My largest complaint is the inability to make back up copies of copyrighted material I have purchased on media that can be damaged. With a 4 year old in the house, it is very common that DVDs/CDs will get scratched from time to time and become unusable. I prefer to make duplicates of the originals for my child to use. It is unfair that when the media a copyrighted piece of work is on fails, I am required to re-purchase the same copyrighted material I already own. Companies are starting to put protections in place that do not allow me to make backup/duplicate copies of this media, as Sony has demonstrated in the last month with 50-60 of their audio cds. I do not want to be forced to re-buy copyrighted material I already own just because a cd has been scratched and is no longer playable.