

Local Office Data – Fourth Quarter 2002

Description

Following are several graphs displaying Senior's and People with Disabilities (SPD) data for each SPD and Area Agency on Aging (AAA) Service Delivery Area in the state. These data are grouped into Community Human Service and Area Aging Agency offices. Some data are related to Oregon Benchmarks (senior abuse reporting, seniors living independently and people with disabilities living independently) and some data are related to other information needs.

- **Percent Served In-Home**
- **Percent Served in Community Based Care**
- **Medicaid Long-term Care Cost Per Case**
- **Licensed Substitute Home Beds per 1,000 Oregonians Age 85 and Older**
- **Percent of Client Employed Providers with One Plus Years of Service**

Annual Data: (published annually)

- **Percentage of Seniors over 65 Living Independently (outside NFs)**
- **Food Stamp Accuracy Rates**
- **Average Days Local Offices use to get Abuse Reports to Central Office for the Year 2000**

One single data point, or even many data points combined, should not be the only indication of how SDA/AAA are performing. Performance can be affected by forces such as the local economy, the number of local partners, housing that is affordable and accessible, and transportation to name a few. *Statewide averages are included for reference only and are not outcome goals.*

Percent Clients Served In-Home December, 2002

Service Delivery Area	InHome Clients EndWeek	Total Clients EndWeek	InHome% of Total
16 Washington CHS	294	556	52.88%
16 Washington AAA	512	1812	28.26%
15 Clackamas AAA	1272	2672	47.60%
14 Grant/Harney/Malheur CHS	231	528	43.75%
13 Un/Bkr/Wilwa CHS	227	588	38.61%
12 Morrow/Umatilla CHS	485	931	52.09%
11 Klamath/Lake CHS	380	777	48.91%
10 Desch/Crk/Jeff CHS	541	1210	44.71%
09 Hood/Wsc/Shr/Gil/Whlr CHS	295	562	52.49%
08 Jackson/Jos AAA	1248	2807	44.46%
07 Coos/Curry CHS	1078	1677	64.28%
06 Douglas CHS	321	424	75.71%
06 Douglas AAA	343	851	40.31%
05 Lane AAA	1294	2904	44.56%
04 Lin/Btn/Lnc AAA	1390	2369	58.67%
03 Marion/Plk/Yam CHS	842	1200	70.17%
03 Marion/Plk/Yam AAA	1167	3156	36.98%
02 Multnomah AAA	3712	7462	49.75%
01 Columbia CHS	72	244	29.51%
01 Clatsop/Tillamook CHS	170	227	74.89%
01 Clatsop/Tillamook AAA	177	436	40.60%

