State of Oregon

Department of Human Services

Children, Adults and Families

Dashboard Report - District and Statewide

The Children Adults and Families Cluster of the Oregon Department of Human Services seeks to continuously improve how it helps those it serves achieve good outcomes. For Child Welfare, this means the safety and permanency of all the children it serves. For Self Sufficiency it means promoting independence and timely, accurate eligibility determination. Measurably improving the specific areas of work reported in the DHS Dashboard is a major way of demonstrating improved services to Oregonians.

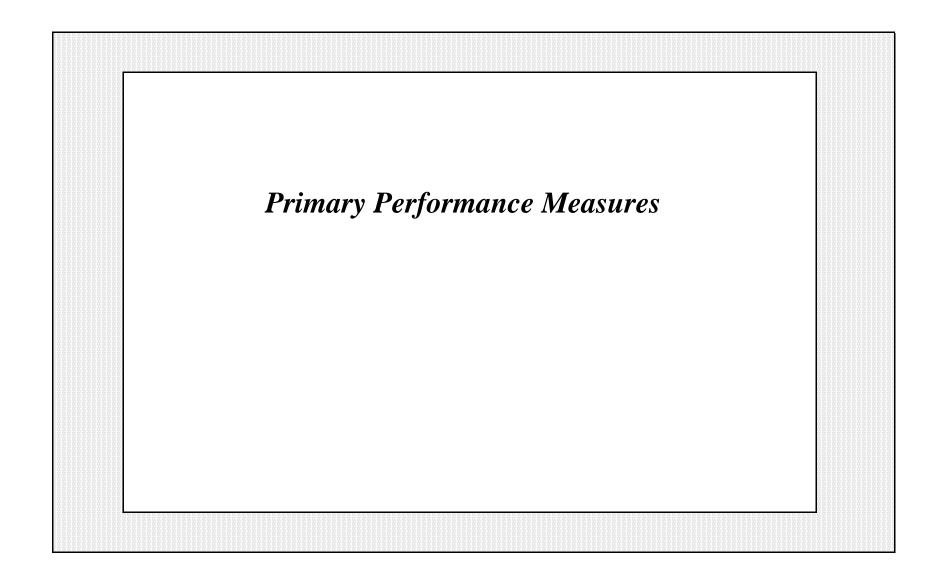
June 2008

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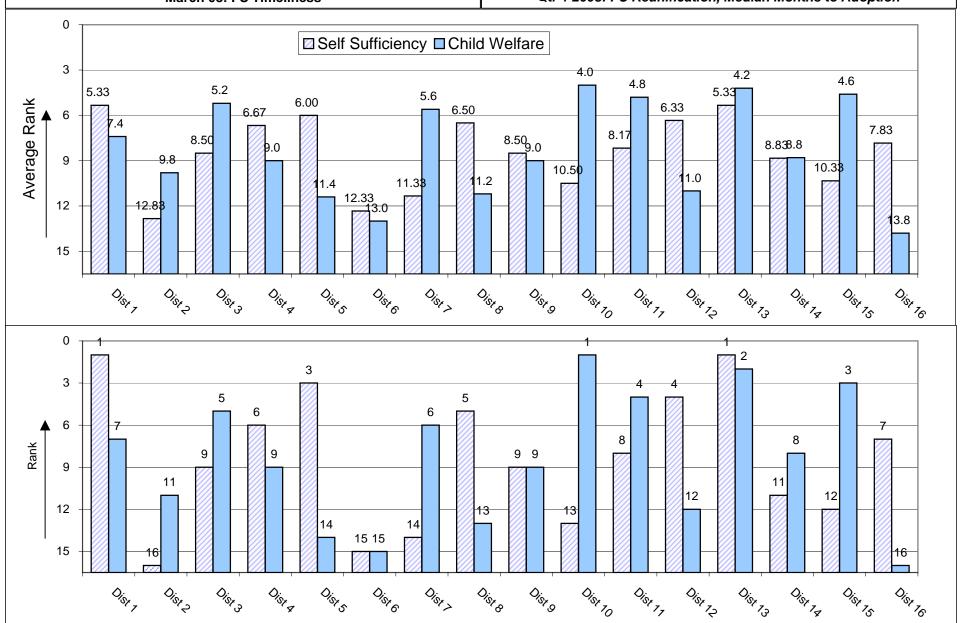
Changes to the Dashboard June 2008:

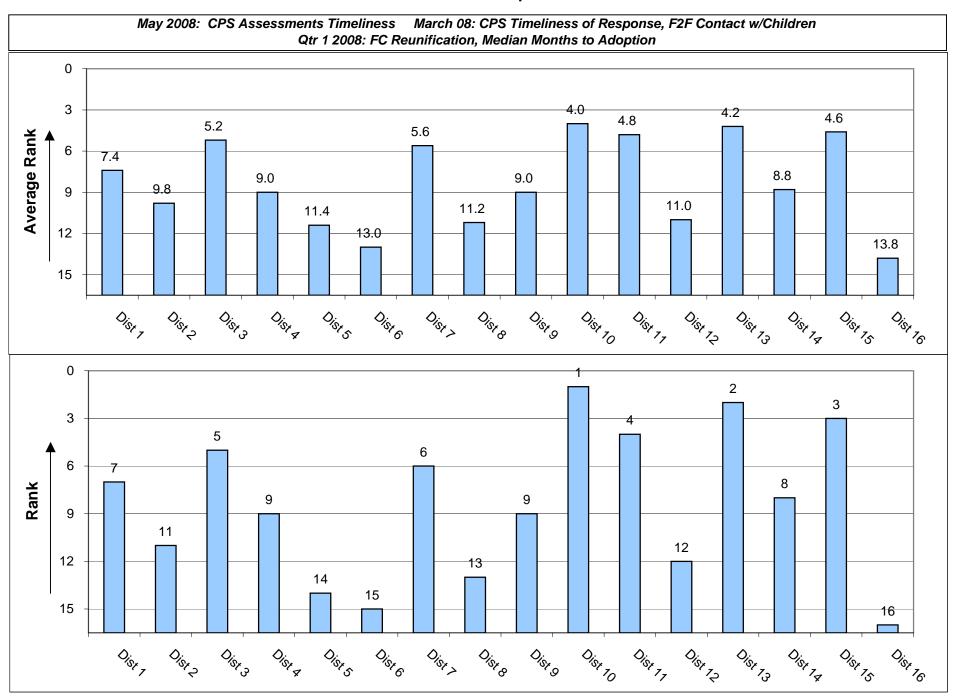
None



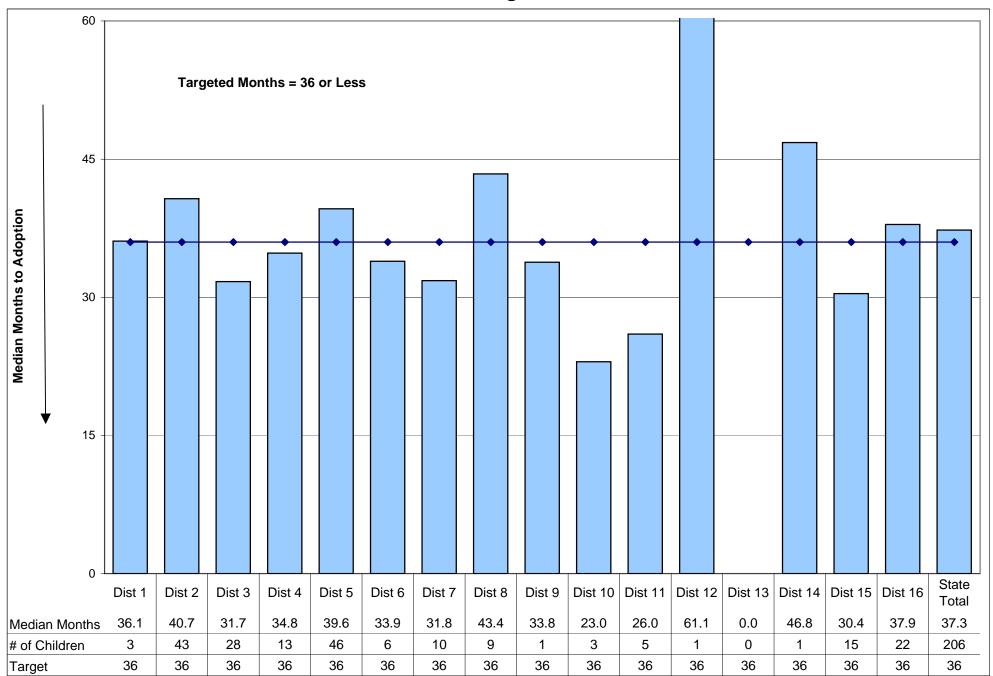
Self Sufficiency
April 2008: FS Accuracy, Medical Programs Accuracy,
TANF Placements, TANF Participation
March 08: FS Timeliness

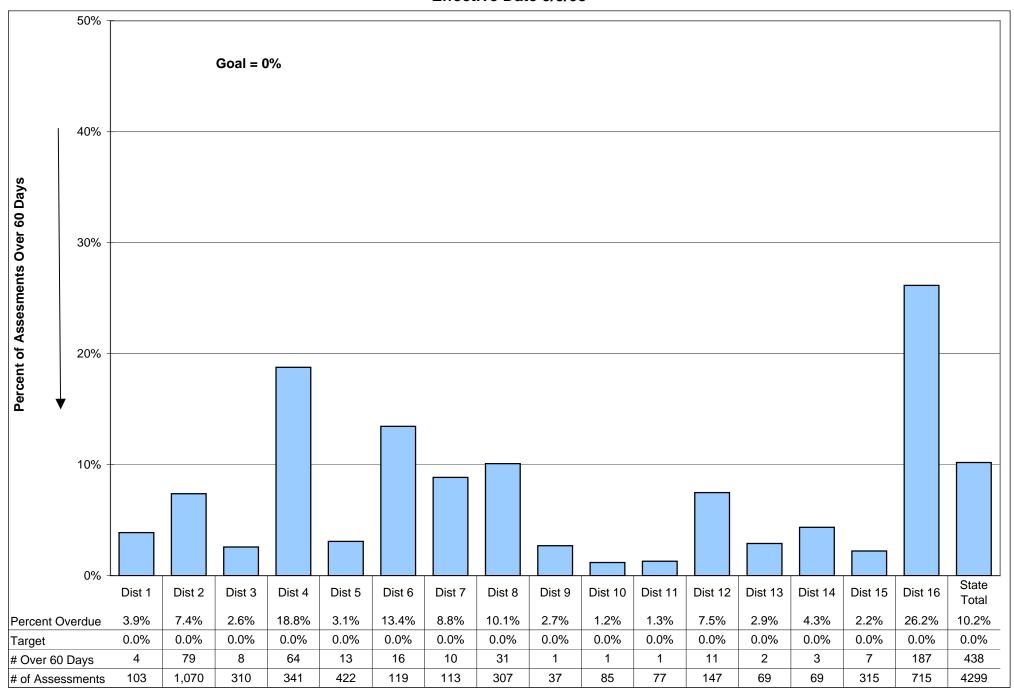
Child Welfare
May 2008: CPS Assessments Timeliness
March 08: CPS Timeliness of Response, F2F Contact w/Children
Qtr 1 2008: FC Reunification, Median Months to Adoption



