# A GUIDEBOOK FOR INCARCERATED VETERANS

BALTIMORE, MARYLAND, MARTINSBURG, WEST VIRGINIA, AND WASHINGTON, DC AREAS

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This Guidebook can be an important tool, if you review all of the programs thoroughly to understand the opportunities available. When these programs are used properly, the benefits will minimize the outside pressures you may be confronted if released....social acceptance, economics, and re-establishment as a productive member of society. This Guidebook is a tool for incarcerated veterans and their families who wish access to services to support a new and better way of life. This guidebook is designed to assist incarcerated veterans, in the Baltimore, Maryland; Martinsburg, West Virginia; and Washington, DC, areas. Because laws vary from state to state, check your state laws and regulations.

We would like to recognize and thank: 1) the National Coalition for Homeless Veterans which provided basic concepts and core information for this guide through its "Planning for Your Release" guide funded by the U.S. Department of Labor; 2) the Veterans Incarcerated Workgroup of Walla Walla, Washington, for the concept of state-specific information in its "Guidebook for Incarcerated Veterans" and for allowing the use of its guide as a template for this publication; 3) Vietnam Veterans of America, Inc. for developing the first incarcerated veterans guidebook, which has inspired and informed subsequent efforts; and 4) any public domain and agency resources included in the guidebook.

Agency staff names and addresses, phone numbers and website addresses change. If you attempt to contact one of the resources in this guidebook and it is not current, do your best to obtain the current information through phone information or a Google web search. To perpetuate the value of this document, we respectfully request that if you discover any incorrect, conflicting, or out-of-date information in this Guidebook please send the discrepancies, and updated information if you have it, to:

Chief, Domiciliary Perry Point VA Medical Center Perry Point, MD 21902

Date last revised: January 13, 2006

## SECTION 1 USING THIS GUIDE AND SEEKING HELP FOR VETERANS

This guide is for you to use to plan for your release and to keep as a reference after your release. It includes addresses, phone numbers, and web sites that you can use to find out about programs and other help available after your release. You may want to ask a friend or family member to help you find the information you need, if you don't have phone or Internet access. Remember, this guide does not include all of the services available. What is available in one area may be different from what is available in another, so be sure to check with local resources to learn about services in your area. While you are in prison, find out which unit in your facility can help you plan for your release (often the education or transfer unit). Classes may be offered so you can work on skills development and prepare for life after release. You don't want to risk homelessness once you are released, so take advantage of the opportunities available to you.

Begin thinking about things you will need upon release. Ask yourself these kinds of questions: Will I need housing? Will I need medical, substance abuse, or mental health care? Do I need to learn a job skill? Do I have any other legal issues, such as child support? How do I restart my VA checks or Supplemental Security Income (SSI)? Make a list of your needs. Remember, this is just a tool to help you get organized. A sample list might look like this:

- I need a place to live.
- I need a job.
- I need clothing to wear to work.
- I need to find out what benefits I can get as a veteran.
- I want to get addictions treatment.
- I owe child support.

Think about your list as you read through this guide. Who do you think can help you with each of your needs? Is there one organization that may be able to work with you on many different things, or do you need to contact several agencies? Keep track of the steps you take, including the dates and names of people you contact for information or assistance. Although this guide provides national and state addresses for many organizations, we recommend you check your phone book for local, county, and state agencies that know what help is available in your area.

When writing a letter to request information, be clear. Keep your letter short, to the point, and write legibly. Include the following information

- 1. Your name and contact information.
- 2. A brief statement about your current situation.
- 3. Your specific request.

4. What you have done so far (Example: I have written to X organization and they suggested I contact you).

5. Any restrictions for mailings (Example: Mail with staples or paper clips will not be accepted by my prison facility).

6. When contacting an agency for help by mail, email or phone, be persistent and polite in order to get results.

7.Ask questions if information is not clear to you. Remember that many organizations are staffed by volunteers who are eager to help, but may not have the answers you are looking for. If someone cannot help you, ask about who can.

8. The Internet can also be helpful to find information about VA benefits and community resources in your area. This guide includes web addresses when available. If computer access is not available at your facility, you can visit the public library after release. Computer access may also be provided at Work Source and Affiliate sites, Work Force.

9. Development Council member locations and Employment Security Department offices (referred to as Job Service Centers or Unemployment Offices).

## HELP FOR VETERANS

This section includes resources that can help you get back on your feet. Remember to check the phone book for local, county, and state agencies that know what services are available in the area to assist you. Some organizations may have waiting lists, require an interview, or have specific rules about whom they serve. It is best if you start asking about services and requirements now, so that you will be prepared when you are released. You may even ask if your name can be put on a waiting list when you get closer to your release date.

# Who is Eligible for Veteran Affairs Services

# Health Care Eligibility

Eligibility for VA health care is dependent upon a number of variables, which may influence the final determination of the services for which you qualify. These factors include the nature of a veteran's discharge from military service (e.g., honorable, other

than honorable, dishonorable), length of service, VA adjudicated disabilities (commonly referred to as service-connected disabilities), income level, and available VA resources among others.

Generally, you must be enrolled in VA health care system to receive benefits offered in the Medical Benefits Package. To apply for VA health care benefits, including enrollment, you must fill out an application. The application is used to determine:

- 1. Whether you have qualifying service as a veteran.
- 2. What your veteran status is so that you can be placed into one of the priority groups.

# Determining Your Eligibility

Eligibility for health care through VA is a two-step process:

- 1. VA must determine your eligibility status as a veteran by reviewing your:
  - character of Discharge from active military service, and your
  - length of active military service

2. VA must determine whether you qualify for one of the eight enrollment priority groups.

## Step 1: Determine your qualifying military service

The character of discharge you received from the military can be a factor. It is not an issue if you received:

- An honorable discharge
- A general discharge
- A discharge under honorable conditions

The length of your service may also matter. It depends on when you served. There's no length of service requirement for:

 Former enlisted persons who started active duty before September 8, 1980; or

• Former officers who first entered active duty before October 17, 1981; All other veterans must have 24 months of continuous active duty military service or meet one of the exceptions described below.

If you have a different character of discharge, you may still be eligible for care. Contact your Enrollment Coordinator at your local VA health care facility to see if you qualify.

## Minimum Service Requirement

You do not have to meet the 24 continuous months of active duty service requirement if you:

- Were a reservist who was called to Active Duty and who completed the term for which you were called, and who was granted an other than dishonorable discharge; or
- Were a National Guard member who was called to Active Duty by federal executive order, and who completed the term for which you were called, and who was granted an other than dishonorable discharge; or
- Only request a benefit for or in connection with: a service-connected condition or disability; or treatment, and/or counseling of sexual trauma that occurred while on active military service; or treatment of conditions related to ionizing radiation; or head or neck cancer related to nose or throat radium treatment while in the military.
- Were discharged or released from active duty for a hardship, or
- Were discharged with an "early out"; or
- Were discharged or released from active duty for a disability that began in the service or got worse because of the service; or
- Have been determined by VA to have compensable service-connected conditions; or
- Were discharged for a reason other than disability, but you had a medical condition at the time that was disabling, and in the opinion of a doctor, would have justified a discharge for disability (in this last case, the disability must be documented in service records)

## Step 2. Enrollment in VA Health Care System

Generally, you must be enrolled in VA health care system to receive benefits offered in the Medical Benefits Package.

Certain veterans do not need to be enrolled to receive medical care benefits. You do not have to be enrolled if you:

- Have been determined by VA to be 50% or more disabled from service-connected (SC) conditions
- Are seeking care for a VA rated service-connected disability only
- It is less than one year since you were discharged for a disability that the military determined was incurred or aggravated by your service, but that VA has not yet rated

## For all other benefits please contact your local VA Regional Office.

VA Baltimore Regional Office	
31 Hopkins Plaza Federal Building	

Baltimore, MD 21201

Phone: 1-800-827-1000

VA Washington D.C. Regional Office 1722 I Street, N.W. Washington DC 20421 Phone: 1 800 827 1000

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#### Where to Start

Check the local phone book yellow pages under "Homeless" or "Social Service Organizations" for a list of many local organizations that offer different services, which may include clothing, public transportation tokens, emergency shelter, and more. You may need to contact several agencies to find all the services you need. Services provided by government agencies are listed in the blue pages found near the front of the phone book. Check with your local Public Assistance Office to find out available programs and their guidelines. We have included some guidance below, but your local organizations are your best resources. Remember, it never hurts to ask!

Every VA Medical Center has a Health Care for Homeless Veterans (HCHV) Coordinator who is responsible for helping homeless veterans access VA and community-based care to end homelessness among veterans. The HCHV program provides outreach, clinical assessments and referrals for medical and mental health care, long-term transitional residential assistance, case management and employment assistance with linkage to permanent housing. To locate your nearest HCHV Coordinator call 1-877-222-8387 or go to VA homeless coordinators site as well: http://www1.va.gov/homeless/page.cfm?pg=21.

## Section 2

#### Veterans Affairs Services Facts about the Department of Veterans Affairs

The Department of Veterans Affairs (VA) was established on March 15, 1989, succeeding the Veterans Administration. It is responsible for providing federal benefits to veterans and their families. Headed by the Secretary of Veterans Affairs, VA is the second largest of the 15 Cabinet departments and operates nationwide programs for health care, financial assistance and burial benefits.

Of the 26 million veterans currently alive, nearly three-quarters served during a war or an official period of conflict. About a quarter of the nation's population, approximately 70 million people, are potentially eligible for VA benefits and services because they are veterans, family members or survivors of veterans.

The responsibility to care for veterans, spouses, survivors and dependents can last a long time. The last dependent of a Revolutionary War veteran died in 1911. Six children of Civil War veterans still draw VA benefits. About 440 children and widows of Spanish-American War veterans still receive VA compensation or pensions.

VA's fiscal year 2004 projected spending is \$62.1 billion -- \$29.1 for health care, \$32.4 billion for benefits, and \$143 million for the national cemetery system. President Bush is seeking \$67.7 billion in the fiscal year 2005 budget for VA, a \$5.6 billion increase in budget authority, primarily for health care and disability compensation.

## **Compensation and Pension**

Disability compensation is a monetary benefit paid to veterans who are disabled by injury or disease incurred or aggravated during active military service. Veterans with low incomes who are permanently and totally disabled may be eligible for monetary support through VA's pension program. In fiscal year 2003, VA provided \$26 billion in disability compensation, death compensation and pension to 3.4 million people. About 2.8 million veterans received disability compensation or pensions from VA. Also receiving VA benefits were 568,146 spouses, children and parents of deceased veterans. Among them are 147,291 survivors of Vietnam-era veterans and 272,883 survivors of World War II veterans.

## **Education and Training**

Since 1944, when the first GI Bill began, more than 21 million veterans, service members and family members have received \$77 billion in GI Bill benefits for education and training. The number of GI Bill recipients includes 7.8 million veterans from World War II, 2.4 million from the Korean War and 8.2 million post-Korean and Vietnam era veterans, plus active duty personnel. Since the dependents program was enacted in 1956, VA also has assisted in the education of more than 750,000 dependents of veterans whose deaths or total disabilities were service-connected.

Since the Vietnam-era, there have been approximately 2 million veterans, service members, reservists and National Guardsmen who have participated in the Veterans' Educational Assistance Program, established in 1977, and the Montgomery GI Bill, established in 1985.

In 2003, VA helped pay for the education or training of 322,754 veterans and activeduty personnel, 88,342 reservists and National Guardsmen and 61,874 survivors.

#### **Medical Care**

Perhaps the most visible of all VA benefits and services is health care. From 54 hospitals in 1930, VA's health care system has grown to 158 hospitals, with at least one in each of the 48 contiguous states, Puerto Rico and the District of Columbia. VA operates 854 ambulatory care and community-based outpatient clinics, 132 nursing homes, 42 residential rehabilitation treatment programs and 88 comprehensive homecare programs. VA health care facilities provide a broad spectrum of medical, surgical and rehabilitative care.

More than 4.8 million people received care in VA health care facilities in 2003. By the end of fiscal year 2003, 78 percent of all disabled and low-income veterans had enrolled with VA for health care; 65 percent of them were treated by VA. In 2003, VA inpatient facilities treated 742,000 patients, including 92,516 in VA nursing homes and 45,207 in residential care facilities. VA's outpatient clinics registered nearly 49.8 million visits.

#### Home Loan Assistance

From 1944, when VA began helping veterans purchase homes under the original GI Bill, through January 2004, about 17.4 million VA home loan guarantees have been issued, with a total value of \$812 billion. VA began fiscal year 2004 with 2.7 million active home loans reflecting amortized loans totaling \$213.2 billion.

In fiscal year 2003, VA guaranteed 508,436 loans valued at \$65 billion. VA's programs for specially adapted housing helped about 550 disabled veterans with grants totaling more than \$22 million last year.

#### Insurance

VA operates one of the largest life insurance programs in the world. VA directly administers six life insurance programs with 1.8 million policies in force. In addition, VA supervises the Service Members' Group Life Insurance and the Veterans' Group Life Insurance programs. These programs provide \$729 billion in insurance coverage to 2.8 million veterans, active-duty members, reservists and Guardsmen, plus 3.1 million spouses and children.

#### **Vocational Rehabilitation**

VA's Vocational Rehabilitation and Employment Program provides services to enable veterans with service-connected disabilities to achieve maximum independence in daily living, and, to the greatest extent feasible, to obtain and maintain employment. During fiscal years 1998 through 2003, 52,423 program participants achieved rehabilitation by

obtaining and maintaining suitable employment. Additionally, during that same period, 7,658 participants achieved rehabilitation through maximum independence in daily living.

## Veteran Affairs Services

#### Baltimore, Maryland

Baltimore VA Regional Office 31 Hopkins Plaza Federal Building Baltimore, MD 21201 Phone: 1-800-827-1000 Baltimore VAMC - VA Maryland Health Care System 10 North Greene Street Baltimore, MD 21201 Phone: 410-605-7000 Fax: 410-605-7901

# If you have a medical emergency, call 911 or go to the nearest hospital emergency room for immediate medical attention.

As one of the most modern health care facilities in the country, the Baltimore Veterans Affairs Medical Center (VAMC) offers veterans state-of-the-art medical technology, clinical services and research programs. The Medical Center, part of the VA Capitol Health Care Network (VISN 5), is home to the world's first filmless radiology department, which allows health care providers to have nearly instant access to patient radiology images from anywhere in the facility and throughout the health care system.