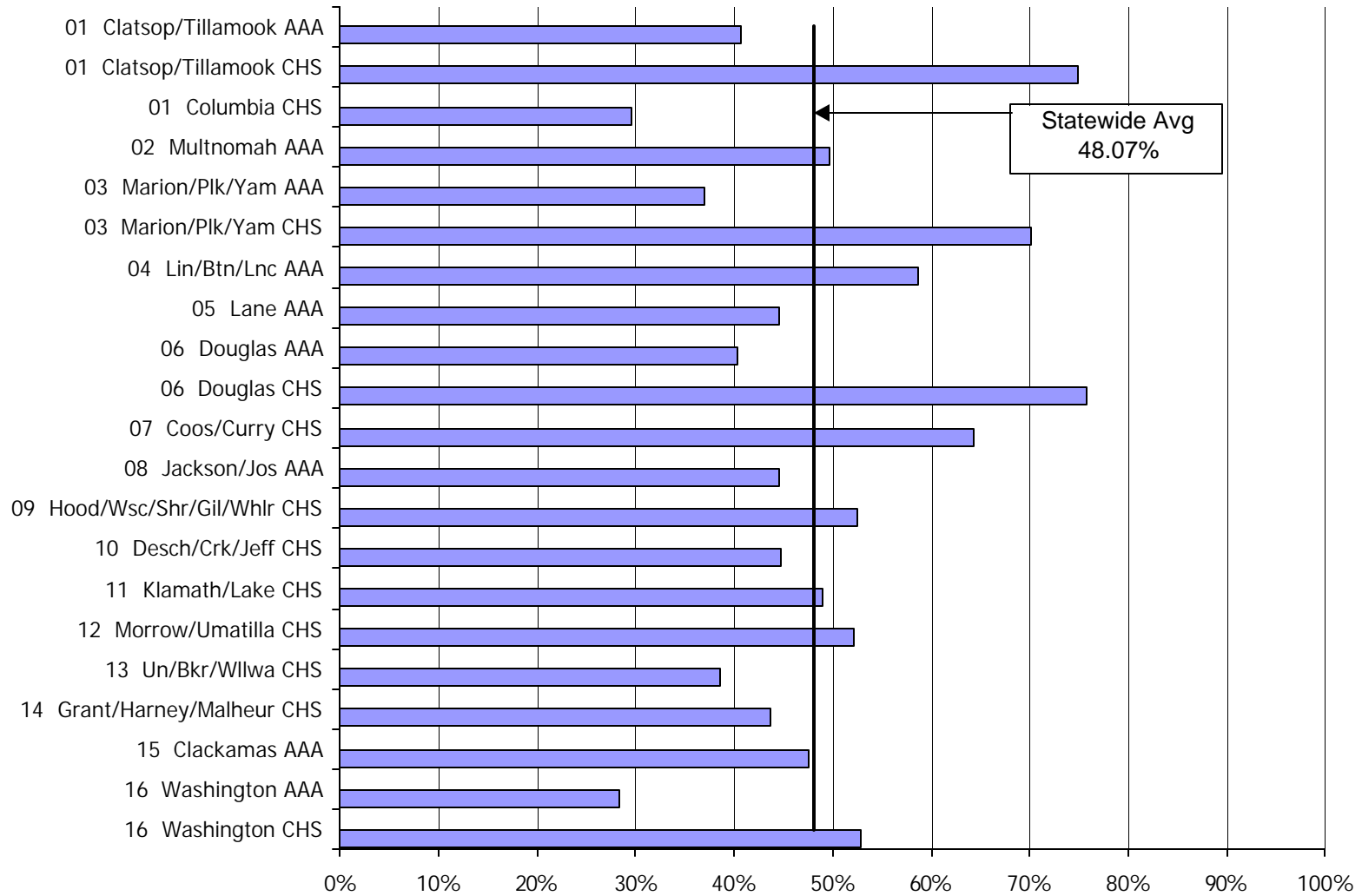
Statewide

16,051	33,393	48.07%
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InHome data includes Spousal and Client Employed Hourly

Percent of Clients Served In-Home December, 2002

Service Delivery Area



The statewide average is included for reference only. It is not a DHS target.

Percent Served In Community Based Care December, 2002

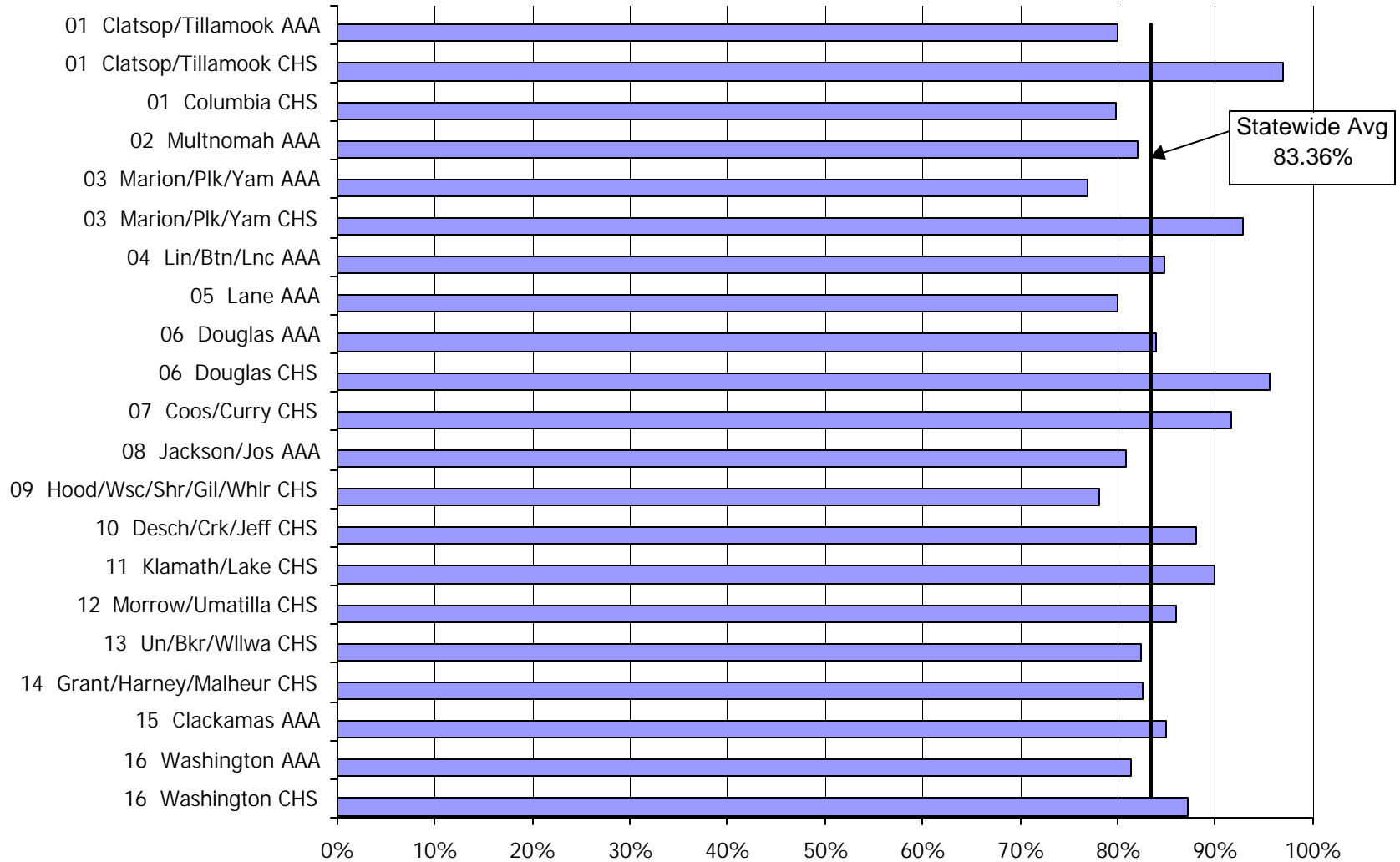
Service Delivery Area	CBC End Week	Total End Week	CBC% of Total
16 Washington CHS	485	556	87.23%
16 Washington AAA	1475	1812	81.40%
15 Clackamas AAA	2272	2672	85.03%
14 Grant/Harney/Malheur CHS	436	528	82.58%
13 Un/Bkr/Wllwa CHS	485	588	82.48%
12 Morrow/Umatilla CHS	800	931	85.93%
11 Klamath/Lake CHS	699	777	89.96%
10 Desch/Crk/Jeff CHS	1066	1210	88.10%
09 Hood/Wsc/Shr/Gil/Whlr CHS	439	562	78.11%
08 Jackson/Jos AAA	2269	2807	80.83%
07 Coos/Curry CHS	1536	1677	91.59%
06 Douglas CHS	405	424	95.52%
06 Douglas AAA	714	851	83.90%
05 Lane AAA	2322	2904	79.96%
04 Lin/Btn/Lnc AAA	2008	2369	84.76%
03 Marion/Plk/Yam CHS	1115	1200	92.92%
03 Marion/Plk/Yam AAA	2426	3156	76.87%
02 Multnomah AAA	6122	7462	82.04%
01 Columbia CHS	195	244	79.92%
01 Clatsop/Tillamook CHS	220	227	96.92%
01 Clatsop/Tillamook AAA	349	436	80.05%

Statewide	27,838	33,393	83.36%
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Community Based Care includes Adult Foster Care, Residential Care, Assisted Living, Specialized Living and In Home.

