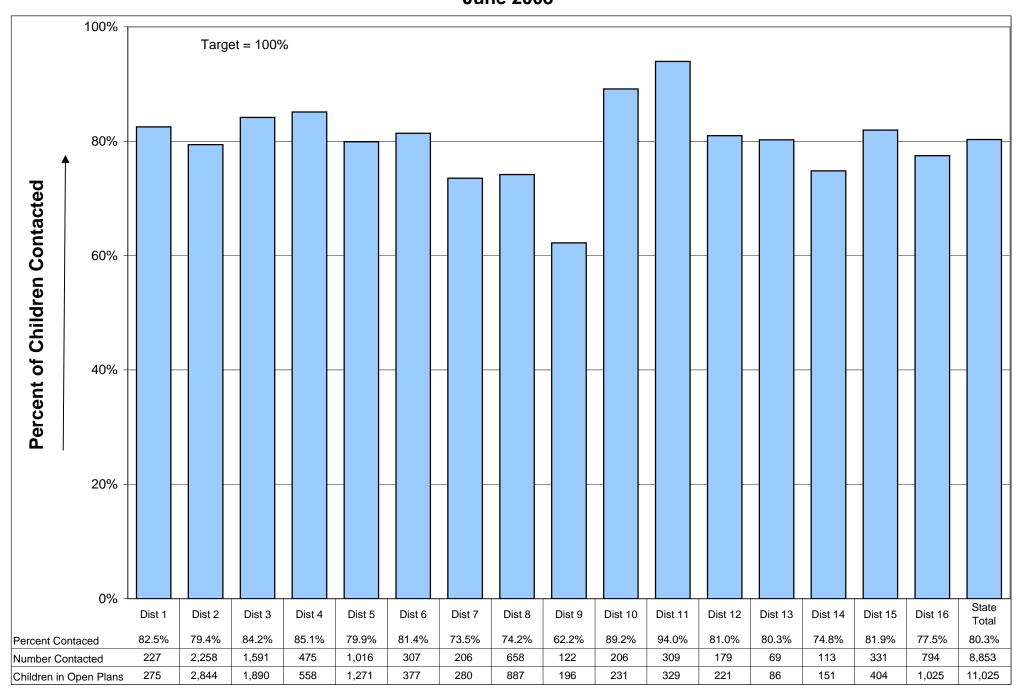


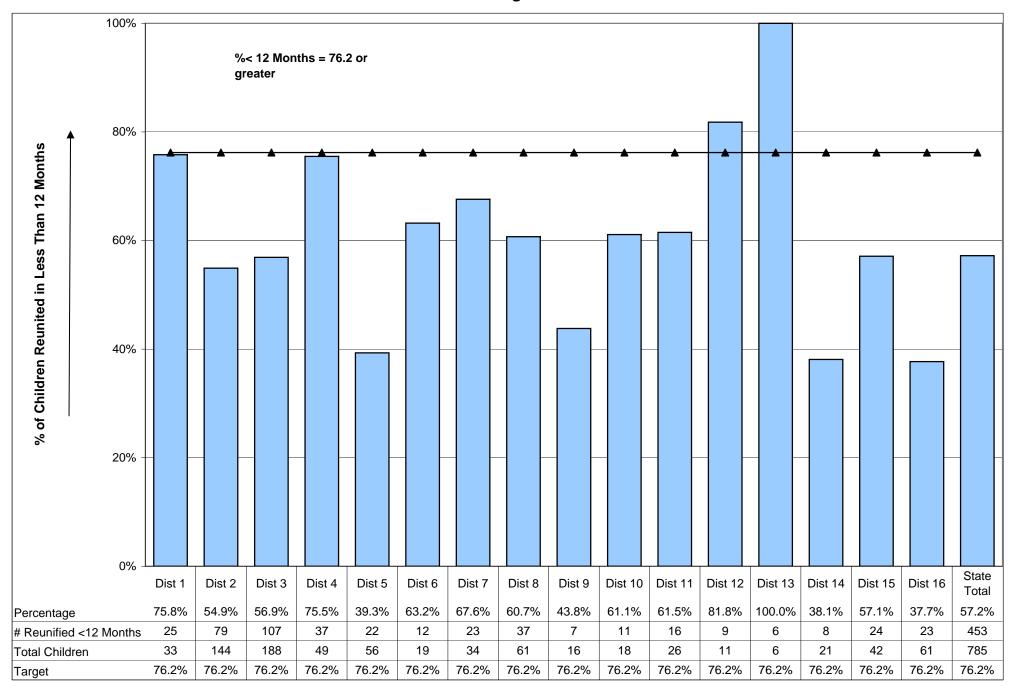


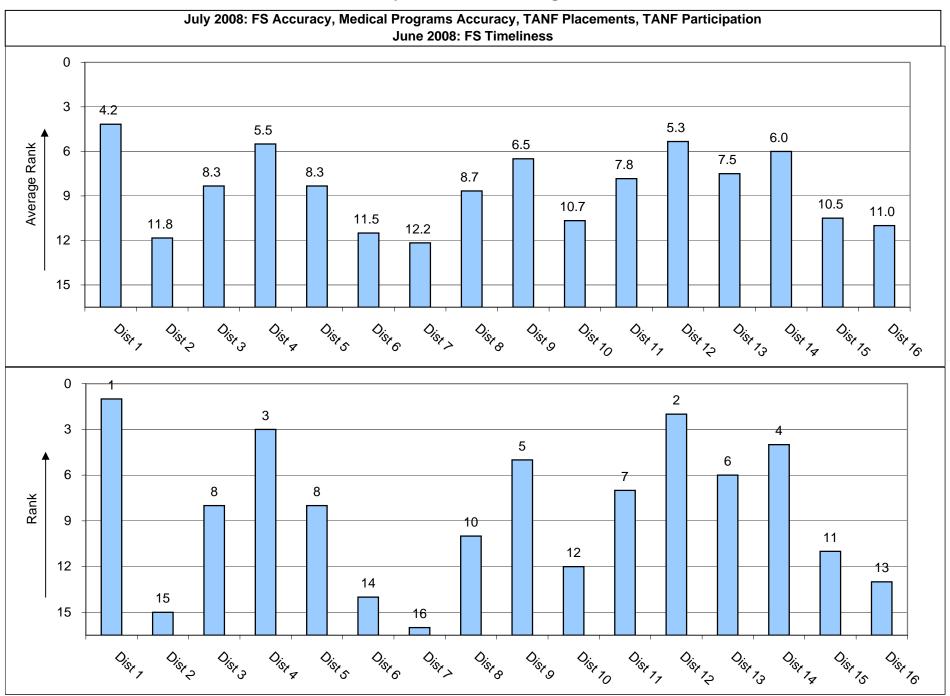


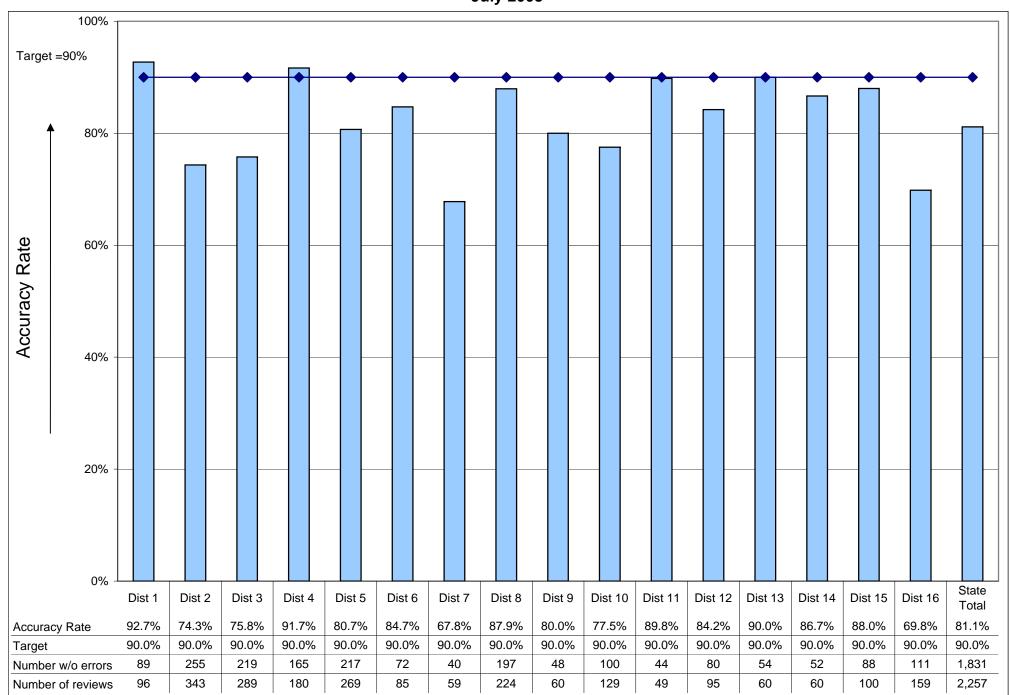
Timeliness of CPS Response Percent of All Referrals Meeting Assigned Timeline June 2008