The Baltimore VAMC is the acute medical and surgical care facility for the VA Maryland Health Care System (VAMHCS) and offers a full range of inpatient, outpatient and primary care services. Located next to the University of Maryland Medical Center with a walkway connecting the two facilities, the Medical Center maintains an active affiliation with the University of Maryland School of Medicine in the sharing of staff, resources and technology. Having one of the largest funded research and development programs in the VA system, including studies in diabetes, immunology, oncology, virology, cellular biology and infectious diseases, enhances the Medical Center's ability to provide stateof-the-art medical techniques and treatments to Maryland's veterans. A Geriatric Research, Education and Clinical Center, one of only 18 in the VA system nationwide, conducts research on the prevention of stroke and cardiovascular disease through exercise, smoking cessation and nutrition therapy in older veterans. In response to a growing demand for specialized care for veterans with Multiple Sclerosis (MS), the Baltimore VAMC coordinates one of only two MS Centers of Excellence throughout the VA. The Center is responsible for facilitating clinical care, research and education for patients with MS in the Eastern part of the country. The Baltimore VAMC is also the home base for one of VA's eight Mental Illness Research, Education and Clinical Centers. This program is dedicated to improving the provision of health care to veterans suffering from severe mental illness, with a special emphasis on the treatment of individuals with schizophrenia.

The Baltimore VA Medical Center provides in and outpatient care for substance abuse treatment as well as homeless and mental health services.

## Baltimore, MD Area: Community Based Outpatient Clinics (CBOC)

The Baltimore, MD VA Medical Center Community Clinics provides better access to medical care for veterans living in the area near the clinics.

The clinics provide basic medical care, preventive care and health education for eligible veterans. Health care is provided and coordinated by a physician and nurse case manager.

Veterans may call Monday through Friday between 8:00 am and 4:30 pm. to schedule an appointment, for enrollment or to obtain a picture identification card. The clinic is open Monday through Friday from 8:00 a.m. to 4:00 p.m.

Veterans may also call the Medical Center Call Center 202-745-8577, Monday through Friday between 7:30 a.m. The following Community Based Outpatient Clinics (CBOC) come under this facility:

Fort Howard VA (CBOC) 9600 North Point Road Fort Howard, Maryland 21052 Phone: (410) 477-1800

**Glen Burnie VA (CBOC)** 1406 South Crain Highway Pyramid Professional Center II Glen Burnie, Maryland 21061 Phone: (410) 590-4140 Loch Raven VA (CBOC) 3901 The Alameda Baltimore, Maryland 21218 Phone: (410) 605-7650

## Veteran Centers Baltimore, MD Area

The Baltimore, MD Vet Center is open Monday though Friday, from 8:00 a.m. to 4:30 p.m.

## The following services are provided at most Veteran Centers:

Alcohol & drug assessment, treatment, and referral Assistance to homeless Employment assistance and referral Individual and group counseling PTSD assessment, treatment, and referral Referral for benefits and medical services

#### **Baltimore Vet Center**

Commerce Centre East 1777 Reisterstown Road Suite 199 Baltimore , MD 21208 Phone: 410-764-9400 Fax: 410-764-7780

#### Elkton Vet Center

103 Chesapeake Blvd., Suite A Elkton , MD 21921 Phone: 410-392-4485 Fax: 410-392-6381

## **Perry Point, Maryland**

## Perry Point VAMC - VA Maryland Health Care System

Perry Point VA Medical Center Perry Point , MD 21902 Phone: (410) 642-2411 Fax: 410-642-1161

# If you have a medical emergency, call 911 or go to the nearest hospital emergency room for immediate medical attention.

The Perry Point Veterans Affairs Medical Center (VAMC) is a leader in providing comprehensive mental health care to veterans in the Baltimore-Washington Metropolitan Area. The Medical Center, part of the VA Capitol Health Care Network (VISN 5), offers long and short-term inpatient mental health care, including an inpatient alcohol and substance abuse treatment program that is unique in the Mid-Atlantic region. A new inpatient mental health care facility offers specialized treatment programs, rehabilitation services and enhanced patient privacy for veterans in a comfortable, state-of-the-art setting. Perry Point VAMC also offers a full range of inpatient medical, intermediate and long-term care programs, including a nursing home, a chronic ventilator care unit, a specialized unit for patients with Alzheimer's disease and a hospice care section. A newly renovated 50-bed domiciliary care program helps to rehabilitate homeless veterans through counseling, job assistance and home placement. The Perry Point VAMC is home to a new and innovative substance abuse residential rehabilitation treatment program, which is an intensive outpatient program for veterans with drug and alcohol addictions.

## The following Community Based Outpatient Clinics (CBOC)

Cambridge VA (CBOC)
830 Chesapeake Drive
Cambridge, Maryland 21613
Phone: (410) 228-6243

Pocomoke City VA (CBOC) Downtown Professional Building 101 Market Street Pocomoke City, Maryland 21851 Phone: (410) 957-6718

#### Veteran Affairs Services Martinsburg, West Virginia

#### Martinsburg, West Virginia VA Medical Center

510 Butler Avenue, Martinsburg, West Virginia 25401 Phone: 304-263-0811 Fax: (304) 262-7433 Medical Advice Line: 1-800-817-3807 Medical Center Clinic Hours of Operation Mon.-Fri.: 8:00 a.m. to 4:30 p.m.

# If you have a medical emergency, call 911 or go to the nearest hospital emergency room for immediate medical attention.

Located in the heart of West Virginia's Eastern Panhandle, the Martinsburg Veterans Affairs Medical Center (VAMC) can be found on 175 acres in historic Berkeley County and has a service area of 126,000 veterans in West Virginia, Maryland, Virginia, and Pennsylvania. The Medical Center, part of the VA Capitol Health Care Network (VISN 5), offers a comprehensive range of services, including internal medicine, ambulatory surgery, audiology and speech pathology, dental, nursing home, nutrition, podiatry, prosthetics, women's health, mental health and rehabilitation medicine. Patient care is provided through an integrated primary care concept, and each veteran is assigned to a team of health care providers that follows the patient's care both as an inpatient and an outpatient. It is the goal of the Martinsburg VAMC to be the health care provider of choice in our area, exceeding standards and expectations of care. The employees of the Martinsburg VAMC are dedicated to improving the quality of life for eligible veterans through excellent health care.

The Martinsburg Medical Center provides in-and outpatient care for substance abuse treatment as well as homeless and mental health services.

## Martinsburg, West Virginia Area: Community Based Outpatient Clinics (CBOC)

The Martinsburg, WVA VA Medical Center Community Clinics provides better access to medical care for veterans living in the area near the clinics.

The clinics provide basic medical care, preventive care and health education for eligible veterans. Health care is provided and coordinated by a physician and nurse case manager.

Veterans may call Monday through Friday, between 8:00 am and 4:30 pm to schedule an appointment, for enrollment or to obtain a picture identification card. The clinic is open Monday through Friday, from 8:00 a.m. to 4:00 p.m.

Veterans may also call the Medical Center Call Center **202-745-8577** Monday through Friday, between 7:30 a.m. and 6 p.m. to schedule an appointment or for additional information.

## Cumberland, MD VA (CBOC) Harrisonburg VA (CBOC)

200 Glenn Street Cumberland, Maryland 21502 Phone: (301) 724-0061 Fax: (301) 724-0069 Hours of Operation: Monday-Friday: 8:00 a.m.-4:30 p.m. Harrisonburg VA (CBOC) 847 Cantrell Ave Harrisonburg, VA 22801 Phone 540-442-1773 Petersburg, WA VACBOC

P.O. Box 1019 Petersburg, West Virginia 26847 Phone: (304) 257-5817 Fax: (304) 257-9173 Hours of Operation: Monday-Fri: 8:00 a.m.-4:00 p.m.

#### Hagerstown, MD VA (CBOC)

1101 Opal Court Hagerstown, Maryland 21742 Phone: (301) 665-1462 Fax :( 301) 665-1682 Hours of Operation: Monday -Friday 8:00 a.m. - 4:30 p.m.

#### Stephens City, VA (CBOC)

106 Hyde Court Stephens City, Virginia 22655 Phone: (540) 869-0600 Fax: (540) 869-1984 Hours of Operation Mon, Tues, Wed, Fri: 8:00 a.m.-4:30 p.m. Thursday: 7:00 a.m.-3:30 p.m.

#### Franklin, WV VA(CBOC)

Pendleton Community Care Center 305 North Main Street Franklin, West Virginia 26807c Phone: (304) 358-2355 Fax: (304) 358-3054

#### Veteran Centers Martinsburg, WVA Area

The Martinsburg Vet Center is open Monday through Friday, from 8:00 a.m. to 4:30 p.m. The following services are provided:

The following services are provided at most Vet Centers: Alcohol & drug assessment, treatment, and referral Assistance to homeless Employment assistance and referral Individual and group counseling PTSD assessment, treatment, and referral Referral for benefits and medical services

#### **Martinsburg Vet Center**

900 Winchester Avenue Martinsburg , WV 25401 Phone: 304-263-6776 Fax: 304-262-7448

## Veteran Affairs Services Washington D.C.

#### Washington D.C. VA Regional Office

1722 I Street N.W. Washington D.C., DC 20421 Phone: 1 800 827 1000 Washington DC VA Medical Center

50 Irving Street, NW Washington , DC 20422 Phone: (202) 745-8000 Fax: (202) 754-8530

# If you have a medical emergency, call 911 or go to the nearest hospital emergency room for immediate medical attention.

Located in our Nation's capital, the Washington DC Veterans Affairs Medical Center (DCVAMC) is among the most visible and dynamic facilities in the VA system. As a tertiary care facility, DCVAMC provides acute general and specialized services in medicine, surgery, neurology, psychiatry, dentistry and numerous other subspecialties. The Medical Center, part of the VA Capitol Health Care Network (VISN 5), offers long-term care treatment in the 120-bed Comprehensive Nursing and Rehabilitation Center (CNRC). It operates four Community Based Outpatient Clinics (CBOCs) and is a

Veterans Health Administration test site for enhancements in the electronic medical record. The Medical Center is affiliated with three outstanding medical schools and is a medical readiness partner with three Department of Defense medical facilities. The DCVAMC supports hundreds of active research projects and is home to one of two VA War Related Illness and Injury Study Centers (WRIISC).

The Washington, DC Medical Center provides outpatient care for substance abuse treatment as well as homeless and mental health services.

## Washington DC Area : Community Based Outpatient Clinics (CBOC)

The Washington DC VA Medical Center Community Clinics provides better access to medical care for veterans living in the area near the clinics.

The clinics provide basic medical care, preventive care and health education for eligible veterans. Health care is provided and coordinated by a physician and nurse case manager.

Veterans may call Monday through Friday, between 8:00 am and 4:30 pm. to schedule an appointment, for enrollment or to obtain a picture identification card. The clinic is open Monday through Friday, from 8:00 a.m. to 4:00 p.m.

Veterans may also call the Medical Center Call Center 202-745-8577 Monday through Friday between 7:30 a.m. and 6 p.m. to schedule an appointment or for additional information.

# The following Community Based Outpatient Clinics (CBOC) come under this facility:

#### **Community Clinic-Alexandria**

8796-D Sacramento Plaza Alexandria, VA 22309 (703) 719-6797

#### **Community Clinic-Greenbelt**

7525 Greenway Center Drive Greenway East Professional Center Suite T-4 Greenbelt, MD 20770 (301) 345-2463

## **Community Clinic-Southeast**

820 Chesapeake Street, S.E. Washington, DC 20032 (202) 745-8685

## Southern Maryland VA Outpatient Clinic

Charlotte Hall State Veterans Home 29431 Charlotte Hall Road Charlotte Hall, Maryland 20622 (301) 884-7102

#### Veteran Centers Washington DC Area

The Washington DC Vet Center is open Monday though Friday, from 8:00 a.m. to 4:30 p.m. The following services are provided at most Vet Centers: Alcohol & drug assessment, treatment, and referral Assistance to homeless Employment assistance and referral Individual and group counseling PTSD assessment, treatment, and referral Referral for benefits and medical services

#### Washington DC Vet Center

#### 1250 Taylor Street, NW Washington, DC 20011 Phone: 202-726-5212 Fax: 202-726-8968

#### Silver Spring Vet Center 1015 Spring Street Suite 101 Silver Spring, MD 20910 Phone: 301-589-1073 Fax: 301-588-4882

#### Alexandria Vet Center

8796 Sacramento Drive, Suites D&E Alexandria, VA 22309 Phone: 703-360-8633 Fax: 703-360-6143

## Section 3 Ex-Offender Programs

Ex-Offender Programs Conquest House, Inc. Conquest Reintegration Ministries Mailing Address: P.O. Box 73873 Washington, DC 20056-3873

Main Office Address: 4320 Halley Terrace SE Washington, DC, 20056

Note: Do not send mail to this address. All mail should be sent to the above address. If you want to ship a package to us using any carrier other than USPS, please call before sending.

Telephone Numbers Main Office Telephone: 202-723-2014 Fax Number: 202-478-1739 Please note: Conquest Offender Reintegration Ministries does not accept collect calls from unauthorized parties.

# **REINTEGRATION OF EX-OFFENDERS PROJECT**

This program seeks to help ex-offenders by serving as a vehicle to give them the support they need to function successfully into society. This program is based upon proven studies that illustrate that when an ex-offender receives adequate support when he/she is released, there is a lesser likelihood that he/she will return to prison.

## PERSONS SERVED

This program serves adult offenders who are in prison or newly released. We look for persons who:

• Are willing to work if they do not have a disability.

• Have no problem submitting to authority or to a rigid post-release plan prepared by CORM.

- Are willing to accept post-release mentoring.
- Can present evidence that they have substantially followed the rules of the institution where incarcerated.
- Have no outstanding charges in any other jurisdiction.
- Will reside in the Washington, DC area after release.

## SERVICES PROVIDED

- Mentoring
- Case Management and referrals
- Resume preparation
- Bus tokens, flash passes to/from job interviews, first few weeks of employment
- Assistance with obtaining vital papers (birth certificate, social security card, etc.)
- Assistance with finding employment
- Food
- Clothing for job interviews

One Church One Inmate 1522 "K" Street, NW Suite 450 Washington, DC 20005 Point of Contact: Father George Clements (703) 299-0088 Email: ocoaocoi@aol.com

• The program works with pastors/ministers to find a family in their church that would be willing to help smooth the transition of an offender into society (i.e. assist in finding a job, assist in getting back into school, help to reunite individual with his or her family).

- Hours of operation are 9:00 AM 5:00 PM, Monday through Friday.
- There is no cost for participation.
- Participation in this program requires a referral from the Chaplain or jail staff.
- There is no specific length of time in which this program is available per person.