Percent Served In Community Based Care - December - 2002

Service Delivery Area



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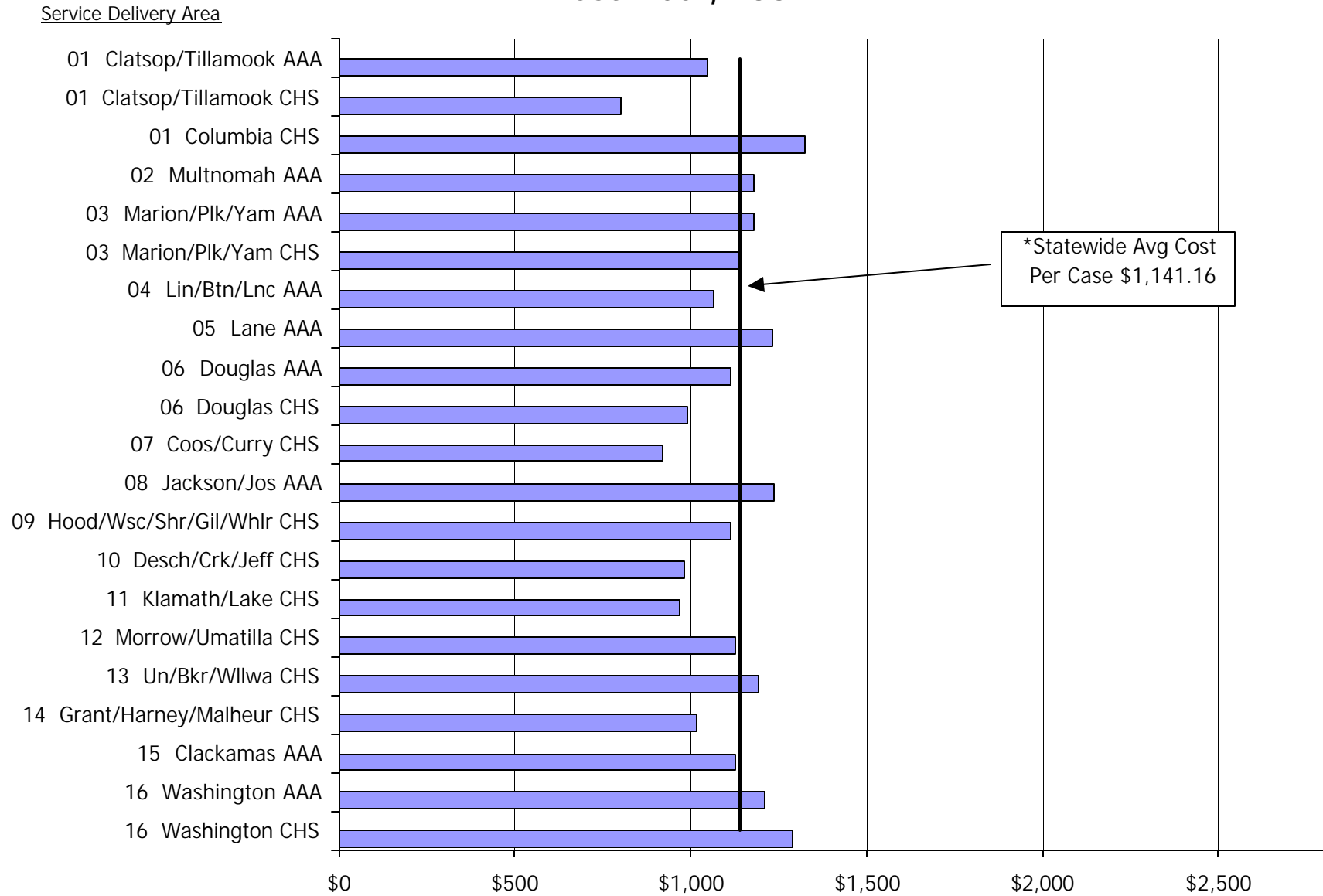
Medicaid Long term Cost Per Case
December, 2002

Service Delivery Area	12/2002 Medicaid Paid	12/2002 LTC Cases	CPC
16 Washington CHS	\$717,375.00	556	\$1,290.24
16 Washington AAA	\$2,191,987.00	1812	\$1,209.71
15 Clackamas AAA	\$3,015,858.00	2672	\$1,128.69
14 Grant/Harney/Malheur CHS	\$537,765.00	528	\$1,018.49
13 Un/Bkr/Wllwa CHS	\$700,767.00	588	\$1,191.78
12 Morrow/Umatilla CHS	\$1,050,243.00	931	\$1,128.08
11 Klamath/Lake CHS	\$753,992.00	777	\$970.39
10 Desch/Crk/Jeff CHS	\$1,186,723.00	1210	\$980.76
09 Hood/Wsc/Shr/Gil/Whlr CHS	\$626,417.00	562	\$1,114.62
08 Jackson/Jos AAA	\$3,477,347.00	2807	\$1,238.81
07 Coos/Curry CHS	\$1,542,657.00	1677	\$919.89
06 Douglas CHS	\$420,837.00	424	\$992.54
06 Douglas AAA	\$946,735.00	851	\$1,112.50
05 Lane AAA	\$3,576,651.00	2904	\$1,231.63
04 Lin/Btn/Lnc AAA	\$2,521,492.00	2369	\$1,064.37
03 Marion/Pik/Yam CHS	\$1,362,968.00	1200	\$1,135.81
03 Marion/Pik/Yam AAA	\$3,722,570.00	3156	\$1,179.52
02 Multnomah AAA	\$8,791,313.00	7462	\$1,178.14
01 Columbia CHS	\$323,565.00	244	\$1,326.09
01 Clatsop/Tillamook CHS	\$182,327.00	227	\$803.20
01 Clatsop/Tillamook AAA	\$457,054.00	436	\$1,048.29
*Statewide Average	\$1,814,602	1,590	\$1,141.16