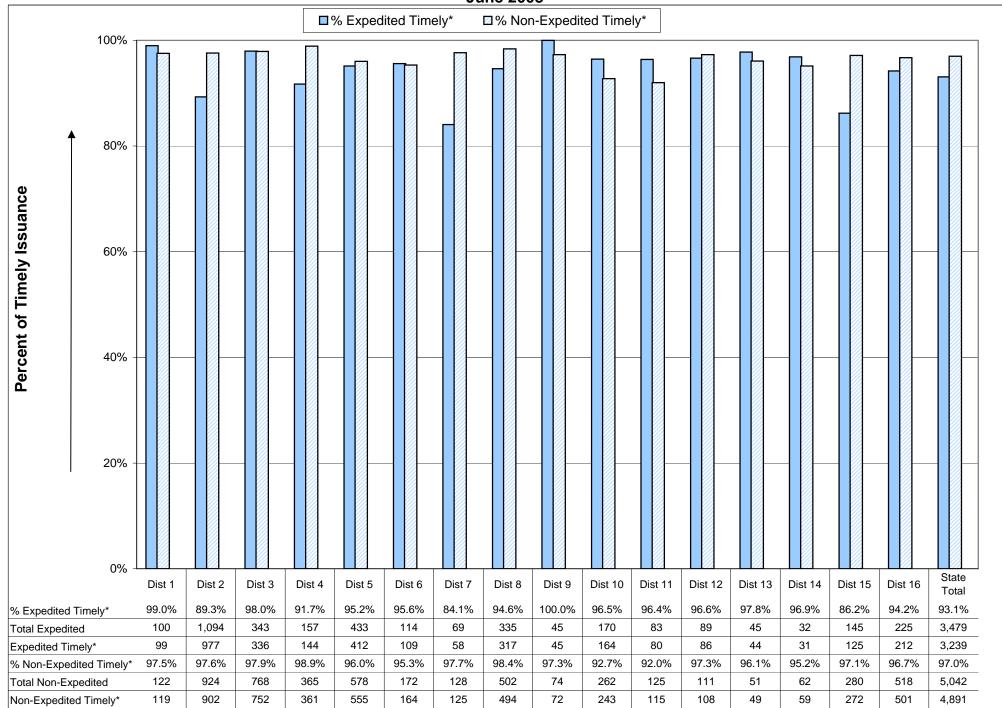




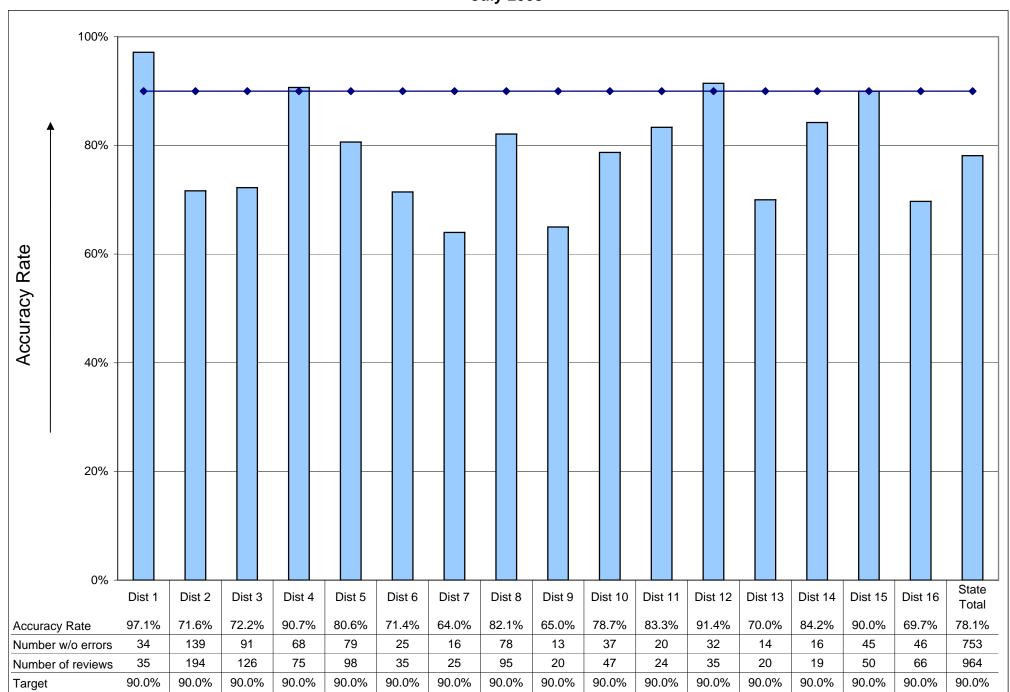


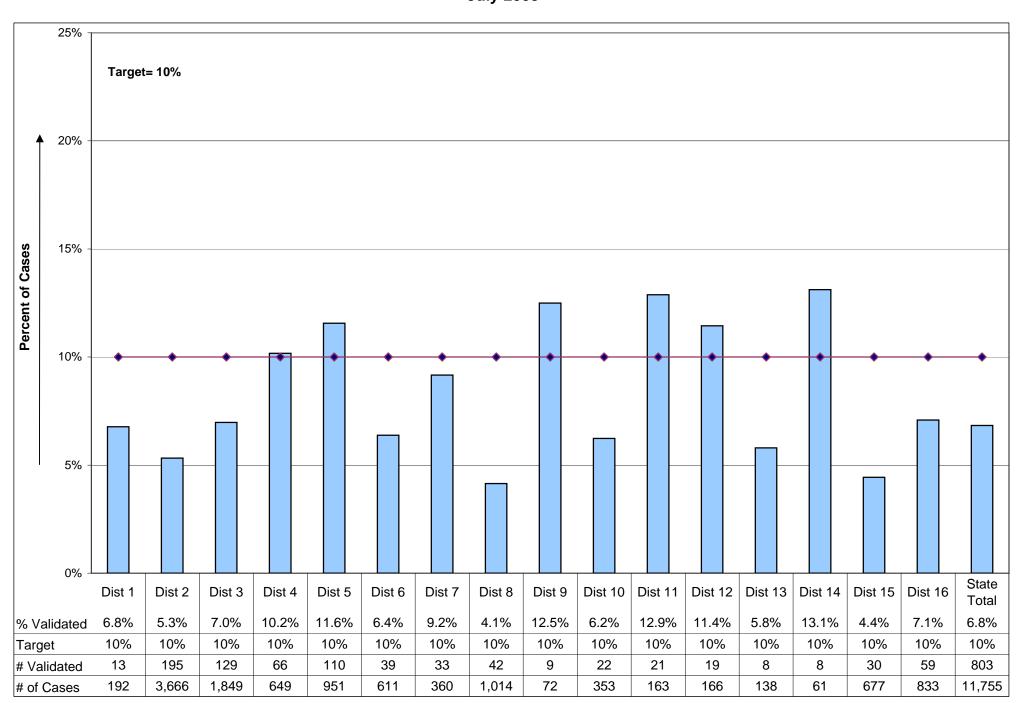


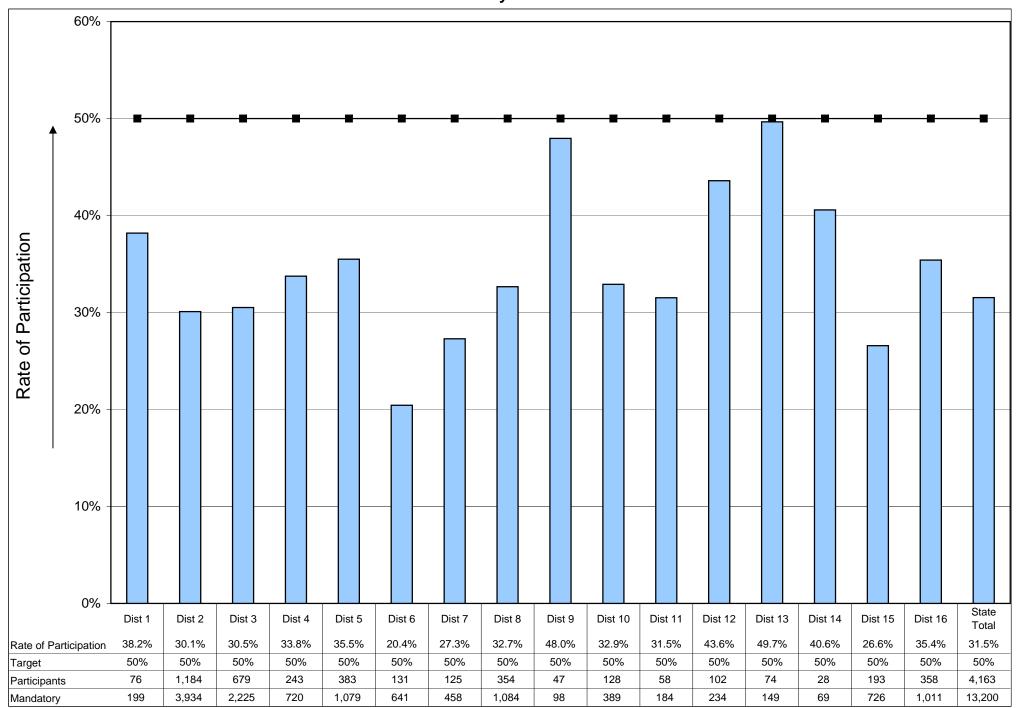


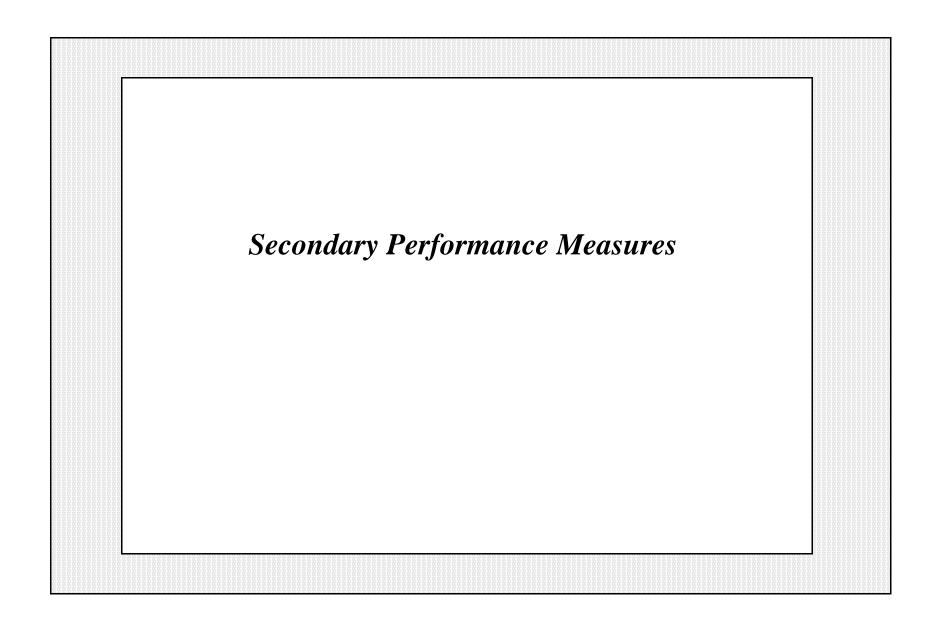


^{*} Difference between top of bar and 100%=% of untimely issuance, over 7 days(expedited) or 30 days(non-exp). 9/5/2008