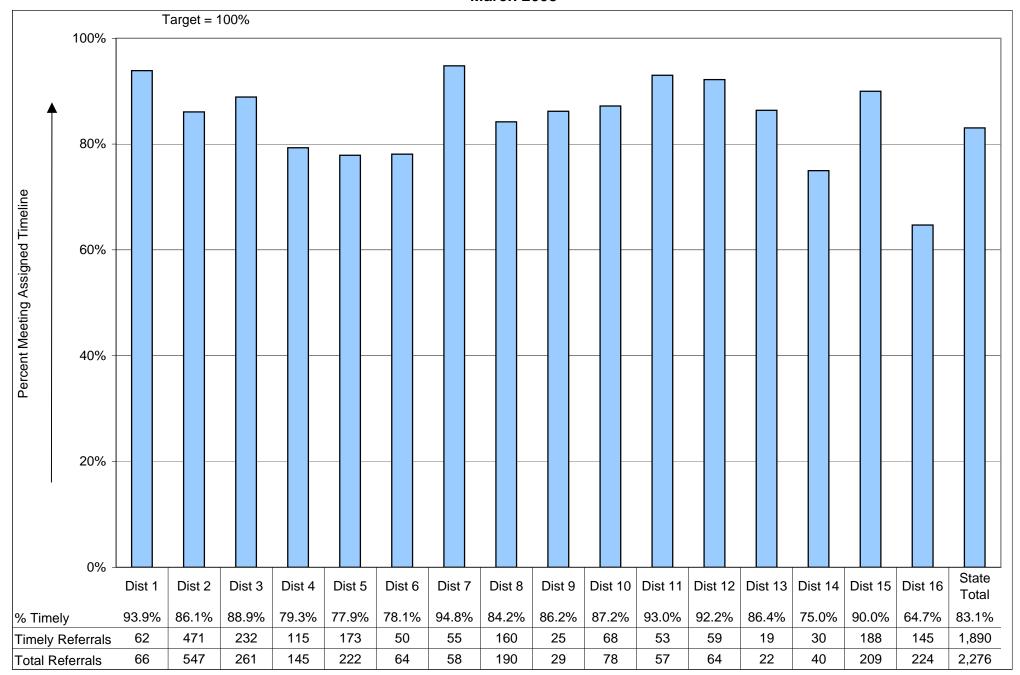


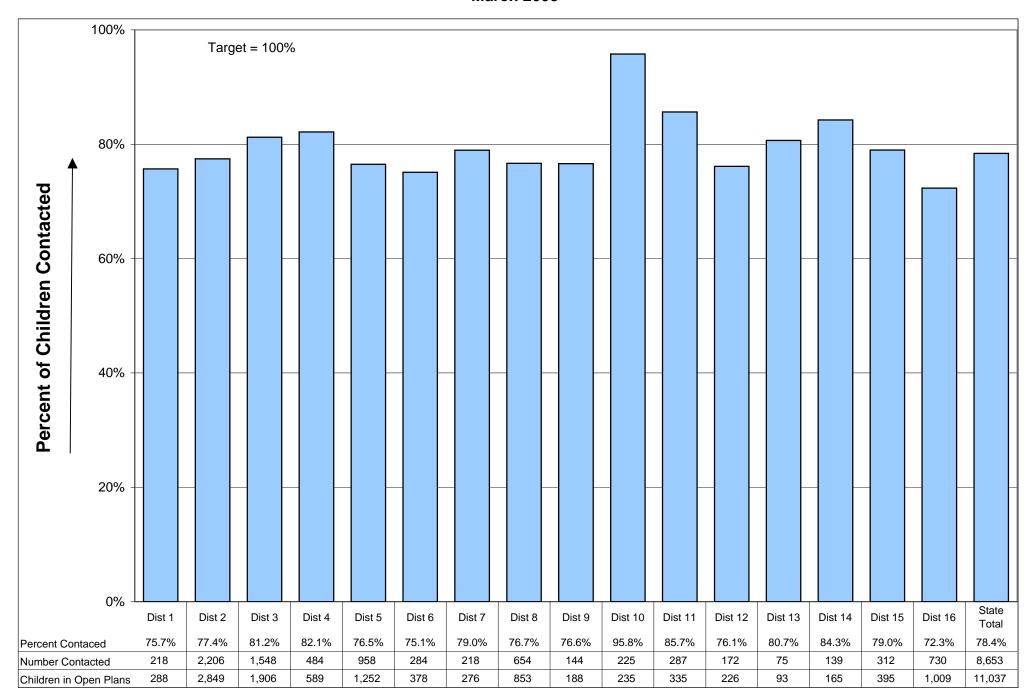
Median Months to Adoption Quarter Ending March 2008

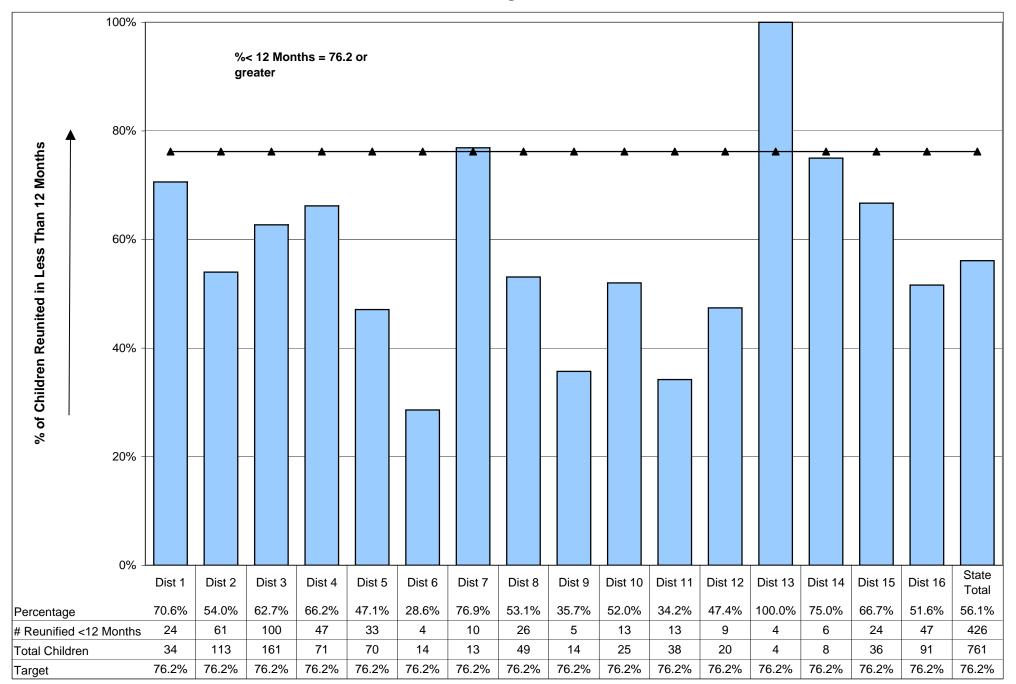


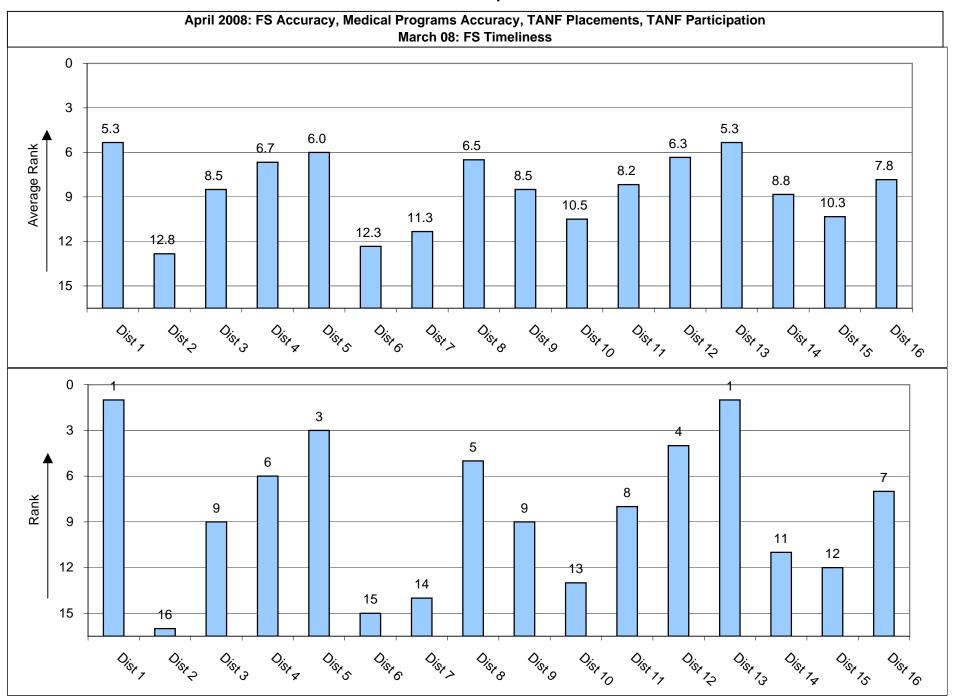


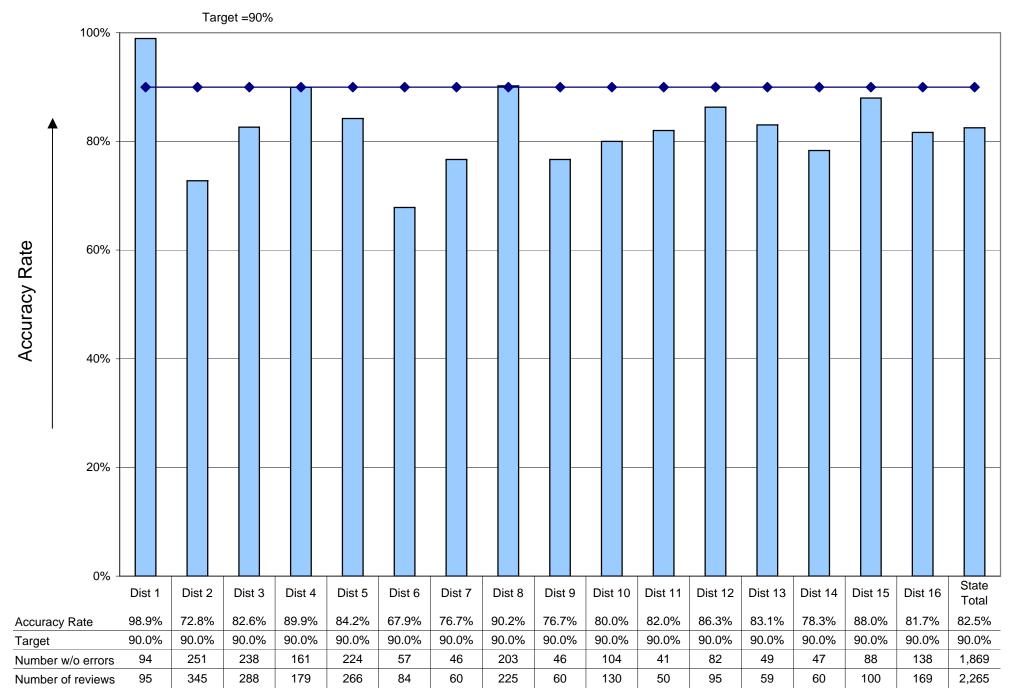
Timeliness of CPS Response Percent of All Referrals Meeting Assigned Timeline March 2008