*The statewide average is included for reference only. It is not a DHS target.

LTC includes Adult Foster Care, Residential Care, Assisted Living, and Specialized Living

Medicaid Long term Care Cost Per Case December, 2002

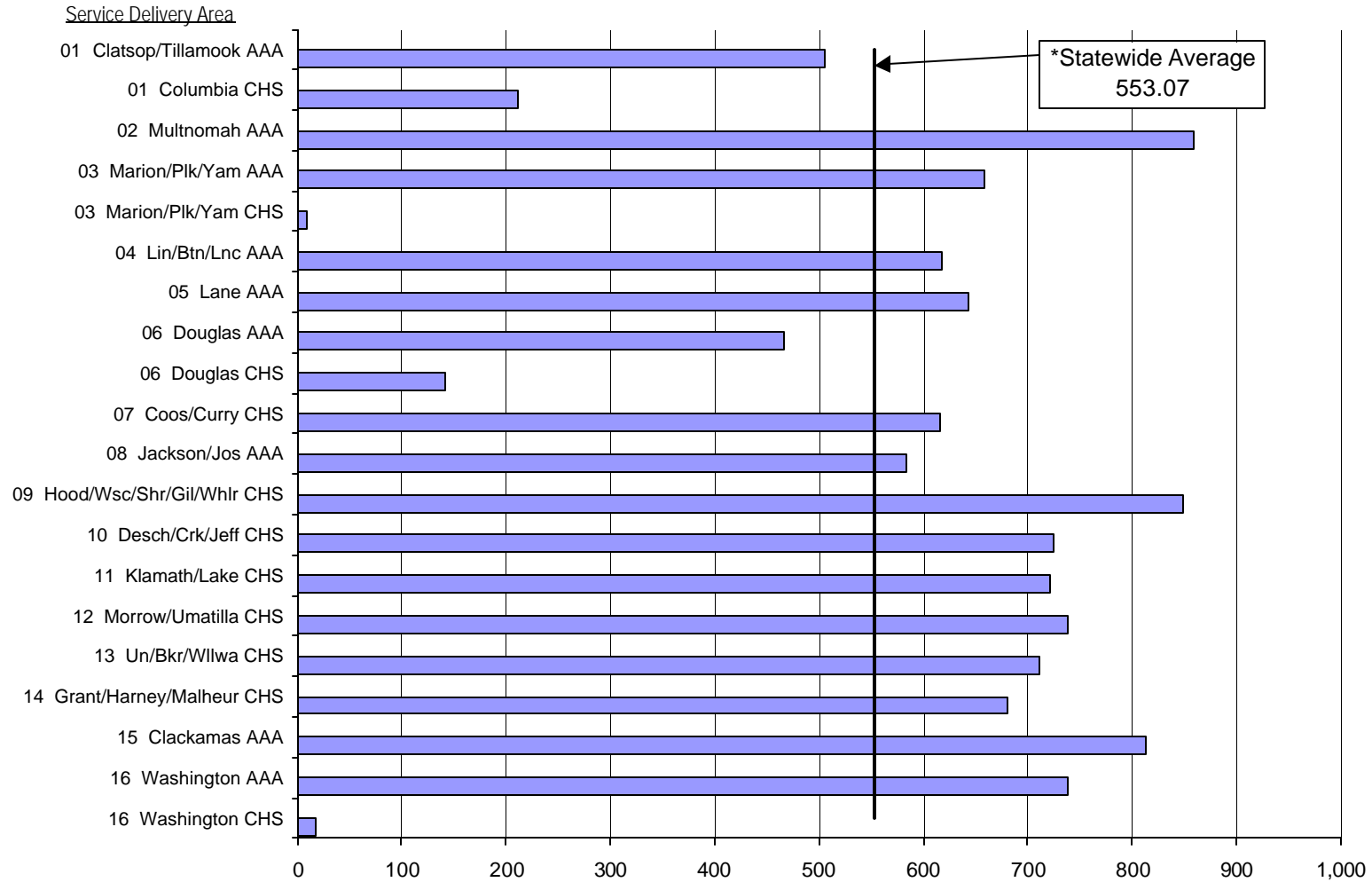


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**Oregon's Licensed Substitute Home Beds per 1,000
Age 85 and Older - December, 2002**