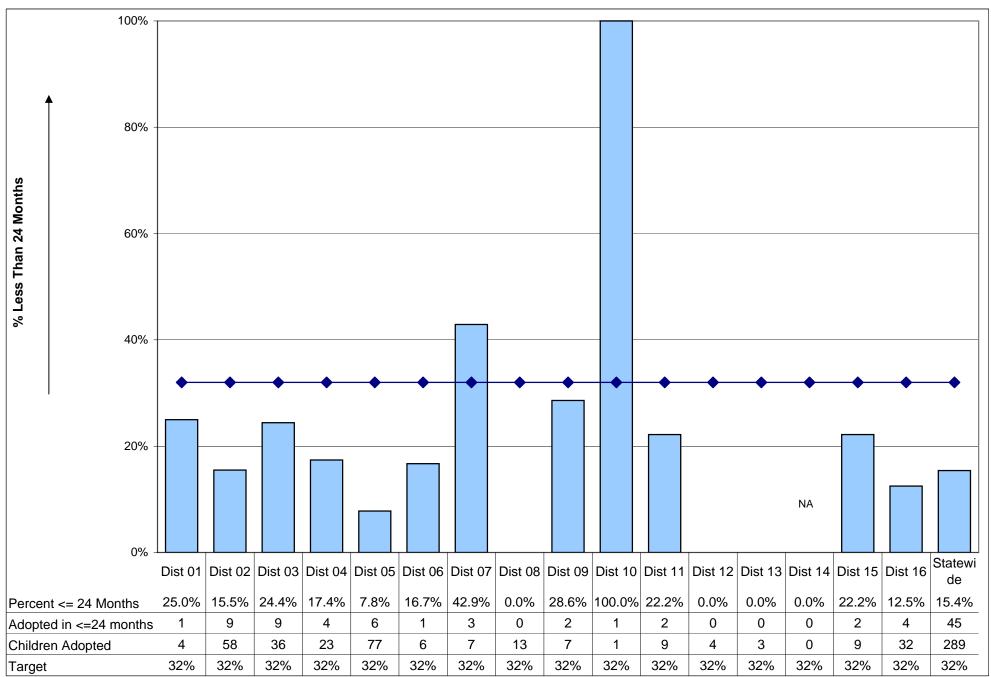




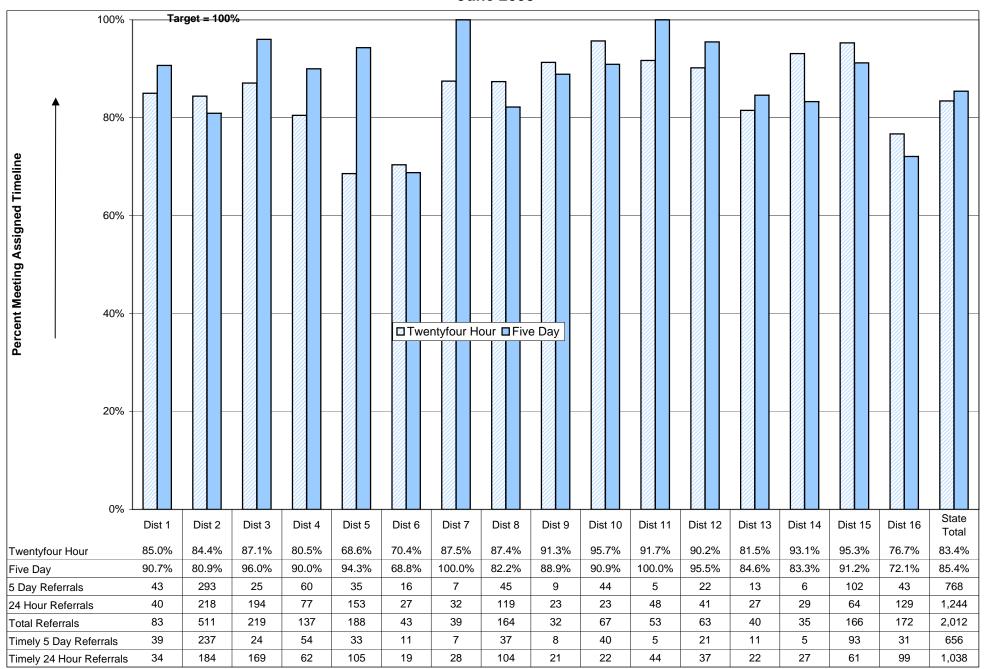




Percent of Adoptions Achieved in 24 Months or Less Quarter Ending June 30, 2008



Timeliness of CPS Response Percent of 24 Hour and 5 Day Referrals Meeting Assigned Timeline June 2008



Oregon

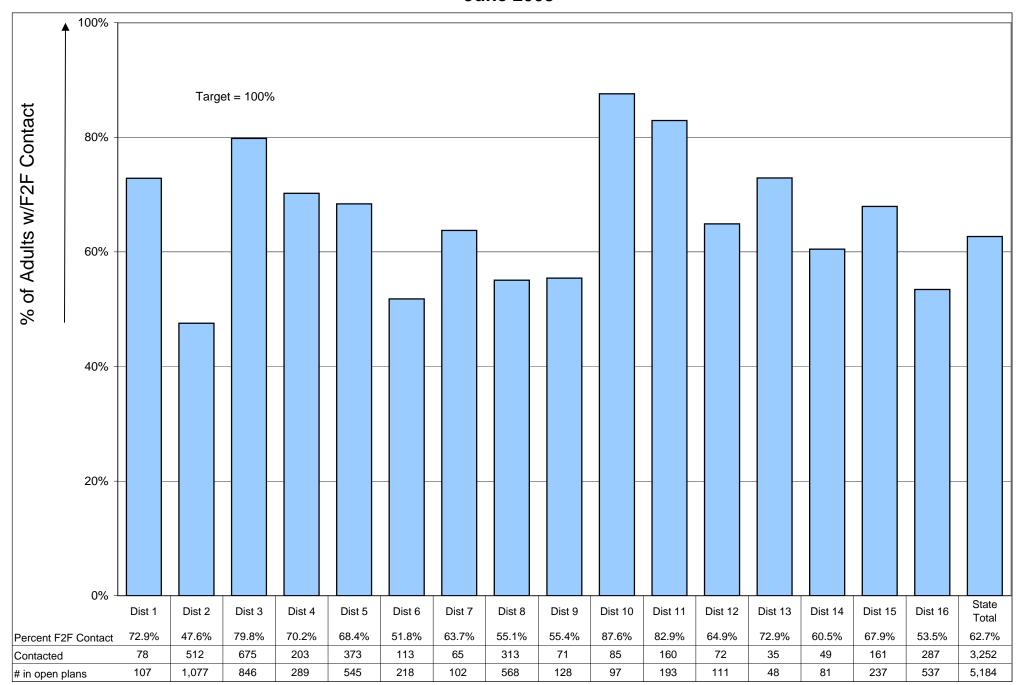
PS Referrals - Includes PS Referrals Still in Assessment June 2008

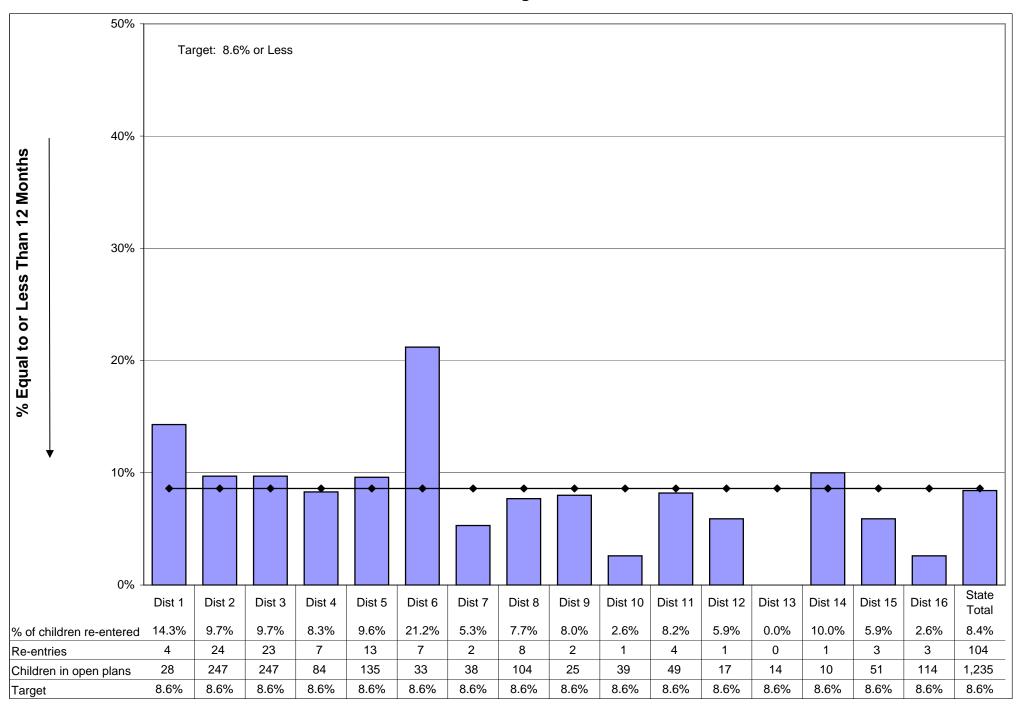
District percents above the statewide average performance in each category is highlighted

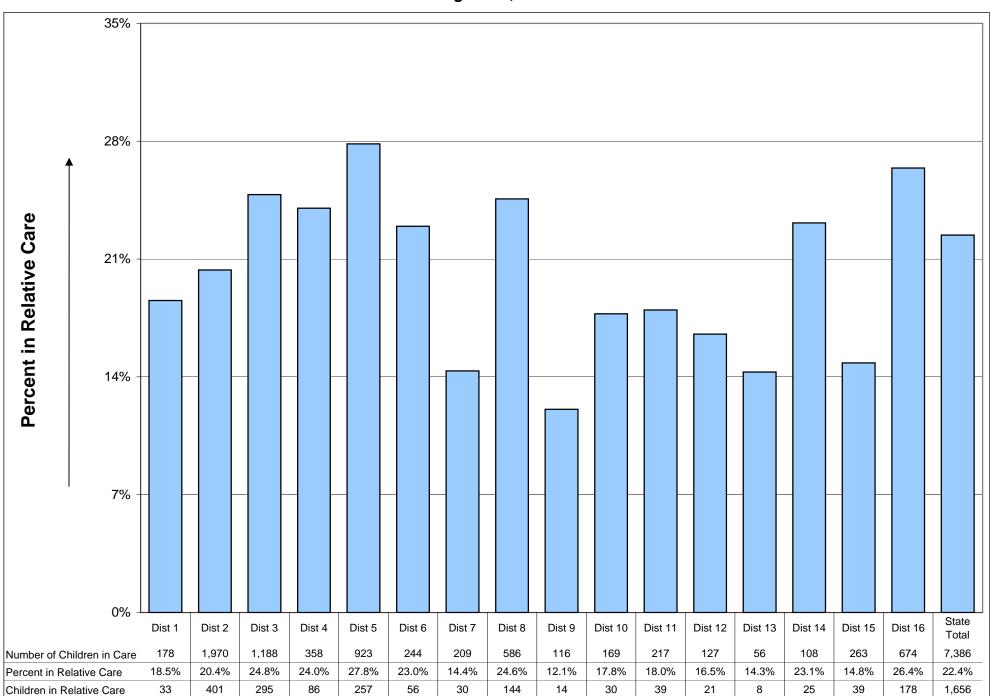
		24 Hour		Ť	5 Day	Total		
District	Number	Percent Met Timeliness	Percent of Total Referrals	Number	Percent Met Timeliness	Percent Met Number Timeliness		
District 1	40	85.0%	48.2%	43	90.7%	51.8%	83	88.0%
District 2	218	84.4%	42.7%	293	80.9%	57.3%	511	82.4%
District 3	194	87.1%	88.6%	25	96.0%	11.4%	219	88.1%
District 4	77	80.5%	56.2%	60	90.0%	43.8%	137	84.7%
District 5	153	68.6%	81.4%	35	94.3%	18.6%	188	73.4%
District 6	27	70.4%	62.8%	16	68.8%	37.2%	43	69.8%
District 7	32	87.5%	82.1%	7	100.0%	17.9%	39	89.7%
District 8	119	87.4%	72.6%	45	82.2%	27.4%	164	86.0%
District 9	23	91.3%	71.9%	9	88.9%	28.1%	32	90.6%
District 10	23	95.7%	34.3%	44	90.9%	65.7%	67	92.5%
District 11	48	91.7%	90.6%	5	100.0%	9.4%	53	92.5%
District 12	41	90.2%	65.1%	22	95.5%	34.9%	63	92.1%
District 13	27	81.5%	67.5%	13	84.6%	32.5%	40	82.5%
District 14	29	93.1%	82.9%	6	83.3%	17.1%	35	91.4%
District 15	64	95.3%	38.6%	102	91.2%	61.4%	166	92.8%
District 16	129	76.7%	75.0%	43	72.1%	25.0%	172	75.6%
Statewide	1244	83.4%	61.8%	768	85.4%	38.2%	2,012	84.2%