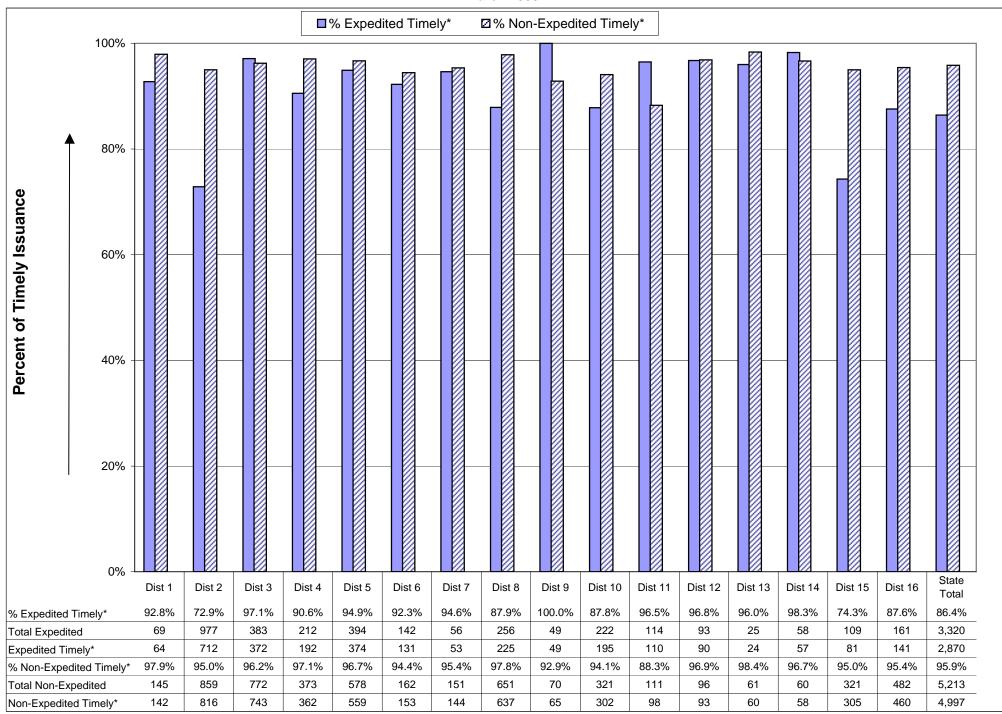




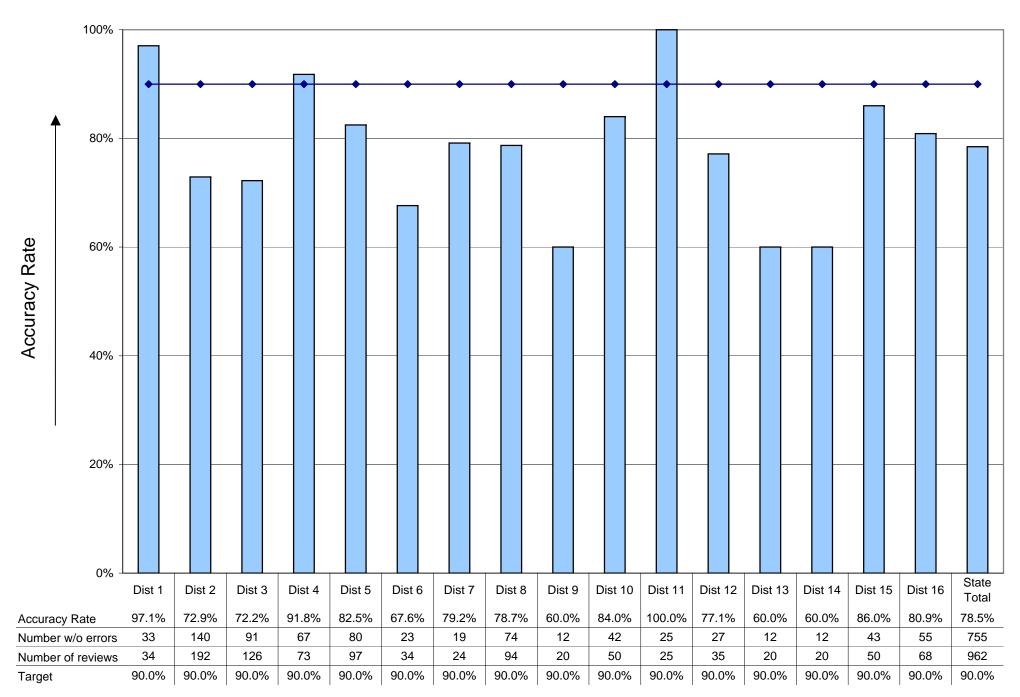


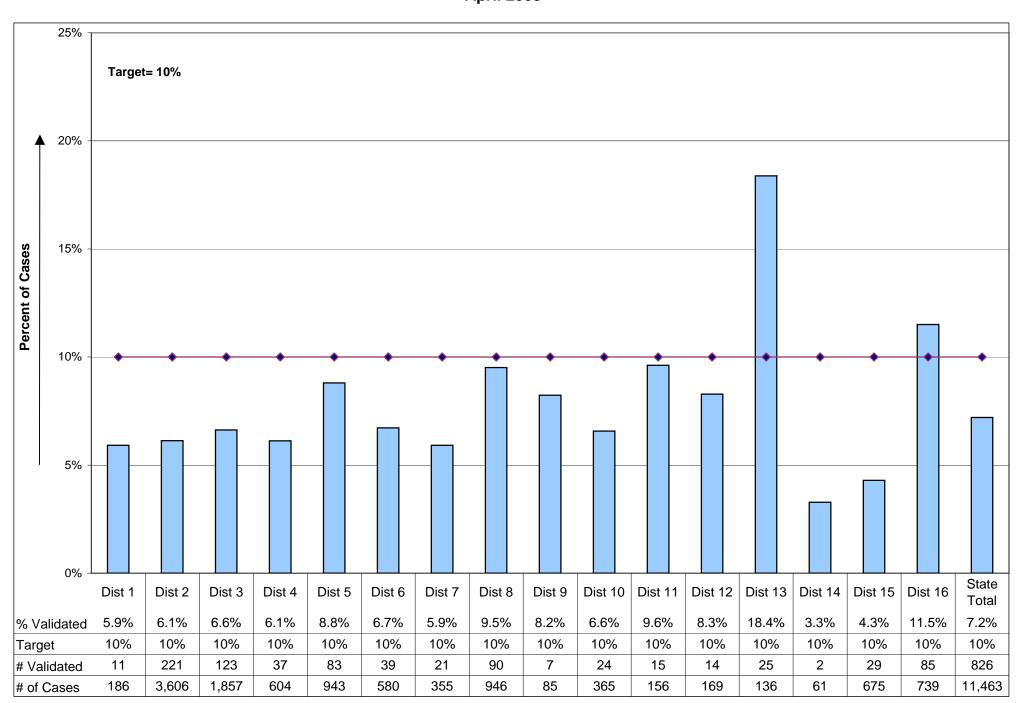


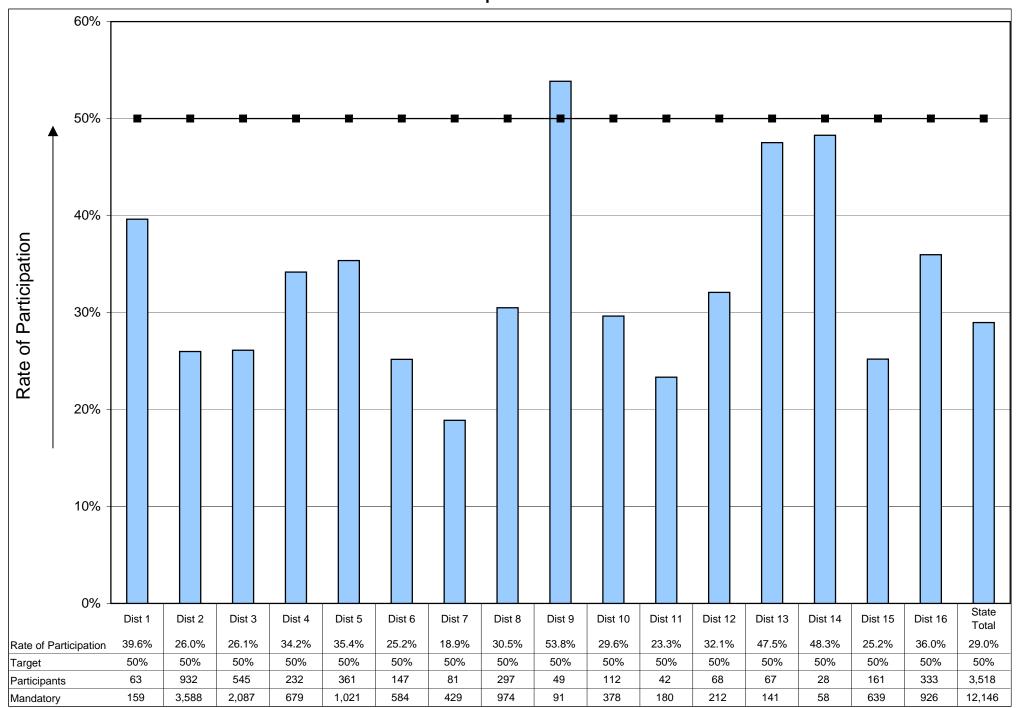


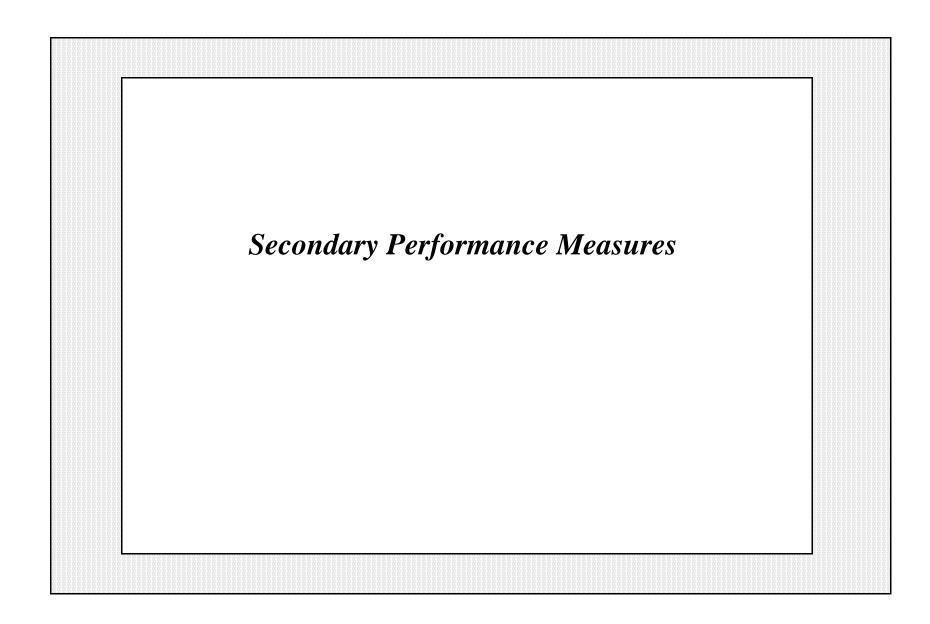


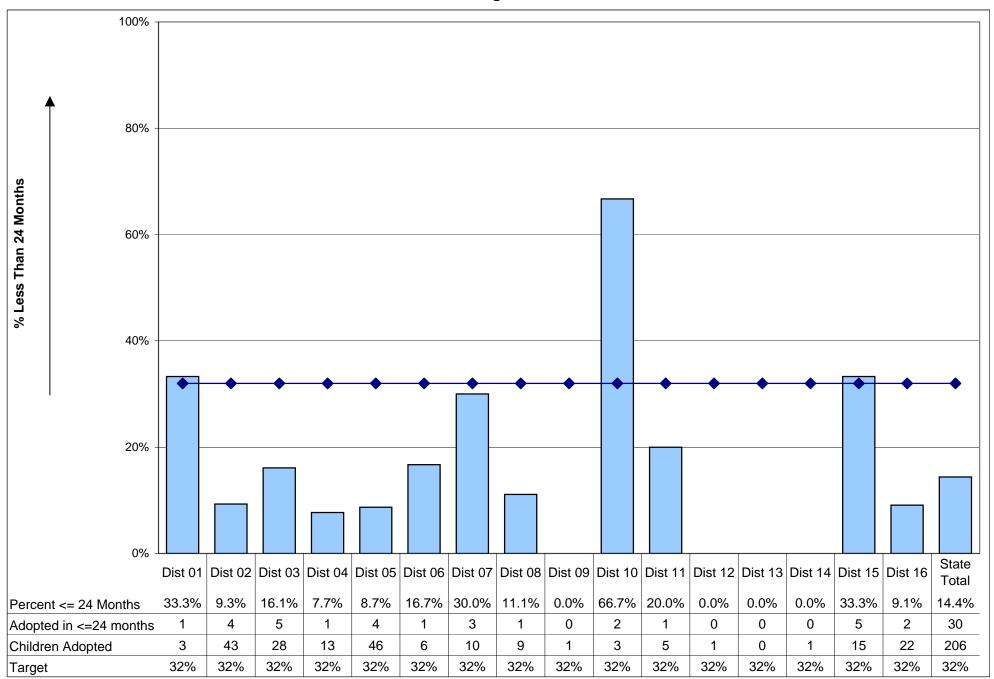
^{*} Difference between top of bar and 100%=% of untimely issuance, over 7 days(expedited) or 30 days(non-exp). 5/28/2008



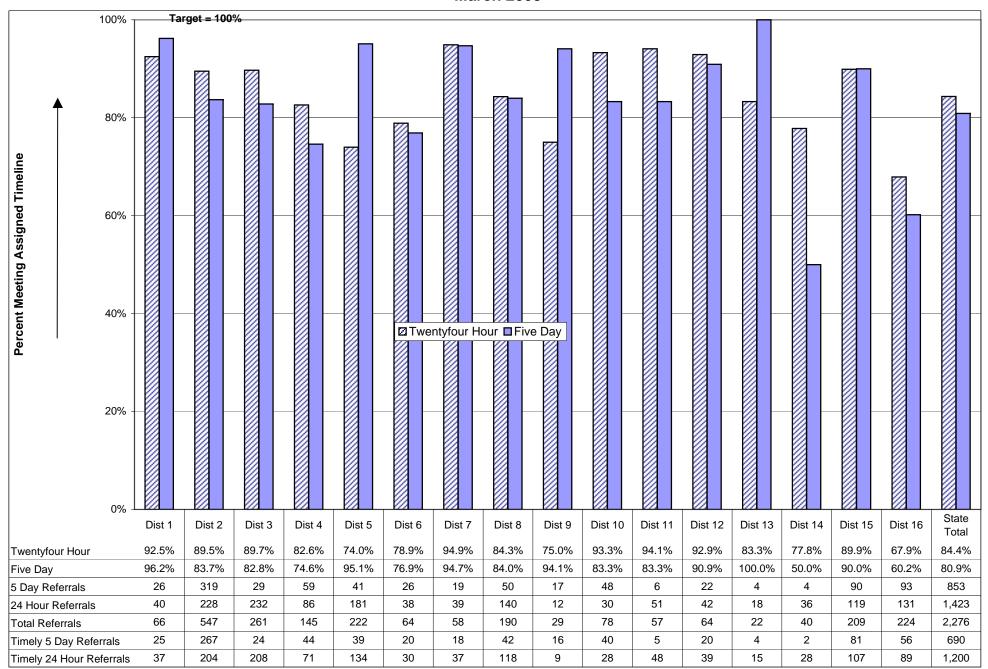








Timeliness of CPS Response Percent of 24 Hour and 5 Day Referrals Meeting Assigned Timeline March 2008