Service Delivery Area	Licensed bed capacity	85+ Pop	Substitute home beds
16 Washington CHS	100	5,574	17.94
16 Washington AAA	4,120	5,574	739.15
15 Clackamas AAA	4,023	4,950	812.73
14 Grant/Harney/Malheur CHS	630	926	680.35
13 Un/Bkr/Wllwa CHS	850	1,196	710.70
12 Morrow/Umatilla CHS	901	1,222	737.32
11 Klamath/Lake CHS	878	1,216	722.04
10 Desch/Crk/Jeff CHS	1,630	2,247	725.41
09 Hood/Wsc/Shr/Gil/Whlr CHS	890	1,048	849.24
08 Jackson/Jos AAA	3,318	5,684	583.74
07 Coos/Curry CHS	1,282	2,084	615.16
06 Douglas CHS	280	1,974	141.84
06 Douglas AAA	919	1,974	465.55
05 Lane AAA	3,608	5,611	643.02
04 Lin/Btn/Lnc AAA	2,427	3,927	618.03
03 Marion/Pik/Yam CHS	68	7,895	8.61
03 Marion/Pik/Yam AAA	5,194	7,895	657.88
02 Multnomah AAA	9,277	10,807	858.43
01 Columbia CHS	371	1,756	211.28
01 Clatsop/Tillamook AAA	889	1,756	506.26
Statewide	41,655	75,316	553.07

Oregon's Licensed Substitute Home Beds per 1,000 Age 85 and Older - December, 2002



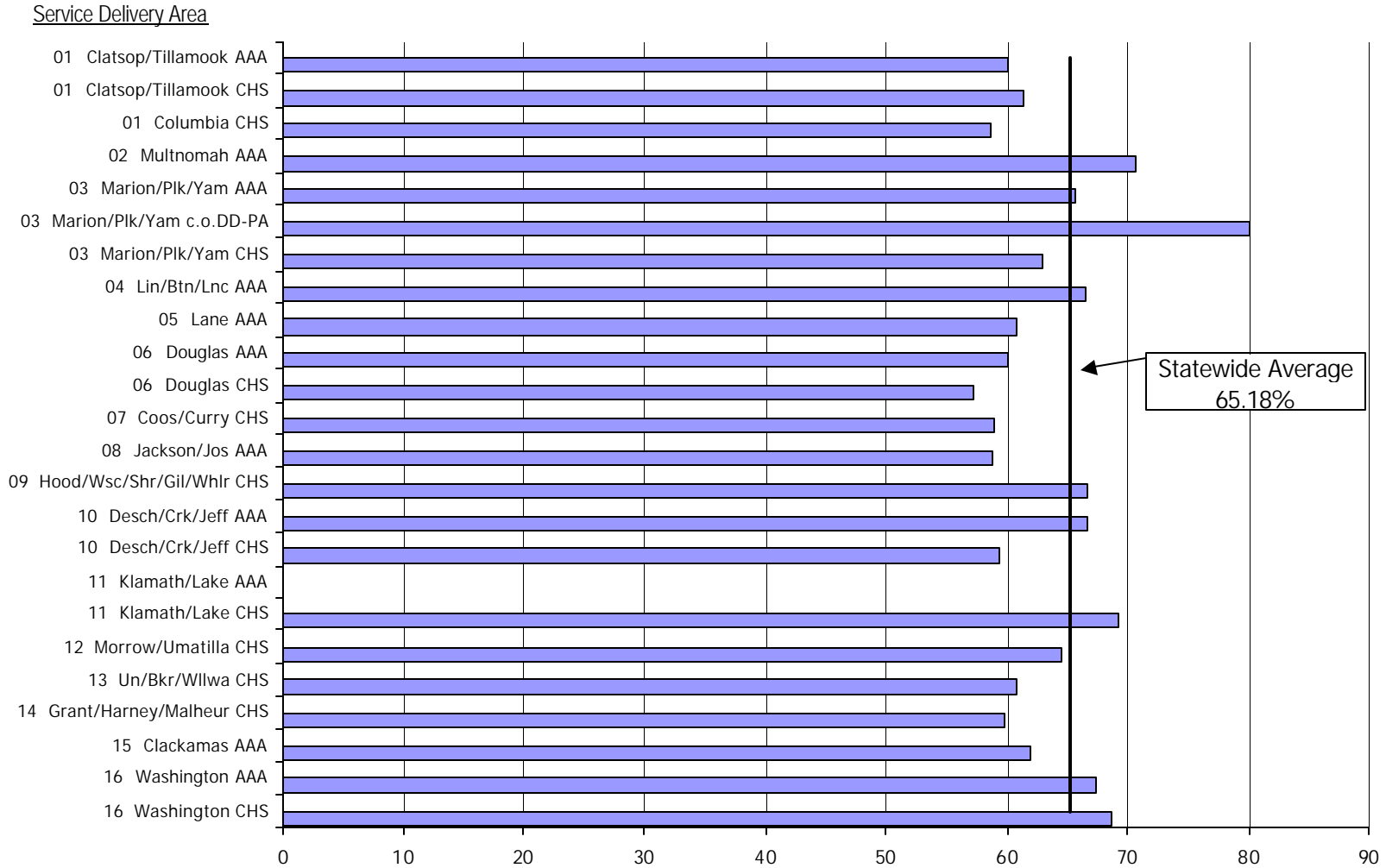
*The Statewide average is included for reference only. It is not a DHS target.