Includes Referrals still in assessment

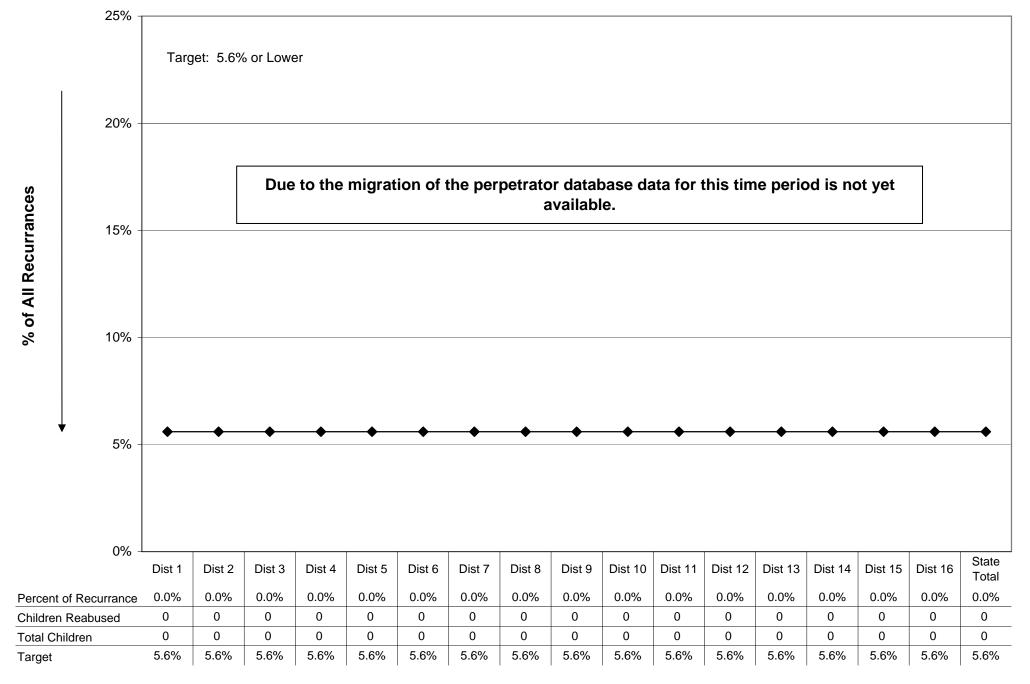
Face-To-Face Contact Within 30 Days - Adults June 2008

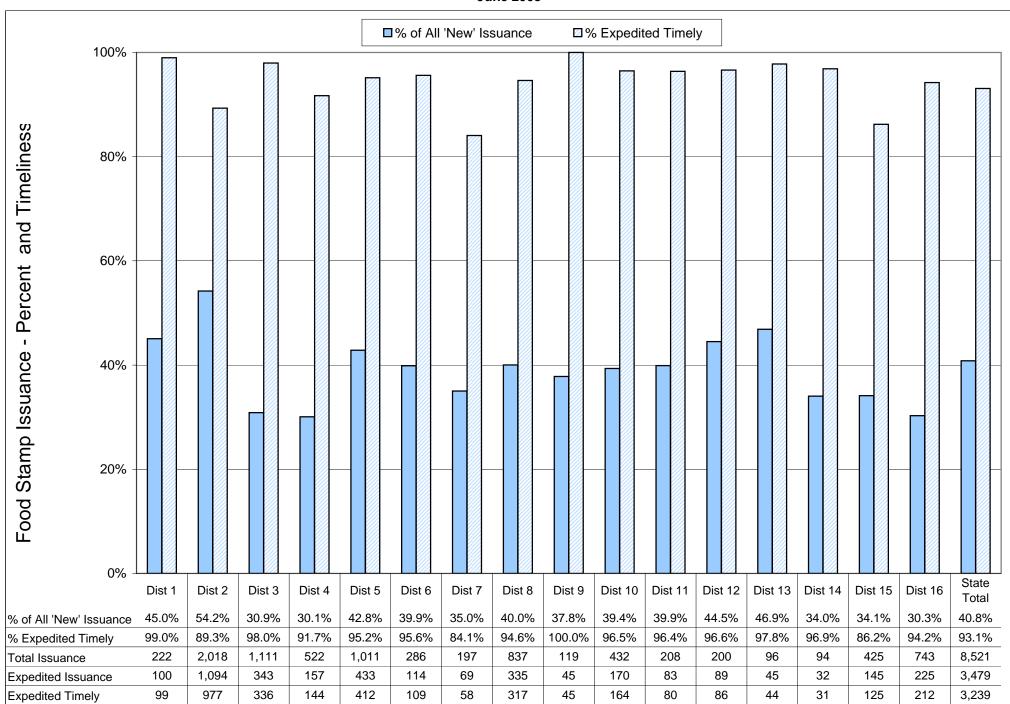


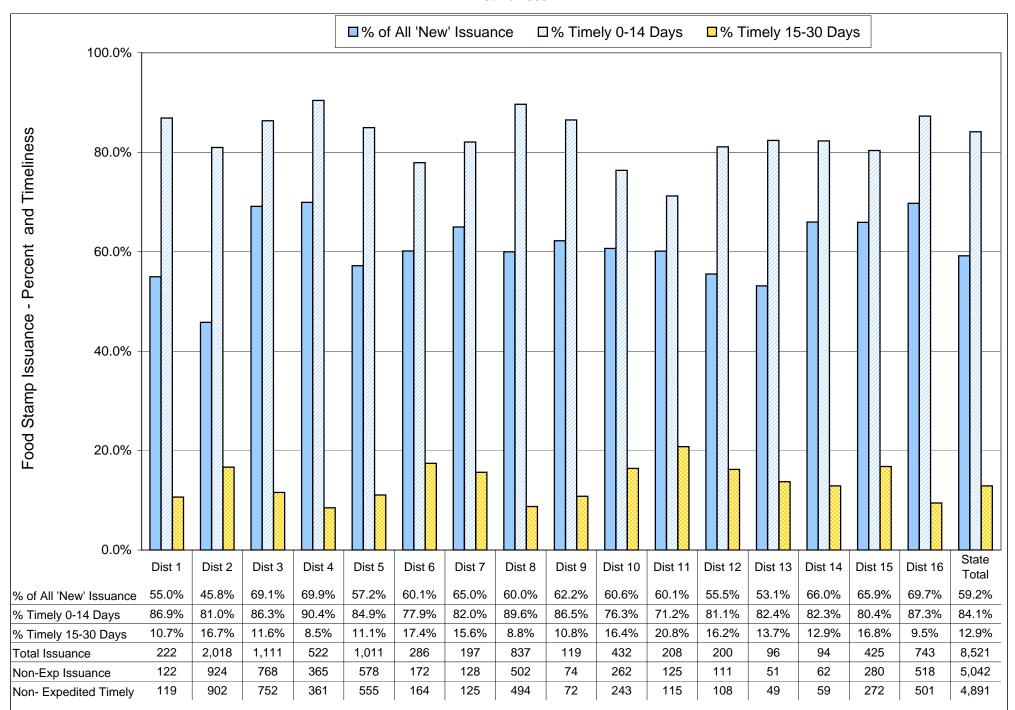


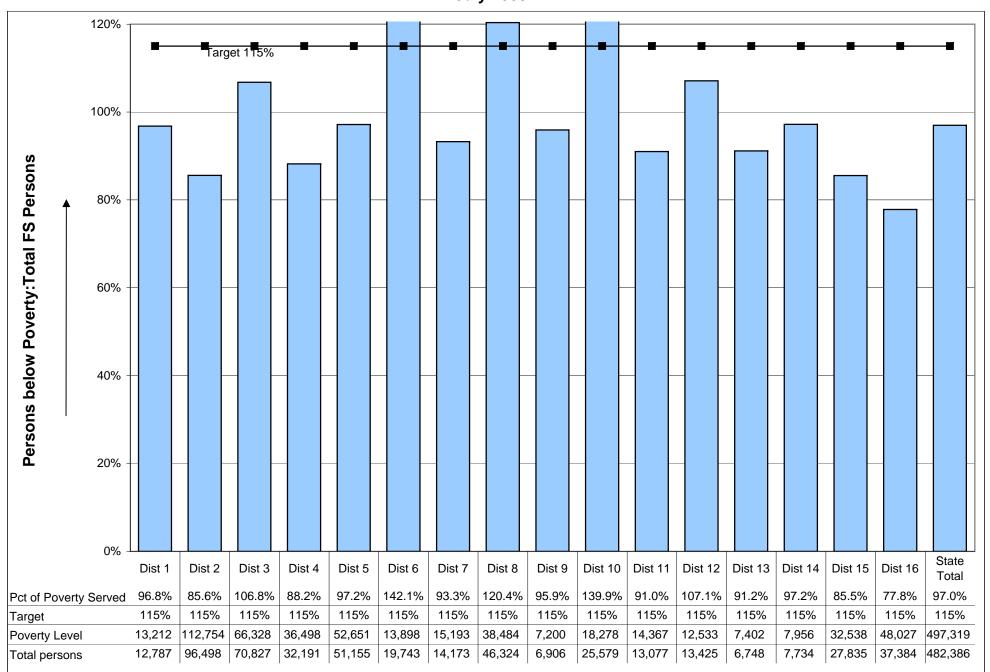


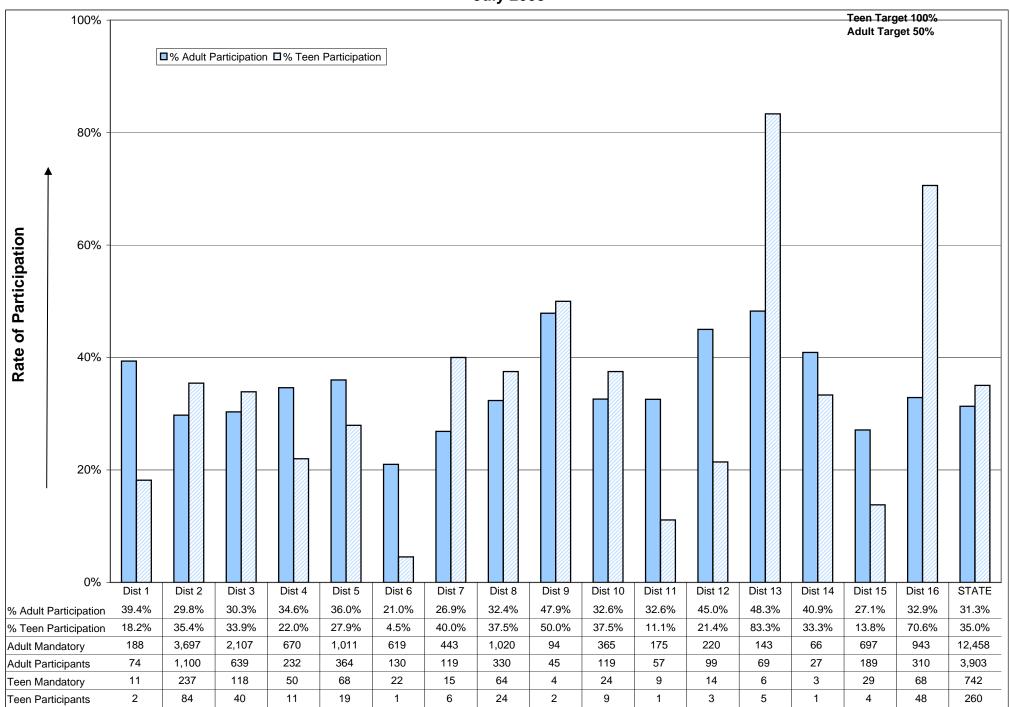
Reabuse - Percentage of All Recurrences Reabuse Through June 2008 (Initial Abuse Oct '07- Dec '07)