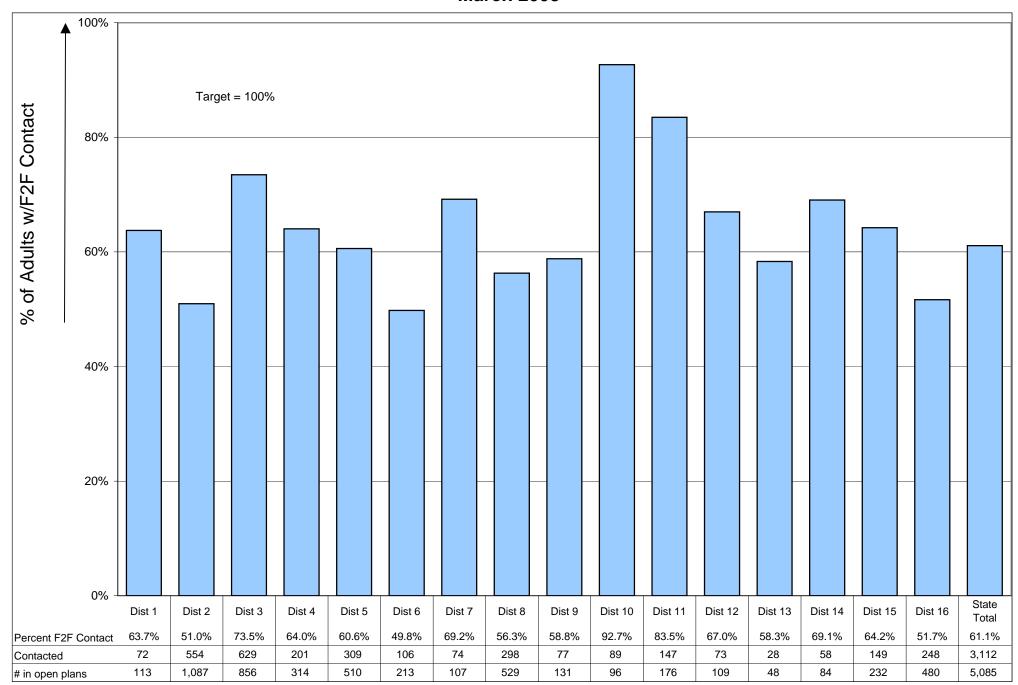
PS Referrals - Includes PS Referrals Still in Assessment March 2008

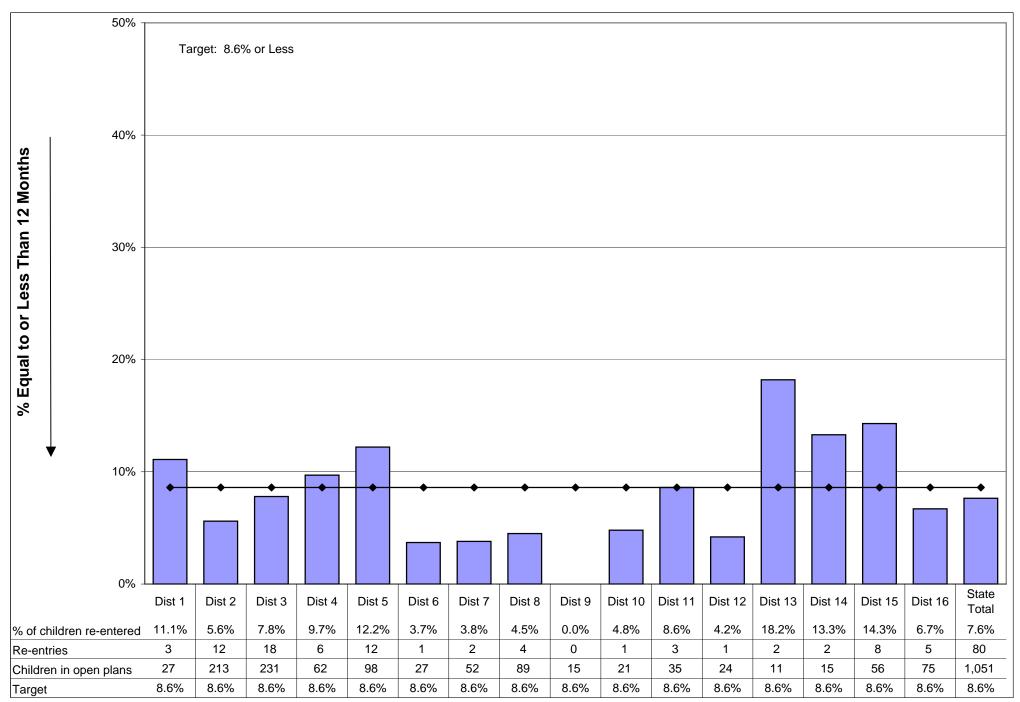
District percents above the statewide average performance in each category is highlighted

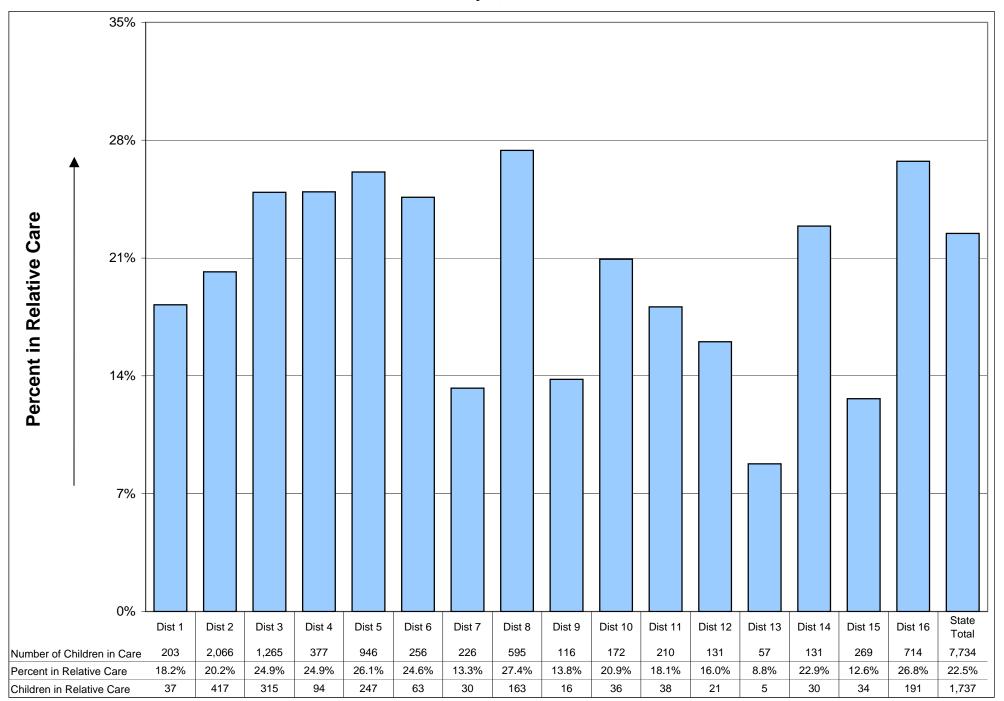
		24 Hour			5 Day	Total		
District	Number	Percent Met Timeliness	Percent of Total Referrals	Number	Percent Met Timeliness	Percent of Total Referrals	Number	Percent Met Timeliness
District 1	40	92.5%	60.6%	26	96.2%	39.4%	66	94.0%
District 2	228	89.5%	41.7%	319	83.7%	58.3%	547	86.1%
District 3	232	89.7%	88.9%	29	82.8%	11.1%	261	88.9%
District 4	86	82.6%	59.3%	59	74.6%	40.7%	145	79.3%
District 5	181	74.0%	81.5%	41	95.1%	18.5%	222	77.9%
District 6	38	78.9%	59.4%	26	76.9%	40.6%	64	78.1%
District 7	39	94.9%	67.2%	19	94.7%	32.8%	58	94.8%
District 8	140	84.3%	73.7%	50	84.0%	26.3%	190	84.2%
District 9	12	75.0%	41.4%	17	94.1%	58.6%	29	86.2%
District 10	30	93.3%	38.5%	48	83.3%	61.5%	78	87.1%
District 11	51	94.1%	89.5%	6	83.3%	10.5%	57	93.0%
District 12	42	92.9%	65.6%	22	90.9%	34.4%	64	92.2%
District 13	18	83.3%	81.8%	4	100.0%	18.2%	22	86.3%
District 14	36	77.8%	90.0%	4	50.0%	10.0%	40	75.0%
District 15	119	89.9%	56.9%	90	90.0%	43.1%	209	89.9%
District 16	131	67.9%	58.5%	93	60.2%	41.5%	224	64.7%
Statewide	1423	84.4%	62.5%	853	80.9%	37.5%	2,276	83.1%

Includes Referrals still in assessment

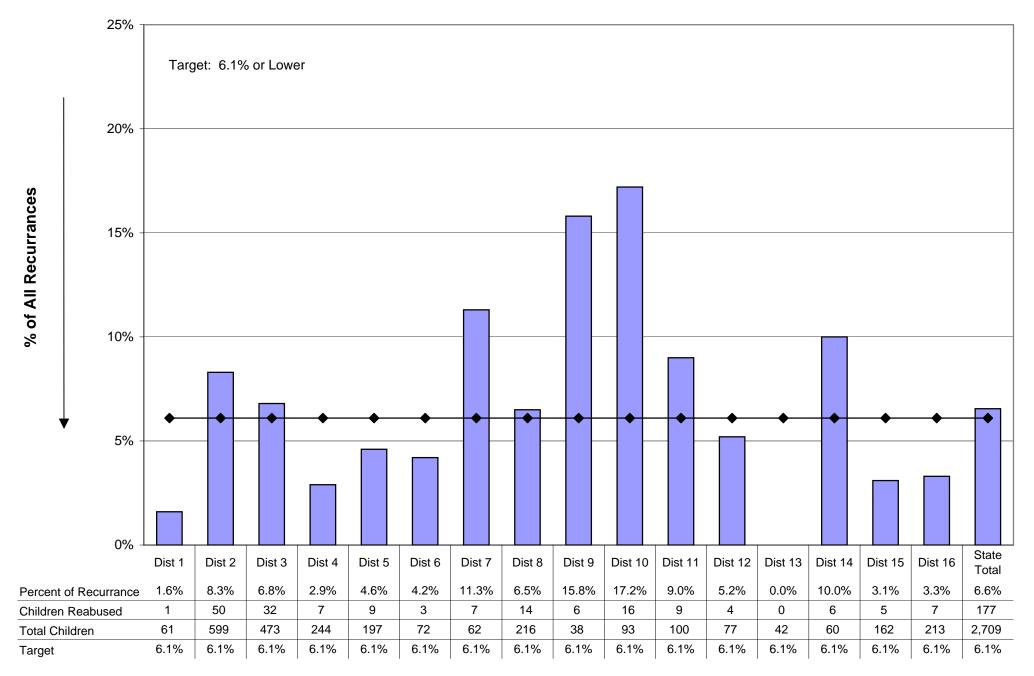
Face-To-Face Contact Within 30 Days - Adults March 2008