**Percent of Client Employed Providers with One Plus Years
of Service in Local Offices - December, 2002**

Service Delivery Area	1year ago	active now	retained	Percent Retained
16 Washington CHS	259	327	178	68.73
16 Washington AAA	367	422	247	67.30
15 Clackamas AAA	1,019	1,046	632	62.02
14 Grant/Harney/Malheur CHS	174	188	104	59.77
13 Un/Bkr/Wllwa CHS	232	226	141	60.78
12 Morrow/Umatilla CHS	428	468	276	64.49
11 Klamath/Lake CHS	293	334	203	69.28
11 Klamath/Lake AAA	0	4	0	0.00
10 Desch/Crk/Jeff CHS	421	418	250	59.38
10 Desch/Crk/Jeff AAA	3	3	2	66.67
09 Hood/Wsc/Shr/Gil/Whlr CHS	183	241	122	66.67
08 Jackson/Jos AAA	1,015	1,096	596	58.72
07 Coos/Curry CHS	988	965	581	58.81
06 Douglas CHS	273	322	156	57.14
06 Douglas AAA	345	343	207	60.00
05 Lane AAA	1,126	1,116	685	60.83
04 Lin/Btn/Lnc AAA	1,073	1,093	713	66.45
03 Marion/Pik/Yam CHS	720	873	453	62.92
03 Marion/Pik/Yam c.o.DD-PA	1,146	1,774	917	80.02
03 Marion/Pik/Yam AAA	680	692	446	65.59
02 Multnomah AAA	2,015	2,301	1,423	70.62
01 Columbia CHS	58	70	34	58.62
01 Clatsop/Tillamook CHS	145	144	89	61.38
01 Clatsop/Tillamook AAA	110	120	66	60.00
Statewide	13,073	14,586	8,521	65.18

data includes Title XIX and Spousal Pay

Percent of Client Employed Providers with One Plus Years of Service in Local Offices - December, 2002



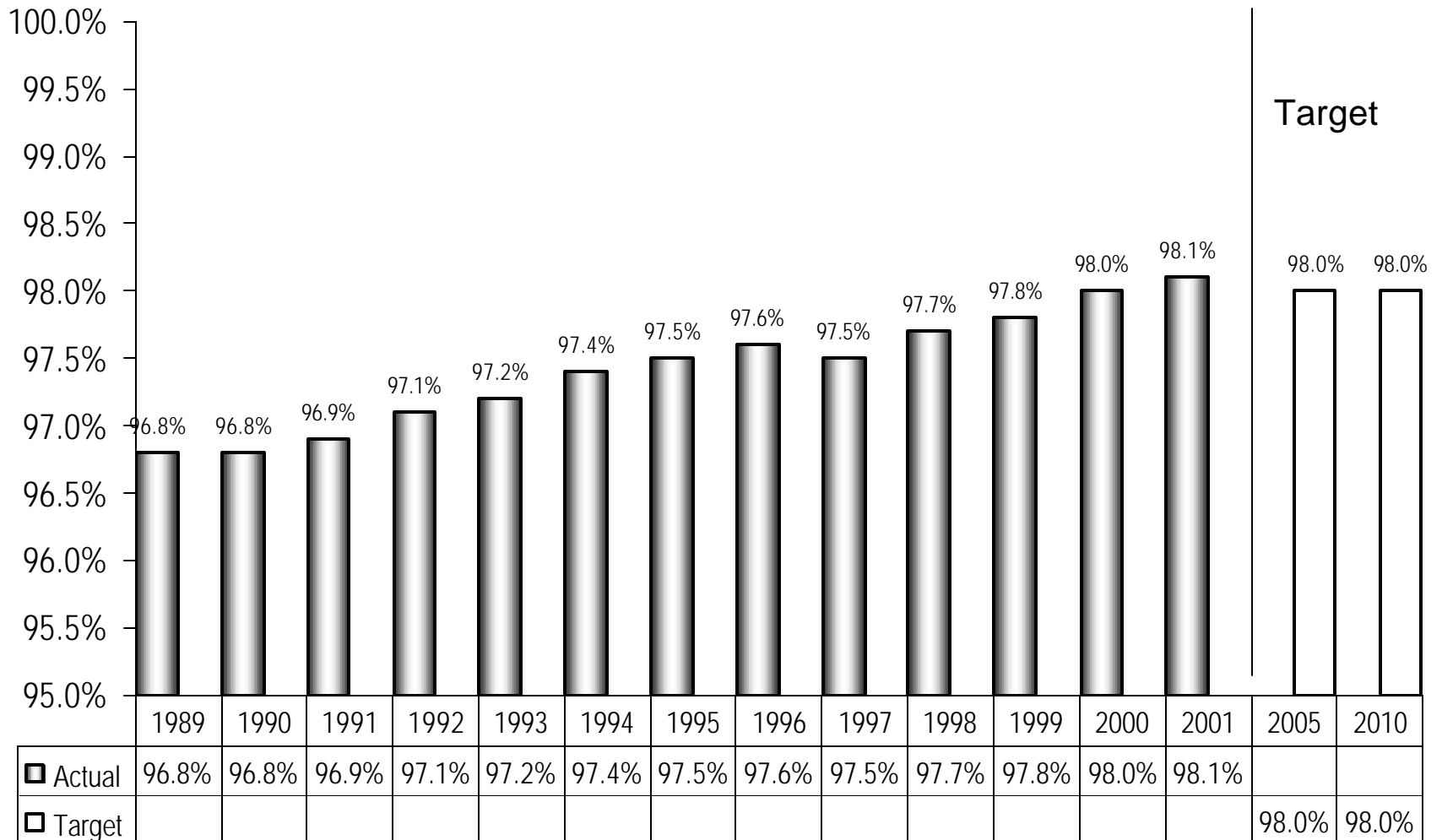
The statewide average is included for reference only. It is not a DHS target.

data include Title XIX and Spousal Pay

Annual Data: (published annually)

- **Percentage of Seniors over 65 Living Independently (outside NFs)**
- **Food Stamp Accuracy Rates**
- **Average Days Local Offices use to get Abuse Reports to Central Office for the Year 2000**

Percent of Seniors over 65 Living independently (Oregon benchmark 58)