## Reintegrating Alternatives Personal Program (R.A.P.P.) 2465 Alabama Avenue, SE Washington, DC 20020 (202) 678-6012 and (202) - 678-6038 (202) 678-8100 fax

Description: R.A.P.P. is designed to assist and prepare current and former residents of correctional facilities to reintegrate into the mainstream of society as productive lawabiding citizens. R.A.P.P. is a holistic program addressing the physical, emotional and spiritual aspects of life.

Services: Clients will receive personalized services specifically designed to meet their release conditions, aid in their successful reintegration and avoid recidivism.

- Parole/probation monitoring
- Mentoring
- Counseling
- Victim support
- Psychological therapy
- Academic enrichment
- Entrepreneurial/Job Training

- Communication workshops
- Visits

Requirements:

• Residents serving time for misdemeanor and felony cases will be selected at the discretion of the individual correctional facility.

• The program will accept client referrals from faith-based organizations, judges, correctional facilitates, parole officers and other agencies.

Prisoner's Aid Association of Maryland 2000 North Calvert Street Baltimore, MD 21218 (410) 727-8130 Services homeless ex-offenders (men and women) emergency shelters meals employment counseling job referral

Job Opportunities Task Force 207 East Redwood Street, Suite 1000 Baltimore, MD 21202 410-234-8040 410-234-8929 (fax)

The Job Opportunities Task Force (JOTF) works in the Baltimore region to develop and advocate policies and programs, forge partnerships, and leverage investments that increase the marketable skills, income, and economic opportunities of low-skill, low-income workers and job seekers. JOTF supports increased education, vocational, and transitional services within correctional institutions and in the community. Our goal is to help public agencies and human service organizations prepare offenders to lead stable and productive lives following their release.

## OAR of Arlington County, Inc.

1400 North Uhle Street, Suite 704 Arlington, VA 22201 Phone: 703.228.7030 Fax: 703.228.3981 Email: Info@OARonline.org Cynthia N. Hull, President David L. Manning, Executive Director Appointments: If you are coming directly from jail you do not need an appointment. All others please call for appointments at the Arlington and Alexandria offices: 703.228.7030 Professional Referrals: Referrals from criminal justice and social service agencies are always welcome. Please call the appointment line for immediate assistance or contact the appropriate program coordinator.

Community Service Phone: 703.228.7534 Email: communityservice@OARonline.org Employment and Transition Services Phone: 703.228.0071 Email: transitionservices@OARonline.org OAR Educational Scholarship Phone: 703.228.7437 Email: scholarship@OARonline.org Office Hours Monday through Thursday: 8:30 a.m. to 5:00 p.m. Friday: 1:00 p.m. to 5:00 p.m.

Offender Aid and Restoration of Arlington County, Inc, a private nonprofit organization, has been assisting inmates and ex-offenders since 1974. OAR offers communitymanaged programs in Arlington, Alexandria and Falls Church aimed at restoring offenders to the community as productive and responsible citizens.

Alternative sentencing options help reduce overcrowding of local jails and provide services to community organizations. Programs for inmates and ex-offenders reduce recidivism, expand career options, build family stability, and enhance community life.

Coordination with state and local criminal justice agencies facilitates the delivery of exceptional inmate programs and assists probationers and parolees in meeting their community supervision obligations. Trained volunteers support a variety of jail-based classes, groups and individual assistance.

These efforts, in their cumulative impact, are restorative, healing and enduring for the entire community.

Programs and Services We Offer: Supervised community service as an alternative to incarceration; programs, classes and transition assistance for inmates; re-entry services and employment counseling for ex-offenders; training and supervision of a dedicated corps of community volunteers; assistance and support for the families of inmates

## Section 4

## **Community Services**

## Baltimore, Maryland

Statewide 24 Hour Line First Call For Help 1-800-492-0618 (410) 685-0525 TTY (410) 685-2159 helps with information and referral

## Clothing

Assisi House 410-276-5809 3185 Regester St. Provides clothing, furniture, food for residents of area bounded by S. Eden St., E Pratt, S. Wolfe St. & Eastern Ave., All ages, no fees M Tues & Fri- 10:30-11:30	City Temple Baptist Church 410-383-8040 317 Dolphin St. Baltimore, MD 21217 Tues-Thurs 9-11: no referral needed	Military Order of the Purple Heart 410-712-0109 7272 Park circle Dr. Hanover, MD 21076 For Veterans or family
Bea Gaddy Women & Children 410-563-2749 140 N. Collington Ave. Baltimore, MD 21231 Call for times and availability	Paul's Place Outreach Center 410-625-0775 1118 Ward St. Baltimore, MD 21230 First & Third Wed. Lunch, emergency food and clothing.	New Antioch Baptist Outreach 410-889-7040 2401 St. Paul St. Baltimore, MD 21218 Clothing and food Thurs. At 1, ministry for addicts.
Bethel AME Outreach Center 410-728-2557 1429 McCulloh St. Baltimore, MD 21217 Women M 9-12:45: Children Thurs 9-12:45	Franciscan Center 410-467-5340 101 west 23 <sup>rd</sup> St. Baltimore, MD 21218 T-F, 10-2	Salvation Army 410-783-2920 814 Light St. Baltimore, MD 21230
Bows and Britches 410-838-6469 310 N. Main St. Bel Air, MD 21014 M-Wed, F 10-4: Thurs 10-6, Sat 10-4	John Wesley United Methodist Church 410-383-1525 3202 W. North Ave. Baltimore, MD 21216 Clothing wed 10-1pm Food Wed 11-1pm	The Circle Shop 410-254-6066 6124 Belair Rd Baltimore, MD 21206 M, W-Sa 10-4

Bread of Life 410-669-6083 1501 McCulloh St. Baltimore, MD 21217 Clothing 8:30-9:30 Sat, no referral needed

Christ United Methodist Church 410-732-5600 2005 E. Chase Baltimore, MD 21213 M. Tues. W. vouchers, soup kitchen, wed 11-1pm Caring Hands Consignment 410-768-4456 1668 Crain Highway Glen Burnie, MD 21061

MANA House 410-889-3001 435 E, 25<sup>th</sup> St. Baltimore, MD 21218 Hygiene items available, transitional housing. Lutheran Mission Society of MD 410-539-7322 1201 S. Charles St. Baltimore, MD 21230 Has 6 centers M-s 9-5, call for closest center

Wise Penny 410-435-3244 5902 York Rd. Baltimore, MD 21212 M-Sa 10-5, Thurs. 10-8pm

Northwest Baltimore Corp.

410-542-6610

GED & literacy.

2702 W. Rogers Av.

Baltimore, Md. 21215

#### Education

Dundalk Community College

assessment 11:00am to 7:30

7200 Sollars Point Rd.

GED Classes. Need

p.m. Mon. - Thurs.

410-285-9514

Baltimore, Md.

Adult Education Drop-out Assistance Program 410-986-5435 600 E. Lombard Street Baltimore, Md. Adult basic education. GED Program, ESC Training, Health Care Program, & PC Software Program.

Adult External High School 410-396-6250 or 410-887-0136 2555 Harford Rd. Baltimore, Md. 21218 H.S. Diploma Program. GED: Must pass math and reading test. No drugs: Must be serious. 4-mo.-year

Baltimore Reads Hotline 410-576-READS 1010 Park Ave, Suite 100 Baltimore, Md. 21202 Literacy referral line. M-F 10 AM - 2 PM. GBMC Family Support Center 410-522-7827 1200 E. Fayette Street Baltimore, Md. 21202 GED, Job Readiness & Computer Training.

Bethel Outreach Center 410-728-2557 1429 McCulloh St. Baltimore, Md. 21217 Evening classes. Our Friends Place St. Jerome's Head Start 410-837-6870 765 Hamburg Street Baltimore, Md. 21225 GED classes, job readiness & literacy.

Our House Family Support Center 410-396-8469 2707 Sethlow Road Baltimore, Md. 21225 GED classes Career Center 410-523-1060 (west) 410-396-9030 (east) 1114 Mondawmin Concourse Baltimore, Md. 21215 3001 E. Madison St Baltimore, Md. 21205

Caroline Center 410-563-1303 900 Somerset Street Baltimore, Md. 21202 Macedonia Baptist Church 410-669-5776 718 Lafayette Av. Baltimore, Md. 21217

South Baltimore Learning Center 410-625-4215 28 E, Ostend Street Baltimore, Md. 21230 4 sites. Tutoring & group. 18+.

Community Support Center 410-532-5449 4321 York Rd. Baltimore, Md. 21212 Saturday 11 AM TO 1 PM: GED Literacy. Md. Education Opportunity Center 410-728-3400 2700 Gwen Falls PKWY. 3939 Reisterstown Rd. (Park Heights) Adult education & GED referrals. 8:30AM TO 4:30 PM M-F St. Bernadine's Head Start 410-233-4500 3814 Edmondson Av. Baltimore, Md. 21229 Basic literacy, GED & daycare FREE.

The Cal Ripkin Learning Center 410-752-3595 5 E. Read St. Baltimore, Md. 21202 Must be at least 21. TCA/DSS. GATE Program. Pre GED: Referral accepted from DSS only.

The Learning Bank 410-659-5452 1200 W. Baltimore Street Baltimore, Md. 21223 GED literacy, GED & daycare all FREE.

## **Employment and Training**

Baltimore City Mayor's Office of Employment Development 417 E. Fayette St. Suite 468 Baltimore, MD 21202 410-396-3009 www.oedworks.com

**One-Stop Career Centers:** 

One-Stop Career Centers offer the following services to Baltimore City job seekers: access to digital learning labs, Maryland Workforce Exchange - computerized job bank, Internet access, training opportunities, assistance with employment opportunities, career exploration.

#### **Career Center Locations and Operating Hours**

Northwest One-Stop Career Center 2401 Liberty Heights Avenue Mondawmin Mall – Suite 302 Baltimore, Maryland 21205 Phone (410) 523-1060 Monday, Wednesday, Thursday, Friday: 8:30 am - 4:30 pm Tuesday 8:30 am - 7:00 pm

Southwest One-Stop Career Center 201 South Arlington Avenue Baltimore, Maryland 21223 Phone (410) 396-3670 Monday, Tuesday, Thursday, Friday: 8:30 am - 4:30 pm Wednesday 8:30 am - 7:00 pm

Eastside One-Stop Career Center 3001 East Madison Street Baltimore, Maryland 21205 Phone (410) 396-9030 Monday, Tuesday, Wednesday, Friday: 8:30 am - 4:30 pm Thursday 8:30 am - 7:00 pm

Baltimore Works One-Stop Career Center 1100 North Eutaw Street Baltimore, Maryland 21201 Phone (410) 767-2148 Monday through Friday: 8:00 am - 4:30 pm

Specialized services for formerly incarcerated persons:

The Re-entry Center @ Northwest One-Stop Career Center 2401 Liberty Heights Ave. Mondawmin Mall – Suite 302 Baltimore, MD 21215 (410) 523-1060

**Business Services:** 

Through MOED's Employ Baltimore strategy, local companies can obtain tailored business resources, including outreach and recruitment, applicant pre-screening, assessment and testing, human resources support, training grants for new or existing employees, and tax credit information. 410-396-WORK (9675)

YouthWorks Summer Jobs:

Summer job opportunities for youth 410- 396-JOBS (5627)

#### **Bonding Program**

**Purpose**—Bonding is a unique and innovative tool for marketing an applicant to an employer. As an employer incentive, it conveys a businesslike approach. The employer gets the worker's skills, abilities and knowledge without taking risk potential employee dishonesty. There are **no forms** or other papers for the employer to sign, and **no processing** to delay matters – **the insurance can be put into effect instantly.** The **bond insurance can apply to any job** and covers any employee dishonesty that occurs on or away from the employer's work facility. Full or part-time employees' paid wages (with federal taxes automatically deducted from pay) can be bonded; these Fidelity Bonds cannot cover self-employment.

Why bonding is needed - Job seekers who have in the past committed a fraudulent or dishonest act, or who have demonstrated other past behavior which casts doubt upon their credibility or honesty, often experience a special barrier to gaining employment due to their personal backgrounds. Such persons are routinely classified as "at-risk" job applicants when their past life experience raises an obstacle to their future ability to secure employment. More specifically, employers view these applicants as being potentially untrustworthy workers. This fear is further heightened by the fact that Fidelity Bond insurance commercially purchased by employers to protect against employee dishonesty usually will not cover those at risk - these persons are designated by insurance companies as being "NOT BONDABLE." As a result, at risk job applicants are routinely denied employment. **Ex-offenders**, including anyone with a record of arrest, conviction, or imprisonment, and anyone who has ever been on probation or parole, are at-risk job applicants. Others, similarly at risk and NOT BONDABLE are ex-addicts (persons with a history of alcohol and drug abuse), persons having a **poor credit record**, or who have declared bankruptcy, economically disadvantaged persons who lack a work history, and individuals who were **dishonorably discharged** from the military. Other job seekers also can be classified as at-risk if bonding can eliminate the barrier to their employment.

What is a Fidelity Bond? -Fidelity bonding is a form of business insurance usually purchased to indemnify employers' for loss of money or property sustained through the dishonest acts of their employees (i.e. theft, forgery, larceny, and embezzlement). This "employee dishonesty insurance" is generally considered a good business management practice, and is purchased by many employers. However, while other types of insurance set premiums that vary according to the degree of risk, Fidelity Bond premiums are always set based upon taking no risk. As a result, insurance companies usually will not cover at-risk persons under Fidelity Bonds, a practice that has created a special barrier to employment for the growing large number of persons (i.e. ex-addicts, credit risks, etc.) whose personal credibility is questionable due to other dishonest or deviant past acts.

