

DEPARTMENT OF HEALTH AND HUMAN SERVICES ALBUQUERQUE AREA INDIAN HEALTH SERVICE



The Albuquerque Area Indian Health Service defines its mission as a commitment to the well-being and cultural integrity of Indian people through a participatory and consultative process.

THE ALBUQUERQUE AREA INDIAN HEALTH SERVICE IS A "TOBACCO-FREE" ENVIRONMENT

VACANCY ANNOUNCEMENT

READVERTISEMENT

09-09-08

CANDIDATES WHO PREVIOUSLY APPLIED UNDER VACANCY ANNOUNCEMENT NO. <u>SER-08-0364-SCU</u> NEED NOT REAPPLY UNLESS THEY WISH TO UPDATE THEIR APPLICATION OR SUBMIT ADDITIONAL INFORMATION.

VACANCY ANNOUNCEMENT NO.	OPENING DATE	CLOSING DATE
SER-08-0449-SCU	09-10-2008	10-10-2008
POSITION TITLE, SERIES, GRADE AND SALARY	LOCATION AND DUTY STATION	
Management Analyst	Southern Ute Health Center	
GS-343-07, \$36,822 per annum	Administrative Services	
GS-343-09, \$45,040 per annum	Ignacio, Colorado	
(Includes Locality Pay Adjustment)	_	•
AREA OF CONSIDERATION: IHS Wide		

RELOCATION: Relocation expenses will be paid.

CONDITIONS OF EMPLOYMENT:

- > One permanent full-time position. The incumbent of this position is subject to call back and/or standby work.
- This position involves operation of government vehicle to perform duties. Must possess and maintain valid state driver's license.
- Position has promotional opportunity to: GS-09
- If you are a male, born after December 31, 1959, and you want to be employed by the federal government, you must (subject to certain exemptions) be registered with the Selective Service System.
- In accordance with Chapter 12, Indian Health Manual, IHS Employee Immunization Program, selected candidate will be required to submit proof of immunity to the following diseases: Rubella and Measles.
- ➢ Before hiring, the IHS will ask you to complete a "Declaration for Federal Employment" and/or "Addendum to Declaration for Federal Employment Indian Health Service Child Care & Indian Child Care Worker Positions" to determine your suitability for federal employment, to authorize a background investigation, and to certify the accuracy of all information in your application. Under P.L. 101-630 Indian Child Protection Act, anyone who answers in the affirmative will be found ineligible and unsuitable for employment in the Indian Health Service. If you make a false statement in any part of your application, you may not be hired; you may be fired after you begin work; or you may be fined or jailed.

DUTIES AND RESPONSIBILITIES: GS-7: This position is developmental to GS-9, whereby the duties and responsibilities are similar but performed with lesser independence and closer supervision. GS-9: <u>Operational Support</u>: Evaluates and designs processes to ensure effective clinical and administrative management. This includes workload assessments, utilization review, scheduling and efficiencies in the provision of clinical support services, reviews communication, coordination needs and recommends improvement strategies. Assures data is available and utilized for management decisions. Prepares summaries and highlights significant trends and changes. Identifies and resolves human resource issues through negotiation and facilitation activities. Identifies improvement activities in training,

orientation, and performance assessments and develops short and long-term plans for resolutions. Serve as the principal advisor to the Chief Executive Officer on decisions relative to federal policy and program goals. Analyzes management programs and recommends policy or procedural changes. Collaborates with the performance improvement/quality assurance coordinator in monitoring performance improvement and Government Performance and Results Act(GPRA) Participates in strategic planning, accreditation and meeting federal and tribal health standards. Provides consultation to senior leadership on management, fiscal, supply and environmental functions. Human Resources: Serve as management liaison between the health center and the IHS Area Human Resources Office on all aspects of personnel management. Coordinates local human resources functions including ensuring all employees have position descriptions, performance standards and all background checks are completed in full compliance with federal requirements. Refers managers and employees to the appropriate Area Human Resources Specialist for technical assistance. Assures the health center has a current staffing plan for each program based on staffing effectiveness. Develops, monitors, and reports indicator measurement of staffing levels and effectiveness as well as employee performance to the governing body and other applicable committees. Clinical Credentialing: Serve as credentialing assistant by preparing, monitoring, updating the clinical credential files. Fiscal Management: Responsible for oversight, monitoring, and evaluating fiscal management programs. This includes administration of federal appropriations, third party revenue funds and other line item appropriations. Provides leadership to the finance and business office. Assures all departments receive budget based on appropriations and collections. Assures funds control by overseeing commitment registers and providing direction on reconciliation. Develops and implements policies and procedures on fiscal management activities. Records Management: Responsible for oversight, monitoring and evaluating records management program. Develops and implements records schedules for records created or received by the administrative and clinical office. departments in the development of records management plans. Prepare and submit records management reports. Performs other related duties as assigned.