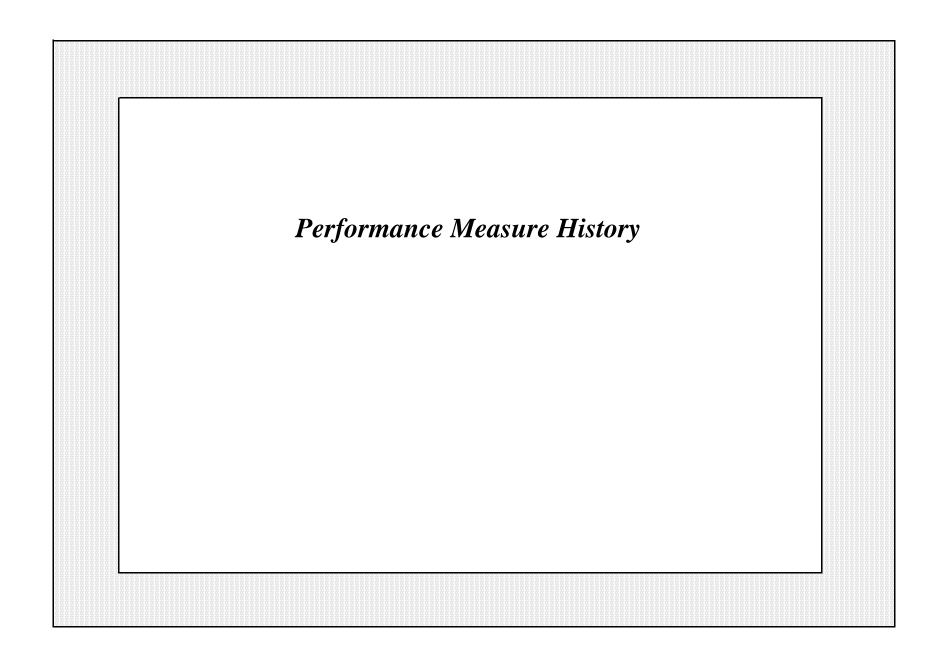




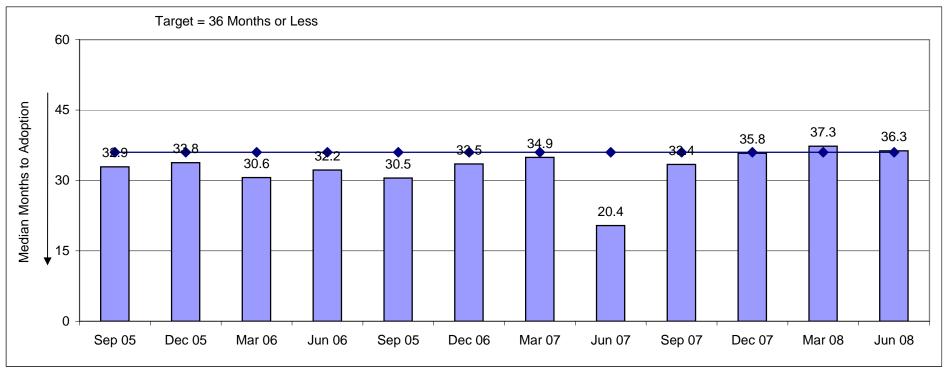


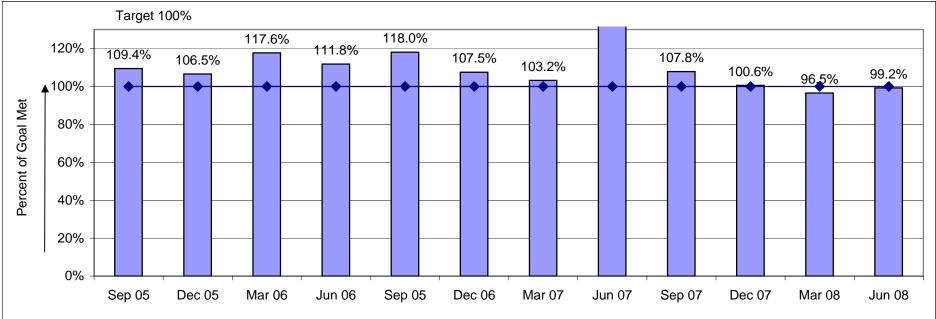


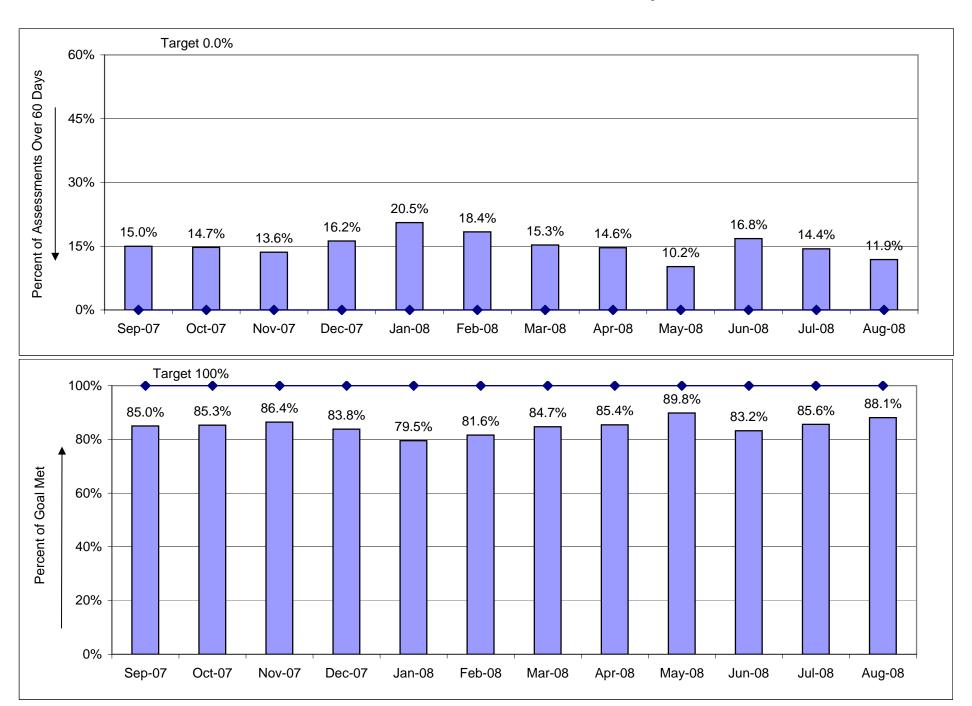




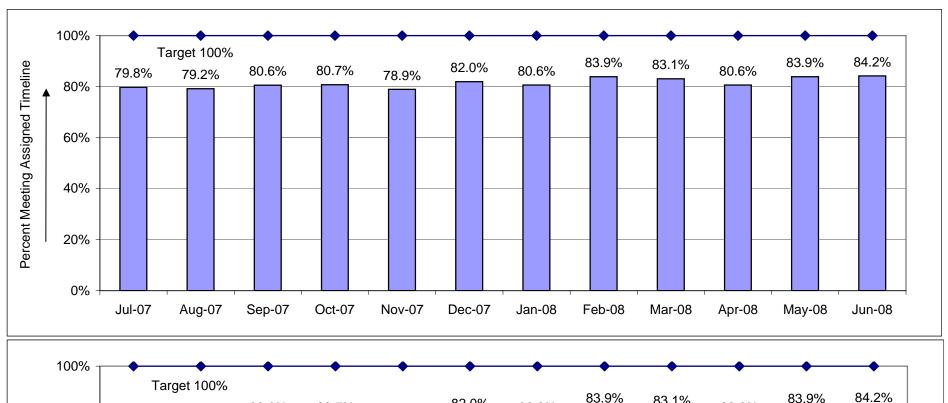
Median Months to Adoption Quarterly - History

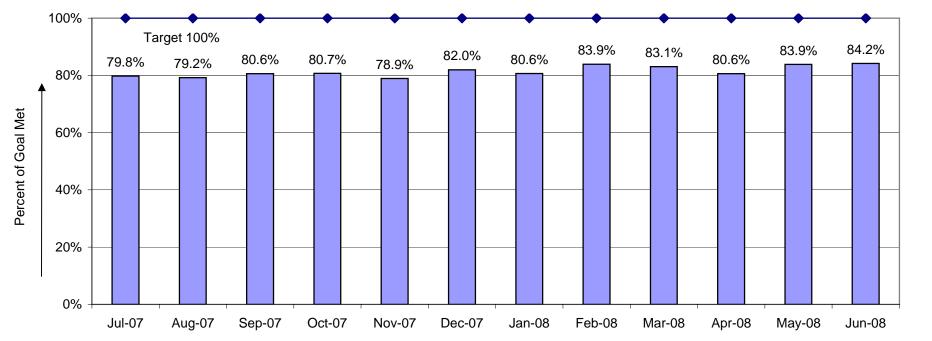


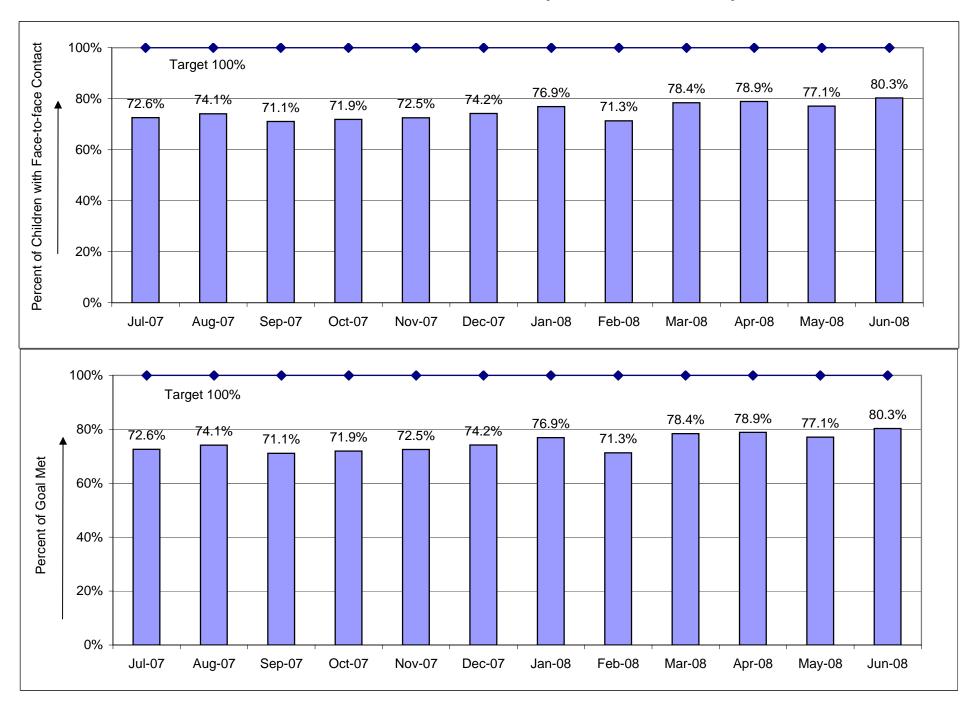




Timeliness of CPS Response - History







First Placement: Percent of Times Children Were Placed in Emergency Shelter Care on First Episode/First Placement