For Information on BONDING program, contact:

Department of Labor, Licensing and Regulation Division of Workforce Development Office of Field Operations 1100 N. Eutaw Street Room 209 Baltimore, Maryland 21201 410.767.2018 410.333.5162 (fax) Eastpoint Workforce Development Center 410) 288-9050 7930 Eastern Boulevard Baltimore, MD 21224 Mon, Tues, Thurs, Fri, 8:30 a.m. - 4:30 p.m. Wed, 8 a.m. - 6 p.m. Job seeker services

Towson Workforce Development Center (410) 887-4400 Dulaney Center II 901 Dulaney Valley Road Suite 100 Towson, MD 21204 Mon, Tues, Thurs, Fri, 8 a.m. - 4:30 p.m. Wed, 8 a.m. - 6 p.m. Job seeker services

Bethel Outreach Center 410-728-2557 1429-31 McCulloh St. Baltimore, MD 21217

Jubilee Baltimore 410-732-1883 2000 E. Lombard St Baltimore, MD 21231 Help people obtain higher paying jobs Genesis Jobs 410-323-9400 2629 Huntingdan Ave. Baltimore, MD 21211 Over 18 or HS graduate, entry level and non-professional employment

Training Programs & Career Dvlp. 1-800-287-7130 ext. 150 4100 Southwestern Blvd Baltimore, MD 21229 Millennium Center 6609 Reisterstown Rd Baltimore, MD 21215 TCA recipients, Job readiness and job training program

Maryland State Employment Job Information Line 410-767-4850 Maryland Recruitment Kiosk 300 W. Preston Street Baltimore, MD 21201 8:30 A.M. – 4:30 P. M. Monday – Friday (excluding holidays

Healthy Start-STRIVE 410-367-5691 3002 Druid Park Drive Baltimore, MD 21215 Employee training & job placement, open to all Baltimore City residents

VSP Job Hotline 410-358-8200 ext. 4 5607 Metro Drive Baltimore, MD 21215 St. Jude's Employment Center 410-659-4023 Charles Street Employment center to help find work for free

Southwest Career Center 410- 396-3670 201 S. Arlington Ave. Baltimore, MD 21223 Walk ins M-F, call for times, need 2 forms of ID State MD Employment service 333-5187 Learning Bank C.O.I.L. 410-659-5452 1200 W. Baltimore St. Baltimore, MD 21223 Adult literacy & partnership with Goodwill who offers job readiness

Catholic Charities 410-261-5896 410-659-4023 2305 North Charles St. Baltimore, MD 21218 Free job search assistance Free job search resources

Employ Baltimore 410-396-Work 100 w. 23<sup>rd</sup> St. Baltimore, MD 21218 Employment searches, appointment only 8:30-4 M-F STEP (Shapiro Training & Employment Program) 410-625-1877 1 E. Chase St. Suite 5A Baltimore, MD 21202 For people with mental illness. Computer training, employment, and job coaching

Dept. of Labor, Licensing and Regulation Division of Unemployment Insurance (410) 949-0022 (Baltimore area) 1-800-827-4839 (from Maryland but outside Baltimore area) 1100 N. Eutaw St. Baltimore, MD 21201 www.dllr.state.md.us/employ ment/unemployment.html Unemployment Insurance information

MD State Div. Of Vocation Rehabilitation 410-333-6111 1515 W. Mount Royal Baltimore, MD 21217 Help people with disabilities find employment

230 West Patrick Street Frederick, MD 21705 (410) 662-0099

Way Station, Inc.

State of MD Workers'

Info (410) 864-5100

1 (800) 492-0479

Work Focus 2000

410-367-1634

512 Orchard St.

clothes closet

Maryland Relay for the hearing impaired Dial 711 in Maryland or 1-800-735-2258

Baltimore Urban League

Winston Williams, Director

TCA recipients, job readiness

410-523-8150 ext. 227

Karen James. Director

Baltimore, MD 21201

5146 Park Heights Ave

& job placement: support services through Family

Success Center & career

General Information/Intelligent

Voice Response (IVR) Claim

Outside Baltimore Metro Area

Compensation

Toll Free

#### **Financial Assistance**

Baltimore City Office of Economic Development 410-837-9305 36 S. Sharles St. Suite 1600, 21201 Economic development. For the city of Baltimore Beas Gaddy's 410-563-2749 140 N. Collington Baltimore, MD 21231 Financial crisis Equifax Credit Information service 1-800-685-1111 1150 Lake hearn Dr. Suite 460 Atlanta, GA 30342 Credit report

Baltimore Economic Dvlp. E&T410- 887-4473 Reemployment410- 887-4400 Employment training	Consumer Credit Counseling Service of MD 410-747-6803 616 Frederick Rd. Baltimore, MD 21228 Provides free counseling to consumers with financial problems DALP, AFDC, GPA Applications & Appointments 410-361-4600 Orangeville- 3130 E. Biddle Cherry Hill- 2490 Giles Rd Rosemont – 730 Ashburton Upton- 407 E. Preston Patapsco- 603 Patapsco Ave Park Circle- 3939 Reistertown Govans- 2000 N. Broadway	Franciscan Center 410-467-5340 2212 Maryland Ave. Baltimore, MD 21218
Baltimore Urban League 410-523-8150 512 Orchard St Baltimore, MD 21201 Provides consumer services	Clifton- 1920 Broadway Steuart Hill- 2001 Frederick Dunbar- 621 N. Eden St.	Joseph House 410-742-9590 Director: Dave Hyniger 1922 Lombard Crisis center, financial assistance, food distribution, Hot lunches, showers 9-11am

# Food

1 <sup>st</sup> & Franklin Presbyterians Church 808 Park Ave Baltimore, MD 21201 Soup kitchen daily at 8am	Franciscan Center 410-467-5340 2212 Maryland Ave Baltimore, MD 21218 Soup kitchen M-F 10-1, food pantry M-F 10-2, clothing T-F 10-2, prescriptions, ID's birth certificates needed	North East Food Pantry 410-426-4009 4929 Harford Rd. M-F 9-3
Agape family outreach Word Alive Worship Center 410-362-9206 125 N Hilton St. Baltimore MD, 21229 M-Th 8:30am-4: 30pm/Call ahead. No emergency funds. Requires referrals. Photo ID, pantry closed for summer, opens 10/2	First call for Help 410-685-0525 Listing of soup kitchens and emergency food resources	Our Daily Bread 410-659-4000 411 Cathedral St. Food served from 11-1pm 7 days a week. Food buying club for persons in 21201 area only

Ames Memorial United Methodist Church Food Pantry 410-523-5556 615 Baker St. Baltimore, MD 21217 Need referral for pantry / Tues 11am-12: 30pm, soup kitchen, emergency need, and clothing on Wed 11-2. Closed first Tues of the month	First Emmanuel Baptists church 410-383-7758 2209 Park Ave Baltimore, MD 21217 Pantry Tues 12pm-3pm Soup Kitchen W 5:30-6:30pm Referral needed: First-time applicants must bring social security cards for each member of household and birth certificates for children. If children's last name diff. From applicants. All applicants must bring photo ID.	Paul's Place 410-625-0775 1118 Ward St. Baltimore, MD 21230 Dining room 11am-12:30 M-F, NA meetings, Women's support group, adult education classes, children value based arts & crafts, after school program, financial assistance with evictions & BGE in area codes 23 & 30
Baltimore City Food Program WIC hotline 410-396-9427	First Mt. Calvary Baptist Church 410-728-8782 1142 N. Fulton Ave. Baltimore, MD 21217 Food pantry/soup Kitchen every other wed 9-10am	Paul's Place Soup Kitchen 410-625-0404 847 Washington Blvd. Baltimore, MD
Self help and Resource Exchange (SHARE) 410- 636-9615 808 Barkwood Court Linthicum, MD 21090 Buy \$28-30 worth of food- for \$15per month = community service 300 host sites in city and surrounding counties. Community development program, volunteer based.	Food Pantry of St. Paul Apostolic Church 732-1413 1725 E. Baltimore St. Baltimore, MD 21231 4 <sup>th</sup> Saturday of each month from 12pm until supply is gone. Photo id and proof of residence required: referrals preferred	Project HEAL/St. Peter Claver 410-669-0512 1546 N. Fremont Ave. Baltimore, MD21217 Food pantry, live in zone only
Bea Gaddy Women and Children 410-563-2749 140 N. Collington Ave Baltimore, MD 21231	Garrison Blvd. United Methodist Church 410-542-9543 2506 Garrison Blvd. Baltimore, MD 21216 Weekly outreach: W free meal 1-2pm	Share Program 410-636-9615 808 Barkwood Ct. Linthicum, MD 21090 Fresh veggies & meat; low monthly fee + 2 hrs

Food Pantry Beans & bread 410-732-1892

Sister Mary Louis 400 S. Bond St. Meals and soup kitchen open M,T, Th, F, S 10:30-1pm

Bethel AME Outreach Center 410-728-2557 1429 McCulloh St Baltimore, MD 21217 M. T. TH. From 9-3pm Referral needed, food pantry, clothing, soup kitchen on Sat 9-12

Christ United Methodist Church 410-732-5600 2005 E. Chase Baltimore, MD 21213 Soup kitchen September-June, Wed lunch. Summer bag lunch, food pantryreferral

Community Assistance Network 410-285-4674 7701 Dunmore Way Baltimore, MD 21217 Food pantry, 830am-4:30pm M-F Immaculate Conception Church 410-523-3256 410-624-3600 410-523-0809 1512 Druid Hill Ave. Baltimore, MD 21217 Food Pantry: M-W 9-12: Need referral: thrift store

JHBMC Community Food Bank 410-550-0289 Bayview center AA building, ground floor 8-4;30 M-Fri

John Wesley United Methodist Church 410-383-1525 3202 W. North Ave. Baltimore, MD 21216 Zone 16 only, No referral needed: Tues 10-12pm Thurs 2-4pm: soup Kitchen Wed 11-1, food pantry through Walbrook Churches assistance Ministry

Lutheran Mission Society Main office 410-539-7322 or 410-685-5674 410-327-2200 1201 s. Charles St. Baltimore, MD 21230

Macedonia Baptist Church 410-669-5776 718 W. Lafayette Ave Baltimore, MD 21217 Wed 10:30-11:30am/ need referral Sharp Street United Methodist Church 410-523-7200 1206 Etting St. Baltimore, MD 21217 Food Pantry 4<sup>th</sup> Th 11-1pm: soup kitchen-closed in summer

Manna House, Inc 410-889-3001 435 E. 25<sup>th</sup> Street Soup Kitchen Hrs 8:30-10:00 am M-Sat

St. Ambrose Soup Kitchen 410-225-0870 3445 Park Heights Ave. Baltimore, MD 21215 Hot meals Mon-Fri, 10-12pm Soup Kitchen, food pantry referral required. Govt food, needs DSS voucher

St. Edwards Church Pantry 410-362-2000 901 Poplar Grove Baltimore, MD 21217& 21216 only

St. Gregory 410-523-0061 Gilmore St. Baltimore, MD 21217 Food pantry for Sandtown and Winchester only, MTWF 10-2 DSS Emergency Environmental services 410-361-4641 2000 N. Broadway 2<sup>nd</sup> Floor Food for homeless with HIV/AIDS

Eastern United Methodist Church 410-727-6535 or 410-752-8524 1429 E. North Ave. & Carolina St. Baltimore, MD 21213 Tues. 11am-12:30pm

Emergency Community Center Maria Temple/7<sup>th</sup> Day Adventist 410-669-6350 or410- 945-6461 1901 Madison Ave Baltimore, MD 21217 Leave message- Appt. made for same day or next day at call back- Sundays only

Emergency Food Pantries in Baltimore County 410-887-5688 Offers food once a monthwhose total household income is less than 150% of Federal poverty level Maryland Food Bank 410-737-8282 Val Brown 241 N. Franklin Town Rd. Services other non-profit organizations that provide food; no actual clients. 8-4:30 M-Fri

St. Veronica's Emergency Food Center 410-355-7466 806 Cherry Hill Rd Baltimore, MD 21225

Meals on Wheels 410-558-0827 515 S. Haven Baltimore, MD 21224 Food service for homebound persons Deliver meals, must apply, 2meals/day

Moveable Feast 410-243-4604 PO Box 22248 Baltimore, MD 21203 Deliver meals, referral by doctor or case manager. St. Martin's Catholic Church 410-947-1242 31 N. Fulton Ave Baltimore, MD 21223 Food pantry, utilities, only accept referral from DSS, call first 10-3

St. Pius V Outreach 410-523-1930 521 N. Schroeder St. Baltimore, MD 21223 Food pantry 3<sup>rd</sup> M-F, 10-12 with referral

St. Wenceslaus Outreach 410-675-3320 2100 E. Madison St Baltimore, MD 21205 Food, bring referral and ID, W-Th 11-1, Clothing W-Th 11-1

New Friendship Baptist Church 1515 E. Eager St. Baltimore, MD 21205 Person must reside in surrounding area, soup kitchen M-T 11-1, Food pantry Th 10am

Enon Baptist Church 410-728-1490 Schroeder St. Baltimore, MD 21217 Food pantry, gas & electric & eviction. Serves residents of 21217, 23, and 30. Thurs. 12-1. Need proof of residency

#### STATEWIDE SERVICES

First Call For Help 685-0525	Unity United Methodist Church 410-728-4826 1433 Edmondson Ave Baltimore, MD 21223 Food pantry, must be from 21223, only DSS referrals, If food is available then everyone can have some	WIC 410-706-1760 120 N. Penn St. Bread, cereal & milk assistance for women with children
The Emergency Food Asst. 410-396-6714 2330 St. Paul St. Surplus food distribution three times a year	Viva House 410-233-0488 26 S. Mount St. Baltimore, MD Dining room 2:30-4:30 W, Th. Soup Kitchen and food pantry.	

#### **Furniture Resources**

Agape Family Outreach center Word alive worship Center 410-362-9206 125 N. Hilton St. Baltimore, MD 21229 M-Th 8:30-4:30, no emergency funds

Community Assistance Network 410-285-4674 7701 Dunman Way Baltimore, MD 21222 Baltimore Co, administer Baltimore Co fuel fund, BGE turnoff notices, Mortgage & rental, food pantry, clothes closet, employment, used furniture Furniture Bank---Bea Gaddy 410-563-2749 140 N. Collington Ave Baltimore, MD 21231 Call first

Red Cross 410-764-7000 (Tape) 410-764-4627 4700 Mt. Hope dr. Baltimore, MD 21215 M-F 8:30-4:30. Only assists people w/natural disasters Southwest Emergency Services 410-247-8154 (tape) 410-719-0722 1201 Maple Ave Baltimore, MD 21201 M-W-F 9-12 p.m.

St. Vincent DePaul Society 410-276-7600 6 N. Central Ave. Baltimore, MD 21201 M-S noon, clothing furniture, household items, need referral from agency on list, picture ID for FSC, use official referral form on file.

