

# FACT SHEET 01-17 For Outpatient Providers and Office Managers

# What is the Foreign Medical Program (FMP)

The FMP is a program for veterans who live or travel overseas. Under the FMP, the Department of Veterans Affairs will pay the VA allowable amount for a service connected disability.

#### How does FMP relate to CHAMPUS/TRICARE?

There is no relationship between FMP and CHAMPUS/TRICARE.

#### Do I need approvals for referrals to specialists or for diagnostic tests?

Approvals are not required for referrals for service-connected conditions.

## What kind of case management and utilization review is performed?

Claims are reviewed to determine whether the medical care provided is related to the service-connected condition. Clinical reviews may also include review of durable medical equipment, mental health/substance abuse, physical, occupational and speech therapy; home health care, inpatient skilled nursing services and rehabilitation.

#### What kind of medication is covered under the FMP?

Only prescription medications are covered under the FMP and only when prescribed for a service-connected condition. These medications MUST be approved for use by the U.S. Food and Drug Administration.

#### Is there a contract or agreement that I must sign to accept/participate in FMP?

No, FMP does not have contract providers.

#### How do I get a claim paid?

Provide the following information when you submit a claim:

- Patient's full name
- Patient's mailing address
- Patient's U.S. social security number
- Patient's VA Claim Number
- Provider's full name
- Provider's medical title
- · Provider's office address

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- Provider's office telephone
- Provider's billing address if different from "office address"
- Diagnosis treated
- Narrative description of service provided
- Billed charge for each service
- Date(s) of service

Send the above documentation to the Health Administration Center, Foreign Medical Program, PO Box 469021, Denver, CO 80246-9021.

# What does FMP pay?

There are no co-pays for the patient.

# How fast does FMP pay?

FMP normally pays 95 percent of claims within 45 working days.

### How do I know someone is FMP eligible?

Veterans will have an FMP Benefits Authorization.

# How do I get more information?

- Check our web site at www.va.gov/hac, select Foreign Medical Program
- Write us at the PO Box 469021, Denver, CO 80246-9021
- To contact us by email, please go to this web link and follow the directions for submitting secure email: <a href="http://www.va.gov/hac/contact">http://www.va.gov/hac/contact</a>
- Call 303-331-7590, Monday-Friday
- Fax information to 303-331-7803.

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