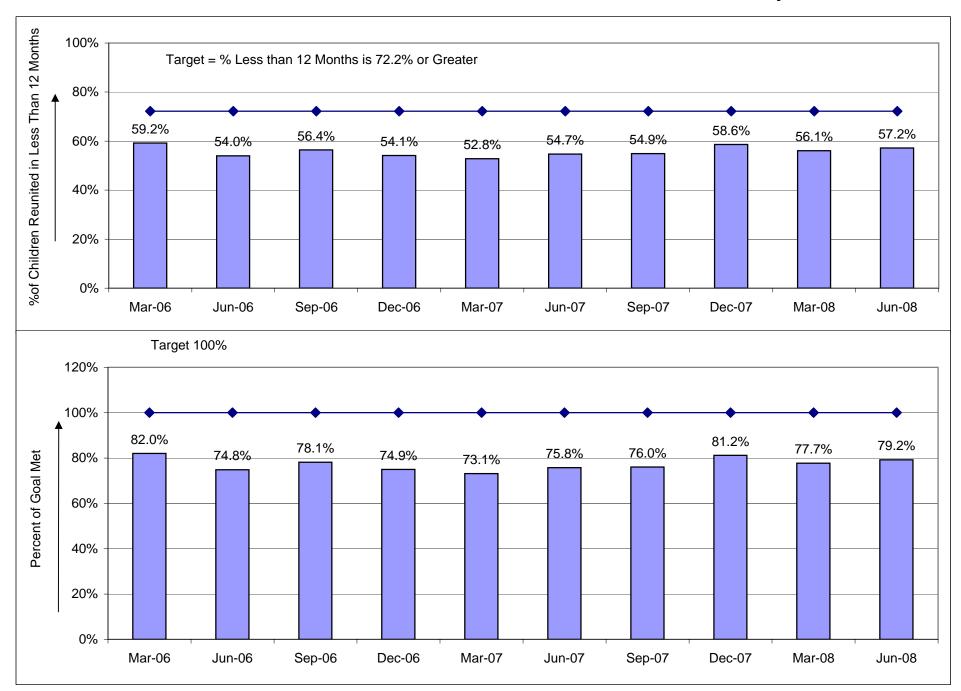
July 2002 through June 2008

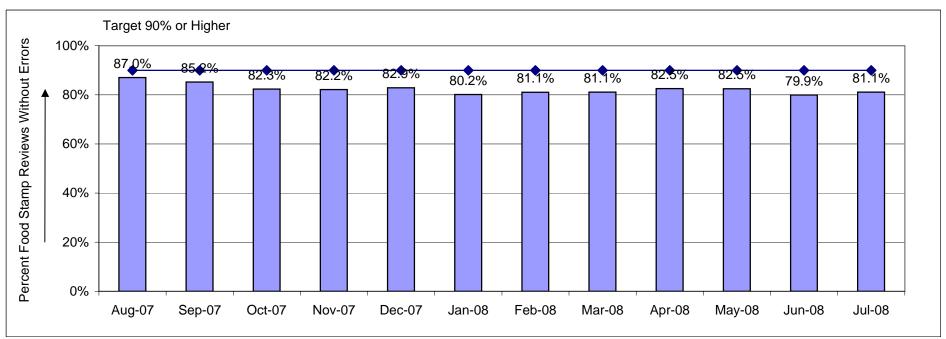
NOTES: This data was adjusted to exclude those instances where SEFC is only a payment code.

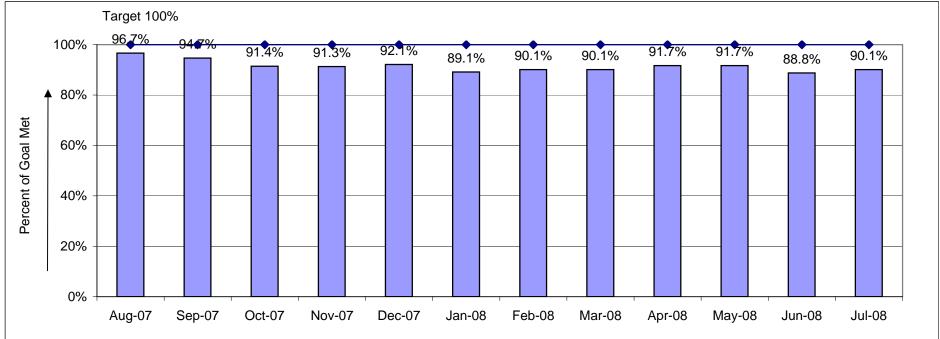
	SMED Service Type NOT included												
		Percent with Family Shelter Care on 1st Episode/1st Placement											
		July - Dec.		July - Dec.		July - Dec.			Jan - Jun	July - Dec.	Jan - Jun		
Branch	Branch Description	2002	Jan June 2003		Jan June 2004	2004	Jan June 2005	July - Dec. 2005	2006	2006	2007	July - Dec. 2007	Jan - Jun 2008
1	BAKER	66.7%	17.6%	73.7%	40.0%	13.3%	62.5%	12.5%	30.0%	71.4%	87.5%	40.0%	60.0%
2	BENTON	40.0%	38.5%	60.0%	57.1%	28.6%	0.0%	42.9%	20.0%	77.8%	14.3%	77.8%	50.0%
3	CLACKAMAS	42.1%	52.3%	26.7%	25.4%	36.6%	43.0%	23.2%	30.9%	34.3%	50.0%	20.0%	28.6%
4	CLATSOP	30.0%	43.5%	31.3%	22.9%	34.8%	38.5%	30.8%	16.7%	31.3%	40.0%	72.7%	58.8%
5	COLUMBIA	15.6%	30.0%	34.3%	4.2%	42.9%	28.9%	44.7%	50.0%	27.3%	51.1%	48.1%	59.1%
6	COOS	37.5%	40.0%	47.4%	28.6%	32.1%	43.0%	26.8%	32.3%	57.1%	41.3%	34.3%	37.5%
7	CROOK	40.0%	60.0%	28.6%	41.7%	37.5%	23.5%	68.4%	25.0%	0.0%	0.0%	20.0%	60.0%
8	CURRY	30.0%	36.4%	0.0%	28.6%	62.5%	85.7%	30.0%	0.0%	27.3%	55.6%	42.9%	70.0%
9	DESCHUTES	32.6%	36.8%	43.8%	43.2%	28.6%	31.8%	6.3%	57.9%	37.0%	28.0%	34.3%	28.1%
10	DOUGLAS	0.0%	5.9%	5.6%	4.8%	15.4%	9.9%	6.3%	10.8%	15.7%	1.6%	3.8%	8.0%
11	GILLIAM	0.0%	0.0%	100.0%	0.0%	0.0%	25.0%	100.0%	0.0%	42.9%	100.0%	0.0%	50.0%
12	GRANT	16.7%	42.9%	37.5%	16.7%	25.0%	0.0%	20.0%	50.0%	66.7%	100.0%	0.0%	0.0%
13	HARNEY	100.0%	50.0%	25.0%	83.3%	19.0%	25.0%	25.0%	12.5%	0.0%	25.0%	22.2%	33.3%
14	HOOD RIVER	33.3%	54.5%	42.9%	14.3%	69.2%	47.4%	37.5%	57.1%	42.9%	60.0%	0.0%	28.6%
15	JACKSON	45.1%	33.7%	44.0%	26.6%	31.4%	33.9%	38.8%	28.5%	15.3%	27.3%	17.3%	29.6%
16	JEFFERSON	44.4%	0.0%	30.0%	0.0%	46.7%	20.0%	65.0%	41.7%	40.0%	33.3%	11.1%	42.9%
17	JOSEPHINE	32.6%	36.0%	18.6%	17.1%	24.1%	13.2%	41.0%	14.3%	32.7%	18.0%	15.2%	35.3%
18	KLAMATH	29.2%	34.1%	25.0%	12.8%	32.4%	20.5%	26.2%	45.5%	46.6%	25.0%	41.7%	29.0%
19	LAKE	60.0%	57.1%	0.0%	18.2%	50.0%	0.0%	66.7%	75.0%	N/A	75.0%	20.0%	22.2%
20	LANE	35.1%	36.9%	31.7%	27.2%	29.7%	32.1%	22.8%	24.4%	27.4%	28.1%	18.5%	22.8%
21	LINCOLN	36.4%	45.2%	28.1%	30.0%	46.3%	24.5%	58.3%	13.6%	23.1%	28.6%	50.0%	56.5%
22	LINN	40.8%	37.5%	47.7%	37.6%	44.5%	33.0%	44.4%	46.0%	36.7%	33.9%	42.3%	40.3%
23	MALHEUR	45.5%	11.1%	3.3%	0.0%	22.2%	18.8%	37.5%	2.2%	15.2%	0.0%	0.0%	28.6%
24	MARION	42.6%	35.6%	33.3%	52.4%	42.9%	39.5%	47.9%	47.8%	46.3%	46.5%	39.3%	38.8%
25	MORROW	40.0%	0.0%	0.0%	50.0%	27.3%	22.2%	40.0%	50.0%	0.0%	16.7%	10.0%	25.0%
27	POLK	40.0%	59.4%	48.3%	27.3%	12.5%	20.0%	28.8%	42.9%	47.1%	43.8%	22.2%	35.2%
28	SHERMAN	N/A	N/A	N/A	N/A	N/A	N/A	100.0%	N/A	N/A	100.0%	0.0%	66.7%
29	TILLAMOOK	20.0%	20.0%	18.2%	20.0%	66.7%	20.0%	84.6%	33.3%	57.1%	0.0%	37.5%	28.6%
30	UMATILLA	30.6%	56.0%	33.3%	35.5%	48.1%	30.2%	26.7%	40.7%	51.4%	25.6%	31.6%	22.2%
31	UNION	45.5%	50.0%	19.0%	25.0%	14.3%	7.4%	21.4%	0.0%	18.2%	41.7%	100.0%	44.4%
32	WALLOWA	40.0%	0.0%	0.0%	37.5%	0.0%	0.0%	0.0%	0.0%	N/A	0.0%	33.3%	0.0%
33	WASCO	22.2%	30.0%	26.1%	25.9%	31.6%	37.5%	33.3%	52.4%	32.0%	31.3%	18.2%	46.7%
34	WASHINGTON	21.7%	26.0%	25.1%	25.2%	30.4%	35.0%	44.3%	29.7%	47.1%	39.5%	38.0%	32.9%
35	WHEELER	0.0%	N/A	100.0%	0.0%	100.0%	N/A	N/A	N/A	N/A	N/A	N/A	N/A
36	YAMHILL	24.0%	11.8%	42.1%	3.2%	20.0%	40.7%	35.7%	34.3%	33.3%	25.7%	38.5%	36.1%
38	HERMISTON	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
40	MULT ST JNS	45.1%	34.7%	30.2%	35.3%	45.2%	5.7%	16.7%	0.0%	N/A	N/A	N/A	N/A
42	MULT EAST	36.1%	16.9%	22.1%	14.9%	29.3%	26.1%	20.0%	22.1%	16.1%	6.7%	11.1%	5.2%
43	MULT MIDTWN	33.8%	29.6%	13.7%	20.8%	18.4%	19.1%	33.7%	34.2%	15.9%	14.0%	5.2%	15.2%
44	MULT NE	10.8%	35.3%	17.2%	7.0%	12.7%	23.7%	24.6%	24.4%	20.9%	14.1%	11.1%	16.1%
46	ROCKWOOD	04.557	00 ==/		TABLISHED	17.00	05 :0:	0.0%	0.0%	23.9%	7.1%	15.9%	24.1%
47	GRESHAM	21.6%	33.3%	20.5%	22.0%	17.6%	25.4%	30.6%	29.7%	17.5%	13.8%	12.5%	16.9%
49	NEW MARKET	0.0%	26.3%	29.4%	14.7%	13.5%	17.1%	30.0%	14.3%	16.7%	47.8%	9.7%	5.0%
50	WOODBURN	25.0% 14.3% 20.0% 0.0% 50.0%		0.0%	N/A	N/A	N/A	N/A	N/A	N/A			
70	BEAVERTON	NOT ESTABLISHED 30.3%						28.0%	29.9%	34.8%	64.0%	28.8%	26.7%
75	TIGARD	NOT ESTABLISHED 37.9%						52.9%	100.0%	N/A	N/A	N/A	N/A
78	N CLACKAMAS	NOT ESTABLISHED						21/0	A1 / A	16.7%	45.8%	26.3%	33.3%
85	GRAND RONDE	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
86	WARM SPRINGS	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
87	UMATILLA TRIBE	N/A	N/A	N/A	N/A	N/A	N/A	0.0%	N/A	0.0%	N/A	N/A	N/A
90	SILETZ	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	N/A	0.0%	N/A	0.0%	N/A	N/A
Sta	te Percentage	32.3%	33.3%	28.6%	27.7%	31.6%	29.7%	33.8%	31.7%	31.9%	31.6%	26.6%	29.5%