# Housing Information

Baltimore City Relocation Office 410- 396-4267 417 E. Fayette St. Suite 356 Homeless only	Community Assistance Network 410-285-4676 7701 Dunman Way 24 Beds-Winter Shelters Only	HERO Tina Williams 410-685-1180 ext. 319
Family and Children's Society 410-669-9000 1301 Park Av. Battered Women and Children	CONNECT PROJECT 410-837-5533 Kathy McGaha ext. 330 Provides-medical care, personal care, referrals to mental health, addiction services, and housing. Must have low income living with HIV and an addiction	H.U.G. Gregory Williams: 410-625-4844 AIDS Interfaith Residential Services: Roan Wildmare 410-433-1109 Project Home: Jackie Adams 410-361-5069
Housing for those with HIV Healthcare for the Homeless 410- 837-5533	Family Crisis Center 410-285-7496 P.O. Box 3909 Dundalk Md. Men and Women (Emphasis on Battered Women)	Rental Allowance Program 410- 396-4267 Homeless only

## **EMERGENCY SHELTER SERVICES:**

# Men Only:

American Rescue Workers of Maryland 11 West Clement Street Baltimore, Md 21230 (410) 566-3300 emergency shelter counseling meals	Helping Up Mission 1029 East Baltimore Street Baltimore, Md 21202 (410) 675-5003 emergency shelter meals counseling	Project PLASE (People Lacking Ample Shelter and Employment) Men's Shelter 201 East North Avenue Baltimore, Md 21202 (410) 837-1481 counseling transitional housing meals
Christopher Place: Associated Catholic Charities of Baltimore 709 East Eager Street Baltimore, Md 21202 (410) 576-0066 emergency shelter day center meals additional beds in winter new employment program	Temple House 1937 West Lanvale Street Baltimore, Md 21217 (410) 462-1876 transitional housing \$200 per month program fee	Redeemer House 1401 Battery Avenue Baltimore, Md 21230-4603 (410) 576-9565 for employable men over 18 transitional housing meals counseling
Baltimore Rescue Mission 4 North Central Avenue Baltimore, Maryland 21202 (410) 342-2533 emergency shelter meals counseling medical and dental clinic	Light Street Housing 809 Light Street Baltimore, Md 21230 (410) 539-0134 transitional men's shelter	South Baltimore Homeless Shelter 140 West West Street Baltimore, Md 21230 (410) 752-5917 men only transitional housing
Eutaw Center 700 North Eutaw Street Baltimore, Maryland 21201 (410) 225-0981/0982 emergency shelter	Maryland Center for Veterans Education and Training 301 North High Street Baltimore, Maryland 21202 (410) 576-9692 emergency and transitional shelter	Patrick Allison House, Inc. 808 Park Avenue Baltimore, Md 21201 (410) 225-0326 transitional housing meals counseling

## WOMEN ONLY:

Women's Shelter 139 East North Avenue Baltimore, Md 21202 (410) 529-5177 Women's Housing Coalition 119 East 25th Street Baltimore, Md 21218 (410) 235-5782

transitional housing; 18 months-2 years

My Sister's Place Lodge 111 West Mulberry Street Baltimore, Md 21201 (410) 528-9002

need referral from hospital or a day program

## Shelters For Families, Men And Women, Women With Children, Etc.

Antioch Shelter Home 2926 Harford Road Baltimore, Md 21218 (410) 467-8334 men, women, women with children, 2 parent families emergency meals and transitional housing counseling agency referrals only	Karis Home 1228 East Baltimore Street Baltimore, Md 21203 (410) 342-1323 women, women with children emergency shelter meals counseling	Monica House St Bernadine's Catholic Church 3812 Edmonson Avenue Baltimore, Md 21229 (410) 362-8664 women, women with children, families transitional housing counseling
Patterson Park Emergency Food Center 140 North Collington Avenue Baltimore, Md 21231 (410) 563-2749 shelter food	Transitional Housing Program 1600 Rutland Avenue Baltimore, Maryland 21213 (410) 675-0540 transitional apartments for women with children, men with children, and 2 parent families	Prisoner's Aid Association of Maryland 2000 North Calvert Street Baltimore, Md 21218 (410) 727-8130 homeless ex-offenders (men and women) emergency shelters meals employment counseling job referral
Episcopal Social Ministries Phoenix Place 4 East University Parkway Baltimore, Md 21218 women with children transitional housing	Marian House I and II 949 Gorsuch Avenue Baltimore, Md 21218 (410) 467-4121 women, women with children transitional shelter	Salvation Army - Booth House 1114 North Calvert Street Baltimore, Md 21201 (410) 685-8878 women, women with children, men with children, 2 parent families, emergency shelter day shelter, meals 20 extra beds in winter, November - April

Family and Children's Services of Central Maryland 1301 Park Avenue Baltimore, Md 21217 (410) 669-9000 women with no more than 2 children transitional housing counseling Manna House 435 East 25th Street Baltimore, Md 21218 (410) 889-3001 men, women, women with children, 2 parent families emergency shelter meals YWCA: Eleanor D. Corner House 128 West Franklin Street Baltimore, Md 21201 (410) 685-1460 women, women with children, men with children, 2 parent families emergency shelter meals counseling

## **EVICTION AND HOMELESSNESS PREVENTION SERVICES:**

Beans and Bread 402 South Bond Street Baltimore, Md 21231 (410) 732-1892 Homeless Outreach Center meals, food and counseling

#### HALFWAY HOUSES

Courage to Change 410- 563-3158 Directors: Lawrence De Angelis & Rhonda Richetta 2445 S. Broadway, 21231 \$80-95 Weekly, half way house, 6 month stay, male/ female

Weisman-Kaplan 410-467-5291 2523 Maryland Av. Men only

Damascus House 410-789-7446 Director: Carroll Matanoski 4203 Ritchie Highway Halfway house, stay 3 months to 1 year, cost is on a sliding scale, males only, and curfew 11pm during the week, 1am on the weekends. JR Owens Corp. Houses 410- 752-3066 Charles Village 410-467-0320 Charmuth 410-560-2030 Herring Run 410- 319-8842 Mt. Washington 410-578-7844

Mann House 410-879-7619 Bel Air MD, 21014

Mattie B. Uzzle 410-342-6858 1211 Chester St. Bad neighborhood New Fayette House 410-566-0550 15 S. Fayette St. On Baltimore & Fulton Patrick Allison House 410-225-0326 808 Park Ave \$20 wk, Men only 28 day detox required

Recovery House 410-284-3171 Dundalk/Snyder Ave.

Safe house 410-385-1466 7 West Randel St- women 1435 S. Hanover- men Half way house, women, 4-6 month but extension available, 250 month Friendship house 410-752-2475 Director: Ed Bartholamew 1435 S. Hanover St. Halfway house, stay 3 to 6 months, male. \$225 a month must be leaving 21-28 day detox or treatment pro. Counselor must call for interview. Nilsson House 410-323-5328 5665 Perdue Av. Women only

Light Street Housing

410-539-0134

1531 Light St.

Trans housing

Hope House 410-987-0242 Crownsville, MD

# **TRANSITIONAL HOUSES**

BUILD Fellowship, Inc. 410-225-3016 fax: 410-225-3643 1512 Druid Hill Ave. Baltimore, MD 21217 Outpatient detox, transitional housing, school & employment services Helps ex-offenders as well

Christopher's Place 410-576-0066 Owned by Catholic Charities Secretary: Yolanda Thomson 709 e. Edgar St Transitional housing/dormitory style living no cost. 6 month stay, males only, Curfew 8pm (weekends included) Manor house 410-889-3001 Soup Kitchen, Transitional housing, Families only. 30% of income, urine testing, 12-18 months

Cromwell House 410- 889-3001 Director: Ester Reaves Main office: 435 E. 25<sup>th</sup> 12 E. Lafayette Apartments, 30% of income, Women, men & children, stay 12 to 18 months. Marian House 410-467-4121 Sisters of Mercy 949 Gorsuch Ave Transitional Housing, 4-8 months 25% of income & referral, Women only. After time runs out if approved by staff and have a full time job can live up to 2 yr. with children Paca House Ms. Wiggins: 410-837-7222 Subsidized by section 8, (waiting list)

Project PHASE I Inc Main line 410-837-1400 Men 410-837-1481 Women 410-539-5177 COED 410-244-0043 Men- 201 E. North Ave Women- 139 E. North Ave Coed- 2031 St. Pauls Transitional housing for special needs, open 24 hours, helps locate permanent housing, 3-4 months stay

Reality House 301-792-4080 200 Laurel Ave Intake fee & payment Women and men Fellowship house 410-752-6448 Director: Steven Viccaro 707 St. Paul St. Psychiatric residential Pro. /group home, Men and Women, no way, too expensive length of stay is on an individual basis (no minimum), Curfew Sunday –Thursday 10pm, Friday-Saturday 12am. My Sister's Place Cheryl Robinson 410-528-9002 Director: Rasnik Arora 111 w. Mulberry St. 6 months clean Transitional housing, approx. 2yr stay, Women only, cost 33% of your income, curfew 9pm weekdays, and 12pm weekends. South Baltimore Homeless shelter 410-752-5917 141 W. West St. Transitional housing, men only, 1<sup>st</sup> 2 months free, 3/ month \$48, 5/6 month \$120 a month Call Friday 9am for interview

#### MEDICAL SERVICES

# **DENTAL SERVICES**

Baltimore C. Health Dept. Dental Clinic 410-396-9409 620 Caroline St. Baltimore, MD 21205 SSC + picture ID, must be in city; If in shelter – need letter from shelter, \$20-50 Actually if in shelter, shelter will make arrangements If referred from HCH \$5 copay If HIV + services free.

Baltimore City Dental Society 410-752-3318 720 Light street Baltimore, MD 21230 More of a referral source if looking for dentist in area. Referral to dentists in Balt. Co. by zip code Baltimore Office of Public Health 410-396-4501 Druid Dental 410-396-0840 1515 w. North Ave. Baltimore, MD 21217 Children in school, 3-18 need medical assistance Adult emergency only Find Out which Clinic is best for you Mission of Mercy 410-833-5870 Reisterstown

Eastern Family Health 410-396-9409

People's Community Health 410-467-6040 Greenmount Av. Baltimore, MD Dental Access Program Disabled/ Sliding Scale 410-887-2781 Donated Dental Services 6470 A Dobbin Rd. Columbia, MD 21045 Write for application Medical Assistance 410-361-4687 Check to see if MA is active Maryland Dental School Patient Care Coordinator: 410-706-8127 Univ. Of MD Dental school clinic 410-396-0840/706-2716 666 W. Baltimore St. Baltimore MD 21201 Emergency care ext. 2716 M-F 9-5 Fee involved

Donated Dental Services Must Be Disabled 410-964-1944 Message M-F 8-5

# **HEALTH CARE**

Baltimore County Health Dept. Vol- 410-887-3748 AIDS: 410-887-2437 STD's:410-887-3145 Intake &referral 410-887-2705/2735	Health Care for the Homeless 111 Park Avenue Baltimore, Maryland 21201 (410) 837-5533 provides medical services, mental health services, social services, educational services and advocacy to homeless persons without regard to income or insurance status	Peoples Community Health Center 410-467-6040 3028 Greenmount Ave OBGYN, Family dental practitioner, sub. Abuse, and pediatrics.
1 Investment PI. Suite 1100, Towson 21204 Counseling and Outreach BMS Family Health Center 4000 Annapolis Rd. Suite	Medical Assistance for referral to department nearest you new number 410- 853-3000 Helps clients who have medical bills they can't pay. Need: SSC, Pict. ID, and birth certificate	Shepherd's Clinic 410-385-1308 1901 St. Paul

Healthcare for the Homeless 410-837-5533 Calvin Silver – drug counselor 111 Park Ave. Baltimore, MD 21201 Hrs: MWF 8:30-4 TTh noon until 4 Provides medical, mental health, & addiction services, social services, educational services and advocacy to homeless persons without regard to income or insurance status

Open Gates 410-783-1859 920 Washington Blvd. Baltimore, MD 21230 Medical Assistance, sliding scale if no insurance. Health care center for children and adults

## **HIV/AIDS**

AIDS Response Network 837-AIDS 2105 N. Charles Assists HIV persons in obtaining medical, health social, work, & individual/group support services.

AIRS- AIDS Interfaith Residential services 410-433-1109 ext. 18 (Lawrence Chapman) 101 W. Read Street, Suite 618 Baltimore, MD 21201 Transitional and permanent housing for HIV patients who have been homeless. Outreach services and positive living program Moore Clinic Social Worker : Brian Schird 410-955-1170 Housing/Medical TB Clinic 410-396-9413 620 N. Carolina St. Baltimore, MD 21205 Identifies and treats TB, meds and has HIV services for those with TB UMAB School of Nursing Nurse Managed Clinic

United Healthcare 1-800-318-8821

Washington Village Community Medical Center 410-539-3360 700 Washington Blvd Baltimore, MD 21218

Eastern Health District STD clinic 410-396-9410 Confidential

Essex Health Center 1538 Country Ridge LN, Baltimore, MD 21221 Testing: 3<sup>rd</sup> Thursday Results: 1<sup>st</sup> Thursday 2-4pm Free & Anonymous MADAP Program 410-767-6535 500 N. Calvert St. 5<sup>th</sup> floor Pays for AZT and other HIV meds. Insurance programs.