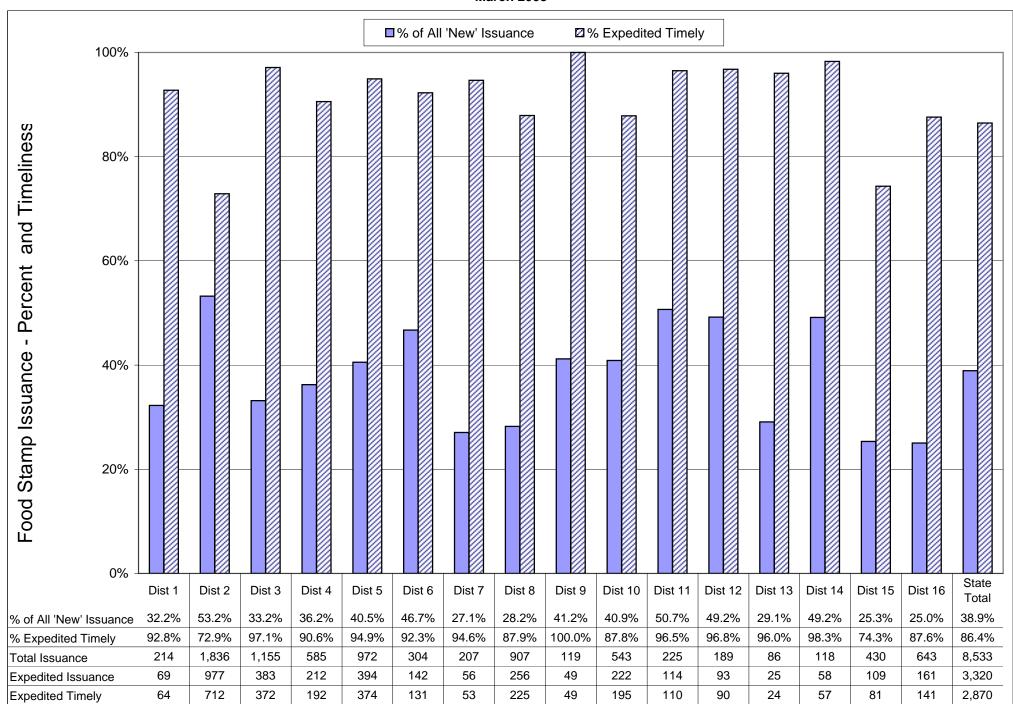


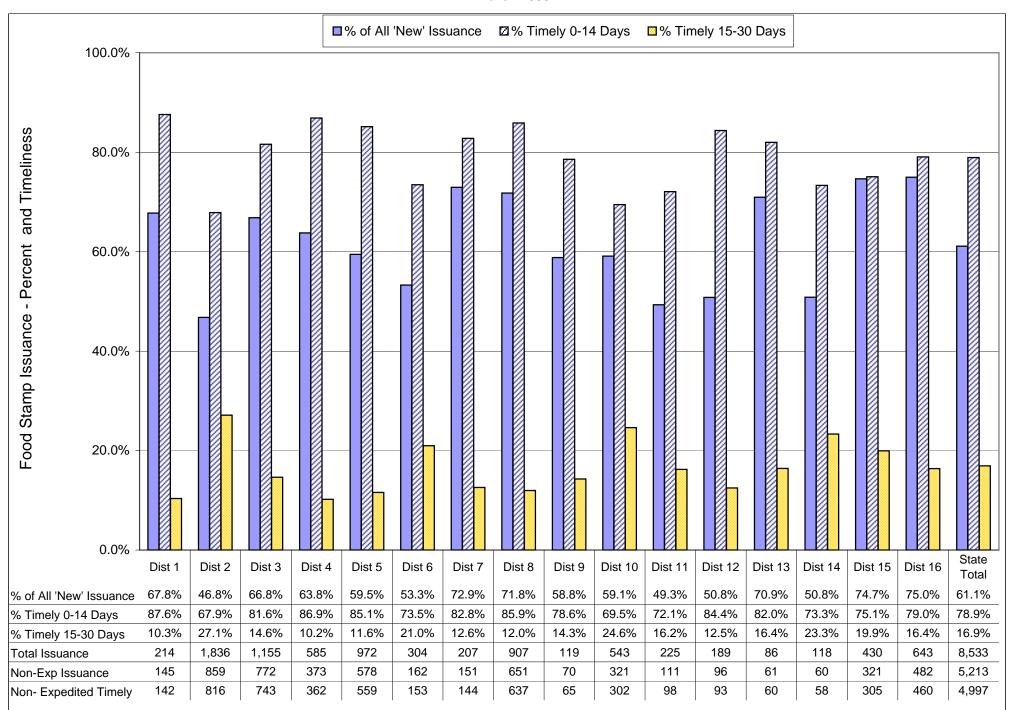




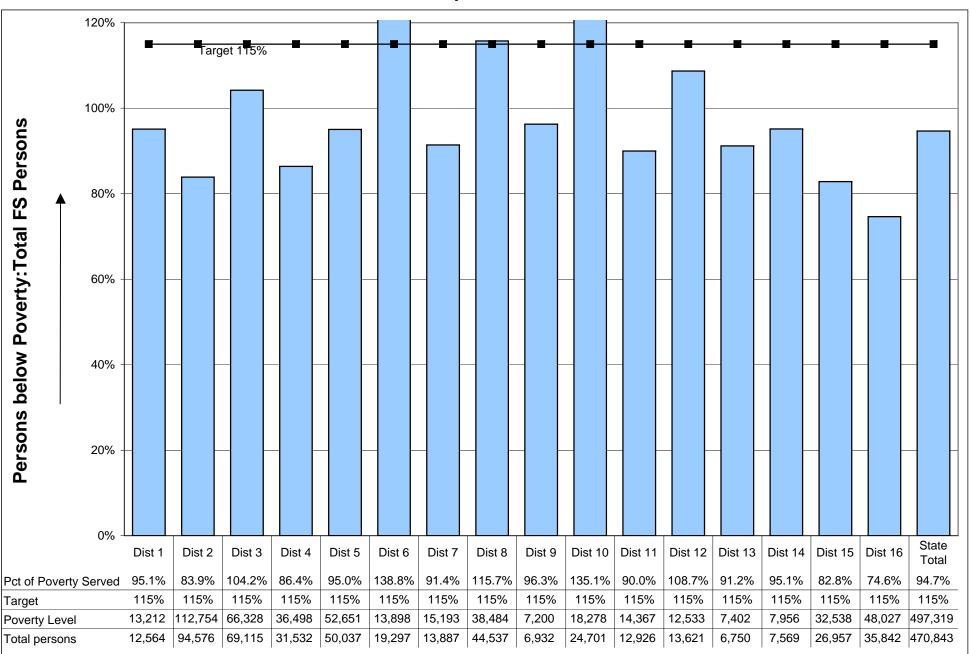
Reabuse - Percentage of All Recurrences Reabuse Through December 2007 (Initial Abuse April '07- June '07)

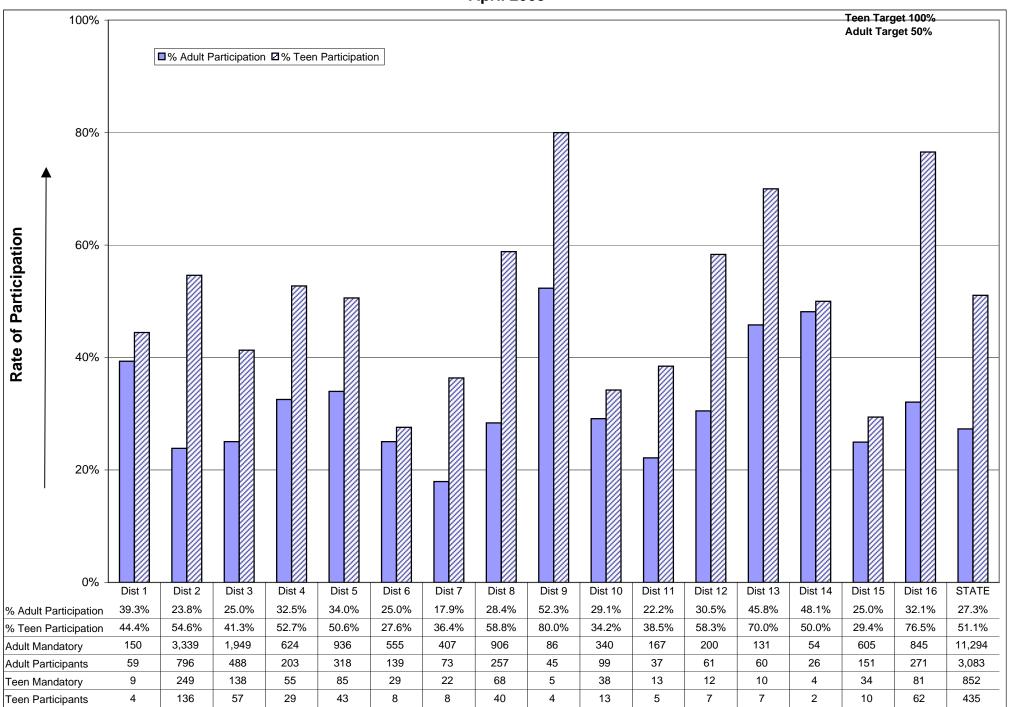


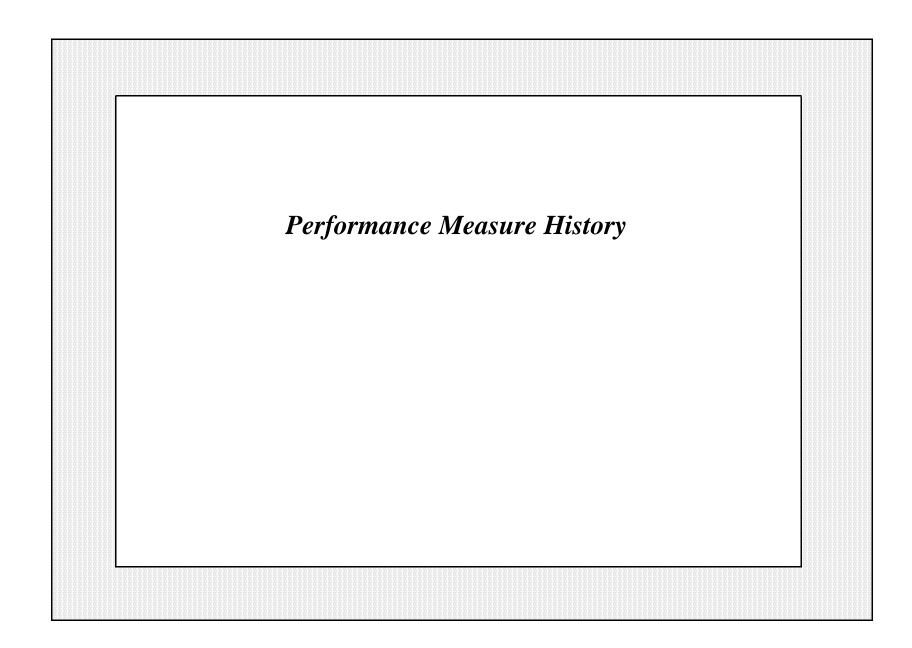




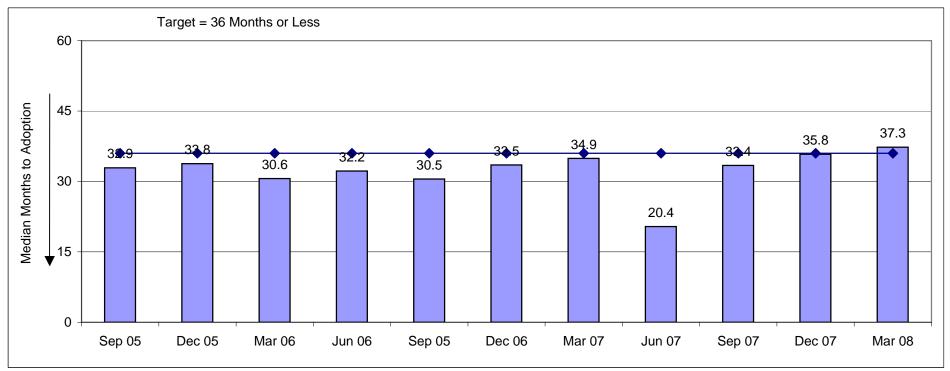
Food Stamp Use Compared to Poverty Level April 2008