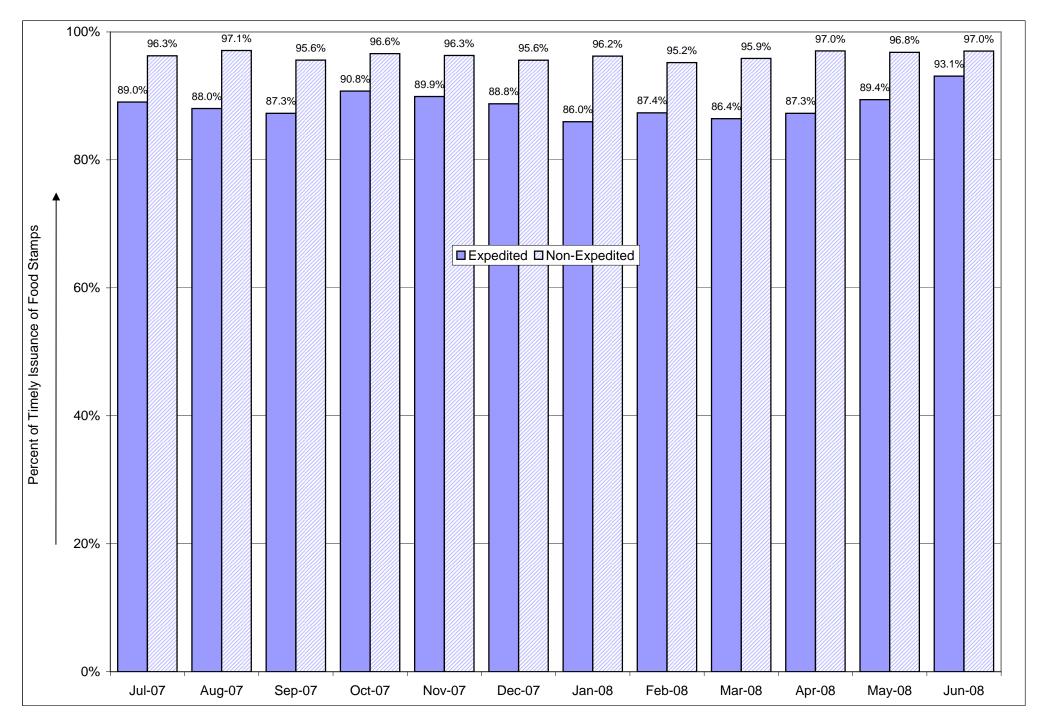
N/A - No children were placed in emergency shelter care for the first time during the time period.

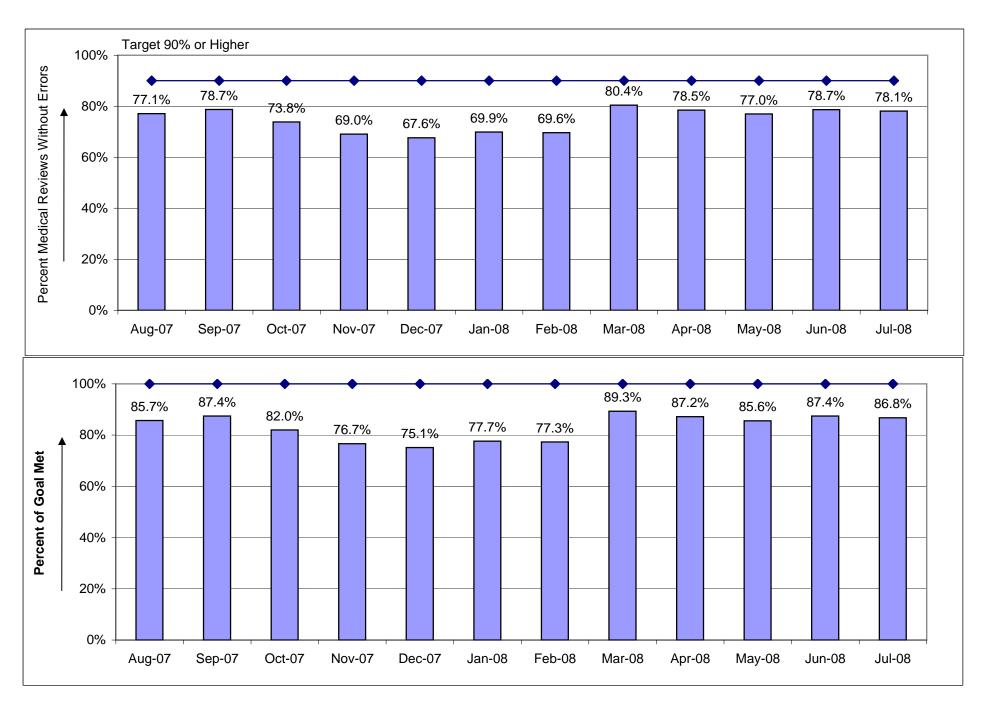
Source: CSDM Casey Table

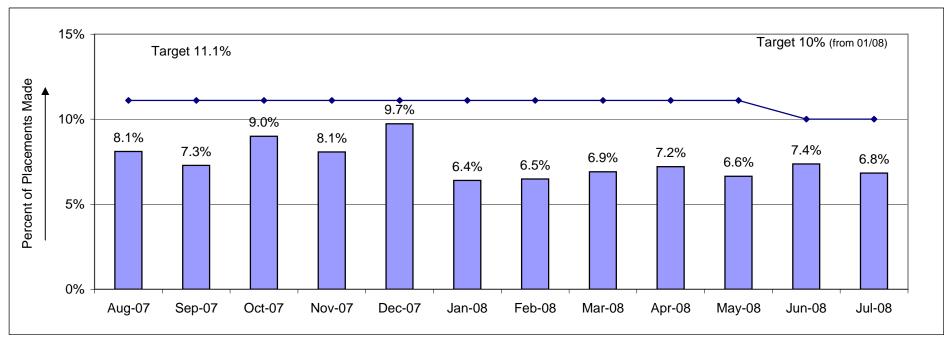


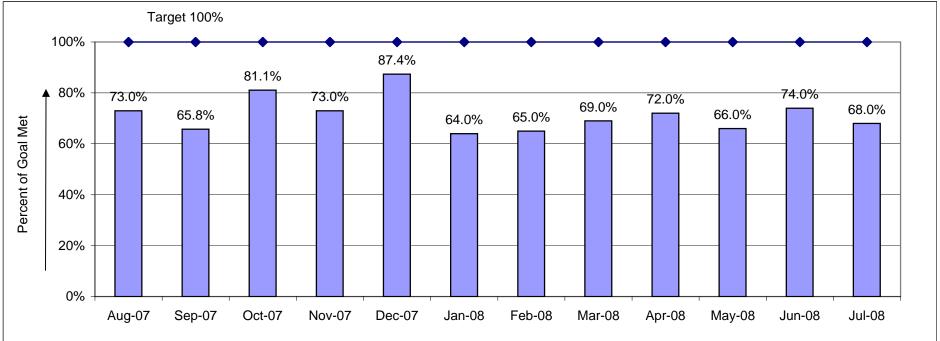


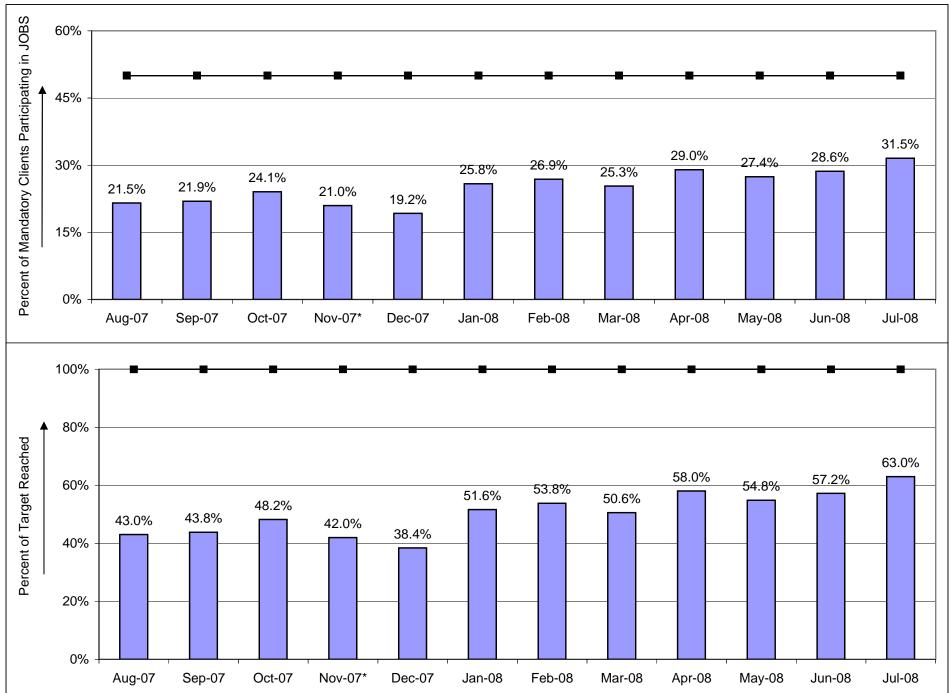












Dashboard Reports - Definition of Measures Contact: Robi Henifin, robi.henifin@state.or.us

Child Welfare Program Improvement Plan

Face-to-Face Contact within 30 days-Children

This report is identical to that for adults except that it reports the number of children for whom a 30-day face-to-face contact is required and for whom a contact was documented during the reporting period.