Maryland Cares- Center for AIDS Related 945-AIDS 1-800-638-6252

Allegany County Health Dept. 301-777-5693 Anonymous or confidential	Harford County Health Dept. 410-879-8322 Anonymous or confidential	MD STD Hotline 1-800-227-8922
Anne Arundel County Health Dept. 410-222-7108 Anonymous or confidential	HERO 410-685-1180 101 W. Read St. Baltimore MD, 21201 Provides counseling, education, case management and buddy programs HIV testing Center 1-800-584-8183	Mercy Medical Center Christina Schmitt Cheryl Turner 410-332-9400 300 St. Paul Place (social work) M, W, Fri, 8am-7:30pm Sat 9am-12pm. Free anonymous testing
Baltimore City AIDS Administration 410-396-1927	Howard County Health Dept. 410-313-2333 Anonymous or confidential	Planned Parenthood of MD 410-576-1414 610 N. Howard St. Tues & Thur. By appt. only \$25
Baltimore City Health Dept. 410-396-1403 Anonymous or confidential	H.U.G. Gregory Williams: 410-625-4844 AIDS Interfaith Residential Services: Roan Wildmare 410-433-1109 Project Home: Jackie Adams 410-361-5069	STAR 410-383-1903 1429 McCulloh St. Baltimore, MD 21217 1505 Eutah Place HIV prevention, community outreach, case management, counseling services, financial assistance
Baltimore City Health Dept. Sexually Transmitted Disease Clinic and Family Planning 1515 E. North Ave 1 <sup>st</sup> floor, 21217 410-396-1403 Birth control, counseling, health EDU.	Housing for those with HIV Healthcare for the Homeless 410- 837-5533	Towson Health Center 1046 Taylor Ave. Towson, MD 21286 Testing & Results : 1 <sup>st</sup> & 3 <sup>rd</sup> Wednesday 9-11am Free & Anonymous
Baltimore County Health Dept. 410-887-3707 Anonymous or confidential	Johns Hopkins HIV Women's Health Program 410-614-4496 OB and GYN services, STD/HIV counseling, case management, support groups, outreach	Univ. of MD Medical Center Adolescent & Young Adult center 410-706-6000 Anonymous or confidential

Chase-Brexton Clinic 410-837-2050 1001 Cathedral St. Baltimore, MD 21201 HIV testing and counseling (anonymous or confidential)	Johns Hopkins OB Clinic 601 N. Caroline St. M-F 8:30am-4:30pm	Woodlawn Health Center 1811 Woodlawn Dr. Baltimore, MD 21207 Testing: 2 <sup>nd</sup> Tuesday Results: 4 <sup>th</sup> Tuesday 2-4pm Free & Anonymous
Dr. Banks 410-233-3323 Must have proof of HIV status	Liberty Medical Ctr. Outpatient Services 410-383-4030 Anonymous or confidential	YANA 410-566-7973 2013 W. Pratt St. Baltimore, MD 21223 Day treatment, homeless, substance abusers. Referral for employment, housing and drug treatment, HIV testing, meals, clothing, health clinic, HIV support services
Druid Health District STD clinic 410-396-0176 Confidential	Liberty Family Resource Center 3525 Resource Dr. Randallstown, MD 21133 Testing: 4 <sup>th</sup> Monday Results: 2 <sup>nd</sup> Monday 2-4pm Free & Anonymous	
PHARMACY		
Baltimore City Health Dept. Eastern Chest Clinic 410-396-9413 6620 N. Caroline St. Baltimore, MD 21205 Identifies & treats TB. Has HIV services to those with TB	MD Access to Care Health choice enrollment Hotline 410-767-5800	Pharmaceutical Manufactures Association 1800-PMA-INFO Discounted medicines, prescription assistance www.thrma.org\Patient
MADAP (MD AIDS drug assist. Pgm) 410-767-6535 1-800-205-6308 501 N. Calvert St. Baltimore, 21202 Pays for AZT, pentanomine- can be employed & have some assets	Med. Asst. Health Plans, HMO MD Pharmacy Asst. Pgm 410-767-5349 201 W. Preston St. Baltimore, MD 21201 Mail to: MPAP P.O. Box 386 Baltimore, MD 21203	

# VISION

Blind Industries & Services 410-737-2600 2901 Strickland St. Baltimore, MD 21223 Job counseling, rehab services, computer skills, learn Braille

Lenscrafters 410-825-5160 Towson area 410-825-5343 for eye appointment Towson Must go through Lions Club for Voucher. Contact Bill Vogler by faxing request to 410-581-2175. Need to include #, need, name, who work for, and purpose (recipients for gift of sight certificates for free glasses).

Baltimore, Md 21218 (410) 837-1400 Mission Opticians 301-498-2325

Maryland Society for Sight 410-243-2020 1-800-MSS-EYES letter with name and address and stating their need. 12/28/01 – no funding, call back in 1 month. 1313 W. Old Cold Spring Iane Baltimore, MD 21209-4989 Prescription eye care voucher for Wal-Mart. Vision Center-410-284-2352

Wilmer Vision Center 410-550-5401

# LEGAL SERVICES

Legal forms Help-line 1-800-818-9888 Tues, Wed, Fri 9-12:30 & Thurs 9-4: assistance with understanding the process or completing form pleadings	Better Business Bureau 347-3990 Consumer issues- complaints, mediation, arbitration	Legal Aid Bureau 410-539-5340 500 E. Lexington, Baltimore, MD 21202 Service for low income families and single men and women
Legal Aid Bureau: Central Office 500 East Lexington Street Baltimore, Md 21202 (410) 539-5340 Cherry Hill Office 2492 Giles Road Baltimore, Md 21225 (410) 355-4223 Project PLASE 2029 St. Paul Street	Consumer Protection Division 410-576-6550 200 St. Paul Place Baltimore, MD 212102 M-F 9-3, assistance with deceptive business practices, medical insurance coverage, health advocacy	MD Disability Law Center 410-234-2791 ask for John Wheeler 1800 N. Charles St. Baltimore, MD Intake M-F 10-12, no walk ins: legal issues/complaints related to persons' disability

Advocates for Children & Youth (School House league services) 410-547-9200 Assists parents with issues regarding special edu., ARD process, disciplinary actions, suspension/expulsion M-F 9-5	Disability Entitlement Advocacy Pgm (DEAP) 1-800-727-6454 301 N. Charles St. Suite 100 Baltimore, MD 21201 Assists with application process for SSI, SSDI, DSS must refer client to DEAP	MD State Police 410-486-3101
Alternative Directions. Inc 410-889-5072 2505 N. Charles St. Baltimore, MD 21218 Provides services dealing with family law based on income eligibility, helps prisoners M-F 9-5	Baltimore Circuit Court 410-887-2139	Family Law Hotline (Statewide) 1-800-845-8550 Free service to people with basic family law questions Tues & Thurs. (:30 am- 4pm
Baltimore City States Attorney 410-396-4000 110 N. Calvert	Homeless Persons Representation Project 685-6589 300 Cathedral St. Suite 204 Legal assistance	Legal assistance Protection order Advocacy and Representation Project 410-783-0377 111 N. Calvert St. Room 100 M-F, no charge represents victims of domestic violence at protection order hearings.
Baltimore Co. Police Info 410-887-2214	Lawyer Referral & Information Service 410-539-3112 111 N. Calvert suite 631 M-F 10-4 NOWALK INS, assists with finding a private attorney for SSI & VA benefit appeals	State of MD Attorney General 410-576-6300 200 St. Pauls
Baltimore Neighborhoods 410-243-6007 2217 St. Paul Provides information/your rights under the law for tenant & landlord disputes	Legal Aid 410-539-5340 410-539-0390 (prisoner assistance)	U.S. FBI 7142 Embassador Rd 410-265-8080

# MENTAL HEALTH SERVICES

#### **COUNSELING/MENTAL HEALTH**

Associated Catholic Charities	Carruthers Mental Health	Medicai
252-4700 ext. 163	Clinic	Adults/c
	410-328-2292	North Ba

Baltimore Crisis Response Inc. (BCRI) 410-752-2272 1105 Light St. Mental health crisis stabilization. Send intervention to needy intervention

Baltimore Mental Health Systems 410-837-2647 410-361-5193 201 E. Baltimore St 1340 E Suite, 21202 Admin office of Mental Health Inpatient Services and crisis services. Community Institute of Behavioral Sciences Liberty Medical Center 410-383-4900 3101 Towande Ave 2000 W. Baltimore

JHH Comm. Psychiatry Program 410-955-3861 Medicaid & uninsured pts. Adults/children North Baltimore Center 410-366-4360

JHBMC Community Psych 410-550-0016 Bayview center Mason F lord building east tower 2<sup>nd</sup> floor.

State of MD Mental Hygiene Administration 410-225-6611 410-767-6611

Black Mental Health Alliance 410-837-2642 Business center Education and mental health. Issues that affect people of color JHU Community Psychiatry 410-550-0016 Teresa Gardner – intake coordinator, 0-4437

## SUBSTANCE ABUSE TREATMENT PROGRAMS

#### **DETOX PROGRAMS**

ARC House/ ATS 410-550-0055 4940 Eastern Ave CDU (Chemical Dependency Unit) 410-550-1908 Bayview Medical Center Mercy (Alcoholism-Drug Abuse) 410-332-9075/9778 Mercy Medical Center 301 St. Paul Pl

BOSA Project 410-637-1900
Greg Rustino
Baltimore Behavioral Health
Van picks patients up at
1:30pm-3:30pm
Mon- Liberty Hts/Gwynn Oak
Ave
Wed- Old York Rd/40 <sup>th</sup> St.
Thurs- Frederick
Ave/Calverton
Fri- Park Hts/Woodland
Program is connected with
HERO

Crossroads Center 410-752-6505 Katie 2 West Madison St. Insurance, sliding scale fee, women and men, out patient detox

Eastern Regional Psych ward

410-887-6465

7 day detox

Outpatient Detox 410-550-1132 Bayview Medical Center Commercial INS priority partners Medicine. Intake Mon 5 Day, Tues 4 Day, Wed –Fri detox.

C.A.P. Program at Bayveiw 410-550-3033 Pregnant Women only, Detox, Methadone Maintenance, counseling, groups (extensive treatment)

# **INPATIENT SERVICES**

Addictions Treatment Services (ATS) 410-550-0051/23386 Hopkins Bayview Insurance, wait list, Women and men Meyer 5 First Step Day Hospital 410-614-6254 Shoemaker 410-876-1990

Eastern Shore Detox, will

Warwick Manor

1-410-943-8108

come pick you up

Westmister Longer term, requires referral letter.

Center for Addiction and Pregnancy 410-555-3066 Hopkins Bayview Insurance or pending M.A., Pregnant women only Johns Hopkins Hospital Insurance, M.A.A pending Women and men Mountain Manor 410-233-1400 3800 Frederick Ave Age 20 & under, Insurance, MA, women and men The Cameo House Holly Keys 410-313-3322 1302 Pennsylvania Ave Hagerstown, MD Offers a 12-month transitional housing for addicted mothers and their children. Must be eligible for SS, must have 28dat inpatient stay at another treatment center prior to admission. Hope House 410-987-0242 26 Marbury Dr. Crownsville, Md. 3-6 week in-patient rehab. Prior detox required Reality- House, Inc. 410-7924080 419 Main St. Laurel, Md. Previous detox required. For intake appointment call Wed. @ 9:00am. The first 10 calls will be scheduled for interviews on Thurs. Sliding scale fee. Also outpatient.

Mattie B. Uzzle Center 410-342-6858 Preston and Chester Streets Men only, 8 week in-patient, patients attend 011 N. Broadway program \$12.00 per night \$375.00 per month Right Turn of Maryland 410-581-4900 10225 Jensen Lane Hope Grants, payment up front (insurance is not accepted, Women and men Tuerk House 410-233-0684/7 730 Ashburton Ave. \$50 fee, no insurance necessary, women and men

Salvation Army Adult Rehabilitation Center 410-525-0530 Jerome McNair 2700 Patapsco Ave. Omit to 6 months, 25 on up, 2 forms of id, no outside appointments for 30 days, no open case w/ SS, 75% of income, 30-day supply of medication, no insurance requirements, men and women.

Mattle B. Uzzle Center 410-342-6858 1211 N. Chester St. Must attend JHH program, Men only

# **OUT PATIENT SERVICES**

Addictions Counseling Service 410-484-6021 17 Warren Rd. #8a M-F 9-5, men and women

Echo House Mr. Hill 410-947-1700 1705 W. Fayette St. Sliding scale Fee, no insurance, 6 months, Lasts 6 months M-F 9-5 New life Addiction Services, Inc 410-255-4475 410-285-0736 2528 Mountain Rd. Suite 203/4 40 S. Dundalk Ave, Suite 402 Most insurance, sliding fee, Men & women Alternatives 410-391-8240 410-583-2222 518 Eastern Blvd 40 W. Chesapeake Ave. Men, women, children

AWARE (A women's active recovery enterprise) 410-828-7388 7800 York Rd. #350 M-F 9:30-9:00, women

Awele Treatment & Rehab 410-467-2518 Dr. Offoha 2300 N. Calvert St. Insurance & HMO, Men & women

Baltimore Behavioral Health 410-962-7180 410-962-7190 200 Arlington St. M.A. Accepted, mental health counseling, One on one, two sessions each week, some housing offered M-F 9:30-8pm

Baltimore Recovery Center 410-962-7190 16 S. Poppleton St. First Step 410-628-6120 10400 Ridgland RD Cockeysville, MD

First Step 410-521-4141 8303 Liberty Rd Youth 7-18, men, women

First Step at Ravenwood 410-837-4990 501 W. Franklin St. Balt. MD Chemotherapeutic Treatment, men and women, Privately funded.

Northwest Baltimore Youth Service 410-578-8100 3319 W. Belvedere 21215 Men, women, publicly funded, DWI treatment, DHMH certified, DWI education, treat adolescence

GBMC/W.C.H.C Substance abuse program 410-522-1283 1200 E. Fayette St. Men and Women Glass Substance Abuse Program 410-225-9185 821 Eutaw St., Suite 201 Insurance or self- pay \$350

New Vision – Maryland General 410-225-8626 Detox, inpatient, alcohol Medical beds only

New Waters Suburban Mental Health Associates 410-788-3019 405 Frederick Rd. Men and women

Next Passage 410-728-8901 2901 Druid Park Dr. Suite A103 Men, women, publicly funded, DWI treatment, DHMH certified, DWI education, treat adolescence

Operation Recovery Mercy Hosp. 410-659-2878 301 St. Paul Men, women, privately funded, DWI treatment, DHMH certified, DWI education, Outpatient Detox, Johns Hopkins Bayview Med. Center 410-550-1132 4940 Eastern Av. Bayview Outpatient Detox 410-550-1132 Bobby Hill

Bayview Medical Center Men/women. 8-4:30 bring ID health card. Must have insurance Baltimore Crisis Response Inc Referral Line: 410-752-2272

Bright Hope House 410-235-7076 410-462-6893 (Fax) 1611 Baker St. Baltimore, MD 21217 Men, women, DWI treatment, DHMH certified, specializes treating females with children Harbel Community Org. Inc. 410-444-2100 5807 Hartford Rd Sliding scale fee, no client refused due to inability to pay, individual and group counseling, adults and youth Wed & Sat at 12

Harbour Center 410-332-1111 924 East Baltimore Men, women, publicly funded, DWI treatment, DHMH certified, DWI education

Health Care for the Homeless 410-837-5533 111 Park Ave Men, women, privately funded, DWI treatment, DHMH certified, DWI education, treat adolescence Pathfinder Health Services 410-644-4390 3350 Wilkens Ave Suite 100 Men, women, publicly funded, DHMH certified

Peoples Community Addictions Program 410-467-6040 3028 Greenmount Ave. Men, women, privately funded, DHMH certified

Powell Recovery Center 276-1773 14 S. Broadway Insurance, sliding scale fee, men and women Recovery Network Inc. (301) 345-1919 1-800-879-0554 34 Market Place 326 Men, women, privately funded, DWI treatment, DHMH certified,

Chase-Brexton Health Services 410-837-2050 1001 Cathedral St. Baltimore, MD 21201 Men, women, Privately funded, DHMH certified I Can't Wait, We Can 410-728-4588 2824 West North Ave. Men, women, privately funded, DHMH certified,

JHU BPRU 410-550-1600/550-1102 5510 Nathan Shock Dr. Chemotherapeutic treatment, Men, women, publicly funded, , DHMH certified Institutes for Behavioral Resources 410-889-9252 211 Maryland Ave Suite 200 Recovery Program- Sheppard Pratt 410-296-9747 6501 N. Charles St. Men, women