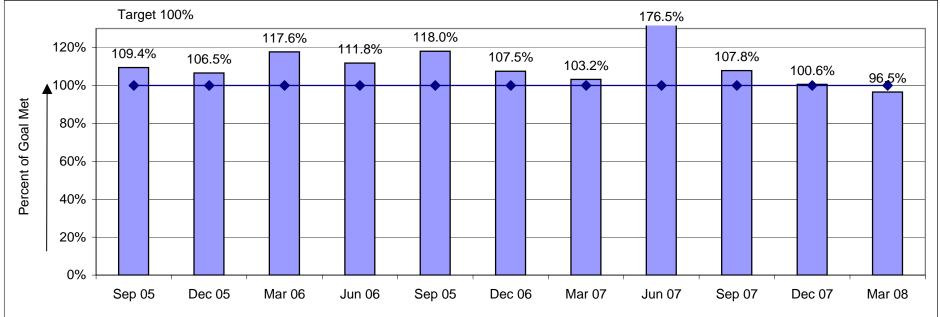


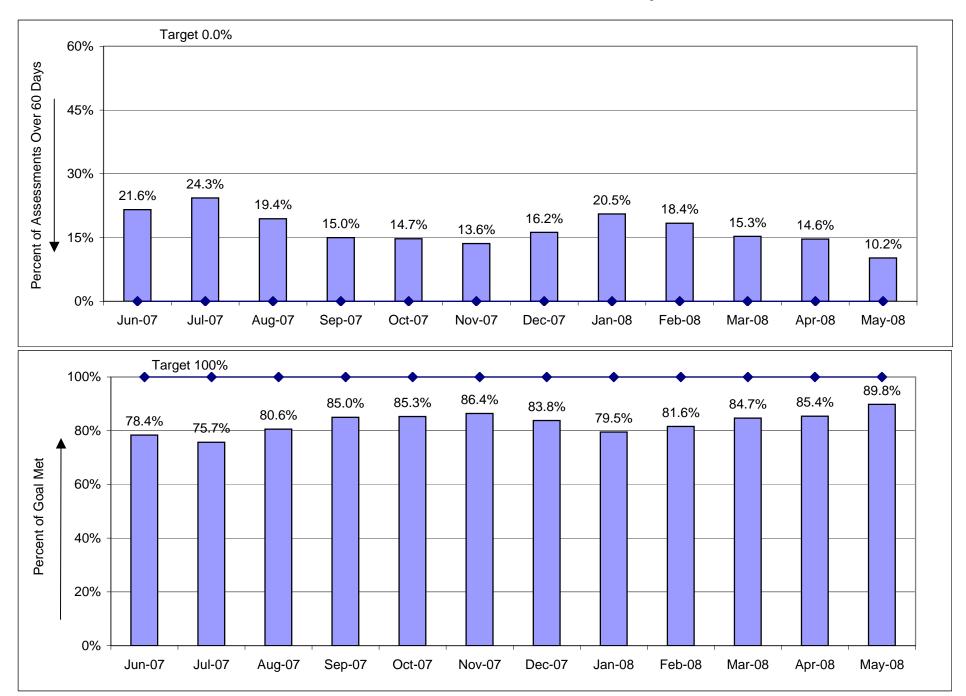




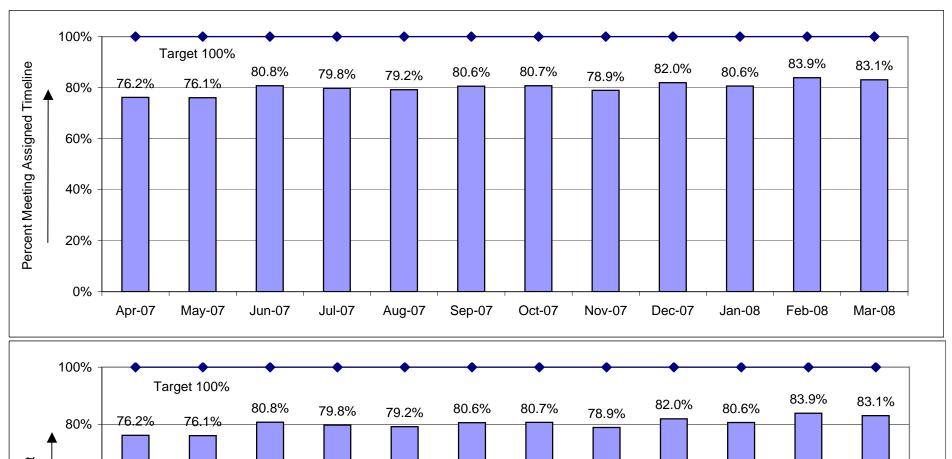
Median Months to Adoption Quarterly - History

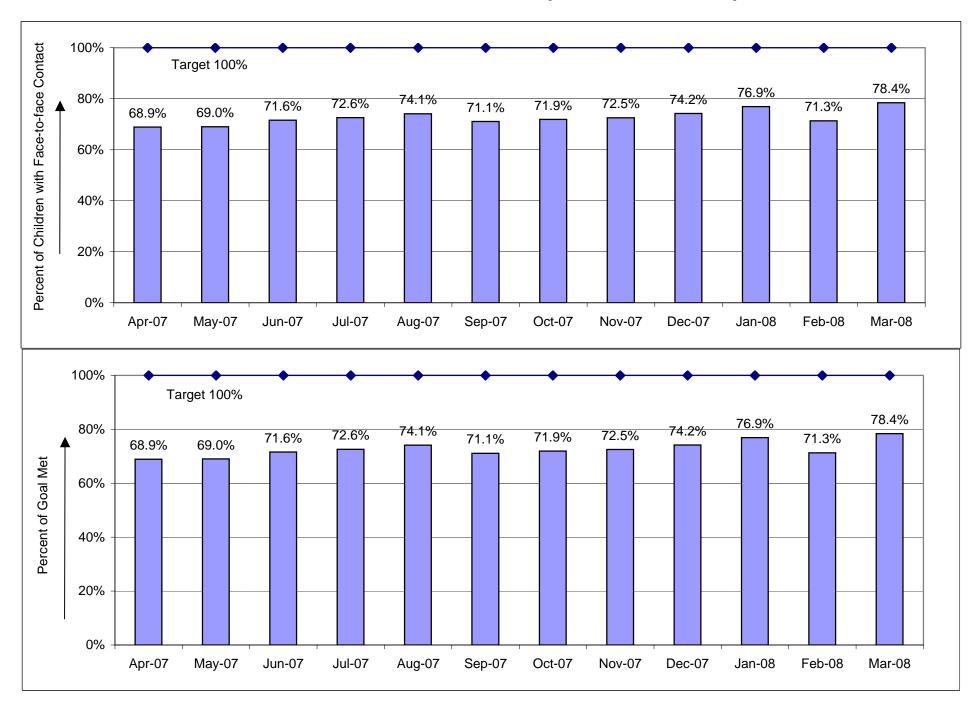






Timeliness of CPS Response - History





First Placement: Percent of Times Children Were Placed in Relative Care on First Episode/First Placement

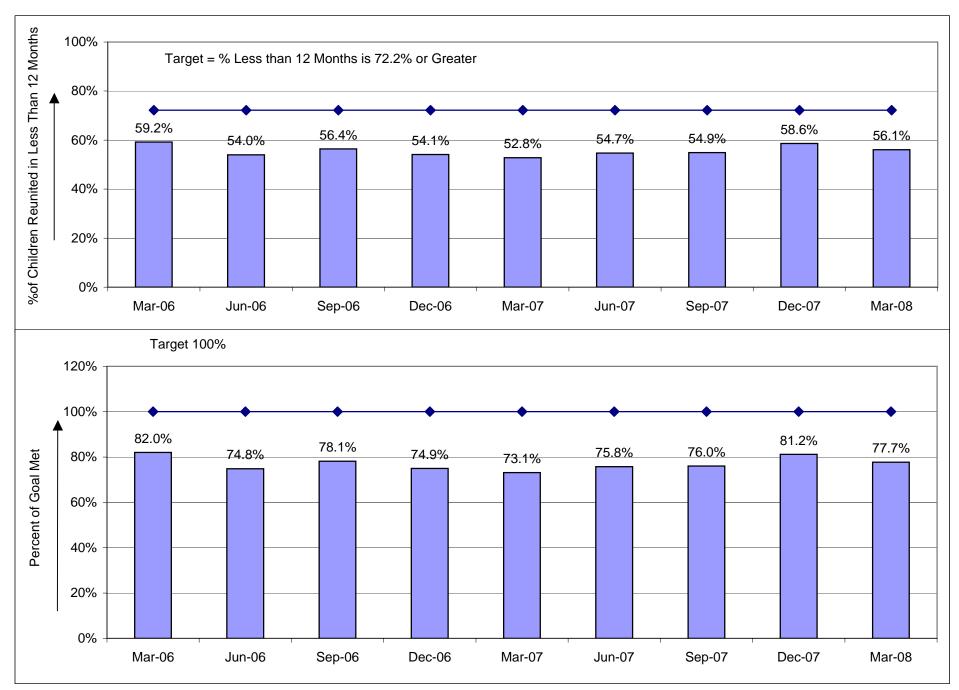
July 2002 through December 2007

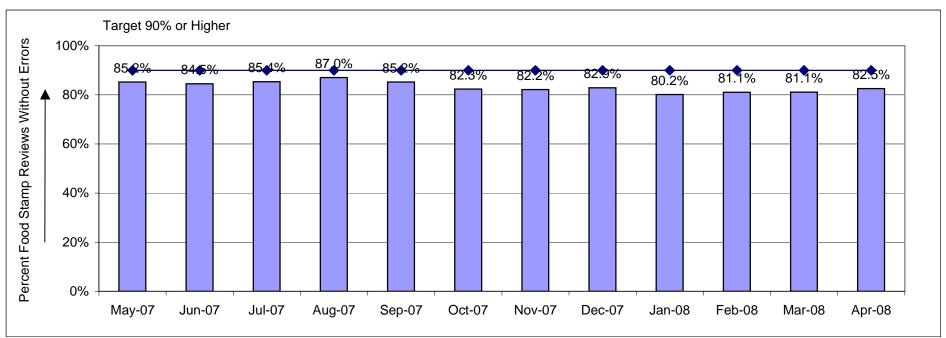
NOTES: This data was adjusted to exclude those instances where SEFC is only a payment code.

