

R824

Dear National Fire Academy Student:

Congratulations on your acceptance into the U.S. Fire Administration's National Fire Academy's Volunteer Incentive Program *Management Strategies for Success* course. We look forward to your arrival, and hope to provide you with a rewarding learning experience. Please review and complete the enclosed pre-course materials.

It is important to note that this is a 6-day class, and the first day of class will begin on Sunday at approximately 8 a.m. just after orientation. Orientation will normally commence at 8 a.m.; however, make sure you confirm this when you check in. Subsequent classes will meet daily from 8 a.m. to 5 p.m. with graduation occurring on Friday at 4 p.m. Because of this schedule, you will be provided lodging for Friday night. Evening classes may be required.

Increasing numbers of students and instructors are bringing laptop computers to campus. You alone are responsible for the security and maintenance of your equipment. The Academy cannot provide you with computer software, hardware, or technical support to include disks, printers, scanners, etc. There is a limited number of 120 Volt AC outlets in the classrooms. A Student Computer Lab is located in Building D and is available for all students to use. It is open daily with technical support provided in the evenings. This lab uses Windows XP and Office 2003 as the software standard.

Should you need additional information related to course content or requirements, please feel free to contact Dr. Burton A. Clark, Management Science Curriculum Training Specialist at (301) 447-1069 or email at burt.clark@dhs.gov.

Sincerely,

Dr. Denis Onieal, Superintendent National Fire Academy

U.S. Fire Administration

Management Strategies for Success Precourse Questions

Thank you for taking the time to fill out this survey. Please bring it with you, in a sealed envelope, to the first day of *Management Strategies for Success*. Do not place your name on the survey or envelope to maintain your confidentiality.

Pleas	se indicate the number of years of se	rvice you have in the fire service.	
1.	What type is your department? (Please check the appropriate box.)		
	☐ Volunteer	Combination	
	Paid (career)	Paid-On-Call	
2.	What position do you now hold in your department?		
	Firefighter	☐ Battalion Chief, District Chief, Shift Leader	
	☐ Engineer, Sergeant, Driver ☐ Company Officer (Lt., Capt., etc.)	Department Chief	
		Other, please explain	
3.	In your department the Company Officer is primarily a(n) position.		
	Operations (fire scene)	All of the above	
	Administration	Other, please explain	
	Human Resources Management		
4.	Is Leadership/Management education required for your department officers?		
	☐ Yes ☐ No		
5.	If yes, what level of Leadership/Management is required for department officers? (Check all that apply)		
	☐ In-house officer training	☐ State	
	Department	☐ National	
	County	College degree	
	Regional		
6.	Is there an individual in your department you look up to?		
	□ Yes □ No		

Does your department have an organizational chart ? (If so, please bring a coof it with you to class, with your position marked on it.)		
☐ Yes ☐ No		
Does your company currently have a mission or vision statement ? (bring a copy of it with you to class.)		
Yes No		
What is your motivation for becoming a department officer (taking this class)?		
☐ Money	☐ Ability to affect change	
Rank (Bugles)	☐ Authority	
Status	Other, please explain	
How do you rate the overall quality of the leadership of your department?		
One of the best around	Slightly below average	
Above average	☐ Below average	
☐ Average	Poor	
Do you have a position description ? (If so, please bring it with you to class.)		
☐ Yes ☐ No		
Do you consider yourself a leader? Yes No		
Do you consider yourself a manager? Yes No		
Why?		