**Seniors & People with Disabilities Food Stamp
Accuracy Rate for July 2001 - June 2002**

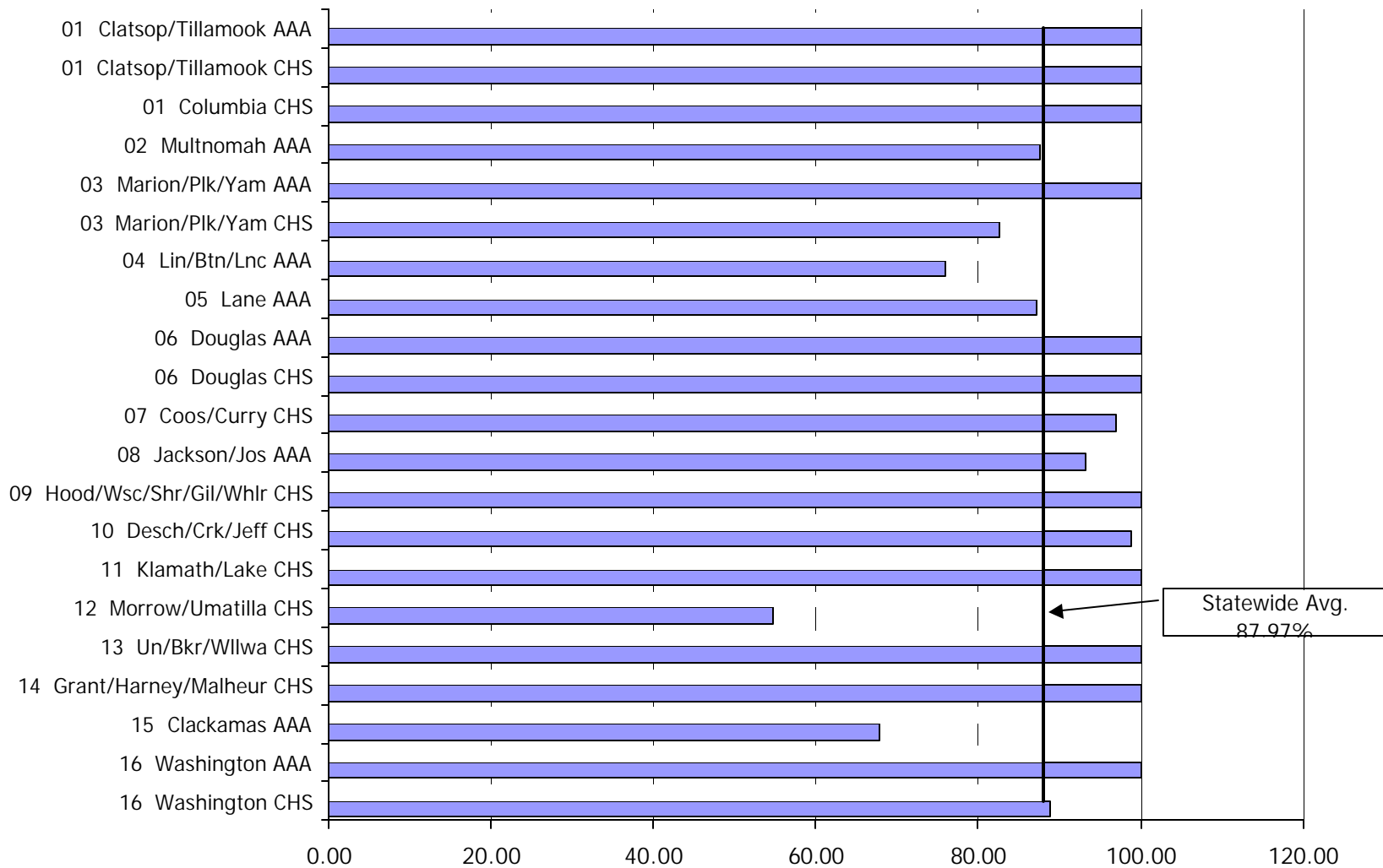
Service Delivery Area	Error \$	Total \$	Percent Error Rate	Percent Accuracy Rate
16 Washington CHS	\$92.00	\$828.00	11.11	88.89
16 Washington AAA	\$0.00	\$421.00	0.00	100.00
15 Clackamas AAA	\$477.00	\$1,486.00	32.10	67.90
14 Grant/Harney/Malheur CHS	\$0.00	\$80.00	0.00	100.00
13 Un/Bkr/Wllwa CHS	\$0.00	\$546.00	0.00	100.00
12 Morrow/Umatilla CHS	\$273.00	\$605.00	45.12	54.88
11 Klamath/Lake CHS	\$0.00	\$157.00	0.00	100.00
10 Desch/Crk/Jeff CHS	\$10.00	\$939.00	1.06	98.94
09 Hood/Wsc/Shr/Gil/Whlr CHS	\$0.00	\$147.00	0.00	100.00
08 Jackson/Jos AAA	\$147.00	\$2,168.00	6.78	93.22
07 Coos/Curry CHS	\$34.00	\$1,131.00	3.01	96.99
06 Douglas CHS	\$0.00	\$695.00	0.00	100.00
06 Douglas AAA	\$0.00	\$454.00	0.00	100.00
05 Lane AAA	\$235.00	\$1,824.00	12.88	87.12
04 Lin/Btn/Lnc AAA	\$233.00	\$969.00	24.05	75.95
03 Marion/Pik/Yam CHS	\$249.00	\$1,426.00	17.46	82.54
03 Marion/Pik/Yam AAA	\$0.00	\$555.00	0.00	100.00
02 Multnomah AAA	\$735.00	\$5,971.00	12.31	87.69
01 Columbia CHS	\$0.00	\$184.00	0.00	100.00
01 Clatsop/Tillamook CHS	\$0.00	\$69.00	0.00	100.00
01 Clatsop/Tillamook AAA	\$0.00	\$10.00	0.00	100.00
Statewide	\$2,485.00	\$20,665.00	12.03	87.97

Food stamp accuracy is a Federal quality assurance control. Because of the number of cases, approximately 90 per month, the accuracy rate is valid at the statewide level only.