Sanai Hosp. Addictions Recovery Program 410-601-5355 2401 W. Belvedere Ave. Balt., MD 21205 Men, women, publicly funded, DWI treatment, DHMH certified, DWI education

Chesapeake Counseling Center 410-682-4141 825 eastern Blvd Major insurance, sliding fee, Men & women	Johns Hopkins Women's Center 410-955-9534 911 N. Broadway Orientation Thurs. @ 8:30 am	Jones Falls Community Corp 410-532-1770 318-8005 5900 York Rd. 21212
Home Detention Program 410-528-9333 723 S. Charles Street, Suite 101	Liberty Medical Center 410-383-4982 110 Towanda Ave. Insurance, M.A. pending, Men & women	The Broadway Center 410-955-5578 911 N. Broadway Intensive drug/alcohol program, insured clients send right away, accepts M.A. Walk in before 8:30pm, Lasts 3-6 months
Total Healthcare 410-361-8100 1800 N. Charles St. Detox, alcohol	Mariah House 410-947-8914 2121 W. Baltimore 21223 women, publicly funded, DHMH certified	Walter P. Carter Center 410-328-0126 630 west Fayette St. Insured & Uninsured, men & women
Dependency Recovery 410-337-0999 26 w. Pennsylvania Ave Men, women. Must be referred by MD health.	Maryland General 410-225-8240 827 Linden Av. Across from Hosp. Entrance Intensive Outpatient treatment and follow-up. If no insurance pay \$100	Mountain Manor 410-282-3262 410-233-1400 3243 Eastern Ave. 3800 Fredrick Ave Men, women, privately funded, DWI treatment, DHMH certified, DWI education, treat adolescence
METHADONE PROGRAMS		
ADAPT (liberty Hospital) 383-4971 3101 Towanda Ave. Annapolis MD	Glennwood Life 410-323-9811	Reflections 410-727-8111 707 Constitution Ave. Call Thurs 10-12, ask for intake
Addict Referral & Counseling Center Contact:Squirrel	Glenwood Life Drug Program 410-323-9811	Reflective Treatment Center 410-727-7400

516 Glenwood Avenue

Insurance, self pay

M-F 10am-2pm

707 Constitution St.

notarized letter of

Sliding scale fee, must have

unemployment, dosage varies individually

410-366-1717 21 W. 25<sup>th</sup> Street Addictions Treatment Services 410-550-0136/0051 IBR/ Reach Mobile Treatment 410-752-6850 Maryland & 25<sup>th</sup> St. Insurance, self pay Call 10-1

Bayview Medical Center Insurance, self pay M-F 8:30am-5pm Anne Arundal Dept. of Health 410-222-7428 2200 Somerville Rd. Annapolis, MD Man Alive Research 410-837-4292 Jim Meeling 2100 N. Charles St. No insurance or employment requirements M-F 10am-2pm High dose program

Open Door 407 S. Crain High Way, Glen Burnie Insurance, sliding scale fee M-F 10am-2pm Methadone for Business Achievers – Glass 410-225-9185 821 N. Eutaw St. Suite 201 21201 Men, women, privately funded, Sanai Hospital Methadone Program 410-601-4633 2401 W. Belvedere Insurance M-Fri 8:30am-5pm

Walter P Carter Program 410-837-3313 Part of Univ. of MD hospital

Univ. of MD Methadone Program 410-706-5154 630 W. Fayette St. Insurance, sliding scale fee M-F 10am-12pm

We Care Clinic 410-766-9668 13 Aquahart Rd Insurance, self pay M-F 10am-2pm

# **RECOVERY HOUSES**

Barre House 410-528-0576- recording 808 W. Barre \$75 weekly Men only Our New House 410-284-3171 28 S. Highland Ave \$80 wk- winter \$85 wk- summer Women only Temple House 410-462-1876 Call back 802 N. Fulton Ave \$275 month, Men only Bolton hill house 410-383-7975-recording 1421-23 Eutaw Place \$75 wk, Men only

Broadway House 41-276-4212-recording 1254 N. Broadway \$80 weekly/negotiable Women only

Brotherhood House 410-633-1917 Recovery House 410-931-6335 Ask for Tom(call back for owner) 1013 Dundalk Av. \$85 per. Week, unlimited stay, Men only, first 30 days men must check in at 10pm during the week and 12am on the weekends. The times then change to 12 during the week and 2am on weekends. Oxford Houses 1-800-689-6411 Calvert House 410-235-1702 Charmouth 410-560-2030 Greenmount 410-889-7476 Charles Village 410-467-0320 Cromwood 410-882-7089

Clients are interviewed by house members &70 weekly, 1wk advance Men only

Powel Recovery 410-276-1773 Males 410-675-7765 Talk to Benjamin Tony 3 houses 1 hose for women referred by child protective services, 2 for males 18yrs up, \$260 month, 1-yr. limit Recovery house.

Reality House 410-792-4080 429 Main St. Laurel, Md. \$85 per. week, Highly Structured Program. Must get a job after a few weeks. Valley House 410-675-7765 28 S. Broadway \$260 monthly/negotiable Men only, coming from 28 days or de-tox program, no meth patients, 1yr, RECOVERY HOUSE

Dayspring Programs, Inc. Pam Talabis 410-563-3459 1300 N. Collington Ave. Families only, homeless, substance abuse, willing to got to treatment, 24hr residential housing, Transitional housing, 5 to year housing-sliding scale fee.

Earl's Place 410-522-0225 1400 East Lombard St. Men, charge 30% of net income up to \$200. Clients must fill an application, (0 in 90, 17 beds. Central House 410-552-0866-recording 137 S. Central Avenue \$90 weekly/negotiable Men only Joe Hobbs Recovery Club 410-732-0767 29 N. Clinton Recovery house, \$85 per. week for women, \$90 per. week for men, stay: suggested 9 months, curfew is 10pm for the first 30 days, after the first 30 days curfew is 12am. Marjorie House 410-573-1138 520 Defense Highway \$85, Men, Veterans, Women and children. Redeemer House Richard Micka: 410-576-9565 1401 Battery Av. No Charge, treatment facility

Our New House 410-284-3171 1805 Sunder Ave \$72-85 wk Men only

#### **Community Resources**

#### Martinsburg, West Virginia

## CLOTHING

Community Networks, Inc. (Martinsburg, WV)-Provides services such as case management, shelter, education, food pantry and clothing to homeless, noincome and low-income members of the community. (304) 264-8223 Clothes Closet 304-725-3186 2220 E. Washington St. Charles Town WV 25414 Salvation Army (Martinsburg, WV): Provides food, clothing, utilities, medical prescriptions, travelers' aid, educational programs, disaster services, children's programs, League of Mercy, camp programs, Christmas assistance. (304) 267-4612

#### Employment

Aerotec 304-262-8300 39 Aiken Center Manpower 304-263-3900 253 Aikens Center Quad/Graphics, Inc.- Located in Martinsburg, WV. The largest privately held printer of books, catalogs, magazines and direct mail in the Western Hemisphere. For more information, call 1-888-QUAD/CAN or 1-888-682-JOBS West Virginia Civil Service (304) 348-3950 West Virginia Div. of **Rehabilitation Services** (304) 267-0005 West Virginia Job Service (304) 267-0030 Berkeley County, WV:

Augmentation 304-267-4994 289 Rock Cliff Dr. Shopping Center II MedStaff, Inc 304-262-9200 1012 B Winchester Ave Axiom 304-267-8350 1299 Old Courthouse Sq Goodwill Industries 304-267-3177 10 A Eagle School RD

(304) 267-4612

Spherion 304-267-9688 Berkeley Plaza

Job Squad, Inc. Private nonprofit agency and a community rehabilitation program whose mission is to secure employment for people with disabilities. (304) 264-8406 Ranstad

304-262-4115

782 Foxcroft Ave

#### Food

CCAP (Loaves & Fishes) Berkeley County Meals on Meal on Wheels 304-263-3940220 Wheels- A non-sectarian Berkeley County food service providing S. Queen St. 304-263-6622 Martinsburg, WV 25401 volunteer-delivered, hot 116 E. King St. nutritious meals at minimal fee Martinsburg,WV 25401 for the homebound, elderly, convalescing and handicapped. (304) 263-6622 Community Networks, Inc. **Berkeley Senior** Meal on Wheels Jefferson Provides services such as Services-Provides meals, County case management, shelter, transportation, adult day 304-725-1601 education, food pantry and services, in-home health, POX 565 clothing to homeless, nosocial services, telephone Charges Town, WV 25414 income and low-income reassurance, wellness and members of the activities programs to seniors. especially frail, rural, minority community. (304) 264-8223 and low income. (304) 263-8873 Salvation Armv-Food Pantry Nutrition Education Program: Provides food, clothing, 304-725-3186 230 West Virginia utilities, medical prescriptions, N. Samuel St. University Extension Service travelers' aid, educational Charles Town, WV 25414 (Jefferson County) programs, disaster services, (304) 728-7413 children's programs, League of Mercy, camp programs, Christmas assistance.

# Housing Information

# **EMERGENCY SHELTERS**

BC Coalition for Homeless (304) 263-1345 -- For Information

Berkeley County Coalition for the Homeless (Bethany House): (304) 263-3510

Children's Shelter (304) 263-5014

Martinsburg Rescue Mission (304) 263-6901

Willow Brook Center for the Homeless (304) 728-8555

Telemon Corporation (Martinsburg) (304) 263-0918

# **HOUSING ISSUES**

C-Cap: (304) 665-5685

City Light: (304) 722-1023

Help with Housing: (304) 955-1706

Rural Economic Community Development: (304) 667-2420

Shenandoah Alliance for Shelter: (304) 459-4941

Shenandoah Country Rental Asst. Program: (304) 459-3735

#### HEALTH CARE

AIDS Drug Assistance Progran HIV Care Consortium 304-242-9443 PO Box 6360 Wheeling WV 26003

Berkeley County Health Department 304-263-5131 800 S Queen St. Martinsburg. WV 25401 Community Free Clinic Washington County Residents ONLY 301-733-9234 18 W. Franklin St. Hagerstown, MD 21740

Jefferson County Health Department 304-728-8415 Morgan County Health Department 304-258-1513 404 S. Green St. Berkeley Springs, WV 25411

Winchester Free Clinic 540-662-2130 12 E. Cork St. Winchester, WV22601

# SUBSTANCE ABUSE

Alcohol & Drug Treatment and Referral 1-800-454-8966 City Hospital, Gateway (304) 264-1000

Community Partnership of Morgan and Berkeley Counties (304) 264-0944

East Ridge Health Systems (304) 263-8954

Methadone Maintenance Clinics Frederick, MD 301-694-1775 Hagerstown, MD 301-714-0837 Martinsburg, WV 304-263-1101

Union Rescue Mission (304) 263-6901 602 West King Street/PO Box 893 Martinsburg ,WV 25401

## **OTHER SERVICES**

Shenandoah Women's Center— Provides comprehensive services to victims and survivors of domestic violence, sexual assault and child abuse through five locations. (304) 263-8522

# **Community Services**

# Washington, DC

# CLOTHING

Location Hours Requirements You must be a resident of DC.

Zacchaeus Free Clinic thru • You must bring a photo ID. 1525 Seventh Street NW Friday • You may shop here twice a week; at each DC 20001 9:00 AM to visit you may take only six items. Spanish-speaking staff 12:00 PM • If you need clothes for job interviews, (202) 265-2400 and please bring a referral on letterhead.

Some (So Others Might Eat) Everyday • You Must Be Homeless Or Living In A Shelter. 71 "O" Street, Nw Washington, Dc 20001 (202) 797-8806 8:00 Am To 4:30 Pm You Will Need A Referral From A Social Worker Or Your Parole Officer. • Must Show A Photo Id;

Salvation Army Monday thru Friday • 1434 Harvard Street, NW. Washington, DC 20009 (202) 332-5000 Suite B 9:00 AM to 3:00 PM Photo ID required. Referral letter required from your parole officer or case manager Galbraith AME Zion Church Monday 1120 Sixth Street, NW Washington, DC 20001 (202) 289-1580 Anacostia Community Outreach 2443 Ainger Place, SE Washington, DC 20020 (202) 889-5608 Monday thru Friday 9:00 AM to 5:00 PM

Center City Community 128 "M" Street, NW •You must bring a Photo ID. Suite 310 Washington, DC 20001 (202) 789-0868 10:00 AM to 4:30 PM You must bring a referral from your parole officer or, your Halfway House Assumption Outreach 3401 Martin Luther King Jr. Avenue, SE Washington, DC 20032 (202) 561-5941 Monday 9:00 AM to 12:00 PM

People's Involvement Corporation 1100 First Street, NW Washington, DC 20001 (202) 797-3910 Monday thru Friday 10:00 AM to 2:00 PM Referral required Photo ID required Proof of residency required Bread for the City and Zacchaeus 4275 Fourth Street, SE Washington, DC 20032 Monday thru Friday 9:00 AM to 12:00 PM You must be a resident of DC You must bring a photo ID You may shop here twice a week; at each visit you may take only six items

# Employment

# EMPLOYMENT SERVICES

One-Stop Career Center South Capitol One-Stop Career Center/CVS pharmacy 4049 South Capitol St, SW Washington, DC 20032 Monday-Friday 8 am to 3:30 pm Main: (202) 645-4000 TTY: (202) 645-0022 Fax: (202) 645-5337	Business Improvement District (BID) Satellite One-Stop Career Center 945 G Street, NW Washington, DC 20001 Monday-Friday 8 am to 4:30 pm Main: (202) 724-4541 TTY: (202) 645-0019 Fax: (202) 724-8815	Business Resource Center 64 New York Avenue, NE Washington, DC 20002 Monday-Friday 8:30 am to 5 pm Main: (202) 671-2144 TTY: (202) 673-6994 Fax: (202) 671-3073
Franklin Street One-Stop Career Center 1500 Franklin St, NE Washington, DC 20001 Monday-Friday 8 am to 3:30 pm Main: (202) 724-7000 TTY: (202) 576-8128 Fax: (202) 576-3103	US Veterans Assistance Center, Veterans Affairs Regional Office 1722 I Street, NW Room 335 Washington, DC 20421 Monday-Friday 8:30 am to 5 pm Main: (202) 530-9354 TTY: (202) 576-3262	Jubilee Jobs 202-667-8970 2712 Ontario Rd. N.W, Washington, DC
Naylor Road One-Stop Career Center 2626 Naylor Road, SE Washington, DC 20020 Monday-Friday 8 am to 3:30 pm Main: (202) 724-7000 TTY: (202) 645-0019 Fax: (202) 645-5246	Euclid Street Satellite One- Stop Career Center 1704 Euclid Street, NW Washington, DC 20009 Monday-Friday 8 am to 4:30 pm Main: (202) 724-7000 Fax: (202) 671-4093	Center for Employment Training 202-583-4655 71 O ST NW Washington, DC
A. Philip Randolph Worker Center/Satellite One-Stop Career Center 6210 North Capitol Street, NW, Washington, DC 20011 Monday-Friday 8:30 am to 5 pm Main: (202) 576-6515 TTY: (202) 576-3262	Project Empowerment (Welfare-to-Work Participants Only) 609 H Street, NE Washington, DC 20002 Monday-Friday 8:30 am to 5 pm Main: (202) 724-7000 Fax: (202) 535-2449	DC Vocational Rehabilitation 810 1st St., NE 9th Floor (202) 442-8400

#### Food

Food Stamps 645 H St NE 202-698-4350 for other offices

So Others May Eat (Some) 202-797-8806 71 "O" St., N.W. Washington, D.C. Breakfast: 7:30am-8:30am Lunch: 11:30am – 1pm 7 Days A Week

Zacchaeus Comm Soup

Washington, D.C. 20001

Lunch: 9:30am-11:30am

Monday – Saturday

Kitchen

202-393-9144 945 "G" St., N.W.

