## **Incident Command System**

A Tool for Responding to Emergencies

## When leading a response, remember:

Your top priorities are to save and protect: • life • environment • property Effective communication makes or breaks a disaster response.

To make your best decisions, remain calm and focused.

## **Disaster Response At-a-Glance**

**Incident Command:** Leads the response; appoints and empowers team leaders; sets tone and standards for response. Encourages teamwork and communication.

- Safety and Security Officer: Focuses on the safety of all people responding to the incident.
- Public Information Officer: Works with the media and distributes messages to the public and local community.
- Liaison Officer: Links to and supports external partners and organizations.
- Operations Team: Handles key actions including first aid, search and rescue, fire suppression and securing the site.
- Planning Team: Gathers information, thinks ahead and keeps all team members informed and communicating.
  - **Logistics Team:** Finds, distributes and stores all necessary resources (supplies and people) to respond appropriately.
- Finance/Administration Team: Tracks all expenses, claims and activities, and is the record keeper for the incident.



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