For More Data: http://apps.dhs.state.or.us (requires username and password) 45 Day Face-to-Face Report.

Median Months to Adoption

Our goal for this measure is to achieve adoption for a child in 36 months or less. This quarterly report captures children adopted within this quarter, and measures the length of time from the date of removal to adoption finalization. As the goal of this measure is to have fewer months on the rankings charts the higher the bar, the worse the rank (it runs "backward").

For More Data: http://apps.dhs.state.or.us (requires username and password) Adoption Report.

Reunification - Percent of Children Reunified Within 12 Months

This chart reports the number of children who were reunified with their parents during the quarter and the percentage of those, which were reunified within 12 months from the date of removal to substitute care. The goal is 76.2% or greater.

For More Data: http://apps.dhs.state.or.us (requires username and password) Reunification Report.

Timeliness of CPS Response Percent of All Referrals Meeting Assigned Initial Contact Timeline

This chart indicates the number and percentage of CPS referrals that have met policy time frames for CPS initial contact. It includes those reports, which have been assigned a level of response by the screener and referred to a CPS worker for assessment during the 30-day reporting period. The response time is measured from the date and time that the department receives the report. It includes both levels of response whether 24 Hour or 5 Days, and requiring response. The target goal is 100% of cases will be completed within policy requirements.

For More Data: http://apps.dhs.state.or.us (requires username and password) Timeliness Report.

CPS Assessments – Timeliness

All open referrals that have not yet been completed, which includes supervisor review, which is open for more than 60 days after receiving the report. **For More Data:** Due and Overdue Assessments Report

Benefit Delivery

Food Stamp Program - Accuracy of eligibility determination.

This reports the number of cases in the targeted reviews that do not have errors in Household Composition, Housing Costs, Utilities, Earned Income or Unearned Income. The statewide goal is an accuracy rate of 90% or greater.

For More Data: For reports through October 2006 http://apps.dhs.state.or.us (requires username and password) Food Stamp Review Tracker For reports beginning November 2006 http://apps.dhs.state.or.us/art (requires username and password) All Review Tracker

Additional Information: http://www.dhs.state.or.us/training/foodstamps/webtools.htm

Food Stamp Benefit Timeliness

This report measures the timeliness of new food stamp issuances. There are two categories, expedited and non-expedited. 'New' is defined as; the case received a FS benefit for the report month, did not receive benefits in the two prior months and also has a cert begin date equal to the report month. The cases that met this criteria were then divided into Expedited and Non Expedited issuances. Example: the case received a FS benefit for the month of April 07, did not receive benefits for February 07 or March 07 AND had a 4/1/2007 cert begin date with a CRT or REC action.

Medical Programs - Accuracy of eligibility determination.

This reports the number of cases in the targeted reviews that do not have errors in Household Composition, Housing Costs, Utilities, Earned Income or Unearned Income. Currently the targeted reviews are conducted on MAA, MAF, and EXT cases. The statewide goal is an accuracy rate of 90% or greater.

For More Data: http://apps.dhs.state.or.us/art (requires username and password) All Review Tracker

Employment Placements- Validated

Percent of TANF Cases Placed in Employment

Once a placement has been entered on TRACS AND there is an open plan, it is then subjected to the following tests in the month in which the placement was recorded AND in the following 3 months. Any one of these conditions would validate the placement:

- 1. There is a reduction in the grant from the prior month (case was 2/82 CP in prior month and in current month).
- 2. Case has gone from 2/82 CP in prior month to CL or NA.
- 3. Case has gone from 2/82 CP in prior month to M5/P2, CP/VP.
- 4. Case has gone from P2 with PRE NR to P2 without PRE NR or Closed.
- 5. Case has gone from P2 PRE in prior month (open Pre-TANF date on JAS) to M5/P2 not PRE (PRE-Tanf has end date) or Closed

.If they do not meet <u>any</u> of the above criteria during the 4 potential months, they are then placed in a not counted file.

Under the validated placement criteria, the placement will count in the month it is validated. So, a "January" placement is one that may have been recorded in Oct, Nov, Dec, or Jan, and was VALIDATED by one of the above 5 steps, in January. The goal is placements of 10%.

Workforce and Employment Plans

The TANF Participation Rate Measure

This measure has been changed to a monthly report. 50% of TANF work eligible individual must meet the participation requirements. For details regarding the method of calculation please see the document Peggy Condron sent with her reports.

Management Tools

Rank and Average Percentage of Goals Met

These charts group the measures together to show each DISTRICT it's all over standing on one page. On the "Rank" chart it is possible for DISTRICTs to have the same rank, in which case the next rank down will not be used (if two DISTRICTs have the rank of 3, the next rank is 5). The "Percentage of Goals Met" chart measures how close each DISTRICT was to meeting the goal for the measure, if the DISTRICT exceeded the goal the percentage would be more than 100 percent.

Secondary Measure Descriptions

Child Welfare Program Improvement Plan

Timeliness of CPS Response Percent of 24 Hour and 5 Day Referrals Meeting Assigned Timeline

This chart indicates the number and percentage of CPS reports that have met policy time frames for CPS assessment. It includes those reports, which have been assigned a level of response by the screener and referred to a CPS worker for assessment during the 30-day reporting period. The response time is measured from the date and time that the department receives the report. It includes both levels of response whether 24 Hour or 5 Days, and requiring response. The target goal is 100% of cases will be completed within policy requirements.

For More Data: http://apps.dhs.state.or.us (requires username and password) Timeliness Report.

Face-to-Face Contact with 30 days-Adults

This chart reports the number of adults on open plans for whom a face-to-face contact was required by policy and documented for the reporting period. The data is reported in this chart by DISTRICT and by branch within the DISTRICT. This report is compiled 45 days after the end of the reporting period to allow for data entry to occur. In order for this data to be captured, a face-to-face contact must be done by the caseworker assigned to the plan. The system accommodates policy variances including courtesy supervision, permanent foster care, and residential treatment. The goal for accomplishment of 30-day contact with adults is 100%.

Source: http://apps.dhs.state.or.us (requires username and password) 45 Day Face-to-Face Report.

Foster care re-entries

A State meets the national standard for this indicator if, of all children who entered foster care during the period under review, **8.6%** or fewer of those children re-entered foster care within 12 months of a prior foster care episode. Quarterly report.

Source: http://apps.dhs.state.or.us (requires username and password) Reentry Report.

Foster Care Placements

Percent of children in relative care on a point-in-time basis; count of children where the child's current service is Relative Foster Care (SREL), divided by the count of all children in subcare services (excluding Medical coverage only (SMED), children served via Seniors and Peoples with Disabilities in a developmentally disable foster home, children on trial home visits and children on runaway status).

Source: Child Welfare datamart

Foster Care Placements

Six month data. First Placement; percent of times children were placed in relative care on first episode/first placement. Data was adjusted to reflect those instances where Family Shelter Care (SEFC) is only a payment code (i.e. placement counted as relative when the second listed subcare service is Relative Foster Care, but has the same provider number as the Family Shelter Care service listed as the first placement. (excluding Medical coverage only SMED),).

Source: Child Welfare datamart

Adoption Achieved in less than 24 Months

Percentage of children whose adoptions were finalized in less than 24 months from the time of latest removal from home. The goal is 32 percent or greater. Quarterly report.

Source: http://apps.dhs.state.or.us (requires username and password) Adoption Report.

Reabuse

All Recurrences = Percentage of abused/neglected children who were reabused within six months of prior victimization. Quarterly report. The goal is 5.6% or less and is based on FFY 2004 National Outcomes. This report has a nine-month lag time.

Source: http://apps.dhs.state.or.us (requires username and password) Reabuse Report.

Food Stamp Benefit Delivery

Food Stamp Benefit Timeliness

This report measures the timeliness of new food stamp issuances. There are two categories, expedited and non-expedited. 'New' is defined as; the case received a FS benefit for the report month, did not receive benefits in the two prior months and also has a cert begin date equal to the report month. The cases that met this criteria were then divided into Expedited and Non Expedited issuances. Example: the case received a FS benefit for the month of April 07, did not receive benefits for February 07 or March 07 AND had a 4/1/2007 cert begin date with a CRT or REC action.

Client Access to Food Stamp Benefits Measure

These charts report the ratio of persons at or below 100% of the federal poverty level to those persons receiving food stamp benefits. Eligibility begins at the 130% of poverty level. The number of persons in poverty is based upon 2007 census information from the U.S. census bureau and does not include people in military barracks, institutional group quarters or children in foster care. The target is 115%.

For More Data: http://www.oregon.gov/DHS/assistance/data/papage.shtml

Workforce and Employment Plans

The TANF Participation Rate Measure

The requirement for adults is 30 hours per week in core or non-core activities of which 20 hour must be in core activities, the target for adult participation is 50%. Requirement for teen parents is to be enrolled in an educational activity and making satisfactory progress, the target for teens is 100%. Post TANF cases were added to the data October 2007.

Employment Placements

Percent of TANF Cases Placed in Employment

This measure compares the monthly placement total for clients identified as receiving a TANF grant or engaged in the Pre-TANF Program to the monthly sum of TANF JOBS mandatory adults and Pre-TANF program clients only (field "category" coded TANF or PRE45). This modified measure better focuses on the Department's success with the TANF population that is actively seeking employment. Higher percentages indicate better performance.

Composite History

Publish date will always be three months ahead of the composite data, for example; July 2007 meeting dashboard will contain April 2007 composite data and charts.

All nine primary measures are averaged. All months are actual month of activity. If there was no activity or reporting for a measure in a particular month the cell is blank so as not to effect averaging. The exception is quarterly measures; the results for quarterly measures are used for all three months of the quarter. Some months will have no data for the quarterly measures (example: the report released 07/07 does not have quarterly data for 04/07 through 06/07, the data will not be available until the 08/07 report).

A free copy of Acrobat Reader can be downloaded here: http://www.adobe.com/products/acrobat/readstep2.html, or contact your Help Desk for assistance.