Brethren Soup Kitchen 202-546-8706 337 North Carolina Ave., S.E.

Monday – Friday Lunch : 11 –1:30pm

St. Stephens Church

Loaves And Fishes 202-232-0900 1525 Newton St Nw Washington D.C Lunch: 12 Noon – 1230pm

Saturdays & Sundays

Month.

Miriams Kitchen

202-452-8926

2401 Virginia Ave, N.W. Washington, D.C. 20037 Breakfast: 6:30am -8am Monday - Friday

Tenth Street Baptist Church 202-232-1685 1000 "R" St.Nw, Washington D.C.20001 Lunch: 11:30am-1:30pm Wednesday & Thursday

Peacemeal 202-339-7200 19th "I" Street, N.W Washington, D.C. 20001 Dinner 6pm – 8:30pm Wednesdays

#### Shelters/Transitional Housing

# **EMERGENCY SHELTERS**

HYPOTHERMIA HOTLINE 202-399-7093	Lacasa Shelter 202- 673-3592 1436 Irving St., N.W. Intake: 4:00 P.M.	DHS Shelter 202- 279-6028 2700 Martin Luther King Ave Se, Building 801 East Intake: 7pm
Men Shelters	Gospel Rescue Mission	Franklin Shelter
Central Union Mission –	202- 842-1731	202-638-7424
202- 745-7118	810 5 <sup>th</sup> St., N.W.	925 13 <sup>th</sup> St NW
1350 R St., N.W.	Intake: 3-9:30 Pm (\$3 Fee)	
Intake: 4:00pm		Intake 6:30pm
Restricted Stay Policy-16		
Days In And 14 Days Out Per		

Center For Creative Non-Violence – 202- 393-1909 425 Second St., N.W. Washington, Dc Intake: Men Under Age 50 – Sun. At 6am Men Over Age 50 And Women- Call For Intake Times; Intake Everyday On The First Floor

202-724-4208 25 M St., S.W. Intake: 8am-3:30pm (Families With Children)

Family Resource Center

New York Avenue Shelter 202-832-2359 1355 New York Avenue Ne Intake: 7pm

Emery House 202-635-1041 1725 Lincoln Rd., N.E. Washington, Dc Intake: 4:00pm

# D.C. WOMEN'S EMERGENCY SHELTERS

House of Ruth Women only 202-547-2600 651 10 <sup>th</sup> St NW Washington,DC Intake 4:30 pm	Luther Place – Women only 1226 Vermont Ave NW Washington, DC 202-939-2060 – Intake 10am – 12 noon Monday – Friday to be placed on the waiting list. Call every day after until you have a place in the shelter.	House of Imagene – For battered women and children P.O. Box 1493 202-387-4960
CCNV – Women and Children (male children 6 and under) 425 2 <sup>nd</sup> St NW Washington, DC 202-393-1909 – Intake 9am – 9pm	Bethanys Women Center 1333 N Street NW Washington, DC Monday –Thursday Breakfast and lunch (Day Treatment only)	Family Resource Center 25 M St. SW 202-202-724-4208 Intake 8am – 4 pm. After hours call 1-800-535-7252 For families – must have children with you.
Calvary Women Shelter 928 5 <sup>th</sup> St NW Washington, DC 202-783-6651 Intake – 7 pm to be placed on the waiting list: Call every day after until you have a place in the shelter.	My Sister's Place – For Battered women and children 202-529-5991	Open Door Shelter 425 D St (1 <sup>st</sup> Floor North Side) Intake 7pm 202-639-8093

# Transitional Housing in Washington DC

Samaritan Inns Housing: Lazarus House (Men)2523 14th St NW, Tabitha House (Women) at 5620 Colorado Ave NW, Elisha House; (Men and Women)) at 1316 Euclid St NW. Contact Jesse Washington at 202/667-8831. SA/DD. Empl/Disabl. \$305-\$350/mo.

Shalom House 1876 4th St. NE, 202/832-3451. All accept men and women Anna Cooper House 1338 R St NW. 202-328-6644 All accept men and women

Jeremiah House 218th St SE. 202-543-4901. All accept men and women. Cost is 30% income. SA/DD/MH, Empl/disabl.

• Oxford House is a concept in recovery from drug and alcohol addiction. In its simplest form, an Oxford House describes a democratically run, self-supporting and drug free home.

• All Oxford Houses have these characteristics in common :

• The House must be democratically self-run.

• The House membership is responsible for all household expenses.

Washington, DC Locations of Oxford Houses Northeast Armory (Males) 1432 "C" Street, NE Washington, DC 20002-6463 (202) 396-5562

Fourteenth Place (Males) 232 14th Place, NE Washington, DC 20002 (202) 546-8048

Lincoln Park (Males) 1363 Maryland Avenue, NE Washington, DC 20002-4407 (202) 399-3195

Fourteenth Place (Males) 232 14th Place, NE Washington, DC 20002 (202) 546-8048 Lincoln Park (Males) 1363 Maryland Avenue, NE Washington, DC 20002-4407 (202) 399-3195

#### Northwest

Bellevue Terrace (Males) 2934 Bellevue Terrace, NW Washington, DC 20016-5411 (202) 965-3110

Brownstone (Males) 1228 "M" Street, NW Washington, DC 20005-5100 (202) 393-6796

Delafield (Males) 1319 Delafield Place, NW Washington, DC 20011 (202) 723-3726

Fernway( Women) 1387 Locust Road, NW Washington, DC 20011 (202) 829-2643

Garrison (Male) 4312 Garrison Street, NW Washington, DC 20016 (202) 364-2549

Twelfth Street (Male) 7528 12th Street, NW Washington, DC 20009 (202) 882-3421

#### Southeast

Anacostia (Women) 1345 "U" Street, SE Drop In Centers Washington, DC 20020-7013 (202) 889-4061 Georgetown( Male) 4433 "P" Street, NW Washington, DC 20007 (202) 338-3204

Harvard Street (Women) 1225 Harvard Street, NW Washington, DC 20009 (202) 797-1422

Huntington (Male) 308 Florida Avenue, NW Washington, DC 20001-1804 (202) 364-0793

Jonquil (Male) 1422 Jonquil Street, NW Washington, DC 20012 (202) 291-8230

Kalorama (Male) 1318 Delafield Place, NW Washington, DC 20012 (202) 723-1710 New Hampshire (Male) 3912 New Hampshire, NW Washington, DC 20009 (202) 291-6937

Nineteenth Street (Male) 1241 Girard Street, NW Washington, DC 20009 (202) 387-1564

"R" Street (Male) 71 "R" Street, NW Washington, DC 20001 (202) 462-7192

Rosemond (Male) 1439 "R" Street, NW Washington, DC 20009-3859 (202) 319-1640

"T" Street (Male) 1505 "T" Street, NW Washington, DC 20009 (202) 667-8545

Coalition for the Homeless SRO 2824 Sherman Ave NW. 202-347-8870. Men. SA/DD/MH. 30% income. .McKenna House. 1501 Park Rd NW; 202-332-7333. Men only SA. Cost is \$350-\$450/mo. Empl/disab. Six units. .Willis Greene Manor. 4425 Nannie Helen Burroughs Ave. NE. 202-397-7886. Men and women. SA/DD/MH. 30% income. Empl/disab. .Kairos House (for medically disabled with addiction issues). 1700 block Columbia Rd.,NW. 202-328-6155. Men only. 30% income. Referral only through Christ House. Milestone Place. 4860 Fort Totten Dr. 202-635-1744. Men and Women. SA/DD/MH.30% income. Empl/disabl. Apply at Community Family Life Services, 305 E St NW Mon-Fri 9a-5p. .

Southeast Veterans Service Center SRO. 820 Chesapeake St SE. 202/561-8387. Men . 30% income. SA/DD/MH. Empl/disabl. N Street Village . 1333 N St NW. 202/939-2060. Women only. SA/DD/MH. 30% income. Empl/disabl. Walk-in at Bethany Women's Center,M-F 10am- 12 noon. Webster House 4326 14th Street, NW Washington, DC (202) 722-4544

# FAMILY HOUSING

The Salvation Army Turning Point Center Turning Point Center For Women And Children 1434 Harvard Street, Nw Washington, Dc 20009 Phone: (202) 250-7720 Fax: (202) 667-8696 Pam Lieber, Director (202) 250-7721

The Bowman House SOME Townhouses 4065 Minnesota Avenue, NE Washington, DC 20019 (202) 399-1385 Program Coordinator: Portia Maillard

SOME 68, 70, 74, 76 "O" Street, NW Washington, DC 20001 (202) 797-8806 Program Director: Father John Adams Information as of 08/02/01 Description: This is a program for 14 families with children and incomes up to 200 percent of federal poverty level. Sinai House 1817-1819 Second Street, NW Washington, DC (202) 986-5384 Family services provides shelter and programs that help homeless families regain stability in their lives and addresses the root cause of poverty, dysfunction, and homelessness. The program focus on substance abuse, mental health, employment and training, housing issues, and the developmental and educational needs of the

children residing in the house.

Spring Road Family Apartments 1433-35 Spring Road, NW (202) 726-2203 Description: Spring Road is a family transition program providing supportive and rehabilitative services to homeless families in the District of Columbia. The program serves 28 families in singles, one-, two- and three-bedroom apartment units with 24-hour on-site supportive service.

# **MEDICAL CARE**

# **HEALTH CARE**

Anacostia	Good Hope
1328 W St., SE	1638 Good Hope Rd., SE
(202) 610-7160	(202) 610-3880

Walker-Jones 1100 First St., NW (202) 354-1120 Woodland Terrance 2707\_Langston SE (202) 678-0113

Congress Heights 3720 MLK, Jr. Ave., SE (202) 279-1800 Hunt Place 4130 Hunt Place NE (202) 388-8160

East of the River 123 45th St., NE (202) 388-7890

Upper Cardozo 3020 14th St., NW (202) 745-4300 (202) 281-1160 Southwest 850 Delaware Ave., SW Washington, DC 20024

Woodridge 2146 24th St., NE

Services for the Homeless Christ House 1717 Columbia Rd., NW (202) 328-1100

Federal City(CCNV) 425 2nd St., NW (202) 737-5098

# Substance Abuse Treatment

Central Union Mission 1350 "R" Street, NW Washington, DC 20009 Men's Ministry Director: Theodore Ross, Jr. (202) 745-7118 Description: The Spiritual Recovery Program is a Christian-based recovery program designed to help men overcome addictions and addictive behaviors by building a new life based upon Christ.

Holy Comforter-St. Cyprian Community Action Group 901 Pennsylvania Avenue, SE Washington, DC 20003 President and CEO: Hal Gordon (202) 543-4558 Information as of 07/10/01 Description: This is a residential treatment program which provides inpatient, and transitional services to men, women, dually diagnosed, and the homeless population. You must have a referral from your parole officer, probation case manager,

Transforming Lives Ministry 810 Fifth Street, NW Washington, DC 20001 Rev. Carton White (202) 842-1731 Operated by: Gospel Rescue Ministries of Washington, DC, Inc Description: This is a program for homeless men who want a new start. Arrangement: • Maximum of 40 men in dormitory style.

- This is a live-in, 24-hour day program.
- The program is set up in three-month phases to which you are asked to commit, one phase at a time.
- Phase One is the "Intake Phase."
- Phase Two is the "School of Tomorrow Phase."
- Phase Three is the "Work Net Phase."
- Phase Four is the "Working Phase."

DHS SHELTER-Phone 2700 Martin Luther King Ave SE, Building 801 East Washington, DC 20032 (202) 279-6028 Information as of 07/12/01 Description: This shelter provides a 24-hour program for men.

Clean and Sober Streets

425 Second Street, NW Washington, DC 20001 (202) 783-7343 (202) 628-1183 fax

• This is a long-term residential treatment program (12 months) for alcohol/drug addiction.

• The first three to four months, the participant is restricted and can have no outside contacts. The goal is to help ex-offenders

to become self-sufficient and assist them with the transition. You must call for more information.

So Others Might Eat (SOME) 71 "O" Street, NW Washington, DC 20001 (202) 797-8806 8:00 AM to 4:30 PM For Information please call and asked about substance abuse treatment services:

The Salvation Army Harbor Lights Center 2100 New York Avenue, NE Washington, DC 20002 (202) 269-6333 Description: This is a residential substance abuse treatment program for men and women.

Blair House Transitional Rehabilitation Center
Coalition for the Homeless
635 "I" Street, NE
Washington, DC
202-347-8870 fax 202-349-7279
Description: The Blair House is a 100-bed transitional/rehabilitative facility.
Services: The program provides an intensive rehabilitative program which focuses on supportive services such as chemical dependency employment, mental health and life skills with permanent housing as the focal point.
Operated by: The Coalition for the Homeless

LA CASA Multi-Cultural Center 1436 Irving Street, NW Washington, DC (202) 673-3592 Information as of 02-26-02 Description: La Casa Multi-Cultural Training Rehabilitation Center is a 75-bed facility that provides supportive services such as life skills, chemical dependence, mental health and employment with the focus point being permanent housing.

Operated by: The Coalition for the Homeless

Community Action Group 901 Pennsylvania Ave, SE Washington, DC 20003 (202) 543-4558 One year residential program for men and women Intake: Detoxification before, interview, at least two weeks clean and sober, fees can be paid through medical charity (part of DC General).

Hannah House 612 M St., NW Washington, DC 20001 (202) 289-4840 Six month stay – Rehabilitation