COMPETITIVE SERVICE AND EXCEPTED SERVICE QUALIFICATION REQUIREMENTS:

For GS-7: 52 weeks of specialized experience equivalent to at least the GS-5 level OR One (1) full year of graduate education or superior academic achievement.

For GS-9: 52 weeks of specialized experience equivalent to at least the GS-7 level OR master's or equivalent graduate degree *or* 2 full years of progressively higher level graduate education leading to such a degree *or* LL.B or J.D., if related.

Specialized Experience: Experience in researching, analyzing, evaluating and recommending solutions on business and management practices to improve organizational efficiencies. Analyze work processes and recommend changes to meet management goals. In order to be found qualified, candidates must provide evidence that they possess experience as described under "Duties and Responsibilities."

Administrative analysis work require knowledge and skill to perform staff analytical, planning, and evaluative work concerned with the administrative and operational aspects of agency programs and management. Specifically, administrative analysis work requires:

- Knowledge of the overall mission, functions and organization of the agency or component, including agency program operations, processes, goals, and objectives.
- Knowledge of the theories, principles, functions and processes of management and the organization of work to conduct studies of work processes in various organizations to identify, analyze, and recommend solutions to problems or to develop planning guidance.
- Knowledge of evaluative, planning, and analytical processes and techniques (quantitative and qualitative) for measuring the effectiveness, efficiency, and productivity of administrative and technical programs.
- Ability to research problems and issues, including evaluating the content of new or modified legislation to determine its impact on the agency's programs or resources.
- Skill in written and oral communication to prepare briefings or recommendations to managers and negotiating solutions to disputed recommendations.
- · Judgment in problem solving.

TIME-IN-GRADE REQUIREMENTS: For GS-7, merit promotion candidates must have completed at least 52 weeks of service no more than two grades lower than the position to be filled. For GS-9, merit promotion candidates must have completed at least 52 weeks of service no more than two grades lower than the position to be filled.

EVALUATION METHOD AND RANKING FACTORS: Evaluation will be made of the extent to which experience, education, training, self-development, performance appraisal, outside activities, and/or awards demonstrate that basically qualified candidates possess the Ranking Factors-KSAs described below. **It is to the applicant's advantage to address the following KSA's on a separate sheet of paper.**

- 1. Knowledge of budget and fiscal management policies.
- 2. Knowledge of rules and regulations for medical staff credentialing.
- 3. Ability to plan, organize work and set priorities.
- 4. Ability to research, analyze, evaluate, draw conclusions and recommend solutions.

WHO MAY APPLY:

Merit Promotion Plan (MPP) Candidates: Applications will be accepted from status eligibles (e.g., reinstatement eligibles and current permanent employees in the competitive federal service) and from current permanent IHS employees in the Excepted Service who are entitled to Indian preference.

Excepted Service Examining Plan (ESEP) Candidates: Applications will be accepted from individuals entitled to Indian preference. Current permanent IHS Excepted Service employees and competitive service employees or reinstatement eligible entitled to Indian preference may also apply under the provision of the Indian Health Service Excepted Service Examining Plan.

Candidates <u>MUST INDICATE</u> whether their application is submitted under the IHS Excepted Service Examining Plan, the IHS Area Merit Promotion Plan, or both.

Applications will also be accepted from individuals eligible for non-competitive appointment (e.g., applicants eligible for appointment under the Veterans Readjustment Act, the severely handicapped, those with a 30% or more compensable service-connected disability).

Commissioned Corps Officers: The USPHS Commissioned Corps Officers who wish to apply for this vacancy announcement must submit a resume and all other documents specified in this announcement.

Indian Preference: Indian Health Service is required by law to give absolute preference in employment to qualified Indian preference candidates.

<u>Veteran's Preference</u>: Veterans who are preference eligibles or who have been separated from the armed forces under honorable conditions after 3 years or more of continuous active service may apply.

Reasonable Accommodations: This agency provides reasonable accommodations to applicants with disabilities. If you need a reasonable accommodation for any part of the application and hiring process, please notify Cynthia Tsalate (505) 782-7515. The decision on granting reasonable accommodation will be made on a case-by-case basis.