The most recent national average/target accuracy rate is 91.09 for 2001.

Oregon's top five error factors from October 2001 through May 2002 are reporting errors in wages and salaries, shelter deductions, standard utility allowance, household composition, and child support.

Seniors & People with Disabilities Services Food Stamp Accuracy Rate July 2001 - June 2002



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The most recent national average/target accuracy rate is 91.09 for 2001.

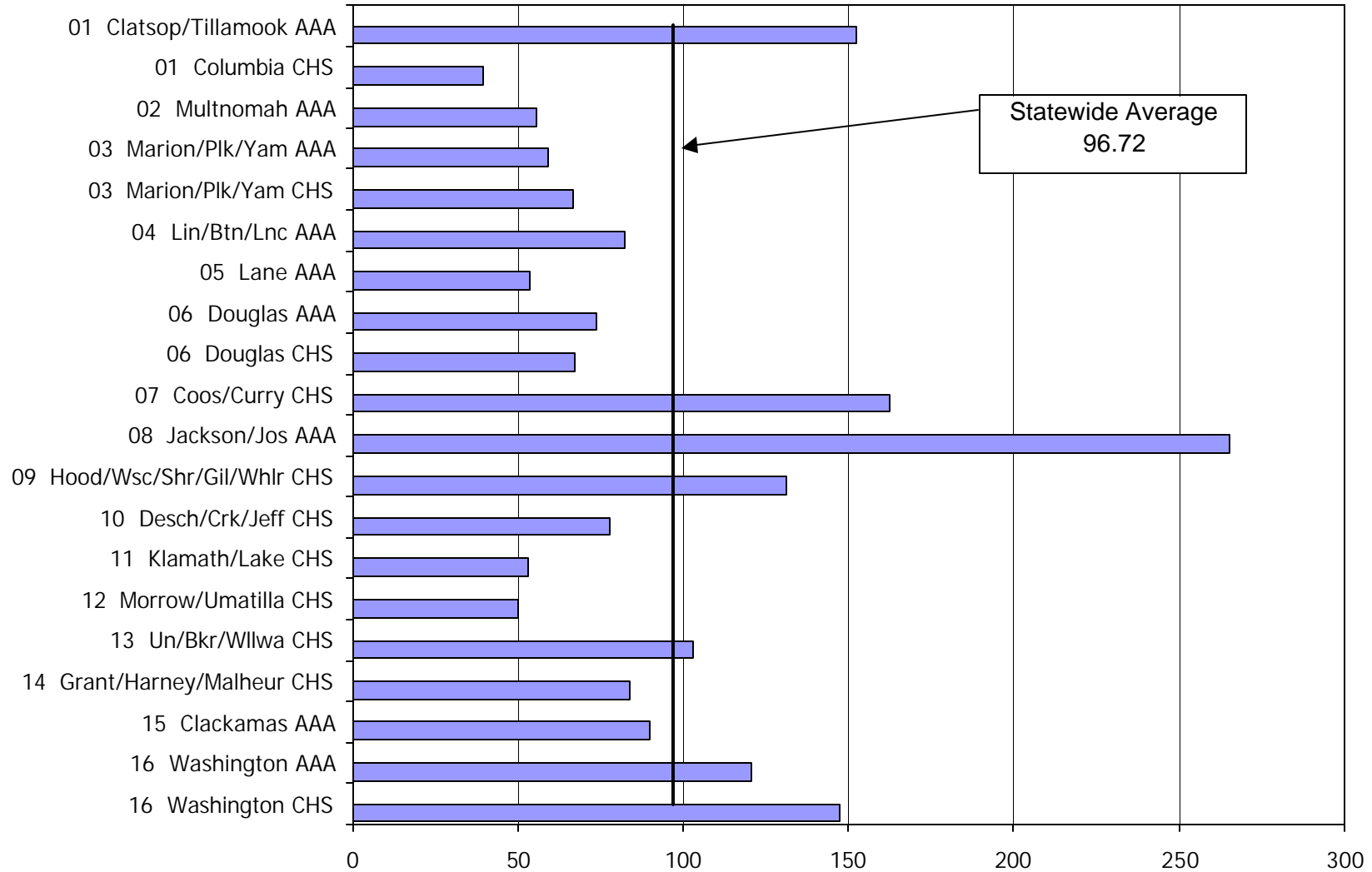
Average Days Local Offices use to get Abuse Reports to Central Office for fiscal Year 2002

Service Delivery Area	Number of Days to Make Report to Central Office
16 Washington CHS	147.50
16 Washington AAA	120.54
15 Clackamas AAA	89.97
14 Grant/Harney/Malheur CHS	83.83
13 Un/Bkr/Wllwa CHS	103.09
12 Morrow/Umatilla CHS	50.05
11 Klamath/Lake CHS	53.14
10 Desch/Crk/Jeff CHS	77.40
09 Hood/Wsc/Shr/Gil/Whlr CHS	131.00
08 Jackson/Jos AAA	265.52
07 Coos/Curry CHS	162.53
06 Douglas CHS	67.00
06 Douglas AAA	73.47
05 Lane AAA	53.70
04 Lin/Btn/Lnc AAA	82.35
03 Marion/Plk/Yam CHS	66.64
03 Marion/Plk/Yam AAA	59.27
02 Multnomah AAA	55.27
01 Columbia CHS	39.50
01 Clatsop/Tillamook AAA	152.07
Statewide Average	96.72

Data is Facility abuse only and is the average number of days to get reports to central office.

Average Days Local Offices use to get Abuse Reports to Central Office for ficsal Year 2002

Service Delivery Area



The statewide average is included for reference only. It is not a DHS target.