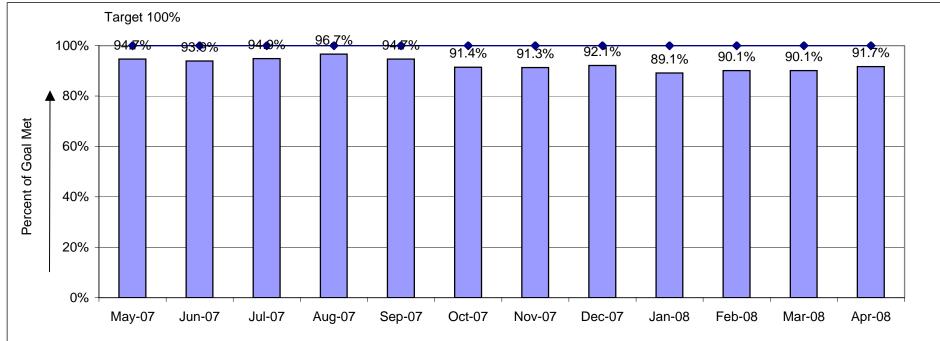
SMED Service Type NOT included. Percent with Relative Care on First Placement												
	Branch	July - Dec.	Jan June	July - Dec	Jan June	July - Dec.	Jan June	July - Dec.		July - Dec.		July - Dec.
	Description	2002	2003	2003*	2004	2004	2005	2005	Jan - Jun 2006	2006	Jan - Jun 2007	2007
1	BAKER	0.0%	11.8%	10.5%	0.0%	26.7%	25.0%	12.5%	20.0%	0.0%	0.0%	30.0%
2	BENTON	0.0%	30.8%	10.0%	9.5%	14.3%	11.8%	7.1%	20.0%	11.1%	57.1%	0.0%
3	CLACKAMAS	9.1%	15.6%	18.1%	10.5%	8.9%	14.0%	16.0%	13.6%	13.1%	7.1%	0.0%
4	CLATSOP	10.0%	4.3%	21.9%	25.7%	0.0%	7.7%	11.5%	11.1%	31.3%	4.0%	9.1%
5	COLUMBIA	18.8%	0.0%	0.0%	4.2%	0.0%	0.0%	2.6%	0.0%	0.0%	0.0%	11.1%
6	COOS	0.0%	3.6%	10.5%	7.1%	3.8%	6.3%	14.6%	8.1%	3.6%	13.0%	28.6%
7	CROOK	10.0%	0.0%	14.3%	16.7%	31.3%	17.6%	0.0%	0.0%	0.0%	33.3%	40.0%
8	CURRY	30.0%	45.5%	18.2%	21.4%	0.0%	0.0%	10.0%	0.0%	9.1%	0.0%	0.0%
9	DESCHUTES	21.7%	2.6%	9.4%	18.9%	11.4%	22.7%	37.5%	5.3%	11.1%	12.0%	11.4%
10	DOUGLAS	0.0%	13.2%	12.5%	21.4%	23.1%	23.9%	10.1%	20.3%	21.6%	16.4%	21.2%
11	GILLIAM	0.0%	66.7%	0.0%	0.0%	100.0%	50.0%	0.0%	0.0%	0.0%	0.0%	0.0%
12	GRANT	0.0%	42.9%	0.0%	0.0%	12.5%	66.7%	10.0%	0.0%	0.0%	0.0%	50.0%
13	HARNEY	0.0%	0.0%	0.0%	0.0%	9.5%	18.8%	0.0%	25.0%	11.1%	0.0%	55.6%
14	HOOD RIVER	25.0%	13.6%	14.3%	14.3%	7.7%	0.0%	25.0%	14.3%	28.6%	0.0%	0.0%
15	JACKSON	7.8%	14.4%	5.5%	26.6%	17.9%	21.6%	17.7%	24.8%	20.7%	17.4%	23.5%
16	JEFFERSON	33.3%	44.4%	0.0%	0.0%	20.0%	50.0%	30.0%	0.0%	0.0%	0.0%	0.0%
17	JOSEPHINE	23.3%	18.0%	20.9%	31.7%	26.6%	26.3%	2.4%	20.0%	28.6%	14.0%	23.9%
18	KLAMATH	8.3%	20.5%	5.4%	20.5%	20.3%	6.8%	14.3%	23.6%	13.7%	17.3%	13.3%
19	LAKE	20.0%	14.3%	0.0%	81.8%	0.0%	33.3%	0.0%	0.0%	N/A	0.0%	60.0%
20	LANE	25.8%	16.4%	26.9%	28.8%	24.0%	27.8%	26.8%	25.6%	22.4%	29.2%	23.1%
21	LINCOLN	3.0%	3.2%	25.0%	6.0%	14.6%	18.4%	8.3%	31.8%	19.2%	23.8%	7.1%
22	LINN	18.4%	14.6%	3.4%	9.9%	16.8%	22.7%	10.1%	12.7%	18.3%	7.4%	14.1%
23	MALHEUR	0.0%	3.7%	23.3%	0.0%	11.1%	15.6%	7.5%	15.2%	3.0%	16.7%	12.5%
24	MARION	20.8%	17.5%	9.2%	5.1%	9.5%	12.3%	12.8%	9.9%	16.0%	8.5%	11.1%
25	MORROW	20.0%	0.0%	30.0%	0.0%	18.2%	11.1%	0.0%	0.0%	0.0%	0.0%	0.0%
27	POLK	0.0%	15.6%	0.0%	9.1%	32.5%	18.2%	13.5%	7.1%	11.8%	18.8%	13.3%
28	SHERMAN	N/A	N/A	N/A	N/A	N/A	N/A	0.0%	N/A	N/A	0.0%	0.0%
29	TILLAMOOK	40.0%	20.0%	27.3%	20.0%	11.1%	20.0%	0.0%	33.3%	28.6%	0.0%	0.0%
30	UMATILLA	0.0%	0.0%	9.5%	9.7%	9.6%	4.8%	6.7%	6.8%	2.7%	7.7%	15.8%
31	UNION	13.6%	22.2%	9.5%	20.8%	0.0%	22.2%	7.1%	53.3%	9.1%	8.3%	0.0%
32	WALLOWA	N/A	N/A	0.0%	0.0%	0.0%	33.3%	0.0% 22.2%	0.0%	N/A	0.0%	0.0%
33	WASCO	5.6%	20.0%	8.7%	14.8%	10.5%	18.8%		9.5%	16.0%	0.0%	27.3%
34	WASHINGTON	24.6%	16.6%	21.6%	24.0%	12.1%	17.1%	17.4%	14.4%	14.7%	15.1%	36.7%
35	WHEELER	0.0%	N/A	0.0%	100.0%	0.0%	N/A	N/A	N/A	N/A	N/A	N/A
36	YAMHILL	20.0%	17.6%	21.1%	22.6%	20.0%	3.7%	10.7%	14.3%	25.0%	0.0%	15.4%
38	HERMISTON	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
40	MULT ST JNS	21.6%	34.7%	4.7%	8.8%	11.9%	31.4%	25.0%	0.0%	N/A	N/A	N/A
42	MULT EAST	15.7%	3.9%	12.6%	29.9%	12.1%	21.8%	16.3%	27.9%	0.0%	20.0%	22.2%
43	MULT MIDTWN	16.3%	11.1% 3.9%	16.4% 14.1%	24.7%	14.5%	22.6%	12.0%	12.7% 7.0%	30.2%	8.8%	17.2%
44	MULT NE	27.0%	3.9%		16.3%	27.0%	17.2%	21.1%		9.9%	10.3%	25.0%
46	ROCKWOOD	22.70/	40.00/		ABLISHED	40.00/	1/ 20/	0.0%	60.0%	4.3%	7.1%	11.4%
47	GRESHAM	22.7%	12.6%	21.2%	25.4%	10.8%	16.2%	13.0%	12.5%	17.5%	16.3%	26.8%
49	NEW MARKET	14.3%	5.3%	5.9%	26.5%	16.2%	11.4%	10.0%	25.0%	22.2%	8.7%	0.0%
50	WOODBURN	0.0%	42.9%	20.0%	16.7%	0.0%	0.0%	N/A	N/A	N/A	N/A	N/A
70	BEAVERTON	NOT ESTABLISHED					7.9%	21.3%	15.6%	8.7%	9.3%	22.5%
75	TIGARD	NOT ESTABLISHED					6.9%	11.8%	0.0%	N/A	N/A	N/A
78	N CLACKAMAS	NOT ESTABLISHED				N1/2	B1/6	N1 / A	50.0%	12.5%	2.6%	
85	GRAND RONDE	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
86	WARM SPRINGS	0.0%	0.0%	0.0%	0.0%	12.5%	13.6%	0.0%	0.0%	0.0%	0.0%	0.0%
87	UMATILLA TRIBE	N/A	N/A	N/A	N/A	N/A	N/A	16.7%	N/A	0.0%	N/A	N/A
90	SILETZ	100.0%	100.0%	75.0%	87.5%	50.0%	83.3%	N/A	0.0%	N/A	100.0%	N/A 17.5%
State	Percentages	16.6%	14.3%	14.4%	18.1%	15.1%	17.4%	14.7%	15.3%	15.8%	12.6%	17

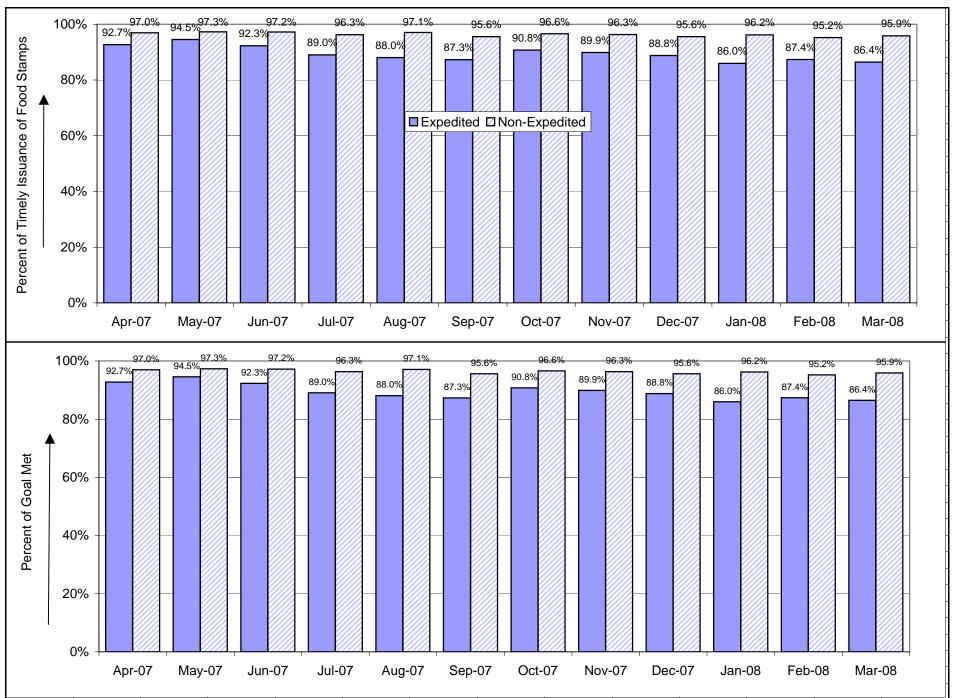
NA - No children entered care during the 6 month period