<u>Career Transition Assistance Program (CTAP)/Interagency Career Transition Plan (ICTAP):</u> Surplus or displaced employees covered by the U.S. Department of Health and Human Services CTAP program or the ICTAP program for all agencies, may apply and will be given special selection priority if determined to be eligible and well qualified. <u>Well qualified</u> is defined as meeting all education, experience, knowledge's, skills and abilities (KSA's) with a score in the above average range of a four-level crediting plan for all KSA's. For information on how to apply and required proof of eligibility, please refer to the following hyperlinks: **CTAP** at http://career.psc.gov/chpublic/ictap.html

Only U.S. citizens may be appointed to the competitive service.

WHERE TO APPLY:

Applications MUST be received by close of business (5:00 p.m. MST) on the closing date to the following address:

Indian Health Service – Zuni Service Unit SE Regional Human Resources Office P.O. Box 467 Zuni, New Mexico 87327

For copies of vacancy announcements, download from the IHS website at www.ihs.gov or the Office of Personnel Management (OPM) website at www.usajobs.opm.gov. Email applications will be accepted. Applicants are responsible for ensuring that application materials are formatted in a manner that will transmit successfully. **FAXED APPLICATIONS WILL NOT BE ACCEPTED.** We do not FAX vacancy announcements. For inquires, contact Cynthia Tsalate, Human Resources Specialist, 505-782-7515.

REQUIRED DOCUMENTATION:

- ➤ Verification of Indian Preference: Applicants who wish to receive Indian Preference MUST submit the BIA Form 4432, Verification of Indian Preference for Employment in BIA and IHS only. This certifies the applicant as an Indian as defined by the Indian Health Manual, Chapter 3, Indian Preference, dated March 14, 2001. Indian preference will not be given unless the BIA Form 4432 is attached to the application/Résumé.
- OF-306, Declaration for Federal Employment. Form may be downloaded from: http://www.opm.gov/Forms/pdf_fill/of0306.pdf
- > Addendum to Declaration for Federal Employment IHS Child Care & Indian Child Care Worker Positions
- ➤ To substitute education for experience, where applicable, you must submit a copy of your transcripts by the closing date or ensure that your resume includes sufficient detail (i.e., required course title, credit hours and grades) to document that you have met the education requirements. Official transcripts will be required prior to entry on duty.
- > Copy of a valid state issued driver's license.
- > See 'HOW TO APPLY' on last page, for additional information.

OTHER IMPORTANT INFORMATION:

- Persons who submit incomplete applications will be given credit only for the information they provide and may not, therefore, receive full credit for their veteran preference determination, Indian preference, education, training and/or experience.
- ➤ All material submitted for consideration under this announcement becomes the property of Division of Human Resources and is subject to verification. Therefore, careful attention should be given to the information provided. Fraudulent statements or any form of misrepresentation in the application process could result in loss of consideration for this position and/or a determination of unsuitability for federal employment.
- Additional or alternate selections may be made from a promotion certificate within 90 days from the date the selection certificate was issued. The positions to be filled must have the same title, series, and grade, be in the same geographic location and have the same qualification requirements. However, if there are no qualified Indian preference candidates left on the certificate, the vacancy must be re-announced.
- ➤ EQUAL EMPLOYMENT OPPORTUNITY: Except for Indian preference, consideration will be given without regard to any non-merit factor such as race, color, religion, sex, national origin, partisan politics, physical or mental handicap, marital status, age, membership or non-membership in any employee organization, or sexual orientation.

DIVISION OF HUMAN RESOURCES CLEARANCE:		
/s/ Cynthia Jsalate	09-09-08	
Human Resources Specialist	Date	

Addendum to Declaration for Federal Employment (OF 306) Indian Health Service Child Care & Indian Child Care Worker Positions

Social Security Number:
Announcement Number:
0, Public Law 101-647, requires that employment applications for Federal child whether the individual has ever been arrested for or charged with a crime the arrest or charge.
Legislation, Public Law 101-630, contains a related requirement for positions in rvices that involve regular contact with or control over Indian children. The or these positions have not been found guilty of or pleaded nolo contendere or
rs, the following questions are added to the Declaration for Federal Employment
or charged with a crime involving a child? YES NO
anation of the violation, disposition of the arrest or charge, place of ddress of the police department or court involved.]
of, or entered a plea of nolo contendere (no contest) or guilty to, any felonious of eral, State, or tribal law involving crimes of violence; sexual assault, molestation in; or crimes against persons; or offenses committed against children?
anation of the violation, disposition of the arrest or charge, place of occurrence, ice department or court involved.]
estions is made under penalty of perjury, which is punishable by fines of up to and (2) I have received notice that a criminal check will be conducted. I ny criminal history report made available to the Indian Health Service and my eleteness of any information contained in the report.
Date Date