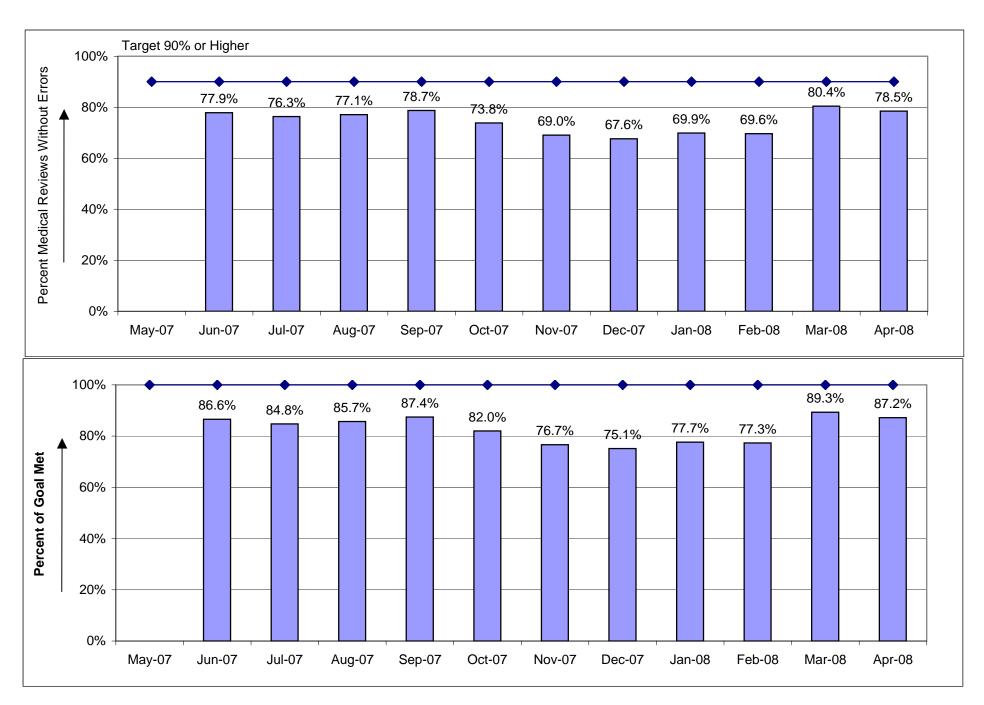
Source: CSDM Casey Table

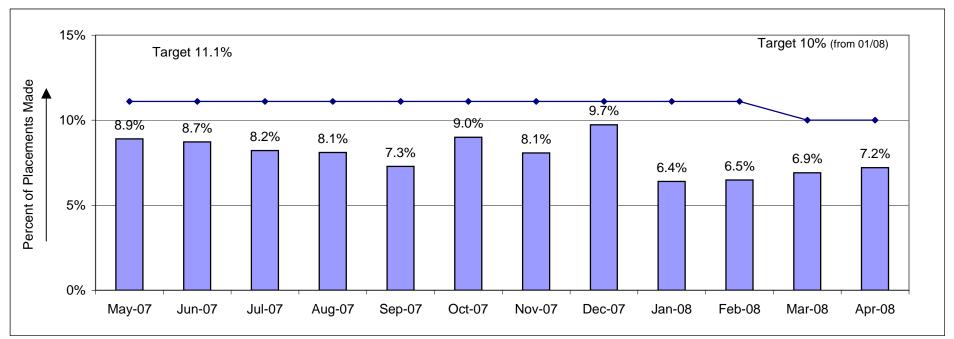


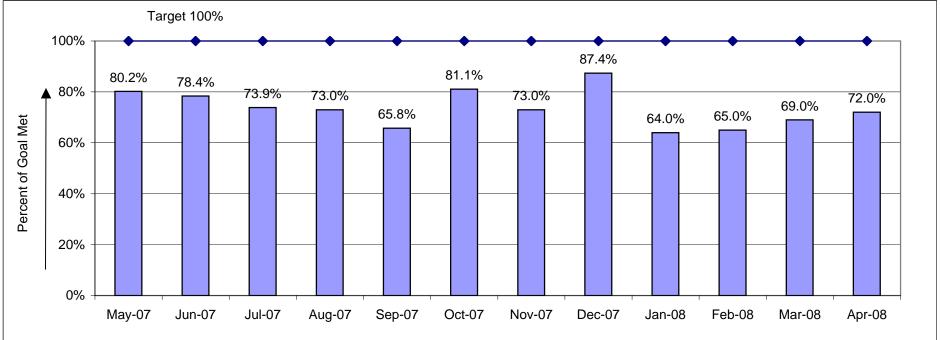


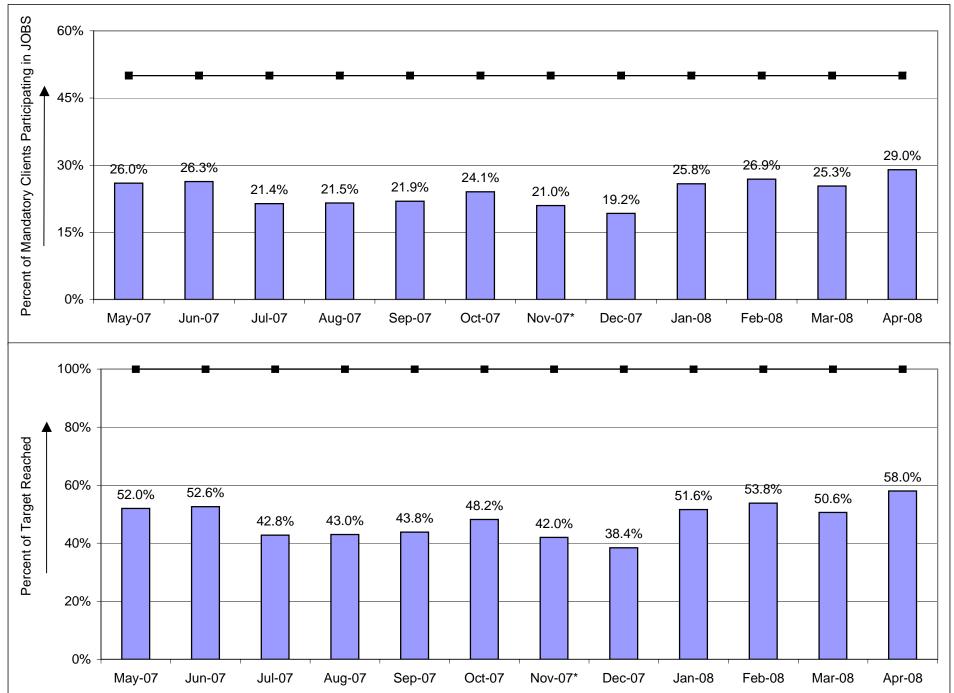












Dashboard Reports - Definition of Measures Contact: Robi Henifin, robi.henifin@state.or.us

Child Welfare Program Improvement Plan

Face-to-Face Contact within 30 days-Children

This report is identical to that for adults except that it reports the number of children for whom a 30-day face-to-face contact is required and for whom a contact was documented during the reporting period.

For More Data: http://apps.dhs.state.or.us (requires username and password) 45 Day Face-to-Face Report.

Median Months to Adoption

Our goal for this measure is to achieve adoption for a child in 36 months or less. This quarterly report captures children adopted within this quarter, and measures the length of time from the date of removal to adoption finalization. As the goal of this measure is to have fewer months on the rankings charts the higher the bar, the worse the rank (it runs "backward").

For More Data: http://apps.dhs.state.or.us (requires username and password) Adoption Report.

Reunification - Percent of Children Reunified Within 12 Months

This chart reports the number of children who were reunified with their parents during the quarter and the percentage of those, which were reunified within 12 months from the date of removal to substitute care. The goal is 76.2% or greater.

For More Data: http://apps.dhs.state.or.us (requires username and password) Reunification Report.

Timeliness of CPS Response Percent of All Referrals Meeting Assigned Initial Contact Timeline

This chart indicates the number and percentage of CPS referrals that have met policy time frames for CPS initial contact. It includes those reports, which have been assigned a level of response by the screener and referred to a CPS worker for assessment during the 30-day reporting period. The response time is measured from the date and time that the department receives the report. It includes both levels of response whether 24 Hour or 5 Days, and requiring response. The target goal is 100% of cases will be completed within policy requirements.

For More Data: http://apps.dhs.state.or.us (requires username and password) Timeliness Report.

CPS Assessments – Timeliness

All open referrals that have not yet been completed, which includes supervisor review, which is open for more than 60 days after receiving the report. **For More Data:** Due and Overdue Assessments Report

Benefit Delivery

Food Stamp Program - Accuracy of eligibility determination.

This reports the number of cases in the targeted reviews that do not have errors in Household Composition, Housing Costs, Utilities, Earned Income or Unearned Income. The statewide goal is an accuracy rate of 90% or greater.

For More Data: For reports through October 2006 http://apps.dhs.state.or.us (requires username and password) Food Stamp Review Tracker For reports beginning November 2006 http://apps.dhs.state.or.us/art (requires username and password) All Review Tracker

Additional Information: http://www.dhs.state.or.us/training/foodstamps/webtools.htm

Food Stamp Benefit Timeliness

This report measures the timeliness of new food stamp issuances. There are two categories, expedited and non-expedited. 'New' is defined as; the case received a FS benefit for the report month, did not receive benefits in the two prior months and also has a cert begin date equal to the report month. The cases that met this criteria were then divided into Expedited and Non Expedited issuances. Example: the case received a FS benefit for the month of April 07, did not receive benefits for February 07 or March 07 AND had a 4/1/2007 cert begin date with a CRT or REC action.

Medical Programs - Accuracy of eligibility determination.

This reports the number of cases in the targeted reviews that do not have errors in Household Composition, Housing Costs, Utilities, Earned Income or Unearned Income. Currently the targeted reviews are conducted on MAA, MAF, and EXT cases. The statewide goal is an accuracy rate of 90% or greater.

For More Data: http://apps.dhs.state.or.us/art (requires username and password) All Review Tracker

Employment Placements- Validated

Percent of TANF Cases Placed in Employment

Once a placement has been entered on TRACS AND there is an open plan, it is then subjected to the following tests in the month in which the placement was recorded AND in the following 3 months. Any one of these conditions would validate the placement:

- 1. There is a reduction in the grant from the prior month (case was 2/82 CP in prior month and in current month).
- 2. Case has gone from 2/82 CP in prior month to CL or NA.
- 3. Case has gone from 2/82 CP in prior month to M5/P2, CP/VP.
- 4. Case has gone from P2 with PRE NR to P2 without PRE NR or Closed.
- 5. Case has gone from P2 PRE in prior month (open Pre-TANF date on JAS) to M5/P2 not PRE (PRE-Tanf has end date) or Closed

.If they do not meet <u>any</u> of the above criteria during the 4 potential months, they are then placed in a not counted file.

Under the validated placement criteria, the placement will count in the month it is validated. So, a "January" placement is one that may have been recorded in Oct, Nov, Dec, or Jan, and was VALIDATED by one of the above 5 steps, in January. The goal is placements of 10%.

Workforce and Employment Plans

The TANF Participation Rate Measure

This measure has been changed to a monthly report. 50% of TANF work eligible individual must meet the participation requirements. For details regarding the method of calculation please see the document Peggy Condron sent with her reports.

Management Tools

Rank and Average Percentage of Goals Met

These charts group the measures together to show each DISTRICT it's all over standing on one page. On the "Rank" chart it is possible for DISTRICTs to have the same rank, in which case the next rank down will not be used (if two DISTRICTs have the rank of 3, the next rank is 5). The "Percentage of Goals Met" chart measures how close each DISTRICT was to meeting the goal for the measure, if the DISTRICT exceeded the goal the percentage would be more than 100 percent.

Secondary Measure Descriptions

Child Welfare Program Improvement Plan

Timeliness of CPS Response Percent of 24 Hour and 5 Day Referrals Meeting Assigned Timeline

This chart indicates the number and percentage of CPS reports that have met policy time frames for CPS assessment. It includes those reports, which have been assigned a level of response by the screener and referred to a CPS worker for assessment during the 30-day reporting period. The response time is measured from the date and time that the department receives the report. It includes both levels of response whether 24 Hour or 5 Days, and requiring response. The target goal is 100% of cases will be completed within policy requirements.

For More Data: http://apps.dhs.state.or.us (requires username and password) Timeliness Report.

Face-to-Face Contact with 30 days-Adults

This chart reports the number of adults on open plans for whom a face-to-face contact was required by policy and documented for the reporting period. The data is reported in this chart by DISTRICT and by branch within the DISTRICT. This report is compiled 45 days after the end of the reporting period to allow for data entry to occur. In order for this data to be captured, a face-to-face contact must be done by the caseworker assigned to the plan. The system accommodates policy variances including courtesy supervision, permanent foster care, and residential treatment. The goal for accomplishment of 30-day contact with adults is 100%.

Source: http://apps.dhs.state.or.us (requires username and password) 45 Day Face-to-Face Report.

Foster care re-entries

A State meets the national standard for this indicator if, of all children who entered foster care during the period under review, **8.6%** or fewer of those children re-entered foster care within 12 months of a prior foster care episode. Quarterly report.

Source: http://apps.dhs.state.or.us (requires username and password) Reentry Report.

Foster Care Placements

Percent of children in relative care on a point-in-time basis; count of children where the child's current service is Relative Foster Care (SREL), divided by the count of all children in subcare services (excluding Medical coverage only (SMED), children served via Seniors and Peoples with Disabilities in a developmentally disable foster home, children on trial home visits and children on runaway status).

Source: Child Welfare datamart

Foster Care Placements

Six month data. First Placement; percent of times children were placed in relative care on first episode/first placement. Data was adjusted to reflect those instances where Family Shelter Care (SEFC) is only a payment code (i.e. placement counted as relative when the second listed subcare service is Relative Foster Care, but has the same provider number as the Family Shelter Care service listed as the first placement. (excluding Medical coverage only SMED),).

Source: Child Welfare datamart

Adoption Achieved in less than 24 Months

Percentage of children whose adoptions were finalized in less than 24 months from the time of latest removal from home. The goal is 32 percent or greater. Quarterly report.

Source: http://apps.dhs.state.or.us (requires username and password) Adoption Report.

Reabuse

All Recurrences = Percentage of abused/neglected children who were reabused within six months of prior victimization. Quarterly report. The goal is 6.1% or less (National Standard). This report has a nine-month

Source: http://apps.dhs.state.or.us (requires username and password) Reabuse Report.

Food Stamp Benefit Delivery

Food Stamp Benefit Timeliness

This report measures the timeliness of new food stamp issuances. There are two categories, expedited and non-expedited. 'New' is defined as; the case received a FS benefit for the report month, did not receive benefits in the two prior months and also has a cert begin date equal to the report month. The cases that met this criteria were then divided into Expedited and Non Expedited issuances. Example: the case received a FS benefit for the month of April 07, did not receive benefits for February 07 or March 07 AND had a 4/1/2007 cert begin date with a CRT or REC action.

Client Access to Food Stamp Benefits Measure

These charts report the ratio of persons at or below 100% of the federal poverty level to those persons receiving food stamp benefits. Eligibility begins at the 130% of poverty level. The number of persons in poverty is based upon 2007 census information from the U.S. census bureau and does not include people in military barracks, institutional group quarters or children in foster care. The target is 115%.

For More Data: http://www.oregon.gov/DHS/assistance/data/papage.shtml

Workforce and Employment Plans

The TANF Participation Rate Measure

The requirement for adults is 30 hours per week in core or non-core activities of which 20 hour must be in core activities, the target for adult participation is 50%. Requirement for teen parents is to be enrolled in an educational activity and making satisfactory progress, the target for teens is 100%. Post TANF cases were added to the data October 2007.

Composite History

Publish date will always be three months ahead of the composite data, for example; July 2007 meeting dashboard will contain April 2007 composite data and charts.

All nine primary measures are averaged. All months are actual month of activity. If there was no activity or reporting for a measure in a particular month the cell is blank so as not to effect averaging. The exception is quarterly measures; the results for quarterly measures are used for all three months of the quarter. Some months will have no data for the quarterly measures (example: the report released 07/07 does not have quarterly data for 04/07 through 06/07, the data will not be available until the 08/07 report).

A free copy of Acrobat Reader can be downloaded here: $\underline{\text{http://www.adobe.com/products/acrobat/readstep2.html}}, \text{ or contact your Help Desk for assistance.}$