Public Burden Statement: In accordance with Paperwork Reduction Act (5 CFR 1320.8 (b)(3), a Federal agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. Respondents must be informed (on the reporting instrument, in instructions, or in a cover letter) the reasons for which the information will be collected; the way the information will be used to further the proper performance of the functions of the agency; whether responses to the collection of the information are voluntary, required to obtain a benefit (citing authority), or mandatory (citing authority); and the nature and extent of confidentiality to be provided, if any (citing authority). Public reporting burden for this collection of information is estimated to average 15 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining the necessary data, and completing and reviewing the collection information. Send comments regarding the burden estimate or any other aspect of this collection of information to the IHS PRA Information Collection Clearance Staff, 12300 Twinbrook Parkway, Suite 450, Rockville, MD 20852. *Please do not send completed data collection instruments to this address.*

FORM APPROVED: O.M.B. NO. 0917-0028

Expires 02/28/2009

HOW TO APPLY

The federal government does not require a standard application form for most jobs, but certain information is needed to evaluate your qualifications and determine if you meet legal requirements for federal employment.

Optional Application for Federal Employment – Form Number OF-612

www.opm.gov/forms/pdf_fill/of0612.pdf

Résumé or Other written application format with information requested below.

If your résumé or application does not provide all the information we request, you may lose consideration for a job. Applicants who submit incomplete applications will be given credit ONLY for the information they provide and may not receive full credit for their veteran preference determination, Indian preference, education, training and/or experience.

Procedure for using résumé or other written application: Format MUST contain the following information. FAILURE TO INCLUDE ANY OF THE INFORMATION LISTED BELOW MAY RESULT IN LOSS OF CONSIDERATION FOR THIS POSITION. ADDITIONAL INFORMATION WILL NOT BE SOLICITED BY THIS OFFICE.

> JOB INFORMATION

Announcement number, title and grade of the job for which you are applying.

> PERSONAL INFORMATION

Full name, mailing address (with ZIP codes), day and evening telephone numbers (with Area codes).

Social Security Number.

Country of citizenship.

EDUCATION

High School (name, city, state, ZIP code if known), and date of diploma or GED.

College and/or universities (name, city, state ZIP code if known), majors, type and year of any degrees received (if no degree show total semester or quarter hours earned).

To obtain educational credit, applicants must submit a copy of all college transcripts.

WORK EXPERIENCE

Copy of latest Notification of Personnel Action (SF-50B) if current or former federal employee.

Highest federal civilian grade held (give job series and dates held)

Work experience (paid and unpaid)

Job title (include series and grade if federal job)

Duties and accomplishments

Employer's name and address

Supervisor's name and telephone number

Starting and ending dates (month and year)

Hours per week

Salary

Indicate if we may contact your current supervisor.

> OTHER QUALIFICATIONS

Give dates but do not send documents unless requested

Job related training courses

Job related skills, i.e., computer software/hardware, tools, typing speed

Job related certificates and licenses (if you are a licensed medical professional, submit copy of license to practice)

Honors, awards, special accomplishments, i.e., publications, memberships, in professional or honor societies, leadership activities, public speaking, and performance awards.

> KSA

Submit a copy of applicable documents with your application if you are in the following categories: **COMMISSIONED OFFICER INDIAN PREFERENCE VETERAN PREFERENCE FEDERAL EMPLOYEE** Certificates of Release or Current Billet description Verification of Indian Latest Notification of Personnel Most recent "Commissioned Preference for employment, discharge from Active Duty, Action, SF-50B verifying civil service status, grade, etc. Officers Effectiveness Report". Bureau of Indian Affairs VA form DD-214, and/or Child Care Statement Form (BIA) Form 4432. Application for 10-point Current performance appraisal. Preference will not be given Priority consideration will not be Applicable Licensure Veterans Preference, Form unless a copy of the BIA SF-15 and supporting given to DISPLACED FEDERAL Form 4432 is attached to EMPLOYEES, unless a copy of the documents. the application. To receive preference if appropriate documentation such as your service began October a RIF separation letter, a letter from 15, 1976, you must have a OPM or your agency documentation Campaign Badge, showing your priority consideration Expeditionary Medal, or a status, is attached to the service connect disability. application. Preference will not be given unless a copy of the DD-214 (with appropriate dates) is attached to the application.